

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 1

Total Unduplicated Client Count for Quarter: 80

Total Cases Closed in Quarter: 115

Total Units of Service for Quarter (Unit=1 Hour): 544

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64: 15  
65-74: 40  
75-84: 21  
85+: 4  
Client Declined to Provide Information: 0  
Total: 80

**CLIENT GENDER**

Male: 24  
Female: 56  
Total: 80

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled: 40  
Homebound: 0  
Lives Alone: 53  
Institutionalized: 0  
Suspected Victim of Elder Abuse/Exploitation: 0  
Limited English: 0  
Rural: 44  
Greatest Economic Need (Minority): 2  
Greatest Economic Need (Non-Minority): 27  
Greatest Economic Need (Minority Status Unknown): 3

**CLIENT RACE**

Two or More Races: 3  
Caucasian: 71  
African American: 0  
Native American/Native Alaskan: 1  
Asian/Pacific Islander  
Asian Indian: 0  
Cambodian: 0  
Chinese: 0  
Filipino: 0  
Japanese: 0  
Korean: 0  
Laotian: 0  
Vietnamese: 0  
Guamanian: 0  
Hawaiian: 0  
Samoan: 0  
Other Asian/Pacific Islander: 0  
Race Unknown/Some Other Race: 2  
Client Declined to Provide Information: 3  
Total: 80

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 1

#### CLIENT ETHNICITY

Hispanic/Latino:

|  |
|--|
| <b>CASES OPENED IN QUARTER</b><br>(Total Cases Opened by Legal Problem Code) |
|--|

| <b>CASES CLOSED IN QUARTER</b><br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|--|-----------------------------------|---------------------------|
| Counsel and Advice (CA)  | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |   |   |   |   |
|---------------------------------|---|---|---|---|
| A1. Bankruptcy/Debt Collection: | 6 | 5 | 3 | 0 |
| A2. Contracts/Warranties:       | 0 | 5 | 1 | 0 |
| A3. Other Consumer/Finance:     | 0 | 2 | 4 | 0 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 0 | 0 | 0 | 0 |
| B2. Other Employment: | 0 | 0 | 0 | 0 |

#### FAMILY

|   |   |   |   |   |
|---|---|---|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 6 | 9 | 0 | 0 |
| C2. Conservatorship:  | 1 | 1 | 1 | 0 |
| C3. Other Family:   | 3 | 3 | 1 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |   |   |   |   |
|--|---|---|---|---|
| D1. Medi-Cal/Medicaid:                 | 4 | 2 | 1 | 1 |
| D2. Medicare:                          | 0 | 0 | 0 | 0 |
| D3. Other Health/Community Based Care: | 2 | 2 | 0 | 0 |

#### HOUSING

|  |   |   |   |   |
|--|---|---|---|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 9 | 4 | 3 | 3 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 1 | 1 | 1 | 0 |
| E3. Other Housing:   | 5 | 4 | 0 | 0 |

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**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 1

**INCOME MAINTENANCE**

|   |   |   |   |   |
|---|---|---|---|---|
| F1. Social Security:                    | 1 | 1 | 1 | 0 |
| F2. Supplemental Security Income (SSI): | 3 | 4 | 1 | 3 |
| F3. Pensions/Retiree Benefits:          | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance:           | 0 | 0 | 0 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |   |   |   |   |
|---------------------------------------|---|---|---|---|
| G1. Immigration/Naturalization:       | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 0 | 0 | 0 | 0 |
| G3. Other Individual Rights:          | 0 | 0 | 0 | 0 |

**MISCELLANEOUS**

|  |    |    |   |   |
|--|----|----|---|---|
| H1. Estate Planning/Wills/Trusts:          | 31 | 37 | 2 | 0 |
| H2. Advance Health Care Directives (AHCD): | 8  | 6  | 3 | 0 |
| H3. Financial Powers of Attorney:          | 0  | 0  | 0 | 0 |
| H4. Other Miscellaneous:                   | 0  | 0  | 0 | 0 |

**TOTAL CASES OPENED IN QUARTER:** 80

| <b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b> |                             |                            |
|--|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE                                 | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 86   | 22                          | 7                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 544

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

| Date  | Location<br>(If Applicable) | Topic | Targeted Audience | Est # of<br>Participants | Est.<br>Hours |
|---|-----------------------------|-------|-------------------|--------------------------|---------------|
| <b>Provider Name: Legal Services of Northern California</b> |                             |       |                   |                          |               |

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

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Quarter: 2

PSA: 1

| County(ies) <i>Humboldt and Del Norte</i> |                      |   |         |    |   |
|---|----------------------|---|---------|----|---|
| 12-13-10                                  | Press Release Emails | Foreclosures                                  | Seniors | 65 | 2 |
| 12-10-11                                  | Press Release Emails | Void Wills / Trusts                           | Seniors | 65 | 2 |
| 11-30-10                                  | Press Release Emails | Disbily Rights Employment                     | Seniors | 65 | 2 |
| 11-18-10                                  | Press Release Emails | Medi-Cal or CMSP                              | Seniors | 65 | 2 |
| 11-3-10                                   | Press Release Emails | Apply for Food Benefits, Medicare, & Medi-Cal | Seniors | 65 | 2 |
| 10-29-10                                  | Press Release Emails | Alert on Out-of-Town Sales Pitches            | Seniors | 65 | 2 |
| 10-22-10                                  | Press Release Emails | Waiver Overpayments                           | Seniors | 65 | 2 |
| 10/8/10                                   | Press Release Emails | Medicare Part D Enrollment                    | Seniors | 65 | 2 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 2

Total Unduplicated Client Count for Quarter:   
 Total Cases Closed in Quarter:   
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
 IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 2

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |  |  |   |   |
|---------------------------------|--|--|---|---|
| A1. Bankruptcy/Debt Collection: | <input style="width: 40px;" type="text" value="25"/> | <input style="width: 40px;" type="text" value="24"/> | <input style="width: 40px;" type="text" value="5"/> | <input style="width: 40px;" type="text" value="1"/> |
| A2. Contracts/Warranties:       | <input style="width: 40px;" type="text" value="10"/> | <input style="width: 40px;" type="text" value="10"/> | <input style="width: 40px;" type="text" value="2"/> | <input style="width: 40px;" type="text" value="0"/> |
| A3. Other Consumer/Finance:     | <input style="width: 40px;" type="text" value="12"/> | <input style="width: 40px;" type="text" value="16"/> | <input style="width: 40px;" type="text" value="0"/> | <input style="width: 40px;" type="text" value="0"/> |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | <input style="width: 40px;" type="text" value="0"/> |
| B2. Other Employment: | <input style="width: 40px;" type="text" value="1"/> | <input style="width: 40px;" type="text" value="1"/> | <input style="width: 40px;" type="text" value="0"/> | <input style="width: 40px;" type="text" value="0"/> |

#### FAMILY

|   |  |  |   |   |
|---|--|--|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | <input style="width: 40px;" type="text" value="10"/> | <input style="width: 40px;" type="text" value="10"/> | <input style="width: 40px;" type="text" value="5"/> | <input style="width: 40px;" type="text" value="0"/> |
| C2. Conservatorship:  | <input style="width: 40px;" type="text" value="1"/>  | <input style="width: 40px;" type="text" value="1"/>  | <input style="width: 40px;" type="text" value="0"/> | <input style="width: 40px;" type="text" value="0"/> |
| C3. Other Family:   | <input style="width: 40px;" type="text" value="5"/>  | <input style="width: 40px;" type="text" value="4"/>  | <input style="width: 40px;" type="text" value="4"/> | <input style="width: 40px;" type="text" value="0"/> |

#### HEALTH/COMMUNITY BASED CARE

|  |   |   |   |   |
|--|---|---|---|---|
| D1. Medi-Cal/Medicaid:                 | <input style="width: 40px;" type="text" value="0"/> |
| D2. Medicare:                          | <input style="width: 40px;" type="text" value="0"/> |
| D3. Other Health/Community Based Care: | <input style="width: 40px;" type="text" value="4"/> | <input style="width: 40px;" type="text" value="5"/> | <input style="width: 40px;" type="text" value="0"/> | <input style="width: 40px;" type="text" value="1"/> |

#### HOUSING

|  |  |  |   |   |
|--|--|--|---|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | <input style="width: 40px;" type="text" value="36"/> | <input style="width: 40px;" type="text" value="35"/> | <input style="width: 40px;" type="text" value="9"/> | <input style="width: 40px;" type="text" value="1"/> |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | <input style="width: 40px;" type="text" value="15"/> | <input style="width: 40px;" type="text" value="16"/> | <input style="width: 40px;" type="text" value="3"/> | <input style="width: 40px;" type="text" value="2"/> |
| E3. Other Housing:   | <input style="width: 40px;" type="text" value="15"/> | <input style="width: 40px;" type="text" value="8"/>  | <input style="width: 40px;" type="text" value="1"/> | <input style="width: 40px;" type="text" value="0"/> |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 2

**INCOME MAINTENANCE**

|   |   |   |   |   |
|---|---|---|---|---|
| F1. Social Security:                    | 2 | 4 | 1 | 0 |
| F2. Supplemental Security Income (SSI): | 2 | 2 | 0 | 0 |
| F3. Pensions/Retiree Benefits:          | 1 | 1 | 0 | 0 |
| F4. Other Income Maintenance:           | 4 | 4 | 1 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |    |   |   |   |
|---------------------------------------|----|---|---|---|
| G1. Immigration/Naturalization:       | 0  | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 4  | 2 | 2 | 0 |
| G3. Other Individual Rights:          | 12 | 9 | 6 | 0 |

**MISCELLANEOUS**

|  |    |    |    |   |
|--|----|----|----|---|
| H1. Estate Planning/Wills/Trusts:          | 36 | 42 | 11 | 0 |
| H2. Advance Health Care Directives (AHCD): | 10 | 13 | 2  | 0 |
| H3. Financial Powers of Attorney:          | 0  | 0  | 0  | 0 |
| H4. Other Miscellaneous:                   | 8  | 8  | 1  | 0 |

**TOTAL CASES OPENED IN QUARTER:** 213

| <b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b> |                             |                            |
|--|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE                                 | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 215  | 53                          | 5                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 523

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** *Legal Services of Northern California*  
**County(ies)** *Shasta, Siskiyou, Trinity, Lassen, and M*

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### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 2

|            |                  |  |                                  |    |      |
|------------|------------------|--|----------------------------------|----|------|
| 12/16/2010 | SSNP, Redding    | Presentation to Redding SSNP attendees re senior scams and our services.                                       | Lunch Attendees / General Public | 80 | 0.75 |
| 12/9/2010  | Bieber           | Presentation to attendees at Bieber re our services and senior scams.  | Lunch Attendees / General Public | 10 | 2    |
| 11/30/2010 | Happy Camp       | Presentation to attendees at Happy Camp re our services and senior scams.                                      | Lunch Attendees / General Public | 21 | 2.5  |
| 11/29/2010 | Etna             | Presentation at Etna Outreach re our services and Reasonable Accommodation letters for tenants.                | Lunch Attendees / General Public | 17 | 2.5  |
| 11/18/2010 | SSNP, Redding    | Presentation at Redding SSNP to attendees re our services and reasonable accommodation for disabled seniors.   | Lunch Attendees / General Public | 42 | 1    |
| 11/17/2010 | Weaverville      | Presentation at Weaverville Outreach to 29 attendees re our services and reasonable accommodation for disabled | Lunch Attendees / General Public | 29 | 1    |
| 11/10/2010 | Tulelake         | Presentation to attendees in Tulelake re our services and Disabled Seniors - Reasonable Accommodation.         | Lunch Attendees / General Public | 17 | 3.5  |
| 11/9/2010  | Alturas          | Presentation to attendees in Alturas re our services and Disabled Seniors - Reasonable Accommodation.          | Lunch Attendees / General Public | 21 | 2.5  |
| 11/2/2010  | Happy Camp       | Presentation to attendees at Happy Camp re our services and reasonable accommodation assistance.               | Lunch Attendees / General Public | 20 | 2.5  |
| 10/22/2010 | SSNP, Redding    | Presentation to attendees at Redding Outreach re our services and senior scams.                                | Lunch Attendees / General Public | 60 | 0.5  |
| 10/21/2010 | Weaversville     | Presentation to attendees at Weaversville to 45 attendees re our services and senior scams.                    | Lunch Attendees / General Public | 45 | 1    |
| 10/12/2010 | Alturas          | Presentation to attendees at Alturas Outreach re our services and senior scams.                                | Lunch Attendees / General Public | 20 | 2.5  |
| 10/4/2010  | Shasta Lake City | Presentation to attendees at Shasta Lake City re our services and senior scams.                                | Lunch Attendees / General Public | 44 | 0.75 |

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 2**

**PSA: 2**

|           |               |   |                                  |    |     |
|-----------|---------------|---|----------------------------------|----|-----|
| 10/1/2010 | SSNP, Redding | Presentation to attendees at Redding SSNP re our services and Landlord / Tenant issues. | Lunch Attendees / General Public | 64 | 0.5 |
|-----------|---------------|---|----------------------------------|----|-----|

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 14

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 24

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 3

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

|   |                                  |
|---|----------------------------------|
| 60-64:                                  | <input type="text" value="36"/>  |
| 65-74:                                  | <input type="text" value="47"/>  |
| 75-84:                                  | <input type="text" value="48"/>  |
| 85+:                                    | <input type="text" value="18"/>  |
| Client Declined to Provide Information: | <input type="text" value="0"/>   |
| Total:                                  | <input type="text" value="149"/> |

**CLIENT GENDER**

|         |                                  |
|---------|----------------------------------|
| Male:   | <input type="text" value="50"/>  |
| Female: | <input type="text" value="99"/>  |
| Total:  | <input type="text" value="149"/> |

**OTHER CLIENT CHARACTERISTICS**

|   |                                  |
|---|----------------------------------|
| Frail/Disabled:                                   | <input type="text" value="80"/>  |
| Homebound:  | <input type="text" value="0"/>   |
| Lives Alone:                                      | <input type="text" value="89"/>  |
| Institutionalized:                                | <input type="text" value="0"/>   |
| Suspected Victim of Elder Abuse/Exploitation:     | <input type="text" value="0"/>   |
| Limited English:                                  | <input type="text" value="0"/>   |
| Rural:  | <input type="text" value="101"/> |
| Greatest Economic Need (Minority):                | <input type="text" value="10"/>  |
| Greatest Economic Need (Non-Minority):            | <input type="text" value="82"/>  |
| Greatest Economic Need (Minority Status Unknown): | <input type="text" value="0"/>   |

**CLIENT RACE**

|   |                                  |
|---|----------------------------------|
| Two or More Races:                      | <input type="text" value="0"/>   |
| Caucasian:                              | <input type="text" value="133"/> |
| African American:                       | <input type="text" value="2"/>   |
| Native American/Native Alaskan:         | <input type="text" value="1"/>   |
| Asian/Pacific Islander                  |                                  |
| Asian Indian:                           | <input type="text" value="0"/>   |
| Cambodian:                              | <input type="text" value="0"/>   |
| Chinese:                                | <input type="text" value="1"/>   |
| Filipino:                               | <input type="text" value="0"/>   |
| Japanese:                               | <input type="text" value="0"/>   |
| Korean:                                 | <input type="text" value="0"/>   |
| Laotian:                                | <input type="text" value="0"/>   |
| Vietnamese:                             | <input type="text" value="0"/>   |
| Guamanian:                              | <input type="text" value="0"/>   |
| Hawaiian:                               | <input type="text" value="0"/>   |
| Samoan:                                 | <input type="text" value="0"/>   |
| Other Asian/Pacific Islander:           | <input type="text" value="0"/>   |
| Race Unknown/Some Other Race:           | <input type="text" value="12"/>  |
| Client Declined to Provide Information: | <input type="text" value="0"/>   |
| Total:                                  | <input type="text" value="149"/> |

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 3

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |    |    |    |   |
|---------------------------------|----|----|----|---|
| A1. Bankruptcy/Debt Collection: | 32 | 19 | 17 | 5 |
| A2. Contracts/Warranties:       | 3  | 3  | 0  | 0 |
| A3. Other Consumer/Finance:     | 2  | 2  | 0  | 0 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 0 | 0 | 0 | 0 |
| B2. Other Employment: | 0 | 0 | 0 | 0 |

#### FAMILY

|   |    |   |   |   |
|---|----|---|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 1  | 0 | 1 | 0 |
| C2. Conservatorship:  | 0  | 1 | 0 | 0 |
| C3. Other Family:   | 10 | 0 | 9 | 1 |

#### HEALTH/COMMUNITY BASED CARE

|  |    |   |   |   |
|--|----|---|---|---|
| D1. Medi-Cal/Medicaid:                 | 13 | 8 | 6 | 0 |
| D2. Medicare:                          | 0  | 0 | 0 | 0 |
| D3. Other Health/Community Based Care: | 4  | 2 | 0 | 0 |

#### HOUSING

|  |    |    |   |   |
|--|----|----|---|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 21 | 8  | 8 | 3 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 21 | 17 | 8 | 1 |
| E3. Other Housing:   | 0  | 0  | 0 | 0 |

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 3

#### INCOME MAINTENANCE

|   |   |   |   |   |
|---|---|---|---|---|
| F1. Social Security:                    | 2 | 0 | 2 | 1 |
| F2. Supplemental Security Income (SSI): | 4 | 1 | 2 | 3 |
| F3. Pensions/Retiree Benefits:          | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance:           | 7 | 3 | 1 | 0 |

#### INDIVIDUAL RIGHTS

|                                       |   |   |   |   |
|---------------------------------------|---|---|---|---|
| G1. Immigration/Naturalization:       | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 0 | 0 | 0 | 0 |
| G3. Other Individual Rights:          | 5 | 4 | 0 | 0 |

#### MISCELLANEOUS

|  |    |   |   |   |
|--|----|---|---|---|
| H1. Estate Planning/Wills/Trusts:          | 10 | 6 | 5 | 0 |
| H2. Advance Health Care Directives (AHCD): | 7  | 3 | 5 | 0 |
| H3. Financial Powers of Attorney:          | 7  | 2 | 5 | 0 |
| H4. Other Miscellaneous:                   | 0  | 0 | 1 | 0 |

**TOTAL CASES OPENED IN QUARTER:** 149

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

|                          |                             |                            |
|--------------------------|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 79                       | 70                          | 14                         |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 855

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** *Legal Services of Northern California*

**County(ies)** *Butte, Colusa, Glenn, Plumas, Tehama*

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 3

|          |        |                        |                      |    |     |
|----------|--------|------------------------|----------------------|----|-----|
| 10/27/10 | Tehama | ESCC Meeting           | Providers            | 18 | 4   |
| 10/18/10 | Plumas | MDT Meeting            | Providers            | 9  | 2   |
| 11/10/10 | Butte  | LGBTQ Issues           | Seniors              | 75 | 2   |
| 10/14/10 | Colusa | Medi-Cal Issues        | Providers            | 1  | 2.5 |
| 11/22/10 | Glenn  | IHSS PA Meeting        | Providers            | 12 | 3   |
| 12/7/10  | Glenn  | Medi-Cal Issues        | Providers            | 2  | 2   |
| 11/13/10 | Tehama | Share The Warmth Event | Low Income Community | 26 | 13  |
| 11/5/10  | Butte  | Presentation on MH Law | Providers/Students   | 15 | 3   |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 32

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

| Date  | Location<br>(If Applicable) | Topic                  | Targeted Audience    | Est # of<br>Participants | Est.<br>Hours |
|---|-----------------------------|------------------------|----------------------|--------------------------|---------------|
| <b>Provider Name: Legal Services of Northern California</b> |                             |                        |                      |                          |               |
| <b>County(ies) Butte, Colusa, Glenn, Plumas, Tehama</b>     |                             |                        |                      |                          |               |
| 12/3/10   | Butte                       | Foreclosure Prevention | Seniors (and Others) | 2                        | 3             |
| 11/5/10   | Butte                       | Foreclosure Prevention | Seniors (and Others) | 3                        | 3             |
| 11/8/10   | Plumas                      | MDT Meeting            | Providers            | 6                        | 2             |
| 12/8/10   | Butte and Glenn             | Guardianship Clinic    | Relative Caregivers  | 5                        | 2             |
| 11/10/10  | Butte and Glenn             | Guardianship Clinic    | Relative Caregivers  | 5                        | 2             |
| 10/27/10  | Butte and Glenn             | Guardianship Clinic    | Relative Caregivers  | 5                        | 2             |
| 10/13/10  | Butte and Glenn             | Guardianship Clinic    | Relative Caregivers  | 5                        | 2             |
| 10/8/10   | Butte                       | Foreclosure Prevention | Seniors (and Others) | 3                        | 3             |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 19

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 4

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

|   |                                  |
|---|----------------------------------|
| 60-64:                                  | <input type="text" value="205"/> |
| 65-74:                                  | <input type="text" value="285"/> |
| 75-84:                                  | <input type="text" value="172"/> |
| 85+:                                    | <input type="text" value="68"/>  |
| Client Declined to Provide Information: | <input type="text" value="0"/>   |
| <b>Total:</b>                           | <input type="text" value="730"/> |

##### CLIENT GENDER

|               |                                  |
|---------------|----------------------------------|
| Male:         | <input type="text" value="249"/> |
| Female:       | <input type="text" value="481"/> |
| <b>Total:</b> | <input type="text" value="730"/> |

##### OTHER CLIENT CHARACTERISTICS

|   |                                  |
|---|----------------------------------|
| Frail/Disabled:                                   | <input type="text" value="343"/> |
| Homebound:  | <input type="text" value="19"/>  |
| Lives Alone:                                      | <input type="text" value="386"/> |
| Institutionalized:                                | <input type="text" value="26"/>  |
| Suspected Victim of Elder Abuse/Exploitation:     | <input type="text" value="46"/>  |
| Limited English:                                  | <input type="text" value="35"/>  |
| Rural:  | <input type="text" value="138"/> |
| Greatest Economic Need (Minority):                | <input type="text" value="143"/> |
| Greatest Economic Need (Non-Minority):            | <input type="text" value="256"/> |
| Greatest Economic Need (Minority Status Unknown): | <input type="text" value="11"/>  |

##### CLIENT RACE

|   |                                  |
|---|----------------------------------|
| Two or More Races:                      | <input type="text" value="8"/>   |
| Caucasian:                              | <input type="text" value="507"/> |
| African American:                       | <input type="text" value="102"/> |
| Native American/Native Alaskan:         | <input type="text" value="5"/>   |
| Asian/Pacific Islander                  |                                  |
| Asian Indian:                           | <input type="text" value="7"/>   |
| Cambodian:                              | <input type="text" value="0"/>   |
| Chinese:                                | <input type="text" value="5"/>   |
| Filipino:                               | <input type="text" value="3"/>   |
| Japanese:                               | <input type="text" value="2"/>   |
| Korean:                                 | <input type="text" value="1"/>   |
| Laotian:                                | <input type="text" value="0"/>   |
| Vietnamese:                             | <input type="text" value="5"/>   |
| Guamanian:                              | <input type="text" value="0"/>   |
| Hawaiian:                               | <input type="text" value="1"/>   |
| Samoan:                                 | <input type="text" value="1"/>   |
| Other Asian/Pacific Islander:           | <input type="text" value="5"/>   |
| Race Unknown/Some Other Race:           | <input type="text" value="65"/>  |
| Client Declined to Provide Information: | <input type="text" value="13"/>  |
| <b>Total:</b>                           | <input type="text" value="730"/> |

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 4

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |     |    |    |   |
|---------------------------------|-----|----|----|---|
| A1. Bankruptcy/Debt Collection: | 112 | 82 | 30 | 1 |
| A2. Contracts/Warranties:       | 32  | 35 | 18 | 4 |
| A3. Other Consumer/Finance:     | 41  | 29 | 10 | 0 |

#### EMPLOYMENT

|                       |    |    |   |   |
|-----------------------|----|----|---|---|
| B1. Discrimination:   | 3  | 7  | 0 | 0 |
| B2. Other Employment: | 11 | 10 | 4 | 2 |

#### FAMILY

|   |    |    |   |   |
|---|----|----|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 29 | 33 | 7 | 3 |
| C2. Conservatorship:  | 10 | 7  | 0 | 0 |
| C3. Other Family:   | 11 | 11 | 2 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |    |    |    |   |
|--|----|----|----|---|
| D1. Medi-Cal/Medicaid:                 | 49 | 41 | 14 | 4 |
| D2. Medicare:                          | 42 | 32 | 19 | 0 |
| D3. Other Health/Community Based Care: | 26 | 18 | 9  | 2 |

#### HOUSING

|  |     |     |    |    |
|--|-----|-----|----|----|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 125 | 112 | 32 | 10 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 60  | 42  | 14 | 4  |
| E3. Other Housing:   | 10  | 14  | 4  | 0  |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 4

**INCOME MAINTENANCE**

|   |    |    |    |   |
|---|----|----|----|---|
| F1. Social Security:                    | 18 | 18 | 11 | 3 |
| F2. Supplemental Security Income (SSI): | 24 | 10 | 13 | 4 |
| F3. Pensions/Retiree Benefits:          | 17 | 16 | 4  | 3 |
| F4. Other Income Maintenance:           | 57 | 41 | 16 | 1 |

**INDIVIDUAL RIGHTS**

|                                       |    |    |    |   |
|---------------------------------------|----|----|----|---|
| G1. Immigration/Naturalization:       | 1  | 0  | 1  | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 26 | 22 | 9  | 1 |
| G3. Other Individual Rights:          | 35 | 29 | 17 | 3 |

**MISCELLANEOUS**

|  |    |    |   |   |
|--|----|----|---|---|
| H1. Estate Planning/Wills/Trusts:          | 88 | 83 | 8 | 2 |
| H2. Advance Health Care Directives (AHCD): | 32 | 28 | 3 | 0 |
| H3. Financial Powers of Attorney:          | 25 | 25 | 3 | 0 |
| H4. Other Miscellaneous:                   | 2  | 2  | 1 | 0 |

**TOTAL CASES OPENED IN QUARTER:** 886

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

|                          |                             |                            |
|--------------------------|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 747                      | 249                         | 47                         |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 4849

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

|      |                             |                           |                                |                               |               |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** *Legal Services of Northern California*

**County(ies)** *Yolo*

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 4

|  |                                |   |                          |      |      |
|--|--------------------------------|---|--------------------------|------|------|
| 12/30/2010   | Lincoln Gardens - Woodland, CA | Presentation on services provided                   | Low Income Seniors       | 25   | 1.5  |
| <b>Provider Name: Sacramento Senior Legal Services</b> |                                |   |                          |      |      |
| <b>County(ies) Sacramento</b>                          |                                |   |                          |      |      |
| 12/21/10   | Cordova Senior                 | Individual in-person appointments at Cordova Center | Seniors                  | 4    | 4    |
| 11/16/10   | Cordova Senior                 | Individual in-person appointments at Cordova Center | Seniors                  | 4    | 4    |
| 10/26/10   | Parnell-Meadowview Center      | Senior Awareness Day                                | Seniors                  | 500  | 18.8 |
| 10/19/10   | Cordova Senior                 | Individual in-person appointments at Cordova Center | Seniors                  | 4    | 4    |
| 10/16/10   | Freedom Park                   | 9th Annual North Highlands Jubilee                  | Community Event          | 1000 | 7.5  |
| 10/10/10   | Southside Park                 | Celebrate Our Health (Health Fair)                  | Spanish-speaking seniors | 400  | 12.5 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 53

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

| Date  | Location<br>(If Applicable) | Topic  | Targeted Audience                                  | Est # of Participants | Est. Hours |
|---|-----------------------------|--|--|-----------------------|------------|
| <b>Provider Name: Legal Services of Northern California</b> |                             |  |  |                       |            |
| <b>County(ies) Placer, Nevada, and Sierra</b>               |                             |  |  |                       |            |
| 10/8 and 1  | Nevada County Fairgrounds   | Public Benefits, Housing   | Placer and Nevada County Veterans                  | 25                    | 5          |
| 10/7/2010   | Auburn                      | Family Assistance: Strategy to help senior pay bills and stay on budget. | Rural Low Income Family of Senior in Sierra County | 1                     | 1          |
| Ongoing   | Auburn Office               | Senior Rights in HUD Housing   | Placer Low Income Seniors                          | 50                    | 1          |
| Ongoing Pr  | Colfax                      | Wills, Trusts and Small Estate Administration Presentation Nov. 3, 2010  | Rural Low Income Seniors in Placer County          | 10                    | 5          |

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 4

|  |                               |  |   |     |      |
|--|-------------------------------|--|---|-----|------|
| 10/21/2010                                     | Grass Valley APS              | Prep and research for Shared Senior Housing Presentation                       | Seniors                                   | 12  | 2    |
| 10/27/2010                                     | Grass Valley APS              | Shared Senior Housing Presentation   | Seniors                                   | 12  | 2    |
| 11/3/2010                                      | Canyon View Apts., Colfax     | Wills, Trusts and Small Estate Administration Presentation Nov. 3, 2010        | Rural Low Income Seniors in Placer County | 15  | 5    |
| 11/08 & 11                                     | Auburn                        | Mandated Reporting   | Senior Service Providers                  | 2   | 1    |
| 11/15/2010                                     | Nevada City                   | Prep for Shared Housing Meeting  | Committee Members                         | 12  | 2    |
| 11/17/10                                       | Nevada City                   | Review Senior Scam Prevention Project  | All Seniors                               | 250 | 2    |
| 12/23/10                                       | Nevada City                   | Review Senior Scam Prevent with volunteer to produce brochure for distribution | Area 4 Seniors                            | 350 | 2    |
| 11/02/2010                                     | Auburn                        | CAMET / MDT case review  | Senior Service Providers                  | 15  | 3    |
| <b>County(ies) Yolo</b>                        |                               |  |   |     |      |
| 11/8/2010                                      | West Sacramento Senior Center | Medicare Part D Open Enrollment  | Seniors                                   | 20  | 2.4  |
| 11/10/2010                                     | Woodland Senior Center        | Medicare Part D Open Enrollment  | Seniors                                   | 34  | 1.8  |
| 11/4/2010                                      | RISE                          | Medicare Part D Open Enrollment  | Seniors                                   | 17  | 5.2  |
| <b>Provider Name: Yuba Sutter Legal Center</b> |                               |  |   |     |      |
| <b>County(ies) Sutter and Yuba Counties</b>    |                               |  |   |     |      |
| 11/9/2010                                      | Yuba City Senior Center       | Differences in Medicare, Medi-Cal, SSI, SSA etc.                               | Seniors                                   | 12  | 3    |
| 12/21  | Yuba County Senior Center     | Medicare Changes For 2011  | Seniors                                   | 28  | 1    |
| 12/15  | Yuba County Senior Center     | Medicare Changes For 2011  | Seniors                                   | 12  | 0.75 |
| 12/8   | Yuba County Senior Center     | Gift Cards   | Seniors                                   | 21  | 0.75 |
| 11/24  | Yuba City Senior Center       | Food Bar Codes   | Seniors                                   | 21  | 1    |

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 2**

**PSA: 4**

|            |                           |                                       |         |    |     |
|------------|---------------------------|---------------------------------------|---------|----|-----|
| 11/23      | Yuba City Senior Center   | Floor, Fire & Evacuation Preparations | Seniors | 32 | 1   |
| 11/18      | Yuba County Senior Center | Preparing For Evictions               | Seniors | 12 | 0.5 |
| 10/26/2010 | Yuba County Senior Center | Scams                                 | Seniors | 22 | 1.5 |

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 23

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 50

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 5

Total Unduplicated Client Count for Quarter:   
 Total Cases Closed in Quarter:   
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 5

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |    |    |   |   |
|---------------------------------|----|----|---|---|
| A1. Bankruptcy/Debt Collection: | 13 | 20 | 1 | 1 |
| A2. Contracts/Warranties:       | 1  | 3  | 2 | 0 |
| A3. Other Consumer/Finance:     | 7  | 8  | 4 | 1 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 0 | 0 | 0 | 0 |
| B2. Other Employment: | 2 | 2 | 1 | 0 |

#### FAMILY

|   |   |   |   |   |
|---|---|---|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 1 | 1 | 1 | 1 |
| C2. Conservatorship:  | 0 | 0 | 0 | 0 |
| C3. Other Family:   | 1 | 2 | 0 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |   |   |   |   |
|--|---|---|---|---|
| D1. Medi-Cal/Medicaid:                 | 0 | 0 | 0 | 0 |
| D2. Medicare:                          | 0 | 0 | 0 | 0 |
| D3. Other Health/Community Based Care: | 0 | 1 | 0 | 0 |

#### HOUSING

|  |    |    |   |   |
|--|----|----|---|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 18 | 14 | 8 | 1 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 8  | 4  | 3 | 1 |
| E3. Other Housing:   | 2  | 2  | 0 | 0 |

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 5

**INCOME MAINTENANCE**

|   |   |   |   |   |
|---|---|---|---|---|
| F1. Social Security:                    | 1 | 2 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 1 | 2 | 0 | 0 |
| F3. Pensions/Retiree Benefits:          | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance:           | 0 | 1 | 0 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |   |   |   |   |
|---------------------------------------|---|---|---|---|
| G1. Immigration/Naturalization:       | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 0 | 1 | 0 | 0 |
| G3. Other Individual Rights:          | 6 | 7 | 1 | 0 |

**MISCELLANEOUS**

|  |    |    |   |   |
|--|----|----|---|---|
| H1. Estate Planning/Wills/Trusts:          | 7  | 27 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD): | 0  | 0  | 0 | 0 |
| H3. Financial Powers of Attorney:          | 0  | 1  | 0 | 0 |
| H4. Other Miscellaneous:                   | 11 | 16 | 1 | 1 |

**TOTAL CASES OPENED IN QUARTER:** 79

| <b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b> |                             |                            |
|--|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE                                 | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 114  | 22                          | 6                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 470

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

|  |   |
|--|---|
| TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:               | 0 |
| TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: | 0 |
| TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:        | 0 |
| TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: | 0 |

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 6

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 6

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |    |    |   |   |
|---------------------------------|----|----|---|---|
| A1. Bankruptcy/Debt Collection: | 27 | 30 | 0 | 3 |
| A2. Contracts/Warranties:       | 6  | 2  | 0 | 0 |
| A3. Other Consumer/Finance:     | 12 | 12 | 0 | 0 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 1 | 1 | 0 | 0 |
| B2. Other Employment: | 6 | 0 | 1 | 0 |

#### FAMILY

|   |   |   |   |   |
|---|---|---|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 1 | 2 | 0 | 1 |
| C2. Conservatorship:  | 5 | 3 | 0 | 2 |
| C3. Other Family:   | 2 | 2 | 0 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |   |   |   |   |
|--|---|---|---|---|
| D1. Medi-Cal/Medicaid:                 | 1 | 2 | 0 | 0 |
| D2. Medicare:                          | 0 | 2 | 0 | 0 |
| D3. Other Health/Community Based Care: | 0 | 1 | 0 | 0 |

#### HOUSING

|  |     |     |   |   |
|--|-----|-----|---|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 123 | 106 | 2 | 9 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 10  | 10  | 0 | 0 |
| E3. Other Housing:   | 0   | 33  | 0 | 1 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 6

**INCOME MAINTENANCE**

|   |    |    |   |   |
|---|----|----|---|---|
| F1. Social Security:                    | 17 | 9  | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 19 | 16 | 0 | 1 |
| F3. Pensions/Retiree Benefits:          | 3  | 0  | 0 | 0 |
| F4. Other Income Maintenance:           | 12 | 10 | 0 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |    |    |   |    |
|---------------------------------------|----|----|---|----|
| G1. Immigration/Naturalization:       | 60 | 78 | 7 | 44 |
| G2. Elder Abuse/Neglect/Exploitation: | 15 | 14 | 0 | 0  |
| G3. Other Individual Rights:          | 5  | 3  | 0 | 1  |

**MISCELLANEOUS**

|  |    |    |   |   |
|--|----|----|---|---|
| H1. Estate Planning/Wills/Trusts:          | 12 | 7  | 1 | 4 |
| H2. Advance Health Care Directives (AHCD): | 1  | 0  | 0 | 0 |
| H3. Financial Powers of Attorney:          | 0  | 6  | 0 | 0 |
| H4. Other Miscellaneous:                   | 38 | 18 | 6 | 0 |

**TOTAL CASES OPENED IN QUARTER:** 376

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

|                          |                             |                            |
|--------------------------|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 367                      | 17                          | 66                         |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 4001

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** Asian Pacific Islander Legal Outreach

**County(ies):** San Francisco

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 6

|  |              |                                     |                         |     |    |
|--|--------------|-------------------------------------|-------------------------|-----|----|
| 11/8/10  | SF-VLSP      | Low-Income Tax Clinic               | Professional volunteers | 40  | 16 |
| 10/15/10   | SF           | IHHS Presentation                   | Seniors                 | 30  | 8  |
| 10/9/10  | SF-Chinatown | SF District Attorney & CBO          | Chinese Seniors         | 150 | 10 |
| 10/6/10  | SF           | Lao Family Dev. For Burmese Refugee | Laotian Families        | 25  | 5  |
| <b>Provider Name:</b> <i>La Raza Centro Legal, Inc.</i>          |              |                                     |                         |     |    |
| <b>County(ies)</b> <i>City &amp; County of San Francisco, CA</i> |              |                                     |                         |     |    |
| Dec 15 29  | LRCL         | La Raza Centro Legal Senior Clinic  | Elder                   | 8   | 2  |
| Dec 3 2010   | LRCL         | La Raza Centro Legal Senior Clinic  | Elder                   | 8   | 2  |
| Nov 24 201   | LRCL         | La Raza Centro Legal Senior Clinic  | Elder                   | 6   | 2  |
| Oct 13 201   | LRCL         | La Raza Centro Legal Senior Clinic  | Elder                   | 7   | 2  |
| <b>Provider Name:</b> <i>Legal Assistance to the Elderly</i>     |              |                                     |                         |     |    |
| <b>County(ies)</b> <i>San Francisco</i>                          |              |                                     |                         |     |    |
| 10/9/10  | Chinatown    | DA's Community Resource Fair        | Chinese Senior          | 200 | 6  |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 53

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

| Date   | Location<br>(If Applicable)          | Topic                                     | Targeted Audience            | Est # of<br>Participants | Est.<br>Hours |
|--|--------------------------------------|---|------------------------------|--------------------------|---------------|
| <b>Provider Name:</b> <i>Asian Law Caucus</i>                      |                                      |   |                              |                          |               |
| <b>County(ies)</b> <i>San Francisco --- Revised</i>                |                                      |   |                              |                          |               |
| 10/6/2010  | Community Tenant Assoc. 777 Broadway | Workshop-just cause eviction presentation | Senior Citizens/SF Community | 120                      | 3             |
| 11/1/2010  | Bernal Heights Neighborhood Center   | Outreach – ALC Intro                      | Senior Citizens/SF Community | 30                       | 3             |
| <b>Provider Name:</b> <i>Asian Pacific Islander Legal Outreach</i> |                                      |   |                              |                          |               |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 6

| County(ies)                                      |   | San Francisco   |                  |    |     |
|--|---|---|------------------|----|-----|
| 11//19/10  | VEC   | Senior Legal Clinic   | Filipino Seniors | 9  | 3   |
| 10/2/10  | VEC   | Senior Legal Clinic   | Filipino Seniors | 10 | 3   |
| 10/5/10  | San Francisco   | Long Term Care: Elder Abuse   | Senior Providers | 15 | 3.5 |
| 10//15/10  | VEC   | Senior Legal Clinic   | Filipino Seniors | 10 | 3   |
| 10/16/10   | SOMA  | Housing Rights  | Filipinos        | 22 | 4.5 |
| 10/26/10   | UC Hasting  | Legal Clinic  | Public           | 16 | 7   |
| 11/9/10  | San Francisco   | Long Term Care: Elder Abuse   | Senior Providers | 13 | 3   |
| 11/20/10   | SOMA  | Housing Rights  | Filipinos        | 22 | 4.5 |
| 11/29/10   | UC Hasting  | Legal Clinic  | Public           | 14 | 7   |
| 12/31/10   | VEC   | Senior Legal Clinic   | Filipino Seniors | 10 | 3   |
| 12/18/10   | SOMA  | Housing Rights  | Filipinos        | 22 | 3.5 |
| 12/27/10   | UC Hasting  | Legal Clinic  | Public           | 20 | 8   |
| 11/5/10  | VEC   | Senior Legal Clinic   | Filipino Seniors | 8  | 3   |
| <b>Provider Name: La Raza Centro Legal, Inc.</b> |   |   |                  |    |     |
| County(ies)                                      |   | City & County of San Francisco, CA  |                  |    |     |
| Nov 30/10  | Centro del Pueblo<br>474 Valencia St.<br>SF, CA 94103 | Consumer Fraud and Common Housing<br>Issues For Seniors for the Senior<br>University on Housing | Elders           | 12 | 6   |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 16

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 68

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 7

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 7

**CLIENT ETHNICITY**

Hispanic/Latino:

| <b>CASES OPENED IN QUARTER</b><br>(Total Cases Opened by Legal Problem Code) |
|--|
|--|

| <b>CASES CLOSED IN QUARTER</b><br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|--|-----------------------------------|---------------------------|
| Counsel and Advice (CA)  | Limited Additional Services (LAS) | Legal Representation (LR) |

**CONSUMER/FINANCE**

|                                 |                                 |                                 |                                |                                |
|---------------------------------|---------------------------------|---------------------------------|--------------------------------|--------------------------------|
| A1. Bankruptcy/Debt Collection: | <input type="text" value="22"/> | <input type="text" value="19"/> | <input type="text" value="2"/> | <input type="text" value="0"/> |
| A2. Contracts/Warranties:       | <input type="text" value="24"/> | <input type="text" value="21"/> | <input type="text" value="2"/> | <input type="text" value="0"/> |
| A3. Other Consumer/Finance:     | <input type="text" value="34"/> | <input type="text" value="26"/> | <input type="text" value="2"/> | <input type="text" value="0"/> |

**EMPLOYMENT**

|                       |                                |                                |                                |                                |
|-----------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| B1. Discrimination:   | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| B2. Other Employment: | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |

**FAMILY**

|   |                                |                                |                                |                                |
|---|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| C2. Conservatorship:  | <input type="text" value="1"/> | <input type="text" value="1"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| C3. Other Family:   | <input type="text" value="2"/> | <input type="text" value="1"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |

**HEALTH/COMMUNITY BASED CARE**

|  |                                |                                |                                |                                |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| D1. Medi-Cal/Medicaid:                 | <input type="text" value="5"/> | <input type="text" value="3"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| D2. Medicare:                          | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| D3. Other Health/Community Based Care: | <input type="text" value="4"/> | <input type="text" value="4"/> | <input type="text" value="1"/> | <input type="text" value="0"/> |

**HOUSING**

|  |                                 |                                |                                |                                |
|--|---------------------------------|--------------------------------|--------------------------------|--------------------------------|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | <input type="text" value="24"/> | <input type="text" value="9"/> | <input type="text" value="4"/> | <input type="text" value="2"/> |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | <input type="text" value="7"/>  | <input type="text" value="2"/> | <input type="text" value="2"/> | <input type="text" value="0"/> |
| E3. Other Housing:   | <input type="text" value="21"/> | <input type="text" value="7"/> | <input type="text" value="0"/> | <input type="text" value="1"/> |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 7

**INCOME MAINTENANCE**

|   |   |   |   |   |
|---|---|---|---|---|
| F1. Social Security:                    | 3 | 1 | 1 | 0 |
| F2. Supplemental Security Income (SSI): | 2 | 3 | 0 | 0 |
| F3. Pensions/Retiree Benefits:          | 1 | 1 | 0 | 0 |
| F4. Other Income Maintenance:           | 2 | 2 | 0 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |   |   |   |   |
|---------------------------------------|---|---|---|---|
| G1. Immigration/Naturalization:       | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 9 | 3 | 3 | 0 |
| G3. Other Individual Rights:          | 0 | 0 | 0 | 0 |

**MISCELLANEOUS**

|  |    |    |   |   |
|--|----|----|---|---|
| H1. Estate Planning/Wills/Trusts:          | 49 | 44 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD): | 2  | 2  | 0 | 0 |
| H3. Financial Powers of Attorney:          | 10 | 11 | 0 | 0 |
| H4. Other Miscellaneous:                   | 16 | 15 | 0 | 0 |

**TOTAL CASES OPENED IN QUARTER:** 238

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

|                          |                             |                            |
|--------------------------|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 175                      | 17                          | 3                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1209

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

|      |                             |                           |                                |                               |               |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** Contra Costa Senior Legal Services

**County(ies):** Contra Costa

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 7

|          |                                |                    |         |    |   |
|----------|--------------------------------|--------------------|---------|----|---|
| 10/22/10 | Doctors Hospital,<br>San Pablo | Senior Health Fair | Seniors | 50 | 4 |
|----------|--------------------------------|--------------------|---------|----|---|

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

| Date   | Location<br>(If Applicable)   | Topic                     | Targeted Audience | Est # of<br>Participants | Est.<br>Hours |
|--|-------------------------------|---------------------------|-------------------|--------------------------|---------------|
| <b>Provider Name: Contra Costa Senior Legal Services</b> |                               |                           |                   |                          |               |
| <b>County(ies) Contra Costa</b>                          |                               |                           |                   |                          |               |
| 10/8/2010  | Hillcrest Terrace,<br>Antioch | Durable Power of Attorney | Seniors           | 30                       | 5             |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 8

Total Unduplicated Client Count for Quarter: 154

Total Cases Closed in Quarter: 138

Total Units of Service for Quarter (Unit=1 Hour): 2061

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

|   |     |
|---|-----|
| 60-64:                                  | 47  |
| 65-74:                                  | 61  |
| 75-84:                                  | 40  |
| 85+:                                    | 6   |
| Client Declined to Provide Information: | 0   |
| Total:                                  | 154 |

**CLIENT GENDER**

|         |     |
|---------|-----|
| Male:   | 75  |
| Female: | 79  |
| Total:  | 154 |

**OTHER CLIENT CHARACTERISTICS**

|   |    |
|---|----|
| Frail/Disabled:                                   | 68 |
| Homebound:  | 3  |
| Lives Alone:                                      | 86 |
| Institutionalized:                                | 3  |
| Suspected Victim of Elder Abuse/Exploitation:     | 4  |
| Limited English:                                  | 30 |
| Rural:  | 5  |
| Greatest Economic Need (Minority):                | 96 |
| Greatest Economic Need (Non-Minority):            | 55 |
| Greatest Economic Need (Minority Status Unknown): | 0  |

**CLIENT RACE**

|   |     |
|---|-----|
| Two or More Races:                      | 38  |
| Caucasian:                              | 56  |
| African American:                       | 3   |
| Native American/Native Alaskan:         | 4   |
| Asian/Pacific Islander                  |     |
| Asian Indian:                           | 0   |
| Cambodian:                              | 0   |
| Chinese:                                | 5   |
| Filipino:                               | 15  |
| Japanese:                               | 0   |
| Korean:                                 | 3   |
| Laotian:                                | 0   |
| Vietnamese:                             | 0   |
| Guamanian:                              | 0   |
| Hawaiian:                               | 0   |
| Samoan:                                 | 0   |
| Other Asian/Pacific Islander:           | 5   |
| Race Unknown/Some Other Race:           | 25  |
| Client Declined to Provide Information: | 0   |
| Total:                                  | 154 |

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 8

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |    |   |   |   |
|---------------------------------|----|---|---|---|
| A1. Bankruptcy/Debt Collection: | 0  | 7 | 3 | 0 |
| A2. Contracts/Warranties:       | 6  | 1 | 2 | 1 |
| A3. Other Consumer/Finance:     | 25 | 0 | 0 | 0 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 0 | 0 | 0 | 0 |
| B2. Other Employment: | 4 | 0 | 0 | 0 |

#### FAMILY

|   |   |   |   |   |
|---|---|---|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 1 | 1 | 0 | 0 |
| C2. Conservatorship:  | 0 | 0 | 0 | 0 |
| C3. Other Family:   | 5 | 3 | 1 | 1 |

#### HEALTH/COMMUNITY BASED CARE

|  |    |    |   |   |
|--|----|----|---|---|
| D1. Medi-Cal/Medicaid:                 | 29 | 16 | 5 | 5 |
| D2. Medicare:                          | 1  | 0  | 0 | 0 |
| D3. Other Health/Community Based Care: | 3  | 3  | 2 | 0 |

#### HOUSING

|  |    |    |   |   |
|--|----|----|---|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 30 | 29 | 7 | 5 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 2  | 5  | 2 | 2 |
| E3. Other Housing:   | 13 | 3  | 0 | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 8

**INCOME MAINTENANCE**

|   |    |   |   |   |
|---|----|---|---|---|
| F1. Social Security:                    | 3  | 2 | 6 | 0 |
| F2. Supplemental Security Income (SSI): | 19 | 9 | 0 | 0 |
| F3. Pensions/Retiree Benefits:          | 0  | 0 | 0 | 0 |
| F4. Other Income Maintenance:           | 6  | 4 | 4 | 2 |

**INDIVIDUAL RIGHTS**

|                                       |   |   |   |   |
|---------------------------------------|---|---|---|---|
| G1. Immigration/Naturalization:       | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 0 | 0 | 0 | 0 |
| G3. Other Individual Rights:          | 0 | 0 | 0 | 0 |

**MISCELLANEOUS**

|  |   |   |   |   |
|--|---|---|---|---|
| H1. Estate Planning/Wills/Trusts:          | 5 | 2 | 1 | 0 |
| H2. Advance Health Care Directives (AHCD): | 1 | 0 | 0 | 0 |
| H3. Financial Powers of Attorney:          | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous:                   | 1 | 1 | 1 | 2 |

**TOTAL CASES OPENED IN QUARTER:** 154

| <b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b> |                             |                            |
|--|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE                                 | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 86   | 34                          | 18                         |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1649

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** *Legal Aid Society of San Mateo County*

**County(ies)** *San Mateo*

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 8

|          |   |  |                              |     |   |
|----------|---|--|------------------------------|-----|---|
| 12/14/10 | Community Gatepath Adult Care, Burlingame | Special Education Training for Service Providers     | Service Providers, KIC       | 14  | 3 |
| 12/20/10 | Safe Harbor Shelter                       | Health Benefits Presentation                         | Seniors, CRA                 | 16  | 3 |
| 12/3/10  | S. San Francisco Conference Center        | Seniors on the Move Conference Financial/Elder Abuse | Seniors                      | 400 | 4 |
| 12/15/10 | San Mateo                                 | Share of Cost Clinic                                 | Seniors                      | 2   | 2 |
| 11/15/10 | Safe Harbor Shelter, SSF                  | Public Benefits Presentation                         | Seniors, CRA                 | 16  | 3 |
| 11/09/10 | Silicon Valley Foundation                 | SOC Clinic   | Seniors                      | 12  | 3 |
| 10/31/10 | St. Thomas Church, Daly City              | MCUSA Health Fair                                    | Caregivers, Eligible Clients | 300 | 4 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 22

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

| Date  | Location<br>(If Applicable)          | Topic                           | Targeted Audience                               | Est # of<br>Participants | Est.<br>Hours |
|---|--------------------------------------|---------------------------------|---|--------------------------|---------------|
| <b>Provider Name: Legal Aid Society of San Mateo County</b> |                                      |                                 |   |                          |               |
| <b>County(ies) San Mateo</b>                                |                                      |                                 |   |                          |               |
| 12/5/10   | CLS in East Palo Alto                | LIBRE Presentation              | Service Providers                               | 20                       | 3             |
| 12/16/10  | Moonridge Apartments, Half Moon Bay  | LIBRE Presentation              | Clients   | 15                       | 4             |
| 11/17/10  | Legal Aid, San Mateo                 | HCC Oversight Committee Meeting | Providers who assist Seniors, CRA, KIC, CGN-S/M | 12                       | 2.5           |
| 11/24/10  | Coastside HOPE Office, Half Moon Bay | LIBRE Presentation              | Service Providers                               | 8                        | 4             |
| 11/9/10   | Single Stop USA Office, SF           | LIBRE Presentation              | Service Providers                               | 7                        | 3             |

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 2**

**PSA: 8**

|          |                              |   |                      |    |   |
|----------|------------------------------|---|----------------------|----|---|
| 10/12/10 | The California Endowment, LA | MediCal-Legal Partnership Special Ed Pro Bono Panel | Attorneys, Advocates | 20 | 8 |
| 10/30/10 | KAINOS in Redwood City       | SSA Presentation                                    | Caregivers           | 50 | 4 |
| 10/18/10 | Safe Harbor Shelter          | CRA Presentation                                    | Eligible Clients     | 35 | 3 |

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 8

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 32

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 9

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

|   |            |
|---|------------|
| 60-64:                                  | 11         |
| 65-74:                                  | 57         |
| 75-84:                                  | 41         |
| 85+:                                    | 15         |
| Client Declined to Provide Information: | 0          |
| <b>Total:</b>                           | <b>124</b> |

##### CLIENT GENDER

|               |            |
|---------------|------------|
| Male:         | 52         |
| Female:       | 72         |
| <b>Total:</b> | <b>124</b> |

##### OTHER CLIENT CHARACTERISTICS

|   |    |
|---|----|
| Frail/Disabled:                                   | 83 |
| Homebound:  | 7  |
| Lives Alone:                                      | 16 |
| Institutionalized:                                | 5  |
| Suspected Victim of Elder Abuse/Exploitation:     | 5  |
| Limited English:                                  | 57 |
| Rural:  | 0  |
| Greatest Economic Need (Minority):                | 65 |
| Greatest Economic Need (Non-Minority):            | 12 |
| Greatest Economic Need (Minority Status Unknown): | 0  |

##### CLIENT RACE

|   |            |
|---|------------|
| Two or More Races:                      | 1          |
| Caucasian:                              | 34         |
| African American:                       | 28         |
| Native American/Native Alaskan:         | 0          |
| Asian/Pacific Islander                  |            |
| Asian Indian:                           | 3          |
| Cambodian:                              | 1          |
| Chinese:                                | 44         |
| Filipino:                               | 1          |
| Japanese:                               | 1          |
| Korean:                                 | 0          |
| Laotian:                                | 0          |
| Vietnamese:                             | 0          |
| Guamanian:                              | 0          |
| Hawaiian:                               | 0          |
| Samoan:                                 | 0          |
| Other Asian/Pacific Islander:           | 4          |
| Race Unknown/Some Other Race:           | 6          |
| Client Declined to Provide Information: | 1          |
| <b>Total:</b>                           | <b>124</b> |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 9

**CLIENT ETHNICITY**

Hispanic/Latino:

| <b>CASES OPENED IN QUARTER</b><br>(Total Cases Opened by Legal Problem Code) |
|--|
|--|

| <b>CASES CLOSED IN QUARTER</b><br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|--|-----------------------------------|---------------------------|
| Counsel and Advice (CA)  | Limited Additional Services (LAS) | Legal Representation (LR) |

**CONSUMER/FINANCE**

|                                 |                                |                                |                                |                                |
|---------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| A1. Bankruptcy/Debt Collection: | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="2"/> | <input type="text" value="0"/> |
| A2. Contracts/Warranties:       | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| A3. Other Consumer/Finance:     | <input type="text" value="4"/> | <input type="text" value="5"/> | <input type="text" value="1"/> | <input type="text" value="0"/> |

**EMPLOYMENT**

|                       |                                |                                |                                |                                |
|-----------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| B1. Discrimination:   | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| B2. Other Employment: | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |

**FAMILY**

|   |                                 |                                |                                |                                |
|---|---------------------------------|--------------------------------|--------------------------------|--------------------------------|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | <input type="text" value="1"/>  | <input type="text" value="1"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| C2. Conservatorship:  | <input type="text" value="0"/>  | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| C3. Other Family:   | <input type="text" value="11"/> | <input type="text" value="0"/> | <input type="text" value="4"/> | <input type="text" value="6"/> |

**HEALTH/COMMUNITY BASED CARE**

|  |                                 |                                |                                 |                                |
|--|---------------------------------|--------------------------------|---------------------------------|--------------------------------|
| D1. Medi-Cal/Medicaid:                 | <input type="text" value="7"/>  | <input type="text" value="2"/> | <input type="text" value="5"/>  | <input type="text" value="1"/> |
| D2. Medicare:                          | <input type="text" value="10"/> | <input type="text" value="7"/> | <input type="text" value="16"/> | <input type="text" value="3"/> |
| D3. Other Health/Community Based Care: | <input type="text" value="0"/>  | <input type="text" value="0"/> | <input type="text" value="0"/>  | <input type="text" value="1"/> |

**HOUSING**

|  |                                |                                |                                |                                |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | <input type="text" value="1"/> | <input type="text" value="1"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| E3. Other Housing:   | <input type="text" value="1"/> | <input type="text" value="1"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 9

**INCOME MAINTENANCE**

|   |    |    |   |   |
|---|----|----|---|---|
| F1. Social Security:                    | 5  | 1  | 5 | 3 |
| F2. Supplemental Security Income (SSI): | 16 | 5  | 5 | 1 |
| F3. Pensions/Retiree Benefits:          | 0  | 0  | 0 | 0 |
| F4. Other Income Maintenance:           | 23 | 17 | 2 | 1 |

**INDIVIDUAL RIGHTS**

|                                       |    |    |   |   |
|---------------------------------------|----|----|---|---|
| G1. Immigration/Naturalization:       | 15 | 1  | 7 | 7 |
| G2. Elder Abuse/Neglect/Exploitation: | 25 | 10 | 4 | 8 |
| G3. Other Individual Rights:          | 0  | 0  | 0 | 0 |

**MISCELLANEOUS**

|  |   |   |   |   |
|--|---|---|---|---|
| H1. Estate Planning/Wills/Trusts:          | 3 | 2 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD): | 0 | 0 | 0 | 0 |
| H3. Financial Powers of Attorney:          | 8 | 0 | 5 | 0 |
| H4. Other Miscellaneous:                   | 0 | 1 | 0 | 0 |

**TOTAL CASES OPENED IN QUARTER:** 130

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

|                          |                             |                            |
|--------------------------|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 54                       | 56                          | 31                         |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1971

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** *Legal Assistance for Seniors*

**County(ies)** *Alameda*

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 9

|          |  |             |                                      |     |     |
|----------|--|-------------|--------------------------------------|-----|-----|
| 12/4/10  | Centerville Presbyterian Church, Fremont | Health Fair | Seniors and Senior Service Providers | 100 | 7   |
| 10/30/10 | Dublin Senior Center, Dublin             | Senior Fair | Seniors and Senior Service Providers | 450 | 9   |
| 10/30/10 | E.E. Cleveland Manor, Oakland            | Health Fair | Seniors and Senior Service Providers | 100 | 3.5 |
| 10/29/10 | Oakland Hilton Airport, Oakland          | Senior Fair | Seniors and Senior Service Providers | 300 | 8   |
| 10/28/10 | Albany Senior Center, Albany             | Senior Fair | Seniors and Senior Service Providers | 250 | 9   |
| 10/15/10 | St. Regis Retirement Center, Hayward     | Senior Fair | Seniors and Senior Service Providers | 300 | 7   |
| 10/12/10 | Washington Hospital, Fremont             | Health Fair | Seniors and Senior Service Providers | 275 | 10  |
| 10/7/10  | Marina Community Center, San Leandro     | Senior Fair | Seniors and Senior Service Providers | 200 | 7.5 |
| 10/3/10  | St. Rose Hospital, Hayward               | Health Fair | Seniors and Senior Service Providers | 500 | 11  |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 72

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

| Date   | Location<br>(If Applicable)      | Topic   | Targeted Audience        | Est # of Participants | Est. Hours |
|--|----------------------------------|---|--------------------------|-----------------------|------------|
| <b>Provider Name: Legal Assistance for Seniors</b> |                                  |   |                          |                       |            |
| <b>County(ies) Alameda</b>                         |                                  |   |                          |                       |            |
| 10/22/10   | Josephine Lum Lodge, Hayward     | Creating a Secure Future: Planning for Incapacity | Seniors                  | 15                    | 5          |
| 11/3/10  | Alameda County Ombudsman Program | Welcome to Medicare                               | Senior Service Providers | 8                     | 7          |

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 9

|          |  |  |                                    |     |      |
|----------|--|--|------------------------------------|-----|------|
| 11/3/10  | Westlake Christian Terrace, Oakland          | Medicare Part D                                    | Seniors                            | 55  | 4.5  |
| 11/2/10  | Senior Center Without Walls, Oakland         | Health Reform & Medicare                           | Seniors                            | 20  | 5    |
| 11/1/10  | Northgate Terrace, Oakland                   | Medicare Part D                                    | Seniors                            | 18  | 4.5  |
| 10/28/10 | Marriot Oakland Hotel, Oakland               | Health Reform & Medicare                           | Seniors & Senior Service Providers | 100 | 8.5  |
| 10/27/10 | Glenn Brook Terrace, Oakland                 | Medicare Part D                                    | Seniors                            | 7   | 4.5  |
| 10/26/10 | Alameda County Law Library, Oakland          | Welcome to Medicare                                | Seniors & Senior Service Providers | 5   | 5.5  |
| 10/4/10  | Hayward Area Senior Center, Hayward          | Welcome to Medicare                                | Seniors                            | 8   | 9    |
| 10/22/10 | Hayward Senior Apartments, Hayward           | Creating a Secure Future: Planning for Incapacity  | Seniors                            | 7   | 5    |
| 11/9/10  | J.L. Richard Terrace & Evergreen A., Oakland | Medicare Part D                                    | Seniors                            | 40  | 4.5  |
| 10/18/10 | Orchards Senior Homes, Oakland               | Low Income Assistance: Help with Health Care Costs | Seniors                            | 10  | 5    |
| 10/18/10 | Shattuck Senior Homes, Berkeley              | Consumer Fraud                                     | Seniors                            | 8   | 6    |
| 10/15/10 | Pleasanton Hilton, Pleasanton                | Keeping Elders Safe: An Overview of Elder Abuse    | Senior Service Providers           | 48  | 10.8 |
| 10/14/10 | Helios Corner Apartments, Berkeley           | Health Reform & Medicare                           | Seniors                            | 23  | 5.5  |
| 10/13/10 | Kent Gardens Senior Comm., San Lorenzo       | Welcome to Medicare                                | Seniors                            | 12  | 6    |
| 10/13/10 | Eden Issei Terrace, Hayward                  | Creating a Secure Future: Planning for Incapacity  | Seniors                            | 27  | 11   |
| 10/5/10  | Baywood Court, Castro Valley                 | Health Reform & Medicare                           | Seniors                            | 95  | 17   |

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 9

|          |  |  |                                    |     |     |
|----------|--|--|------------------------------------|-----|-----|
| 10/25/10 | Wittenberg Manor, Hayward                  | Health Reform & Medicare                           | Seniors                            | 30  | 5   |
| 12/2/10  | Baywood Court, Castro Valley               | Medicare Part D                                    | Seniors                            | 40  | 7   |
| 12/14/10 | Nathan Miley Gardens Sr. Apt.s, Oakland    | Keeping Elders Safe: An Overview of Elder Abuse    | Seniors                            | 11  | 7   |
| 12/10/10 | Korean Senior Center, Oakland              | Low Income Assistance: Help with Health Care Costs | Seniors & Senior Service Providers | 60  | 5.5 |
| 12/9/10  | Strawberry Creek Lodge, Berkeley           | Creating a Secure Future: Planning for Incapacity  | Seniors                            | 7   | 4.5 |
| 12/9/10  | Hotel Oakland, Oakland                     | Medicare Part D                                    | Seniors                            | 70  | 12  |
| 12/8/10  | Marina Community Center, San Leandro       | Welcome to Medicare                                | Seniors                            | 8   | 6   |
| 12/6/10  | Hayward Area Senior Center, Hayward        | Medicare Part D                                    | Seniors                            | 10  | 5.5 |
| 12/4/10  | Centerville Presbyterian Church, Fremont   | Health Reform & Medicare                           | Seniors                            | 100 | 7   |
| 11/5/10  | U.C. Berkeley Retirement Center            | The ABC's of Long Term Care                        | Seniors                            | 80  | 6   |
| 12/2/10  | Dublin Senior Center                       | Welcome to Medicare                                | Seniors                            | 8   | 7   |
| 11/5/10  | Lawrence Moore Manor, Berkeley             | Low Income Assistance: Help with Health Care Costs | Seniors                            | 7   | 5   |
| 11/19/10 | Area Agency on Aging – Aging & Adult Serv. | Medicare Part D                                    | Senior Service Providers           | 55  | 5   |
| 11/18/10 | Westlake Christian Terrace, Oakland        | Medicare Part D                                    | Seniors                            | 20  | 4.5 |
| 11/17/10 | Oakland Downtown Senior Center             | Creating a Secure Future: Planning for Incapacity  | Seniors                            | 53  | 6.5 |
| 11/17/10 | Dr. Barry Shibuya's Office, Fremont        | Welcome to Medicare                                | Seniors & Senior Service Providers | 8   | 8   |

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 2**

**PSA: 9**

|          |                                   |   |                          |    |     |
|----------|-----------------------------------|---|--------------------------|----|-----|
| 11/16/10 | Harriet Tubman Manor, Berkeley    | Health Reform & Medicare                          | Seniors                  | 15 | 5   |
| 11/16/10 | St. Mary's Garden, Oakland        | Welcome to Medicare                               | Seniors                  | 35 | 4.5 |
| 11/12/10 | Northgate Terrace, Oakland        | Creating a Secure Future: Planning for Incapacity | Seniors                  | 14 | 5   |
| 12/15/10 | Las Bougainvilleas, Oakland       | Welcome to Medicare                               | Seniors                  | 15 | 4.5 |
| 12/3/10  | Satellite Housing, Inc., Berkeley | Medicare Part D                                   | Senior Service Providers | 15 | 4.5 |

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 39

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 249

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 10

Total Unduplicated Client Count for Quarter: 360

Total Cases Closed in Quarter: 417

Total Units of Service for Quarter (Unit=1 Hour): 2363

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

|   |     |
|---|-----|
| 60-64:                                  | 58  |
| 65-74:                                  | 130 |
| 75-84:                                  | 106 |
| 85+:                                    | 63  |
| Client Declined to Provide Information: | 3   |
| Total:                                  | 360 |

**CLIENT GENDER**

|         |     |
|---------|-----|
| Male:   | 127 |
| Female: | 233 |
| Total:  | 360 |

**OTHER CLIENT CHARACTERISTICS**

|   |     |
|---|-----|
| Frail/Disabled:                                   | 123 |
| Homebound:  | 24  |
| Lives Alone:                                      | 97  |
| Institutionalized:                                | 5   |
| Suspected Victim of Elder Abuse/Exploitation:     | 43  |
| Limited English:                                  | 61  |
| Rural:  | 3   |
| Greatest Economic Need (Minority):                | 71  |
| Greatest Economic Need (Non-Minority):            | 52  |
| Greatest Economic Need (Minority Status Unknown): | 2   |

**CLIENT RACE**

|   |     |
|---|-----|
| Two or More Races:                      | 6   |
| Caucasian:                              | 220 |
| African American:                       | 10  |
| Native American/Native Alaskan:         | 6   |
| Asian/Pacific Islander                  |     |
| Asian Indian:                           | 5   |
| Cambodian:                              | 1   |
| Chinese:                                | 33  |
| Filipino:                               | 15  |
| Japanese:                               | 10  |
| Korean:                                 | 2   |
| Laotian:                                | 0   |
| Vietnamese:                             | 11  |
| Guamanian:                              | 0   |
| Hawaiian:                               | 1   |
| Samoan:                                 | 0   |
| Other Asian/Pacific Islander:           | 1   |
| Race Unknown/Some Other Race:           | 31  |
| Client Declined to Provide Information: | 8   |
| Total:                                  | 360 |

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 10

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |    |    |   |   |
|---------------------------------|----|----|---|---|
| A1. Bankruptcy/Debt Collection: | 19 | 28 | 1 | 0 |
| A2. Contracts/Warranties:       | 5  | 5  | 0 | 0 |
| A3. Other Consumer/Finance:     | 8  | 14 | 0 | 0 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 0 | 0 | 0 | 0 |
| B2. Other Employment: | 5 | 4 | 1 | 0 |

#### FAMILY

|   |   |    |   |   |
|---|---|----|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 5 | 0  | 0 | 0 |
| C2. Conservatorship:  | 3 | 4  | 0 | 0 |
| C3. Other Family:   | 6 | 15 | 0 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |    |    |   |   |
|--|----|----|---|---|
| D1. Medi-Cal/Medicaid:                 | 17 | 19 | 1 | 0 |
| D2. Medicare:                          | 7  | 3  | 1 | 0 |
| D3. Other Health/Community Based Care: | 12 | 8  | 4 | 0 |

#### HOUSING

|  |    |    |   |   |
|--|----|----|---|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 14 | 14 | 3 | 0 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 10 | 6  | 2 | 2 |
| E3. Other Housing:   | 9  | 12 | 0 | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 10

**INCOME MAINTENANCE**

|   |    |    |   |   |
|---|----|----|---|---|
| F1. Social Security:                    | 5  | 4  | 2 | 0 |
| F2. Supplemental Security Income (SSI): | 12 | 14 | 2 | 0 |
| F3. Pensions/Retiree Benefits:          | 0  | 0  | 0 | 0 |
| F4. Other Income Maintenance:           | 9  | 10 | 0 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |    |    |   |   |
|---------------------------------------|----|----|---|---|
| G1. Immigration/Naturalization:       | 2  | 3  | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 41 | 25 | 3 | 3 |
| G3. Other Individual Rights:          | 1  | 3  | 0 | 0 |

**MISCELLANEOUS**

|  |    |    |    |   |
|--|----|----|----|---|
| H1. Estate Planning/Wills/Trusts:          | 93 | 96 | 3  | 0 |
| H2. Advance Health Care Directives (AHCD): | 27 | 20 | 18 | 0 |
| H3. Financial Powers of Attorney:          | 23 | 34 | 10 | 0 |
| H4. Other Miscellaneous:                   | 27 | 19 | 1  | 0 |

**TOTAL CASES OPENED IN QUARTER:** 360

| <b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b> |                             |                            |
|--|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE                                 | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 360  | 52                          | 5                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2174

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** Senior Adults Legal Assistance (SALA)

**County(ies):** Santa Clara

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 10

|          |   |   |  |     |     |
|----------|---|---|--|-----|-----|
| 12/20/10 | Willows Senior Nutrition Program in San Jose                              | Presentation about SALA: Who We Are & What We Do  | Participants at senior nutrition program   | 60  | 1   |
| 12/16/10 | Almaden Senior Nutrition Program in San Jose                              | Presentation about SALA: Who We Are & What We Do and Tobacco Cessation                                | Participants at senior nutrition program   | 50  | 1   |
| 12/13/10 | Alma Senior Center in San Jose  | Presentation about SALA: Who We Are & What We Do  | Participants at senior center  | 60  | 1   |
| 10/25/10 | Fenwick & West Law Firm in Mountain                                       | MCLE Training on Representing SALA Clients at Elder Abuse Restraining Order Hearings in Probate Court | Prospective pro bono attorneys at Fenwick & West to handle elder abuse restraining order hearings in Probate Court for | 20  | 6.5 |
| 10/8/10  | Santa Clara County Bar Association (SCCBA)/Lal Services Providers Retreat | MCLE Training to Other Legal Service Attorneys on Dealing with Elderly Clients                        | Attorneys or legal workers at our partner Legal Service/Legal Aid Programs in Santa Clara County                       | 40  | 1.5 |
| 10/6/10  | Santa Clara County Fairgrounds  | Older Adult Resource Fair Sponsored By Aging and Adults Services of Santa Clara County                | Santa Clara County residents age 60 or older, their families, and other senior service providers                       | 200 | 4   |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

| Date  | Location<br>(If Applicable) | Topic   | Targeted Audience   | Est # of<br>Participants | Est.<br>Hours |
|---|-----------------------------|---|---|--------------------------|---------------|
| <b>Provider Name: Senior Adults Legal Assistance (SALA)</b> |                             |   |   |                          |               |
| <b>County(ies) Santa Clara</b>                              |                             |   |   |                          |               |
| Ongoing 10  | SALA's Office               | Prepare Elder Abuse Restraining Order Training Materials, MCLE Curriculum, and Protocols for Pro Bono Attorney Training at Fenwick & West | Prospective pro bono attorneys at Fenwick & West to handle elder abuse restraining order hearings in Probate Court for SALA clients | 20                       | 17.5          |

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 2**

**PSA: 10**

|            |  |   |   |    |     |
|------------|--|---|---|----|-----|
| Ongoing 10 | SALA's Office  | Prepare MCLE Training Materials for MCLE on Elderly Clients for SCCBA Legal Services Providers Retreat                                    | Attorneys or legal workers at our partner Legal Service/Legal Aid Programs in Santa | 40 | 6   |
| 12/8/10    | Seven Trees Community Center & Senior Program in San Jose                          | Presentation about SALA: Who We Are & What We Do and How to Prevent Legal Problems Early On (Maintaining Good Legal Health)               | Participants at newly opened community center and senior program                    | 85 | 1   |
| 12/7/10    | SALA's Central Office in San Jose  | Annual Intake Volunteer Training/Update Including Training on SALA's Recently Adopted Language Access Plan for Limited Proficient Clients | SALA intake volunteers (attorneys and paralegals)                                   | 12 | 8   |
| 11/20/10   | Campbell Adult Center Sr Ctr/ Sponsored by AARP & AAUW                             | Protecting Yourself from Elder Financial Abuse & SALA's Services  | Santa Clara County residents age 60 or older, their families, AARP & AAUW Members   | 25 | 9.5 |
| 10/4/10    | India Community Center (ICC) Cupertino Chapter, Rancho Rinconada Recreation Center | Protecting Your Legal Rights in Particular with Public Benefits & SALA's Services   | Senior Participants at ICC  | 75 | 5.5 |

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 11

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 11

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |    |   |    |   |
|---------------------------------|----|---|----|---|
| A1. Bankruptcy/Debt Collection: | 13 | 0 | 13 | 0 |
| A2. Contracts/Warranties:       | 3  | 0 | 3  | 0 |
| A3. Other Consumer/Finance:     | 8  | 0 | 8  | 0 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 0 | 0 | 0 | 0 |
| B2. Other Employment: | 6 | 0 | 6 | 0 |

#### FAMILY

|   |   |   |   |   |
|---|---|---|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 3 | 0 | 3 | 0 |
| C2. Conservatorship:  | 7 | 0 | 7 | 0 |
| C3. Other Family:   | 3 | 0 | 3 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |    |   |    |   |
|--|----|---|----|---|
| D1. Medi-Cal/Medicaid:                 | 68 | 0 | 68 | 0 |
| D2. Medicare:                          | 12 | 0 | 12 | 0 |
| D3. Other Health/Community Based Care: | 6  | 0 | 6  | 0 |

#### HOUSING

|  |    |   |    |   |
|--|----|---|----|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 12 | 0 | 11 | 0 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 4  | 0 | 4  | 0 |
| E3. Other Housing:   | 17 | 0 | 17 | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 11

**INCOME MAINTENANCE**

|   |    |   |    |   |
|---|----|---|----|---|
| F1. Social Security:                    | 20 | 0 | 20 | 0 |
| F2. Supplemental Security Income (SSI): | 2  | 0 | 2  | 0 |
| F3. Pensions/Retiree Benefits:          | 3  | 0 | 3  | 0 |
| F4. Other Income Maintenance:           | 4  | 0 | 4  | 0 |

**INDIVIDUAL RIGHTS**

|                                       |    |   |    |   |
|---------------------------------------|----|---|----|---|
| G1. Immigration/Naturalization:       | 0  | 0 | 0  | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 6  | 0 | 6  | 0 |
| G3. Other Individual Rights:          | 24 | 0 | 24 | 0 |

**MISCELLANEOUS**

|  |    |   |    |   |
|--|----|---|----|---|
| H1. Estate Planning/Wills/Trusts:          | 43 | 0 | 36 | 0 |
| H2. Advance Health Care Directives (AHCD): | 24 | 0 | 20 | 0 |
| H3. Financial Powers of Attorney:          | 37 | 0 | 33 | 0 |
| H4. Other Miscellaneous:                   | 69 | 0 | 69 | 0 |

**TOTAL CASES OPENED IN QUARTER:** 394

| <b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b> |                             |                            |
|--|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE                                 | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 0  | 378                         | 0                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 417

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** Council for the Spanish Speaking

**County(ies):** San Joaquin

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 2**

**PSA: 11**

|            |                   |                          |         |     |   |
|------------|-------------------|--------------------------|---------|-----|---|
| 10/20/2010 | Rio de las Palmas | Health and Resource Fair | Seniors | 100 | 5 |
|------------|-------------------|--------------------------|---------|-----|---|

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 12

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 12

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |   |   |   |   |
|---------------------------------|---|---|---|---|
| A1. Bankruptcy/Debt Collection: | 0 | 1 | 0 | 0 |
| A2. Contracts/Warranties:       | 2 | 4 | 2 | 0 |
| A3. Other Consumer/Finance:     | 8 | 5 | 2 | 0 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 1 | 1 | 0 | 0 |
| B2. Other Employment: | 0 | 0 | 0 | 0 |

#### FAMILY

|   |   |   |   |   |
|---|---|---|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 1 | 2 | 1 | 0 |
| C2. Conservatorship:  | 0 | 0 | 0 | 0 |
| C3. Other Family:   | 1 | 2 | 1 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |   |   |   |   |
|--|---|---|---|---|
| D1. Medi-Cal/Medicaid:                 | 2 | 0 | 0 | 0 |
| D2. Medicare:                          | 0 | 0 | 0 | 0 |
| D3. Other Health/Community Based Care: | 0 | 0 | 1 | 0 |

#### HOUSING

|  |   |   |   |   |
|--|---|---|---|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 2 | 2 | 0 | 0 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 1 | 1 | 1 | 0 |
| E3. Other Housing:   | 3 | 3 | 0 | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 12

**INCOME MAINTENANCE**

|   |   |   |   |   |
|---|---|---|---|---|
| F1. Social Security:                    | 1 | 0 | 3 | 0 |
| F2. Supplemental Security Income (SSI): | 0 | 0 | 0 | 0 |
| F3. Pensions/Retiree Benefits:          | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance:           | 1 | 1 | 0 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |   |   |   |   |
|---------------------------------------|---|---|---|---|
| G1. Immigration/Naturalization:       | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 1 | 2 | 0 | 0 |
| G3. Other Individual Rights:          | 0 | 0 | 0 | 0 |

**MISCELLANEOUS**

|  |   |   |   |   |
|--|---|---|---|---|
| H1. Estate Planning/Wills/Trusts:          | 6 | 4 | 1 | 0 |
| H2. Advance Health Care Directives (AHCD): | 0 | 1 | 0 | 0 |
| H3. Financial Powers of Attorney:          | 6 | 2 | 1 | 0 |
| H4. Other Miscellaneous:                   | 2 | 4 | 2 | 0 |

**TOTAL CASES OPENED IN QUARTER:** 38

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

|                          |                             |                            |
|--------------------------|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 35                       | 15                          | 0                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 91

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 13

Total Unduplicated Client Count for Quarter: 178

Total Cases Closed in Quarter: 186

Total Units of Service for Quarter (Unit=1 Hour): 1502

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
 IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64: 56  
 65-74: 61  
 75-84: 44  
 85+: 17  
 Client Declined to Provide Information: 0  
 Total: 178

**CLIENT GENDER**

Male: 72  
 Female: 106  
 Total: 178

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled: 116  
 Homebound: 10  
 Lives Alone: 113  
 Institutionalized: 0  
 Suspected Victim of Elder Abuse/Exploitation: 5  
 Limited English: 45  
 Rural: 55  
 Greatest Economic Need (Minority): 32  
 Greatest Economic Need (Non-Minority): 121  
 Greatest Economic Need (Minority Status Unknown): 0

**CLIENT RACE**

Two or More Races: 0  
 Caucasian: 171  
 African American: 0  
 Native American/Native Alaskan: 5  
 Asian/Pacific Islander  
 Asian Indian: 0  
 Cambodian: 0  
 Chinese: 0  
 Filipino: 2  
 Japanese: 0  
 Korean: 0  
 Laotian: 0  
 Vietnamese: 0  
 Guamanian: 0  
 Hawaiian: 0  
 Samoan: 0  
 Other Asian/Pacific Islander: 0  
 Race Unknown/Some Other Race: 0  
 Client Declined to Provide Information: 0  
 Total: 178

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 13

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |    |    |    |   |
|---------------------------------|----|----|----|---|
| A1. Bankruptcy/Debt Collection: | 35 | 12 | 31 | 0 |
| A2. Contracts/Warranties:       | 6  | 0  | 0  | 0 |
| A3. Other Consumer/Finance:     | 11 | 6  | 4  | 3 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 1 | 0 | 0 | 0 |
| B2. Other Employment: | 0 | 1 | 1 | 0 |

#### FAMILY

|   |   |   |   |   |
|---|---|---|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 0 | 0 | 0 | 0 |
| C2. Conservatorship:  | 0 | 0 | 0 | 0 |
| C3. Other Family:   | 0 | 0 | 1 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |    |   |   |    |
|--|----|---|---|----|
| D1. Medi-Cal/Medicaid:                 | 18 | 2 | 8 | 10 |
| D2. Medicare:                          | 3  | 1 | 0 | 0  |
| D3. Other Health/Community Based Care: | 1  | 3 | 0 | 0  |

#### HOUSING

|  |    |    |    |    |
|--|----|----|----|----|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 36 | 11 | 10 | 16 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 0  | 0  | 0  | 0  |
| E3. Other Housing:   | 5  | 4  | 2  | 1  |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 13

**INCOME MAINTENANCE**

|   |   |   |   |   |
|---|---|---|---|---|
| F1. Social Security:                    | 3 | 2 | 2 | 2 |
| F2. Supplemental Security Income (SSI): | 2 | 1 | 2 | 3 |
| F3. Pensions/Retiree Benefits:          | 2 | 1 | 0 | 0 |
| F4. Other Income Maintenance:           | 2 | 1 | 0 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |   |   |   |   |
|---------------------------------------|---|---|---|---|
| G1. Immigration/Naturalization:       | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 5 | 1 | 0 | 0 |
| G3. Other Individual Rights:          | 0 | 0 | 0 | 0 |

**MISCELLANEOUS**

|  |    |   |   |    |
|--|----|---|---|----|
| H1. Estate Planning/Wills/Trusts:          | 10 | 2 | 7 | 0  |
| H2. Advance Health Care Directives (AHCD): | 11 | 4 | 6 | 0  |
| H3. Financial Powers of Attorney:          | 22 | 4 | 8 | 10 |
| H4. Other Miscellaneous:                   | 5  | 3 | 0 | 0  |

**TOTAL CASES OPENED IN QUARTER:** 178

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

|                          |                             |                            |
|--------------------------|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 59                       | 82                          | 45                         |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1502

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

| Date   | Location<br>(If Applicable) | Topic | Targeted Audience | Est # of Participants | Est. Hours |
|--|-----------------------------|-------|-------------------|-----------------------|------------|
| <b>Provider Name: Senior Citizens Legal Services</b> |                             |       |                   |                       |            |

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 13

|   |                  |   |                          |    |   |
|---|------------------|---|--------------------------|----|---|
| <b>County(ies)</b> <i>Santa Cruz and San Benito</i> |                  |   |                          |    |   |
| 11/20/10  | Cabrillo College | Terry Hancock-Common Senior Legal Issues  | Senior Caregivers        | 40 | 3 |
| 10/20/10  | SC Healthcare    | Jennifer Kelly-Common Senior Legal Issues | Skilled Nursing Patients | 20 | 2 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 14

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 14

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |   |   |   |   |
|---------------------------------|---|---|---|---|
| A1. Bankruptcy/Debt Collection: | 0 | 0 | 0 | 0 |
| A2. Contracts/Warranties:       | 1 | 0 | 0 | 0 |
| A3. Other Consumer/Finance:     | 1 | 1 | 0 | 0 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 0 | 0 | 0 | 0 |
| B2. Other Employment: | 0 | 0 | 0 | 0 |

#### FAMILY

|   |   |   |   |   |
|---|---|---|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 0 | 0 | 0 | 0 |
| C2. Conservatorship:  | 2 | 1 | 0 | 0 |
| C3. Other Family:   | 0 | 0 | 0 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |   |   |   |   |
|--|---|---|---|---|
| D1. Medi-Cal/Medicaid:                 | 0 | 0 | 0 | 0 |
| D2. Medicare:                          | 0 | 0 | 0 | 0 |
| D3. Other Health/Community Based Care: | 1 | 0 | 0 | 0 |

#### HOUSING

|  |    |    |   |   |
|--|----|----|---|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 36 | 34 | 0 | 0 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 1  | 0  | 0 | 0 |
| E3. Other Housing:   | 2  | 0  | 0 | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 14

**INCOME MAINTENANCE**

|   |   |   |   |   |
|---|---|---|---|---|
| F1. Social Security:                    | 2 | 1 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 4 | 0 | 0 | 0 |
| F3. Pensions/Retiree Benefits:          | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance:           | 0 | 0 | 0 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |   |   |   |   |
|---------------------------------------|---|---|---|---|
| G1. Immigration/Naturalization:       | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 1 | 0 | 0 | 0 |
| G3. Other Individual Rights:          | 0 | 0 | 0 | 0 |

**MISCELLANEOUS**

|  |   |   |   |   |
|--|---|---|---|---|
| H1. Estate Planning/Wills/Trusts:          | 5 | 0 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD): | 1 | 0 | 0 | 0 |
| H3. Financial Powers of Attorney:          | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous:                   | 2 | 0 | 0 | 0 |

**TOTAL CASES OPENED IN QUARTER:** 59

| <b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b> |                             |                            |
|--|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE                                 | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 37   | 0                           | 0                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 262

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** *Central California Legal Services,*  
**County(ies)** *Fresno and Madera*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 2**

**PSA: 14**

|          |        |                            |                 |    |     |
|----------|--------|----------------------------|-----------------|----|-----|
| 11/16/10 | Fresno | Hmong Council Presentation | Hmong Community | 20 | 7.5 |
|----------|--------|----------------------------|-----------------|----|-----|

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 15

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 15

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |   |   |   |   |
|---------------------------------|---|---|---|---|
| A1. Bankruptcy/Debt Collection: | 5 | 5 | 2 | 0 |
| A2. Contracts/Warranties:       | 3 | 1 | 5 | 0 |
| A3. Other Consumer/Finance:     | 2 | 0 | 2 | 0 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 0 | 0 | 0 | 0 |
| B2. Other Employment: | 0 | 0 | 0 | 0 |

#### FAMILY

|   |   |   |   |   |
|---|---|---|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 0 | 0 | 0 | 0 |
| C2. Conservatorship:  | 1 | 1 | 0 | 0 |
| C3. Other Family:   | 1 | 2 | 0 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |   |   |   |   |
|--|---|---|---|---|
| D1. Medi-Cal/Medicaid:                 | 6 | 1 | 5 | 0 |
| D2. Medicare:                          | 0 | 1 | 0 | 0 |
| D3. Other Health/Community Based Care: | 0 | 0 | 0 | 0 |

#### HOUSING

|  |   |   |   |   |
|--|---|---|---|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 3 | 2 | 1 | 0 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 2 | 2 | 1 | 0 |
| E3. Other Housing:   | 1 | 1 | 0 | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 15

**INCOME MAINTENANCE**

|   |   |   |   |   |
|---|---|---|---|---|
| F1. Social Security:                    | 0 | 0 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 0 | 0 | 0 | 0 |
| F3. Pensions/Retiree Benefits:          | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance:           | 0 | 0 | 0 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |   |   |   |   |
|---------------------------------------|---|---|---|---|
| G1. Immigration/Naturalization:       | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 3 | 2 | 1 | 0 |
| G3. Other Individual Rights:          | 0 | 0 | 1 | 0 |

**MISCELLANEOUS**

|  |    |    |    |   |
|--|----|----|----|---|
| H1. Estate Planning/Wills/Trusts:          | 35 | 13 | 30 | 0 |
| H2. Advance Health Care Directives (AHCD): | 1  | 0  | 1  | 0 |
| H3. Financial Powers of Attorney:          | 4  | 1  | 3  | 0 |
| H4. Other Miscellaneous:                   | 3  | 4  | 0  | 0 |

**TOTAL CASES OPENED IN QUARTER:** 70

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

|                          |                             |                            |
|--------------------------|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 36                       | 52                          | 0                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 177

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** Sarah Shena, Tulare Co. Senior Legal Services

**County(ies)** Tulare

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 15

|          |         |  |   |    |     |
|----------|---------|--|---|----|-----|
| 12/2/10  | Visalia | Steering Cmtee Mtg, Community Mediation Cntr | Referral Sources                                    | 5  | 1.8 |
| 12/10/10 | Visalia | United Way Exec. Comm Mtg                    | Referral Sources                                    | 5  | 2   |
| 11/22/10 | Visalia | Self-Help Collaboration Mtg                  | Referral Sources                                    | 7  | 2.5 |
| 11/30/10 | Visalia | United Way Board Mtg                         | Referral Sources                                    | 15 | 2.5 |
| 10/28/10 | Tulare  | Class re Conservatorship Prevention          | Targeted Seniors, their families & referral sources | 4  | 2   |
| 10/21/10 | Visalia | County Bar Assoc Meeting                     | Referral Sources                                    | 30 | 2   |
| 10/17/10 | Visalia | PFLAG* Meeting                               | Targeted Seniors, their families & referral sources | 25 | 3.5 |
| 10/19/10 | N/A     | Presented webinar re Senior Legal Services   | Referral Sources                                    | 0  | 2.5 |
| 11/15/10 | Visalia | Steering Cmtee Mtg, Community Mediation Cntr | Referral Sources                                    | 5  | 4   |
| 10/8/10  | Visalia | United Way Exec. Comm Mtg                    | Referral Sources                                    | 5  | 2   |
| 10/7/10  | Visalia | Speak @ Paralegal Assoc. Atty Luncheon       | Referral Sources                                    | 75 | 2.5 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 11

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

| Date  | Location<br>(If Applicable) | Topic                              | Targeted Audience                                   | Est # of<br>Participants | Est.<br>Hours |
|---|-----------------------------|------------------------------------|---|--------------------------|---------------|
| <b>Provider Name: Sarah Shena, Tulare Co. Senior Legal Services</b> |                             |                                    |   |                          |               |
| <b>County(ies) Tulare</b>   |                             |                                    |   |                          |               |
| 10/19/10  | N/A (webinar)               | Elder Law for Low Inc. Seniors     | Referral Sources                                    | 0                        | 2.5           |
| 10/26/10  | Visalia                     | Preventing Conservatorship         | Referral sources                                    | 10                       | 2.8           |
| 10/28/10  | Tulare                      | Preventing Conservatorship         | Targeted Seniors, their families & referral sources | 4                        | 5.4           |
| Oct. 2010   | N/A                         | Article re Misleading Medicare Ads | Targeted Seniors, their families & referral sources | 12000                    | 1             |

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 2**

**PSA: 15**

|          |     |   |  |       |   |
|----------|-----|---|--|-------|---|
| 10/18/10 | N/A | Alzheimer's & Nursing Home Resources<br>(quoted extensively in newspaper article) | Targeted Seniors, their families &<br>referral sources | 20000 | 1 |
|----------|-----|---|--|-------|---|

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 16

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
 Asian Indian:   
 Cambodian:   
 Chinese:   
 Filipino:   
 Japanese:   
 Korean:   
 Laotian:   
 Vietnamese:   
 Guamanian:   
 Hawaiian:   
 Samoan:   
 Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 16

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |                                |                                |                                |                                |
|---------------------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| A1. Bankruptcy/Debt Collection: | <input type="text" value="2"/> | <input type="text" value="3"/> | <input type="text" value="1"/> | <input type="text" value="0"/> |
| A2. Contracts/Warranties:       | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| A3. Other Consumer/Finance:     | <input type="text" value="2"/> | <input type="text" value="2"/> | <input type="text" value="1"/> | <input type="text" value="0"/> |

#### EMPLOYMENT

|                       |                                |                                |                                |                                |
|-----------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| B1. Discrimination:   | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| B2. Other Employment: | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |

#### FAMILY

|   |                                |                                |                                |                                |
|---|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| C2. Conservatorship:  | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| C3. Other Family:   | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |

#### HEALTH/COMMUNITY BASED CARE

|  |                                |                                |                                |                                |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| D1. Medi-Cal/Medicaid:                 | <input type="text" value="7"/> | <input type="text" value="4"/> | <input type="text" value="3"/> | <input type="text" value="2"/> |
| D2. Medicare:                          | <input type="text" value="1"/> | <input type="text" value="1"/> | <input type="text" value="1"/> | <input type="text" value="0"/> |
| D3. Other Health/Community Based Care: | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |

#### HOUSING

|  |                                |                                |                                |                                |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| E3. Other Housing:   | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="1"/> | <input type="text" value="0"/> |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 16

**INCOME MAINTENANCE**

|   |   |   |   |   |
|---|---|---|---|---|
| F1. Social Security:                    | 0 | 0 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 1 | 0 | 1 | 0 |
| F3. Pensions/Retiree Benefits:          | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance:           | 0 | 0 | 0 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |   |   |   |   |
|---------------------------------------|---|---|---|---|
| G1. Immigration/Naturalization:       | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 1 | 1 | 0 | 0 |
| G3. Other Individual Rights:          | 0 | 0 | 0 | 0 |

**MISCELLANEOUS**

|  |   |   |   |   |
|--|---|---|---|---|
| H1. Estate Planning/Wills/Trusts:          | 1 | 4 | 1 | 0 |
| H2. Advance Health Care Directives (AHCD): | 1 | 0 | 0 | 0 |
| H3. Financial Powers of Attorney:          | 5 | 2 | 6 | 0 |
| H4. Other Miscellaneous:                   | 1 | 1 | 1 | 0 |

**TOTAL CASES OPENED IN QUARTER:** 22

| <b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b> |                             |                            |
|--|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE                                 | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 18   | 16                          | 2                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 111

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** California Indian Legal Services

**County(ies):** Inyo and Mono

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 16

|          |     |   |         |       |   |
|----------|-----|---|---------|-------|---|
| 11/17/10 | N/A | Radio Interview information on senior legal issues with KMMT & KRHV | Seniors | 50000 | 1 |
|----------|-----|---|---------|-------|---|

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

| Date   | Location<br>(If Applicable) | Topic   | Targeted Audience   | Est # of<br>Participants | Est.<br>Hours |
|--|-----------------------------|---|---|--------------------------|---------------|
| <b>Provider Name: California Indian Legal Services</b> |                             |   |   |                          |               |
| <b>County(ies) Inyo and Mono</b>                       |                             |   |   |                          |               |
| 11/19/10   | Monterey, CA                | Presentation at CANHR Medi-Cal Estate Planning Recovery | Seniors (via lay advocates of programs theat provide services to seniors) | 35                       | 6             |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 17

Total Unduplicated Client Count for Quarter:   
 Total Cases Closed in Quarter:   
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
 IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 17

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |    |   |    |   |
|---------------------------------|----|---|----|---|
| A1. Bankruptcy/Debt Collection: | 9  | 6 | 5  | 1 |
| A2. Contracts/Warranties:       | 11 | 2 | 9  | 0 |
| A3. Other Consumer/Finance:     | 65 | 4 | 56 | 0 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 0 | 0 | 0 | 0 |
| B2. Other Employment: | 3 | 2 | 1 | 0 |

#### FAMILY

|   |    |   |   |   |
|---|----|---|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 2  | 2 | 0 | 0 |
| C2. Conservatorship:  | 6  | 0 | 5 | 0 |
| C3. Other Family:   | 10 | 0 | 8 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |   |   |   |   |
|--|---|---|---|---|
| D1. Medi-Cal/Medicaid:                 | 1 | 1 | 0 | 0 |
| D2. Medicare:                          | 1 | 1 | 0 | 0 |
| D3. Other Health/Community Based Care: | 1 | 1 | 0 | 0 |

#### HOUSING

|  |    |    |    |   |
|--|----|----|----|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 59 | 16 | 31 | 2 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 8  | 3  | 3  | 0 |
| E3. Other Housing:   | 10 | 4  | 3  | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 17

**INCOME MAINTENANCE**

|   |   |   |   |   |
|---|---|---|---|---|
| F1. Social Security:                    | 2 | 2 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 3 | 2 | 1 | 0 |
| F3. Pensions/Retiree Benefits:          | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance:           | 2 | 1 | 1 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |   |   |   |   |
|---------------------------------------|---|---|---|---|
| G1. Immigration/Naturalization:       | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 2 | 2 | 0 | 0 |
| G3. Other Individual Rights:          | 4 | 3 | 2 | 0 |

**MISCELLANEOUS**

|  |    |   |   |   |
|--|----|---|---|---|
| H1. Estate Planning/Wills/Trusts:          | 0  | 0 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD): | 11 | 2 | 9 | 0 |
| H3. Financial Powers of Attorney:          | 0  | 0 | 0 | 0 |
| H4. Other Miscellaneous:                   | 11 | 5 | 7 | 0 |

**TOTAL CASES OPENED IN QUARTER:** 221

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

|                          |                             |                            |
|--------------------------|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 59                       | 141                         | 3                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 523

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** *Central Coast Commission For Senior Citizens*

**County(ies)** *San LUIS Obispo and Santa Barbara*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 2**

**PSA: 17**

|            |                 |  |   |    |     |
|------------|-----------------|--|---|----|-----|
| 11/9/2010  | Arroyo Grande   | Project Services and POLST                           | Central Coast Coalition for<br>Compassionate Care | 10 | 2   |
| 10/20/2010 | San Luis Obispo | Hospice Volunteers Training                          | Hospice Volunteers Training                       | 0  | 1   |
| 10/11/2010 | Paso Robles     | Project Services including Elder Abuse<br>Protection | Paso Robles Senior Center<br>Board of Directors   | 25 | 2.5 |
| 10/8/2010  | Santa Maria     | Legal Needs of SLO Seniors                           | AAA Advisory                                      | 15 | 2   |

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 18

Total Unduplicated Client Count for Quarter: 249

Total Cases Closed in Quarter: 249

Total Units of Service for Quarter (Unit=1 Hour): 361

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

|   |     |
|---|-----|
| 60-64:                                  | 36  |
| 65-74:                                  | 93  |
| 75-84:                                  | 91  |
| 85+:                                    | 29  |
| Client Declined to Provide Information: | 0   |
| Total:                                  | 249 |

**CLIENT GENDER**

|         |     |
|---------|-----|
| Male:   | 80  |
| Female: | 169 |
| Total:  | 249 |

**OTHER CLIENT CHARACTERISTICS**

|   |     |
|---|-----|
| Frail/Disabled:                                   | 21  |
| Homebound:  | 0   |
| Lives Alone:                                      | 110 |
| Institutionalized:                                | 0   |
| Suspected Victim of Elder Abuse/Exploitation:     | 6   |
| Limited English:                                  | 66  |
| Rural:  | 4   |
| Greatest Economic Need (Minority):                | 4   |
| Greatest Economic Need (Non-Minority):            | 65  |
| Greatest Economic Need (Minority Status Unknown): | 77  |

**CLIENT RACE**

|   |     |
|---|-----|
| Two or More Races:                      | 16  |
| Caucasian:                              | 109 |
| African American:                       | 19  |
| Native American/Native Alaskan:         | 9   |
| Asian/Pacific Islander                  |     |
| Asian Indian:                           | 2   |
| Cambodian:                              | 0   |
| Chinese:                                | 5   |
| Filipino:                               | 11  |
| Japanese:                               | 0   |
| Korean:                                 | 0   |
| Laotian:                                | 0   |
| Vietnamese:                             | 6   |
| Guamanian:                              | 0   |
| Hawaiian:                               | 0   |
| Samoan:                                 | 5   |
| Other Asian/Pacific Islander:           | 1   |
| Race Unknown/Some Other Race:           | 64  |
| Client Declined to Provide Information: | 2   |
| Total:                                  | 249 |

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 18

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |    |    |    |    |
|---------------------------------|----|----|----|----|
| A1. Bankruptcy/Debt Collection: | 0  | 0  | 0  | 0  |
| A2. Contracts/Warranties:       | 9  | 9  | 0  | 0  |
| A3. Other Consumer/Finance:     | 70 | 15 | 27 | 28 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 0 | 0 | 0 | 0 |
| B2. Other Employment: | 0 | 0 | 0 | 0 |

#### FAMILY

|   |   |   |   |   |
|---|---|---|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 0 | 0 | 0 | 0 |
| C2. Conservatorship:  | 0 | 0 | 0 | 0 |
| C3. Other Family:   | 0 | 0 | 0 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |    |    |   |   |
|--|----|----|---|---|
| D1. Medi-Cal/Medicaid:                 | 0  | 0  | 0 | 0 |
| D2. Medicare:                          | 0  | 0  | 0 | 0 |
| D3. Other Health/Community Based Care: | 20 | 20 | 0 | 0 |

#### HOUSING

|  |   |   |   |   |
|--|---|---|---|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 0 | 0 | 0 | 0 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 5 | 5 | 0 | 0 |
| E3. Other Housing:   | 0 | 0 | 0 | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 18

**INCOME MAINTENANCE**

|   |    |    |   |   |
|---|----|----|---|---|
| F1. Social Security:                    | 24 | 20 | 2 | 2 |
| F2. Supplemental Security Income (SSI): | 21 | 19 | 2 | 0 |
| F3. Pensions/Retiree Benefits:          | 15 | 15 | 0 | 0 |
| F4. Other Income Maintenance:           | 0  | 0  | 0 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |   |   |   |   |
|---------------------------------------|---|---|---|---|
| G1. Immigration/Naturalization:       | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 6 | 6 | 0 | 0 |
| G3. Other Individual Rights:          | 0 | 0 | 0 | 0 |

**MISCELLANEOUS**

|  |    |    |   |   |
|--|----|----|---|---|
| H1. Estate Planning/Wills/Trusts:          | 15 | 15 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD): | 0  | 0  | 0 | 0 |
| H3. Financial Powers of Attorney:          | 64 | 64 | 0 | 0 |
| H4. Other Miscellaneous:                   | 0  | 0  | 0 | 0 |

**TOTAL CASES OPENED IN QUARTER:** 249

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

|                          |                             |                            |
|--------------------------|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 188                      | 31                          | 30                         |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 361

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

| Date   | Location<br>(If Applicable) | Topic | Targeted Audience | Est # of<br>Participants | Est.<br>Hours |
|--|-----------------------------|-------|-------------------|--------------------------|---------------|
| <b>Provider Name: Grey Law of Ventura County</b> |                             |       |                   |                          |               |

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 18

| County(ies) |                    | Ventura                |                   |    |   |
|-------------|--------------------|------------------------|-------------------|----|---|
| 11/23       | Santa Clara Center | Grey Law               | Braille Institute | 9  | 2 |
| 11/22       | Wilson Center      | Grey Law               | Braille Institute | 10 | 3 |
| 11/8        | Simi Valley Center | Wills/Estate Planning  | Seniors           | 70 | 3 |
| 11/8        | Bard Center        | Grey Law/Powers Atto   | Seniors           | 22 | 3 |
| 10/22       | Goebel Center      | Financial Self Defense | Seniors           | 31 | 4 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 19

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 19

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |    |    |   |   |
|---------------------------------|----|----|---|---|
| A1. Bankruptcy/Debt Collection: | 27 | 26 | 5 | 0 |
| A2. Contracts/Warranties:       | 2  | 3  | 0 | 0 |
| A3. Other Consumer/Finance:     | 14 | 10 | 1 | 0 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 0 | 0 | 0 | 0 |
| B2. Other Employment: | 2 | 1 | 0 | 0 |

#### FAMILY

|   |   |   |   |   |
|---|---|---|---|---|
| C1. Divorce/Custody/Visitation/Support/<br>Grandparents Rights: | 7 | 5 | 0 | 0 |
| C2. Conservatorship:  | 7 | 4 | 3 | 0 |
| C3. Other Family:   | 1 | 2 | 0 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |   |   |   |   |
|--|---|---|---|---|
| D1. Medi-Cal/Medicaid:                 | 5 | 4 | 1 | 0 |
| D2. Medicare:                          | 1 | 1 | 0 | 0 |
| D3. Other Health/Community Based Care: | 3 | 2 | 2 | 0 |

#### HOUSING

|  |    |    |   |   |
|--|----|----|---|---|
| E1. Landlord-Tenant (Subsidized or<br>Private Housing):          | 4  | 3  | 2 | 0 |
| E2. Real Property: Home loans/<br>Foreclosure/Reverse Mortgages: | 18 | 21 | 3 | 0 |
| E3. Other Housing:   | 2  | 1  | 1 | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 19

**INCOME MAINTENANCE**

|   |   |   |   |   |
|---|---|---|---|---|
| F1. Social Security:                    | 6 | 5 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 4 | 1 | 1 | 1 |
| F3. Pensions/Retiree Benefits:          | 1 | 0 | 1 | 0 |
| F4. Other Income Maintenance:           | 2 | 4 | 1 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |    |   |   |   |
|---------------------------------------|----|---|---|---|
| G1. Immigration/Naturalization:       | 0  | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 0  | 0 | 0 | 0 |
| G3. Other Individual Rights:          | 31 | 2 | 0 | 1 |

**MISCELLANEOUS**

|  |    |    |    |   |
|--|----|----|----|---|
| H1. Estate Planning/Wills/Trusts:          | 41 | 13 | 11 | 0 |
| H2. Advance Health Care Directives (AHCD): | 10 | 0  | 3  | 0 |
| H3. Financial Powers of Attorney:          | 0  | 0  | 0  | 0 |
| H4. Other Miscellaneous:                   | 7  | 3  | 1  | 0 |

**TOTAL CASES OPENED IN QUARTER:** 195

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

|                          |                             |                            |
|--------------------------|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 111                      | 36                          | 2                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1621

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** *Bet Tzedek Legal Services*

**County(ies)** *Los Angeles*

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 19

|           |             |                                   |         |    |   |
|-----------|-------------|-----------------------------------|---------|----|---|
| 11/17/10  | Glendale    | Conservatorship Presentation      | Seniors | 50 | 2 |
| 11/9/10   | Los Angeles | Power of Attorney for Health Care | Seniors | 20 | 2 |
| 11/2/10   | Los Angeles | ID Theft Presentation             | Seniors | 20 | 2 |
| 10/13/10  | Van Nuys    | Know Your Rights presentation     | Workers | 40 | 2 |
| 10/12/10  | Los Angeles | ID Theft Presentation             | Seniors | 33 | 2 |
| 10/5/2010 | Los Angeles | Power of Attorney for Health Care | Seniors | 32 | 2 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

| Date  | Location<br>(If Applicable) | Topic                         | Targeted Audience         | Est # of<br>Participants | Est.<br>Hours |
|---|-----------------------------|-------------------------------|---------------------------|--------------------------|---------------|
| <b>Provider Name: Bet Tzedek Legal Services</b> |                             |                               |                           |                          |               |
| <b>County(ies) Los Angeles</b>                  |                             |                               |                           |                          |               |
| 12/8/10   | Van Nuys                    | Know Your rights Presentation | Workers                   | 20                       | 2             |
| 11/30/10  | North Hollywood             | Debtor's Rights Clinic        | Seniors                   | 40                       | 2             |
| 11/29/10  | Hollywood                   | Landlord/Tenant Presentation  | Seniors/community Members | 20                       | 2             |
| 11/19/10  | Gardena                     | Senior Health Fair            | Seniors                   | 100                      | 2             |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 20

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

|   |                                  |
|---|----------------------------------|
| 60-64:                                  | <input type="text" value="68"/>  |
| 65-74:                                  | <input type="text" value="122"/> |
| 75-84:                                  | <input type="text" value="91"/>  |
| 85+:                                    | <input type="text" value="20"/>  |
| Client Declined to Provide Information: | <input type="text" value="0"/>   |
| <b>Total:</b>                           | <input type="text" value="301"/> |

##### CLIENT GENDER

|               |                                  |
|---------------|----------------------------------|
| Male:         | <input type="text" value="102"/> |
| Female:       | <input type="text" value="199"/> |
| <b>Total:</b> | <input type="text" value="301"/> |

##### OTHER CLIENT CHARACTERISTICS

|   |                                  |
|---|----------------------------------|
| Frail/Disabled:                                   | <input type="text" value="82"/>  |
| Homebound:  | <input type="text" value="2"/>   |
| Lives Alone:                                      | <input type="text" value="160"/> |
| Institutionalized:                                | <input type="text" value="0"/>   |
| Suspected Victim of Elder Abuse/Exploitation:     | <input type="text" value="3"/>   |
| Limited English:                                  | <input type="text" value="8"/>   |
| Rural:  | <input type="text" value="2"/>   |
| Greatest Economic Need (Minority):                | <input type="text" value="27"/>  |
| Greatest Economic Need (Non-Minority):            | <input type="text" value="42"/>  |
| Greatest Economic Need (Minority Status Unknown): | <input type="text" value="0"/>   |

##### CLIENT RACE

|   |                                  |
|---|----------------------------------|
| Two or More Races:                      | <input type="text" value="14"/>  |
| Caucasian:                              | <input type="text" value="231"/> |
| African American:                       | <input type="text" value="39"/>  |
| Native American/Native Alaskan:         | <input type="text" value="3"/>   |
| Asian/Pacific Islander                  |                                  |
| Asian Indian:                           | <input type="text" value="2"/>   |
| Cambodian:                              | <input type="text" value="0"/>   |
| Chinese:                                | <input type="text" value="1"/>   |
| Filipino:                               | <input type="text" value="5"/>   |
| Japanese:                               | <input type="text" value="0"/>   |
| Korean:                                 | <input type="text" value="0"/>   |
| Laotian:                                | <input type="text" value="0"/>   |
| Vietnamese:                             | <input type="text" value="0"/>   |
| Guamanian:                              | <input type="text" value="0"/>   |
| Hawaiian:                               | <input type="text" value="0"/>   |
| Samoan:                                 | <input type="text" value="0"/>   |
| Other Asian/Pacific Islander:           | <input type="text" value="2"/>   |
| Race Unknown/Some Other Race:           | <input type="text" value="2"/>   |
| Client Declined to Provide Information: | <input type="text" value="2"/>   |
| <b>Total:</b>                           | <input type="text" value="301"/> |

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 20

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |    |    |    |   |
|---------------------------------|----|----|----|---|
| A1. Bankruptcy/Debt Collection: | 66 | 61 | 22 | 3 |
| A2. Contracts/Warranties:       | 21 | 25 | 3  | 0 |
| A3. Other Consumer/Finance:     | 14 | 14 | 1  | 1 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 0 | 0 | 0 | 0 |
| B2. Other Employment: | 3 | 2 | 1 | 0 |

#### FAMILY

|   |    |    |   |   |
|---|----|----|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 13 | 13 | 6 | 0 |
| C2. Conservatorship:  | 6  | 6  | 0 | 0 |
| C3. Other Family:   | 5  | 5  | 2 | 1 |

#### HEALTH/COMMUNITY BASED CARE

|  |   |   |   |   |
|--|---|---|---|---|
| D1. Medi-Cal/Medicaid:                 | 6 | 4 | 0 | 0 |
| D2. Medicare:                          | 0 | 0 | 0 | 0 |
| D3. Other Health/Community Based Care: | 3 | 4 | 0 | 0 |

#### HOUSING

|  |    |    |    |   |
|--|----|----|----|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 43 | 32 | 15 | 5 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 20 | 14 | 9  | 0 |
| E3. Other Housing:   | 11 | 8  | 4  | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 20

**INCOME MAINTENANCE**

|   |   |   |   |   |
|---|---|---|---|---|
| F1. Social Security:                    | 1 | 1 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 4 | 7 | 0 | 0 |
| F3. Pensions/Retiree Benefits:          | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance:           | 6 | 4 | 1 | 1 |

**INDIVIDUAL RIGHTS**

|                                       |   |   |   |   |
|---------------------------------------|---|---|---|---|
| G1. Immigration/Naturalization:       | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 0 | 0 | 0 | 0 |
| G3. Other Individual Rights:          | 8 | 7 | 0 | 0 |

**MISCELLANEOUS**

|  |    |    |    |   |
|--|----|----|----|---|
| H1. Estate Planning/Wills/Trusts:          | 56 | 35 | 43 | 0 |
| H2. Advance Health Care Directives (AHCD): | 20 | 4  | 22 | 0 |
| H3. Financial Powers of Attorney:          | 12 | 4  | 11 | 0 |
| H4. Other Miscellaneous:                   | 3  | 7  | 0  | 0 |

**TOTAL CASES OPENED IN QUARTER:** 321

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

|                          |                             |                            |
|--------------------------|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 257                      | 140                         | 11                         |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1291

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

|      |                             |                           |                                |                               |               |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** *Inland Counties Legal Services, Inc.*

**County(ies)** *San Bernardino*

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 2**

**PSA: 20**

|          |               |                   |                   |    |   |
|----------|---------------|-------------------|-------------------|----|---|
| 11/03/10 | Options House | Advocate training | Seniors/Advocates | 10 | 1 |
|----------|---------------|-------------------|-------------------|----|---|

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 21

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

|   |            |
|---|------------|
| 60-64:                                  | 30         |
| 65-74:                                  | 51         |
| 75-84:                                  | 31         |
| 85+:                                    | 13         |
| Client Declined to Provide Information: | 1          |
| <b>Total:</b>                           | <b>126</b> |

##### CLIENT GENDER

|               |            |
|---------------|------------|
| Male:         | 49         |
| Female:       | 77         |
| <b>Total:</b> | <b>126</b> |

##### OTHER CLIENT CHARACTERISTICS

|   |    |
|---|----|
| Frail/Disabled:                                   | 42 |
| Homebound:  | 0  |
| Lives Alone:                                      | 59 |
| Institutionalized:                                | 1  |
| Suspected Victim of Elder Abuse/Exploitation:     | 0  |
| Limited English:                                  | 13 |
| Rural:  | 44 |
| Greatest Economic Need (Minority):                | 20 |
| Greatest Economic Need (Non-Minority):            | 21 |
| Greatest Economic Need (Minority Status Unknown): | 0  |

##### CLIENT RACE

|   |            |
|---|------------|
| Two or More Races:                      | 1          |
| Caucasian:                              | 84         |
| African American:                       | 13         |
| Native American/Native Alaskan:         | 0          |
| Asian/Pacific Islander                  |            |
| Asian Indian:                           | 0          |
| Cambodian:                              | 0          |
| Chinese:                                | 3          |
| Filipino:                               | 0          |
| Japanese:                               | 1          |
| Korean:                                 | 0          |
| Laotian:                                | 0          |
| Vietnamese:                             | 0          |
| Guamanian:                              | 0          |
| Hawaiian:                               | 0          |
| Samoan:                                 | 0          |
| Other Asian/Pacific Islander:           | 1          |
| Race Unknown/Some Other Race:           | 23         |
| Client Declined to Provide Information: | 0          |
| <b>Total:</b>                           | <b>126</b> |

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 21

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |    |    |   |   |
|---------------------------------|----|----|---|---|
| A1. Bankruptcy/Debt Collection: | 20 | 33 | 4 | 2 |
| A2. Contracts/Warranties:       | 8  | 11 | 2 | 0 |
| A3. Other Consumer/Finance:     | 8  | 5  | 3 | 1 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 1 | 1 | 0 | 0 |
| B2. Other Employment: | 0 | 0 | 0 | 0 |

#### FAMILY

|   |   |   |   |   |
|---|---|---|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 3 | 1 | 5 | 1 |
| C2. Conservatorship:  | 0 | 0 | 0 | 0 |
| C3. Other Family:   | 1 | 2 | 0 | 2 |

#### HEALTH/COMMUNITY BASED CARE

|  |   |   |   |   |
|--|---|---|---|---|
| D1. Medi-Cal/Medicaid:                 | 4 | 4 | 3 | 3 |
| D2. Medicare:                          | 0 | 0 | 0 | 0 |
| D3. Other Health/Community Based Care: | 5 | 5 | 0 | 0 |

#### HOUSING

|  |    |    |    |   |
|--|----|----|----|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 18 | 9  | 11 | 2 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 12 | 10 | 2  | 0 |
| E3. Other Housing:   | 2  | 3  | 0  | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 21

**INCOME MAINTENANCE**

|   |   |   |   |   |
|---|---|---|---|---|
| F1. Social Security:                    | 1 | 0 | 1 | 0 |
| F2. Supplemental Security Income (SSI): | 2 | 0 | 2 | 0 |
| F3. Pensions/Retiree Benefits:          | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance:           | 2 | 2 | 3 | 4 |

**INDIVIDUAL RIGHTS**

|                                       |   |   |   |   |
|---------------------------------------|---|---|---|---|
| G1. Immigration/Naturalization:       | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 0 | 0 | 0 | 0 |
| G3. Other Individual Rights:          | 0 | 0 | 0 | 0 |

**MISCELLANEOUS**

|  |    |    |    |   |
|--|----|----|----|---|
| H1. Estate Planning/Wills/Trusts:          | 36 | 20 | 21 | 0 |
| H2. Advance Health Care Directives (AHCD): | 12 | 3  | 16 | 0 |
| H3. Financial Powers of Attorney:          | 1  | 0  | 3  | 0 |
| H4. Other Miscellaneous:                   | 1  | 1  | 2  | 0 |

**TOTAL CASES OPENED IN QUARTER:** 137

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

|                          |                             |                            |
|--------------------------|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 110                      | 78                          | 15                         |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 471

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** *Inland Counties Legal Services, Inc.*

**County(ies)** *Riverside*

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 2**

**PSA: 21**

|          |                     |                           |         |     |     |
|----------|---------------------|---------------------------|---------|-----|-----|
| 10/14/10 | Country Villa Apts. | Health & Information Fair | Seniors | 250 | 5.5 |
|----------|---------------------|---------------------------|---------|-----|-----|

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 22

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 22

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |     |     |    |   |
|---------------------------------|-----|-----|----|---|
| A1. Bankruptcy/Debt Collection: | 206 | 158 | 47 | 1 |
| A2. Contracts/Warranties:       | 16  | 15  | 1  | 0 |
| A3. Other Consumer/Finance:     | 11  | 9   | 2  | 0 |

#### EMPLOYMENT

|                       |    |    |    |   |
|-----------------------|----|----|----|---|
| B1. Discrimination:   | 3  | 3  | 0  | 0 |
| B2. Other Employment: | 46 | 27 | 18 | 1 |

#### FAMILY

|   |    |    |   |   |
|---|----|----|---|---|
| C1. Divorce/Custody/Visitation/Support/<br>Grandparents Rights: | 53 | 46 | 7 | 0 |
| C2. Conservatorship:  | 12 | 12 | 0 | 0 |
| C3. Other Family:   | 13 | 11 | 2 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |    |    |   |   |
|--|----|----|---|---|
| D1. Medi-Cal/Medicaid:                 | 24 | 18 | 4 | 2 |
| D2. Medicare:                          | 16 | 10 | 6 | 0 |
| D3. Other Health/Community Based Care: | 11 | 9  | 2 | 0 |

#### HOUSING

|  |     |    |    |   |
|--|-----|----|----|---|
| E1. Landlord-Tenant (Subsidized or<br>Private Housing):          | 107 | 93 | 11 | 3 |
| E2. Real Property: Home loans/<br>Foreclosure/Reverse Mortgages: | 66  | 48 | 18 | 0 |
| E3. Other Housing:   | 17  | 15 | 2  | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 22

**INCOME MAINTENANCE**

|   |    |    |   |   |
|---|----|----|---|---|
| F1. Social Security:                    | 20 | 17 | 1 | 2 |
| F2. Supplemental Security Income (SSI): | 27 | 19 | 5 | 3 |
| F3. Pensions/Retiree Benefits:          | 0  | 0  | 0 | 0 |
| F4. Other Income Maintenance:           | 18 | 13 | 3 | 2 |

**INDIVIDUAL RIGHTS**

|                                       |    |    |   |   |
|---------------------------------------|----|----|---|---|
| G1. Immigration/Naturalization:       | 0  | 0  | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 3  | 3  | 0 | 0 |
| G3. Other Individual Rights:          | 32 | 32 | 0 | 0 |

**MISCELLANEOUS**

|  |    |    |   |   |
|--|----|----|---|---|
| H1. Estate Planning/Wills/Trusts:          | 35 | 35 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD): | 6  | 6  | 0 | 0 |
| H3. Financial Powers of Attorney:          | 0  | 0  | 0 | 0 |
| H4. Other Miscellaneous:                   | 27 | 26 | 1 | 0 |

**TOTAL CASES OPENED IN QUARTER:** 769

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

|                          |                             |                            |
|--------------------------|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 625                      | 130                         | 14                         |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1511

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

|      |                             |                           |                                |                               |               |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** Legal Aid Society of Orange County

**County(ies)** Orange

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 22

|       |               |                       |         |     |   |
|-------|---------------|-----------------------|---------|-----|---|
| 11/23 | Irvine        | Health Care & Access  | Seniors | 200 | 6 |
| 11/5  | Brea          | Seniors Health Fair   | Seniors | 150 | 5 |
| 11/5  | Laguna Niguel | Seniors Resource Fair | Seniors | 130 | 6 |
| 10/8  | Cerritos      | Health Fair           | Seniors | 100 | 5 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

| Date  | Location<br>(If Applicable) | Topic                      | Targeted Audience  | Est # of<br>Participants | Est.<br>Hours |
|---|-----------------------------|----------------------------|--------------------|--------------------------|---------------|
| <b>Provider Name:</b> <i>Legal Aid Society of Orange County</i> |                             |                            |                    |                          |               |
| <b>County(ies)</b> <i>Orange</i>                                |                             |                            |                    |                          |               |
| 12/29   | Santa Ana                   | Advanced Health Directives | Low Income Seniors | 6                        | 2             |
| 11/1  | Fullerton                   | Advanced Health Directives | Seniors            | 10                       | 4             |
| 11/9  | Orange                      | Medicare                   | Law Students       | 70                       | 3             |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 23

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

|   |            |
|---|------------|
| 60-64:                                  | 139        |
| 65-74:                                  | 302        |
| 75-84:                                  | 228        |
| 85+:                                    | 72         |
| Client Declined to Provide Information: | 1          |
| <b>Total:</b>                           | <b>742</b> |

##### CLIENT GENDER

|               |            |
|---------------|------------|
| Male:         | 233        |
| Female:       | 509        |
| <b>Total:</b> | <b>742</b> |

##### OTHER CLIENT CHARACTERISTICS

|   |     |
|---|-----|
| Frail/Disabled:                                   | 52  |
| Homebound:  | 0   |
| Lives Alone:                                      | 509 |
| Institutionalized:                                | 0   |
| Suspected Victim of Elder Abuse/Exploitation:     | 0   |
| Limited English:                                  | 23  |
| Rural:  | 1   |
| Greatest Economic Need (Minority):                | 71  |
| Greatest Economic Need (Non-Minority):            | 213 |
| Greatest Economic Need (Minority Status Unknown): | 1   |

##### CLIENT RACE

|   |            |
|---|------------|
| Two or More Races:                      | 0          |
| Caucasian:                              | 621        |
| African American:                       | 26         |
| Native American/Native Alaskan:         | 0          |
| Asian/Pacific Islander                  |            |
| Asian Indian:                           | 0          |
| Cambodian:                              | 0          |
| Chinese:                                | 1          |
| Filipino:                               | 19         |
| Japanese:                               | 1          |
| Korean:                                 | 2          |
| Laotian:                                | 0          |
| Vietnamese:                             | 4          |
| Guamanian:                              | 0          |
| Hawaiian:                               | 0          |
| Samoan:                                 | 1          |
| Other Asian/Pacific Islander:           | 2          |
| Race Unknown/Some Other Race:           | 65         |
| Client Declined to Provide Information: | 0          |
| <b>Total:</b>                           | <b>742</b> |

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 23

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |    |    |    |   |
|---------------------------------|----|----|----|---|
| A1. Bankruptcy/Debt Collection: | 49 | 41 | 8  | 0 |
| A2. Contracts/Warranties:       | 64 | 53 | 11 | 0 |
| A3. Other Consumer/Finance:     | 65 | 52 | 13 | 0 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 1 | 1 | 0 | 0 |
| B2. Other Employment: | 3 | 3 | 0 | 0 |

#### FAMILY

|   |    |    |   |   |
|---|----|----|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 24 | 18 | 6 | 0 |
| C2. Conservatorship:  | 10 | 9  | 1 | 0 |
| C3. Other Family:   | 8  | 6  | 2 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |    |   |   |   |
|--|----|---|---|---|
| D1. Medi-Cal/Medicaid:                 | 10 | 9 | 1 | 0 |
| D2. Medicare:                          | 0  | 0 | 0 | 0 |
| D3. Other Health/Community Based Care: | 5  | 4 | 1 | 0 |

#### HOUSING

|  |    |    |    |   |
|--|----|----|----|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 81 | 71 | 10 | 0 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 25 | 22 | 3  | 0 |
| E3. Other Housing:   | 32 | 27 | 5  | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 23

**INCOME MAINTENANCE**

|   |    |    |   |   |
|---|----|----|---|---|
| F1. Social Security:                    | 6  | 6  | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 24 | 19 | 5 | 0 |
| F3. Pensions/Retiree Benefits:          | 3  | 1  | 2 | 0 |
| F4. Other Income Maintenance:           | 7  | 4  | 3 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |    |    |    |   |
|---------------------------------------|----|----|----|---|
| G1. Immigration/Naturalization:       | 1  | 1  | 0  | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 10 | 10 | 0  | 0 |
| G3. Other Individual Rights:          | 91 | 73 | 18 | 0 |

**MISCELLANEOUS**

|  |     |     |    |   |
|--|-----|-----|----|---|
| H1. Estate Planning/Wills/Trusts:          | 162 | 120 | 42 | 0 |
| H2. Advance Health Care Directives (AHCD): | 10  | 3   | 7  | 0 |
| H3. Financial Powers of Attorney:          | 31  | 22  | 9  | 0 |
| H4. Other Miscellaneous:                   | 20  | 18  | 2  | 0 |

**TOTAL CASES OPENED IN QUARTER:** 742

| <b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b> |                             |                            |
|--|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE                                 | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 593  | 149                         | 0                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1492

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** *Elder Law & Advocacy*

**County(ies):** *San Diego*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 2**

**PSA: 23**

|          |                      |   |             |    |   |
|----------|----------------------|---|-------------|----|---|
| 10/12/10 | Balboa Park Ballroom | Elder Law & Advocacy's Services: Estate Planning, Powers of Attorney and Advanced Healthcare Directives | Seniors 60+ | 50 | 5 |
|----------|----------------------|---|-------------|----|---|

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 24

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 24

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |    |    |   |   |
|---------------------------------|----|----|---|---|
| A1. Bankruptcy/Debt Collection: | 10 | 10 | 0 | 0 |
| A2. Contracts/Warranties:       | 10 | 10 | 0 | 0 |
| A3. Other Consumer/Finance:     | 3  | 3  | 0 | 0 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 0 | 0 | 0 | 0 |
| B2. Other Employment: | 1 | 1 | 0 | 0 |

#### FAMILY

|   |   |   |   |   |
|---|---|---|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 3 | 3 | 0 | 0 |
| C2. Conservatorship:  | 0 | 0 | 0 | 0 |
| C3. Other Family:   | 0 | 0 | 0 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |   |   |   |   |
|--|---|---|---|---|
| D1. Medi-Cal/Medicaid:                 | 3 | 3 | 0 | 0 |
| D2. Medicare:                          | 0 | 0 | 0 | 0 |
| D3. Other Health/Community Based Care: | 0 | 0 | 0 | 0 |

#### HOUSING

|  |   |   |   |   |
|--|---|---|---|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 7 | 6 | 1 | 0 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 4 | 4 | 0 | 0 |
| E3. Other Housing:   | 3 | 1 | 2 | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 24

**INCOME MAINTENANCE**

|   |   |   |   |   |
|---|---|---|---|---|
| F1. Social Security:                    | 2 | 2 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 0 | 0 | 0 | 0 |
| F3. Pensions/Retiree Benefits:          | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance:           | 1 | 1 | 0 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |   |   |   |   |
|---------------------------------------|---|---|---|---|
| G1. Immigration/Naturalization:       | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 3 | 3 | 0 | 0 |
| G3. Other Individual Rights:          | 0 | 0 | 0 | 0 |

**MISCELLANEOUS**

|  |    |    |    |   |
|--|----|----|----|---|
| H1. Estate Planning/Wills/Trusts:          | 21 | 14 | 7  | 0 |
| H2. Advance Health Care Directives (AHCD): | 16 | 6  | 10 | 0 |
| H3. Financial Powers of Attorney:          | 1  | 0  | 1  | 0 |
| H4. Other Miscellaneous:                   | 11 | 10 | 1  | 0 |

**TOTAL CASES OPENED IN QUARTER:** 99

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

|                          |                             |                            |
|--------------------------|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 77                       | 22                          | 0                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 187

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** *Elder Law & Advocacy*

**County(ies)** *Imperial County*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 2**

**PSA: 24**

|          |   |   |             |     |   |
|----------|---|---|-------------|-----|---|
| 10/12/10 | Multi-Purpose Senior Center<br>El Centro, CA  | Elder Law & Advocacy's Senior Legal Services (Wills, Estate Planning, POA's, AHCD's) and Caregiver Legal Program. | Seniors 60+ | 7   | 1 |
| 11/13/10 | Veterans Center<br>Imperial, CA               | Elder Law & Advocacy's Senior Legal Services  | Seniors 60+ | 165 | 7 |
| 11/12/10 | Cuidad Plaza Senior Apartments<br>Brawley, CA | Elder Law & Advocacy's Senior Legal Services  | Seniors 60+ | 30  | 6 |

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 25

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 25

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |    |    |   |   |
|---------------------------------|----|----|---|---|
| A1. Bankruptcy/Debt Collection: | 12 | 13 | 2 | 0 |
| A2. Contracts/Warranties:       | 1  | 1  | 0 | 0 |
| A3. Other Consumer/Finance:     | 3  | 4  | 0 | 0 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 0 | 0 | 0 | 0 |
| B2. Other Employment: | 0 | 2 | 0 | 0 |

#### FAMILY

|   |   |   |   |   |
|---|---|---|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 0 | 1 | 0 | 0 |
| C2. Conservatorship:  | 2 | 3 | 2 | 0 |
| C3. Other Family:   | 1 | 1 | 0 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |   |   |   |   |
|--|---|---|---|---|
| D1. Medi-Cal/Medicaid:                 | 1 | 0 | 0 | 1 |
| D2. Medicare:                          | 1 | 0 | 0 | 0 |
| D3. Other Health/Community Based Care: | 5 | 2 | 0 | 0 |

#### HOUSING

|  |    |    |   |   |
|--|----|----|---|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 15 | 12 | 1 | 0 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 21 | 21 | 4 | 0 |
| E3. Other Housing:   | 2  | 1  | 0 | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 25

**INCOME MAINTENANCE**

|   |   |   |   |   |
|---|---|---|---|---|
| F1. Social Security:                    | 6 | 1 | 3 | 0 |
| F2. Supplemental Security Income (SSI): | 4 | 3 | 2 | 0 |
| F3. Pensions/Retiree Benefits:          | 0 | 0 | 1 | 0 |
| F4. Other Income Maintenance:           | 5 | 5 | 0 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |    |   |   |    |
|---------------------------------------|----|---|---|----|
| G1. Immigration/Naturalization:       | 0  | 0 | 0 | 0  |
| G2. Elder Abuse/Neglect/Exploitation: | 0  | 0 | 0 | 0  |
| G3. Other Individual Rights:          | 97 | 4 | 1 | 19 |

**MISCELLANEOUS**

|  |    |    |   |   |
|--|----|----|---|---|
| H1. Estate Planning/Wills/Trusts:          | 16 | 11 | 6 | 0 |
| H2. Advance Health Care Directives (AHCD): | 8  | 2  | 3 | 0 |
| H3. Financial Powers of Attorney:          | 0  | 0  | 0 | 0 |
| H4. Other Miscellaneous:                   | 3  | 2  | 0 | 0 |

**TOTAL CASES OPENED IN QUARTER:** 203

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

|                          |                             |                            |
|--------------------------|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 89                       | 25                          | 20                         |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2473

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** *Bet Tzedek Legal Services*

**County(ies)** *Los Angeles City*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 2**

**PSA: 25**

|          |             |                                   |                   |     |   |
|----------|-------------|-----------------------------------|-------------------|-----|---|
| 11/29/10 | Hollywood   | Landlord/Tenant Presentation      | Community members | 25  | 2 |
| 11/10/10 | Hollywood   | Senior Wellness Fair              | seniors           | 100 | 2 |
| 11/9/10  | Los Angeles | Power of Attorney for Health Care | seniors           | 25  | 2 |
| 10/13/10 | Van Nuys    | Know Your Rights                  | workers           | 40  | 2 |
| 10/12/10 | Los Angeles | ID Theft                          | seniors           | 33  | 2 |
| 10/5/10  | Los Angeles | Power of Attorney for Health Care | seniors           | 32  | 2 |

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

| Date   | Location<br>(If Applicable) | Topic                  | Targeted Audience | Est # of<br>Participants | Est.<br>Hours |
|--|-----------------------------|------------------------|-------------------|--------------------------|---------------|
| <b>Provider Name: <i>Bet Tzedek Legal Services</i></b> |                             |                        |                   |                          |               |
| <b>County(ies) <i>Los Angeles City</i></b>             |                             |                        |                   |                          |               |
| 12/08/10   | North Hollywood             | Know Your Rights       | workers           | 20                       | 2             |
| 11/30/10   | North Hollywood             | Debtor's Rights Clinic | seniors           | 50                       | 2             |

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 26

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

|   |            |
|---|------------|
| 60-64:                                  | 37         |
| 65-74:                                  | 52         |
| 75-84:                                  | 34         |
| 85+:                                    | 21         |
| Client Declined to Provide Information: | 0          |
| <b>Total:</b>                           | <b>144</b> |

##### CLIENT GENDER

|               |            |
|---------------|------------|
| Male:         | 55         |
| Female:       | 89         |
| <b>Total:</b> | <b>144</b> |

##### OTHER CLIENT CHARACTERISTICS

|   |    |
|---|----|
| Frail/Disabled:                                   | 55 |
| Homebound:  | 0  |
| Lives Alone:                                      | 75 |
| Institutionalized:                                | 3  |
| Suspected Victim of Elder Abuse/Exploitation:     | 4  |
| Limited English:                                  | 4  |
| Rural:  | 53 |
| Greatest Economic Need (Minority):                | 2  |
| Greatest Economic Need (Non-Minority):            | 48 |
| Greatest Economic Need (Minority Status Unknown): | 2  |

##### CLIENT RACE

|   |            |
|---|------------|
| Two or More Races:                      | 2          |
| Caucasian:                              | 140        |
| African American:                       | 0          |
| Native American/Native Alaskan:         | 2          |
| Asian/Pacific Islander                  |            |
| Asian Indian:                           | 0          |
| Cambodian:                              | 0          |
| Chinese:                                | 0          |
| Filipino:                               | 0          |
| Japanese:                               | 0          |
| Korean:                                 | 0          |
| Laotian:                                | 0          |
| Vietnamese:                             | 0          |
| Guamanian:                              | 0          |
| Hawaiian:                               | 0          |
| Samoan:                                 | 0          |
| Other Asian/Pacific Islander:           | 0          |
| Race Unknown/Some Other Race:           | 0          |
| Client Declined to Provide Information: | 0          |
| <b>Total:</b>                           | <b>144</b> |

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 26

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |    |    |   |   |
|---------------------------------|----|----|---|---|
| A1. Bankruptcy/Debt Collection: | 31 | 32 | 0 | 0 |
| A2. Contracts/Warranties:       | 18 | 13 | 5 | 0 |
| A3. Other Consumer/Finance:     | 1  | 1  | 0 | 0 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 0 | 0 | 0 | 0 |
| B2. Other Employment: | 1 | 2 | 0 | 0 |

#### FAMILY

|   |   |   |   |   |
|---|---|---|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 1 | 1 | 0 | 0 |
| C2. Conservatorship:  | 5 | 3 | 0 | 0 |
| C3. Other Family:   | 0 | 0 | 0 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |    |    |   |   |
|--|----|----|---|---|
| D1. Medi-Cal/Medicaid:                 | 15 | 14 | 0 | 0 |
| D2. Medicare:                          | 1  | 1  | 0 | 0 |
| D3. Other Health/Community Based Care: | 6  | 7  | 0 | 0 |

#### HOUSING

|  |    |    |   |   |
|--|----|----|---|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 25 | 22 | 1 | 0 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 23 | 24 | 1 | 0 |
| E3. Other Housing:   | 5  | 5  | 0 | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 26

**INCOME MAINTENANCE**

|   |   |   |   |   |
|---|---|---|---|---|
| F1. Social Security:                    | 4 | 9 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 4 | 6 | 0 | 0 |
| F3. Pensions/Retiree Benefits:          | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance:           | 2 | 2 | 0 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |   |   |   |   |
|---------------------------------------|---|---|---|---|
| G1. Immigration/Naturalization:       | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 5 | 5 | 0 | 0 |
| G3. Other Individual Rights:          | 7 | 5 | 1 | 0 |

**MISCELLANEOUS**

|  |    |    |   |   |
|--|----|----|---|---|
| H1. Estate Planning/Wills/Trusts:          | 11 | 13 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD): | 3  | 3  | 0 | 0 |
| H3. Financial Powers of Attorney:          | 16 | 13 | 2 | 0 |
| H4. Other Miscellaneous:                   | 3  | 5  | 0 | 0 |

**TOTAL CASES OPENED IN QUARTER:** 187

| <b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b> |                             |                            |
|--|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE                                 | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 186  | 10                          | 0                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 284

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** Senior Law Project, Inc.

**County(ies)** Lake and Mendocino Counties

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 26

|          |            |                         |                 |      |     |
|----------|------------|-------------------------|-----------------|------|-----|
| 12/10/10 | Ukiah      | MDT                     | Elders/Disabled | 6    | 3   |
| 12/8/10  | Lower Lake | IHSS Advisory Committee | Elders/Disabled | 1500 | 2   |
| 12/1/10  | Ukiah      | IHSS                    | Elders/Disabled | 1500 | 3   |
| 11/16/10 | Lakeport   | MDT                     | Elders/Disabled | 6    | 2   |
| 10/27/10 | Lower Lake | IHSS Advisory Committee | Elders/Disabled | 1500 | 2   |
| 10/19/10 | Lower Lake | MDT                     | Elders/Disabled | 6    | 2.5 |
| 10/14/10 | Ukiah      | MDT                     | MDT             | 1500 | 3   |
| 10/6/10  | Ukiah      | IHSS Advisory Committee | Elders/Disabled | 1500 | 3   |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

| Date   | Location<br>(If Applicable) | Topic                            | Targeted Audience         | Est # of<br>Participants | Est.<br>Hours |
|--|-----------------------------|----------------------------------|---------------------------|--------------------------|---------------|
| <b>Provider Name: Senior Law Project, Inc.</b> |                             |                                  |                           |                          |               |
| <b>County(ies) Lake and Mendocino Counties</b> |                             |                                  |                           |                          |               |
| 12/2/10  | Lakeport                    | Senior Legal Issues - Radio Show | Seniors                   | 200                      | 1             |
| 11/12/10                                       | Lucerne                     | Senior Legal Issues              | Northshore Villas Seniors | 15                       | 3             |
| 10/29/10                                       | Ukiah                       | Senior Legal Issues              | Pinetoppers Seniors       | 40                       | 4             |
| 10/16/10                                       | Clearlake                   | IHSS Issues                      | IHSS Providers            | 15                       | 2.5           |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 27

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

|   |            |
|---|------------|
| 60-64:                                  | 57         |
| 65-74:                                  | 78         |
| 75-84:                                  | 86         |
| 85+:                                    | 43         |
| Client Declined to Provide Information: | 41         |
| <b>Total:</b>                           | <b>305</b> |

##### CLIENT GENDER

|               |            |
|---------------|------------|
| Male:         | 76         |
| Female:       | 229        |
| <b>Total:</b> | <b>305</b> |

##### OTHER CLIENT CHARACTERISTICS

|   |    |
|---|----|
| Frail/Disabled:                                   | 39 |
| Homebound:  | 15 |
| Lives Alone:                                      | 82 |
| Institutionalized:                                | 1  |
| Suspected Victim of Elder Abuse/Exploitation:     | 1  |
| Limited English:                                  | 0  |
| Rural:  | 48 |
| Greatest Economic Need (Minority):                | 5  |
| Greatest Economic Need (Non-Minority):            | 59 |
| Greatest Economic Need (Minority Status Unknown): | 48 |

##### CLIENT RACE

|   |            |
|---|------------|
| Two or More Races:                      | 0          |
| Caucasian:                              | 299        |
| African American:                       | 3          |
| Native American/Native Alaskan:         | 0          |
| Asian/Pacific Islander                  |            |
| Asian Indian:                           | 2          |
| Cambodian:                              | 0          |
| Chinese:                                | 0          |
| Filipino:                               | 0          |
| Japanese:                               | 0          |
| Korean:                                 | 0          |
| Laotian:                                | 0          |
| Vietnamese:                             | 0          |
| Guamanian:                              | 0          |
| Hawaiian:                               | 0          |
| Samoan:                                 | 0          |
| Other Asian/Pacific Islander:           | 0          |
| Race Unknown/Some Other Race:           | 1          |
| Client Declined to Provide Information: | 0          |
| <b>Total:</b>                           | <b>305</b> |

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 27

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |    |    |   |   |
|---------------------------------|----|----|---|---|
| A1. Bankruptcy/Debt Collection: | 23 | 12 | 0 | 0 |
| A2. Contracts/Warranties:       | 9  | 8  | 0 | 0 |
| A3. Other Consumer/Finance:     | 18 | 16 | 0 | 0 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 0 | 0 | 0 | 0 |
| B2. Other Employment: | 0 | 0 | 0 | 0 |

#### FAMILY

|   |    |    |   |   |
|---|----|----|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 0  | 0  | 0 | 0 |
| C2. Conservatorship:  | 10 | 10 | 0 | 0 |
| C3. Other Family:   | 9  | 7  | 0 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |    |    |   |   |
|--|----|----|---|---|
| D1. Medi-Cal/Medicaid:                 | 30 | 19 | 3 | 0 |
| D2. Medicare:                          | 9  | 6  | 0 | 0 |
| D3. Other Health/Community Based Care: | 4  | 4  | 0 | 0 |

#### HOUSING

|  |    |    |   |   |
|--|----|----|---|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 22 | 19 | 0 | 0 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 5  | 6  | 0 | 0 |
| E3. Other Housing:   | 26 | 24 | 0 | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 27

**INCOME MAINTENANCE**

|   |    |   |   |   |
|---|----|---|---|---|
| F1. Social Security:                    | 10 | 0 | 1 | 0 |
| F2. Supplemental Security Income (SSI): | 7  | 0 | 1 | 0 |
| F3. Pensions/Retiree Benefits:          | 2  | 0 | 0 | 0 |
| F4. Other Income Maintenance:           | 4  | 3 | 0 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |    |    |   |   |
|---------------------------------------|----|----|---|---|
| G1. Immigration/Naturalization:       | 0  | 0  | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 6  | 5  | 0 | 0 |
| G3. Other Individual Rights:          | 11 | 10 | 0 | 0 |

**MISCELLANEOUS**

|  |    |    |   |   |
|--|----|----|---|---|
| H1. Estate Planning/Wills/Trusts:          | 79 | 53 | 1 | 0 |
| H2. Advance Health Care Directives (AHCD): | 19 | 10 | 2 | 0 |
| H3. Financial Powers of Attorney:          | 23 | 16 | 0 | 0 |
| H4. Other Miscellaneous:                   | 24 | 25 | 0 | 0 |

**TOTAL CASES OPENED IN QUARTER:** 350

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

|                          |                             |                            |
|--------------------------|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 253                      | 8                           | 0                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 599

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

Provider Name: **COUNCIL ON AGING**

County(ies) **Sonoma**

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 27

|             |                            |                                  |         |     |    |
|-------------|----------------------------|----------------------------------|---------|-----|----|
| 10/12, 11/  | Petaluma Senior Center     | Walk-in legal clinic (paralegal) | Seniors | 8   | 10 |
| Offered 10/ | Healdsburg Senior Center   | Walk-in legal clinic (paralegal) | Seniors | 100 | 1  |
| 10/21, 11/1 | Sebastopol Senior Center   | Walk-in legal clinic (paralegal) | Seniors | 11  | 12 |
| 10/12, 11/9 | Petaluma Senior Center     | Legal Clinic (attorney)          | Seniors | 9   | 7  |
| 10/19, 11/1 | Sebastopol Senior Center   | Legal Clinic (attorney)          | Seniors | 8   | 9  |
| 10/5, 11/2, | Rohnert Park Senior Center | Legal Clinic (attorney)          | Seniors | 9   | 8  |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 18

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 47

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

| Date                                   | Location<br>(If Applicable) | Topic  | Targeted Audience       | Est # of<br>Participants | Est.<br>Hours |
|--|-----------------------------|--|-------------------------|--------------------------|---------------|
| <b>Provider Name: COUNCIL ON AGING</b> |                             |  |                         |                          |               |
| <b>County(ies) Sonoma</b>              |                             |  |                         |                          |               |
| 11/16/10                               | Sonoma County               | Planning Seminar "Planning for Future"                             | 40+                     | 25                       | 1.5           |
| 10/20/10                               | Santa Rosa                  | Presentation to Judges re: COA services for Elder Protection Court | Sonoma County Judiciary | 6                        | 2             |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 28

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

|   |            |
|---|------------|
| 60-64:                                  | 23         |
| 65-74:                                  | 39         |
| 75-84:                                  | 23         |
| 85+:                                    | 14         |
| Client Declined to Provide Information: | 1          |
| <b>Total:</b>                           | <b>100</b> |

##### CLIENT GENDER

|               |            |
|---------------|------------|
| Male:         | 36         |
| Female:       | 64         |
| <b>Total:</b> | <b>100</b> |

##### OTHER CLIENT CHARACTERISTICS

|   |    |
|---|----|
| Frail/Disabled:                                   | 46 |
| Homebound:  | 3  |
| Lives Alone:                                      | 51 |
| Institutionalized:                                | 12 |
| Suspected Victim of Elder Abuse/Exploitation:     | 0  |
| Limited English:                                  | 0  |
| Rural:  | 1  |
| Greatest Economic Need (Minority):                | 8  |
| Greatest Economic Need (Non-Minority):            | 26 |
| Greatest Economic Need (Minority Status Unknown): | 0  |

##### CLIENT RACE

|   |            |
|---|------------|
| Two or More Races:                      | 0          |
| Caucasian:                              | 62         |
| African American:                       | 21         |
| Native American/Native Alaskan:         | 1          |
| Asian/Pacific Islander                  |            |
| Asian Indian:                           | 0          |
| Cambodian:                              | 0          |
| Chinese:                                | 2          |
| Filipino:                               | 6          |
| Japanese:                               | 0          |
| Korean:                                 | 0          |
| Laotian:                                | 0          |
| Vietnamese:                             | 0          |
| Guamanian:                              | 0          |
| Hawaiian:                               | 0          |
| Samoan:                                 | 0          |
| Other Asian/Pacific Islander:           | 1          |
| Race Unknown/Some Other Race:           | 7          |
| Client Declined to Provide Information: | 0          |
| <b>Total:</b>                           | <b>100</b> |

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 28

#### CLIENT ETHNICITY

Hispanic/Latino:

|  |
|--|
| <b>CASES OPENED IN QUARTER</b><br>(Total Cases Opened by Legal Problem Code) |
|--|

| <b>CASES CLOSED IN QUARTER</b><br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|--|-----------------------------------|---------------------------|
| Counsel and Advice (CA)  | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |    |    |   |   |
|---------------------------------|----|----|---|---|
| A1. Bankruptcy/Debt Collection: | 22 | 12 | 2 | 0 |
| A2. Contracts/Warranties:       | 1  | 0  | 0 | 0 |
| A3. Other Consumer/Finance:     | 4  | 0  | 0 | 0 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 0 | 0 | 0 | 0 |
| B2. Other Employment: | 0 | 0 | 0 | 0 |

#### FAMILY

|   |   |   |   |   |
|---|---|---|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 1 | 2 | 1 | 0 |
| C2. Conservatorship:  | 0 | 0 | 0 | 0 |
| C3. Other Family:   | 8 | 5 | 3 | 1 |

#### HEALTH/COMMUNITY BASED CARE

|  |   |   |   |   |
|--|---|---|---|---|
| D1. Medi-Cal/Medicaid:                 | 3 | 1 | 0 | 0 |
| D2. Medicare:                          | 1 | 1 | 0 | 0 |
| D3. Other Health/Community Based Care: | 3 | 3 | 0 | 0 |

#### HOUSING

|  |    |    |   |   |
|--|----|----|---|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 24 | 22 | 8 | 0 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 7  | 6  | 0 | 1 |
| E3. Other Housing:   | 0  | 0  | 0 | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 28

**INCOME MAINTENANCE**

|   |   |   |   |   |
|---|---|---|---|---|
| F1. Social Security:                    | 2 | 2 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 1 | 1 | 0 | 0 |
| F3. Pensions/Retiree Benefits:          | 0 | 0 | 1 | 0 |
| F4. Other Income Maintenance:           | 5 | 5 | 0 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |   |   |   |   |
|---------------------------------------|---|---|---|---|
| G1. Immigration/Naturalization:       | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 1 | 1 | 1 | 1 |
| G3. Other Individual Rights:          | 3 | 3 | 0 | 0 |

**MISCELLANEOUS**

|  |    |   |   |   |
|--|----|---|---|---|
| H1. Estate Planning/Wills/Trusts:          | 10 | 0 | 4 | 0 |
| H2. Advance Health Care Directives (AHCD): | 0  | 0 | 0 | 0 |
| H3. Financial Powers of Attorney:          | 2  | 0 | 3 | 0 |
| H4. Other Miscellaneous:                   | 2  | 0 | 0 | 0 |

**TOTAL CASES OPENED IN QUARTER:** 100

| <b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b> |                             |                            |
|--|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE                                 | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 64   | 23                          | 3                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 433

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** *Legal Aid of Napa Valley*

**County(ies)** *Napa*

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 28

|          |                            |                                     |   |    |     |
|----------|----------------------------|-------------------------------------|---|----|-----|
| 12/17/10 | Napa                       | In Home Supportive Services         | Seniors/Providers IHSS Consumers        | 9  | 2.5 |
| 12/8/10  | First Five                 | Healthy Aging Population Initiative | Senior Service Providers                | 15 | 2.5 |
| 11/22/10 | Board of Supervisors       | Commission on Aging                 | Senior Service Providers                | 25 | 7.5 |
| 11/19/10 | Napa                       | In Home Supportive Services         | Senior Service Providers IHSS Consumers | 12 | 2.5 |
| 10/20/10 | DA's Office                | Finacial Abuse Specialist Team      | Senior Service Providers                | 21 | 2.5 |
| 10/15/10 | Napa                       | In Home Supportive Services         | Senior Service Providers IHSS Consumers | 10 | 2.5 |
| 10/13/10 | First Five                 | Health Aging Populaton Initiative   | Senior Service Providers                | 12 | 3   |
| 10/11/10 | District Attorney's Office | DA Elder Abuse Preventions Council  | Senior Service Providers                | 14 | 2   |

Provider Name: *Legal Services of Northern California*

County(ies) *Solano*

|          |                       |                                     |         |    |   |
|----------|-----------------------|-------------------------------------|---------|----|---|
| 11/3/10  | Vallejo Senior Center | Outreach at Florence Souglas Center | Seniors | 4  | 1 |
| 10/25/10 | Vallejo Senior Center | Senior Health Fair                  | Seniors | 40 | 3 |
| 10/6/10  | Vallejo Senior Center | Outreach at Florence Souglas Center | Seniors | 3  | 1 |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 11

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 30

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

|      |                             |       |                   |                          |               |
|------|-----------------------------|-------|-------------------|--------------------------|---------------|
| Date | Location<br>(If Applicable) | Topic | Targeted Audience | Est # of<br>Participants | Est.<br>Hours |
|------|-----------------------------|-------|-------------------|--------------------------|---------------|

Provider Name: *Legal Services of Northern California*

County(ies) *Solano*

|          |                     |  |  |    |     |
|----------|---------------------|--|--|----|-----|
| Weekly   | Vallejo LSNC Office | About 11 Clinic on how to respond to Unlawful Detainer Eviction Papers | Solano County low income seniors facing eviction | 10 | 10  |
| 12/17/10 | Solano County       | Senior Issues  | Senior Coalition                                 | 10 | 1.5 |

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 2**

**PSA: 28**

|          |                   |                               |                           |    |     |
|----------|-------------------|-------------------------------|---------------------------|----|-----|
| 12/3/10  | Multiple Counties | LANC Senior Task Force Meting | Legal Advocates           | 20 | 6.5 |
| 12/3/10  | Solano County     | Senior Issues                 | Senior Coalition          | 10 | 3   |
| 11/17/10 | Solano County     | Senior Issues                 | FAST                      | 8  | 2   |
| 11/5/10  | Solano County     | Senior Issues                 | Senior Coalition          | 10 | 3   |
| 10/14/10 | Solano County     | Discuss Vallejo Senior Issues | Vallejo Senior Roundtable | 8  | 1.5 |

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 28

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 29

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

|   |            |
|---|------------|
| 60-64:                                  | 86         |
| 65-74:                                  | 144        |
| 75-84:                                  | 156        |
| 85+:                                    | 101        |
| Client Declined to Provide Information: | 15         |
| <b>Total:</b>                           | <b>502</b> |

##### CLIENT GENDER

|               |            |
|---------------|------------|
| Male:         | 187        |
| Female:       | 315        |
| <b>Total:</b> | <b>502</b> |

##### OTHER CLIENT CHARACTERISTICS

|   |     |
|---|-----|
| Frail/Disabled:                                   | 91  |
| Homebound:  | 6   |
| Lives Alone:                                      | 193 |
| Institutionalized:                                | 6   |
| Suspected Victim of Elder Abuse/Exploitation:     | 21  |
| Limited English:                                  | 4   |
| Rural:  | 502 |
| Greatest Economic Need (Minority):                | 0   |
| Greatest Economic Need (Non-Minority):            | 284 |
| Greatest Economic Need (Minority Status Unknown): | 2   |

##### CLIENT RACE

|   |            |
|---|------------|
| Two or More Races:                      | 1          |
| Caucasian:                              | 480        |
| African American:                       | 4          |
| Native American/Native Alaskan:         | 2          |
| Asian/Pacific Islander                  |            |
| Asian Indian:                           | 0          |
| Cambodian:                              | 0          |
| Chinese:                                | 1          |
| Filipino:                               | 1          |
| Japanese:                               | 1          |
| Korean:                                 | 0          |
| Laotian:                                | 0          |
| Vietnamese:                             | 0          |
| Guamanian:                              | 0          |
| Hawaiian:                               | 0          |
| Samoan:                                 | 0          |
| Other Asian/Pacific Islander:           | 0          |
| Race Unknown/Some Other Race:           | 9          |
| Client Declined to Provide Information: | 3          |
| <b>Total:</b>                           | <b>502</b> |

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 29

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |    |    |   |   |
|---------------------------------|----|----|---|---|
| A1. Bankruptcy/Debt Collection: | 50 | 48 | 1 | 0 |
| A2. Contracts/Warranties:       | 16 | 12 | 5 | 0 |
| A3. Other Consumer/Finance:     | 48 | 44 | 2 | 0 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 0 | 0 | 0 | 0 |
| B2. Other Employment: | 3 | 3 | 1 | 0 |

#### FAMILY

|   |    |    |   |   |
|---|----|----|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 11 | 8  | 3 | 0 |
| C2. Conservatorship:  | 4  | 4  | 0 | 0 |
| C3. Other Family:   | 28 | 25 | 1 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |    |    |   |   |
|--|----|----|---|---|
| D1. Medi-Cal/Medicaid:                 | 36 | 32 | 4 | 0 |
| D2. Medicare:                          | 7  | 7  | 0 | 0 |
| D3. Other Health/Community Based Care: | 14 | 13 | 1 | 0 |

#### HOUSING

|  |    |    |    |   |
|--|----|----|----|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 10 | 5  | 3  | 0 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 65 | 50 | 16 | 0 |
| E3. Other Housing:   | 36 | 36 | 1  | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 29

**INCOME MAINTENANCE**

|   |    |    |   |   |
|---|----|----|---|---|
| F1. Social Security:                    | 18 | 18 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 8  | 8  | 0 | 0 |
| F3. Pensions/Retiree Benefits:          | 12 | 10 | 0 | 0 |
| F4. Other Income Maintenance:           | 21 | 17 | 3 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |    |    |   |   |
|---------------------------------------|----|----|---|---|
| G1. Immigration/Naturalization:       | 0  | 0  | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 43 | 32 | 4 | 1 |
| G3. Other Individual Rights:          | 15 | 13 | 1 | 0 |

**MISCELLANEOUS**

|  |     |     |     |   |
|--|-----|-----|-----|---|
| H1. Estate Planning/Wills/Trusts:          | 210 | 109 | 138 | 0 |
| H2. Advance Health Care Directives (AHCD): | 125 | 36  | 107 | 0 |
| H3. Financial Powers of Attorney:          | 134 | 41  | 110 | 0 |
| H4. Other Miscellaneous:                   | 23  | 19  | 5   | 0 |

**TOTAL CASES OPENED IN QUARTER:** 937

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

|                          |                             |                            |
|--------------------------|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 590                      | 406                         | 1                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 989

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

| Date  | Location<br>(If Applicable) | Topic | Targeted Audience | Est # of<br>Participants | Est.<br>Hours |
|---|-----------------------------|-------|-------------------|--------------------------|---------------|
| <b>Provider Name: Senior Legal Services</b> |                             |       |                   |                          |               |

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 29

| County(ies) <i>El Dorado County</i> |                          |                                    |                           |    |   |
|-------------------------------------|--------------------------|------------------------------------|---------------------------|----|---|
| 12/13/2010                          | El Dorado                | Overview of our services           | Visually impaired seniors | 25 | 4 |
| 11/19/2010                          | Eskaton                  | Powers of Attorney/Estate Planning | Seniors                   | 25 | 4 |
| 10/19/2010                          | Senior Center            | Annuities                          | Seniors                   | 15 | 4 |
| 10/15/2010                          | Gold Country Health Fair | Health Care Directives             | Seniors                   | 50 | 5 |
| 10/12/2010                          | EDH Senior Center        | Wills and Trusts                   | Seniors                   | 30 | 4 |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 21

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 30

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 30

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |   |   |   |   |
|---------------------------------|---|---|---|---|
| A1. Bankruptcy/Debt Collection: | 7 | 7 | 3 | 0 |
| A2. Contracts/Warranties:       | 4 | 4 | 0 | 0 |
| A3. Other Consumer/Finance:     | 4 | 3 | 0 | 0 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 2 | 1 | 2 | 0 |
| B2. Other Employment: | 3 | 1 | 0 | 0 |

#### FAMILY

|   |   |   |   |   |
|---|---|---|---|---|
| C1. Divorce/Custody/Visitation/Support/<br>Grandparents Rights: | 0 | 0 | 0 | 0 |
| C2. Conservatorship:  | 1 | 1 | 0 | 0 |
| C3. Other Family:   | 0 | 0 | 0 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |   |   |   |   |
|--|---|---|---|---|
| D1. Medi-Cal/Medicaid:                 | 3 | 2 | 0 | 0 |
| D2. Medicare:                          | 0 | 0 | 0 | 1 |
| D3. Other Health/Community Based Care: | 5 | 1 | 2 | 0 |

#### HOUSING

|  |    |    |   |   |
|--|----|----|---|---|
| E1. Landlord-Tenant (Subsidized or<br>Private Housing):          | 22 | 16 | 6 | 5 |
| E2. Real Property: Home loans/<br>Foreclosure/Reverse Mortgages: | 11 | 12 | 2 | 1 |
| E3. Other Housing:   | 7  | 2  | 0 | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 30

**INCOME MAINTENANCE**

|   |   |   |    |   |
|---|---|---|----|---|
| F1. Social Security:                    | 2 | 0 | 1  | 0 |
| F2. Supplemental Security Income (SSI): | 9 | 3 | 13 | 1 |
| F3. Pensions/Retiree Benefits:          | 0 | 0 | 0  | 0 |
| F4. Other Income Maintenance:           | 3 | 2 | 1  | 1 |

**INDIVIDUAL RIGHTS**

|                                       |   |   |   |   |
|---------------------------------------|---|---|---|---|
| G1. Immigration/Naturalization:       | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 1 | 1 | 0 | 0 |
| G3. Other Individual Rights:          | 3 | 4 | 1 | 0 |

**MISCELLANEOUS**

|  |   |   |    |   |
|--|---|---|----|---|
| H1. Estate Planning/Wills/Trusts:          | 2 | 5 | 18 | 0 |
| H2. Advance Health Care Directives (AHCD): | 0 | 0 | 1  | 0 |
| H3. Financial Powers of Attorney:          | 0 | 0 | 0  | 0 |
| H4. Other Miscellaneous:                   | 3 | 2 | 1  | 0 |

**TOTAL CASES OPENED IN QUARTER:** 92

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

|                          |                             |                            |
|--------------------------|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 67                       | 51                          | 9                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 480

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** California Rural Legal Assistance

**County(ies):** Stanislaus

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 2**

**PSA: 30**

|          |                       |          |         |    |      |
|----------|-----------------------|----------|---------|----|------|
| 10/22/10 | Family Justice Center | Outreach | Seniors | 50 | 1.25 |
| 10/21/10 | Lions Club            | Outreach | Seniors | 50 | 2    |

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 31

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 31

**CLIENT ETHNICITY**

Hispanic/Latino:

| <b>CASES OPENED IN QUARTER</b><br>(Total Cases Opened by Legal Problem Code) |
|--|
|--|

| <b>CASES CLOSED IN QUARTER</b><br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|--|-----------------------------------|---------------------------|
| Counsel and Advice (CA)  | Limited Additional Services (LAS) | Legal Representation (LR) |

**CONSUMER/FINANCE**

|                                 |                                 |                                |                                |                                |
|---------------------------------|---------------------------------|--------------------------------|--------------------------------|--------------------------------|
| A1. Bankruptcy/Debt Collection: | <input type="text" value="21"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| A2. Contracts/Warranties:       | <input type="text" value="9"/>  | <input type="text" value="2"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| A3. Other Consumer/Finance:     | <input type="text" value="6"/>  | <input type="text" value="1"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |

**EMPLOYMENT**

|                       |                                |                                |                                |                                |
|-----------------------|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| B1. Discrimination:   | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| B2. Other Employment: | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |

**FAMILY**

|   |                                |                                |                                |                                |
|---|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | <input type="text" value="1"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| C2. Conservatorship:  | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| C3. Other Family:   | <input type="text" value="2"/> | <input type="text" value="1"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |

**HEALTH/COMMUNITY BASED CARE**

|  |                                |                                |                                |                                |
|--|--------------------------------|--------------------------------|--------------------------------|--------------------------------|
| D1. Medi-Cal/Medicaid:                 | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| D2. Medicare:                          | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |
| D3. Other Health/Community Based Care: | <input type="text" value="3"/> | <input type="text" value="0"/> | <input type="text" value="0"/> | <input type="text" value="0"/> |

**HOUSING**

|  |                                 |                                |                                |                                |
|--|---------------------------------|--------------------------------|--------------------------------|--------------------------------|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | <input type="text" value="14"/> | <input type="text" value="3"/> | <input type="text" value="1"/> | <input type="text" value="0"/> |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | <input type="text" value="14"/> | <input type="text" value="1"/> | <input type="text" value="1"/> | <input type="text" value="0"/> |
| E3. Other Housing:   | <input type="text" value="4"/>  | <input type="text" value="1"/> | <input type="text" value="1"/> | <input type="text" value="0"/> |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 31

**INCOME MAINTENANCE**

|   |   |   |   |   |
|---|---|---|---|---|
| F1. Social Security:                    | 2 | 1 | 0 | 0 |
| F2. Supplemental Security Income (SSI): | 0 | 0 | 0 | 0 |
| F3. Pensions/Retiree Benefits:          | 0 | 0 | 0 | 0 |
| F4. Other Income Maintenance:           | 1 | 0 | 0 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |   |   |   |   |
|---------------------------------------|---|---|---|---|
| G1. Immigration/Naturalization:       | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 0 | 0 | 0 | 0 |
| G3. Other Individual Rights:          | 1 | 0 | 0 | 0 |

**MISCELLANEOUS**

|  |    |   |   |   |
|--|----|---|---|---|
| H1. Estate Planning/Wills/Trusts:          | 25 | 2 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD): | 7  | 0 | 0 | 0 |
| H3. Financial Powers of Attorney:          | 3  | 1 | 0 | 0 |
| H4. Other Miscellaneous:                   | 22 | 1 | 1 | 0 |

**TOTAL CASES OPENED IN QUARTER:** 135

| <b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b> |                             |                            |
|--|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE                                 | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 14   | 4                           | 0                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 385

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

|  |   |
|--|---|
| TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:               | 0 |
| TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: | 0 |
| TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:        | 0 |
| TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 32

Total Unduplicated Client Count for Quarter:   
 Total Cases Closed in Quarter:   
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
 IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 32

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |    |    |    |   |
|---------------------------------|----|----|----|---|
| A1. Bankruptcy/Debt Collection: | 61 | 27 | 27 | 1 |
| A2. Contracts/Warranties:       | 49 | 23 | 24 | 4 |
| A3. Other Consumer/Finance:     | 39 | 17 | 17 | 1 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 5 | 0 | 5 | 0 |
| B2. Other Employment: | 1 | 0 | 1 | 0 |

#### FAMILY

|   |    |    |    |   |
|---|----|----|----|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 37 | 20 | 17 | 0 |
| C2. Conservatorship:  | 0  | 0  | 0  | 0 |
| C3. Other Family:   | 9  | 3  | 6  | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |    |   |    |   |
|--|----|---|----|---|
| D1. Medi-Cal/Medicaid:                 | 32 | 7 | 25 | 0 |
| D2. Medicare:                          | 35 | 5 | 30 | 0 |
| D3. Other Health/Community Based Care: | 0  | 0 | 8  | 0 |

#### HOUSING

|  |     |    |    |   |
|--|-----|----|----|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 106 | 62 | 42 | 2 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 6   | 1  | 5  | 0 |
| E3. Other Housing:   | 3   | 0  | 3  | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 32

**INCOME MAINTENANCE**

|   |    |   |    |   |
|---|----|---|----|---|
| F1. Social Security:                    | 35 | 5 | 30 | 0 |
| F2. Supplemental Security Income (SSI): | 19 | 6 | 13 | 0 |
| F3. Pensions/Retiree Benefits:          | 19 | 9 | 4  | 0 |
| F4. Other Income Maintenance:           | 2  | 2 | 0  | 0 |

**INDIVIDUAL RIGHTS**

|                                       |    |    |    |   |
|---------------------------------------|----|----|----|---|
| G1. Immigration/Naturalization:       | 10 | 9  | 1  | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 7  | 0  | 7  | 0 |
| G3. Other Individual Rights:          | 38 | 22 | 16 | 0 |

**MISCELLANEOUS**

|  |    |    |    |   |
|--|----|----|----|---|
| H1. Estate Planning/Wills/Trusts:          | 80 | 13 | 67 | 0 |
| H2. Advance Health Care Directives (AHCD): | 42 | 2  | 40 | 0 |
| H3. Financial Powers of Attorney:          | 0  | 0  | 0  | 0 |
| H4. Other Miscellaneous:                   | 29 | 18 | 11 | 0 |

**TOTAL CASES OPENED IN QUARTER:** 664

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

|                          |                             |                            |
|--------------------------|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 251                      | 399                         | 8                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2243

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

**Provider Name:** *Legal Services for Seniors*

**County(ies)** *Monterey*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 32

|            |   |   |   |    |     |
|------------|---|---|---|----|-----|
| November   | Senior organization collaboration – Monterey CA         | 12  | Other non-legal senior assistance organizations | 12 | 2   |
| November   | Citizens League for Progress @ Villa del Monte, Seaside | General Legal Information, Elder Abuse and Consumer Law       | Seaside Seniors citizens in public housing      | 45 | 4   |
| 12 October | Monterey Senior Center                                  | Consumer Scams  | Monterey City Seniors                           | 30 | 3.5 |
| October 5, | Park Lane Residences –                                  | Senior Financial and Elder Abuse identification –senior scams | Alzheimer patients and their caregivers         | 30 | 3   |

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 13

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

| Date   | Location<br>(If Applicable)             | Topic   | Targeted Audience     | Est # of<br>Participants | Est.<br>Hours |
|--|---|---|-----------------------|--------------------------|---------------|
| <b>Provider Name: Legal Services for Seniors</b> |   |   |                       |                          |               |
| <b>County(ies) Monterey</b>                      |   |   |                       |                          |               |
| 8 October 2                                      | Alliance on Aging offices – Monterey CA | Alliance on Aging HICAP and other senior aides – legal issues of client contact | Senior aides          | 9                        | 3             |
| 18 Nov 20  | Alliance on Aging offices – Monterey CA | Senior Aides outreach to seniors  | Senior aide educators | 12                       | 3             |

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 33

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

|   |           |
|---|-----------|
| 60-64:                                  | 26        |
| 65-74:                                  | 47        |
| 75-84:                                  | 17        |
| 85+:                                    | 4         |
| Client Declined to Provide Information: | 0         |
| <b>Total:</b>                           | <b>94</b> |

##### CLIENT GENDER

|               |           |
|---------------|-----------|
| Male:         | 39        |
| Female:       | 55        |
| <b>Total:</b> | <b>94</b> |

##### OTHER CLIENT CHARACTERISTICS

|   |    |
|---|----|
| Frail/Disabled:                                   | 1  |
| Homebound:  | 0  |
| Lives Alone:                                      | 55 |
| Institutionalized:                                | 3  |
| Suspected Victim of Elder Abuse/Exploitation:     | 4  |
| Limited English:                                  | 17 |
| Rural:  | 23 |
| Greatest Economic Need (Minority):                | 34 |
| Greatest Economic Need (Non-Minority):            | 24 |
| Greatest Economic Need (Minority Status Unknown): | 0  |

##### CLIENT RACE

|   |           |
|---|-----------|
| Two or More Races:                      | 0         |
| Caucasian:                              | 74        |
| African American:                       | 16        |
| Native American/Native Alaskan:         | 0         |
| Asian/Pacific Islander                  |           |
| Asian Indian:                           | 0         |
| Cambodian:                              | 0         |
| Chinese:                                | 0         |
| Filipino:                               | 0         |
| Japanese:                               | 0         |
| Korean:                                 | 0         |
| Laotian:                                | 0         |
| Vietnamese:                             | 0         |
| Guamanian:                              | 0         |
| Hawaiian:                               | 0         |
| Samoan:                                 | 0         |
| Other Asian/Pacific Islander:           | 1         |
| Race Unknown/Some Other Race:           | 3         |
| Client Declined to Provide Information: | 0         |
| <b>Total:</b>                           | <b>94</b> |

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 2

PSA: 33

#### CLIENT ETHNICITY

Hispanic/Latino:

| CASES OPENED IN QUARTER<br>(Total Cases Opened by Legal Problem Code) |
|---|
|---|

| CASES CLOSED IN QUARTER<br>(Total Cases Closed by Case Closing Code & Legal Problem Code) |                                   |                           |
|---|-----------------------------------|---------------------------|
| Counsel and Advice (CA)   | Limited Additional Services (LAS) | Legal Representation (LR) |

#### CONSUMER/FINANCE

|                                 |    |   |   |   |
|---------------------------------|----|---|---|---|
| A1. Bankruptcy/Debt Collection: | 17 | 6 | 5 | 0 |
| A2. Contracts/Warranties:       | 5  | 4 | 1 | 0 |
| A3. Other Consumer/Finance:     | 5  | 2 | 1 | 0 |

#### EMPLOYMENT

|                       |   |   |   |   |
|-----------------------|---|---|---|---|
| B1. Discrimination:   | 0 | 0 | 0 | 0 |
| B2. Other Employment: | 0 | 0 | 0 | 0 |

#### FAMILY

|   |   |   |   |   |
|---|---|---|---|---|
| C1. Divorce/Custody/Visitation/Support/Grandparents Rights: | 1 | 1 | 0 | 0 |
| C2. Conservatorship:  | 0 | 0 | 0 | 0 |
| C3. Other Family:   | 0 | 0 | 0 | 0 |

#### HEALTH/COMMUNITY BASED CARE

|  |   |   |   |   |
|--|---|---|---|---|
| D1. Medi-Cal/Medicaid:                 | 3 | 2 | 1 | 0 |
| D2. Medicare:                          | 1 | 0 | 0 | 0 |
| D3. Other Health/Community Based Care: | 3 | 1 | 1 | 0 |

#### HOUSING

|  |    |   |   |   |
|--|----|---|---|---|
| E1. Landlord-Tenant (Subsidized or Private Housing):         | 16 | 8 | 2 | 0 |
| E2. Real Property: Home loans/Foreclosure/Reverse Mortgages: | 4  | 1 | 0 | 1 |
| E3. Other Housing:   | 4  | 2 | 2 | 0 |

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 2

PSA: 33

**INCOME MAINTENANCE**

|   |    |   |   |   |
|---|----|---|---|---|
| F1. Social Security:                    | 10 | 6 | 3 | 0 |
| F2. Supplemental Security Income (SSI): | 4  | 3 | 2 | 0 |
| F3. Pensions/Retiree Benefits:          | 0  | 0 | 0 | 0 |
| F4. Other Income Maintenance:           | 2  | 1 | 0 | 0 |

**INDIVIDUAL RIGHTS**

|                                       |   |   |   |   |
|---------------------------------------|---|---|---|---|
| G1. Immigration/Naturalization:       | 0 | 0 | 0 | 0 |
| G2. Elder Abuse/Neglect/Exploitation: | 4 | 3 | 1 | 0 |
| G3. Other Individual Rights:          | 2 | 1 | 1 | 0 |

**MISCELLANEOUS**

|  |   |   |   |   |
|--|---|---|---|---|
| H1. Estate Planning/Wills/Trusts:          | 3 | 3 | 0 | 0 |
| H2. Advance Health Care Directives (AHCD): | 5 | 2 | 2 | 0 |
| H3. Financial Powers of Attorney:          | 0 | 0 | 0 | 0 |
| H4. Other Miscellaneous:                   | 5 | 1 | 1 | 1 |

**TOTAL CASES OPENED IN QUARTER:** 94

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

|                          |                             |                            |
|--------------------------|-----------------------------|----------------------------|
| TOTAL COUNSEL AND ADVICE | TOTAL LIMITED ADD. SERVICES | TOTAL LEGAL REPRESENTATION |
| 47                       | 23                          | 2                          |

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 132

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

| Date | Location<br>(If Applicable) | Type of Outreach Activity | Groups Targeted By<br>Outreach | Est # of<br>People<br>Reached | Est.<br>Hours |
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|
|------|-----------------------------|---------------------------|--------------------------------|-------------------------------|---------------|

Provider Name: *Greater Bakersfield Legal Assistance, Inc.*

County(ies) *Kern*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2010-2011**

**Quarter: 2**

**PSA: 33**

|          |                 |   |   |     |   |
|----------|-----------------|---|---|-----|---|
| 09/15/10 | Bakersfield, CA | Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at NOR Senior Health & Fitness Day                     | Advocates for Kern County Senior Population | 150 | 4 |
| 08/17/10 | Mojave, CA      | Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Mojave Family Resource Center Collaborative Meeting | Kern County Senior Population               | 15  | 4 |

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**