



**Health Homes for Patients
with Complex Needs
California Concept Paper - Final**

March 2016

- **Wrap Increased Care Coordination Around Existing Care.** Another goal of HHP is to provide the increased care coordination as close to the member's usual point of care delivery as possible in the community. In most cases, it is expected to be at an appropriate site where a member chooses to receive most of their care or at an alternative site chosen by the member. Increased care coordination will be wrapped around the current care delivery for each member.

II. California Health Homes Service Model

A. Eligibility Criteria

1. Target Population

The HHP is intended to be an intensive set of services for a small subset of members who require coordination at the highest levels. DHCS worked with a technical expert workgroup to design eligibility criteria that identify the highest-risk three to five percent of the Medi-Cal population who present the best opportunity for improved health outcomes through HHP services. These criteria include both 1) a select group of ICD-9/ICD-10 codes for each eligible chronic condition, and 2) a required high level of acuity/complexity.

2. HHP Eligibility Criteria and the Targeted Engagement List

Using administrative data, either DHCS or Medi-Cal managed care health plans (MCPs) will develop a Targeted Engagement List of Medi-Cal MCP members who are eligible for the HHP based on the DHCS-developed eligibility criteria noted below. The list will be refreshed on a monthly or quarterly basis, using the most recent available data. The acuity/complexity level criteria will be implemented as part of a Targeted Engagement List process. The MCP will actively attempt to engage the members on the Targeted Engagement List. (See Section II.G, Member Assignment, for more information on MCP activity to engage eligible members.)

To be eligible for the HHP, a member must meet the following eligibility criteria:

- a. Have chronic conditions in at least one of the following categories (DHCS will select specific ICD 9/ICD 10 codes to further define these eligible conditions):
 - At least two of the following: asthma, chronic obstructive pulmonary disease (COPD), diabetes, traumatic brain injury, chronic or congestive heart failure, coronary artery disease, chronic liver disease, dementia, substance use disorders (SUD) **OR**
 - Hypertension and one of the following: COPD, diabetes, coronary artery disease, chronic or congestive heart failure **OR**
 - One of the following: major depression disorders, bipolar disorder, psychotic disorders (including schizophrenia) **OR**

- Asthma and a risk of at least one of the following: diabetes, SUD, depression, obesity
- b. Meet at least one of the following acuity/complexity criteria:
- A chronic condition predictive level above three based on a method to be determined by DHCS **OR**
 - At least one inpatient stay in the last year **OR**
 - Three or more Emergency Department (ED) visits in the last year **OR**
 - Chronic homelessness
- c. Have at least two separate claims for the eligible condition.

The Targeted Engagement List may include other criteria that are intended to ensure that HHP resources are targeted to Medi-Cal members who present the best opportunity for improved health outcomes through HHP services.

The following exclusions will be applied either through MCP data analysis for individual members or through assessment information gathered by the Community Based Care Management Entity (CB-CME):

- Members determined through further assessment to be sufficiently well managed through self-management or through another program, or the member is otherwise determined to not fit the high-risk eligibility criteria
- Members whose condition management cannot be improved because the member is uncooperative
- Members whose behavior or environment is unsafe for CB-CME staff
- Members determined to be more appropriate for an alternate care management program

Chronic Renal Disease is an HHP eligible condition, but will not be included in the Targeted Engagement List. Members who have this condition may be referred for MCP approval.

3. Acuity

The MCP will ensure that HHP member acuity will inform appropriate provision of HHP services. For example, MCP program criteria may include three, or more, risk groupings of the HHP eligible members. The higher acuity risk groupings (tiers) will receive more intensive HHP services. In addition, the HHP will include requirements to address the unique needs of members experiencing homelessness.