

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 1

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 1

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	12	7	1	0
A2. Contracts/Warranties:	4	2	0	0
A3. Other Consumer/Finance:	2	0	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	12	7	0	0
C2. Conservatorship:	2	1	0	0
C3. Other Family:	2	1	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	6	6	1	2
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	2	0	0	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	23	10	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	2	0	0
E3. Other Housing:	1	1	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 1

INCOME MAINTENANCE

F1. Social Security:	4	2	0	0
F2. Supplemental Security Income (SSI):	5	2	0	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	35	31	0	0
H2. Advance Health Care Directives (AHCD):	10	9	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	1	0	0

TOTAL CASES OPENED IN QUARTER: 127

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
82	8	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 0

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies) *Humboldt and Del Norte*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 1

02/7/11	Garberville	Social Security Presentation	Seniors	80	5.5
02/4/11	Crescent City	Social Security Presentation	Seniors	80	7.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Legal Services of Northern California</i>					
County(ies) <i>Humboldt and Del Norte</i>					
3/23/11	Eureka	SSI, Small Business Medical Ins	Seniors	65	2
1/25/11	Eureka	PSA re Benefits	Seniors	45	1.5
1/25/11	Del Norte	PSA re Benefits, etc.	Seniors	12	1.5
1/20/11	Eureka	AHCD Info	Seniors	65	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 2

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 2

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	22	19	5	0
A2. Contracts/Warranties:	9	5	4	0
A3. Other Consumer/Finance:	8	7	2	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	13	6	6	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	5	4	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	3	2	0	0
D3. Other Health/Community Based Care:	9	8	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	32	26	5	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	10	8	0	0
E3. Other Housing:	18	16	0	391

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 2

INCOME MAINTENANCE

F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	6	4	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	1	0
G3. Other Individual Rights:	6	3	3	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	68	65	2	0
H2. Advance Health Care Directives (AHCD):	13	10	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	4	3	0

TOTAL CASES OPENED IN QUARTER: 238

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
189	34	392

TOTAL ESTIMATED CASE WORK HOURS SPENT: 391

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies): *Shasta, Siskiyou, Modoc, Trinity and La*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 2

28-Mar-11	Anderson	Presentation to Anderson attendees re our services and Will/DPA packets.	Lunch Attendees/General Public	70	1
25-Mar-11	SSNP, Redding	Outreach re our services and Medi-Cal overpayments.	Lunch Attendees/General Public	69	0.5
16-Mar-11	Hayfork	Presentation to attendees re our services and Medi-Cal overpayments.	Lunch Attendees/General Public	40	2
09-Mar-11	Bieber	Presentation at Bieber Outreach re our services and Medi-Cal overpayments.	Lunch Attendees/General Public	11	2
08-Mar-11	Alturas	services and Medi-Cal overpayments	Lunch Attendees/General Public	31	4
07-Mar-11	Tulelake	Presentation at Tulelake Outreach re our services and Medi-Cal, DNRs and AHCDs.	Lunch Attendees/General Public	9	3.5
28-Feb-11	Anderson	Anderson Outreach re our services and Medi-Cal	Lunch Attendees/General Public	37	1
28-Jan-11	SSNP, Redding	Presentation at Redding Outreach re our services and MHRL.	Lunch Attendees/General Public	61	0.5
28-Jan-11	Anderson	Presentation at Anderson Outreach re our services and MHRL.	Lunch Attendees/General Public	35	1
19-Jan-11	Weaverville	Presentation at Weaverville Outreach re our services and MHRL.	Lunch Attendees/General Public	33	3
12-Jan-11	Westwood	Presentation to attendees at Westwood re our services and MHRL.	Lunch Attendees/General Public	9	3.5
11-Jan-11	Alturas	Presentation to attendees at Alturas re our services and MHRL.	Lunch Attendees/General Public	16	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 26

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 3

Total Unduplicated Client Count for Quarter:
 Total Cases Closed in Quarter:
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 3

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	36	18	19	2
A2. Contracts/Warranties:	2	2	1	0
A3. Other Consumer/Finance:	2	1	2	1

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	1	1	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	6	1	6	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	7	3	1	1
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	8	5	1	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	21	13	3	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	13	7	7	2
E3. Other Housing:	1	1	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 3

INCOME MAINTENANCE

F1. Social Security:	0	0	1	2
F2. Supplemental Security Income (SSI):	2	2	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	2	2	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	1	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	7	5	0
H2. Advance Health Care Directives (AHCD):	10	4	6	0
H3. Financial Powers of Attorney:	10	3	6	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 140

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
74	63	15

TOTAL ESTIMATED CASE WORK HOURS SPENT: 782

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Services of Northern California*
County(ies) *Butte, Colusa, Glenn, Plumas, Tehama*

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 3

3/28/11	All Counties	Tenants' Rights radio interview in Spanish	Minority Seniors	100	1
3/30/11	Tehama County	Project Homeless Connect	Everyone	39	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 9

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies) Butte, Colusa, Glenn, Plumas, Tehama					
3/23/11	Tehama County	ESCC Meeting	Providers	15	4
3/14/11	Plumas Co.	MDT Meeting	Providers	5	3.5
2/23/11	Tehama County	ESCC Meeting	Providers	30	3.5
2/14/11	Plumas County	MDT Meeting	Providers	4	3.5
1/31/11	Glenn County	IHSS PA Advisory Board Mtg.	Providers	8	4
1/26/11	Tehama County	ESCC Meeting	Providers	30	3.5
1/10/11	Plumas County	MDT Meeting	Providers	3	3.5
3/4/11	All Counties	Foreclosure Clinic	Everyone	4	2
2/18/11	All Counties	Foreclosure Clinic	Everyone	4	2
1/7/11	All Counties	Foreclosure Clinic	Everyone	4	2
3/24/11	Butte Co.	Guardianship Clinic	Seniors/Family Members	5	2.5
3/10/11	Butte Co.	Guardianship Clinic	Seniors/Family Members	5	2.5
2/10/11	Butte Co.	Guardianship Clinic	Seniors/Family Members	5	2.5
1/27/11	Butte Co.	Guardianship Clinic	Seniors/Family Members	5	2.5
1/13/11	Butte Co.	Guardianship Clinic	Seniors/Family Members	5	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 15

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 4

Total Unduplicated Client Count for Quarter:
 Total Cases Closed in Quarter:
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 4

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="119"/>	<input type="text" value="91"/>	<input type="text" value="13"/>	<input type="text" value="3"/>
A2. Contracts/Warranties:	<input type="text" value="34"/>	<input type="text" value="27"/>	<input type="text" value="9"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="39"/>	<input type="text" value="26"/>	<input type="text" value="5"/>	<input type="text" value="1"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="12"/>	<input type="text" value="7"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="33"/>	<input type="text" value="16"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="7"/>	<input type="text" value="7"/>	<input type="text" value="2"/>	<input type="text" value="1"/>
C3. Other Family:	<input type="text" value="10"/>	<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="62"/>	<input type="text" value="36"/>	<input type="text" value="13"/>	<input type="text" value="1"/>
D2. Medicare:	<input type="text" value="30"/>	<input type="text" value="19"/>	<input type="text" value="12"/>	<input type="text" value="2"/>
D3. Other Health/Community Based Care:	<input type="text" value="24"/>	<input type="text" value="16"/>	<input type="text" value="3"/>	<input type="text" value="1"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="152"/>	<input type="text" value="88"/>	<input type="text" value="21"/>	<input type="text" value="4"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="74"/>	<input type="text" value="49"/>	<input type="text" value="11"/>	<input type="text" value="15"/>
E3. Other Housing:	<input type="text" value="20"/>	<input type="text" value="16"/>	<input type="text" value="2"/>	<input type="text" value="1"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 4

INCOME MAINTENANCE

F1. Social Security:	14	6	3	2
F2. Supplemental Security Income (SSI):	18	11	4	1
F3. Pensions/Retiree Benefits:	21	8	9	1
F4. Other Income Maintenance:	40	16	14	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	29	14	3	0
G3. Other Individual Rights:	41	24	5	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	106	80	9	1
H2. Advance Health Care Directives (AHCD):	37	21	1	0
H3. Financial Powers of Attorney:	28	18	3	0
H4. Other Miscellaneous:	5	5	0	0

TOTAL CASES OPENED IN QUARTER: 957

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
607	147	36

TOTAL ESTIMATED CASE WORK HOURS SPENT: 3810

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 4

3/28/11	Not Stated	Translation work on SLH fact sheets	seniors	0	0.7
3/16/11	Not Stated	Senior Connect	Seniors	200	12.5
3/4/11	Not Stated	ACC Community Health Fair	Seniors	200	2.5
3/1/11	Not Stated	Translation work on SLH fact sheets	seniors	0	1
2/23/11	Not Stated	Aging Commission Presentation	Seniors	0	2
2/22/11	Not Stated	Community Housing Coalition Meeting	Seniors	12	7.5
2/16/11	Not Stated	Translating SLH fact sheet "Freezing"	Seniors	0	0.5
2/2/11	Not Stated	Commission on Aging Public Hearing		0	3.3
1/26/11	SLH	Translation of SLH Spanish flier	Spanish speaking Seniors	0	3.5
1/24/11	Congress Contacts	Pension & Domestic Violence Outreach	Seniors	0	7.5
1/24/11	Rotary Club	Presentation on SLH services	Seniors	22	2
1/20/11	Sac Food Bank	Presentation on SLH services	Seniors	32	5
1/3/11	SacBee Article	Reverse Mortgage	Seniors	100000	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies) Placer, Nevada, Sierra					
2/9/11	Nevada City	Confer with Paul smith (HUD) re: shared senior housing	Seniors	100	1.5
01/16/11	Nevada City	Brochure: Senior Scam Prevention	Seniors	350	0.5
01/26/11	Grass Valley	Shared Senior Housing	Seniors	250	2
01/26/11	Auburn	Public Service Announcements Newspapers	Placer Seniors	1000	3
01/28/11	Nevada City	Brochure: Senior Scam Prevention	Seniors	350	2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 4

01/31/11	Auburn	Small Estate Administration	Agent for Placer Senior	1	1
01/31/11	Auburn	Senior rights in HUD Housing	Low Income seniors	100	2.5
2/1/11	Roseville	CAMET/MDT	Seniors	10	3
2/1/11	Nevada City	Review brochure to prevent senior scams	Seniors	500	0.5
2/4/11	Nevada City	Lease Terms for Shared Senior Housing	Seniors	100	2
2/10/11	Auburn	Referrals to community resources	Seniors	3	1
2/11/11	Nevada City	Review progress on senior scam brochure with Doyle	Seniors	500	1
3/1/2011	Auburn	Referral to Victim Services	Senior	1	1
3/8/2011	Auburn	Information: DPOAs and AHCDs	Social Worker - VOA	1	1
3/16/2011	Auburn	Placer County Public Service Announcements	Seniors	10	2
3/17/2011	Auburn	Sierra County Public Service Announcements	Seniors	8	1
3/18/2011	Auburn	Referral to Probate Attorney	Senior	1	0.5
3/22/2011	Auburn	Placer Collaborative Resource Sharing Event 4/14/2011 Review and Register	Seniors	50	0.3
3/22/2011	Nevada City	Confer w/S. Shaftel- DFEH Re: Shared Senior Housing	Senior Landlords Senior Tenants	2	0.7
3/24/11	Grass Valley	Meeting w/APS, etc. Re: Shared Senior Housing	Senior Landlords Senior Tenants	6	2.3
3/30/2011	Chico	Health Task Force	Legal Service Providers for Low Income Seniors	50	3.5
2/2/11	Grass Valley	Committee meeting re: Shared Senior Housing	Seniors	100	2
3/09/2011	By Mail	Dealing with Debt and Debt Collectors	Follow-up info to Seniors seen in Clinic	34	4

County(ies) **Yolo**

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 4

2/9/11	Woodland-Holy Rosary Catholic Church	Housing issues (financial security related thereto for security deposit return, fair housing)	Current and retired farm workers and their families	65	6.5
Provider Name: Sacramento Senior Legal Services					
County(ies) Sacramento					
2/24/11	Hart Senior Center	Reverse Mortgages	Seniors	2	2
3/24/11	Hart Senior Center	CalFresh	Seniors	1	2.5
2/27/11	Elder Abuse Forum	Financial abuse	Seniors	50	5
1/26/11	Not Stated	Training on CalFA KYHC Program	CalHFA counselors	10	2.3
1/27/11	Hart Senior Center	Mobile Homes	Seniors	5	3.1
3/17/11	Network Café	Health care access for low income seniors	Seniors	0	2.5
Provider Name: Yuba Sutter Legal Center					
County(ies) Sutter and Yuba Counties					
1/3/11	Marysville Arts Club	Legal and I&A, What's Available To Seniors	seniors	41	2
3/22/11	Yuba County Senior Center	Holographic Wills	seniors	27	1
3/9/11	Yuba County Senior Center	Handwritten Wills	seniors	22	1
3/3/11	CRLA	Landlord/Tenant Law	seniors	2	1.5
2/23/11	Yuba County Senior Center	Junk Mail & Telemarketers	seniors	12	0.5
2/22/11	Yuba City Senior Center	Adding Names To Bank Accounts	seniors	22	1
2/9/11	Yuba County Senior Center	Food Stamps	seniors	20	0.5
2/4/11	Yuba City Senior Center	Legal and I&A, What's Available To Seniors	seniors	42	1.25
1/25/11	Buttes Christian	Advanced Health Care Directives	seniors	39	1.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 4

1/24/11	Yuba County Senior Center	Adding Names To Bank Accounts	seniors	18	0.75
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 5

Total Unduplicated Client Count for Quarter:
 Total Cases Closed in Quarter:
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 5

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	28	23	1	0
A2. Contracts/Warranties:	3	3	0	0
A3. Other Consumer/Finance:	5	5	0	0

EMPLOYMENT

B1. Discrimination:	1	0	0	0
B2. Other Employment:	3	2	1	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	3	0	1
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	2	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	26	6	2	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	12	8	0	0
E3. Other Housing:	4	5	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 5

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	3	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	10	7	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	18	3	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	0	0	0
H4. Other Miscellaneous:	7	4	1	0

TOTAL CASES OPENED IN QUARTER: 121

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
89	9	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 519

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Aid of the North Bay

County(ies): Marin

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 5

03/10/2011	Martineli House	Debtor's Rights	Older Adults	15	3
01/26/2011	Div of Aging	Elder Abuse	Seniors	22	2
01/14/2011	Rotary Manor	Simple Wills	Older Adults	22	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 6

Total Unduplicated Client Count for Quarter:
 Total Cases Closed in Quarter:
 Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input style="width: 50px;" type="text" value="131"/>
65-74:	<input style="width: 50px;" type="text" value="190"/>
75-84:	<input style="width: 50px;" type="text" value="112"/>
85+:	<input style="width: 50px;" type="text" value="41"/>
Client Declined to Provide Information:	<input style="width: 50px;" type="text" value="31"/>
Total:	<input style="width: 50px;" type="text" value="505"/>

CLIENT GENDER

Male:	<input style="width: 50px;" type="text" value="214"/>
Female:	<input style="width: 50px;" type="text" value="291"/>
Total:	<input style="width: 50px;" type="text" value="505"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input style="width: 50px;" type="text" value="186"/>
Homebound:	<input style="width: 50px;" type="text" value="18"/>
Lives Alone:	<input style="width: 50px;" type="text" value="223"/>
Institutionalized:	<input style="width: 50px;" type="text" value="2"/>
Suspected Victim of Elder Abuse/Exploitation:	<input style="width: 50px;" type="text" value="21"/>
Limited English:	<input style="width: 50px;" type="text" value="283"/>
Rural:	<input style="width: 50px;" type="text" value="0"/>
Greatest Economic Need (Minority):	<input style="width: 50px;" type="text" value="294"/>
Greatest Economic Need (Non-Minority):	<input style="width: 50px;" type="text" value="85"/>
Greatest Economic Need (Minority Status Unknown):	<input style="width: 50px;" type="text" value="7"/>

CLIENT RACE

Two or More Races:	<input style="width: 50px;" type="text" value="0"/>
Caucasian:	<input style="width: 50px;" type="text" value="133"/>
African American:	<input style="width: 50px;" type="text" value="43"/>
Native American/Native Alaskan:	<input style="width: 50px;" type="text" value="3"/>
Asian/Pacific Islander	
Asian Indian:	<input style="width: 50px;" type="text" value="1"/>
Cambodian:	<input style="width: 50px;" type="text" value="0"/>
Chinese:	<input style="width: 50px;" type="text" value="130"/>
Filipino:	<input style="width: 50px;" type="text" value="55"/>
Japanese:	<input style="width: 50px;" type="text" value="22"/>
Korean:	<input style="width: 50px;" type="text" value="11"/>
Laotian:	<input style="width: 50px;" type="text" value="0"/>
Vietnamese:	<input style="width: 50px;" type="text" value="9"/>
Guamanian:	<input style="width: 50px;" type="text" value="0"/>
Hawaiian:	<input style="width: 50px;" type="text" value="0"/>
Samoan:	<input style="width: 50px;" type="text" value="0"/>
Other Asian/Pacific Islander:	<input style="width: 50px;" type="text" value="10"/>
Race Unknown/Some Other Race:	<input style="width: 50px;" type="text" value="85"/>
Client Declined to Provide Information:	<input style="width: 50px;" type="text" value="3"/>
Total:	<input style="width: 50px;" type="text" value="505"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 6

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="14"/>	<input type="text" value="8"/>	<input type="text" value="0"/>	<input type="text" value="4"/>
A2. Contracts/Warranties:	<input type="text" value="8"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
A3. Other Consumer/Finance:	<input type="text" value="10"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="5"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="8"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="3"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="1"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="113"/>	<input type="text" value="66"/>	<input type="text" value="2"/>	<input type="text" value="12"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="13"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="45"/>	<input type="text" value="16"/>	<input type="text" value="0"/>	<input type="text" value="1"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 6

INCOME MAINTENANCE

F1. Social Security:	22	17	0	4
F2. Supplemental Security Income (SSI):	29	38	0	1
F3. Pensions/Retiree Benefits:	3	1	1	0
F4. Other Income Maintenance:	19	11	3	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	85	39	1	14
G2. Elder Abuse/Neglect/Exploitation:	21	12	0	3
G3. Other Individual Rights:	9	6	1	3

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	24	14	1	7
H2. Advance Health Care Directives (AHCD):	2	0	0	0
H3. Financial Powers of Attorney:	1	2	0	0
H4. Other Miscellaneous:	61	41	4	0

TOTAL CASES OPENED IN QUARTER: 505

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
301	13	56

TOTAL ESTIMATED CASE WORK HOURS SPENT: 5091

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 6

3/28/11	SOMA Canon Kip	Elder Abuse	Seniors & Disable	20	12
3/11/11	Mission YMCA	Elder Abuse & Naturalization	CBO & staff	30	12
1/23/11	Tenderloin	Tet's Fair	Vietnamese Families	200	12
1/8/11	Japan town	Oshogatsu Fair	Japanese Families	100	12

Provider Name: **La Raza Centro Legal, Inc.**

County(ies) **City & County of San Francisco, CA**

January 26	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
January 19	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2
January 12	LRCL	La Raza Centro Legal Senior Clinic	Elder	7	2
January 5 2	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 56

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: **Asian Law Caucus**

County(ies) **San Francisco**

2/15/11	FSA Resource Fair	Immigration/Naturalization Various senior services case workers met to learn more about other resources	Senior Citizens/SF Community	45	3
3/2/11	Community Tenant Assoc. Workshop	Immigration/Naturalization Presentation on Tenant Rights	Senior Citizens/SF Community	120	3
3/2/11	Tenderloin Fil-Am Community Assoc.	Immigration/Naturalization Outreach Presentation	Senior Citizens/SF Community	35	3
1/5/11	Community Tenant Assoc. Workshop	Immigration/Naturalization Presentation on housing occupancy & adding family	Senior Citizens/SF Community	120	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA:

6

Provider Name: Asian Pacific Islander Legal Outreach

County(ies) San Francisco

2/4/11	VEC	Senior Legal Clinic	Filipino Senior	8	3
1/7/11	VEC	Senior Legal Clinic	Filipino Senior	9	3
1/11/11	San Francisco	Long Term Care: Elder Abuse	Senior Providers	10	3
1/31/11	UC Hasting	Legal Clinic	Public	16	7
2/8/11	San Francisco	Long Term Care: Elder Abuse	Senior Providers	11	3
2/9/11	SOMA-Canon Kip	Housing Reasonable Accommodation	Filipino Senior & Disabled	16	8
2/18/11	VEC	Senior Legal Clinic	Filipino Senior	9	3
3/4/11	VEC	Senior Legal Clinic	Filipino Senior	10	3
3/9/11	SOMA-Canon Kip	Hoarding and Naturalization	Filipino Senios & Disabled	12	8
3/28/11	UC Hasting	Legal Clinic	Public	14	7
1/14/11	VEC	Senior Legal Clinic	Filipino Senior	8	3

Provider Name: La Raza Centro Legal, Inc.

County(ies) City & County of San Francisco, CA

March 14,	Bernal Heights Senior Center	Estate Planning	Elders	11	5
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 16

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 68

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 7

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 7

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	26	18	1	0
A2. Contracts/Warranties:	23	13	3	0
A3. Other Consumer/Finance:	17	13	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	7	6	1	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	4	4	0	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	2	0	0
D2. Medicare:	2	0	0	0
D3. Other Health/Community Based Care:	3	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	20	12	4	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	14	9	1	0
E3. Other Housing:	29	18	4	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 7

INCOME MAINTENANCE

F1. Social Security:	10	6	2	0
F2. Supplemental Security Income (SSI):	5	1	0	0
F3. Pensions/Retiree Benefits:	4	4	0	0
F4. Other Income Maintenance:	4	4	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	27	9	1	0
G3. Other Individual Rights:	12	6	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	31	25	4	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	6	6	0	0
H4. Other Miscellaneous:	10	9	1	0

TOTAL CASES OPENED IN QUARTER: 256

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
167	24	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1275

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Contra Costa Senior Legal Services					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 7

County(ies)	<i>Contra Costa County</i>				
2/24	Ombudsman Office	Senior Legal Issues for Assisted Living Residents	Volunteer Ombudsman	20	5
2/24	CCCBA office	Senior Housing	Training Pro Bono Attorneys	25	10
2/17	CCCBA Office	TRO's	Training Pro Bono Attorneys	20	10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 25

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 8

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="40"/>
65-74:	<input type="text" value="72"/>
75-84:	<input type="text" value="29"/>
85+:	<input type="text" value="19"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="160"/>

CLIENT GENDER

Male:	<input type="text" value="68"/>
Female:	<input type="text" value="92"/>
Total:	<input type="text" value="160"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="71"/>
Homebound:	<input type="text" value="11"/>
Lives Alone:	<input type="text" value="104"/>
Institutionalized:	<input type="text" value="8"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="16"/>
Limited English:	<input type="text" value="81"/>
Rural:	<input type="text" value="20"/>
Greatest Economic Need (Minority):	<input type="text" value="98"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="57"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="45"/>
Caucasian:	<input type="text" value="59"/>
African American:	<input type="text" value="9"/>
Native American/Native Alaskan:	<input type="text" value="6"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="8"/>
Filipino:	<input type="text" value="11"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="9"/>
Race Unknown/Some Other Race:	<input type="text" value="13"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="160"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 8

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	14	15	1
A2. Contracts/Warranties:	5	4	6	0
A3. Other Consumer/Finance:	28	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	1	0	1

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	5	3	0	2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	27	20	11	7
D2. Medicare:	2	1	0	2
D3. Other Health/Community Based Care:	4	3	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	41	24	0	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	8	5	0	0
E3. Other Housing:	6	4	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 8

INCOME MAINTENANCE

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	18	9	8	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	13	4	7	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	0	2	0
H2. Advance Health Care Directives (AHCD):	12	0	11	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	2	1	0

TOTAL CASES OPENED IN QUARTER: 175

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
95	61	16

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2021

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Aid Society of San Mateo County

County(ies) San Mateo

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 8

3/14/11	Region IX Hemophilia Conf. Sheraton Hotel, Palo	Impact of Health Reform on People with Chronic Health Concerns	Social Workers	15	3
3/29/11	Board of Supervisors Chambers, RWC	SMC Board of Supervisors	KIC, CRA	100	3
3/24/11	SMC Health Dept, San Mateo	Commission on Disabilities Mtg	KIC, CRA	15	2.5
3/18/11	Palo Alto	Parent Group Mtg	KIC	15	3
3/21/11	Half Moon Bay	AHCD Clinic	Seniors	13	3
3/8/11	Foster City	AHCD Info	Seniors	8	3
2/28/11	Safe Harbor Shelter, SSF	Health Benefits and Medical Debt	CRA, Seniors	13	3
2/23/11	GGRC, San Mateo	GGRC Area 5 Board Mtg	KIC, CRA, Seniors	40	3
2/3/11	LPCH	Immigrant access to benefits and the public charge issue	Social Workers	28	3
2/23/11	San Mateo	Commission on Disabilities: General Meeting (CRA)	Agency Staff, Potential Clients, Public	20	3
2/13/11	St. Bruno Church, San Bruno	Advanced Healthcare Directives Presentation	Mixed	25	4
1/31/11	YFES	DV Legal Referral Process in San Mateo County	Caseworkers	15	3
1/21/11	San Bruno Senior Center	Financial Safety for Seniors	Eligible Clients/Seniors	6	4
1/11/11	Foster City Senior Center	Financial Safety for Seniors	Eligible Clients/Seniors	14	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 46

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 8

Provider Name: <i>Legal Aid Society of San Mateo County</i>					
County(ies) <i>San Mateo</i>					
2/17/11	HAS Office, EPA	LIBRE Presentation	County Staff	22	4
1/20/11	Fair Oaks Community Center	LIBRE Presentation	Service Providers (FOCC staff)	8	3
1/23/11	St. Francis of Assisi Church	LIBRE Presentation	Eligible Clients	80	3
1/24/11	Doelger Senior Center	SSA Benefits Training (CRA)	HART Volunteers	10	2
1/27/11	Doelger Senior Center	LIBRE Presentation	HART Volunteers	10	3
1/13/11	Fair Oaks Community Center	LIBRE Presentation	Service Providers (HSA)	18	3
1/20/11	Fair Oaks Community Center	LIBRE Presentation	Service Providers (FOCC staff)	8	3
1/20/11	VA Hopsital, Menlo Park	SSA Benefits Training (CRA)	Potential clients/homeless	30	4
1/13/11	Fair Oaks Community Center	LIBRE Presentation	Service Providers (HSA)	18	3
2/7/11	Moonridge Apartments, MMB	LIBRE Presentation	Eligible Clients	18	3
3/31/11	RWCSD Offices	LIBRE Presentation to RWC School District	Community School Staff	11	3
2/25/11	SSF	North Peninsula Neighborhood Service Center: Presentation of CRA Services	Social Service Providers	10	2.5
2/25/11	NPNSC, SSF	Outreach: HCC, KIC, CRA	Providers	15	3
2/9/11	Silicon Valley Comm Fnd, San Mateo	WMG Partners Mtg	Providers- KIC	30	2.5
3/18/11	SSF	Legal Aid Services	Seniors	200	3.5
3/2/11	Jobtrain	SSA- Training at Jobtrain	Staff	4	2
3/10/11	Sacramento State Library	GA-SSI Presentation to CWDA	County Welfare Directors	65	4
3/16/11	FOCC	LIBRE Presentation to II	II Staff	24	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 8

3/20/11	PAMF in Palo Alto	Public Benefits Presentation	Clinical Staff	35	3.5
2/15/11	Aging andAdult Services	Legal Aid Services	Service Providers	32	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 20

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 62

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 9

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="20"/>
65-74:	<input type="text" value="70"/>
75-84:	<input type="text" value="50"/>
85+:	<input type="text" value="27"/>
Client Declined to Provide Information:	<input type="text" value="2"/>
Total:	<input type="text" value="169"/>

CLIENT GENDER

Male:	<input type="text" value="58"/>
Female:	<input type="text" value="111"/>
Total:	<input type="text" value="169"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="86"/>
Homebound:	<input type="text" value="18"/>
Lives Alone:	<input type="text" value="45"/>
Institutionalized:	<input type="text" value="4"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="48"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="82"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="25"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="1"/>
Caucasian:	<input type="text" value="58"/>
African American:	<input type="text" value="44"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="5"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="35"/>
Filipino:	<input type="text" value="4"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="2"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="11"/>
Race Unknown/Some Other Race:	<input type="text" value="9"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="169"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 9

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="20"/>	<input type="text" value="4"/>	<input type="text" value="9"/>	<input type="text" value="2"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="11"/>	<input type="text" value="10"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="22"/>	<input type="text" value="5"/>	<input type="text" value="10"/>	<input type="text" value="2"/>
D3. Other Health/Community Based Care:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 9

INCOME MAINTENANCE

F1. Social Security:	3	4	1	0
F2. Supplemental Security Income (SSI):	19	17	7	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	10	2	7	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	15	2	8	2
G2. Elder Abuse/Neglect/Exploitation:	36	10	12	19
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	7	10	0
H2. Advance Health Care Directives (AHCD):	1	0	8	0
H3. Financial Powers of Attorney:	12	3	0	0
H4. Other Miscellaneous:	2	1	0	0

TOTAL CASES OPENED IN QUARTER: 170

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
69	79	25

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2096

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Assistance for Seniors*

County(ies) *Alameda*

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 9

2/8/11	U.C. Berkeley Boalt Hall Law Library, Berkeley	Health Fair	Senior Service Providers	45	9
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 9

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Assistance for Seniors					
County(ies) Alameda					
2/15/11	Hayward Area Senior Center	Creating a Secure Future: Planning for Incapacity	Seniors	20	5.5
1/19/11	Altenheim Senior Housing, Oakland	Low Income Assistance: Help with Health Care Costs	Seniors	12	10
1/21/11	Eden Medical Center, Castro Valley	Health Reform & Medicare	Senior Service Providers	34	7
1/24/11	Albany Senior Center, Albany	Creating a Secure Future: Planning for Incapacity	Seniors	12	3
1/25/11	Mastick Senior Center, Alameda	Low Income Assistance: Help with Health Care Costs	Seniors	28	5.5
1/26/11	Ashby Lofts Apartments, Berkeley	Medicare Part D	Seniors	3	3.25
1/31/11	Shattuck Senior Homes, Berkeley	Welcome to Medicare	Seniors	7	5
2/1/11	Mastick Senior Center, Alameda	Health Reform & Medicare	Seniors	27	4.5
2/2/11	St. Mary's Center, Oakland	Seniors' Guide to Public Benefits	Seniors	40	4.75
2/7/11	Ashby Lofts Apartments, Berkeley	Low Income Assistance: Help with Health Care Costs	Seniors	3	4.25

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 9

2/11/11	Downtown Oakland Senior Center	Welcome to Medicare	Seniors	37	4.5
2/11/11	Downtown Oakland Senior Center	Medicare Part D	Seniors	23	4.5
1/18/11	Mastick Senior Center, Alameda	Welcome to Medicare	Seniors	28	4.5
2/15/11	Mastick Senior Center, Alameda	Medicare Alert: Prevent Medicare Fraud & Abuse	Seniors	23	9.5
3/28/11	Albany Senior Center, Albany	Consumer Fraud	Seniors	8	4.25
2/17/11	Redwood Gardens, Berkeley	Consumer Fraud	Seniors	27	4.5
2/23/11	Las Bougainvilleas, Oakland	Consumer Fraud	Seniors	18	5
2/28/11	Albany Senior Center, Albany	Health Reform & Medicare	Seniors	8	4.25
3/7/11	Shattuck Senior Homes, Berkeley	Health Reform & Medicare	Seniors	6	4.5
3/14/11	Japanese American Services of the East Bay, Berkeley	Welcome to Medicare	Seniors	20	4.5
3/14/11	Alameda County Area Agency on Aging, Oakland	Welcome to Medicare	Senior Service Providers	28	3
3/14/11	Pleasanton Senior Center, Pleasanton	The ABC's of Long Term Care	Seniors	8	5.5
3/15/11	Hong Lok Senior Center, Oakland	Consumer Fraud	Seniors	30	10
3/18/11	North Oakland Senior Center, Oakland	LAS/HICAP Overview	Seniors	30	6
3/22/11	St. Mary's Center, Oakland	Creating a Secure Future: Planning for Incapacity	Seniors	45	4.5
3/23/11	Chapel Corner Senior Apartments, Fremont	Creating a Secure Future: Planning for Incapacity	Seniors	6	6

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 9

3/23/11	Josephine Lum Lodge, Hayward	Medicare Part D	Senior Service Providers	25	6
2/14/11	Shattuck Senior Homes, Berkeley	Seniors' Guide to Public Benefits	Seniors	6	4.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 28

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 148

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 10

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="47"/>
65-74:	<input type="text" value="99"/>
75-84:	<input type="text" value="102"/>
85+:	<input type="text" value="39"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="287"/>

CLIENT GENDER

Male:	<input type="text" value="86"/>
Female:	<input type="text" value="201"/>
Total:	<input type="text" value="287"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="97"/>
Homebound:	<input type="text" value="12"/>
Lives Alone:	<input type="text" value="75"/>
Institutionalized:	<input type="text" value="6"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="27"/>
Limited English:	<input type="text" value="48"/>
Rural:	<input type="text" value="2"/>
Greatest Economic Need (Minority):	<input type="text" value="47"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="33"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="1"/>

CLIENT RACE

Two or More Races:	<input type="text" value="7"/>
Caucasian:	<input type="text" value="165"/>
African American:	<input type="text" value="11"/>
Native American/Native Alaskan:	<input type="text" value="8"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="15"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="16"/>
Filipino:	<input type="text" value="10"/>
Japanese:	<input type="text" value="10"/>
Korean:	<input type="text" value="5"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="5"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="1"/>
Other Asian/Pacific Islander:	<input type="text" value="4"/>
Race Unknown/Some Other Race:	<input type="text" value="27"/>
Client Declined to Provide Information:	<input type="text" value="3"/>
Total:	<input type="text" value="287"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 10

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	16	13	0	0
A2. Contracts/Warranties:	4	5	0	0
A3. Other Consumer/Finance:	8	7	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	11	9	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	4	2	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	18	11	0	0
D2. Medicare:	6	4	0	0
D3. Other Health/Community Based Care:	6	7	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	8	7	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	8	8	0	0
E3. Other Housing:	6	7	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 10

INCOME MAINTENANCE

F1. Social Security:	12	7	1	0
F2. Supplemental Security Income (SSI):	10	6	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	6	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	5	0	0
G2. Elder Abuse/Neglect/Exploitation:	22	10	3	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	69	59	1	0
H2. Advance Health Care Directives (AHCD):	30	13	16	0
H3. Financial Powers of Attorney:	27	24	0	0
H4. Other Miscellaneous:	11	9	0	0

TOTAL CASES OPENED IN QUARTER: 287

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
220	26	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1622

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 10

3/30/11	John XXIII Senior Nutrition Program in San Jose	Presentation about SALA: Who We Are & What We Do	Participants at senior nutrition program	45	1.6
3/30/11	Southside Senior Nutrition Program in San Jose	Presentation about SALA: Who We Are & What We Do and Good Legal Health	Participants at senior nutrition program	25	1
3/15/11	Santa Clara Senior Center	Presentation about SALA: Who We Are & What We Do	Senior center staff	25	1.5
2/23/11	Mountain View Kiwanis Club at Don Giovanni Restaurant	Brief presentation on SALA at Annual Luncheon for Organizations Supported by the Kiwanis Foundation	Kiwanis Club and other community groups serving Mountain View	50	2.5
2/18/11	Centro de Bienestar at Gardner Health Network San Jose	Presentation about SALA: Who We Are & What We Do and Tobacco Cessation	Centro program staff that work with seniors	4	1
2/14/11	Eastside Senior Center in San Jose	Presentation about SALA: Who We Are & What We Do	Senior center staff and staff at Catholic Charities	27	2
1/21/11	Barbara Lee Senior Center in Milpitas	Presentation about SALA: Who We Are & What We Do	Participants at senior center	60	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Adults Legal Assistance (SALA)					
County(ies) Santa Clara County					
2/7/11	CT English Middle School on Summit Road in Los Gatos	Presentation about SALA: Who We Are & What We Do and Legal Planning for the Future	Mountain Seniors Group	17	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 11

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="39"/>
65-74:	<input type="text" value="103"/>
75-84:	<input type="text" value="74"/>
85+:	<input type="text" value="18"/>
Client Declined to Provide Information:	<input type="text" value="65"/>
Total:	<input type="text" value="299"/>

CLIENT GENDER

Male:	<input type="text" value="175"/>
Female:	<input type="text" value="124"/>
Total:	<input type="text" value="299"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="162"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="49"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="4"/>
Limited English:	<input type="text" value="148"/>
Rural:	<input type="text" value="1"/>
Greatest Economic Need (Minority):	<input type="text" value="0"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="0"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="1"/>
Caucasian:	<input type="text" value="223"/>
African American:	<input type="text" value="8"/>
Native American/Native Alaskan:	<input type="text" value="1"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="1"/>
Filipino:	<input type="text" value="5"/>
Japanese:	<input type="text" value="4"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="1"/>
Client Declined to Provide Information:	<input type="text" value="55"/>
Total:	<input type="text" value="299"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 11

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	11	3	8	0
A2. Contracts/Warranties:	7	1	6	0
A3. Other Consumer/Finance:	11	6	5	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	8	5	3	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	4	0	4	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	10	7	3	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	68	0	68	0
D2. Medicare:	17	0	17	0
D3. Other Health/Community Based Care:	18	0	18	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	7	0	7	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	0	3	0
E3. Other Housing:	15	0	15	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 11

INCOME MAINTENANCE

F1. Social Security:	18	0	18	0
F2. Supplemental Security Income (SSI):	3	0	3	0
F3. Pensions/Retiree Benefits:	2	0	2	0
F4. Other Income Maintenance:	10	0	10	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	0	4	0
G2. Elder Abuse/Neglect/Exploitation:	3	0	3	0
G3. Other Individual Rights:	27	0	27	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	56	0	44	0
H2. Advance Health Care Directives (AHCD):	6	0	4	0
H3. Financial Powers of Attorney:	10	0	8	0
H4. Other Miscellaneous:	54	0	54	0

TOTAL CASES OPENED IN QUARTER: 372

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
22	334	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 401

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 11

3/24/11	Webinar	Age Discrimination	Professionals serving seniors	50	1
3/10/11	Webinar	Disabling potential elder abuse from Power of Attorney	Professionals serving seniors	50	1
3/3/11	Webinar	Senior Legal Issues: Debt Collection	Professionals serving Seniors	50	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 12

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 12

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	4	0	0	0
A2. Contracts/Warranties:	5	0	1	0
A3. Other Consumer/Finance:	9	1	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	3	1	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	1	0	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 12

INCOME MAINTENANCE

F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	1	1	0

TOTAL CASES OPENED IN QUARTER: 42

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
4	4	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 143

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa, T

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 12

3/26/11	Murphys, CA	Calaveras Health Fair	60+	175	7
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 13

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 13

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	18	5	4	0
A2. Contracts/Warranties:	7	0	3	0
A3. Other Consumer/Finance:	6	2	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	15	2	0	1
D2. Medicare:	3	0	2	0
D3. Other Health/Community Based Care:	2	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	43	2	5	4
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	0	0	0
E3. Other Housing:	6	1	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 13

INCOME MAINTENANCE

F1. Social Security:	8	0	1	0
F2. Supplemental Security Income (SSI):	8	1	2	1
F3. Pensions/Retiree Benefits:	3	0	0	0
F4. Other Income Maintenance:	1	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	0	1	0
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	8	0	6	0
H4. Other Miscellaneous:	2	0	0	0

TOTAL CASES OPENED IN QUARTER: 145

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
17	26	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1995

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Citizens Legal Services					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 13

County(ies) <i>San Cruz and San Benito</i>					
3/5/2011	Surf & Sand MHP	Information re New Ordinance	MHP Residents	60	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 14

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input style="width: 50px; text-align: right;" type="text" value="25"/>
65-74:	<input style="width: 50px; text-align: right;" type="text" value="21"/>
75-84:	<input style="width: 50px; text-align: right;" type="text" value="13"/>
85+:	<input style="width: 50px; text-align: right;" type="text" value="2"/>
Client Declined to Provide Information:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Total:	<input style="width: 50px; text-align: right;" type="text" value="61"/>

CLIENT GENDER

Male:	<input style="width: 50px; text-align: right;" type="text" value="23"/>
Female:	<input style="width: 50px; text-align: right;" type="text" value="38"/>
Total:	<input style="width: 50px; text-align: right;" type="text" value="61"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Homebound:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Lives Alone:	<input style="width: 50px; text-align: right;" type="text" value="27"/>
Institutionalized:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input style="width: 50px; text-align: right;" type="text" value="1"/>
Limited English:	<input style="width: 50px; text-align: right;" type="text" value="12"/>
Rural:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Greatest Economic Need (Minority):	<input style="width: 50px; text-align: right;" type="text" value="23"/>
Greatest Economic Need (Non-Minority):	<input style="width: 50px; text-align: right;" type="text" value="35"/>
Greatest Economic Need (Minority Status Unknown):	<input style="width: 50px; text-align: right;" type="text" value="3"/>

CLIENT RACE

Two or More Races:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Caucasian:	<input style="width: 50px; text-align: right;" type="text" value="23"/>
African American:	<input style="width: 50px; text-align: right;" type="text" value="9"/>
Native American/Native Alaskan:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Cambodian:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Chinese:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Filipino:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Japanese:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Korean:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Laotian:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Vietnamese:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Guamanian:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Hawaiian:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Samoan:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Other Asian/Pacific Islander:	<input style="width: 50px; text-align: right;" type="text" value="2"/>
Race Unknown/Some Other Race:	<input style="width: 50px; text-align: right;" type="text" value="27"/>
Client Declined to Provide Information:	<input style="width: 50px; text-align: right;" type="text" value="0"/>
Total:	<input style="width: 50px; text-align: right;" type="text" value="61"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 14

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="2"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="35"/>	<input type="text" value="30"/>	<input type="text" value="11"/>	<input type="text" value="1"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 14

INCOME MAINTENANCE

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	4	2	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	4	1	3

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	1	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	4	2	0

TOTAL CASES OPENED IN QUARTER: 53

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
47	17	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 301

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Central California Legal Services					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 14

County(ies) <i>Fresno-Madera</i>					
3/2/11	Fresno	Elder Abuse Prevention RT	Providers/agencies	18	2
1/5/11	Fresno	Elder Abuse Prevention RT	Providers/agencies	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 15

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 15

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="15"/>	<input type="text" value="11"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="7"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 15

INCOME MAINTENANCE

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	0	1	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	32	21	18	0
H2. Advance Health Care Directives (AHCD):	3	0	0	0
H3. Financial Powers of Attorney:	5	1	6	0
H4. Other Miscellaneous:	2	1	0	0

TOTAL CASES OPENED IN QUARTER: 94

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
57	35	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 115

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Sarah Shena, Tulare Co. Senior Legal Services

County(ies) Tulare

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 15

3/18/11	Fresno	Attend Trning, Cultural Dynamics in Conflict Resolution	Referral Sources	40	8
3/14/11	Visalia	Mediation Cntr parent org mtg.	Targeted Seniors, their families & referral sources	4	1.5
2/24/11	Visalia	Multi-Disciplinary Team (MDT) Mtg	Referral Sources	11	1
2/26/11	Visalia	Annual Board Retreat, Mediation center parent org.	Targeted Seniors, their families & referral sources	25	8
2/20/11	Visalia	PFLAG Meeting	Targeted Seniors, their families & referral sources	25	4.5
2/14/11	Visalia	Steering Cmtee Mtg, Community Mediation Cntr	Referral Sources	4	1.8
2/10/11	Visalia	Attend Foreclosure Recovery Trng	Referral Sources	25	6
2/8/11	Tulare	Volunteered at United Way event	Referral Sources	10	6
1/21/11	Visalia	Annual United Way board retreat	Referral Sources	25	6.3
1/10/11	Visalia	Steering Cmtee Mtg, Community Mediation Cntr	Referral Sources	5	1.8
1/16/11	Visalia	**PFLAG Meeting	Targeted Seniors, their families & referral sources	25	4
1/18/11	Visalia	Attend Dinner w/*LGBT Group	Targeted Seniors, their families & referral sources	10	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 50

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Sarah Shena, Tulare Co. Senior Legal Services					
County(ies) Tulare					
3/30/11	Visalia	Confidentiality	Referral Sources	8	1.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 15

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 16

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 16

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	4	2	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	0	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	1	0	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	2	2	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 16

INCOME MAINTENANCE

F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	1	0	0
H2. Advance Health Care Directives (AHCD):	2	1	3	0
H3. Financial Powers of Attorney:	6	0	2	0
H4. Other Miscellaneous:	1	0	1	0

TOTAL CASES OPENED IN QUARTER: 26

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
9	8	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 133

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: California Indian Legal Services

County(ies): Inyo and Mono

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 16

02/02/2011	Inyo-Mono	Annual Outreach Letter	Senior Services Provider	37	1
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: **California Indian Legal Services**

County(ies) **Inyo and Mono**

02/16/2011	Tecopa Sr. Center	Consumer Rights	Seniors	10	16
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 17

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	102
65-74:	128
75-84:	45
85+:	18
Client Declined to Provide Information:	4
Total:	297

CLIENT GENDER

Male:	128
Female:	169
Total:	297

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	116
Homebound:	0
Lives Alone:	152
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	14
Rural:	7
Greatest Economic Need (Minority):	28
Greatest Economic Need (Non-Minority):	99
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	3
Caucasian:	237
African American:	11
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	1
Other Asian/Pacific Islander:	8
Race Unknown/Some Other Race:	18
Client Declined to Provide Information:	10
Total:	297

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 17

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	8	7	1	0
A2. Contracts/Warranties:	18	3	14	0
A3. Other Consumer/Finance:	95	16	79	0

EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	12	1	8	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	15	2	9	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	80	21	49	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	5	5	0
E3. Other Housing:	4	2	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 17

INCOME MAINTENANCE

F1. Social Security:	1	2	0	0
F2. Supplemental Security Income (SSI):	2	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	1	0
G3. Other Individual Rights:	5	2	3	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	11	4	7	0
H3. Financial Powers of Attorney:	3	4	0	0
H4. Other Miscellaneous:	25	9	13	0

TOTAL CASES OPENED IN QUARTER: 295

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
86	192	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 379

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Central Coast Commission For Senior Citizens					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 17

County(ies) <i>Santa Barbara and San Luis Obispo</i>					
03/30/2011	San Luis Obispo	Senior Legal Services Project & Elder Abuse Prevention	Hospice Volunteers in Training	30	1
02/09/2011	Cal Poly SLO	Senior Legal Services Project & Elder Abuse Prevention	Pre-Law Undergrad Students	15	1.75

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 18

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="55"/>
65-74:	<input type="text" value="99"/>
75-84:	<input type="text" value="95"/>
85+:	<input type="text" value="44"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="293"/>

CLIENT GENDER

Male:	<input type="text" value="99"/>
Female:	<input type="text" value="194"/>
Total:	<input type="text" value="293"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="293"/>
Homebound:	<input type="text" value="31"/>
Lives Alone:	<input type="text" value="0"/>
Institutionalized:	<input type="text" value="152"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="7"/>
Limited English:	<input type="text" value="69"/>
Rural:	<input type="text" value="10"/>
Greatest Economic Need (Minority):	<input type="text" value="72"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="92"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="12"/>
Caucasian:	<input type="text" value="127"/>
African American:	<input type="text" value="20"/>
Native American/Native Alaskan:	<input type="text" value="9"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="4"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="5"/>
Filipino:	<input type="text" value="17"/>
Japanese:	<input type="text" value="2"/>
Korean:	<input type="text" value="2"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="9"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="1"/>
Samoan:	<input type="text" value="4"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="77"/>
Client Declined to Provide Information:	<input type="text" value="4"/>
Total:	<input type="text" value="293"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 18

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	14	14	0	0
A3. Other Consumer/Finance:	79	21	29	29

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	4	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	26	26	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	8	8	0	0
E3. Other Housing:	0	29	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 18

INCOME MAINTENANCE

F1. Social Security:	33	26	2	2
F2. Supplemental Security Income (SSI):	28	18	2	0
F3. Pensions/Retiree Benefits:	18	0	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	7	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	14	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	62	62	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 293

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
229	33	31

TOTAL ESTIMATED CASE WORK HOURS SPENT: 415

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Grey Law of Ventura County					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 18

County(ies) <i>Ventura</i>					
02/22/2011	Simi Valley Senior Center	Estate Planning	Seniors	81	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 19

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 19

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	39	27	7	0
A2. Contracts/Warranties:	6	3	2	0
A3. Other Consumer/Finance:	9	11	3	0

EMPLOYMENT

B1. Discrimination:	2	1	0	0
B2. Other Employment:	7	3	2	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	3	1	0
C2. Conservatorship:	4	2	2	0
C3. Other Family:	2	3	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	4	0	0
D2. Medicare:	2	0	0	0
D3. Other Health/Community Based Care:	3	4	0	3

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	10	7	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	19	13	3	0
E3. Other Housing:	4	2	2	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 19

INCOME MAINTENANCE

F1. Social Security:	2	4	0	0
F2. Supplemental Security Income (SSI):	7	4	4	0
F3. Pensions/Retiree Benefits:	3	2	0	0
F4. Other Income Maintenance:	2	2	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	21	3	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	57	26	17	0
H2. Advance Health Care Directives (AHCD):	13	12	12	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	10	7	3	0

TOTAL CASES OPENED IN QUARTER: 228

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
143	63	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2772

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Bet Tzedek Legal Services*

County(ies) *Los Angeles County*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 19

2/8/2011	Los Angeles	Debtor's Rights Clinic	seniors	45	2
2/8/2011	Los Angeles	Power of Attorney for Healthcare	seniors	20	2
2/1/2011	Los Angeles	ID Theft	seniors	20	2
1/26/2011	Los Angeles	Debtor's Rights Presentation	seniors	20	2
1/11/2011	Los Angeles	IDTheft	seniors	20	2
01/04/2011	Los Angeles	ID Theft	seniors	20	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Bet Tzedek Legal Services					
County(ies) Los Angeles County					
3/30/2011	Los Angeles	Resource Fair	seniors	100	2
3/1/2011	Los Angeles	ID Theft	seniors	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 20

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 20

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	65	42	14	0
A2. Contracts/Warranties:	26	20	4	0
A3. Other Consumer/Finance:	6	2	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	2	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	16	8	4	1
C2. Conservatorship:	5	3	0	0
C3. Other Family:	10	4	0	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	6	3	0	0
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	4	3	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	57	31	13	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	31	17	5	0
E3. Other Housing:	9	2	3	1

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 20

INCOME MAINTENANCE

F1. Social Security:	2	1	0	0
F2. Supplemental Security Income (SSI):	3	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	5	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	7	7	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	80	30	33	1
H2. Advance Health Care Directives (AHCD):	23	5	14	0
H3. Financial Powers of Attorney:	23	4	12	0
H4. Other Miscellaneous:	4	1	0	0

TOTAL CASES OPENED IN QUARTER: 389

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
193	102	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1521

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Inland Counties Legal Services, Inc.					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 20

County(ies) <i>San Bernardino</i>					
3/16/2011	Options House	Advocate Training	Seniors/Advocates	10	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 21

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 21

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	21	21	1	1
A2. Contracts/Warranties:	9	5	2	0
A3. Other Consumer/Finance:	3	2	3	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	4	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	11	12	3	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	9	9	1	1
E3. Other Housing:	7	4	2	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 21

INCOME MAINTENANCE

F1. Social Security:	3	0	1	0
F2. Supplemental Security Income (SSI):	3	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	1	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	1
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	22	13	12	0
H2. Advance Health Care Directives (AHCD):	11	1	10	0
H3. Financial Powers of Attorney:	4	0	1	0
H4. Other Miscellaneous:	2	1	0	0

TOTAL CASES OPENED IN QUARTER: 118

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
76	37	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 384

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Inland Counties Legal Services, Inc.					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 21

County(ies) <i>Riverside</i>					
02/02/2011	Braille Institute, Rancho Mirage	Eviction Process	Organizations that service Seniors	30	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 22

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 22

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	198	163	23	0
A2. Contracts/Warranties:	11	11	0	0
A3. Other Consumer/Finance:	17	17	0	0

EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	24	19	5	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	59	49	8	2
C2. Conservatorship:	13	13	0	0
C3. Other Family:	15	15	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	18	11	4	2
D2. Medicare:	21	15	2	1
D3. Other Health/Community Based Care:	18	11	5	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	131	111	18	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	57	46	9	0
E3. Other Housing:	14	14	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 22

INCOME MAINTENANCE

F1. Social Security:	37	33	3	0
F2. Supplemental Security Income (SSI):	18	11	4	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	18	14	1	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	0	0
G3. Other Individual Rights:	26	25	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	32	32	0	0
H2. Advance Health Care Directives (AHCD):	35	35	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	32	25	7	0

TOTAL CASES OPENED IN QUARTER: 800

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
676	89	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1690

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Aid Society of Orange County*

County(ies) *Orange County*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 22

3/18	Cypress	Resource Fair	Community	75	3
2/19	Garden Grove	Health Fair	Seniors	30	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Legal Aid Society of Orange County</i>					
County(ies) <i>Orange County</i>					
1/18	Santa Ana	LASOC & SCLAP Services	Ombudsman	60	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 23

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	<input type="text" value="161"/>
65-74:	<input type="text" value="312"/>
75-84:	<input type="text" value="249"/>
85+:	<input type="text" value="86"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="808"/>

CLIENT GENDER

Male:	<input type="text" value="258"/>
Female:	<input type="text" value="550"/>
Total:	<input type="text" value="808"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="26"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="540"/>
Institutionalized:	<input type="text" value="1"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="11"/>
Rural:	<input type="text" value="1"/>
Greatest Economic Need (Minority):	<input type="text" value="65"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="206"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="1"/>

CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="681"/>
African American:	<input type="text" value="27"/>
Native American/Native Alaskan:	<input type="text" value="1"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="7"/>
Filipino:	<input type="text" value="15"/>
Japanese:	<input type="text" value="2"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="1"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="74"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="808"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 23

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	34	30	4	0
A2. Contracts/Warranties:	97	78	19	0
A3. Other Consumer/Finance:	60	46	14	0

EMPLOYMENT

B1. Discrimination:	4	4	0	0
B2. Other Employment:	6	2	4	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	26	24	2	0
C2. Conservatorship:	4	4	0	0
C3. Other Family:	7	5	2	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	12	12	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	1	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	88	71	17	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	25	21	4	0
E3. Other Housing:	40	34	6	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 23

INCOME MAINTENANCE

F1. Social Security:	4	4	0	0
F2. Supplemental Security Income (SSI):	30	29	1	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	3	3	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	0	0
G3. Other Individual Rights:	85	78	7	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	213	171	42	0
H2. Advance Health Care Directives (AHCD):	10	6	4	0
H3. Financial Powers of Attorney:	28	15	13	0
H4. Other Miscellaneous:	22	20	2	0

TOTAL CASES OPENED IN QUARTER: 808

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
667	141	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1481

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Elder Law & Advocacy*

County(ies) *San Diego*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 23

3/10/2011	San Diego Center for The Blind	Elder Law & Advocacy's Services Brochures and Information	Seniors 60+	14	1.5
3/8/2011	San Diego Center for The Blind	Elder Law & Advocacy's Services Brochures and Information	Seniors 60+	15	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Elder Law & Advocacy					
County(ies) San Diego					
3/9/2011	Live Well San Diego	Estate Planning, Social Security and Debt	Seniors 60+	15	1
1/8/2011	Alpine Community Church	Elder Law & Advocacy's Services: Estate Planning, Powers of Attorney and Advanced Healthcare Directives	Seniors 60+	27	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 24

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 24

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	3	3	0	0
A2. Contracts/Warranties:	11	10	1	0
A3. Other Consumer/Finance:	1	1	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	2	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	3	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	3	3	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	3	3	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 24

INCOME MAINTENANCE

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	5	5	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	2	9	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	3	1	2	0
H4. Other Miscellaneous:	6	4	2	0

TOTAL CASES OPENED IN QUARTER: 59

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
44	15	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 107

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Elder Law & Advocacy*

County(ies) *Imperial County*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 24

1/12/2011	National Guard Armory, El Centro	Elder Law & Advocacy's Services Brochures and Information	Seniors 60+	144	3
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 25

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 25

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	21	18	3	1
A2. Contracts/Warranties:	3	0	1	0
A3. Other Consumer/Finance:	4	5	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	7	2	1	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	3	1	1	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	5	0	0
D2. Medicare:	0	2	0	0
D3. Other Health/Community Based Care:	3	3	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	15	6	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	19	14	4	0
E3. Other Housing:	1	2	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 25

INCOME MAINTENANCE

F1. Social Security:	4	0	1	0
F2. Supplemental Security Income (SSI):	4	1	0	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	2	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	83	3	0	9

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	22	11	5	0
H2. Advance Health Care Directives (AHCD):	13	6	9	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	2	0	0

TOTAL CASES OPENED IN QUARTER: 211

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
85	26	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2840

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Bet Tzedek Legal Services*

County(ies) *Los Angeles City*

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 25

2/8/2011	Los Angeles	Debtor's Rights Clinic	seniors	20	2
2/8/2011	Los Angeles	Power of Attorney for Healthcare	seniors	20	2
2/1/2011	Los Angeles	ID Theft	seniors	20	2
1/26/2011	Los Angeles	Debtor's Rights Presentation	seniors	20	2
1/11/2011	Los Angeles	ID Theft	seniors	20	2
1/4/2011	Los Angeles	ID Theft	seniors	20	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Bet Tzedek Legal Services</i>					
County(ies) <i>Los Angeles City</i>					
3/20/2011	Los Angeles	Resource Fair	seniors	100	2
3/1/2011	Los Angeles	ID Theft	seniors	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 26

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 26

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input style="width: 40px; text-align: center;" type="text" value="30"/>	<input style="width: 40px; text-align: center;" type="text" value="29"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
A2. Contracts/Warranties:	<input style="width: 40px; text-align: center;" type="text" value="15"/>	<input style="width: 40px; text-align: center;" type="text" value="15"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
A3. Other Consumer/Finance:	<input style="width: 40px; text-align: center;" type="text" value="5"/>	<input style="width: 40px; text-align: center;" type="text" value="5"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
B2. Other Employment:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
C2. Conservatorship:	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
C3. Other Family:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input style="width: 40px; text-align: center;" type="text" value="30"/>	<input style="width: 40px; text-align: center;" type="text" value="31"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
D2. Medicare:	<input style="width: 40px; text-align: center;" type="text" value="5"/>	<input style="width: 40px; text-align: center;" type="text" value="4"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
D3. Other Health/Community Based Care:	<input style="width: 40px; text-align: center;" type="text" value="10"/>	<input style="width: 40px; text-align: center;" type="text" value="10"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 40px; text-align: center;" type="text" value="40"/>	<input style="width: 40px; text-align: center;" type="text" value="41"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	<input style="width: 40px; text-align: center;" type="text" value="43"/>	<input style="width: 40px; text-align: center;" type="text" value="36"/>	<input style="width: 40px; text-align: center;" type="text" value="8"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>
E3. Other Housing:	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 26

INCOME MAINTENANCE

F1. Social Security:	3	4	0	1
F2. Supplemental Security Income (SSI):	12	8	1	3
F3. Pensions/Retiree Benefits:	1	2	0	0
F4. Other Income Maintenance:	1	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	12	11	0	0
G3. Other Individual Rights:	5	5	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	13	0	0
H2. Advance Health Care Directives (AHCD):	2	3	0	0
H3. Financial Powers of Attorney:	8	5	3	0
H4. Other Miscellaneous:	1	1	0	0

TOTAL CASES OPENED IN QUARTER: 244

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
231	14	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 285

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Senior Law Project, Inc.

County(ies): Lake and Mendocino Counties

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 26

3/23/11	Lower Lake	IHSS	Elders/Disabled	1500	3
3/15/11	Lakeport	MDT	Elders/Disabled	6	2
3/2/11	Ukiah	IHSS	Elders/Disabled	1500	3
2/2/11	Ukiah	IHSS	Elders/Disabled	1500	3
1/26/11	Lower Lake	IHSS	Elders/Disabled	1500	2
1/18/11	Lakeport	MDT	Elders/Disabled	6	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Law Project, Inc.					
County(ies) Lake and Mendocino Counties					
3/16/11	Ukiah	Mobile Home Rent Control	Mobile Home Park Residents	10	3
2/8/11	Lucerne	Senior Legal Issues	Retired Public Employees	30	2
1/25/11	Clearlake	Senior Legal Issues	Highland Village Renters	15	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 27

Total Unduplicated Client Count for Quarter: 325

Total Cases Closed in Quarter: 244

Total Units of Service for Quarter (Unit=1 Hour): 656

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	75
65-74:	97
75-84:	68
85+:	38
Client Declined to Provide Information:	47
Total:	325

CLIENT GENDER

Male:	97
Female:	228
Total:	325

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	50
Homebound:	11
Lives Alone:	100
Institutionalized:	5
Suspected Victim of Elder Abuse/Exploitation:	4
Limited English:	8
Rural:	108
Greatest Economic Need (Minority):	10
Greatest Economic Need (Non-Minority):	97
Greatest Economic Need (Minority Status Unknown):	6

CLIENT RACE

Two or More Races:	0
Caucasian:	320
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	325

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 27

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	22	21	0	0
A2. Contracts/Warranties:	7	6	0	0
A3. Other Consumer/Finance:	22	22	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	3	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	3	0	0
C2. Conservatorship:	5	5	0	0
C3. Other Family:	7	7	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	31	30	0	0
D2. Medicare:	10	7	0	0
D3. Other Health/Community Based Care:	2	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	22	23	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	10	8	0	0
E3. Other Housing:	5	3	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 27

INCOME MAINTENANCE

F1. Social Security:	21	2	2	0
F2. Supplemental Security Income (SSI):	6	0	2	0
F3. Pensions/Retiree Benefits:	5	5	0	0
F4. Other Income Maintenance:	2	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	0	0
G3. Other Individual Rights:	11	10	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	50	20	6	0
H2. Advance Health Care Directives (AHCD):	18	3	3	0
H3. Financial Powers of Attorney:	25	7	6	0
H4. Other Miscellaneous:	24	33	0	0

TOTAL CASES OPENED IN QUARTER: 316

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
225	19	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 656

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: COUNCIL ON AGING

County(ies): Sonoma

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 27

1/10, 2/14,	Petaluma Senior Center	Walk-in legal clinic (paralegal)	Seniors	11	13
Offered 1/1	Healdsburg Senior Center	Walk-in legal clinic (paralegal)	Seniors	100	1
1/20, 2/17,	Sebastopol Senior Center	Walk-in legal clinic (paralegal)	Seniors	14	16
1/10, 2/14,	Petaluma Senior Center	Legal Clinic (attorney)	Seniors	6	7
1/18, 2/14,	Sebastopol Senior Center	Legal Clinic (attorney)	Seniors	5	7
1/4, 2/1, 3/	Rohnert Park Senior Center	Legal Clinic (attorney)	Seniors	13	17.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 18

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 62

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: COUNCIL ON AGING					
County(ies) Sonoma					
3/25/11	Earle Baum Group @ Petaluma Senior Center	Presentation to group on Estate Planning & Consumer Fraud Protection	Seniors 60+	20	3
3/16/11	COA – Santa Rosa	Planning for your Retirement Seminar	Seniors 50+	10	5
2/24/11	Journey's End Mobile Home Park, Santa Rosa	Presentation to residents on Estate Planning & Consumer Fraud Protection	Senior Residents	4	3
1/24/11	Silvercrest Retirement Home,	Presentation to residents on Estate Planning & Consumer Fraud Protection	Senior Residents	20	3
1/11/11	SST Article	When to Apply for Medicare	Seniors 55+	13000	2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 27

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 28

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 28

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	25	16	6	0
A2. Contracts/Warranties:	1	2	0	0
A3. Other Consumer/Finance:	6	6	5	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	2	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	7	5	2	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	8	8	2	0
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	4	1	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	30	26	3	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	13	7	3	0
E3. Other Housing:	5	2	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 28

INCOME MAINTENANCE

F1. Social Security:	1	2	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	2	0	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	1	0
G3. Other Individual Rights:	2	1	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	1	9	0
H2. Advance Health Care Directives (AHCD):	6	0	2	0
H3. Financial Powers of Attorney:	1	1	2	0
H4. Other Miscellaneous:	5	4	0	0

TOTAL CASES OPENED IN QUARTER: 131

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
89	38	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 489

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Aid of Napa Valley*

County(ies) *Napa*

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 28

03/28/11	Calistoga	Commission on Aging	Senior Service Providers/Seniors	33	9.5
03/18/11	Napa	In Home Support Services	Seniors/Providers IHSS	9	2.5
02/09/11	First Five	Health Aging Population Initiative	Senior Service Providers/Seniors	15	2.5
03/04/11	Napa City Senior Center	Health Fair	Senior Service Providers/Seniors	250	4
02/28/11	Board of Supervisors	Commission on Aging	Senior Service Providers/Seniors	25	5
02/18/11	Napa	In Home Support Services	Seniors/ Providers IHSS consumers	9	2.5
02/14/11	DA's Office	Financial Abuse Specialist Team	Senior Service Providers	20	1
02/09/11	First Five	Healthy Aging Population Initiative	Senior Service Providers/Seniors	13	2.5
1/24/11	Yountville	Commission on Aging	Senior Service Providers/Seniors	30	10
1/21/11	Napa	In Home Support Services	Senior/Providers IHSS consumers	8	2.5
1/12/11	First Five	Health Aging Population Initiative	Senior Service Providers	14	3

Provider Name: *Legal Services of Northern California*

County(ies) *Solano County*

3/2/2011	Vallejo Senior Center	Outreach at Florence Douglas Senior	Seniors	4	1.5
2/2/2011	Vallejo Senior Center	Outreach at Florence Douglas Senior	Seniors	4	1.5
1/5/2011	Vallejo Senior Center	Outreach at Florence Douglas Senior	Seniors	5	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 49

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies) *Solano County*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 28

Weekly	Vallejo LSNC Office	About 10 xlinics on how to respond to Unlawful Detainer Eviction papers	Solano County seniors facing eviction	10	10
3/24/2011	Multiple Counties	LSNC Webinar on Senior Employment Discrimination	Legal Advocates	30	1
3/10/2011	Multiple Counties	:SNC Webinar on Power of Attorney	Legal Advocates	30	1
3/4/2011	Solano County	Senior Issues	Senior Coalition	10	3
2/10/2011	Solano County	Discuss Vallejo Senior Issues	Vallejo Senior Roundtabel	8	1.5
2/4/2011	Solano County	Senior Issues	Senior Coalition	10	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 15

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 29

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="49"/>
65-74:	<input type="text" value="142"/>
75-84:	<input type="text" value="112"/>
85+:	<input type="text" value="51"/>
Client Declined to Provide Information:	<input type="text" value="215"/>
Total:	<input type="text" value="569"/>

CLIENT GENDER

Male:	<input type="text" value="209"/>
Female:	<input type="text" value="360"/>
Total:	<input type="text" value="569"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="78"/>
Homebound:	<input type="text" value="29"/>
Lives Alone:	<input type="text" value="218"/>
Institutionalized:	<input type="text" value="6"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="18"/>
Limited English:	<input type="text" value="2"/>
Rural:	<input type="text" value="569"/>
Greatest Economic Need (Minority):	<input type="text" value="5"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="306"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="1"/>
Caucasian:	<input type="text" value="544"/>
African American:	<input type="text" value="1"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="1"/>
Japanese:	<input type="text" value="3"/>
Korean:	<input type="text" value="1"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="1"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="9"/>
Client Declined to Provide Information:	<input type="text" value="8"/>
Total:	<input type="text" value="569"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 29

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	75	71	3	0
A2. Contracts/Warranties:	18	14	1	0
A3. Other Consumer/Finance:	49	43	5	0

EMPLOYMENT

B1. Discrimination:	3	3	0	0
B2. Other Employment:	3	1	2	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	13	12	1	0
C2. Conservatorship:	11	11	0	0
C3. Other Family:	38	32	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	59	55	4	0
D2. Medicare:	4	4	0	0
D3. Other Health/Community Based Care:	9	9	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	38	27	5	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	102	71	28	2
E3. Other Housing:	30	28	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 29

INCOME MAINTENANCE

F1. Social Security:	24	23	1	0
F2. Supplemental Security Income (SSI):	6	6	0	0
F3. Pensions/Retiree Benefits:	18	18	0	0
F4. Other Income Maintenance:	22	19	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	34	26	5	2
G3. Other Individual Rights:	23	16	6	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	239	125	113	0
H2. Advance Health Care Directives (AHCD):	128	44	86	0
H3. Financial Powers of Attorney:	129	41	94	0
H4. Other Miscellaneous:	15	13	1	0

TOTAL CASES OPENED IN QUARTER: 1091

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
712	359	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1135

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Legal Services					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 29

County(ies)		<i>El Dorado County</i>			
3/15/2011	Senior Center	Seniors Facing Foreclosure	Seniors	13	4
3/8/2011	EDH Senior Center	Debt	Seniors	5	4
2/15/2011	Senior Center	Consumer Debt	Seniors	10	4
2/12/2011	Cosmic Café Placerville	Planning for Incapacity	Seniors	40	4
1/25/2011	Gold Country	Trusts/Wills/POA's	Seniors	15	4
1/20/2011	Grange Hall Grass Valley	Elder Abuse	Seniors	40	4
1/18/2011	Senior Center	Estate Planning for Lower Income	Seniors	25	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 28

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 30

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 30

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	15	10	4	1
A2. Contracts/Warranties:	1	1	1	0
A3. Other Consumer/Finance:	2	2	0	0

EMPLOYMENT

B1. Discrimination:	3	4	1	0
B2. Other Employment:	3	4	1	1

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	0	2	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	18	8	6	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	6	6	2	2
E3. Other Housing:	3	1	3	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 30

INCOME MAINTENANCE

F1. Social Security:	2	0	1	0
F2. Supplemental Security Income (SSI):	5	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	0	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	2	0	1
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	2	1	0
H2. Advance Health Care Directives (AHCD):	2	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	0	1	0

TOTAL CASES OPENED IN QUARTER: 76

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
44	24	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 472

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 31

Total Unduplicated Client Count for Quarter: 154

Total Cases Closed in Quarter: 34

Total Units of Service for Quarter (Unit=1 Hour): 481

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64: 22
 65-74: 59
 75-84: 58
 85+: 15
 Client Declined to Provide Information: 0
 Total: 154

CLIENT GENDER

Male: 61
 Female: 93
 Total: 154

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 29
 Homebound: 0
 Lives Alone: 56
 Institutionalized: 2
 Suspected Victim of Elder Abuse/Exploitation: 6
 Limited English: 9
 Rural: 25
 Greatest Economic Need (Minority): 39
 Greatest Economic Need (Non-Minority): 45
 Greatest Economic Need (Minority Status Unknown): 4

CLIENT RACE

Two or More Races: 6
 Caucasian: 124
 African American: 8
 Native American/Native Alaskan: 4
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 1
 Japanese: 1
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 7
 Client Declined to Provide Information: 3
 Total: 154

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 31

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER <small>(Total Cases Opened by Legal Problem Code)</small>
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CASES CLOSED IN QUARTER <small>(Total Cases Closed by Case Closing Code & Legal Problem Code)</small>		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	16	1	0	0
A2. Contracts/Warranties:	10	2	0	0
A3. Other Consumer/Finance:	10	2	2	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	4	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	7	5	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	15	2	0	0
E3. Other Housing:	0	0	0	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 31

INCOME MAINTENANCE

F1. Social Security:	3	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	3	0	0	0
F4. Other Income Maintenance:	3	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	0	1	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	30	1	2	0
H2. Advance Health Care Directives (AHCD):	14	1	0	0
H3. Financial Powers of Attorney:	14	1	2	0
H4. Other Miscellaneous:	12	5	2	0

TOTAL CASES OPENED IN QUARTER: 154

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
24	10	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 481

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 32

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 32

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	55	34	17	4
A2. Contracts/Warranties:	40	22	17	1
A3. Other Consumer/Finance:	55	19	21	15

EMPLOYMENT

B1. Discrimination:	3	2	1	0
B2. Other Employment:	3	3	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	34	22	11	1
C2. Conservatorship:	0	0	0	0
C3. Other Family:	10	9	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	32	16	14	2
D2. Medicare:	32	16	16	0
D3. Other Health/Community Based Care:	21	10	11	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	54	20	29	5
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	32	21	10	1
E3. Other Housing:	7	5	2	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 32

INCOME MAINTENANCE

F1. Social Security:	49	32	11	6
F2. Supplemental Security Income (SSI):	22	9	7	6
F3. Pensions/Retiree Benefits:	4	4	0	0
F4. Other Income Maintenance:	9	3	3	3

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	7	4	2	1
G2. Elder Abuse/Neglect/Exploitation:	6	3	2	1
G3. Other Individual Rights:	45	29	12	4

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	82	48	28	6
H2. Advance Health Care Directives (AHCD):	38	9	21	8
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 640

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
340	236	64

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2825

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Services for Seniors*

County(ies) *Monterey*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 32

02/10/2011	LSNC - Sacramento	Consult w/ LSNC re services	State-Wide legal services org.	0	1.5
02/08/2011	n/a	Presentation of LSS services	Private financial groups	50	2
02/02/2011	Communitiy Foundation of Monterey	Multi-Agency non-profit presentation	Other non-profits	125	2
01/06/2011		State Ombudsman Mtg	Caregivers	25	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Legal Services for Seniors</i>					
County(ies) <i>Monterey</i>					
02/22/2011	First National Bank	LSS programs	Financial planners	12	1
03/31/2011	Oldemeyer Center – Seaside	Minor Guardianship	Foster Grandparents	33	2
03/30/2011	San Carlos Hall	Homelessness Legal Services	Homeless population	125	4.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 33

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 33

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	10	6	6	0
A2. Contracts/Warranties:	7	2	1	1
A3. Other Consumer/Finance:	4	1	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	7	6	0	0
D2. Medicare:	1	1	0	1
D3. Other Health/Community Based Care:	3	1	2	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	14	4	3	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	11	3	3	1
E3. Other Housing:	3	0	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 33

INCOME MAINTENANCE

F1. Social Security:	10	6	3	1
F2. Supplemental Security Income (SSI):	6	2	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	3	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	2	1	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	4	2	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	2	2	0

TOTAL CASES OPENED IN QUARTER: 98

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
43	28	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 502

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Greater Bakersfield Legal Assistance, Inc.*

County(ies) *Kern*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 3

PSA: 33

03/15/11	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Family Resource Center	Kern County Senior Population	10	7.5
02/22/11	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Family Resource Center	Kern County Senior Population	9	7.5
01/18/11	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Family Resource Center	Kern County Senior Population	10	7.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: