

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: **Jeanie Hudson**

AAA Contact Phone: : (707) 443-4363 Ext.209

AAA Contact Email: **judson@a1aa.org**

Provider Name: **Legal Services of Northern California**

County(ies): **Humbolt and Del Norte**

Provider Contact Name: **Marvin Samuels**

Provider Contact Phone: **707-407-4133**

Provider Contact Email: **msamuels@lsnc.net**

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

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PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: **Jeanie Hudson**

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Provider Contact Email: **msamuels@snc.net**

		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	16	16	1	0
A2. Contracts/Warranties:	5	7	0	0
A3. Other Consumer/Finance:	3	2	1	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	6	9	1	0
C2. Conservatorship:	4	2	0	0
C3. Other Family:	0	1	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	17	9	2	3
D2. Medicare:	1	0	2	0
D3. Other Health/Community Based Care:	1	1	1	1
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	13	16	3	6
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	3	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	2	2	1	1
F2. Supplemental Security Income (SSI):	6	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	1	0
<b>INDIVIDUAL RIGHTS</b>				

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## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Jeanie Hudson

AAA Contact Phone: : (707) 443-4363 Ext.209

AAA Contact Email: jhudson@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humbolt and Del Norte

Provider Contact Name: Marvin Samuels

Provider Contact Phone: 707-407-4133

Provider Contact Email: msamuels@lsnc.net

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	32	29	2	0
H2. Advance Health Care Directives (AHCD):	10	9	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 119

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
106	16	11

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 719

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
06/29/11	Hoop	Hoopa Health Fair - Public Benefits Info.	Seniors	100	7

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 7

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
06/4/11	Eureka	Senior Networking	Seniors	6	1.5
06/21/11	Eureka	SSI & Cal Fresh - Emergency Provisions	Seniors	60	2

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 4

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel

AAA Contact Phone: 530-842-1687

AAA Contact Email: [teri@psa2.org](mailto:teri@psa2.org)

Provider Name: Legal Services of Northern California

County(ies): Shasta, Siskiyou, Lassen, Modoc, Tri

Provider Contact Name: Cathy Ferrell

Provider Contact Phone: 530-241-3565

Provider Contact Email: [cferrell@lsnc.net](mailto:cferrell@lsnc.net)

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="37"/>
65-74:	<input type="text" value="55"/>
75-84:	<input type="text" value="40"/>
85+:	<input type="text" value="15"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="147"/>

#### CLIENT GENDER

Male:	<input type="text" value="101"/>
Female:	<input type="text" value="46"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="147"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="65"/>
Homebound:	<input type="text" value="2"/>
Lives Alone:	<input type="text" value="60"/>
Institutionalized:	<input type="text" value="1"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="4"/>
Limited English:	<input type="text" value="2"/>
Rural:	<input type="text" value="75"/>
Greatest Economic Need (Minority):	<input type="text" value="5"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="50"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="2"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="104"/>
African American:	<input type="text" value="0"/>
Native American/Native Alaskan:	<input type="text" value="5"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="0"/>
Client Declined to Provide Information:	<input type="text" value="38"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="147"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel

AAA Contact Phone: 530-842-1687

AAA Contact Email: [teri@psa2.org](mailto:teri@psa2.org)

Provider Name: Legal Services of Northern California

County(ies): Shasta, Siskiyou, Lassen, Modoc, Tri

Provider Contact Name: Cathy Ferrell

Provider Contact Phone: 530-241-3565

Provider Contact Email: [cferrell@lsnc.net](mailto:cferrell@lsnc.net)

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	21	15	6	0
A2. Contracts/Warranties:	12	10	3	0
A3. Other Consumer/Finance:	14	9	4	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	2	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	10	5	4	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	4	4	1	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	2	2	2	0
D3. Other Health/Community Based Care:	8	7	1	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	23	19	6	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	10	2	0
E3. Other Housing:	10	18	5	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	2	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	1
<b>INDIVIDUAL RIGHTS</b>				

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## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

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Provider Name: Legal Services of Northern California

County(ies): Shasta, Siskiyou, Lassen, Modoc, Tri

Provider Contact Name: Cathy Ferrell

Provider Contact Phone: 530-241-3565

Provider Contact Email: [cferrell@lsnc.net](mailto:cferrell@lsnc.net)

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	1	0
G3. Other Individual Rights:	7	8	2	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	52	34	16	0
H2. Advance Health Care Directives (AHCD):	12	12	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	4	1	0

**TOTAL CASES OPENED IN QUARTER:** 204

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
169	56	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 506

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/4/2011	Shasta Lake	Presentation to attendees in Shasta Lake re our services and Medi-Cal Overpayments.	Lunch Attendees/General Public	25	1.5
4/5/2011	Happy Camp	Presentation to attendees in Happy Camp re our services and Social Security requirements.	Lunch Attendees/General Public	14	3.5
4/12/2011	Alturas	Presentation in Alturas to attendees re our services and Social Security.	Lunch Attendees/General Public	38	4
4/13/2011	Westwood	Presentation in Westwood re our services and Social Security.	Lunch Attendees/General Public	11	3.5
4/15/2011	Etna	Presentation to attendees in Etna re our services and Social Security.	Lunch Attendees/General Public	16	2
4/20/11	Weaverville	Presentation in Weaverville re our services and SS/SSI OPs.	Lunch Attendees/General Public	33	2

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County(ies): Shasta, Siskiyou, Lassen, Modoc, Tri

Provider Contact Name: Cathy Ferrell

Provider Contact Phone: 530-241-3565

Provider Contact Email: [cferrell@lsnc.net](mailto:cferrell@lsnc.net)

5/17/11	Alturas	Presentation to attendees-Alturas-our services and Wills/POAs.	Lunch Attendees/General Public	35	3.5
5/18/2011	Tulelake	Tulelake-Presentation to attendees re our services and Wills/POAs/DNRs.	Lunch Attendees/General Public	10	4
5/20/2011	Etna	Etna-Presentation to attendees re our services and Wills/POAs.	Lunch Attendees/General Public	15	2
5/23/2011	Anderson	Anderson-Presentation to attendees re our services and Will/POAs.	Lunch Attendees/General Public	52	1.5
6/6/2011	Redding	Redding-Presentation to attendees re our services and Wills/POAs.	Lunch Attendees/General Public	84	1
6/7/2011	Happy Camp	Happy Camp-Presentation to attendees re our services/ Sr. Scams.	Lunch Attendees/General Public	18	3.5
6/14/2011	Alturas	Alturas-Presentation re our services and ID Theft	Lunch Attendees/General Public	30	4
6/17/2011	Etna	Etna-Explained our services to attendees and answered Qs we services we provide.	Lunch Attendees/General Public	16	3.5
6/24/2011	Redding	Redding: Presentation to attendees re services and ID theft.	Lunch Attendees/General Public	44	1
6/27/2011	Anderson	Anderson-Presentation to attendees re our services.	Lunch Attendees/General Public	26	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 16

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 42

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	34	26	5	3
A2. Contracts/Warranties:	7	5	2	0
A3. Other Consumer/Finance:	5	3	2	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	7	1	6	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	23	17	4	2
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	4	3	3	2
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	27	14	8	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	29	16	5	1
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	0	0	1
F2. Supplemental Security Income (SSI):	8	3	3	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	2	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	1	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	11	7	2	0
H2. Advance Health Care Directives (AHCD):	9	4	5	0
H3. Financial Powers of Attorney:	10	3	6	0
H4. Other Miscellaneous:	3	1	1	0

**TOTAL CASES OPENED IN QUARTER:** 186

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
108	56	11

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1004

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/15/11	Butte Co.	Elder Abuse Presentation	Seniors/Providers	50	15
6/30/11	All Counties	Senior Law Day prep	Seniors/Providers	10	10
4/1/11	All Counties	Foreclosure Prevention Clinic	Seniors	3	3
5/6/11	All Counties	Foreclosure Prevention Clinic	Seniors	2	3
6/3/11	All Counties	Foreclosure Prevention Clinic	Seniors	3	3
4/14/11	Butte/Glenn Co.	Guardianship Clinic	Relative Caregivers	2	2
4/28/11	Butte/Glenn Co.	Guardianship Clinic	Relative Caregivers	2	2
5/12/11	Butte/Glenn Co.	Guardianship Clinic	Relative Caregivers	2	2
5/26/11	Butte/Glenn Co.	Guardianship Clinic	Relative Caregivers	2	2
6/9/11	Butte/Glenn Co.	Guardianship Clinic	Relative Caregivers	2	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 10

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 3

AAA Name: *Adult Resource Center - Area 3 Agency on Aging*

AAA Contact Name: *Mary Neumann*

AAA Contact Phone: *530-898-5961*

AAA Contact Email: *mneumann@csuchico.edu*

Provider Name: *Legal Services of Northern California*

County(ies): *Butte, Colusa, Glenn, Plumas, Teham*

Provider Contact Name: *Jennifer Haffner or Barbara Segal* Provider Contact Phone: *(530) 345-9491*

Provider Contact Email: *jhaffner@LSNC.net or bse*

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 44

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE					
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/18/11	All Counties	Created flyer on A&D	Seniors/Providers	12	1
4/3/11	Butte Co.	Shalom Free Clinic	Seniors	5	2
6/15/11	All Counties	AAA Advisory Council mtg.	Providers	15	2.5
4/27/11	Tehama Co.	ESCC Mtg.	Providers	15	4
6/2/11	Butte Co.	MDT Mtg.	Providers	16	2.5
4/25/11	Glenn Co.	PA Advisory Council mtg.	Providers	10	4
5/12/11	Tehama Co.	APS Mtg re Elder Abuse	Providers	4	1.5
6/17/11	All Counties	GSMOL Regional Mtg.	Seniors	15	5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 23

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Placer, Nevada, Sierra

Provider Contact Name: Candy Fall

Provider Contact Phone: 530.217.4023

Provider Contact Email: cfall@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Placer, Nevada, Sierra

Provider Contact Name: Candy Fall

Provider Contact Phone: 530.217.4023

Provider Contact Email: cfall@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	11	12	0	0
A2. Contracts/Warranties:	9	9	0	0
A3. Other Consumer/Finance:	1	1	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	3	0	0
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	1	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	30	29	0	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	10	0	1
E3. Other Housing:	5	5	0	0

#### INCOME MAINTENANCE

F1. Social Security:	4	2	0	0
F2. Supplemental Security Income (SSI):	2	5	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	5	0	0

#### INDIVIDUAL RIGHTS

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Placer, Nevada, Sierra

Provider Contact Name: Candy Fall

Provider Contact Phone: 530.217.4023

Provider Contact Email: cfall@lsnc.net

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	7	0	0
G3. Other Individual Rights:	2	2	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	20	23	0	0
H2. Advance Health Care Directives (AHCD):	5	4	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 117

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
121	0	4

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 701

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Ongoing	By Mail	Dealing with Debt and Debt Collectors	Follow-up info to Seniors seen in Clinic	4	1
04/04/11	Auburn	Referred to social service providers and Senior I&A.	Senior	1	1
04/07/11	Auburn Senior Center	Update on LSNC Services for Seniors	Placer Senior I&A	12	2
04/14/11	Maidu Senior Center	Placer Community Collaborative Service Delivery and Referrals	Seniors and Families	40	3
04/15/11	Nevada City	Scam Prevention Brochure	Nevada/Placer/Sierra Seniors	2	1
04/20/11	Grass Valley	Nevada County MDT Meeting	Nevada Seniors	12	3
04/21/11	Auburn Senior Center	Surrogate Decision Making Tools	Placer Senior I&A	16	2

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Placer, Nevada, Sierra

Provider Contact Name: Candy Fall

Provider Contact Phone: 530.217.4023

Provider Contact Email: cfall@linc.net

04/26/11	Nevada City	Scam Prevention Brochure	Nevada/Placer/ Sierra Seniors	2	1
04/28/11	Nevada City	Edit Senior Scam Prevention Brochure	Nevada/Placer/ Sierra Seniors	1	1
04/30/11	Auburn	Placer County Public Service Announcements	Seniors	500	1
05/04/11	Nevada City	Edit Scam Prevention Brochure	Seniors	500	0.5
05/04/11	Nevada City	Meeting Re Shared Senior Housing	Seniors	200	2
05/09/11	Nevada City	Confer w/Sheftel – CDFEH Re Shared Senior Housing	Seniors	200	1
05/10/11	Nevada City	Final Edit Scam Prevention Brochure	Seniors	500	1.5
05/11/11	Roseville	Senior Handyman Program and Resource update for Seniors	Senior Service Providers	50	3
05/18/11	Grass Valley	MDT Meeting	Seniors	12	2
05/19/11	Auburn Multipurpose Senior Center	Issue Spotting: Seniors and Public Benefits	Seniors & IA Staff	16	3
05/19/11	Nevada City	MDT Prep: Civil/Criminal Elder Abuse Case	MDT Members	12	1
05/23/11	Grass Valley	MDT Prep: Civil/Criminal Elder Abuse Case	MDT Members	12	2
05/26/11	Nevada City	Shared Senior Housing Meeting	Seniors	200	2
05/31/11	Auburn	PSAs to Newspapers and Agencies Serving Seniors	Seniors and Program Staff	500	1
06/13/11	Nevada City	Confer w/Joyce White Re Downieville Workshops	Sierra County Seniors	20	0.5
06/15/11	Grass Valley	MDT Meeting	MDT Members	12	2
06/16/11	Auburn	Planning and Prep Focus Area Goal outreach Placer County Activities	Rural & Greatest Economic Need Seniors N/P/S Counties	200	1
06/22/11	Auburn	Legal Education to Lay Service Providers – Hospice Staff	Placer County Frail Seniors	5	1
06/22/11	Auburn & Nevada City	Planning and Prep for Sierra County Activities	Sierra County Rural & Greatest Economic Need Seniors	20	1
06/23/11	Sacramento	Shared Resources and Best Practices	Senior Legal Services Providers	20	6
06/27/11	Nevada City	Review Outreach Plans w/CMHooper	Sierra County Seniors	20	0.5
06/29/11	Auburn	Public Service Announcements	Placer Public Agencies and News Media	1000	1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

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AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Placer, Nevada, Sierra

Provider Contact Name: Candy Fall

Provider Contact Phone: 530.217.4023

Provider Contact Email: cfall@lsnc.net

06/29/11	Auburn	Public Service Announcements	Sierra Public Agencies and News Media	250	1
06/30/11	Nevada City	Draft Ad for Downieville Workshops	Sierra County Seniors	20	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 31

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 50

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@snc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@snc.net

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>					
A1. Bankruptcy/Debt Collection:	43		33	1	0
A2. Contracts/Warranties:	12		8	4	0
A3. Other Consumer/Finance:	17		15	2	1
<b>EMPLOYMENT</b>					
B1. Discrimination:	0		1	0	0
B2. Other Employment:	4		6	0	0
<b>FAMILY</b>					
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	12		13	2	0
C2. Conservatorship:	5		3	0	0
C3. Other Family:	13		4	5	0
<b>HEALTH/COMMUNITY BASED CARE</b>					
D1. Medi-Cal/Medicaid:	30		27	9	0
D2. Medicare:	5		7	1	2
D3. Other Health/Community Based Care:	7		7	2	2
<b>HOUSING</b>					
E1. Landlord-Tenant (Subsidized or Private Housing):	39		54	7	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	28		26	21	0
E3. Other Housing:	9		7	1	0
<b>INCOME MAINTENANCE</b>					
F1. Social Security:	9		6	1	1
F2. Supplemental Security Income (SSI):	7		10	5	0
F3. Pensions/Retiree Benefits:	30		31	2	2
F4. Other Income Maintenance:	12		10	2	2
<b>INDIVIDUAL RIGHTS</b>					

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	8	1	0
G3. Other Individual Rights:	19	17	4	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	41	26	6	1
H2. Advance Health Care Directives (AHCD):	15	9	0	0
H3. Financial Powers of Attorney:	14	8	1	0
H4. Other Miscellaneous:	1	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 381

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
337	77	13

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1143

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/7/11	Crossroads Christian Fellowship Church	Resource Fair – "Sacramento Area Know Your Resources"	Seniors	20	1.5
4/12/11	N/A	Sac Press Communication		0	1.6
4/14/11	Pannell Meadowview Community Center	Financial Survival Fair For Seniors	Seniors	200	7.5
4/21/11	Radisson Hotel	Alzheimer's event – "Understanding Memory Loss: Moving Forward"	Seniors	300	14.5
4/27/11 –	American Society on Aging SF	Exhibit Booth/Presentation on WSPAP	Seniors	0	21
5/6/11	Elk Grove	Coordination w/senior centers	Seniors	3	2.5
5/11/11	Asian Community Center, Greenhaven	Senior Resource Fair	Seniors	150	9
5/17/11	Sacramento	Senior Health & Safety Fair	Seniors	100	7.5
5/26/11	Hart Senior Center	Presentation on Landlord/Tenant issues	Seniors	4	1.1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@snc.net

6/3/11	Stanford Settlement Senior Center	Senior Health & information Fair	Seniors	100	6
6/11/11	St. Anthony's Parish Memorial Center	Primrose Senior Resource Fair	Seniors	100	4
6/22/11	Sacramento	GP Support Group	Grandparent/ Caregivers	20	2.3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 79

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/5/11	ACC Greenhaven Terrace	SNAP/CalFresh Talk	Seniors	11	3.5
4/14/11	Pannell Meadowview Community Center	SNAP/CalFresh Presentation	Seniors	32	3.5
4/19/11	Sac MDT	Legal Assistance for Older Domestic Violence Victims	MDT Team	60	5.5
4/19/11	Sac MDT	WSPAP	MDT Team	60	1.2
4/20/11	Charles A. Jones Career & Education Center	Kinship	Grandparents	200	18.7
4/28/11	Hart Senior Center	Overview of SLH services	Seniors	4	3.1
5/5/11	Sacramento	Sacramento Domestic Violence Prevention Collaboration	Law enforcement & NGOs	19	5.5
5/13/11		Domestic Violence	Seniors victims	0	3
5/20/11		Updating 2-1-1	Seniors	0	2
5/23/11		Updating public web site	Seniors	0	2
5/31/11		Updating public web site	Seniors	0	2
6/2/11	Sacramento	Domestic Violence Presentation	Domestic Violence Collaboration	15	2.2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 52

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Peggy Lopez

Provider Contact Phone: (530) 742-8289

Provider Contact Email: yslegal@syix.com

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Peggy Lopez

Provider Contact Phone: (530) 742-8289

Provider Contact Email: yslegal@syix.com

		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	14	10	3	0
A2. Contracts/Warranties:	2	2	1	0
A3. Other Consumer/Finance:	2	2	1	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	0	6	7	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	5	2	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	10	4	8	0
E3. Other Housing:	2	0	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	2	1	1	0
F2. Supplemental Security Income (SSI):	2	1	1	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	7	2	1	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Peggy Lopez

Provider Contact Phone: (530) 742-8289

Provider Contact Email: yslegal@syix.com

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	3	4	1
G3. Other Individual Rights:	0	0	1	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	2	1	2	0
H2. Advance Health Care Directives (AHCD):	6	2	0	0
H3. Financial Powers of Attorney:	8	1	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 66

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
37	33	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 686

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/27	Yuba City Senior Center Renters and Modifications	Renters and Modifications	seniors	36	1
5/18	Yuba County Senior Center	Direct Deposit	seniors	20	0.75
5/24	Yuba City Senior Center	Direct Deposit	seniors	31	1
6/14	Yuba County Senior Center	Overview of POA's	seniors	2	1

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 4

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 4

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@snc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	19	13	11	1
A2. Contracts/Warranties:	3	2	0	0
A3. Other Consumer/Finance:	4	0	3	3
<b>EMPLOYMENT</b>				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	3	2	1	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	0	1	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	3	2	0	0
D2. Medicare:	2	0	1	0
D3. Other Health/Community Based Care:	2	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	26	14	3	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	2	5	1
E3. Other Housing:	4	2	2	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	1	2	0
F2. Supplemental Security Income (SSI):	4	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	1	0
G3. Other Individual Rights:	0	0	1	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	8	3	0
H2. Advance Health Care Directives (AHCD):	3	0	2	0
H3. Financial Powers of Attorney:	1	1	2	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 99

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
52	39	7

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 429

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
6/16/11	Woodland	Presentation to attorneys regarding senior legal work	pro bon attorneys	14	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 2

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
05/5/11	Esparto	Financial Security	Seniors	15	4
5/10/11	Davis	Financial Security	Seniors	11	5.5
6/2/11	Esparto	Powers of Attorney, AHCD & POLSTs	Seniors	20	4
6/16/11	Knights Landing	Identity Theft (Financial Security)	Seniors	9	5

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

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6/30/11	Winters	Financial Security - Powers of Attorney, AHCD & POLSTs	Seniors	0	4.8
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 23

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: **Ana Bagtas**

AAA Contact Phone: **415-743-6947**

AAA Contact Email: **abagtas@co.marin.ca.us**

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin*

Provider Contact Name: **Jan Baldwin**

Provider Contact Phone: **415-492-0230**

Provider Contact Email: **jbaldwin@legalaidsmarin.o**

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	53
65-74:	32
75-84:	13
85+:	6
Client Declined to Provide Information:	0
<b>Total:</b>	<b>104</b>

#### CLIENT GENDER

Male:	33
Female:	71
<b>Total:</b>	<b>104</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	23
Homebound:	0
Lives Alone:	71
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	7
Rural:	4
Greatest Economic Need (Minority):	12
Greatest Economic Need (Non-Minority):	59
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	10
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#### CLIENT RACE

Two or More Races:	4
Caucasian:	83
African American:	5
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	1
Chinese:	1
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	10
Client Declined to Provide Information:	0
<b>Total:</b>	<b>104</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Ana Bagtas*

AAA Contact Phone: *415-743-6947*

AAA Contact Email: *abagtas@co.marin.ca.us*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin*

Provider Contact Name: *Jan Baldwin*

Provider Contact Phone: *415-492-0230*

Provider Contact Email: *jbaldwin@legalaidsmarin.o*

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	18	37	1	0
A2. Contracts/Warranties:	2	6	0	0
A3. Other Consumer/Finance:	0	1	2	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	1	1	1	0
B2. Other Employment:	3	13	4	1
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	5	1	2
C2. Conservatorship:	2	1	0	0
C3. Other Family:	2	2	2	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	23	40	21	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	8	0	0
E3. Other Housing:	3	2	4	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	2	0	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: **Ana Bagtas**

AAA Contact Phone: **415-743-6947**

AAA Contact Email: **abagtas@co.marin.ca.us**

Provider Name: **Legal Aid of the North Bay**

County(ies): **Marin**

Provider Contact Name: **Jan Baldwin**

Provider Contact Phone: **415-492-0230**

Provider Contact Email: **jbaldwin@legalaidmarin.o**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	4
G3. Other Individual Rights:	2	6	2	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	23	8	11	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	5	1	0

**TOTAL CASES OPENED IN QUARTER:** 104

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
137	50	11

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 430

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
06-22-11	Redwoods	Estate Planning	Seniors	18	4

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 4

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Maria Guillen**

AAA Contact Phone: **415-355-6784**

AAA Contact Email: **maria.guillen@sfgov.org**

Provider Name: **Asian Pacific Islander Legal Outreach**

County(ies): **San Francisco**

Provider Contact Name: **Esther Leong**

Provider Contact Phone: **415-567-6255**

Provider Contact Email: **eleong@apilegaloutreach.**

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Maria Guillen**

AAA Contact Phone: **415-355-6784**

AAA Contact Email: **maria.guillen@sfgov.org**

Provider Name: **Asian Pacific Islander Legal Outreach**

County(ies): **San Francisco**

Provider Contact Name: **Esther Leong**

Provider Contact Phone: **415-567-6255**

Provider Contact Email: **eleong@apilegaloutreach.**

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	0	1	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	3	1
C2. Conservatorship:	3	0	1	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	3	6	7	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	7	2	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Maria Guillen**

AAA Contact Phone: **415-355-6784**

AAA Contact Email: **maria.guillen@sfgov.org**

Provider Name: **Asian Pacific Islander Legal Outreach**

County(ies): **San Francisco**

Provider Contact Name: **Esther Leong**

Provider Contact Phone: **415-567-6255**

Provider Contact Email: **eleong@apilegaloutreach.**

G1. Immigration/Naturalization:	10	16	8	4
G2. Elder Abuse/Neglect/Exploitation:	4	2	4	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	6	3	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	3	24	0

**TOTAL CASES OPENED IN QUARTER:** 26

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
41	53	5

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 902

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
04/27/2011	On Lok	Elder Abuse Training	CBO Staff	15	2
05/11/2011	Canon Kip	Housing: Security Deposit	Diverse Seniors and Disabled	7	2
05/23/2011	SOMA	Silver Tsunami-cutbacks & importance of senior services	SOMA Seniors	75	6
06/07/2011	Kimochi	Elder Abuse	Japanese American Seniors	15	3

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 4

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 13

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
04/05/2011	San Francisco	Know Your Rights	Cantonese Speaking Seniors	70	2
04/12/2011	San Francisco	Elder Abuse	Seniors	12	2

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Maria Guillen**

AAA Contact Phone: **415-355-6784**

AAA Contact Email: **maria.guillen@sfgov.org**

Provider Name: **Asian Pacific Islander Legal Outreach**

County(ies): **San Francisco**

Provider Contact Name: **Esther Leong**

Provider Contact Phone: **415-567-6255**

Provider Contact Email: **eleong@apilegaloutreach.**

04/12/2011	Santa Clara University	Legal Clinic	Seniors	35	2
04/13/2011	Canon Kip Senior Center	Public & Subsidized Housing	Seniors	7	2
04/14/2011	Canon Kip Senior Center	Legal Clinic	Seniors	25	2
04/15/2011	West Bay	Tenant Rights	Seniors	6	2
04/16/2011	San Francisco	Social Workers on Immigration	Filipino Seniors	30	4
05/09/2011	On Lok	Seniors Legal Services	Seniors	15	3
05/31/2011	Canon Kip Senior Center	Know Your Rights	Seniors	40	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Maria Guillen**

AAA Contact Phone: **415-355-6784**

AAA Contact Email: **maria.guillen@sfgov.org**

Provider Name: **Asian Law Caucus**

County(ies): **San Francisco**

Provider Contact Name: **Irma Aronce, Grants and Admini**

Provider Contact Phone: **415-896-1701**

Provider Contact Email: **irmaa@asianlawcaucus.o**

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@asianlawcaucus.o

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	1	2	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	0	0	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	14	0	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	10	0	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@asianlawcaucus.o

G1. Immigration/Naturalization:	36	31	0	21
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	9	6	3	0

**TOTAL CASES OPENED IN QUARTER:** 80

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
63	6	25

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 574

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/6/2011	Tenderloin Fil Am Community Assoc.	Workshop on Housing Rights	Senior Citizens/SF Community	40	3
5/23/2011	Filipino Senior Resource Center	ALC Outreach Introduce our services	Senior Citizens/SF Community	35	3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 6

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Maria Guillen, Program Analyst**

AAA Contact Phone: **415-355-6784**

AAA Contact Email: **maria.guillen@sfgov.org**

Provider Name: **Legal Assistance to the Elderly**

County(ies): **San Francisco**

Provider Contact Name: **Howard M. Levy**

Provider Contact Phone: **(415) 538-3333 x307**

Provider Contact Email: **hlevy@laesf.org**

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="42"/>
65-74:	<input type="text" value="81"/>
75-84:	<input type="text" value="53"/>
85+:	<input type="text" value="22"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="198"/>

#### CLIENT GENDER

Male:	<input type="text" value="90"/>
Female:	<input type="text" value="108"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="198"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="198"/>
Homebound:	<input type="text" value="70"/>
Lives Alone:	<input type="text" value="13"/>
Institutionalized:	<input type="text" value="111"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="2"/>
Limited English:	<input type="text" value="10"/>
Rural:	<input type="text" value="55"/>
Greatest Economic Need (Minority):	<input type="text" value="65"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="60"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="26"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="1"/>
Caucasian:	<input type="text" value="99"/>
African American:	<input type="text" value="27"/>
Native American/Native Alaskan:	<input type="text" value="1"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="3"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="25"/>
Filipino:	<input type="text" value="10"/>
Japanese:	<input type="text" value="2"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="3"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="1"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="26"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="198"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen, Program Analyst

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	19	7	0	0
A2. Contracts/Warranties:	2	1	0	0
A3. Other Consumer/Finance:	5	1	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	2
C3. Other Family:	2	1	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	2	1	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	2	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	51	26	0	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	5	0	0
E3. Other Housing:	28	14	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	13	6	0	0
F2. Supplemental Security Income (SSI):	25	23	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	2	0	0	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen, Program Analyst

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	6	0	7
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	17	9	0	5
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	2	1	0	0
H4. Other Miscellaneous:	1	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 198

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
104	0	17

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1481

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	4	3	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	4	0	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	7	6	0	0
D2. Medicare:	4	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	2	2	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	8	0	0	0
F2. Supplemental Security Income (SSI):	2	1	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	4	4	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	22	20	0	0

**TOTAL CASES OPENED IN QUARTER:** 57

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
36	0	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1681

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
April 6, 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
May 18, 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	7	2
June 15 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2
June 22, 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 4

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 8

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
May 11, 20	Day Labor Program C. Chavez St. SF	Public Benefits (in Spanish)	Elders	25	8

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: *Doreen Gaedtke*

AAA Contact Phone: *925-573-2700*

AAA Contact Email: *dgaedtke@ehsd.cccounty.us*

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa*

Provider Contact Name: *Laine Lawrence*

Provider Contact Phone: *510 – 374-3712*

Provider Contact Email: *Laine.lawrence@ccsls.or*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: **Doreen Gaedtke**

AAA Contact Phone: **925-573-2700**

AAA Contact Email: **dgaedtke@ehsd.cccounty.us**

Provider Name: **Contra Costa Senior Legal Services**

County(ies): **Contra Costa**

Provider Contact Name: **Laine Lawrence**

Provider Contact Phone: **510 – 374-3712**

Provider Contact Email: **Laine.lawrence@ccsls.or**

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	22	12	4	0
A2. Contracts/Warranties:	11	10	2	1
A3. Other Consumer/Finance:	17	13	1	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	3	3	0	0
C3. Other Family:	2	3	1	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	4	3	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	1	1	1	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	18	16	4	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	1	0	0
E3. Other Housing:	28	21	4	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	4	4	0	0
F2. Supplemental Security Income (SSI):	9	4	2	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	2	2	0	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 7

AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department

AAA Contact Name: Doreen Gaedtke

AAA Contact Phone: 925-573-2700

AAA Contact Email: dgaedtke@ehsd.cccounty.us

Provider Name: Contra Costa Senior Legal Services

County(ies): Contra Costa

Provider Contact Name: Laine Lawrence

Provider Contact Phone: 510 - 374-3712

Provider Contact Email: Laine.lawrence@ccsls.or

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	4	1	0
G3. Other Individual Rights:	5	5	2	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	35	26	3	0
H2. Advance Health Care Directives (AHCD):	3	3	0	0
H3. Financial Powers of Attorney:	9	8	0	0
H4. Other Miscellaneous:	17	11	3	0

**TOTAL CASES OPENED IN QUARTER:** 200

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
152	28	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1256

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/5/2011	Richmond	Medi-care	seniors	100	4
2/20/2011	Richmond	Senior Fair	seniors	350	5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 9

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/22/11	Hercules	Wills, Trusts and Estate Planning	seniors	25	5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 5

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh

AAA Contact Phone: (650) 573-2480

AAA Contact Email: cmcculloh@co.sanmateo.ca.u

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: (650)375-0185 ext. 3317

Provider Contact Email: mshawver@legalaidsmc.

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh

AAA Contact Phone: (650) 573-2480

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Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: (650)375-0185 ext. 3317

Provider Contact Email: mshawver@legalaidsmc.

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)				CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
<b>CONSUMER/FINANCE</b>							
A1. Bankruptcy/Debt Collection:	23	11	9	1			
A2. Contracts/Warranties:	10	4	2	0			
A3. Other Consumer/Finance:	0	0	0	0			
<b>EMPLOYMENT</b>							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	4	0	1	1			
<b>FAMILY</b>							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0			
C2. Conservatorship:	1	0	0	0			
C3. Other Family:	3	0	2	2			
<b>HEALTH/COMMUNITY BASED CARE</b>							
D1. Medi-Cal/Medicaid:	33	10	11	9			
D2. Medicare:	1	1	0	1			
D3. Other Health/Community Based Care:	3	1	2	0			
<b>HOUSING</b>							
E1. Landlord-Tenant (Subsidized or Private Housing):	42	22	7	1			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	10	3	0			
E3. Other Housing:	7	3	2	1			
<b>INCOME MAINTENANCE</b>							
F1. Social Security:	7	2	0	0			
F2. Supplemental Security Income (SSI):	21	9	4	1			
F3. Pensions/Retiree Benefits:	0	0	1	0			
F4. Other Income Maintenance:	2	2	1	0			
<b>INDIVIDUAL RIGHTS</b>							

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh

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County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: (650)375-0185 ext. 3317

Provider Contact Email: mshawver@legalaidsmc.

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	1	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	1	0	0
H2. Advance Health Care Directives (AHCD):	25	0	25	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 201

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
78	71	17

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1406

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/14/11	Aging & Adult	LIBRE Presentation	Community workers	50	3
4/18/11	Coastside Hope	LIBRE Presentation	Community workers	8	3
4/26/11	Grove Foundation offices (Los Altos)	LIBRE Presentation	Funders	12	3
4/27/11	Taft Community School (Redwood City)	LIBRE Presentation	Community workers	10	3
4/7/11	Health Plan of San Mateo	CareAdvantage Meeting	Health providers	20	2
4/30/11	Serramonte Mall	Fun, Health & Safety Fair	Community members	30	4
5/10/11	Taft Community School (Redwood City)	LIBRE Presentation	Potential clients	15	3

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

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AAA Contact Phone: (650) 573-2480

AAA Contact Email: cmcculloh@co.sanmateo.ca.u

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: (650)375-0185 ext. 3317

Provider Contact Email: mshawver@legalaidsmc.

5/12/11	Youth & Family Enrichment Services (Redwood City)	LIBRE Presentation	Service providers	15	3
5/24/11	Aging & Adult	New Beginning Coalition presentation	Service providers	45	2
5/18/11	Legal Aid Society of San Mateo County	Health Consumer Center Advisory Committee	Service providers	15	2
5/21/11	Coyote Point Park (San Mateo)	Soul Stroll community fair	Community members	100	4
6/2/11	Belle Haven School (Menlo Park)	LIBRE Outreach Event	Potential clients	75	3
6/10/11	Youth & Family Enrichment Services (San Carlos)	LIBRE Presentation	Social workers	20	3
6/14/11	San Mateo County	Senior Advocates Program	Seniors	200	5
6/18/11	St. Francis Center	LIBRE Outreach Event	Potential clients	100	3
6/22/11	Hoover Community School (Redwood City)	LIBRE Presentation	Potential clients	25	3
6/29/11	Hoover Community School (Redwood City)	LIBRE Presentation	Potential clients	20	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 17

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 52

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/6/11	Aging & Adult	Disability Application Process	Clinicians	45	4
4/18/11	Safe Harbor Shelter (South San Francisco)	Disability Rights	Homeless seniors and adults with disabilities	24	3
4/25/11	Safe Harbor Shelter (South San Francisco)	Public Benefits	Homeless seniors and adults with disabilities	21	3
5/10/11	Village at the Crossing (San Bruno)	Financial Safety for Seniors	Seniors	14	3
5/4/11	Shelter Network	Social Security Benefits Application Process	Service providers	8	3

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 8

AAA Name: *San Mateo County Area Agency on Aging*

AAA Contact Name: **Craig McCulloh**

AAA Contact Phone: **(650) 573-2480**

AAA Contact Email: **cmcculloh@co.sanmateo.ca.u**

Provider Name: *Legal Aid Society of San Mateo County*

County(ies): *San Mateo*

Provider Contact Name: **M. Stacey Hawver**

Provider Contact Phone: **(650)375-0185 ext. 3317**

Provider Contact Email: **mshawver@legalaidsmc.**

5/16/11	Safe Harbor Shelter (South San Francisco)	Health Benefits	Homeless seniors and adults with disabilities	16	3
6/21/11	Doelger Senior Center (Daly City)	Financial Safety for Seniors	Seniors	6	3
6/23/11	Village at the Crossing (San Bruno)	Advance Health Care Directives	Seniors	5	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 25

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray

AAA Contact Phone: 510 577 1966

AAA Contact Email: [tmurray@acgov.org](mailto:tmurray@acgov.org)

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon / Francel D' Provider Contact Phone: (510) 832-3040

Provider Contact Email: [mmclendon@lashicap.or](mailto:mmclendon@lashicap.or)

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray

AAA Contact Phone: 510 577 1966

AAA Contact Email: tmurray@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon / Francel D' Provider Contact Phone: (510) 832-3040

Provider Contact Email: mmclendon@lashicap.or

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	6	3	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	15	1	11	6
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	7	6	1	2
D2. Medicare:	17	5	14	7
D3. Other Health/Community Based Care:	2	0	0	2
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	1	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	2	0	0
E3. Other Housing:	0	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	3	1	2	0
F2. Supplemental Security Income (SSI):	11	8	6	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	4	3	2
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray

AAA Contact Phone: 510 577 1966

AAA Contact Email: tmurray@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon / Francel D' Provider Contact Phone: (510) 832-3040

Provider Contact Email: mmclendon@lashicap.or

G1. Immigration/Naturalization:	8	2	6	11
G2. Elder Abuse/Neglect/Exploitation:	45	11	13	10
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	2	3	0	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	11	2	14	0
H4. Other Miscellaneous:	4	4	0	0

**TOTAL CASES OPENED IN QUARTER:** 136

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
55	71	41

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2219

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/29/11	Hong Lok Senior Center, Oakland	Health Fair	Seniors & Senior Service	200	6
5/14/11	Cornerstone Missionary Baptist Church, Oakland	Senior Fair	Seniors & Senior Service	50	4.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 11

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/14/11	Cornerstone Missionary Baptist Church, Oakland	Welcome to Medicare	Seniors	50	6

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray

AAA Contact Phone: 510 577 1966

AAA Contact Email: [tmurray@acgov.org](mailto:tmurray@acgov.org)

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon / Francel D' Provider Contact Phone: (510) 832-3040

Provider Contact Email: [mmclendon@lashicap.or](mailto:mmclendon@lashicap.or)

5/16/11	Lake Park, Oakland	Consumer Fraud	Seniors	45	4.5
5/17/11	Newark Library, Newark	Consumer Fraud	Seniors	40	6
5/19/11	Castro Valley Library, Castro Valley	Consumer Fraud	Seniors	50	5.5
5/19/11	U.C. Berkeley Retirement Center, Berkeley	Medicare Part D	Seniors	45	8.5
5/23/11	Southlake Tower, Oakland	Consumer Fraud	Seniors	30	4.5
5/26/11	Intertribal Friendship House, Oakland	Stepping Up To the Plate: Guardianship & Custody	Seniors & Senior Service Providers	40	10.5
5/27/11	Family Violence Law Center, Oakland	Keeping Elders Safe	Senior Service Providers	6	18.5
6/7/11	St. Mary's Garden, Oakland	Medicare Alert: Prevent Medicare Fraud & Abuse	Seniors	30	4.5
6/8/11	Union City Library, Union City	Consumer Fraud	Seniors	50	8
6/8/11	Cathedral of Christ of the Light, Oakland	LAS/HICAP Overview	Senior Service Providers	20	2.5
6/15/11	Fremont Main Library, Fremont	Consumer Fraud	Seniors	45	9
6/15/11	Gardens at Ironwood, Pleasanton	Medicare Alert: Prevent Medicare Fraud & Abuse	Seniors	20	6
6/16/11	Mercy Retirement & Care Center, Oakland	Medicare Alert: Prevent Medicare Fraud & Abuse	Seniors	14	5
6/16/11	Strawberry Creek Lodge, Berkeley	Creating a Secure Future: Planning for Incapacity	Seniors	12	4.5
6/18/11	Tri-Valley Progressives, Livermore	Health Care Reform & Medicare	Seniors & Senior Service Providers	20	8
6/20/11	Marriott City Center Oakland Hotel	Keeping Elders Safe	Senior Service Providers	200	20
6/21/11	Rosewood Terrace, Union City	Consumer Fraud	Seniors	20	5
6/22/11	Sequoia Manor, Fremont	Welcome to Medicare	Seniors	45	6

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray

AAA Contact Phone: 510 577 1966

AAA Contact Email: [tmurray@acgov.org](mailto:tmurray@acgov.org)

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon / Francel D' Provider Contact Phone: (510) 832-3040

Provider Contact Email: [mmclendon@lashicap.or](mailto:mmclendon@lashicap.or)

6/22/11	Oakland Korean Methodist Church, Oakland	Welcome to Medicare	Seniors	22	4.5
6/27/11	Southlake Tower, Oakland	Creating a Secure Future: Planning for Incapacity	Seniors	20	4.5
6/28/11	Intertribal Friendship House, Oakland	Welcome to Medicare	Seniors	35	9
6/28/11	Cathedral of Christ of the Light, Oakland	Keeping Elders Safe	Seniors & Senior Service Providers	75	13.5
6/29/11	Hotel Oakland, Oakland	Consumer Fraud	Seniors	37	9
6/30/11	Southlake Tower, Oakland	Creating a Secure Future: Planning for Incapacity	Seniors	40	4.5
4/5/11	Hong Lok Senior Center, Oakland	Keeping Elders Safe	Seniors	40	9
4/6/11	Alameda County Ombudsman,	The ABC's of Long Term Care	Senior Service Providers	9	5
4/7/11	Fremont Village, Fremont	Welcome to Medicare	Seniors	10	6
4/7/11	Wells Fargo Bank, San Leandro	Medicare Alert: Prevent Medicare Fraud & Abuse	Seniors	10	3
4/11/11	Altenheim Senior Housing, Oakland	Consumer Fraud	Seniors	12	5
4/13/11	Gardens at Ironwood, Pleasanton	Medicare Part D	Seniors	18	6
4/14/11	Josephine Lum Lodge, Hayward	Welcome to Medicare	Seniors	23	5.5
4/15/11	U.C. Berkeley Retirement Center	The ABC's of Long Term Care	Seniors & Senior Service Providers	50	9.5
4/16/11	Mertes-Feit Nursing Ed. Center, Livermore	Keeping Elders Safe	Senior Service Providers	65	8.5
4/19/11	Nathan Miley Gardens, Oakland	Low Income Assistance: Help with Health Care Costs	Seniors	9	5
4/20/11	San Lorenzo Library, San Lorenzo	Consumer Fraud	Seniors	35	8.5
4/20/11	City of Fremont Offices, Fremont	Welcome to Medicare	Senior Service Providers	42	14

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Tracy Murray

AAA Contact Phone: 510 577 1966

AAA Contact Email: tmurray@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon / Francel D' Provider Contact Phone: (510) 832-3040

Provider Contact Email: mmclendon@lashicap.or

4/21/11	Dublin Library, Dublin	Consumer Fraud	Seniors	38	6
4/28/11	Emery Unified School District, Emeryville	Stepping Up To the Plate: Guardianship & Custody	Seniors	16	7
4/28/11	Fremont Family Resource Center	Health Care Reform & Medicare	Seniors	20	6.5
5/5/11	Albany Library,	Consumer Fraud	Seniors	40	4.75
5/9/11	Hayward Public Library, Hayward	Consumer Fraud	Seniors	6	11
5/9/11	Shattuck Senior Homes, Berkeley	Consumer Fraud	Seniors	6	4.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 43

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 312

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408 350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	30
65-74:	113
75-84:	83
85+:	39
Client Declined to Provide Information:	1
<b>Total:</b>	<b>266</b>

#### CLIENT GENDER

Male:	89
Female:	177
<b>Total:</b>	<b>266</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	85
Homebound:	10
Lives Alone:	67
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	22
Limited English:	37
Rural:	0
Greatest Economic Need (Minority):	42
Greatest Economic Need (Non-Minority):	38
Greatest Economic Need (Minority Status Unknown):	7

#### CLIENT ETHNICITY

Hispanic/Latino:	43
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#### CLIENT RACE

Two or More Races:	8
Caucasian:	170
African American:	12
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	0
Chinese:	15
Filipino:	8
Japanese:	6
Korean:	0
Laotian:	0
Vietnamese:	8
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	19
Client Declined to Provide Information:	7
<b>Total:</b>	<b>266</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408 350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>					
A1. Bankruptcy/Debt Collection:	13		9	0	0
A2. Contracts/Warranties:	3		2	0	0
A3. Other Consumer/Finance:	20		10	1	0
<b>EMPLOYMENT</b>					
B1. Discrimination:	0		0	0	0
B2. Other Employment:	1		2	0	0
<b>FAMILY</b>					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	7		4	0	0
C2. Conservatorship:	2		2	0	0
C3. Other Family:	2		1	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>					
D1. Medi-Cal/Medicaid:	12		10	0	0
D2. Medicare:	9		4	1	0
D3. Other Health/Community Based Care:	5		4	0	0
<b>HOUSING</b>					
E1. Landlord-Tenant (Subsidized or Private Housing):	17		12	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4		3	1	0
E3. Other Housing:	13		7	1	0
<b>INCOME MAINTENANCE</b>					
F1. Social Security:	3		2	2	0
F2. Supplemental Security Income (SSI):	11		3	1	2
F3. Pensions/Retiree Benefits:	0		0	0	0
F4. Other Income Maintenance:	3		0	0	0
<b>INDIVIDUAL RIGHTS</b>					

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408 350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

G1. Immigration/Naturalization:	2	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	21	7	5	1
G3. Other Individual Rights:	2	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	63	46	1	0
H2. Advance Health Care Directives (AHCD):	16	2	13	0
H3. Financial Powers of Attorney:	19	14	1	0
H4. Other Miscellaneous:	18	14	0	0

**TOTAL CASES OPENED IN QUARTER:** 266

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
158	27	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1767

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
04/20/2011	Catholic Charities Long Term Care (LTC) Ombudsman Program	Presentation about SALA: Who We Are & What We Do and How We Can Work Together With Ombudsman	Staff and volunteers at LTC Ombudsman Program	25	4
05/19/11	CRC Senior Center in Morgan Hill	Presentation about SALA: Who We Are & What We Do	Participants at senior center	60	1
06/15/11	Santa Clara County Government Center	Staffed Table for World Elder Abuse Awareness Day	Participants at the event	50	4
06/16/2011	Gilroy Senior Center	Presentation about SALA: Who We Are & What We Do	Participants at senior center	60	1
06/21/2011	Kirk Senior Program at Camden Community Center	Presentation about SALA: Who We Are & What We Do and Good Legal Health	Participants at senior center	40	2
06/23/2011	Mayfair Senior Nutrition Program in San Jose	Presentation about SALA: Who We Are & What We Do and Tobacco Cessation	Participants at senior nutrition program	40	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408 350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

06/23/2011	Sunnyvale Senior Center	Presentation about SALA: Who We Are & What We Do	Participants at senior center	15	2
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
04/27/2011	SALA Central Office	Review and update educational pamphlet for Elder abuse Task Force	Seniors, their families, and service providers	0	1.6
04/28/2011	Chai House Senior Housing	Presentation about SALA: Who We Are & What We Do and Advance Health Care Directives	Residents at Chai House	11	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email: gton@elcndilio.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email: gton@elcndilio.org

		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)				
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	18	0	17	0
A2. Contracts/Warranties:	5	0	5	0
A3. Other Consumer/Finance:	19	0	19	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	1	0	1	0
B2. Other Employment:	2	0	2	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	8	0	7	0
C2. Conservatorship:	3	0	3	0
C3. Other Family:	4	0	4	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	108	0	108	0
D2. Medicare:	12	0	12	0
D3. Other Health/Community Based Care:	6	0	6	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	3	0	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	0	3	0
E3. Other Housing:	11	0	11	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	22	0	22	0
F2. Supplemental Security Income (SSI):	16	0	16	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	10	0	10	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email: gton@elcndilio.org

G1. Immigration/Naturalization:	2	0	2	0
G2. Elder Abuse/Neglect/Exploitation:	7	0	7	0
G3. Other Individual Rights:	36	0	36	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	64	0	58	0
H2. Advance Health Care Directives (AHCD):	16	0	14	0
H3. Financial Powers of Attorney:	28	0	26	0
H4. Other Miscellaneous:	92	0	90	0

**TOTAL CASES OPENED IN QUARTER:** 496

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	482	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 112

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
04/13/2011	Webinar	Senior Legal Issues: Changes in Medi-Cal	Seniors and Professionals	50	1
05/26/2011	Mick Grove	Senior Awareness Day	Seniors	200	6

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 7

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
06/20/2011	Webinar	Dying with your boots on: Health Care Decision Making and the Importance of Advanced Planning	Seniors and Professionals	50	1

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: (209) 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director

Provider Contact Phone: (209) 532-7632

Provider Contact Email: ktoepel@ccstockton.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: (209) 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director

Provider Contact Phone: (209) 532-7632

Provider Contact Email: ktoepel@ccstockton.org

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
<b>CONSUMER/FINANCE</b>						
A1. Bankruptcy/Debt Collection:	2	0	0	0		
A2. Contracts/Warranties:	4	0	0	0		
A3. Other Consumer/Finance:	6	0	0	0		
<b>EMPLOYMENT</b>						
B1. Discrimination:	0	0	0	0		
B2. Other Employment:	0	0	0	0		
<b>FAMILY</b>						
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0		
C2. Conservatorship:	0	0	0	0		
C3. Other Family:	0	0	0	0		
<b>HEALTH/COMMUNITY BASED CARE</b>						
D1. Medi-Cal/Medicaid:	0	0	0	0		
D2. Medicare:	0	0	0	0		
D3. Other Health/Community Based Care:	1	1	0	0		
<b>HOUSING</b>						
E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	0	0		
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	0	1	0		
E3. Other Housing:	0	0	0	0		
<b>INCOME MAINTENANCE</b>						
F1. Social Security:	0	0	0	0		
F2. Supplemental Security Income (SSI):	0	0	0	0		
F3. Pensions/Retiree Benefits:	0	0	0	0		
F4. Other Income Maintenance:	0	0	0	0		
<b>INDIVIDUAL RIGHTS</b>						

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: (209) 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director

Provider Contact Phone: (209) 532-7632

Provider Contact Email: ktoepel@ccostockton.org

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	2	1	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	8	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	2	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 31

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
4	1	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 108

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/4/11	Sonora, CA	Elder Awareness Conference	60+	117	12
5/6/11	Sonora, CA	Twain Harte SIRS	60+	135	4
5/25/11	Sonora, CA	Senior Expo	60+	150	7

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 23

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patty Talbott*

AAA Contact Phone: *831-688-0400x819*

AAA Contact Email: *pattyt@seniorscouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz, San Benito*

Provider Contact Name: *Terrence Lee Hancock*

Provider Contact Phone: *831-426-8824*

Provider Contact Email: *terryhancock@seniorlega*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="51"/>
65-74:	<input type="text" value="140"/>
75-84:	<input type="text" value="45"/>
85+:	<input type="text" value="28"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="264"/>

#### CLIENT GENDER

Male:	<input type="text" value="108"/>
Female:	<input type="text" value="156"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="264"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="122"/>
Homebound:	<input type="text" value="5"/>
Lives Alone:	<input type="text" value="100"/>
Institutionalized:	<input type="text" value="9"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="13"/>
Limited English:	<input type="text" value="72"/>
Rural:	<input type="text" value="72"/>
Greatest Economic Need (Minority):	<input type="text" value="88"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="131"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="83"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="167"/>
African American:	<input type="text" value="2"/>
Native American/Native Alaskan:	<input type="text" value="5"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="1"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="1"/>
Filipino:	<input type="text" value="3"/>
Japanese:	<input type="text" value="2"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="83"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="264"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: **Patty Talbott**

AAA Contact Phone: **831-688-0400x819**

AAA Contact Email: **pattyt@seniorscouncil.org**

Provider Name: **Senior Citizens Legal Services**

County(ies): **Santa Cruz, San Benito**

Provider Contact Name: **Terrence Lee Hancock**

Provider Contact Phone: **831-426-8824**

Provider Contact Email: **terryhancock@seniorlega**

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	31	9	8	2
A2. Contracts/Warranties:	7	3	2	2
A3. Other Consumer/Finance:	6	4	2	2
<b>EMPLOYMENT</b>				
B1. Discrimination:	2	1	0	0
B2. Other Employment:	1	1	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	4	0	0	0
C3. Other Family:	0	1	0	2
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	16	12	4	7
D2. Medicare:	5	2	0	2
D3. Other Health/Community Based Care:	3	2	0	1
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	105	16	18	24
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	11	3	1	3
E3. Other Housing:	7	4	1	3
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	10	2	1	3
F2. Supplemental Security Income (SSI):	4	2	1	5
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	1	1	1	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: **Patty Talbott**

AAA Contact Phone: **831-688-0400x819**

AAA Contact Email: **pattyt@seniorscouncil.org**

Provider Name: **Senior Citizens Legal Services**

County(ies): **Santa Cruz, San Benito**

Provider Contact Name: **Terrence Lee Hancock**

Provider Contact Phone: **831-426-8824**

Provider Contact Email: **terryhancock@seniorlega**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	1	2	3
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	13	1	9	0
H2. Advance Health Care Directives (AHCD):	3	0	1	0
H3. Financial Powers of Attorney:	10	0	6	7
H4. Other Miscellaneous:	11	4	9	0

**TOTAL CASES OPENED IN QUARTER:** 264

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
71	66	66

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1703

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
06/18/2011	Hollister	Caregiver University for Estate Planning & Medi-Cal	Caregivers for Elderly/Disabled	50	8
06/18/2011	Capitola	Surf and Sand	Capitola MHP Residents	40	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 10

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Aaron Mason

AAA Contact Phone: (559) 453-4405

AAA Contact Email: amason@fmaaa.org

Provider Name: Central California Legal Services

County(ies): Fresno-Madera

Provider Contact Name: Gregory Elovich, Chris Schneide    Provider Contact Phone: 559-570-1217 (GE), 559-57    Provider Contact Email: gregg@centralcallegal.or

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Aaron Mason

AAA Contact Phone: (559) 453-4405

AAA Contact Email: amason@fmaaa.org

Provider Name: Central California Legal Services

County(ies): Fresno-Madera

Provider Contact Name: Gregory Elovich, Chris Schneide    Provider Contact Phone: 559-570-1217 (GE), 559-57    Provider Contact Email: gregg@centralcallegal.or

		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	3	0	0	0
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	2	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	46	28	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	1	0	0
E3. Other Housing:	11	2	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	3	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	1	0	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Aaron Mason

AAA Contact Phone: (559) 453-4405

AAA Contact Email: amason@fmaaa.org

Provider Name: Central California Legal Services

County(ies): Fresno-Madera

Provider Contact Name: Gregory Elovich, Chris Schneide

Provider Contact Phone: 559-570-1217 (GE), 559-57

Provider Contact Email: gregg@centralcallegal.or

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	4	3	0	0
H2. Advance Health Care Directives (AHCD):	4	3	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 94

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
41	0	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 288

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Susanne Mendoza**

AAA Contact Phone: (559) 624-8062

AAA Contact Email: [sjmendoz@tularehhsa.org](mailto:sjmendoz@tularehhsa.org)

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Kings**

Provider Contact Name: **Victoria Snyder**

Provider Contact Phone: **559-733-8770**

Provider Contact Email: [vsnyder@centralcallegal.com](mailto:vsnyder@centralcallegal.com)

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Susanne Mendoza**

AAA Contact Phone: (559) 624-8062

AAA Contact Email: [sjmendoz@tularehhsa.org](mailto:sjmendoz@tularehhsa.org)

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Kings**

Provider Contact Name: **Victoria Snyder**

Provider Contact Phone: **559-733-8770**

Provider Contact Email: [vsnyder@centralcallegal.com](mailto:vsnyder@centralcallegal.com)

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	3	5	1	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	0	1	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	2	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	4	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Susanne Mendoza**

AAA Contact Phone: (559) 624-8062

AAA Contact Email: [sjmendoz@tularehhsa.org](mailto:sjmendoz@tularehhsa.org)

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Kings**

Provider Contact Name: **Victoria Snyder**

Provider Contact Phone: **559-733-8770**

Provider Contact Email: [vsnyder@centralcallegal.com](mailto:vsnyder@centralcallegal.com)

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	6	0	5	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	1	1	0

**TOTAL CASES OPENED IN QUARTER:** 15

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
14	7	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 43

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Susanne Mendoza**

AAA Contact Phone: (559) 624-8062

AAA Contact Email: [sjmendoz@tularehhsa.org](mailto:sjmendoz@tularehhsa.org)

Provider Name: **Sarah Shena, Tulare Co. Senior Legal Services**

County(ies): **Tulare**

Provider Contact Name: **Sarah Shena**

Provider Contact Phone: (559) 623-0650

Provider Contact Email: [sshena@tularehhsa.org](mailto:sshena@tularehhsa.org)

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	8
65-74:	21
75-84:	20
85+:	11
Client Declined to Provide Information:	0
<b>Total:</b>	<b>60</b>

#### CLIENT GENDER

Male:	26
Female:	34
<b>Total:</b>	<b>60</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	28
Homebound:	3
Lives Alone:	9
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	7
Rural:	9
Greatest Economic Need (Minority):	9
Greatest Economic Need (Non-Minority):	14
Greatest Economic Need (Minority Status Unknown):	3

#### CLIENT ETHNICITY

Hispanic/Latino:	17
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	34
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	3
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	21
Client Declined to Provide Information:	1
<b>Total:</b>	<b>60</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Susanne Mendoza**

AAA Contact Phone: (559) 624-8062

AAA Contact Email: [sjmendoz@tularehhsa.org](mailto:sjmendoz@tularehhsa.org)

Provider Name: **Sarah Shena, Tulare Co. Senior Legal Services**

County(ies): **Tulare**

Provider Contact Name: **Sarah Shena**

Provider Contact Phone: (559) 623-0650

Provider Contact Email: [sshena@tularehhsa.org](mailto:sshena@tularehhsa.org)

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	5	4	2	0
A2. Contracts/Warranties:	1	1	1	0
A3. Other Consumer/Finance:	3	1	1	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	1	3	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	8	4	3	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	0	0	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Susanne Mendoza**

AAA Contact Phone: (559) 624-8062

AAA Contact Email: [sjmendoz@tularehhsa.org](mailto:sjmendoz@tularehhsa.org)

Provider Name: **Sarah Shena, Tulare Co. Senior Legal Services**

County(ies): **Tulare**

Provider Contact Name: **Sarah Shena**

Provider Contact Phone: (559) 623-0650

Provider Contact Email: [sshena@tularehhsa.org](mailto:sshena@tularehhsa.org)

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	2	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	26	8	14	0
H2. Advance Health Care Directives (AHCD):	5	1	5	0
H3. Financial Powers of Attorney:	6	3	3	0
H4. Other Miscellaneous:	1	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 60

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
33	30	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 261

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
04/02/2011	Porterville (& taped for radio)	Preventing Conservatorship	Targeted Seniors, their families & referral sources	20	9
04/04/2011		Article re Older Americans Act & Senior Legal Services	Targeted Seniors, their families & referral sources	9000	1
04/04/2011	Visalia	Presentation to AAA Advisory Council	Targeted Seniors & Referral Sources	18	1
04/07/2011	Visalia	Helped plan & Spoke at Training on Serving LGBTQ* Elders	Targeted Seniors, their families & Referral Sources	84	17
04/18/2011	Visalia	Spoke at LGBT Lions Club	Targeted Seniors, their families & Referral Sources	20	5
04/17/2011	Visalia	PFLAG** Meeting	Targeted Seniors, their families & Referral Sources	20	4
04/23/2011	Farmersville	Flier about Senior Legal Services Distributed at Lao New Year Celebration	Targeted Seniors, their families & Referral Sources	0	2
04/26/2011	Visalia	Spoke to College Social Work Club	Referral Sources	11	3

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Susanne Mendoza**

AAA Contact Phone: (559) 624-8062

AAA Contact Email: [sjmendez@tularehhsa.org](mailto:sjmendez@tularehhsa.org)

Provider Name: **Sarah Shena, Tulare Co. Senior Legal Services**

County(ies): **Tulare**

Provider Contact Name: **Sarah Shena**

Provider Contact Phone: (559) 623-0650

Provider Contact Email: [sshena@tularehhsa.org](mailto:sshena@tularehhsa.org)

05/13/2011	Visalia	Senior Day in Park	Targeted Seniors, their families & Referral Sources	850	8
05/15/2011	Visalia	PFLAG Meeting	Targeted Seniors, their families & Referral Sources	35	4
05/17/2011	Visalia	Preventing Conservatorship (at Senior Mobilehome Park)	Targeted Seniors, their families & Referral Sources	14	4
06/13/2011	Farmersville	Mtg w/Lao Elders	Targeted Seniors	7	5
06/14/2011	Visalia	Preventing Conservatorship	Targeted Seniors, their families & Referral Sources	9	3
06/16/2011	Fresno	Conservatorship Pros/Cons	Referral Sources	48	11
06/24/2011	Visalia	Hosted Aging Appreciation Festival (Eld Abuse Prevention)	Targeted Seniors, their families & Referral Sources	75	69

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 146

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
04/07/2011	Visalia	Legal Issues for LGBTQ Elders	Targeted Seniors, their families & referral sources	84	17
04/02/2011	Porterville	Preserve Your Independence	Targeted Seniors, their families & referral sources	20	9
04/27/2011		Article re Cell Phone bills & Cramming	Targeted Seniors, their families & referral sources	0	3
05/17/2011	Visalia	Preventing Conservatorship	Targeted Seniors, their families & referral sources	14	4
06/14/2011	Visalia	Conservatorship & Alternatives	Targeted Seniors, their families & referral sources	9	3
06/24/2011	Visalia	Elder Abuse Prevention	Targeted Seniors, their families & referral sources	75	68
06/16/2011	Visalia	Pros/Cons of Conservatorship	Targeted Seniors, their families & referral sources	48	11

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 115

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 16

AAA Name: *Inyo/Mono Area Agency on Aging*

AAA Contact Name: *Marilyn Mann*

AAA Contact Phone: *(760) 872-1727*

AAA Contact Email: *mmann@inyocounty.us*

Provider Name: *California Indian Legal Services*

County(ies): *Inyo & Mono*

Provider Contact Name: *Devon Lee Lomayesva*

Provider Contact Phone: *(760) 746-8941 x119*

Provider Contact Email: *dlomayesva@calindian.or*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 16

AAA Name: Inyo/Mono Area Agency on Aging

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Devon Lee Lomayesva

Provider Contact Phone: (760) 746-8941 x119

Provider Contact Email: dlomayesva@calindian.or

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	2	2	0	0
A2. Contracts/Warranties:	2	1	0	0
A3. Other Consumer/Finance:	0	1	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	1	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	6	5	2	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	2	0	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	1	0	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 16

AAA Name: Inyo/Mono Area Agency on Aging

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Devon Lee Lomayesva

Provider Contact Phone: (760) 746-8941 x119

Provider Contact Email: dlomayesva@calindian.or

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	3	4	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	8	0	5	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 23

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
15	10	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 152

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
6-7-2011	Mono	Senior newsletter-AD	Seniors	140	0.5
6-27-2011	Inyo-Mono	Public Service Announcement-local media (radio/newspaper)	Seniors with Debt	9000	0.7

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 1

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5-20-2011	WALKER,CA	SIMPLE Wills and Estate Planning-in California	Seniors	20	8

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 8

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: *joyce ellen lippman*

AAA Contact Phone: 805.925.9554

AAA Contact Email: *seniors@kcbx.net*

Provider Name: *Central Coast Commission For Senior Citizens*

County(ies): *Santa Barbara and San Luis Obispo*

Provider Contact Name: *joyce ellen lippman*

Provider Contact Phone: 805.925.9554

Provider Contact Email: *seniors@kcbx.net*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="118"/>
65-74:	<input type="text" value="89"/>
75-84:	<input type="text" value="77"/>
85+:	<input type="text" value="19"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="303"/>

#### CLIENT GENDER

Male:	<input type="text" value="110"/>
Female:	<input type="text" value="193"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="303"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="98"/>
Homebound:	<input type="text" value="6"/>
Lives Alone:	<input type="text" value="151"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="18"/>
Limited English:	<input type="text" value="30"/>
Rural:	<input type="text" value="19"/>
Greatest Economic Need (Minority):	<input type="text" value="31"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="103"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="48"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="225"/>
African American:	<input type="text" value="23"/>
Native American/Native Alaskan:	<input type="text" value="5"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="2"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="6"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="5"/>
Korean:	<input type="text" value="2"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="2"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="2"/>
Race Unknown/Some Other Race:	<input type="text" value="17"/>
Client Declined to Provide Information:	<input type="text" value="14"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="303"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: *joyce ellen lippman*

AAA Contact Phone: 805.925.9554

AAA Contact Email: *seniors@kcbx.net*

Provider Name: *Central Coast Commission For Senior Citizens*

County(ies): *Santa Barbara and San Luis Obispo*

Provider Contact Name: *joyce ellen lippman*

Provider Contact Phone: 805.925.9554

Provider Contact Email: *seniors@kcbx.net*

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	0	1	7	0
A2. Contracts/Warranties:	0	4	6	0
A3. Other Consumer/Finance:	0	12	68	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	2	15	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	3	8	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	0	3	0	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	0	2	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	14	50	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	2	0	0
E3. Other Housing:	0	1	3	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	4	0	0
F2. Supplemental Security Income (SSI):	0	3	0	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	0	3	0	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: *joyce ellen lippman*

AAA Contact Phone: 805.925.9554

AAA Contact Email: *seniors@kcbx.net*

Provider Name: *Central Coast Commission For Senior Citizens*

County(ies): *Santa Barbara and San Luis Obispo*

Provider Contact Name: *joyce ellen lippman*

Provider Contact Phone: 805.925.9554

Provider Contact Email: *seniors@kcbx.net*

G1. Immigration/Naturalization:	0	0	5	0
G2. Elder Abuse/Neglect/Exploitation:	0	1	0	0
G3. Other Individual Rights:	0	3	2	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	0	2	7	0
H2. Advance Health Care Directives (AHCD):	0	4	7	0
H3. Financial Powers of Attorney:	0	0	2	0
H4. Other Miscellaneous:	0	10	15	0

**TOTAL CASES OPENED IN QUARTER:** 0

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
76	195	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 0

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 18

AAA Name: *Ventura County Area Agency on Aging*

AAA Contact Name: *Christine Voth*

AAA Contact Phone: *805-477-7305*

AAA Contact Email: *christine.voth@ventura.org*

Provider Name: *Grey Law of Ventura County*

County(ies): *Ventura*

Provider Contact Name: *Michael Williams*

Provider Contact Phone: *805-658-2266*

Provider Contact Email: *msw98488@aol.com*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	41
65-74:	106
75-84:	99
85+:	35
Client Declined to Provide Information:	0
<b>Total:</b>	<b>281</b>

#### CLIENT GENDER

Male:	92
Female:	189
<b>Total:</b>	<b>281</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	33
Homebound:	0
Lives Alone:	119
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	71
Rural:	3
Greatest Economic Need (Minority):	88
Greatest Economic Need (Non-Minority):	74
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	78
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#### CLIENT RACE

Two or More Races:	21
Caucasian:	102
African American:	18
Native American/Native Alaskan:	11
Asian/Pacific Islander	
Asian Indian:	23
Cambodian:	0
Chinese:	4
Filipino:	10
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	8
Guamanian:	0
Hawaiian:	0
Samoan:	6
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	78
Client Declined to Provide Information:	0
<b>Total:</b>	<b>281</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 18

AAA Name: *Ventura County Area Agency on Aging*

AAA Contact Name: *Christine Voth*

AAA Contact Phone: *805-477-7305*

AAA Contact Email: *christine.voth@ventura.org*

Provider Name: *Grey Law of Ventura County*

County(ies): *Ventura*

Provider Contact Name: *Michael Williams*

Provider Contact Phone: *805-658-2266*

Provider Contact Email: *msw98488@aol.com*

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	10	10	0	0
A3. Other Consumer/Finance:	81	21	33	27
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	20	20	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	5	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	28	24	2	2
F2. Supplemental Security Income (SSI):	22	21	1	0
F3. Pensions/Retiree Benefits:	17	17	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: **Christine Voth**

AAA Contact Phone: **805-477-7305**

AAA Contact Email: **christine.voth@ventura.org**

Provider Name: **Grey Law of Ventura County**

County(ies): **Ventura**

Provider Contact Name: **Michael Williams**

Provider Contact Phone: **805-658-2266**

Provider Contact Email: **msw98488@aol.com**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	6	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	15	15	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	77	77	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 281

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
216	36	29

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 505

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
05/10/2011	Simi	Grey Law and powers of Attorney	Seniors	81	4
05/18/2011	The Venturan	Grey Law/Powers Attorney	Seniors	19	2
06/01/2011	Veterans Home Ventura	Grey Law and Wills/Estate Planning	Seniors	25	3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 9

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Cheren Payne

AAA Contact Phone: (213) 738-2629

AAA Contact Email: cpayne@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="24"/>
65-74:	<input type="text" value="51"/>
75-84:	<input type="text" value="51"/>
85+:	<input type="text" value="20"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="146"/>

#### CLIENT GENDER

Male:	<input type="text" value="47"/>
Female:	<input type="text" value="99"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="146"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="56"/>
Homebound:	<input type="text" value="2"/>
Lives Alone:	<input type="text" value="56"/>
Institutionalized:	<input type="text" value="1"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="11"/>
Limited English:	<input type="text" value="33"/>
Rural:	<input type="text" value="1"/>
Greatest Economic Need (Minority):	<input type="text" value="65"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="66"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="59"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="41"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="101"/>
African American:	<input type="text" value="20"/>
Native American/Native Alaskan:	<input type="text" value="1"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="1"/>
Filipino:	<input type="text" value="2"/>
Japanese:	<input type="text" value="1"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="8"/>
Race Unknown/Some Other Race:	<input type="text" value="10"/>
Client Declined to Provide Information:	<input type="text" value="2"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="146"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 19

AAA Name: *Community and Senior Services-County of Los Angeles AAA*

AAA Contact Name: **Cheren Payne**

AAA Contact Phone: **(213) 738-2629**

AAA Contact Email: **cpayne@css.lacounty.gov**

Provider Name: **Bet Tzedek Legal Services**

County(ies): **Los Angeles**

Provider Contact Name: **Velinda Mackey**

Provider Contact Phone: **(323) 549-5836**

Provider Contact Email: **vmackey@bettzedek.org**

	CASES OPENED IN QUARTER <small>(Total Cases Opened by Legal Problem Code)</small>		CASES CLOSED IN QUARTER <small>(Total Cases Closed by Case Closing Code &amp; Legal Problem Code)</small>		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>					
A1. Bankruptcy/Debt Collection:	32		15	7	0
A2. Contracts/Warranties:	4		1	3	0
A3. Other Consumer/Finance:	3		2	1	0
<b>EMPLOYMENT</b>					
B1. Discrimination:	0		1	0	0
B2. Other Employment:	2		4	0	0
<b>FAMILY</b>					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1		1	0	0
C2. Conservatorship:	9		3	0	0
C3. Other Family:	3		4	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>					
D1. Medi-Cal/Medicaid:	2		1	0	0
D2. Medicare:	0		0	0	0
D3. Other Health/Community Based Care:	3		2	3	0
<b>HOUSING</b>					
E1. Landlord-Tenant (Subsidized or Private Housing):	13		5	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	26		27	2	0
E3. Other Housing:	8		4	1	0
<b>INCOME MAINTENANCE</b>					
F1. Social Security:	5		2	2	0
F2. Supplemental Security Income (SSI):	5		7	1	1
F3. Pensions/Retiree Benefits:	0		1	0	0
F4. Other Income Maintenance:	1		2	1	0
<b>INDIVIDUAL RIGHTS</b>					

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Cheren Payne

AAA Contact Phone: (213) 738-2629

AAA Contact Email: cpayne@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	2	0	0
G3. Other Individual Rights:	5	0	3	3

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	32	22	22	0
H2. Advance Health Care Directives (AHCD):	13	5	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	10	8	3	0

**TOTAL CASES OPENED IN QUARTER:** 178

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
119	55	4

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2109

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/5/2011	Los Angeles	Debtor's Rights Clinic	seniors	40	2
4/5/2011	Los Angeles	Estate Planning Basics	seniors	29	2
4/6/2011	Los Angeles	Estate Planning Basics	seniors	20	2
4/12/2011	Los Angeles	Power of Attorney for Healthcare	seniors	52	2
4/29/2011	Los Angeles	Caregiver Conf. and Training	Seniors	100	2
5/3/2011	Los Angeles	Power of Attorney for Healthcare	seniors	64	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 12

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/10/2011	Los Angeles	ID Theft	seniors	58	2

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 19

AAA Name: *Community and Senior Services-County of Los Angeles AAA*

AAA Contact Name: **Cheren Payne**

AAA Contact Phone: **(213) 738-2629**

AAA Contact Email: **cpayne@css.lacounty.gov**

Provider Name: **Bet Tzedek Legal Services**

County(ies): **Los Angeles**

Provider Contact Name: **Velinda Mackey**

Provider Contact Phone: **(323) 549-5836**

Provider Contact Email: **vmackey@bettzedek.org**

5/11/2011	Los Angeles	Estate Planning Basics	seniors	20	2
5/17/2011	North Hollywood	Know Your Rights Presentation	workers	20	2
5/19/2011	Los Angeles	Estate Planning Basics	seniors	20	2
5/21/2011	Van Nuys	Conservatorship	Caregivers	20	2
5/31/2011	Debtor's Rights Clinic	North Hollywood	seniors	40	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: paula mcgrew

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Roy J. Blair, CPA, CFE, Controlle

Provider Contact Phone: (951) 368-2536

Provider Contact Email: rblair@icls.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="79"/>
65-74:	<input type="text" value="141"/>
75-84:	<input type="text" value="98"/>
85+:	<input type="text" value="32"/>
Client Declined to Provide Information:	<input type="text" value="2"/>
<b>Total:</b>	<input type="text" value="352"/>

#### CLIENT GENDER

Male:	<input type="text" value="146"/>
Female:	<input type="text" value="206"/>
<b>Total:</b>	<input type="text" value="352"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="121"/>
Homebound:	<input type="text" value="5"/>
Lives Alone:	<input type="text" value="166"/>
Institutionalized:	<input type="text" value="1"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="3"/>
Limited English:	<input type="text" value="12"/>
Rural:	<input type="text" value="28"/>
Greatest Economic Need (Minority):	<input type="text" value="46"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="68"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="75"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="27"/>
Caucasian:	<input type="text" value="249"/>
African American:	<input type="text" value="48"/>
Native American/Native Alaskan:	<input type="text" value="4"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="3"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="2"/>
Filipino:	<input type="text" value="4"/>
Japanese:	<input type="text" value="1"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="1"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="4"/>
Race Unknown/Some Other Race:	<input type="text" value="8"/>
Client Declined to Provide Information:	<input type="text" value="1"/>
<b>Total:</b>	<input type="text" value="352"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: paula mcgrew

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Roy J. Blair, CPA, CFE, Controlle

Provider Contact Phone: (951) 368-2536

Provider Contact Email: rblair@icls.org

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	89	71	19	1
A2. Contracts/Warranties:	33	28	7	3
A3. Other Consumer/Finance:	4	5	1	1
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	3	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	15	7	3	0
C2. Conservatorship:	5	6	0	0
C3. Other Family:	6	8	3	1
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	13	11	0	3
D2. Medicare:	6	6	0	0
D3. Other Health/Community Based Care:	6	6	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	44	24	17	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	25	17	11	1
E3. Other Housing:	8	8	2	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	1	1	0
F2. Supplemental Security Income (SSI):	12	10	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	12	13	0	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: paula mcgrew

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Roy J. Blair, CPA, CFE, Controlle

Provider Contact Phone: (951) 368-2536

Provider Contact Email: rblair@icls.org

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	8	7	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	70	35	39	0
H2. Advance Health Care Directives (AHCD):	16	6	9	0
H3. Financial Powers of Attorney:	15	8	14	0
H4. Other Miscellaneous:	4	4	0	0

**TOTAL CASES OPENED IN QUARTER:** 394

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
284	128	14

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1782

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/26/2011	VICTORVILLE SENIOR CENTER	HEALTH FAIR	SENIORS	23	1.2
4/26/2011	DOUBLE TREE WEST END ONTARIO	ADULT PROTECTIVE SVS	SENIORS, NON SENIORS	250	1.8
4/28/2011	JESSIE TURNER COMMUNITY CENTER FONTANA	HEALTH FAIR	SENIORS, NON SENIORS	900	6
5/19/2011	BARSTOW SENIOR CENTER	ICLS SVS	SENIORS	29	4.5
5/18/2011	SAN BERNARDINO FAIR GROUNDS	SENIOR DAY AT THE FAIR	SENIORS	27	4.5
5/20/2011	HIGH DESERT COMMUNITY	SENIORS IN THE KNOW-MEDICARE	SENIORS	133	4.1
5/18/2011	SAN BERNARDINO FAIR GROUNDS	SENIOR DAY AT THE FAIR	SENIORS	27	4.8

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: paula mcgrew

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Roy J. Blair, CPA, CFE, Controlle

Provider Contact Phone: (951) 368-2536

Provider Contact Email: rblair@icls.org

5/19/2011	BARSTOW SENIOR CENTER	SENIOR EDUCATION EVENT	SENIORS	29	5.2
5/20/2011	HIGH DESERT COMMUNITY	SENIORS IN THE KNOW-MEDICARE	SENIORS	133	1.7
5/20/2011	HIGH DESERT COMMUNITY	SENIORS IN THE KNOW-MEDICARE	SENIORS	133	7.9
6/29/2011	FONTANA COMMUNITY SENIOR CENTER	HEALTH AND RESOURCE FAIRS	SENIORS	300	7.2
6/29/2011	FONTANA COMMUNITY SENIOR CENTER	HEALTH AND RESOURCE FAIRS	SENIORS	300	5.3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 54

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
04/06/11	HOUSE OF RUTH	ELDER ABUSE ADV TRAINNING	DV ADVOCATES	30	6.5
04/06/11	HOUSE OF RUTH	ELDER ABUSE ADV TRAINNING	DV ADVOCATES	30	0.5
04/07/11	SHANDIN HILLS GOLF CLUB, SAN BERNARDINO	PROGRAM SERVICES & DEBTS, EMPLOYMENT, LANDLORD-TENANT, ELDER LAW ISSUES	SENIORS, NON SENIORS		2.5
04/07/11	SHANDIN HILLS GOLF CLUB, SAN BERNARDINO	PROGRAM SERVICES & DEBTS, EMPLOYMENT, LANDLORD-TENANT, ELDER LAW ISSUES	SENIORS, NON SENIORS	73	5
04/08/11	CONSUMER LAW CLINIC	SENIOR JOSHUA TREE CENTER	SENIORS	0	1.5
04/26/11	CONSUMER LAW CLINIC	SENIOR JOSHUA TREE CENTER	SENIORS	0	2.4
4/26/2011	GOLD WEST MOBILE HOME PARK	HEALTH FAIR	SENIORS	23	1.6
4/28/2011	JESSIE TURNER COMMUNITY CENTER FONTANA	HEALTH FAIR	SENIORS, NON SENIORS	900	2.4

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: paula mcgrew

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Roy J. Blair, CPA, CFE, Controlle

Provider Contact Phone: (951) 368-2536

Provider Contact Email: rblair@icls.org

4/28/2011	JESSIE TURNER COMMUNITY CENTER FONTANA	HEALTH FAIR	SENIORS	900	8.9
05/04/11	JOSHUA TREE COMMUNITY CENTER	BANKRUPTCY	SENIORS	15	5.5
05/02/11	DOUBLE TREE	APS/MDT CONFERENCE	SENIORS	250	7.5
05/04/11	JOSHUA TREE COMMUNITY CENTER	BANKRUPTCY	SENIORS	7	5.5
06/24/11	YUCIAPA SENIOR CENTER	DEBT/CONSUMER LAW	SENIORS	12	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 13

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 54

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Sandie Taylor

AAA Contact Phone: 951-867-3870

AAA Contact Email: SandieTaylor@co.riverside.ca

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Roy J. Blair, CPA, CFE, Controlle

Provider Contact Phone: (951) 368-2536

Provider Contact Email: rblair@icls.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Sandie Taylor

AAA Contact Phone: 951-867-3870

AAA Contact Email: SandieTaylor@co.riverside.ca

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Roy J. Blair, CPA, CFE, Controlle

Provider Contact Phone: (951) 368-2536

Provider Contact Email: rblair@icls.org

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	11	14	3	0
A2. Contracts/Warranties:	3	2	1	1
A3. Other Consumer/Finance:	0	0	1	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	1	1
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	2	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	11	3	1	3
D2. Medicare:	2	1	1	0
D3. Other Health/Community Based Care:	1	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	3	5	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	3	3	1
E3. Other Housing:	4	3	3	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	3	0	0	0
F2. Supplemental Security Income (SSI):	5	4	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	3	1	1
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Sandie Taylor

AAA Contact Phone: 951-867-3870

AAA Contact Email: SandieTaylor@co.riverside.ca

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Roy J. Blair, CPA, CFE, Controlle

Provider Contact Phone: (951) 368-2536

Provider Contact Email: rblair@icls.org

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	23	10	18	0
H2. Advance Health Care Directives (AHCD):	18	3	17	0
H3. Financial Powers of Attorney:	0	1	1	0
H4. Other Miscellaneous:	1	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 97

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
53	58	10

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 426

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
06/24/11	Meadows Mobile Home Park	Information on legal affairs for seniors	Seniors	150	8

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 8

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Jack Luster

AAA Contact Phone: 714-567-7532

AAA Contact Email: Jack.Luster@occr.ocgov.com

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="224"/>
65-74:	<input type="text" value="242"/>
75-84:	<input type="text" value="135"/>
85+:	<input type="text" value="43"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="644"/>

#### CLIENT GENDER

Male:	<input type="text" value="236"/>
Female:	<input type="text" value="408"/>
<b>Total:</b>	<input type="text" value="644"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="205"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="451"/>
Institutionalized:	<input type="text" value="17"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="6"/>
Limited English:	<input type="text" value="86"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="155"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="116"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="82"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="54"/>
Caucasian:	<input type="text" value="464"/>
African American:	<input type="text" value="20"/>
Native American/Native Alaskan:	<input type="text" value="5"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="1"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="5"/>
Filipino:	<input type="text" value="6"/>
Japanese:	<input type="text" value="2"/>
Korean:	<input type="text" value="8"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="9"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="2"/>
Race Unknown/Some Other Race:	<input type="text" value="68"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="644"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Jack Luster

AAA Contact Phone: 714-567-7532

AAA Contact Email: Jack.Luster@occr.ocgov.com

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>					
A1. Bankruptcy/Debt Collection:	232		210	22	0
A2. Contracts/Warranties:	26		26	0	0
A3. Other Consumer/Finance:	9		9	0	0
<b>EMPLOYMENT</b>					
B1. Discrimination:	3		3	0	0
B2. Other Employment:	58		28	30	0
<b>FAMILY</b>					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	60		57	3	0
C2. Conservatorship:	10		10	0	0
C3. Other Family:	18		18	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>					
D1. Medi-Cal/Medicaid:	30		24	5	1
D2. Medicare:	13		8	4	1
D3. Other Health/Community Based Care:	22		17	5	0
<b>HOUSING</b>					
E1. Landlord-Tenant (Subsidized or Private Housing):	121		116	3	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	31		29	2	0
E3. Other Housing:	10		9	0	1
<b>INCOME MAINTENANCE</b>					
F1. Social Security:	28		26	0	2
F2. Supplemental Security Income (SSI):	35		25	10	0
F3. Pensions/Retiree Benefits:	0		0	0	0
F4. Other Income Maintenance:	21		19	0	2
<b>INDIVIDUAL RIGHTS</b>					

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Jack Luster

AAA Contact Phone: 714-567-7532

AAA Contact Email: Jack.Luster@occr.ocgov.com

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	2	1	0
G3. Other Individual Rights:	26	25	1	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	43	42	1	0
H2. Advance Health Care Directives (AHCD):	12	12	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	26	22	4	0

**TOTAL CASES OPENED IN QUARTER:** 838

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
738	91	9

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2357

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/18/11	Garden Gr	Health Fair	Seniors	70	3
5/21/11	Orange	Health & Res. Fair	Seniors	90	5
6/23/11	Fountain V.	Senior Expo	Seniors	500	4

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 12

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-1392 ext. 205*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

Total Unduplicated Client Count for Quarter: 1461

Total Cases Closed in Quarter: 1461

Total Units of Service for Quarter (Unit=1 Hour): 2537

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	307
65-74:	492
75-84:	460
85+:	202
Client Declined to Provide Information:	0
<b>Total:</b>	<b>1461</b>

**CLIENT GENDER**

Male:	436
Female:	1025
<b>Total:</b>	<b>1461</b>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	71
Homebound:	2
Lives Alone:	898
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	43
Rural:	0
Greatest Economic Need (Minority):	155
Greatest Economic Need (Non-Minority):	419
Greatest Economic Need (Minority Status Unknown):	6

**CLIENT ETHNICITY**

Hispanic/Latino:	137
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**CLIENT RACE**

Two or More Races:	0
Caucasian:	1193
African American:	67
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	0
Chinese:	7
Filipino:	29
Japanese:	10
Korean:	1
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	6
Race Unknown/Some Other Race:	137
Client Declined to Provide Information:	0
<b>Total:</b>	<b>1461</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-1392 ext. 205*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>					
A1. Bankruptcy/Debt Collection:	66		54	12	0
A2. Contracts/Warranties:	163		119	44	0
A3. Other Consumer/Finance:	63		49	14	0
<b>EMPLOYMENT</b>					
B1. Discrimination:	2		2	0	0
B2. Other Employment:	7		5	2	0
<b>FAMILY</b>					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	46		34	12	0
C2. Conservatorship:	21		20	1	0
C3. Other Family:	8		7	1	0
<b>HEALTH/COMMUNITY BASED CARE</b>					
D1. Medi-Cal/Medicaid:	27		23	4	0
D2. Medicare:	2		1	1	0
D3. Other Health/Community Based Care:	10		8	2	0
<b>HOUSING</b>					
E1. Landlord-Tenant (Subsidized or Private Housing):	134		107	27	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	29		26	3	0
E3. Other Housing:	80		61	19	0
<b>INCOME MAINTENANCE</b>					
F1. Social Security:	36		33	3	0
F2. Supplemental Security Income (SSI):	24		21	3	0
F3. Pensions/Retiree Benefits:	2		1	1	0
F4. Other Income Maintenance:	5		5	0	0
<b>INDIVIDUAL RIGHTS</b>					

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-1392 ext. 205*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	15	13	2	0
G3. Other Individual Rights:	203	176	27	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	360	266	94	0
H2. Advance Health Care Directives (AHCD):	47	21	26	0
H3. Financial Powers of Attorney:	64	46	17	1
H4. Other Miscellaneous:	46	40	5	1

**TOTAL CASES OPENED IN QUARTER:** 1461

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1139	320	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2537

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/7/2011	San Marcos Senior Center	Elder Law & Advocacy's Services & Advanced Healthcare Directives	Seniors 60+	60	2
4/8/2011	EMAS Program under UPAC	Elder Law & Advocacy's Services	Seniors 60+	100	4
6/7/2011	Cathedral Plaza	Elder Law & Advocacy's Services, Powers of Attorney and Elder Abuse	Seniors 60+	19	1.5
6/10/2011	Americare Adult Day Healthcare Center	Elder Law & Advocacy's Services & Advanced Healthcare Directives	Seniors 60+	100	4

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 4

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 12

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/24/2011	Southern Crossings	Elder Law & Advocacy's Services	Seniors 60+	0	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: **Marilyn Driscoll**

AAA Contact Phone: **858-505-6533**

AAA Contact Email: **Marilyn.driscoll@sdcounty.ca**

Provider Name: **Elder Law & Advocacy**

County(ies): **San Diego**

Provider Contact Name: **Pablo Corona**

Provider Contact Phone: **858-565-1392 ext. 205**

Provider Contact Email: **pcorona@seniorlaw-sd.or**

5/24/2011	Resource Center	Brochures and Information			
6/17/2011	George G. Glenner Alzheimer Family Center	Elder Law & Advocacy's Services, Advanced Healthcare Directives, Powers of Attorney, Wills, Trusts, Conservatorships	Seniors 60+	11	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: **Rebecca Sanchez**

AAA Contact Phone: **Direct: 760-339-6454 Main:** AAA Contact Email: **aaa24director@co.imperial.ca**

Provider Name: **der Law & Advocacy**

County(ies): **Imperial County**

Provider Contact Name: **Pablo Corona**

Provider Contact Phone: **760-439-2535 ext. 205**

Provider Contact Email: **pcorona@seniorlaw-sd.or**

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Rebecca Sanchez

AAA Contact Phone: Direct: 760-339-6454 Main: AAA Contact Email: [aaa24director@co.imperial.ca](mailto:aaa24director@co.imperial.ca)

Provider Name: der Law & Advocacy

County(ies): Imperial County

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 ext. 205

Provider Contact Email: [pcorona@seniorlaw-sd.or](mailto:pcorona@seniorlaw-sd.or)

	CASES OPENED IN QUARTER <small>(Total Cases Opened by Legal Problem Code)</small>		CASES CLOSED IN QUARTER <small>(Total Cases Closed by Case Closing Code &amp; Legal Problem Code)</small>		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>					
A1. Bankruptcy/Debt Collection:	0		0	0	0
A2. Contracts/Warranties:	16		12	4	0
A3. Other Consumer/Finance:	8		5	3	0
<b>EMPLOYMENT</b>					
B1. Discrimination:	0		0	0	0
B2. Other Employment:	1		1	0	0
<b>FAMILY</b>					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2		2	0	0
C2. Conservatorship:	0		0	0	0
C3. Other Family:	3		3	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>					
D1. Medi-Cal/Medicaid:	1		1	0	0
D2. Medicare:	0		0	0	0
D3. Other Health/Community Based Care:	1		1	0	0
<b>HOUSING</b>					
E1. Landlord-Tenant (Subsidized or Private Housing):	2		1	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1		1	0	0
E3. Other Housing:	14		6	8	0
<b>INCOME MAINTENANCE</b>					
F1. Social Security:	2		2	0	0
F2. Supplemental Security Income (SSI):	2		2	0	0
F3. Pensions/Retiree Benefits:	2		2	0	0
F4. Other Income Maintenance:	0		0	0	0
<b>INDIVIDUAL RIGHTS</b>					

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Rebecca Sanchez

AAA Contact Phone: Direct: 760-339-6454 Main: AAA Contact Email: aaa24director@co.imperial.ca

Provider Name: der Law & Advocacy

County(ies): Imperial County

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 ext. 205

Provider Contact Email: pcorona@seniorlaw-sd.or

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	6	4	2	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	20	9	11	0
H2. Advance Health Care Directives (AHCD):	2	0	2	0
H3. Financial Powers of Attorney:	8	3	5	0
H4. Other Miscellaneous:	26	19	7	0

**TOTAL CASES OPENED IN QUARTER:** 118

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
74	44	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 257

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
6/16/2011	El Centro Community Center	Elder Law & Advocacy's Services, Powers of Attorney, Advanced Healthcare Directives, Wills and Trusts	Seniors 60+	45	4

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 4

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/6/2011	Golden Corral Restaurant	Elder Law & Advocacy's Services, Brochures and Information about Elder Abuse	Seniors 60+	28	2
4/16/2011	Irrigation District Building	Elder Law & Advocacy's Services, Brochures and Information about Elder Abuse	School Employees	50	2

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Rebecca Sanchez

AAA Contact Phone: Direct: 760-339-6454 Main: AAA Contact Email: [aaa24director@co.imperial.ca](mailto:aaa24director@co.imperial.ca)

Provider Name: der Law & Advocacy

County(ies): Imperial County

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 ext. 205

Provider Contact Email: [pcorona@seniorlaw-sd.or](mailto:pcorona@seniorlaw-sd.or)

4/21/2011	Cal Works	Elder Law & Advocacy's Elder Abuse Seminar Part 1	Law Enforcement	6	2.5
4/21/2011	Cal Works	Elder Law & Advocacy's Elder Abuse Seminar Part 2	Agency Employees	21	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan

AAA Contact Phone: (213) 252-4083

AAA Contact Email: Somapun.Pongquan@lacity.o

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="28"/>
65-74:	<input type="text" value="36"/>
75-84:	<input type="text" value="48"/>
85+:	<input type="text" value="34"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="146"/>

#### CLIENT GENDER

Male:	<input type="text" value="56"/>
Female:	<input type="text" value="90"/>
<b>Total:</b>	<input type="text" value="146"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="50"/>
Homebound:	<input type="text" value="5"/>
Lives Alone:	<input type="text" value="43"/>
Institutionalized:	<input type="text" value="3"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="15"/>
Limited English:	<input type="text" value="23"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="71"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="77"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="69"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="17"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="95"/>
African American:	<input type="text" value="31"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="1"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="5"/>
Race Unknown/Some Other Race:	<input type="text" value="7"/>
Client Declined to Provide Information:	<input type="text" value="7"/>
<b>Total:</b>	<input type="text" value="146"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan

AAA Contact Phone: (213) 252-4083

AAA Contact Email: Somapun.Pongquan@lacity.o

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	16	7	3	0
A2. Contracts/Warranties:	2	3	1	0
A3. Other Consumer/Finance:	5	6	1	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	4	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	5	2	1	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	5	1	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	3	3	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	12	13	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	30	29	2	0
E3. Other Housing:	3	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	8	4	2	0
F2. Supplemental Security Income (SSI):	10	6	0	3
F3. Pensions/Retiree Benefits:	1	2	0	0
F4. Other Income Maintenance:	1	2	0	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Somapun Pongquan

AAA Contact Phone: (213) 252-4083

AAA Contact Email: Somapun.Pongquan@lacity.o

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	1	3	1
G3. Other Individual Rights:	37	8	18	68

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	19	9	7	0
H2. Advance Health Care Directives (AHCD):	5	2	10	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	6	3	0	0

**TOTAL CASES OPENED IN QUARTER:** 181

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
108	51	72

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2412

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/5/2011	Los Angeles	Debtor's Rights Clinic	seniors	40	2
4/5/2011	Los Angeles	Estate Planning Basics	seniors	29	2
4/6/2011	Los Angeles	Estate Planning Basics	seniors	20	2
4/12/2011	Los Angeles	Power of Attorney for Healthcare	seniors	52	2
4/29/2011	Los Angeles	Caregiver Conf. and Training	seniors	100	2
5/3/2011	Los Angeles	Power of Attorney for Healthcare	seniors	64	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 12

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/10/2011	Los Angeles	ID Theft	seniors	58	2

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 25

AAA Name: *City of Los Angeles-Department of Aging*

AAA Contact Name: **Somapun Pongquan**

AAA Contact Phone: **(213) 252-4083**

AAA Contact Email: **Somapun.Pongquan@lacity.o**

Provider Name: **Bet Tzedek Legal Services**

County(ies): **Los Angeles City**

Provider Contact Name: **Velinda Mackey**

Provider Contact Phone: **(323) 549-5836**

Provider Contact Email: **vmackey@bettzedek.org**

5/11/2011	Los Angeles	Estate Planning Basics	seniors	20	2
5/17/2011	North Hollywood	Know Your Rights Presentation	workers	20	2
5/19/2011	Los Angeles	Estate Planning Basics	seniors	20	2
5/21/2011	Van Nuys	Conservatorship	Caregivers	20	2
5/31/2011	Debtor's Rights Clinic	North Hollywood	seniors	40	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Mike Parkinson

AAA Contact Phone: (707) 463-7894

AAA Contact Email: ParkinsonM@co.mendocino.c

Provider Name: Senior Law Project, Inc.

County(ies): Lake and Mendocino

Provider Contact Name: Nora Johnson

Provider Contact Phone: 707-263-4703

Provider Contact Email: noraj@seniorlawproject.o

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Mike Parkinson

AAA Contact Phone: (707) 463-7894

AAA Contact Email: ParkinsonM@co.mendocino.c

Provider Name: Senior Law Project, Inc.

County(ies): Lake and Mendocino

Provider Contact Name: Nora Johnson

Provider Contact Phone: 707-263-4703

Provider Contact Email: noraj@seniorlawproject.o

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>					
A1. Bankruptcy/Debt Collection:	30		21	6	0
A2. Contracts/Warranties:	9		10	1	0
A3. Other Consumer/Finance:	3		3	0	0
<b>EMPLOYMENT</b>					
B1. Discrimination:	0		0	0	0
B2. Other Employment:	1		1	0	0
<b>FAMILY</b>					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4		4	0	0
C2. Conservatorship:	8		8	0	0
C3. Other Family:	1		1	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>					
D1. Medi-Cal/Medicaid:	23		24	0	0
D2. Medicare:	0		2	0	0
D3. Other Health/Community Based Care:	9		9	0	0
<b>HOUSING</b>					
E1. Landlord-Tenant (Subsidized or Private Housing):	34		18	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	20		18	2	0
E3. Other Housing:	4		4	0	0
<b>INCOME MAINTENANCE</b>					
F1. Social Security:	3		3	0	0
F2. Supplemental Security Income (SSI):	2		2	0	0
F3. Pensions/Retiree Benefits:	4		4	2	0
F4. Other Income Maintenance:	0		0	0	0
<b>INDIVIDUAL RIGHTS</b>					

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Mike Parkinson

AAA Contact Phone: (707) 463-7894

AAA Contact Email: ParkinsonM@co.mendocino.c

Provider Name: Senior Law Project, Inc.

County(ies): Lake and Mendocino

Provider Contact Name: Nora Johnson

Provider Contact Phone: 707-263-4703

Provider Contact Email: noraj@seniorlawproject.o

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	14	12	0	0
G3. Other Individual Rights:	6	6	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	6	6	0	0
H2. Advance Health Care Directives (AHCD):	2	0	2	0
H3. Financial Powers of Attorney:	12	6	6	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 195

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
162	22	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 276

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/6/11	Ukiah	IHSS	Elders/Disabled	1500	3
4/19/11	Lower Lake	MDT	Elders/Disabled	6	3
5/25/11	Lower Lake	IHSS	Elders/Disabled	1500	3
6/1/11	Ukiah	IHSS	Elders/Disabled	1500	3
6/21/11	Lower Lake	MDT	Elders/Disabled	6	3

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 5

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 15

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/12/11	Ukiah	Senior Legal Issues	Foster Grandparents	20	3

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Mike Parkinson

AAA Contact Phone: (707) 463-7894

AAA Contact Email: ParkinsonM@co.mendocino.c

Provider Name: Senior Law Project, Inc.

County(ies): Lake and Mendocino

Provider Contact Name: Nora Johnson

Provider Contact Phone: 707-263-4703

Provider Contact Email: noraj@seniorlawproject.o

4/12/11	Ukiah	Mobile Home Rent Control	Mobile Home Park Residents	30	1.5
5/1/7/11	Ukiah	Financial Abuse Prevention Seminar	Elders/Disabled	100	16

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 21

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi

AAA Contact Phone: 707-565-5984

AAA Contact Email: salesi@schsd.org

Provider Name: COUNCIL ON AGING

County(ies): SONOMA

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143 707-52

Provider Contact Email: bswary@councilonaging.

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	61
65-74:	91
75-84:	81
85+:	42
Client Declined to Provide Information:	74
<b>Total:</b>	<b>349</b>

#### CLIENT GENDER

Male:	81
Female:	268
<b>Total:</b>	<b>349</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	63
Homebound:	16
Lives Alone:	78
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	8
Limited English:	19
Rural:	97
Greatest Economic Need (Minority):	4
Greatest Economic Need (Non-Minority):	106
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	11
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#### CLIENT RACE

Two or More Races:	5
Caucasian:	331
African American:	1
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	4
<b>Total:</b>	<b>349</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi

AAA Contact Phone: 707-565-5984

AAA Contact Email: salesi@schsd.org

Provider Name: COUNCIL ON AGING

County(ies): SONOMA

Provider Contact Name: Maria Keene or Barbara J Swary    Provider Contact Phone: 707-525-0143 X 143 707-52    Provider Contact Email: bswary@councilonaging.

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	20	19	1	0
A2. Contracts/Warranties:	11	9	0	0
A3. Other Consumer/Finance:	8	9	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	11	0	0
C2. Conservatorship:	8	3	0	0
C3. Other Family:	6	7	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	35	25	10	0
D2. Medicare:	11	11	0	0
D3. Other Health/Community Based Care:	2	2	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	20	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	11	0	0
E3. Other Housing:	5	6	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	7	1	1	0
F2. Supplemental Security Income (SSI):	5	2	0	0
F3. Pensions/Retiree Benefits:	4	6	0	0
F4. Other Income Maintenance:	1	4	1	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi

AAA Contact Phone: 707-565-5984

AAA Contact Email: salesi@schsd.org

Provider Name: COUNCIL ON AGING

County(ies): SONOMA

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143 707-52

Provider Contact Email: bswary@councilonaging.

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	10	0	0
G3. Other Individual Rights:	21	20	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	88	60	3	0
H2. Advance Health Care Directives (AHCD):	49	22	3	0
H3. Financial Powers of Attorney:	43	21	3	0
H4. Other Miscellaneous:	21	20	0	0

**TOTAL CASES OPENED IN QUARTER:** 395

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
300	25	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 688

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/5; 5/3; 6	Rohnert Park Senior Center	Legal Clinic (attorney)	Seniors	8	10
4/5; 5/3; 6	Sebastopol Senior Center	Legal Clinic (attorney)	Seniors	4	4
4/11; 5/9;	Petaluma Senior Center	Legal Clinic (attorney)	Seniors	16	21
4/21; 5/19;	Sebastopol Senior Center	Walk-in legal clinic (paralegal)	Seniors	15	18
Offered	Healdsburg Senior Center	Walk-in legal clinic (paralegal)	Seniors	0	1
4/21; 5/19;	Petaluma Senior Center	Walk-in legal clinic (paralegal)	Seniors	13	15

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 18

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 69

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Susan Alesi

AAA Contact Phone: 707-565-5984

AAA Contact Email: salesi@schsd.org

Provider Name: COUNCIL ON AGING

County(ies): SONOMA

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143 707-52

Provider Contact Email: bswary@councilonaging.

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/14	Chancellor Place; Windsor	Presentation to residents on Estate Planning & Consumer Fraud Protection	Senior Residents and family	30	3
4/27	So. Co APS	Powers of Attorney/capacity issues	APS case workers	20	3
4/28	COA	Trust and Estate Planning	50+	4	3
5/12	COA	Every Day Law	50+	10	3
6/27	Lodge at Paulin Creek	Presentation to residents on Estate Planning & Consumer Fraud Protection	Senior Residents and family	25	3
5/11	COAT Toastmaster	COA Legal services offered	TM members	25	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 28

AAA Name: *Napa and Solano County AAA*

AAA Contact Name: *Dan Hernandez*

AAA Contact Phone: *707.644.6612 ext. 11*

AAA Contact Email: *DHernandez@aaans.org*

Provider Name: *Legal Aid of Napa Valley*

County(ies): *Napa*

Provider Contact Name: *Kristi Lesnewich*

Provider Contact Phone: *707-259-0579*

Provider Contact Email: *klesnewich@legalaidnapa*

Total Unduplicated Client Count for Quarter:   
 Total Cases Closed in Quarter:   
 Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Dan Hernandez

AAA Contact Phone: 707.644.6612 ext. 11

AAA Contact Email: DHernandez@aaans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidnapa

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)				CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
					Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>								
A1. Bankruptcy/Debt Collection:	7				2	4	0	
A2. Contracts/Warranties:	1				0	0	0	
A3. Other Consumer/Finance:	4				0	1	0	
<b>EMPLOYMENT</b>								
B1. Discrimination:	0				0	0	0	
B2. Other Employment:	0				0	0	0	
<b>FAMILY</b>								
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1				0	0	0	
C2. Conservatorship:	0				0	0	0	
C3. Other Family:	1				0	0	0	
<b>HEALTH/COMMUNITY BASED CARE</b>								
D1. Medi-Cal/Medicaid:	0				0	0	0	
D2. Medicare:	0				0	0	0	
D3. Other Health/Community Based Care:	1				0	0	0	
<b>HOUSING</b>								
E1. Landlord-Tenant (Subsidized or Private Housing):	7				2	0	0	
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0				0	0	0	
E3. Other Housing:	2				3	2	1	
<b>INCOME MAINTENANCE</b>								
F1. Social Security:	0				0	0	0	
F2. Supplemental Security Income (SSI):	0				0	0	0	
F3. Pensions/Retiree Benefits:	0				0	0	0	
F4. Other Income Maintenance:	0				0	0	0	
<b>INDIVIDUAL RIGHTS</b>								

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Dan Hernandez

AAA Contact Phone: 707.644.6612 ext. 11

AAA Contact Email: DHernandez@aaans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidnapa

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	3	0	1
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	2	5	0
H2. Advance Health Care Directives (AHCD):	3	0	1	0
H3. Financial Powers of Attorney:	2	0	1	0
H4. Other Miscellaneous:	1	0	2	0

**TOTAL CASES OPENED IN QUARTER:** 45

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
12	16	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 318

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4-11-11	DA's Office	Elder Abuse Prevention Council	Senior Service Providers	21	1.5
4/13/11	First Five	Health Aging Population Health Aging Population Initiative	Senior Service Providers	18	3
5/20/11	Napa	In Home Supportive Service	Seniors/Providers IHSS	9	2.5
5/23/11	Veterans Home	Commission on Aging	Senior Service Providers/Seniors	22	15
06/08/11	First Five	Healthy Aging Population Initiative	Senior Service Providers	15	2.5
06/09/11	Hospice	Caregiver Ordinance	Senior Service Providers/Seniors	85	16
06/13/11	DA's Office	Elder Abuse Prevention Council	Senior Service Providers	19	1.5
06/15/11	Coalition of Non-Profits	Caregiver Ordinance	Non Profits Serving Seniors and Others	45	1.5
06/17/11	Napa	In Home Support Services	Seniors/Providers IHSS	8	2.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 9

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 4

PSA: 28      AAA Name: Napa and Solano County AAA

AAA Contact Name: Dan Hernandez      AAA Contact Phone: 707.644.6612 ext. 11      AAA Contact Email: DHernandez@aaans.org

Provider Name: Legal Aid of Napa Valley      County(ies): Napa

Provider Contact Name: Kristi Lesnewich      Provider Contact Phone: 707-259-0579      Provider Contact Email: klesnewich@legalaidnapa

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Dan Hernandez

AAA Contact Phone: 707.644.6612 ext. 11

AAA Contact Email: DHernandez@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Rober Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	29
65-74:	32
75-84:	9
85+:	2
Client Declined to Provide Information:	0
<b>Total:</b>	<b>72</b>

#### CLIENT GENDER

Male:	27
Female:	45
<b>Total:</b>	<b>72</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	30
Homebound:	0
Lives Alone:	27
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	5
Rural:	1
Greatest Economic Need (Minority):	16
Greatest Economic Need (Non-Minority):	12
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	9
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	29
African American:	21
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	7
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	7
Client Declined to Provide Information:	4
<b>Total:</b>	<b>72</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Dan Hernandez

AAA Contact Phone: 707.644.6612 ext. 11

AAA Contact Email: DHernandez@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Rober Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	2	10	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	14	2	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	4	4	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	4	5	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	1	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	34	33	0	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	5	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	3	3	0	0
F2. Supplemental Security Income (SSI):	3	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	4	0	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Dan Hernandez

AAA Contact Phone: 707.644.6612 ext. 11

AAA Contact Email: DHernandez@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Rober Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	2	2	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 72

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
73	0	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 177

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/6/11	Vallejo Senior Center	Outreach at Florence Douglas Senior	Seniors	3	2
5/4/11	Vallejo Senior Center	Outreach at Florence Douglas Senior	Seniors	4	2
6/1/11	Vallejo Senior Center	Outreach at Florence Douglas Senior	Seniors	4	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 6

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/1/2011	Solano County	Senior Issues	Senior Coalition	8	4
4/14/2011	Solano County	Discuss Vallejo Senior Issues	Vallejo Senior Roundtable	10	2
4/24/2011	Multi	Povery Summit - Issues impaaction seniors & others	Povery Law Advocates	20	8

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 28

AAA Name: *Napa and Solano County AAA*

AAA Contact Name: *Dan Hernandez*

AAA Contact Phone: *707.644.6612 ext. 11*

AAA Contact Email: *DHernandez@aaans.org*

Provider Name: *Legal Services of Northern California*

County(ies): *Solano*

Provider Contact Name: *Rober Stalker / Angela Greer*

Provider Contact Phone: *707-643-0054*

Provider Contact Email: *Vallejo-office@lsnc.net*

5/11/2011	Solano County	Presentation about services	Fairfield Senior Roundtable	10	3
6/3/2011	Solano County	Presentation & Meeting	Senior Coalition	8	4
Weekly	Vallejo LSNC Office	About 13 clinics on how to respond to Unlawful Detainer Eviction papers	Solano County Seniors facing eviction	13	13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 18

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 34

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 29

AAA Name: *El Dorado County Area Agency on Aging*

AAA Contact Name: *Linda Dean*

AAA Contact Phone: (530) 621-6251

AAA Contact Email: *linda.dean@edcgov.us*

Provider Name: *Senior Legal Services*

County(ies): *El Dorado*

Provider Contact Name: *Diana B. Steele*

Provider Contact Phone: (530) 621-6154

Provider Contact Email: *diana.steele@edcgov.us*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	48
65-74:	155
75-84:	105
85+:	59
Client Declined to Provide Information:	171
<b>Total:</b>	<b>538</b>

#### CLIENT GENDER

Male:	193
Female:	345
<b>Total:</b>	<b>538</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	60
Homebound:	18
Lives Alone:	230
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	35
Limited English:	8
Rural:	538
Greatest Economic Need (Minority):	1
Greatest Economic Need (Non-Minority):	279
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	8
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#### CLIENT RACE

Two or More Races:	2
Caucasian:	510
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	0
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	4
Japanese:	2
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	9
<b>Total:</b>	<b>538</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 29

AAA Name: *El Dorado County Area Agency on Aging*

AAA Contact Name: *Linda Dean*

AAA Contact Phone: *(530) 621-6251*

AAA Contact Email: *linda.dean@edcgov.us*

Provider Name: *Senior Legal Services*

County(ies): *El Dorado*

Provider Contact Name: *Diana B. Steele*

Provider Contact Phone: *(530) 621-6154*

Provider Contact Email: *diana.steele@edcgov.us*

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>					
A1. Bankruptcy/Debt Collection:	66		60	5	0
A2. Contracts/Warranties:	15		7	5	0
A3. Other Consumer/Finance:	39		35	6	0
<b>EMPLOYMENT</b>					
B1. Discrimination:	2		2	0	0
B2. Other Employment:	0		0	0	0
<b>FAMILY</b>					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	13		13	1	0
C2. Conservatorship:	8		5	1	0
C3. Other Family:	15		11	2	0
<b>HEALTH/COMMUNITY BASED CARE</b>					
D1. Medi-Cal/Medicaid:	33		33	2	0
D2. Medicare:	7		7	0	0
D3. Other Health/Community Based Care:	10		7	4	0
<b>HOUSING</b>					
E1. Landlord-Tenant (Subsidized or Private Housing):	39		28	5	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	72		46	37	0
E3. Other Housing:	43		40	2	0
<b>INCOME MAINTENANCE</b>					
F1. Social Security:	12		10	2	0
F2. Supplemental Security Income (SSI):	3		3	0	0
F3. Pensions/Retiree Benefits:	11		9	1	0
F4. Other Income Maintenance:	13		13	1	0
<b>INDIVIDUAL RIGHTS</b>					

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Linda Dean

AAA Contact Phone: (530) 621-6251

AAA Contact Email: linda.dean@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Diana B. Steele

Provider Contact Phone: (530) 621-6154

Provider Contact Email: diana.steele@edcgov.us

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	38	22	8	0
G3. Other Individual Rights:	6	6	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	191	93	145	0
H2. Advance Health Care Directives (AHCD):	127	60	107	0
H3. Financial Powers of Attorney:	127	59	109	0
H4. Other Miscellaneous:	17	14	3	0

**TOTAL CASES OPENED IN QUARTER:** 907

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
583	446	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1115

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/19/2011	Senior Center	Grandparent Rights	Seniors	16	4
4/21/2011	Fairgrounds	Senior Legal Services offered	Seniors	60	4
5/9/2011	S. Lake Tahoe	Estate Planning for Lower Income	Seniors	28	8
5/9/2011	Placerville	Reverse Mortgages	Seniors	53	4
5/16/2011	Dennys-Placerville	Senior Legal Services services	Seniors	20	4
5/17/2011	Placerville Senior Center	Powers of Attorney/Health Care Directives	Seniors	15	4
6/2/2011	SIRS in Placerville	Senior Legal Services	Seniors	42	4
6/14/2011	Placerville Senior Center	Estate Planning for Low Income	Seniors	8	4

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 4

PSA: 29

AAA Name: *El Dorado County Area Agency on Aging*

AAA Contact Name: *Linda Dean*

AAA Contact Phone: *(530) 621-6251*

AAA Contact Email: *linda.dean@edcgov.us*

Provider Name: *Senior Legal Services*

County(ies): *El Dorado*

Provider Contact Name: *Diana B. Steele*

Provider Contact Phone: *(530) 621-6154*

Provider Contact Email: *diana.steele@edcgov.us*

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: California Rural Legal Assistance

County(ies): Stanislaus

Provider Contact Name: Arsenio Mataka

Provider Contact Phone: (209) 577-3811

Provider Contact Email: amataka@crla.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: California Rural Legal Assistance

County(ies): Stanislaus

Provider Contact Name: Arsenio Mataka

Provider Contact Phone: (209) 577-3811

Provider Contact Email: amataka@crla.org

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	6	10	3	0
A2. Contracts/Warranties:	4	4	1	0
A3. Other Consumer/Finance:	2	2	1	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	1	1
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	1	0	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	2	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	10	14	3	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	11	2	1
E3. Other Housing:	11	7	2	1
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	7	2	3	0
F2. Supplemental Security Income (SSI):	6	3	5	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	1	1
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: 209-525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: California Rural Legal Assistance

County(ies): Stanislaus

Provider Contact Name: Arsenio Mataka

Provider Contact Phone: (209) 577-3811

Provider Contact Email: amataka@crla.org

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	7	0	0
G3. Other Individual Rights:	2	2	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	5	2	5	0
H2. Advance Health Care Directives (AHCD):	1	0	3	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	1	3	0

**TOTAL CASES OPENED IN QUARTER:** 79

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
69	33	7

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 459

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/5/2011	Modesto Law Day at the Mall	Senior consumer	Seniors plus	1000	5.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 6

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Safiya Morgan

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: safiya@centralcallegal.or

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="16"/>
65-74:	<input type="text" value="38"/>
75-84:	<input type="text" value="32"/>
85+:	<input type="text" value="13"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="99"/>

#### CLIENT GENDER

Male:	<input type="text" value="44"/>
Female:	<input type="text" value="55"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="99"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="25"/>
Homebound:	<input type="text" value="1"/>
Lives Alone:	<input type="text" value="34"/>
Institutionalized:	<input type="text" value="1"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="5"/>
Limited English:	<input type="text" value="6"/>
Rural:	<input type="text" value="10"/>
Greatest Economic Need (Minority):	<input type="text" value="25"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="24"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="35"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="35"/>
Caucasian:	<input type="text" value="52"/>
African American:	<input type="text" value="10"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="1"/>
Client Declined to Provide Information:	<input type="text" value="1"/>
<b>Total:</b>	<input style="background-color: #e0ffff;" type="text" value="99"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Safiya Morgan

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: safiya@centralcallegal.or

	CASES OPENED IN QUARTER <small>(Total Cases Opened by Legal Problem Code)</small>		CASES CLOSED IN QUARTER <small>(Total Cases Closed by Case Closing Code &amp; Legal Problem Code)</small>		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>					
A1. Bankruptcy/Debt Collection:	7		1	0	0
A2. Contracts/Warranties:	12		2	0	0
A3. Other Consumer/Finance:	8		2	2	0
<b>EMPLOYMENT</b>					
B1. Discrimination:	1		0	0	0
B2. Other Employment:	0		0	0	0
<b>FAMILY</b>					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2		1	0	0
C2. Conservatorship:	2		0	0	0
C3. Other Family:	0		0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>					
D1. Medi-Cal/Medicaid:	1		1	0	0
D2. Medicare:	0		0	0	0
D3. Other Health/Community Based Care:	3		2	0	0
<b>HOUSING</b>					
E1. Landlord-Tenant (Subsidized or Private Housing):	6		5	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13		2	0	0
E3. Other Housing:	2		0	0	0
<b>INCOME MAINTENANCE</b>					
F1. Social Security:	1		0	0	0
F2. Supplemental Security Income (SSI):	1		0	0	0
F3. Pensions/Retiree Benefits:	0		0	0	0
F4. Other Income Maintenance:	1		0	0	0
<b>INDIVIDUAL RIGHTS</b>					

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Safiya Morgan

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: safiya@centralcallegal.or

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	0	1	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	26	1	2	0
H2. Advance Health Care Directives (AHCD):	3	1	0	0
H3. Financial Powers of Attorney:	3	1	2	0
H4. Other Miscellaneous:	1	5	2	0

**TOTAL CASES OPENED IN QUARTER:** 97

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
24	10	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 531

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/26/11	Atwater, CA	Presentation on estate planning to Atwater Kiwanis club	Seniors in Merced County	40	4
6/21/11	Merced, CA	Presentation to Valley Care Giver Resource Center	Caregivers for senior citizens	15	4

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 8

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/18/11	Fresno, CA	Senior Awareness Day 2011 presented by the Elder Abuse Prevention Roundtable	Senior advocates	100	7.5
5/20/11	Merced, CA	Training on Merced County's Legal Services for Seniors program	Merced County Ombudsman and HICAP staff and volunteers	8	4

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

Fiscal Year: 2010-2011

Quarter: 4

PSA: 31      AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima      AAA Contact Phone: 209-385-3000 Ext.5699      AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services      County(ies): Merced

Provider Contact Name: Safiya Morgan      Provider Contact Phone: 209-723-5466 Merced / 559      Provider Contact Email: safiya@centralcallegal.or

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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: **Ethan Hurley**

AAA Contact Phone: (831) 755-3425

AAA Contact Email: [hurleye@co.monterey.ca.us](mailto:hurleye@co.monterey.ca.us)

Provider Name: **Legal Services for Seniors**

County(ies): **Monterey**

Provider Contact Name: **Kellie D. Morgantini**

Provider Contact Phone: (831) 755-3425

Provider Contact Email: [hurleye@co.monterey.ca.us](mailto:hurleye@co.monterey.ca.us)

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="124"/>
65-74:	<input type="text" value="183"/>
75-84:	<input type="text" value="131"/>
85+:	<input type="text" value="87"/>
Client Declined to Provide Information:	<input type="text" value="116"/>
<b>Total:</b>	<input type="text" value="641"/>

#### CLIENT GENDER

Male:	<input type="text" value="248"/>
Female:	<input type="text" value="393"/>
<b>Total:</b>	<input type="text" value="641"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="125"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="302"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="9"/>
Limited English:	<input type="text" value="157"/>
Rural:	<input type="text" value="300"/>
Greatest Economic Need (Minority):	<input type="text" value="654"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="122"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="185"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="5"/>
Caucasian:	<input type="text" value="306"/>
African American:	<input type="text" value="60"/>
Native American/Native Alaskan:	<input type="text" value="7"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="4"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="17"/>
Filipino:	<input type="text" value="49"/>
Japanese:	<input type="text" value="23"/>
Korean:	<input type="text" value="7"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="56"/>
Guamanian:	<input type="text" value="7"/>
Hawaiian:	<input type="text" value="15"/>
Samoan:	<input type="text" value="17"/>
Other Asian/Pacific Islander:	<input type="text" value="8"/>
Race Unknown/Some Other Race:	<input type="text" value="30"/>
Client Declined to Provide Information:	<input type="text" value="30"/>
<b>Total:</b>	<input type="text" value="641"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: **Ethan Hurley**

AAA Contact Phone: (831) 755-3425

AAA Contact Email: [hurleye@co.monterey.ca.us](mailto:hurleye@co.monterey.ca.us)

Provider Name: **Legal Services for Seniors**

County(ies): **Monterey**

Provider Contact Name: **Kellie D. Morgantini**

Provider Contact Phone: (831) 755-3425

Provider Contact Email: [hurleye@co.monterey.ca](mailto:hurleye@co.monterey.ca)

		CASES CLOSED IN QUARTER <small>(Total Cases Closed by Case Closing Code &amp; Legal Problem Code)</small>		
CASES OPENED IN QUARTER <small>(Total Cases Opened by Legal Problem Code)</small>		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	26	18	6	2
A2. Contracts/Warranties:	51	34	14	3
A3. Other Consumer/Finance:	62	40	15	7
<b>EMPLOYMENT</b>				
B1. Discrimination:	2	1	1	0
B2. Other Employment:	9	8	1	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	33	11	17	5
C2. Conservatorship:	0	0	0	0
C3. Other Family:	9	8	1	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	44	28	15	1
D2. Medicare:	25	16	5	4
D3. Other Health/Community Based Care:	24	12	12	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	71	22	44	5
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	32	22	5	5
E3. Other Housing:	2	2	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	40	21	16	3
F2. Supplemental Security Income (SSI):	22	11	10	1
F3. Pensions/Retiree Benefits:	11	8	3	0
F4. Other Income Maintenance:	2	1	1	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: **Ethan Hurley**

AAA Contact Phone: (831) 755-3425

AAA Contact Email: [hurleye@co.monterey.ca.us](mailto:hurleye@co.monterey.ca.us)

Provider Name: **Legal Services for Seniors**

County(ies): **Monterey**

Provider Contact Name: **Kellie D. Morgantini**

Provider Contact Phone: (831) 755-3425

Provider Contact Email: [hurleye@co.monterey.ca](mailto:hurleye@co.monterey.ca)

G1. Immigration/Naturalization:	2	1	1	0
G2. Elder Abuse/Neglect/Exploitation:	9	3	4	2
G3. Other Individual Rights:	15	10	5	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	90	28	62	0
H2. Advance Health Care Directives (AHCD):	36	4	32	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	24	17	9	0

**TOTAL CASES OPENED IN QUARTER:** 641

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
326	279	38

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2500

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/4/2011	San Francisco	General Presentation	Other legal programs	75	4
4/26/2011	Monterey	General Presentation	City Council	12	2
4/28/2011	Salinas	General Presentation	County DA/Social Services	15	1.5
5/6/2011	Salinas	Veterans Affairs	Veterans and support	150	6
5/26/2011	Marina	Monterey County Free Library	Librarians	25	2
6/9/2011	San Francisco	Cal. Dept of Insurance	Dept Ins. Attys	10	4

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 20

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/19/2011	Monterey Courthouse	Legal Services in Monterey County	County Bar	15	2

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: **Ethan Hurley**

AAA Contact Phone: **(831) 755-3425**

AAA Contact Email: **hurleye@co.monterey.ca.us**

Provider Name: **Legal Services for Seniors**

County(ies): **Monterey**

Provider Contact Name: **Kellie D. Morgantini**

Provider Contact Phone: **(831) 755-3425**

Provider Contact Email: **hurleye@co.monterey.ca.**

5/26/2011	Comm. Fdtn – Monterey	Restraining Orders	Estate Planners/Attorneys	10	2
6/6/2011	Alliance on Aging – Monterey	LSS/Medicare & Medi-Cal	HICAP peer counselors	15	2
6/11/2011	Fort Ord	Veterans' Rights	Veterans	200	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: KATHRYN SHELTON

AAA Contact Phone: (661) 868-1054

AAA Contact Email: sheltonk@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbia.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: KATHRYN SHELTON

AAA Contact Phone: (661) 868-1054

AAA Contact Email: sheltonk@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	21	14	10	0
A2. Contracts/Warranties:	5	4	3	0
A3. Other Consumer/Finance:	1	1	3	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	2	1	1
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	4	4	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	1	2	1
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	21	14	6	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	12	3	2
E3. Other Housing:	4	3	2	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	11	10	3	0
F2. Supplemental Security Income (SSI):	9	5	3	0
F3. Pensions/Retiree Benefits:	0	2	0	0
F4. Other Income Maintenance:	4	0	2	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: KATHRYN SHELTON

AAA Contact Phone: (661) 868-1054

AAA Contact Email: sheltonk@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	3	2	3
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	2	1	1	0
H2. Advance Health Care Directives (AHCD):	3	1	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	5	1	0

**TOTAL CASES OPENED IN QUARTER:** 116

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
82	44	8

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 509

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
04/8/11	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at the Bakersfield Adult School Community Resource Fair	Kern County Senior Population	200	2.5
04/26/11	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Law Day at the Valley Plaza Mall	Kern County Senior Population	50	5
05/2/11	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at the Downtown Street Fair	Kern County Senior Population	200	3
05/6/11	Frazier Park, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at the Collaborative Meeting	Kern County Senior Population	50	6

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2010-2011

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: KATHRYN SHELTON

AAA Contact Phone: (661) 868-1054

AAA Contact Email: sheltonk@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

05/12/11	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at the Kern County Elder Abuse Prevention	Kern County Senior Population	200	7.5
05/17/11	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project the Family Law Center	Kern County Senior Population	5	7.5
05/20/11	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Kern City Senior Meeting	Kern County Senior Population	70	2.8
06/2/11	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at the Collaborative Meeting	Kern County Senior Population	50	3.5
06/11/11	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at the Alzheimer's Association Annual Caring for the Caregiver Event	Kern County Senior Population	500	7.5
06/21/11	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at the lake Isabella Family Resource Center	Kern County Senior Population	6	7.5
06/26/11	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project	Kern County Senior Population	30	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 11

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 56

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0