

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 1

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	33
65-74:	26
75-84:	20
85+:	11
Client Declined to Provide Information:	0
Total:	90

CLIENT GENDER

Male:	38
Female:	52
Total:	90

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	47
Homebound:	0
Lives Alone:	49
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	1
Rural:	54
Greatest Economic Need (Minority):	5
Greatest Economic Need (Non-Minority):	31
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	1
Caucasian:	75
African American:	1
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	1
Client Declined to Provide Information:	6
Total:	90

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 1

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input style="width: 40px; text-align: center;" type="text" value="11"/>	<input style="width: 40px; text-align: center;" type="text" value="7"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
A2. Contracts/Warranties:	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
A3. Other Consumer/Finance:	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
B2. Other Employment:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	<input style="width: 40px; text-align: center;" type="text" value="8"/>	<input style="width: 40px; text-align: center;" type="text" value="6"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
C2. Conservatorship:	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
C3. Other Family:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input style="width: 40px; text-align: center;" type="text" value="12"/>	<input style="width: 40px; text-align: center;" type="text" value="9"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
D2. Medicare:	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
D3. Other Health/Community Based Care:	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 40px; text-align: center;" type="text" value="10"/>	<input style="width: 40px; text-align: center;" type="text" value="5"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
E3. Other Housing:	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 1

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	6	2	2	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	33	20	1	0
H2. Advance Health Care Directives (AHCD):	7	7	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 98

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
63	8	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 554

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 2

Total Unduplicated Client Count for Quarter: 146

Total Cases Closed in Quarter: 166

Total Units of Service for Quarter (Unit=1 Hour): 554

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64: 43
 65-74: 55
 75-84: 38
 85+: 10
 Client Declined to Provide Information: 0
 Total: 146

CLIENT GENDER

Male: 92
 Female: 54
 Total: 146

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 49
 Homebound: 3
 Lives Alone: 38
 Institutionalized: 3
 Suspected Victim of Elder Abuse/Exploitation: 5
 Limited English: 1
 Rural: 70
 Greatest Economic Need (Minority): 6
 Greatest Economic Need (Non-Minority): 44
 Greatest Economic Need (Minority Status Unknown): 0

CLIENT RACE

Two or More Races: 0
 Caucasian: 76
 African American: 0
 Native American/Native Alaskan: 5
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 0
 Japanese: 1
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 2
 Client Declined to Provide Information: 62
 Total: 146

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 2

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	18	14	1	0
A2. Contracts/Warranties:	11	9	1	0
A3. Other Consumer/Finance:	8	9	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	11	1	7	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	6	4	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	45	31	7	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	9	7	1	0
E3. Other Housing:	9	8	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 2

INCOME MAINTENANCE

F1. Social Security:	4	3	0	0
F2. Supplemental Security Income (SSI):	6	5	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	3	1	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	13	10	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	20	12	7	0
H2. Advance Health Care Directives (AHCD):	27	7	12	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	5	3	0	0

TOTAL CASES OPENED IN QUARTER: 202

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
127	38	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 413

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Services of Northern California*
County(ies) *Shasta, Siskiyou, Lassen, Modoc and Tr*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 2

3/26/12	Anderson	Presentation RE: our services and Medi-Cal	Persons at Lunch	25	0
3/19/12	Burney	Presentation RE: our services and Medi-Cal	Persons at Lunch	40	2
2/22/12	Burney	Presentation RE: our services and senior scams	Persons at Lunch	31	2
1/30/12	Anderson	Presentation RE: our services and senior scams	Persons at Lunch	35	1
1/9/12	Shasta Lake	Presentation RE: our services and consumer debt	Persons at Lunch	35	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 3

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 3

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER <small>(Total Cases Opened by Legal Problem Code)</small>

CASES CLOSED IN QUARTER <small>(Total Cases Closed by Case Closing Code & Legal Problem Code)</small>		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	31	19	9	1
A2. Contracts/Warranties:	14	8	5	1
A3. Other Consumer/Finance:	6	1	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	5	0	4	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	18	14	3	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	8	3	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	32	22	8	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	10	8	1
E3. Other Housing:	0	0	0	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 3

INCOME MAINTENANCE

F1. Social Security:	5	2	1	1
F2. Supplemental Security Income (SSI):	6	0	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	4	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	7	4	3	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	8	1	0
H2. Advance Health Care Directives (AHCD):	9	3	5	0
H3. Financial Powers of Attorney:	9	3	5	0
H4. Other Miscellaneous:	2	2	1	0

TOTAL CASES OPENED IN QUARTER: 188

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
108	56	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 547

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Services of Northern California*
County(ies) *Butte, Colusa, Glenn, Plumas, Tehama*

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 3

3/8/12	All Counties	Guardianship Clinic	Relative Caregivers	3	2
3/8/12	All Counties	Justice Bus – Housing Issues	Community	15	4
2/23/12	All Counties	Guardianship Clinic	Relative Caregivers	3	2
2/12/12	Butte Co.	Shalom Free Clinic Outreach	Community	40	2
2/10/12	All Counties	Foreclosure Clinic	Community	3	3
2/9/12	All Counties	Guardianship Clinic	Relative Caregivers	3	2
3/22/12	All Counties	Guardianship Clinic	Relative Caregivers	3	2
3/9/12	All Counties	Foreclosure Clinic	Community	3	3
2/8/12	Butte Co.	Jesus Center Outreach	Seniors and Others	15	2
1/31/12	Butte Co.	Oroville Rescue Mission Outreach	Homeless	30	2
1/26/12	All Counties	Guardianship Clinic	Relative Caregivers	3	2
1/13/12	All Counties	Foreclosure Clinic	Community	3	3
1/12/12	All Counties	Guardianship Clinic	Relative Caregivers	3	2
1/9/12	Butte Co.	Foreclosure Prevention Seminar	Community	30	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 14

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 34

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies) Butte, Colusa, Glenn, Plumas, Tehama					
3/28/12	Tehama Co.	ESCC Meeting	Providers	15	4
3/27/12	Butte Co.	Tenants in Foreclosed Properties	Providers	2	1
3/21/12	Butte	Foreclosure Prevention Workshop in Paradise	Community	25	7
3/15/12	Butte Co.	PAO-HC	Veterans Group	5	1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 3

3/13/12	Glenn Co.	ADA Issues in Senior Housing	Providers	3	1
3/12/12	Plumas Co.	MDT Meeting	Providers	4	3
3/2/12	Tehama Co.	Senior Abuse Issues	Providers	3	1
2/28/12	All Counties	Radio Show presentation re Housing Issues for Seniors	Seniors	100	1
1/31/12	Butte Co.	Basic Legal Literacy training	Community	27	3
1/31/12	Tehama Co.	Banking Regulations training	Providers	30	1
1/12/12	All Counties	Preparing Spanish language handouts re Wills, POAs	Seniors	15	2
1/10/12	Glenn Co.	A& D Issues Training	Providers	4	1
1/9/12	Plumas Co.	MDT Meeting	Providers	40	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 13

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 28

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 4

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 4

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	88	45	19	3
A2. Contracts/Warranties:	25	20	5	0
A3. Other Consumer/Finance:	36	18	5	1

EMPLOYMENT

B1. Discrimination:	2	1	0	0
B2. Other Employment:	11	7	1	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	21	15	1	0
C2. Conservatorship:	6	3	0	0
C3. Other Family:	13	5	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	24	14	17	1
D2. Medicare:	5	7	3	1
D3. Other Health/Community Based Care:	8	9	1	5

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	115	103	21	5
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	53	26	19	2
E3. Other Housing:	19	13	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

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Quarter: 3

PSA: 4

INCOME MAINTENANCE

F1. Social Security:	18	11	3	0
F2. Supplemental Security Income (SSI):	12	12	4	0
F3. Pensions/Retiree Benefits:	14	9	9	3
F4. Other Income Maintenance:	15	11	1	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	18	8	6	1
G3. Other Individual Rights:	44	23	7	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	102	73	13	0
H2. Advance Health Care Directives (AHCD):	55	26	8	1
H3. Financial Powers of Attorney:	28	14	10	0
H4. Other Miscellaneous:	5	4	0	0

TOTAL CASES OPENED IN QUARTER: 737

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
477	155	25

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2303

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Services of Northern California

County(ies): Yolo

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 4

2/23/2012	Woodland	Presentation on services offered-The Californian	Senior Services Providers	25	1
1/10/2012	Woodland	Presentation on services offered-Yolo Healthy Aging Collaboration	Senior Services Providers	15	1
Provider Name: Sacramento Senior Legal Services					
County(ies) Sacramento					
3/15/12	"Network Café" Sacramento Food Bank & Family Services	Overview of SLH services & networking with other organizations	Non-profit community organizations	10	4.2
2/23/12	CSUS, Sacramento	Presentation to CSUS students on SLH services	Social Work students	20	3.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 9

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services of Northern California					
County(ies) Placer, Nevada, Sierra					
01/26/12	Grass Valley	*Prevention of Homelessness*	Committee Members	18	4
01/18/12	Grass Valley	MDT Elder Abuse Meeting	MDT Members	10	3
02/2012	Colfax	Planning: Outreach Presentation On March 31	Rural Placer Seniors	15	2
02/2012	Auburn	PSAs to Newsmedia RE: Senior Legal Services	Placer Seniors	0	1
02/2012	Auburn	Discussion w/ OAC: Presentation to Older Adult Collaborative June 13th.	Placer Senior Service Providers	20	1
02/2012	Roseville	1 Card Matrix/ CAMET outreach to Seniors	Placer Seniors and First Responders	20	1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 4

02/13/12	Nevada City	Prep for 2/21 Workshop on Scam Prevention	Nevada Seniors	20	1
02/28/12	Nevada City	Edit Scam Prevention Brochure	Nevada, Sierra & Placer Seniors	250	1.5
03/01/12	Roseville	CAMET	Senior Service Providers	20	4
03/16/12	Auburn	**"A Time For Seniors" Radio Broadcast 950 am KAHI*	Seniors	1000	3
03/21/12	Grass Valley	CAMET	Senior Service Providers	12	3
03/31/12	Colfax	*Presentation: Estate Planning Tools To Prevent Conservatorship*	Seniors	10	8
01/05/12	Placer Justice Center	*Domestic Violence Against Elders*	Placer Service Providers for Elderly	15	4
02/21/12	North San Juan	*Community Ed Workshop on Scam Prevention*	Nevada Seniors	21	4.5
County(ies) Yolo					
3/7/12	Knights Landing Library	Long Term Care Financial Planning	Seniors	2	5.5
1/5/2012	Esparto	Long Term Care Financial Planning	Seniors	18	5.5
3/10/12	Davis Library	Financial Planning at End of Life	Seniors	30	12.5
2/09/2012	West Sacramento	Long Term Care Financial Planning	Seniors	23	5.5
Provider Name: Sacramento Senior Legal Services					
County(ies) Sacramento					
3/26/12	Sacramento	Bankruptcy	Seniors	19	0.4
Provider Name: Yuba Sutter Legal Center					
County(ies) Sutter and Yuba					
1/9	Sutter Medical Foundation	YSLC Services	seniors	12	0.25
3/27	Yuba City Senior	Renter's Insurance	seniors	32	1
3/28	Yuba City Senior	Loan Modefications	seniors	38	2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 4

3/21	Yuba County Senior	Car Accidents #2	seniors	10	1.5
3/17	Yuba County Senior	Car Accidents #1	seniors	10	0.75
3/1	CRLA	Landlord/Tenant	seniors	4	1.5
2/19	YC Nazarene Church	Living Trusts, POA & AHCD	seniors	95	1
2/8	Retired Teachers Assn.	YSLC Services	seniors	92	2
1/23	Yuba City Senior Center	Caregiver Resources	seniors	32	1
1/24	Yuba City Senior Center	Medicare Coverage	seniors	36	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 20

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 82

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 5

Total Unduplicated Client Count for Quarter:
 Total Cases Closed in Quarter:
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 5

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	16	11	1	0
A2. Contracts/Warranties:	3	3	0	1
A3. Other Consumer/Finance:	3	1	0	1

EMPLOYMENT

B1. Discrimination:	2	1	0	0
B2. Other Employment:	3	2	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	16	4	3	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	3	0	0
E3. Other Housing:	0	0	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 5

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	9	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	9	4	0	0

TOTAL CASES OPENED IN QUARTER: 70

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
41	4	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 663

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 6

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 6

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input style="width: 40px;" type="text" value="14"/>	<input style="width: 40px;" type="text" value="17"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="1"/>
A2. Contracts/Warranties:	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
A3. Other Consumer/Finance:	<input style="width: 40px;" type="text" value="17"/>	<input style="width: 40px;" type="text" value="4"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="4"/>

EMPLOYMENT

B1. Discrimination:	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
B2. Other Employment:	<input style="width: 40px;" type="text" value="4"/>	<input style="width: 40px;" type="text" value="4"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	<input style="width: 40px;" type="text" value="7"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="1"/>
C2. Conservatorship:	<input style="width: 40px;" type="text" value="6"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
C3. Other Family:	<input style="width: 40px;" type="text" value="0"/>			

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
D2. Medicare:	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
D3. Other Health/Community Based Care:	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 40px;" type="text" value="85"/>	<input style="width: 40px;" type="text" value="77"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="9"/>
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	<input style="width: 40px;" type="text" value="6"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
E3. Other Housing:	<input style="width: 40px;" type="text" value="56"/>	<input style="width: 40px;" type="text" value="13"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 6

INCOME MAINTENANCE

F1. Social Security:	16	7	0	0
F2. Supplemental Security Income (SSI):	14	16	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	34	21	1	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	47	18	0	1
G2. Elder Abuse/Neglect/Exploitation:	22	6	0	0
G3. Other Individual Rights:	3	1	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	24	8	3	4
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	31	15	1	1

TOTAL CASES OPENED IN QUARTER: 398

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
218	10	23

TOTAL ESTIMATED CASE WORK HOURS SPENT: 4211

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 6

1/15/2012	SF Tenderloin	Tets Festival	Vietnamese	300	6
1/7/12	SF Japan town	Ohsogotsu Fair	Japanese comm	150	4
Provider Name: La Raza Centro Legal, Inc.					
County(ies) City & County of San Francisco, CA					
March 21,	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
March 7,	LRCL	La Raza Centro Legal Senior Clinic	Elder	7	2
February 2,	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
January 19,	LRCL	La Raza Centro Legal Senior Clinic	Elder	7	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 18

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Asian Law Caucus					
County(ies) San Francisco					
3/29/12	Bayanihan Community Center	SFCLT Workshop on co-ops, tenant rights	Outreach to tenants at Mint Mall	6	3
Provider Name: Asian Pacific Islander Legal Outreach					
County(ies) San Francisco					
3/12/12	Filipino Senior Resource Center	Housing & Eviction	Filipino Seniors	17	3
2/25/12	Hasting	Recruiting Law Students and Public Interest work	Law Student Volunteers	50	4
2/22/12	Golden Gate University	Recruiting Law Students for Public Interest work	Law Student Volunteers	30	4
2/2/12	Excelsior Com Ctr	Housing and Tax	Seniors	28	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 6

1/11/12	Canon Kip	Reasonable accommodation	Seniors	17	3
Provider Name: La Raza Centro Legal, Inc.					
County(ies) City & County of San Francisco, CA					
March, 14,	DLP. 3358 Cesar Chavez, SF	Tenant's Rights	Senior Day Laborers	25	6
February 1	DLP. 3358 Cesar Chavez, SF	Housing	Senior Day Laborers	14	6
February 3,	DLP. 3358 Cesar Chavez, SF	Medi-Cal/Health Insurance	Senior Day Laborers	12	6
January 4,	DLP. 3358 Cesar Chavez, SF	Health Insurance	Senior Day Laborers	13	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 44

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 7

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	48
65-74:	92
75-84:	61
85+:	31
Client Declined to Provide Information:	0
Total:	232

CLIENT GENDER

Male:	73
Female:	159
Total:	232

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	78
Homebound:	0
Lives Alone:	84
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	1
Rural:	0
Greatest Economic Need (Minority):	38
Greatest Economic Need (Non-Minority):	44
Greatest Economic Need (Minority Status Unknown):	2

CLIENT RACE

Two or More Races:	1
Caucasian:	134
African American:	66
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	6
Filipino:	7
Japanese:	3
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	5
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	1
Total:	232

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 7

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input style="width: 40px;" type="text" value="10"/>	<input style="width: 40px;" type="text" value="6"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>
A2. Contracts/Warranties:	<input style="width: 40px;" type="text" value="9"/>	<input style="width: 40px;" type="text" value="5"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
A3. Other Consumer/Finance:	<input style="width: 40px;" type="text" value="32"/>	<input style="width: 40px;" type="text" value="20"/>	<input style="width: 40px;" type="text" value="4"/>	<input style="width: 40px;" type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input style="width: 40px;" type="text" value="0"/>			
B2. Other Employment:	<input style="width: 40px;" type="text" value="0"/>			

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input style="width: 40px;" type="text" value="0"/>			
C2. Conservatorship:	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
C3. Other Family:	<input style="width: 40px;" type="text" value="5"/>	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
D2. Medicare:	<input style="width: 40px;" type="text" value="0"/>			
D3. Other Health/Community Based Care:	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 40px;" type="text" value="25"/>	<input style="width: 40px;" type="text" value="16"/>	<input style="width: 40px;" type="text" value="8"/>	<input style="width: 40px;" type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input style="width: 40px;" type="text" value="13"/>	<input style="width: 40px;" type="text" value="9"/>	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="0"/>
E3. Other Housing:	<input style="width: 40px;" type="text" value="23"/>	<input style="width: 40px;" type="text" value="18"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 7

INCOME MAINTENANCE

F1. Social Security:	8	7	0	0
F2. Supplemental Security Income (SSI):	6	4	0	0
F3. Pensions/Retiree Benefits:	5	3	0	0
F4. Other Income Maintenance:	7	5	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	7	2	0
G3. Other Individual Rights:	15	14	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	43	38	2	0
H2. Advance Health Care Directives (AHCD):	4	4	0	0
H3. Financial Powers of Attorney:	13	12	0	0
H4. Other Miscellaneous:	13	12	0	0

TOTAL CASES OPENED IN QUARTER: 243

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
185	22	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1346

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa County*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 7

3/9/12	Concord	Senior Health Fair	Seniors	125	10
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Contra Costa Senior Legal Services					
County(ies) Contra Costa County					
3/5/12	Martinez	Conservatorship of person	Families of seniors	5	3
2/6/12	Martinez	Conservatorship of person	Families of seniors	5	3
1/11/12	Martinez	Conservatorship of person	Families of seniors	4	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 8

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 8

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	27	10	4	0
A2. Contracts/Warranties:	4	2	1	0
A3. Other Consumer/Finance:	0	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	6	6	0	2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	33	15	8	5
D2. Medicare:	3	0	1	2
D3. Other Health/Community Based Care:	4	2	1	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	45	24	4	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	16	5	1	0
E3. Other Housing:	4	0	1	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 8

INCOME MAINTENANCE

F1. Social Security:	7	2	2	0
F2. Supplemental Security Income (SSI):	12	4	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN QUARTER: 166

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
74	25	13

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1398

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Aid Society of San Mateo County

County(ies) San Mateo

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 8

3/16/12	South San Francisco	Health Fair	Seniors	200	4
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Legal Aid Society of San Mateo County</i>					
County(ies): <i>San Mateo</i>					
3/19/12	Safe Harbor Shelter, South San Francisco	Disability Rights & Health	Seniors, adults with disabilities	21	3
2/27/12	Safe Harbor Shelter, South San Francisco	Health Benefits & Health Reform	Seniors, adults with disabilities	30	3
2/24/12	North Peninsula Neighborhood Services, South San Francisco	Health Reform & Medical Debt	Community service providers	20	6
2/28/12	Lucile Packard Children's Hospital	Public Benefits & Children's Health Insurance	Medical providers	20	3
2/21/12	Mills-Peninsula Hospital, Burlingame	Advance Health Care Directives	Medical providers	5	3
1/25/12	Lincoln Center, Daly City	Health Benefits & Health Reform (English, Spanish, Cantonese)	Seniors, adults with disabilities	120	3
1/15/12	St. Thomas More Church, Daly City	LIBRE Presentation	Eligible clients	25	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 9

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	19
65-74:	65
75-84:	39
85+:	23
Client Declined to Provide Information:	1
Total:	147

CLIENT GENDER

Male:	52
Female:	95
Total:	147

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	80
Homebound:	13
Lives Alone:	32
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	23
Rural:	0
Greatest Economic Need (Minority):	79
Greatest Economic Need (Non-Minority):	23
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	67
African American:	29
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	18
Filipino:	6
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	5
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	9
Client Declined to Provide Information:	0
Total:	147

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 9

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	6	7	3	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	2	0	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	11	1	7	10

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	5	3	1	1
D2. Medicare:	12	6	4	4
D3. Other Health/Community Based Care:	2	0	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 9

INCOME MAINTENANCE

F1. Social Security:	9	8	2	0
F2. Supplemental Security Income (SSI):	37	7	14	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	3	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	7	0	6	4
G2. Elder Abuse/Neglect/Exploitation:	43	4	26	10
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	2	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	10	2	7	0
H4. Other Miscellaneous:	1	1	2	0

TOTAL CASES OPENED IN QUARTER: 151

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
42	81	32

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2287

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Assistance for Seniors*

County(ies) *Alameda*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 9

3/24/12	Mercy Retirement & Care Center, Oakland	Senior Fair	Seniors, Caregivers, & Service Providers	20	6
3/24/12	The Tropics Mobile Home Park, Union	Senior Fair	Seniors, Caregivers, & Service Providers	65	5.5
3/3/12	Washington Hospital, Fremont	Health Fair	Seniors, Caregivers, & Service Providers	100	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Assistance for Seniors					
County(ies) Alameda					
1/25/12	Montclair Women's Club, Oakland	Welcome to Medicare	Seniors	30	2.2
1/4/12	St. Mary's Garden, Oakland	Keeping Elders Safe: An Overview of Elder Abuse	Senior Service Providers	10	1.4
2/16/12	Redwood Gardens, Berkeley	The ABC's of Long Term Care	Seniors	25	5.2
2/15/12	University Health Services, Berkeley	Low Income Assistance: Help With Health Care Costs	Seniors	50	2.9
2/14/12	CA School Employees Association, Newark	Consumer Fraud: Scams Targeting Seniors	Seniors	25	3
2/13/12	Shattuck Senior Homes, Berkeley	Low Income Assistance: Help With Health Care Costs	Seniors	3	1.5
2/11/12	Hindu Community & Cultural Center, Livermore	Welcome to Medicare	Seniors	23	4.6
2/8/12	Mable Howard Apartments, Berkeley	Medicare Part D	Seniors	21	2.3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 9

1/27/12	San Lorenzo Japanese Christian Church	Welcome to Medicare	Seniors	30	2.8
2/21/12	E.E. Cleveland Manor Sr. Housing, Oakland	Consumer Fraud: Scams Targeting Seniors	Seniors	12	2.5
1/25/12	Downtown Oakland Sr. Center, Oakland	Create a Secure Future: Planning for Incapacity	Seniors	16	1.9
2/21/12	West Oakland Health Center, Oakland	Welcome to Medicare	Seniors	6	1.6
1/24/12	Francesco's Italian Restaurant, Oakland	Consumer Fraud: Scams Targeting Seniors	Seniors	30	2.3
1/19/12	Kent Gardens Senior Community, San Lorenzo	Create a Secure Future: Planning for Incapacity	Seniors	25	6
1/18/12	Fruitvale San Antonio Sr. Center, Oakland	Consumer Fraud: Scams Targeting Seniors	Seniors	40	1.8
1/18/12	Ashby Lofts Apartments, Berkeley	Low Income Assistance: Help With Health Care Costs	Seniors	3	2.3
1/17/12	Kenneth C. Aitken Sr. Center, Castro Valley	Welcome to Medicare	Seniors	8	5
1/17/12	Las Bougainvilleas, Oakland	Consumer Fraud: Scams Targeting Seniors	Seniors	15	2.9
1/11/12	San Leandro Senior Center, San Leandro	Create a Secure Future: Planning for Incapacity	Seniors	7	3
1/5/12	E.E. Cleveland Manor Sr. Housing, Oakland	Welcome to Medicare	Seniors	20	2.5
1/5/12	Westlake Christian Terrace, Oakland	Low Income Assistance: Help With Health Care Costs	Seniors	53	5.4
1/25/12	Asian Health Services, Oakland	LAS/HICAP	Senior Service Providers	25	1
3/13/12	Senior Center Without Walls, Oakland	Health Care Reform & Medicare	Seniors	25	2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 9

3/29/12	Pleasanton Gardens Senior Housing	Welcome to Medicare	Seniors	35	5.6
3/27/12	Josephine Lum Lodge, Hayward	Consumer Fraud: Scams Targeting Seniors	Seniors	9	3.5
3/21/12	Legal Assistance for Seniors, Oakland	Keeping Elders Safe: An Overview of Elder Abuse	Senior Service Providers	6	2
3/20/12	Baywood Court Apartments, Oakland	LAS/HICAP	Seniors	15	2
3/20/12	Mastick Senior Center, Alameda	Seniors' Guide to Public Benefits	Seniors	14	5
3/19/12	Satellite Housing, Berkeley	Consumer Fraud: Scams Targeting Seniors	Seniors	16	2.3
3/15/12	Kent Gardens Senior Community, San Lorenzo	Consumer Fraud: Scams Targeting Seniors	Seniors	20	2.5
3/15/12	Oakland Public Library, Oakland	Consumer Fraud: Scams Targeting Seniors	Seniors	8	3
2/21/12	Mastick Senior Center, Alameda	Welcome to Medicare / Consumer Fraud	Seniors	57	6.9
3/14/12	Pacific Senior Living, San Leandro	LAS/HICAP	Senior Service Providers	15	2.5
3/29/12	Kottinger Place Apartments, Pleasanton	Medicare Part D	Seniors	15	2.3
3/12/12	Sacramento Senior Homes, Berkeley	Low Income Assistance: Help With Health Care Costs	Seniors	5	1.9
3/8/12	St. Mary's Center, Oakland	Consumer Fraud: Scams Targeting Seniors	Seniors	40	2.3
3/8/12	Margaret Breland Homes, Berkeley	Low Income Assistance: Help With Health Care Costs	Seniors	8	2.1
3/7/12	E.E. Cleveland Manor Sr. Housing, Oakland	Create a Secure Future: Planning for Incapacity	Seniors	9	2.6
3/5/12	Northgate Terrace, Oakland	Medicare Part D	Seniors	42	4.5

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 9

2/29/12	J.L. Richard Terrace & Evergreen Annex, Oakland	Welcome to Medicare	Seniors	49	2.3
2/28/12	Christian Church Homes, Oakland	Low Income Assistance: Help With Health Care Costs	Senior Service Providers	30	4.3
2/22/12	Montclair Women's Club, Oakland	Consumer Fraud: Scams Targeting Seniors	Seniors	22	2.5
2/22/12	Washington Hospital, Fremont	Medicare Part D	Seniors	146	5.6
3/14/12	Strawberry Creek Lodge, Berkeley	Create a Secure Future: Planning for Incapacity	Seniors	2	1.8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 44

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 134

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 10

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	52
65-74:	120
75-84:	97
85+:	31
Client Declined to Provide Information:	0
Total:	300

CLIENT GENDER

Male:	106
Female:	194
Total:	300

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	111
Homebound:	10
Lives Alone:	88
Institutionalized:	9
Suspected Victim of Elder Abuse/Exploitation:	32
Limited English:	33
Rural:	1
Greatest Economic Need (Minority):	39
Greatest Economic Need (Non-Minority):	44
Greatest Economic Need (Minority Status Unknown):	2

CLIENT RACE

Two or More Races:	12
Caucasian:	182
African American:	7
Native American/Native Alaskan:	9
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	1
Chinese:	21
Filipino:	13
Japanese:	10
Korean:	2
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	19
Client Declined to Provide Information:	12
Total:	300

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 10

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	6	5	0	0
A2. Contracts/Warranties:	3	3	0	0
A3. Other Consumer/Finance:	11	11	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	3	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	3	0	0
C2. Conservatorship:	7	6	0	0
C3. Other Family:	2	6	2	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	18	15	3	2
D2. Medicare:	5	10	1	0
D3. Other Health/Community Based Care:	8	9	2	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	23	25	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	2	1	0
E3. Other Housing:	17	15	1	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 10

INCOME MAINTENANCE

F1. Social Security:	9	10	0	0
F2. Supplemental Security Income (SSI):	15	12	3	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	7	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	27	17	6	7
G3. Other Individual Rights:	5	6	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	70	71	34	0
H2. Advance Health Care Directives (AHCD):	10	8	11	0
H3. Financial Powers of Attorney:	20	21	3	0
H4. Other Miscellaneous:	26	24	1	0

TOTAL CASES OPENED IN QUARTER: 300

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
292	69	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1493

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 10

3/27/12	Stanford University School of Medicine Healthy Aging Studies Group	Presentation about SALA and Good Legal Health	Senior Participants in Healthy Aging Group	12	9.5
3/15/12	Vista Park Senior Apartments in San Jose	Presentation about SALA: Who We Are & What We Do	Senior residents at apartments	10	1
3/15/12	Gilroy Senior Center Nutrition Program	Presentation about SALA: Who We Are & What We Do	Participants at senior nutrition program	111	3.5
3/8/12	Milpitas Senior Center Nutrition	Presentation about SALA: Who We Are & What We Do	Participants at senior nutrition program	50	1.6
2/17/12	Oakridge Mall in San Jose	Represent SALA at table at Senior Resource Fair at Oakridge Mall	Senior participants at fair and other service providers	55	3
2/1/12 and	SALA Central Office	Orientation and Training of New SALA Intake Volunteers	New volunteers to assist with client intake interviews at senior centers	4	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 26

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Adults Legal Assistance (SALA)					
County(ies) Santa Clara					
3/23/12	Eastside Neighborhood Center in San Jose	Workshop on SALA's Services and How to Maintain Legal Wellness	Participants at senior center	16	14
3/21/12	Park View Senior Apartments in San Jose	Presentation about SALA and Legal Planning for the Future	Senior residents at apartments	10	6.2
3/07/12	Alpha Delta Kappa in Cupertino	Presentation about SALA, and Preparing to Age Successfully	Participants at Alpha Delta Kappa	18	2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 10

2/27/12	Cupertino Senior Center	Presentation about SALA and Legal Planning for the Future	Participants at Senior Center	55	2.5
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 11

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="32"/>
65-74:	<input type="text" value="94"/>
75-84:	<input type="text" value="59"/>
85+:	<input type="text" value="30"/>
Client Declined to Provide Information:	<input type="text" value="72"/>
Total:	<input type="text" value="287"/>

CLIENT GENDER

Male:	<input type="text" value="136"/>
Female:	<input type="text" value="151"/>
Total:	<input type="text" value="287"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="129"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="5"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="2"/>
Limited English:	<input type="text" value="116"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="0"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="0"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="270"/>
African American:	<input type="text" value="4"/>
Native American/Native Alaskan:	<input type="text" value="1"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="3"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="3"/>
Japanese:	<input type="text" value="3"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="0"/>
Client Declined to Provide Information:	<input type="text" value="3"/>
Total:	<input type="text" value="287"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 11

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER <small>(Total Cases Opened by Legal Problem Code)</small>

CASES CLOSED IN QUARTER <small>(Total Cases Closed by Case Closing Code & Legal Problem Code)</small>		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	3	0	3	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	7	0	7	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	5	0	5	0
C2. Conservatorship:	2	0	2	0
C3. Other Family:	3	0	3	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	97	0	97	0
D2. Medicare:	6	0	6	0
D3. Other Health/Community Based Care:	4	0	4	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	9	0	9	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	0	2	0
E3. Other Housing:	8	0	8	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 11

INCOME MAINTENANCE

F1. Social Security:	32	0	32	0
F2. Supplemental Security Income (SSI):	4	0	4	0
F3. Pensions/Retiree Benefits:	7	0	7	0
F4. Other Income Maintenance:	2	0	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	8	0	8	0
G3. Other Individual Rights:	6	0	6	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	63	0	57	0
H2. Advance Health Care Directives (AHCD):	16	0	13	0
H3. Financial Powers of Attorney:	20	0	17	0
H4. Other Miscellaneous:	86	0	84	0

TOTAL CASES OPENED IN QUARTER: 391

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	377	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 672

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 11

2/29/2012	Lolly Hansen Senior Center	Estate Planning	Seniors	50	3
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Council for the Spanish Speaking					
County(ies) San Joaquin					
3/21/2012	Webinar	Financial Elder Abuse	Service Providers	20	1
3/7/2012	Webinar	Frequently asked questions regarding medical	Service Providers	20	1
2/26/2012	Webinar	Advanced Conservatorship	Legal Service Providers	20	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 12

Total Unduplicated Client Count for Quarter:
 Total Cases Closed in Quarter:
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 12

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	3	0	0	0
A2. Contracts/Warranties:	2	0	0	0
A3. Other Consumer/Finance:	0	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	2	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	8	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	0	0	0
E3. Other Housing:	2	0	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 12

INCOME MAINTENANCE

F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 35

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	0	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 78

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 13

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 13

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	16	6	10	0
A2. Contracts/Warranties:	5	4	0	0
A3. Other Consumer/Finance:	2	0	2	1

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	0	2	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	1	0	0
C2. Conservatorship:	0	2	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	18	7	10	1
D2. Medicare:	2	6	1	1
D3. Other Health/Community Based Care:	0	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	37	9	10	31
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	1	2	0
E3. Other Housing:	19	13	6	1

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 13

INCOME MAINTENANCE

F1. Social Security:	8	2	1	1
F2. Supplemental Security Income (SSI):	3	4	1	2
F3. Pensions/Retiree Benefits:	1	1	1	0
F4. Other Income Maintenance:	3	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	1	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	3	9	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	9	2	13	0
H4. Other Miscellaneous:	4	0	3	0

TOTAL CASES OPENED IN QUARTER: 149

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
62	73	38

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1996

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Senior Citizens Legal Services

County(ies): Santa Cruz County & San Benito

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 13

3/24/2012	Caregiver University	Caregiver Education for Seniors	Caregivers	40	3
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Senior Citizens Legal Services</i>					
County(ies): <i>Santa Cruz County & San Benito</i>					
1/25/2012	Arbor Cove Low I	Landlord Tenant Rights/Senior	Senior/Low Income Housing Complex	15	3
1/12/2012	Garfield Park Sr H	Senior Rights	Senior Housing Complex	15	3
1/9/2012	Via Pacifica RCFE	Landlord Tenant Rights	Subsidized Senior Housing Complex	20	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 14

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="33"/>
65-74:	<input type="text" value="29"/>
75-84:	<input type="text" value="10"/>
85+:	<input type="text" value="2"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="74"/>

CLIENT GENDER

Male:	<input type="text" value="38"/>
Female:	<input type="text" value="36"/>
Total:	<input type="text" value="74"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="0"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="41"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="1"/>
Limited English:	<input type="text" value="9"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="26"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="48"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="19"/>
Caucasian:	<input type="text" value="26"/>
African American:	<input type="text" value="20"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="3"/>
Race Unknown/Some Other Race:	<input type="text" value="6"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="74"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 14

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	1	0	0	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	0	0	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	5	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	4	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	37	33	8	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	2	0	0
E3. Other Housing:	13	2	1	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 14

INCOME MAINTENANCE

F1. Social Security:	0	0	0	1
F2. Supplemental Security Income (SSI):	2	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	0	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	0	1	0
H2. Advance Health Care Directives (AHCD):	4	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	11	0	0

TOTAL CASES OPENED IN QUARTER: 84

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
53	13	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 265

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 15

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 15

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	3	4	1	0
A2. Contracts/Warranties:	6	2	1	0
A3. Other Consumer/Finance:	5	4	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	1	0	1
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	3	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	6	2	4	0
D2. Medicare:	1	2	0	0
D3. Other Health/Community Based Care:	2	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	3	6	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	3	0	0
E3. Other Housing:	4	1	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 15

INCOME MAINTENANCE

F1. Social Security:	2	1	1	0
F2. Supplemental Security Income (SSI):	2	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	1	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	29	20	24	0
H2. Advance Health Care Directives (AHCD):	0	2	0	0
H3. Financial Powers of Attorney:	3	4	2	0
H4. Other Miscellaneous:	3	4	0	0

TOTAL CASES OPENED IN QUARTER: 75

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
61	35	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 379

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Sarah Shena, Tulare Co. Senior Legal Services

County(ies) Tulare

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 15

2/10/12	Tulare	SC Edison Black History Event	Targeted Seniors, their families & referral sources	35	3
1/4/2012	Orosi	Law Clinic	Rural & Low Income Seniors, their families & referral sources	0	18.4
1/5/2012	Earlimart	Law Clinic	Rural & Low Income Seniors, their families & referral sources	0	18.5
Various	Rural Areas	Arrange Distribution of Program Fliers through other non-profit orgs	Rural & Low Income Seniors, their families & referral sources	0	1.5
1/18/12	Visalia	Steering Committee Meeting, Community Mediation Center	Referral Sources	3	1.8
1/21/12	Visalia	Celeb of Life for Gay Teen (large community event)	LGBT elders & referral sources	20	2.7
1/24/12	Visalia	Training re Serving LGBT Elders (w/County Aging Services Staff)	LGBT elders & referral sources	15	2.3
12/22/11-1	County-wide	Press Release, radio spot, TV interviews re law clinics	Rural Seniors, their families & referral sources	0	5.2
2/8/12	Visalia	Steering Committee Meeting, Community Mediation Center	Referral Sources	4	1.8
3/30/12	Visalia	United Way Trng for Non-Profits	Referral Sources	12	5
3/18/12	Visalia	PFLAG* Meeting	Targeted Seniors, their families & referral sources	29	5
2/23/12	Visalia	Multi-Disciplinary Team (MDT) Mtg	Referral Sources	8	1
2/15/12	Visalia	County Bar Assoc Meeting	Referral Sources	10	2
3/15/12	Visalia	County Bar Assoc Meeting	Referral Sources	15	1.8
3/29/12	Visalia	Self-Help Collaboration Mtg	Referral Sources	6	1.9
3/19/12	Visalia	Steering Committee Meeting, Community Mediation Center	Referral Sources	4	1.7
3/20/12	Visalia	Attended Training w/County Staff re Restr. Orders & Conservatorship Legal	Referral Sources	8	1.3
2/2/12	Visalia	Served as Judge for Mock Trial	Targeted Seniors, their families & referral sources	30	3

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 15

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Sarah Shena, Tulare Co. Senior Legal Services					
County(ies) Tulare					
<input type="text" value="1/24/12"/>	<input type="text" value="Visalia"/>	<input type="text" value="Training re Serving LGBT Elders
(w/County Aging Services Staff)"/>	<input type="text" value="LGBT Elders & Referral Sources"/>	<input type="text" value="15"/>	<input type="text" value="2"/>
<input type="text" value="2/1/12"/>	<input type="text" value="Visalia"/>	<input type="text" value="Financial Powers of Atty (for County Social
Workers)"/>	<input type="text" value="Referral Sources"/>	<input type="text" value="4"/>	<input type="text" value="2.4"/>

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 16

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 16

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
A2. Contracts/Warranties:	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
A3. Other Consumer/Finance:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			

EMPLOYMENT

B1. Discrimination:	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
B2. Other Employment:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
C2. Conservatorship:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
C3. Other Family:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
D2. Medicare:	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
D3. Other Health/Community Based Care:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
E3. Other Housing:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 16

INCOME MAINTENANCE

F1. Social Security:	1	0	1	0
F2. Supplemental Security Income (SSI):	1	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	0	2	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 15

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
7	5	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 82

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 16

3/23/12	Inyo & Mono	PSA- Stop Telemarketers Consumer Alert	Seniors	3000	2.6
2/17/12	Inyo & Mono	Newsarticle – Personal Story SR Scam – Consumer Alert	Seniors	3000	8.6
Jan-Mar	Inyo & Mono	Outreach –News Ad	Seniors and senior community Agencies	3000	0
Jan-Mar	Mono County	Newsarticle in Walker SR Ctr	Seniors	900	0

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 26

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 17

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="112"/>
65-74:	<input type="text" value="99"/>
75-84:	<input type="text" value="54"/>
85+:	<input type="text" value="9"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="274"/>

CLIENT GENDER

Male:	<input type="text" value="123"/>
Female:	<input type="text" value="151"/>
Total:	<input type="text" value="274"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="98"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="130"/>
Institutionalized:	<input type="text" value="2"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="12"/>
Limited English:	<input type="text" value="11"/>
Rural:	<input type="text" value="40"/>
Greatest Economic Need (Minority):	<input type="text" value="9"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="86"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="6"/>
Caucasian:	<input type="text" value="248"/>
African American:	<input type="text" value="6"/>
Native American/Native Alaskan:	<input type="text" value="2"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="1"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="3"/>
Race Unknown/Some Other Race:	<input type="text" value="7"/>
Client Declined to Provide Information:	<input type="text" value="1"/>
Total:	<input type="text" value="274"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 17

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input style="width: 40px;" type="text" value="11"/>	<input style="width: 40px;" type="text" value="11"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
A2. Contracts/Warranties:	<input style="width: 40px;" type="text" value="13"/>	<input style="width: 40px;" type="text" value="5"/>	<input style="width: 40px;" type="text" value="7"/>	<input style="width: 40px;" type="text" value="0"/>
A3. Other Consumer/Finance:	<input style="width: 40px;" type="text" value="62"/>	<input style="width: 40px;" type="text" value="7"/>	<input style="width: 40px;" type="text" value="54"/>	<input style="width: 40px;" type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input style="width: 40px;" type="text" value="0"/>			
B2. Other Employment:	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>
C2. Conservatorship:	<input style="width: 40px;" type="text" value="15"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="10"/>	<input style="width: 40px;" type="text" value="0"/>
C3. Other Family:	<input style="width: 40px;" type="text" value="6"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
D2. Medicare:	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
D3. Other Health/Community Based Care:	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 40px;" type="text" value="67"/>	<input style="width: 40px;" type="text" value="23"/>	<input style="width: 40px;" type="text" value="31"/>	<input style="width: 40px;" type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input style="width: 40px;" type="text" value="10"/>	<input style="width: 40px;" type="text" value="5"/>	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="0"/>
E3. Other Housing:	<input style="width: 40px;" type="text" value="8"/>	<input style="width: 40px;" type="text" value="7"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 17

INCOME MAINTENANCE

F1. Social Security:	2	1	0	0
F2. Supplemental Security Income (SSI):	5	3	0	0
F3. Pensions/Retiree Benefits:	2	2	0	0
F4. Other Income Maintenance:	3	2	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	8	0	0
G3. Other Individual Rights:	4	2	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	4	0	4	0
H3. Financial Powers of Attorney:	3	0	3	0
H4. Other Miscellaneous:	44	27	16	0

TOTAL CASES OPENED IN QUARTER: 274

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
110	137	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 179

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Central Coast Commission For Senior Citizens*

County(ies): *Santa Barbara County/San Luis Obispo*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 17

3/27/2012	San Luis Obispo	Central Coast Senior Care Alliance	Service Providers to Seniors	25	1
3/15/2012	San Luis Obispo	Women's Health Forum	Senior Women	100	2
3/6/2012	San Luis Obispo	Dave Congalton Radio Show: Services offered, including help with Elder Abuse	Radio Audience - Seniors and their families	1000	1
2/1/2012	San Luis Obispo	Speaking at mock trial event	General Community	50	2
2/1/2012	Pismo Beach	Health Expo - Session 2	Seniors	35	3
2/1/2012	Pismo Beach	Health Expo - Session 1	Seniors	35	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 18

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="35"/>
65-74:	<input type="text" value="101"/>
75-84:	<input type="text" value="90"/>
85+:	<input type="text" value="39"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="265"/>

CLIENT GENDER

Male:	<input type="text" value="108"/>
Female:	<input type="text" value="157"/>
Total:	<input type="text" value="265"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="35"/>
Homebound:	<input type="text" value="3"/>
Lives Alone:	<input type="text" value="142"/>
Institutionalized:	<input type="text" value="1"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="4"/>
Limited English:	<input type="text" value="82"/>
Rural:	<input type="text" value="25"/>
Greatest Economic Need (Minority):	<input type="text" value="77"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="92"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="20"/>
Caucasian:	<input type="text" value="131"/>
African American:	<input type="text" value="12"/>
Native American/Native Alaskan:	<input type="text" value="9"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="9"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="5"/>
Japanese:	<input type="text" value="3"/>
Korean:	<input type="text" value="1"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="3"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="72"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="265"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 18

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	15	15	0	0
A3. Other Consumer/Finance:	77	28	27	22

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	15	15	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	7	7	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	2	0	0
E3. Other Housing:	0	0	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 18

INCOME MAINTENANCE

F1. Social Security:	17	15	2	0
F2. Supplemental Security Income (SSI):	25	20	5	0
F3. Pensions/Retiree Benefits:	13	13	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	21	21	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	73	73	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 265

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
209	34	22

TOTAL ESTIMATED CASE WORK HOURS SPENT: 415

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Grey Law of Ventura County, Inc.					

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 18

County(ies) <i>Ventura</i>					
March 30	Camarillo Senior Center	Grey Law and Powers of Attorney	Seniors	20	3
March 14	Ventura Townehouse (senior living complex)	Grey Law and Powers of Attorney	Seniors	50	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 19

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 19

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	25	21	4	0
A2. Contracts/Warranties:	5	5	1	0
A3. Other Consumer/Finance:	3	3	0	0

EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	1	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	1	0	0
C2. Conservatorship:	5	3	0	0
C3. Other Family:	0	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	6	3	1	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	8	6	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	14	12	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	22	14	2	0
E3. Other Housing:	4	4	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 19

INCOME MAINTENANCE

F1. Social Security:	4	4	1	2
F2. Supplemental Security Income (SSI):	7	5	2	2
F3. Pensions/Retiree Benefits:	3	1	1	0
F4. Other Income Maintenance:	8	5	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	2	1	0
G3. Other Individual Rights:	21	5	0	4

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	28	24	8	0
H2. Advance Health Care Directives (AHCD):	13	10	8	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	21	14	1	0

TOTAL CASES OPENED IN QUARTER: 208

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
146	33	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2194

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Bet Tzedek Legal Services*

County(ies) *Los Angeles*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 19

2/7/2012	Los Angeles	Debtor's Rights Clinic	seniors	40	2
1/21/2012	Hollywood	Community Fair	Community	100	2
1/19/2012	Long Beach	Long Term Care Planning	Community	20	2
1/13/2012	Los Angeles	Power of Attorney for Health Care	Seniors	20	2
1/10/2012	Los Angeles	ID Theft	Seniors	20	2
1/3/2012	Los Angeles	ID Theft	Seniors	20	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Bet Tzedek Legal Services</i>					
County(ies) <i>Los Angeles</i>					
3/8/2012	Downey	Guardianship presentation	Community	20	2
2/23/2012	Los Angeles	Tenant's Rights	Community	20	2
2/16/2012	Los Angeles	BTLS Overview	seniors	100	2
2/16/2012	Hollywood	Worker's Rights presentation	workers	20	2
2/14/2012	Los Angeles	Power of Attorney for Health Care	seniors	20	2
2/7/2012	Los Angeles	ID Theft	seniors	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 20

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	69
65-74:	120
75-84:	68
85+:	26
Client Declined to Provide Information:	0
Total:	283

CLIENT GENDER

Male:	126
Female:	157
Total:	283

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	129
Homebound:	2
Lives Alone:	141
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	15
Rural:	20
Greatest Economic Need (Minority):	50
Greatest Economic Need (Non-Minority):	40
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	13
Caucasian:	216
African American:	39
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	0
Total:	283

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 20

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	50	41	8	2
A2. Contracts/Warranties:	27	22	4	0
A3. Other Consumer/Finance:	4	2	1	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	15	8	7	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	9	7	2	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	13	8	1	4
D2. Medicare:	4	1	1	0
D3. Other Health/Community Based Care:	1	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	51	22	14	5
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	20	13	5	0
E3. Other Housing:	8	7	1	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 20

INCOME MAINTENANCE

F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	6	4	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	9	8	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	4	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	57	28	26	0
H2. Advance Health Care Directives (AHCD):	10	0	15	0
H3. Financial Powers of Attorney:	13	2	12	0
H4. Other Miscellaneous:	7	6	0	0

TOTAL CASES OPENED IN QUARTER: 312

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
188	98	11

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1450

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *San Bernardino*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 20

03/22/2012	Serrano High School, Phelen, CA	Tri-Community Senior Health Fair	Seniors	323	6.2
03/07/2012	Needles Senior Center, Needles, CA	ICLS Services Available to Seniors	Seniors	13	4.6
03/15/2012	Pinon Hills Senior Center, Pinion Hills	ICLS Services, Wills, Trusts & Powers of Attorney	Seniors	25	1
03/10/20	San Bernardino High School, San Bernardino, CA	New Health Care Law	Seniors	200	5.3
03/30/2012	Yucaipa Senior Center, Yucaipa CA	Wills v Trusts	Seniors	20	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 21

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input style="width: 50px;" type="text" value="16"/>
65-74:	<input style="width: 50px;" type="text" value="24"/>
75-84:	<input style="width: 50px;" type="text" value="23"/>
85+:	<input style="width: 50px;" type="text" value="6"/>
Client Declined to Provide Information:	<input style="width: 50px;" type="text" value="0"/>
Total:	<input style="width: 50px; background-color: #e0f0ff;" type="text" value="69"/>

CLIENT GENDER

Male:	<input style="width: 50px;" type="text" value="24"/>
Female:	<input style="width: 50px;" type="text" value="45"/>
Total:	<input style="width: 50px; background-color: #e0f0ff;" type="text" value="69"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input style="width: 50px;" type="text" value="19"/>
Homebound:	<input style="width: 50px;" type="text" value="1"/>
Lives Alone:	<input style="width: 50px;" type="text" value="45"/>
Institutionalized:	<input style="width: 50px;" type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input style="width: 50px;" type="text" value="1"/>
Limited English:	<input style="width: 50px;" type="text" value="5"/>
Rural:	<input style="width: 50px;" type="text" value="40"/>
Greatest Economic Need (Minority):	<input style="width: 50px;" type="text" value="14"/>
Greatest Economic Need (Non-Minority):	<input style="width: 50px;" type="text" value="10"/>
Greatest Economic Need (Minority Status Unknown):	<input style="width: 50px;" type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input style="width: 50px;" type="text" value="1"/>
Caucasian:	<input style="width: 50px;" type="text" value="53"/>
African American:	<input style="width: 50px;" type="text" value="9"/>
Native American/Native Alaskan:	<input style="width: 50px;" type="text" value="1"/>
Asian/Pacific Islander	
Asian Indian:	<input style="width: 50px;" type="text" value="0"/>
Cambodian:	<input style="width: 50px;" type="text" value="0"/>
Chinese:	<input style="width: 50px;" type="text" value="0"/>
Filipino:	<input style="width: 50px;" type="text" value="0"/>
Japanese:	<input style="width: 50px;" type="text" value="0"/>
Korean:	<input style="width: 50px;" type="text" value="0"/>
Laotian:	<input style="width: 50px;" type="text" value="0"/>
Vietnamese:	<input style="width: 50px;" type="text" value="0"/>
Guamanian:	<input style="width: 50px;" type="text" value="0"/>
Hawaiian:	<input style="width: 50px;" type="text" value="0"/>
Samoan:	<input style="width: 50px;" type="text" value="0"/>
Other Asian/Pacific Islander:	<input style="width: 50px;" type="text" value="0"/>
Race Unknown/Some Other Race:	<input style="width: 50px;" type="text" value="3"/>
Client Declined to Provide Information:	<input style="width: 50px;" type="text" value="2"/>
Total:	<input style="width: 50px; background-color: #e0f0ff;" type="text" value="69"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 21

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	8	10	0	0
A2. Contracts/Warranties:	2	1	0	0
A3. Other Consumer/Finance:	2	2	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	3	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	7	6	1	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	8	7	1	1
E3. Other Housing:	1	0	1	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 21

INCOME MAINTENANCE

F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	8	5	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	5	0	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	18	11	5	0
H2. Advance Health Care Directives (AHCD):	6	2	2	0
H3. Financial Powers of Attorney:	1	2	0	0
H4. Other Miscellaneous:	0	1	0	0

TOTAL CASES OPENED IN QUARTER: 74

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
57	12	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 577

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Inland Counties Legal Services, Inc.*

County(ies) *Riverside*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 21

03/28/2012	Janet Goske Senior Center, Riverside CA	8th Annual Senior Conference	Seniors	300	7
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Inland Counties Legal Services, Inc.</i>					
County(ies) <i>Riverside</i>					
01/25/2012	749 W. State St., Hemet CA	CARE Team/Elder Law, Powers of Attorney	Community care organizations	50	5.4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 22

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="230"/>
65-74:	<input type="text" value="254"/>
75-84:	<input type="text" value="141"/>
85+:	<input type="text" value="38"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="663"/>

CLIENT GENDER

Male:	<input type="text" value="248"/>
Female:	<input type="text" value="415"/>
Total:	<input type="text" value="663"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="225"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="452"/>
Institutionalized:	<input type="text" value="7"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="6"/>
Limited English:	<input type="text" value="105"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="155"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="112"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="2"/>
Caucasian:	<input type="text" value="513"/>
African American:	<input type="text" value="13"/>
Native American/Native Alaskan:	<input type="text" value="4"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="3"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="7"/>
Filipino:	<input type="text" value="16"/>
Japanese:	<input type="text" value="4"/>
Korean:	<input type="text" value="11"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="30"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="8"/>
Race Unknown/Some Other Race:	<input type="text" value="52"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="663"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 22

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="205"/>	<input type="text" value="168"/>	<input type="text" value="32"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="19"/>	<input type="text" value="14"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="17"/>	<input type="text" value="17"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="60"/>	<input type="text" value="25"/>	<input type="text" value="21"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="58"/>	<input type="text" value="38"/>	<input type="text" value="8"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="8"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="18"/>	<input type="text" value="15"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="36"/>	<input type="text" value="21"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="14"/>	<input type="text" value="8"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="35"/>	<input type="text" value="22"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="160"/>	<input type="text" value="126"/>	<input type="text" value="14"/>	<input type="text" value="3"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="61"/>	<input type="text" value="29"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="22"/>	<input type="text" value="14"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 22

INCOME MAINTENANCE

F1. Social Security:	34	22	1	0
F2. Supplemental Security Income (SSI):	44	23	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	12	9	0	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	4	0	0
G3. Other Individual Rights:	27	21	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	51	42	0	1
H2. Advance Health Care Directives (AHCD):	14	13	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	31	20	6	0

TOTAL CASES OPENED IN QUARTER: 934

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
659	95	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1695

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Legal Aid Society of Orange County

County(ies) Orange

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 22

3/16	Orange	Health & Resource Fair	Community	40	2.6
2/11	Buena Park	OC MHA Hoarding Conf	Hoarders & Family	50	6.5
2/9	Santa Ana	Community Alliance Forum	Community	300	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Aid Society of Orange County					
County(ies) Orange					
2/21	Santa Ana	Health & LTC	Ombudsman Vol.	38	2.5
2/16	San Clemente	AHCD Overview	Seniors	8	2.5
2/7	Orange	AHCD Overview	Low-income Seniors	6	2.5
1/24	Orange	AHCD Overview	Low-income Seniors	7	1.5
1/13	Santa Ana	Health Benefits for Immigrants	Elderly Immigrants	4	3.5
3/7	San Clemente	AHCD Workshop	Seniors	4	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 23

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 23

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input style="width: 40px;" type="text" value="57"/>	<input style="width: 40px;" type="text" value="46"/>	<input style="width: 40px;" type="text" value="11"/>	<input style="width: 40px;" type="text" value="0"/>
A2. Contracts/Warranties:	<input style="width: 40px;" type="text" value="83"/>	<input style="width: 40px;" type="text" value="61"/>	<input style="width: 40px;" type="text" value="22"/>	<input style="width: 40px;" type="text" value="0"/>
A3. Other Consumer/Finance:	<input style="width: 40px;" type="text" value="33"/>	<input style="width: 40px;" type="text" value="26"/>	<input style="width: 40px;" type="text" value="7"/>	<input style="width: 40px;" type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
B2. Other Employment:	<input style="width: 40px;" type="text" value="4"/>	<input style="width: 40px;" type="text" value="4"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	<input style="width: 40px;" type="text" value="20"/>	<input style="width: 40px;" type="text" value="19"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>
C2. Conservatorship:	<input style="width: 40px;" type="text" value="5"/>	<input style="width: 40px;" type="text" value="4"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>
C3. Other Family:	<input style="width: 40px;" type="text" value="5"/>	<input style="width: 40px;" type="text" value="4"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input style="width: 40px;" type="text" value="10"/>	<input style="width: 40px;" type="text" value="9"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>
D2. Medicare:	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
D3. Other Health/Community Based Care:	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 40px;" type="text" value="84"/>	<input style="width: 40px;" type="text" value="67"/>	<input style="width: 40px;" type="text" value="17"/>	<input style="width: 40px;" type="text" value="0"/>
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	<input style="width: 40px;" type="text" value="19"/>	<input style="width: 40px;" type="text" value="18"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>
E3. Other Housing:	<input style="width: 40px;" type="text" value="42"/>	<input style="width: 40px;" type="text" value="33"/>	<input style="width: 40px;" type="text" value="9"/>	<input style="width: 40px;" type="text" value="0"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 23

INCOME MAINTENANCE

F1. Social Security:	17	15	2	0
F2. Supplemental Security Income (SSI):	8	7	1	0
F3. Pensions/Retiree Benefits:	4	2	2	0
F4. Other Income Maintenance:	12	12	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	4	1	0
G3. Other Individual Rights:	82	69	13	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	197	150	47	0
H2. Advance Health Care Directives (AHCD):	27	16	11	0
H3. Financial Powers of Attorney:	34	15	19	0
H4. Other Miscellaneous:	47	43	4	0

TOTAL CASES OPENED IN QUARTER: 803

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
630	173	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1474

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Elder Law & Advocacy*

County(ies) *San Diego*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 23

3/9/2012	White Sands La Jolla	Elder Law, Senior Legal Services, Wills and Elder Abuse	Seniors 60+	10	1
1/13/2012	Lemon Grove Senior Center	Elder Law, Senior Legal Services, Wills and Elder Abuse	Seniors 60+	56	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Elder Law & Advocacy</i>					
County(ies) <i>San Diego</i>					
3/20/2012	Los Arcos Senior Apartments	Elder Law, Senior Legal Services, Wills and Elder Abuse	Seniors 60+	8	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 24

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 24

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	2	1	1	0
A2. Contracts/Warranties:	7	2	5	0
A3. Other Consumer/Finance:	1	0	1	0

EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	1	0	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	5	3	2	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 24

INCOME MAINTENANCE

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	1	9	0
H2. Advance Health Care Directives (AHCD):	2	0	2	0
H3. Financial Powers of Attorney:	3	1	2	0
H4. Other Miscellaneous:	13	9	4	0

TOTAL CASES OPENED IN QUARTER: 49

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
22	27	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 130

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Elder Law & Advocacy*

County(ies) *Imperial*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 24

1/11/2012	National Guard Armory	Elder Law, Senior Legal Services and Elder Abuse (InfoVan)	Seniors 60+	100	5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Elder Law & Advocacy</i>					
County(ies) <i>Imperial</i>					
3/28/2012	Cal Works Training	Elder Law & Advocacy's Elder Abuse Seminar	Law Enforcement & Professional Personnel	18	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 25

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 25

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="18"/>	<input type="text" value="15"/>	<input type="text" value="1"/>	<input type="text" value="1"/>
A2. Contracts/Warranties:	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="2"/>
C3. Other Family:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="33"/>	<input type="text" value="16"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="11"/>	<input type="text" value="10"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 25

INCOME MAINTENANCE

F1. Social Security:	2	6	3	0
F2. Supplemental Security Income (SSI):	9	8	2	1
F3. Pensions/Retiree Benefits:	2	1	2	0
F4. Other Income Maintenance:	2	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	2	3	1
G3. Other Individual Rights:	53	7	2	33

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	16	2	0
H2. Advance Health Care Directives (AHCD):	8	8	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	10	5	2	0

TOTAL CASES OPENED IN QUARTER: 184

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
112	33	38

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2840

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Bet Tzedek Legal Services*

County(ies): *Los Angeles City*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 25

2/7/2012	Los Angeles	Debtor's Rights Clinic	seniors	40	2
1/21/2012	Hollywood	Community Fair	Community	100	2
1/19/2012	Long Beach	Long Term Care Planning	Community	20	2
1/13/2012	Los Angeles	Power of Attorney for Health Care	Seniors	20	2
1/10/2012	Los Angeles	ID Theft	Seniors	20	2
1/3/2012	Los Angeles	ID Theft	Seniors	20	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: <i>Bet Tzedek Legal Services</i>					
County(ies) <i>Los Angeles City</i>					
3/8/2012	Downey	Guardianship presentation	Community	20	2
2/23/2012	Los Angeles	Tenant's Rights	Community	20	2
2/16/2012	Los Angeles	BTLS Overview	seniors	100	2
2/16/2012	Hollywood	Worker's Rights presentation	workers	20	2
2/14/2012	Los Angeles	Power of Attorney for Health Care	seniors	20	2
2/7/2012	Los Angeles	ID Theft	seniors	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 26

Total Unduplicated Client Count for Quarter: 150

Total Cases Closed in Quarter: 191

Total Units of Service for Quarter (Unit=1 Hour): 252

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64: 38
 65-74: 66
 75-84: 32
 85+: 14
 Client Declined to Provide Information: 0
 Total: 150

CLIENT GENDER

Male: 60
 Female: 90
 Total: 150

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 60
 Homebound: 0
 Lives Alone: 75
 Institutionalized: 1
 Suspected Victim of Elder Abuse/Exploitation: 4
 Limited English: 1
 Rural: 80
 Greatest Economic Need (Minority): 2
 Greatest Economic Need (Non-Minority): 27
 Greatest Economic Need (Minority Status Unknown): 2

CLIENT RACE

Two or More Races: 2
 Caucasian: 148
 African American: 0
 Native American/Native Alaskan: 0
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 0
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 0
 Client Declined to Provide Information: 0
 Total: 150

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 26

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	32	31	2	0
A2. Contracts/Warranties:	11	10	1	0
A3. Other Consumer/Finance:	2	2	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	3	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	1	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	20	20	1	0
D2. Medicare:	4	2	1	0
D3. Other Health/Community Based Care:	5	6	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	32	32	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	17	14	2	0
E3. Other Housing:	1	1	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 26

INCOME MAINTENANCE

F1. Social Security:	4	4	1	0
F2. Supplemental Security Income (SSI):	5	5	0	0
F3. Pensions/Retiree Benefits:	3	3	0	0
F4. Other Income Maintenance:	0	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	6	1	0
G3. Other Individual Rights:	8	8	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	18	18	0	0
H2. Advance Health Care Directives (AHCD):	5	6	0	0
H3. Financial Powers of Attorney:	8	4	4	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 187

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
178	13	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 148

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Senior Law Project, Inc.

County(ies): Lake and Mendocino Counties

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 26

3/28/12	Lower Lake	IHSS	Elders/Disabled	1500	2.5
2/1/12	Ukiah	IHSS	Elders/Disabled	1500	3.5
1/25/12	Lakeport	IHSS	Elders/Disabled	1500	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Law Project, Inc.					
County(ies) Lake and Mendocino Counties					
3/30/12	Clearlake	Elder Law	Elders/Disabled	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 27

Total Unduplicated Client Count for Quarter: 265

Total Cases Closed in Quarter: 385

Total Units of Service for Quarter (Unit=1 Hour): 601

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	53
65-74:	50
75-84:	58
85+:	48
Client Declined to Provide Information:	56
Total:	265

CLIENT GENDER

Male:	86
Female:	179
Total:	265

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	67
Homebound:	32
Lives Alone:	63
Institutionalized:	9
Suspected Victim of Elder Abuse/Exploitation:	33
Limited English:	26
Rural:	76
Greatest Economic Need (Minority):	11
Greatest Economic Need (Non-Minority):	91
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	242
African American:	3
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	1
Chinese:	1
Filipino:	1
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	13
Total:	265

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 27

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	20	22	0	0
A2. Contracts/Warranties:	10	10	0	0
A3. Other Consumer/Finance:	23	22	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	3	4	0	0
C3. Other Family:	2	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	27	27	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	2	3	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	18	19	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	15	0	0
E3. Other Housing:	19	17	0	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 27

INCOME MAINTENANCE

F1. Social Security:	6	6	0	0
F2. Supplemental Security Income (SSI):	4	5	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	7	8	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	22	26	0	0
G3. Other Individual Rights:	21	19	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	114	114	0	0
H2. Advance Health Care Directives (AHCD):	17	8	0	0
H3. Financial Powers of Attorney:	35	36	0	0
H4. Other Miscellaneous:	23	19	0	0

TOTAL CASES OPENED IN QUARTER: 393

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
385	0	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 601

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: COUNCIL ON AGING

County(ies): SONOMA

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 27

1/9, 2/13,	Petaluma Senior Center	Legal clinic (paralegal-mk)	Seniors	11	14
1/19, 2/16,	Sebastopol Senior Center	Legal clinic (paralegal-mk)	Seniors	9	12
1/9, 2/13,	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	5	7
1/17, 2/15,	Sebastopol Senior Center	Legal Clinic (attorney-br)	Seniors	4	5
1/3, 2/7, 3/	Rohnert Park Senior Center	Legal Clinic (attorney-la)	Seniors	14	6

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 44

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: COUNCIL ON AGING					
County(ies) SONOMA					
3/29/12	Council on Aging, 30 Kawana Springs Rd., Santa Rosa, CA	Legal Seminar – “Medi-Cal Eligibility, Planning & Asset Preservation” Leo Alberigi, Esq.	Seniors in Community	28	3
3/20/12	PEP Housing 575 Vallejo St., Petaluma, CA	Advance Health Care Directives, DNR, POLST and Consumer Fraud Protection	PEP Housing Senior Residents	30	2
3/15/12	Burbank Heights Apartments, 7777 Bodega Avenue, Sebastopol, CA	Advance Health Care Directives, DNR, POLST and Consumer Fraud Protection	Burbank Heights Senior Residents	15	3
2/28/12	Marin Vets Hall, Santa Rosa, CA	Advance Health Care Directives, DNR, POLST and Consumer Fraud Protection	Sonoma County Association of Retired Employees (“SCARE”)	60	6

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 27

2/9/12	Council on Aging 30 Kawana Springs Rd., Santa Rosa, CA	Legal Seminar – “Setting up Estate Plan to Avoid Conflicts & Contests” w/ Barry Adams, Esq.	Seniors in Community	30	4
1/24/12	Family Justice Center, 2755 Mendocino Avenue Santa Rosa, CA	Discuss Coordination of Services (BJS)	Legal Service Providers for FJC	6	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 28

Total Unduplicated Client Count for Quarter:
 Total Cases Closed in Quarter:
 Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input style="width: 50px;" type="text" value="29"/>
65-74:	<input style="width: 50px;" type="text" value="51"/>
75-84:	<input style="width: 50px;" type="text" value="29"/>
85+:	<input style="width: 50px;" type="text" value="20"/>
Client Declined to Provide Information:	<input style="width: 50px;" type="text" value="0"/>
Total:	<input style="width: 50px;" type="text" value="129"/>

CLIENT GENDER

Male:	<input style="width: 50px;" type="text" value="53"/>
Female:	<input style="width: 50px;" type="text" value="76"/>
Total:	<input style="width: 50px;" type="text" value="129"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input style="width: 50px;" type="text" value="68"/>
Homebound:	<input style="width: 50px;" type="text" value="2"/>
Lives Alone:	<input style="width: 50px;" type="text" value="51"/>
Institutionalized:	<input style="width: 50px;" type="text" value="16"/>
Suspected Victim of Elder Abuse/Exploitation:	<input style="width: 50px;" type="text" value="0"/>
Limited English:	<input style="width: 50px;" type="text" value="4"/>
Rural:	<input style="width: 50px;" type="text" value="0"/>
Greatest Economic Need (Minority):	<input style="width: 50px;" type="text" value="19"/>
Greatest Economic Need (Non-Minority):	<input style="width: 50px;" type="text" value="19"/>
Greatest Economic Need (Minority Status Unknown):	<input style="width: 50px;" type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input style="width: 50px;" type="text" value="0"/>
Caucasian:	<input style="width: 50px;" type="text" value="79"/>
African American:	<input style="width: 50px;" type="text" value="31"/>
Native American/Native Alaskan:	<input style="width: 50px;" type="text" value="2"/>
Asian/Pacific Islander	
Asian Indian:	<input style="width: 50px;" type="text" value="0"/>
Cambodian:	<input style="width: 50px;" type="text" value="0"/>
Chinese:	<input style="width: 50px;" type="text" value="1"/>
Filipino:	<input style="width: 50px;" type="text" value="11"/>
Japanese:	<input style="width: 50px;" type="text" value="0"/>
Korean:	<input style="width: 50px;" type="text" value="0"/>
Laotian:	<input style="width: 50px;" type="text" value="0"/>
Vietnamese:	<input style="width: 50px;" type="text" value="0"/>
Guamanian:	<input style="width: 50px;" type="text" value="0"/>
Hawaiian:	<input style="width: 50px;" type="text" value="1"/>
Samoan:	<input style="width: 50px;" type="text" value="0"/>
Other Asian/Pacific Islander:	<input style="width: 50px;" type="text" value="0"/>
Race Unknown/Some Other Race:	<input style="width: 50px;" type="text" value="4"/>
Client Declined to Provide Information:	<input style="width: 50px;" type="text" value="0"/>
Total:	<input style="width: 50px;" type="text" value="129"/>

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 28

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	12	10	4	0
A2. Contracts/Warranties:	2	0	0	0
A3. Other Consumer/Finance:	3	2	2	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	2	1	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	5	3	3	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	2	1	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	4	4	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	37	26	7	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	9	9	0	1
E3. Other Housing:	6	3	2	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 28

INCOME MAINTENANCE

F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	2	0	0	0
F4. Other Income Maintenance:	4	4	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	2	0	0
G3. Other Individual Rights:	6	4	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	2	7	0
H2. Advance Health Care Directives (AHCD):	6	1	5	0
H3. Financial Powers of Attorney:	7	1	7	0
H4. Other Miscellaneous:	2	2	2	0

TOTAL CASES OPENED IN QUARTER: 129

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
82	41	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 454

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Aid of Napa Valley*

County(ies) *Napa*

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 28

03/30/12	Calistoga	Small Estate Planning at two mobile home parks	Low income seniors	19	11
03/26/12	Calistoga	Commission on Aging	Senior Service Providers/Seniors	24	4
02/27/12	Rohlfss Manor	Commission on Aging	Senior Service Providers/Seniors	27	2.5
02/08/12	First Five	Healthy Aging Population Initiative	Senior Service Providers	20	2.5
01/03/12	Napa CSOA	Financial Abuse Specialist Team	Senior Service Providers/Law Enforcement	15	1
1/23/12	St. Helena	Commission on Aging	Senior Service Providers/Seniors	28	4
1/20/12	Napa CSOA	In Home Support Services	Seniors/Providers IHSS	5	1.5
1/18/12	The Meadows	Coalition of Non-Profits	Senior Service Providers	60	2
1/11/12	First Five	Health Aging Population Initiative	Senior Service Providers	21	2

Provider Name: *Legal Services of Northern California*

County(ies) *Solano*

3/7/2012	Vallejo Senior Center	Outreach at Florence Douglas Senior	Seniors	10	2
2/1/2012	Vallejo Senior Center	Outreach at Florence Douglas Senior	Seniors	8	1.5
1/4/2012	Vallejo Senior Center	Outreach at Florence Douglas Senior	Seniors	5	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 36

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Aid of Napa Valley*

County(ies) *Napa*

03/14/12	Adult Day Service/Hospice	Legal Aid Services	Social Workers/nurses	4	1
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California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 28

03/14/12	Queen of the Valley Medical Center	Legal Aid Services	Social Workers	8	1.5
Provider Name: Legal Services of Northern California					
County(ies) Solano					
Weekly	LSNC Vallejo Office	About 12 Clinics for tenants on how to respond to an Unlawful Detainer Eviction	Solano County seniors facing eviction	12	12
3/8/2012	Vallejo	Vallejo Round Table	Vallejo Seniors	25	1
3/2/2012	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	30	4
2/28/2012	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	30	4
2/9/2012	Vallejo	Vallejo Round Table	Vallejo Seniors	25	1.5
2/7/2012	Solano County	State of Seniors Planning Meeting	Senior Coalition	30	3.5
2/3/2012	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	30	3.5
1/6/2012	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	30	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 21

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 36

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 29

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	64
65-74:	175
75-84:	112
85+:	54
Client Declined to Provide Information:	9
Total:	414

CLIENT GENDER

Male:	167
Female:	247
Total:	414

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	49
Homebound:	11
Lives Alone:	173
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	16
Limited English:	1
Rural:	414
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	197
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	401
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	4
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	2
Total:	414

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 29

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	72	65	0	0
A2. Contracts/Warranties:	11	9	2	0
A3. Other Consumer/Finance:	48	46	2	0

EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	9	9	0	0
C2. Conservatorship:	9	10	0	0
C3. Other Family:	21	20	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	39	37	2	0
D2. Medicare:	6	5	0	0
D3. Other Health/Community Based Care:	5	4	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	33	26	5	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	93	53	30	0
E3. Other Housing:	24	24	0	0

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 29

INCOME MAINTENANCE

F1. Social Security:	11	11	0	0
F2. Supplemental Security Income (SSI):	6	5	0	0
F3. Pensions/Retiree Benefits:	4	3	0	0
F4. Other Income Maintenance:	12	9	4	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	35	13	11	5
G3. Other Individual Rights:	6	4	3	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	220	77	98	0
H2. Advance Health Care Directives (AHCD):	166	44	86	0
H3. Financial Powers of Attorney:	171	50	83	0
H4. Other Miscellaneous:	13	11	1	0

TOTAL CASES OPENED IN QUARTER: 1016

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
536	329	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1661

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Senior Legal Services					

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 29

County(ies)		<i>El Dorado</i>			
3/24/2012	Placerville	Elder Abuse	Seniors	10	4
3/13/2012	El Dorado Hills	Health Care Directives	Seniors	20	4
3/1/2012	El Dorado Hills	SNF Residential Rights	Seniors	40	4
2/23/2012	Placerville	Long term Care	Seniors	25	4
2/16/2012	Placerville	Powers of Attorney/Health Care Directives	Seniors	25	4
2/9/2012	Pollock Pines	Medi-Cal and Reverse Mortgages	Seniors	38	4
2/9/2012	Placerville	Wills and Trusts	Seniors	25	4
2/1/2012	Placerville	Scams	Seniors	12	4
1/12/2012	SIRS-Pollock Pines	Senior Legal Services offered	Seniors	92	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 36

California Legal Services (Title III B)
PSA Level Quarterly Report

Fiscal Year: 2011-2012
 Quarter: 3

PSA: 30

Total Unduplicated Client Count for Quarter: 227
 Total Cases Closed in Quarter: 122
 Total Units of Service for Quarter (Unit=1 Hour): 736

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64: 29
 65-74: 74
 75-84: 62
 85+: 20
 Client Declined to Provide Information: 42
 Total: 227

CLIENT GENDER

Male: 74
 Female: 153
 Total: 227

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 18
 Homebound: 4
 Lives Alone: 46
 Institutionalized: 2
 Suspected Victim of Elder Abuse/Exploitation: 29
 Limited English: 18
 Rural: 3
 Greatest Economic Need (Minority): 30
 Greatest Economic Need (Non-Minority): 55
 Greatest Economic Need (Minority Status Unknown): 22

CLIENT RACE

Two or More Races: 48
 Caucasian: 146
 African American: 6
 Native American/Native Alaskan: 2
 Asian/Pacific Islander
 Asian Indian: 3
 Cambodian: 0
 Chinese: 2
 Filipino: 2
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 1
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 16
 Client Declined to Provide Information: 1
 Total: 227

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 30

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	8	1	4	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	29	9	3	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	4	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	1	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	2	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	1	1	0
D2. Medicare:	4	2	0	0
D3. Other Health/Community Based Care:	3	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	27	16	5	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	21	11	1	0
E3. Other Housing:	12	6	0	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 30

INCOME MAINTENANCE

F1. Social Security:	2	2	2	0
F2. Supplemental Security Income (SSI):	10	1	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	9	5	1	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	21	3	0	1
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	31	7	10	0
H2. Advance Health Care Directives (AHCD):	8	1	3	0
H3. Financial Powers of Attorney:	10	1	5	0
H4. Other Miscellaneous:	21	7	1	0

TOTAL CASES OPENED IN QUARTER: 227

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
81	37	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 736

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 31

Total Unduplicated Client Count for Quarter:
 Total Cases Closed in Quarter:
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 31

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	3	3	2	0
A2. Contracts/Warranties:	2	5	1	0
A3. Other Consumer/Finance:	3	6	2	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	1	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	4	6	0	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	9	5	4	0
E3. Other Housing:	1	1	0	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 31

INCOME MAINTENANCE

F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	2	2	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	23	0	21	0
H2. Advance Health Care Directives (AHCD):	5	1	4	0
H3. Financial Powers of Attorney:	4	0	3	0
H4. Other Miscellaneous:	0	2	1	0

TOTAL CASES OPENED IN QUARTER: 65

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
33	40	1

TOTAL ESTIMATED CASE WORK HOURS SPENT: 167

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: Central California Legal Services

County(ies): Merced

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 31

3/12/12	Merced, Ca	Merced Public Housing Authority	Seniors, rural, low income	0	2
3/10/12	Winton, Ca	Winton Free Legal Clinic	Seniors, rural, low income	50	25

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Central California Legal Services					
County(ies) Merced					
3/26/12	Merced, Ca	Merced County AAA Advisory Committee	Senior Community Leaders	30	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 32

Total Unduplicated Client Count for Quarter:
 Total Cases Closed in Quarter:
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 32

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	21	13	8	0
A2. Contracts/Warranties:	32	22	8	2
A3. Other Consumer/Finance:	74	41	31	2

EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	21	13	8	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	36	24	10	2
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	3	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	31	19	11	1
D2. Medicare:	50	20	28	2
D3. Other Health/Community Based Care:	50	20	28	2

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	50	38	11	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	41	11	24	6
E3. Other Housing:	0	0	0	0

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 32

INCOME MAINTENANCE

F1. Social Security:	20	14	5	1
F2. Supplemental Security Income (SSI):	12	8	4	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	8	3	4	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	3	1	0
G2. Elder Abuse/Neglect/Exploitation:	9	6	2	1
G3. Other Individual Rights:	24	10	14	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	44	9	35	0
H2. Advance Health Care Directives (AHCD):	46	9	37	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	61	33	23	5

TOTAL CASES OPENED IN QUARTER: 639

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
321	292	26

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2402

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Legal Services for Seniors*

County(ies) *Monterey*

California Legal Services (Title III B)

PSA Level Quarterly Report

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PSA: 32

30 January	Alliance on Aging	Advanced Health Care Directive clinic	Seniors attending AoA event	50	2.5
26 January	County of Monterey	Civil Elder Abuse Identification	Representatives of County of Monterey Senior assistance agencies	12	1.5
3 January 2	County of Monterey Community Foundation	General legal presentation	Monterey County Non-Profit Agencies targeting Senior clients	25	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Provider Name: Legal Services for Seniors					
County(ies) Monterey					
30 March 2	City of Seaside City Hall	General LSS assistance	City of Seaside officials/City	10	1
16 March 2	City of Monterey City Hall	General LSS assistance	City of Monterey officials	25	2
17 Februar	Sally Griffin Center - PG	General legal topics facing seniors	Senior Assistance workers	5	1
9 January 2	Salinas AoA office	General Legal Assistance – Elder Abuse Prevention & Identification	Senior Peer Counselors	20	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

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Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	35
65-74:	43
75-84:	28
85+:	9
Client Declined to Provide Information:	0
Total:	115

CLIENT GENDER

Male:	38
Female:	77
Total:	115

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	70
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	9
Limited English:	13
Rural:	34
Greatest Economic Need (Minority):	41
Greatest Economic Need (Non-Minority):	34
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	91
African American:	13
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	0
Total:	115

California Legal Services (Title III B)

PSA Level Quarterly Report

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PSA: 33

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	9	8	1	1
A2. Contracts/Warranties:	6	5	2	0
A3. Other Consumer/Finance:	5	4	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	2	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	6	6	1	0
D2. Medicare:	3	3	0	0
D3. Other Health/Community Based Care:	3	2	1	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	20	13	5	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	15	10	5	1
E3. Other Housing:	7	6	1	1

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PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 33

INCOME MAINTENANCE

F1. Social Security:	7	6	1	0
F2. Supplemental Security Income (SSI):	4	3	1	0
F3. Pensions/Retiree Benefits:	0	2	0	0
F4. Other Income Maintenance:	3	1	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	6	2	1
G3. Other Individual Rights:	4	1	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	3	0	0	0
H3. Financial Powers of Attorney:	0	0	1	0
H4. Other Miscellaneous:	8	5	3	0

TOTAL CASES OPENED IN QUARTER: 115

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
83	26	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 444

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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Provider Name: *Greater Bakersfield Legal Assistance, Inc.*

County(ies) *kern*

California Legal Services (Title III B)

PSA Level Quarterly Report

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Quarter: 3

PSA: 33

03/22/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project to Homemaker Care Program trainees at Community Wellness Meeting	Kern County Senior Population	14	3
03/20/12	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Resource Center	Kern County Senior Population	5	7.5
02/21/12	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Resource Center	Kern County Senior Population	8	7.5
02/15/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at DHS Meeting	Kern County Senior Population	20	2.5
02/09/12	Ridgecrest, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at East Kern Collaborative Meeting	Kern County Senior Population	20	7.5
02/02/12	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Arvin/Lamont Collaborative Meeting	Kern County Senior Population	50	3
01/17/12	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project	Kern County Senior Population	8	7.5
01/10/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at meeting regarding IHSS at Aging & Adult Services	Kern County Senior Population	6	3
01/06/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Kern County Civil Task Force Quarterly Meeting	Kern County Senior Population	15	2

California Legal Services (Title III B)

PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 3

PSA: 33

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	9
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	44
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0