

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 1

Total Unduplicated Client Count for Quarter:   
 Total Cases Closed in Quarter:   
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
 IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 1

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	10	9	0	0
A2. Contracts/Warranties:	0	2	0	0
A3. Other Consumer/Finance:	9	7	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	4	8	0	0
C2. Conservatorship:	3	3	0	0
C3. Other Family:	3	3	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	9	4	2	2
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	11	10	3	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	1	0
E3. Other Housing:	0	0	0	1

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

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PSA: 1

**INCOME MAINTENANCE**

F1. Social Security:	3	0	3	0
F2. Supplemental Security Income (SSI):	4	4	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	2	1	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	43	53	3	0
H2. Advance Health Care Directives (AHCD):	13	11	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 117

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
116	14	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 506

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Services of Northern CA*

**County(ies)** *Humboldt and Del Norte*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2011-2012**

**Quarter: 4**

**PSA: 1**

6/27/12	Health Village, Hoopa	Hoopa Health Fair	Seniors	35	9
5/19/12	Senior Resource Center, Eureka	Senior Law Day	Seniors	19	11

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 2

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 2

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input style="width: 40px; text-align: center;" type="text" value="18"/>	<input style="width: 40px; text-align: center;" type="text" value="17"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
A2. Contracts/Warranties:	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="5"/>	<input style="width: 40px; text-align: center;" type="text" value="4"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
A3. Other Consumer/Finance:	<input style="width: 40px; text-align: center;" type="text" value="5"/>	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

#### EMPLOYMENT

B1. Discrimination:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
B2. Other Employment:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input style="width: 40px; text-align: center;" type="text" value="5"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="7"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
C2. Conservatorship:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
C3. Other Family:	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
D2. Medicare:	<input style="width: 40px; text-align: center;" type="text" value="0"/>			
D3. Other Health/Community Based Care:	<input style="width: 40px; text-align: center;" type="text" value="3"/>	<input style="width: 40px; text-align: center;" type="text" value="4"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 40px; text-align: center;" type="text" value="44"/>	<input style="width: 40px; text-align: center;" type="text" value="40"/>	<input style="width: 40px; text-align: center;" type="text" value="8"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input style="width: 40px; text-align: center;" type="text" value="4"/>	<input style="width: 40px; text-align: center;" type="text" value="4"/>	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>
E3. Other Housing:	<input style="width: 40px; text-align: center;" type="text" value="1"/>	<input style="width: 40px; text-align: center;" type="text" value="2"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>	<input style="width: 40px; text-align: center;" type="text" value="0"/>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 2

#### INCOME MAINTENANCE

F1. Social Security:	3	2	1	0
F2. Supplemental Security Income (SSI):	4	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	5	1	0

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	1	0
G3. Other Individual Rights:	4	5	2	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	3	0	0
H2. Advance Health Care Directives (AHCD):	25	34	0	0
H3. Financial Powers of Attorney:	0	5	0	0
H4. Other Miscellaneous:	5	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 133

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
132	26	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 304

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Services of Northern California*

**County(ies)** *Shasta, Lassen, Modoc, Siskiyou, Trinit*

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 2

6/19/2012	Weaverville	Presentation to attendees re Landlord/Tenant issues and various services	Lunch Attendees	43	3
6/5/2012	Anderson	Presentation re our services and Medi-Cal	Lunch Attendees	45	1
5/10/2012	Burney	Presentation re our services and Senior Scams	Lunch Attendees	28	3
4/27/2012	Redding, SSNP	Presentation to attendees re our services and Advance Health Care Directives	Lunch Attendees	50	1
4/23/2012	Anderson	Presentation to lunch attendees regarding services and housing discrimination	Lunch Attendees	27	1
4/9/2012	Shasta Lake	Presentation to lunch attendees regarding services and SSI Prog.	Lunch attendees	29	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 3

Total Unduplicated Client Count for Quarter:   
 Total Cases Closed in Quarter:   
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
 IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 3

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	26	21	10	0
A2. Contracts/Warranties:	1	6	3	0
A3. Other Consumer/Finance:	15	6	3	0

#### EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	1	1	1	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	1	1	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	10	1	11	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	7	1	0
D2. Medicare:	6	1	1	0
D3. Other Health/Community Based Care:	6	3	3	1

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	32	15	12	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	24	16	5	1
E3. Other Housing:	1	1	0	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 3

**INCOME MAINTENANCE**

F1. Social Security:	3	1	1	0
F2. Supplemental Security Income (SSI):	7	4	2	3
F3. Pensions/Retiree Benefits:	0	1	1	0
F4. Other Income Maintenance:	3	3	1	1

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	3	1	1

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	18	12	4	0
H2. Advance Health Care Directives (AHCD):	6	2	5	0
H3. Financial Powers of Attorney:	6	2	5	0
H4. Other Miscellaneous:	0	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 174

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
111	71	8

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 464

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Services of Northern California*  
**County(ies)** *Butte, Colusa, Glenn, Plumas, Tehama*

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 3

6/27/12	All Counties	Overview of Legal Services Programs and Services	All	100	2
6/26/12	All Counties	Elder Abuse (Planning Mtg.)	Seniors & Providers	40	1.5
6/21/12	Tehama County	Fraud Prevention Workshop	Seniors	40	3.5
6/19/12	All Counties	Elder Abuse Consortium (planning next conference)	Seniors & Providers	200	2
4/19/12	Plumas Co.	Advance Planning Issues	Seniors	17	7
4/18/12	Butte Co.	Project Homeless Connect	All	50	13

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Services of Northern California</b>					
<b>County(ies) Butte, Colusa, Glenn, Plumas, Tehama</b>					
5/10/12	All Counties	Guardianship Clinic	Seniors and Other Caregivers	3	2
4/18/12	Butte Co.	Debt Collection Workshop	All	2	2
5/2/12	Butte Co.	Debt Collection Workshop	All	2	2
5/16/12	Butte Co.	Debt Collection Workshop	All	2	2
6/6/12	Butte Co.	Debt Collection Workshop	All	2	2
6/20/12	Butte Co.	Debt Collection Workshop	All	2	2
4/4/12	Butte Co.	Debt Collection Workshop	All	2	2
4/26/12	All Counties	Guardianship Clinic	Seniors and Other Caregivers	3	2
6/27/12	Tehama Co.	ESCC Meeting	Providers	9	3.5
5/24/12	All Counties	Guardianship Clinic	Seniors and Other Caregivers	3	2

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2011-2012**

**Quarter: 4**

**PSA: 3**

6/14/12	All Counties	Guardianship Clinic	Seniors and Other Caregivers	3	2
4/9/12	Plumas Co.	MDT Meeting	Providers	5	6
4/25/12	Tehama Co.	ESCC Meeting	Providers	8	3.5
6/11/12	Plumas Co.	MDT Meeting	Providers	4	6
6/22/12	All	Developed Materials re: ID Fraud	Seniors	10	1
4/12/12	All Counties	Guardianship Clinic	Seniors and Other Caregivers	3	2

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 17

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 42

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	86	62	22	7
A2. Contracts/Warranties:	65	42	11	0
A3. Other Consumer/Finance:	37	29	5	3

#### EMPLOYMENT

B1. Discrimination:	2	0	1	0
B2. Other Employment:	3	1	1	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	19	16	0	0
C2. Conservatorship:	7	3	3	0
C3. Other Family:	18	9	4	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	26	21	8	1
D2. Medicare:	2	6	2	1
D3. Other Health/Community Based Care:	13	11	3	3

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	105	101	26	11
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	48	43	8	2
E3. Other Housing:	16	17	2	0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

#### INCOME MAINTENANCE

F1. Social Security:	10	13	6	1
F2. Supplemental Security Income (SSI):	5	5	4	2
F3. Pensions/Retiree Benefits:	16	13	8	0
F4. Other Income Maintenance:	7	11	4	4

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	24	27	0	2
G3. Other Individual Rights:	29	31	3	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	90	84	11	1
H2. Advance Health Care Directives (AHCD):	37	21	19	0
H3. Financial Powers of Attorney:	24	11	12	0
H4. Other Miscellaneous:	1	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 690

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
579	163	38

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2452

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
------	-----------------------------	---------------------------	--------------------------------	-------------------------------	---------------

**Provider Name:** *Legal Services of Northern California*

**County(ies)** *Yolo*

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

5/16/12	Woodland Senior Center	Senior Fair	Seniors	40	4
4/18/12	Woodland-Palm Gardens	Woodland Senior Outreach event hosted by Palm Gardens	Seniors	40	1
<b>Provider Name: Sacramento Senior Legal Services</b>					
<b>County(ies) Sacramento</b>					
6/15/12	Sacramento	Senior Driver Safety Event	Seniors	22	5
6/8/12	Sacramento	20th Annual Senior Health & Information Fair	Seniors	32	5.6
6/6/12	Elk Grove	6th Senior Day in the Park	Seniors	100	6.3
4/27/12	Health Fair Fit for Life	Tabling for SLH services	Seniors	60	4
4/24/10	Camden Springs Senior Fair	Tabling for SLH services	Seniors	20	3.2
4/23/12	Sac State Career	Tabling for community outreach	Students & Community Practitioners	80	4.8
4/23/12	Sacramento	Presentation on SLH services	Seniors	24	3.3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 37

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Services of Northern California</b>					
<b>County(ies) Placer, Nevada, Sierra</b>					
05/22/12	Nevada City	Planning for KAHN Radio Show May 25th	Rural Seniors	1	1
06/26/12	N/A	PSA's Sierra County	Sierra County Rural Seniors	0	1
04/23/12	Nevada City	Amended Scam Prevention Brochure	Seniors	250	2

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

05/11/12	Auburn	Planning w/ RDL: KAHI Radio Show May 25th	Rural Seniors	0	1
05/16/12	Grass Valley	MDT Elder Abuse Prevention Meeting	Seniors	12	2
05/21/12	Nevada City	Planning for KAHI Radio Show May 25th	Rural Seniors	1	1
05/25/123	Auburn	KAHI Radio Show Interview Re: Senior Services	Rural Seniors	300	3
06/11/12	PCWD: Auburn	*SSA for Welfare Staff	Placer County Providers of Senior Services	20	3
06/11/12	PCWD: Auburn	*SSA for Welfare Staff	Placer County Providers of Senior Services	20	3
06/12/12	PCWD: Rocklin	*SSA for Welfare Staff	Placer County Providers of Senior Services	20	3
06/12/12	PCWD: Rocklin	*SSA for Welfare Staff	Placer County Providers of Senior Services	20	3
06/13/12	PCWD: Rocklin	*SSA for Welfare Staff	Placer County Providers of Senior Services	20	3
06/13/12	PCWD: Rocklin	*SSA for Welfare Staff	Placer County Providers of Senior Services	20	3
6/13/2012	Auburn Placer County	*Presentation: Legal Services' Senior Program in Placer County	Placer County Providers of Services to Seniors	40	9
05/16/12	Nevada City	Planning for KAHI Radio Show May 25th	Rural Seniors	1	1
<b>County(ies) Yolo</b>					
4/26/12	Esparto	Financial Planning for End of Life	Seniors	18	4.5
4/18/12	Woodland (Lincoln Gardens)	Long Term Care Financial Planning	Seniors	17	2.3
5/9/12	Woodland Administrative Building	Financial Planning for Incompetency & End Life	Seniors	6	4.5
<b>Provider Name: Sacramento Senior Legal Services</b>					
<b>County(ies) Sacramento</b>					

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

6/20/12	Rancho Cordova Senior Center	Overview of SLH services	Seniors	75	1.5
4/12/12	None Stated	SLH overview of services	LSNC & Service Providers	9	11.5
4/12/12	None Stated	SLH overview of services	Seniors	1	3
4/13/12	None Stated	SLH overview of services	Seniors & Service Providers	7	15
4/16/12	None Stated	SLH overview of services	Service Providers	7	1.8
6/18/12	Pioneer Towers in Sacramento	Estate Planning: Wills, POA, AHCD, DPOA	Seniors	20	5
5/18/12	Sacramento Braille Transcribers Group	SLH Overview of services	Seniors	15	3

Provider Name: **Yuba Sutter Legal Center**

County(ies) **Sutter and Yuba**

4/1	CRLA	landlord/tenant law	seniors	3	2
6/27	Yuba County Senior	Your Credit Report #1	seniors	16	1
5/23	Yuba County Senior	Mail Fraud	seniors	25	1
5/17	Retired Public Employees	YSLC Services	seniors	22	1
5/14	DOLLS	YSLC Services	seniors	100	2
5/5	Grace Methodist Church	YSLC Services	seniors	45	5.5
5/2	Yuba County Senior Center	Homesteads	seniors	10	0.75
4/14	Hope Point Nazarene Church	YSLC services	seniors	28	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 33

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 106

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 5

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 5

#### CLIENT ETHNICITY

Hispanic/Latino:

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	14	24	3	0
A2. Contracts/Warranties:	4	3	0	2
A3. Other Consumer/Finance:	5	7	2	0

#### EMPLOYMENT

B1. Discrimination:	0	2	1	1
B2. Other Employment:	6	8	5	2

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	6	8	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	5	3	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	23	24	6	17
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	9	6	3	1
E3. Other Housing:	4	7	1	1

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 5

**INCOME MAINTENANCE**

F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	2	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	3	1	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	22	16	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	2	1	2

**TOTAL CASES OPENED IN QUARTER:** 101

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
118	28	26

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 403

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 6

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 6

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	23	20	1	5
A2. Contracts/Warranties:	4	6	0	0
A3. Other Consumer/Finance:	14	15	0	2

#### EMPLOYMENT

B1. Discrimination:	1	0	0	0
B2. Other Employment:	5	3	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	0
C2. Conservatorship:	1	0	0	5
C3. Other Family:	1	0	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	3	0	0
D2. Medicare:	1	2	0	0
D3. Other Health/Community Based Care:	3	4	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	64	97	2	13
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	11	16	1	0
E3. Other Housing:	51	45	3	0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 6

#### INCOME MAINTENANCE

F1. Social Security:	17	16	0	0
F2. Supplemental Security Income (SSI):	12	16	0	0
F3. Pensions/Retiree Benefits:	2	3	0	0
F4. Other Income Maintenance:	20	17	0	3

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	21	18	0	3
G2. Elder Abuse/Neglect/Exploitation:	34	57	2	20
G3. Other Individual Rights:	1	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	24	12	2	7
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	3	2	2	0
H4. Other Miscellaneous:	53	41	6	2

**TOTAL CASES OPENED IN QUARTER:** 370

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
395	20	60

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 4409

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Asian Pacific Islander Legal Outreach

**County(ies):** San Francisco

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 6

6/13/12	Canon Kip/ADRC	Presentation on Elder Abuse and Housing	Seniors	25	3
4/16/12	Aging & Disability Resource Center	Outreach Event for Aging & Disability Resource Center Staff	Seniors	10	3
<b>Provider Name:</b> <i>La Raza Centro Legal, Inc.</i>					
<b>County(ies)</b> <i>City &amp; County of San Francisco, CA</i>					
June 12, 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
Mayo 16,	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
April 25, 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	7	2
April 11, 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 14

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Asian Law Caucus</i>					
<b>County(ies)</b> <i>San Francisco</i>					
6/25/12	Chinatown Public Library	Tenants in Foreclosure Workshop	Know your rights presentation	14	3
6/19/12	CCDC	Foreclosure Information	Press Conference to inform folks about our services	5	3
6/16/12	Asian Pacific American Community Center	Tenants in Foreclosure Workshop	Know your rights presentation	12	3
5/11/12	CCDC (Chinatown Community Development Center)	USF Housing Policy Class Presentation	Educate USF students about San Francisco/Chinatown Housing: Tenants Rights	15	3
<b>Provider Name:</b> <i>Asian Pacific Islander Legal Outreach</i>					

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 6

<b>County(ies)</b> San Francisco					
6/27/12		PBRC		0	3
6/25/12		APILO/ABBA Clinic		0	3
6/20/12		APILO/ABBA Clinic		0	3
6/12/12		Low Income Tax clinic		0	1
4/18/12		AWS MLAM Presentation		0	1.5
<b>Provider Name:</b> La Raza Centro Legal, Inc.					
<b>County(ies)</b> City & County of San Francisco, CA					
April 12, 20	DLP. 3358 Cesar Chavez, SF	Housing	Senior Day Laborers	14	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 30

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 7

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 7

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
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#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input style="width: 40px;" type="text" value="10"/>	<input style="width: 40px;" type="text" value="8"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="0"/>
A2. Contracts/Warranties:	<input style="width: 40px;" type="text" value="11"/>	<input style="width: 40px;" type="text" value="9"/>	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="0"/>
A3. Other Consumer/Finance:	<input style="width: 40px;" type="text" value="30"/>	<input style="width: 40px;" type="text" value="24"/>	<input style="width: 40px;" type="text" value="6"/>	<input style="width: 40px;" type="text" value="0"/>

#### EMPLOYMENT

B1. Discrimination:	<input style="width: 40px;" type="text" value="0"/>			
B2. Other Employment:	<input style="width: 40px;" type="text" value="0"/>			

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
C2. Conservatorship:	<input style="width: 40px;" type="text" value="2"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
C3. Other Family:	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="5"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input style="width: 40px;" type="text" value="5"/>	<input style="width: 40px;" type="text" value="5"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
D2. Medicare:	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>
D3. Other Health/Community Based Care:	<input style="width: 40px;" type="text" value="7"/>	<input style="width: 40px;" type="text" value="6"/>	<input style="width: 40px;" type="text" value="0"/>	<input style="width: 40px;" type="text" value="0"/>

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input style="width: 40px;" type="text" value="46"/>	<input style="width: 40px;" type="text" value="34"/>	<input style="width: 40px;" type="text" value="5"/>	<input style="width: 40px;" type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input style="width: 40px;" type="text" value="5"/>	<input style="width: 40px;" type="text" value="3"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>
E3. Other Housing:	<input style="width: 40px;" type="text" value="29"/>	<input style="width: 40px;" type="text" value="26"/>	<input style="width: 40px;" type="text" value="1"/>	<input style="width: 40px;" type="text" value="0"/>

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 7

**INCOME MAINTENANCE**

F1. Social Security:	5	2	0	0
F2. Supplemental Security Income (SSI):	5	2	0	0
F3. Pensions/Retiree Benefits:	2	1	0	0
F4. Other Income Maintenance:	9	6	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	10	2	0
G3. Other Individual Rights:	21	21	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	22	32	3	0
H2. Advance Health Care Directives (AHCD):	5	0	0	0
H3. Financial Powers of Attorney:	8	8	0	0
H4. Other Miscellaneous:	27	27	0	0

**TOTAL CASES OPENED IN QUARTER:** 259

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
232	22	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1389

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Contra Costa Senior Legal Services

**County(ies):** Contra Costa

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2011-2012**

**Quarter: 4**

**PSA: 7**

6/9/2012	Brentwood	Health Fair	Seniors	75	6
5/9/2012	Richmond	Senior Fair	Seniors	300	10

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 8

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	35
65-74:	50
75-84:	31
85+:	12
Client Declined to Provide Information:	0
<b>Total:</b>	<b>128</b>

##### CLIENT GENDER

Male:	52
Female:	76
<b>Total:</b>	<b>128</b>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	67
Homebound:	2
Lives Alone:	78
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	18
Rural:	0
Greatest Economic Need (Minority):	63
Greatest Economic Need (Non-Minority):	46
Greatest Economic Need (Minority Status Unknown):	0

##### CLIENT RACE

Two or More Races:	2
Caucasian:	82
African American:	4
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	5
Filipino:	13
Japanese:	0
Korean:	
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	13
Client Declined to Provide Information:	0
<b>Total:</b>	<b>128</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 8

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	21	20	4	1
A2. Contracts/Warranties:	4	1	1	0
A3. Other Consumer/Finance:	0	0	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	2	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	6	3	0	3

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	36	16	9	11
D2. Medicare:	2	0	3	1
D3. Other Health/Community Based Care:	4	1	2	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	34	20	4	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	2	3	1
E3. Other Housing:	2	1	1	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 8

**INCOME MAINTENANCE**

F1. Social Security:	7	6	2	1
F2. Supplemental Security Income (SSI):	11	2	12	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	1

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	2	0	3	0
H2. Advance Health Care Directives (AHCD):	12	10	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	1	2	0

**TOTAL CASES OPENED IN QUARTER:** 153

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
85	48	20

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1321

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Aid Society of San Mateo County*

**County(ies)** *San Mateo*

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 8

6/26/12	Garfield Community School	LIBRE presentation	Multi-generational families	9	3
5/17/12	Pacifica Senior Center	Legal Aid/Senior Advocates Presentation	Seniors	101	3
4/18/12	Hoover Community School (Redwood City)	LIBRE presentation	Multi-generational families	15	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Legal Aid Society of San Mateo County</i>					
<b>County(ies)</b> <i>San Mateo</i>					
5/2/12	San Mateo Medical Center	Disability Leaves/Employment Rights	Agency staff	15	4
4/18/12	Vocational Rehab Services (San Carlos)	Social Security Appeals	Agency staff	10	3
4/23/12	Doelger Senior Center (Daly City)	LGBT Senior Issues Panel	Seniors	100	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 9

Total Unduplicated Client Count for Quarter: 149

Total Cases Closed in Quarter: 128

Total Units of Service for Quarter (Unit=1 Hour): 2684

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
 IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64: 22  
 65-74: 75  
 75-84: 30  
 85+: 20  
 Client Declined to Provide Information: 2  
 Total: 149

**CLIENT GENDER**

Male: 57  
 Female: 92  
 Total: 149

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled: 69  
 Homebound: 7  
 Lives Alone: 22  
 Institutionalized: 0  
 Suspected Victim of Elder Abuse/Exploitation: 1  
 Limited English: 23  
 Rural: 0  
 Greatest Economic Need (Minority): 54  
 Greatest Economic Need (Non-Minority): 30  
 Greatest Economic Need (Minority Status Unknown): 8

**CLIENT RACE**

Two or More Races: 0  
 Caucasian: 60  
 African American: 37  
 Native American/Native Alaskan: 1  
 Asian/Pacific Islander  
 Asian Indian: 5  
 Cambodian: 0  
 Chinese: 18  
 Filipino: 3  
 Japanese: 1  
 Korean: 0  
 Laotian: 0  
 Vietnamese: 1  
 Guamanian: 0  
 Hawaiian: 0  
 Samoan: 0  
 Other Asian/Pacific Islander: 7  
 Race Unknown/Some Other Race: 8  
 Client Declined to Provide Information: 8  
 Total: 149

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 9

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	1	1	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	14	0	6	1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	6	2	3	0
D2. Medicare:	8	3	10	0
D3. Other Health/Community Based Care:	0	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	1	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 9

**INCOME MAINTENANCE**

F1. Social Security:	7	4	4	0
F2. Supplemental Security Income (SSI):	18	5	18	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	1	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	15	0	3	0
G2. Elder Abuse/Neglect/Exploitation:	68	21	11	19
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	2	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	0	3	0
H4. Other Miscellaneous:	11	5	2	0

**TOTAL CASES OPENED IN QUARTER:** 152

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
46	62	20

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2515

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Assistance for Seniors*

**County(ies)** *Alameda*

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 9

5/30/12	Fremont Hills Assisted Living & Memory Care,	Health Fair	Seniors	100	6.5
5/17/12	San Leandro Senior Community Center, San Leandro	Senior Fair	Seniors	30	3.5
5/03/12	Kenneth Aitken Senior Center, Castro Valley	Senior Fair	Seniors	100	5.3
4/25/12	Castro Valley Library, Castro Valley	Senior Fair	Seniors	40	3.5
4/20/12	Pacific Renaissance Plaza, Oakland	Health Fair	Seniors	50	3.5
4/17/12	North Berkeley Senior Center,	Health Fair	Seniors	55	6.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> Legal Assistance for Seniors					
<b>County(ies):</b> Alameda					
4/19/12	City of Fremont, Fremont	Welcome to Medicare	Seniors	5	3.5
5/4/12	Dublin Civic Center, Dublin	HICAP and Prevention of Medicare Fraud	Seniors	35	2.8
4/28/12	North Oakland Senior Center, Oakland	Health Reform and Medicare	Seniors	45	1.8
4/28/12	North Oakland Senior Center, Oakland	Health Reform and Medicare	Seniors	15	1.8

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 9

4/27/12	Over 60 Health Center, Berkeley	LAS/HICAP	Senior Service Providers	7	2
4/26/12	Noble Towers, Oakland	Welcome to Medicare	Seniors	43	4.3
4/25/12	Fremont Main Library, Fremont	The ABC's of LTC: Overview of Long Term Care	Seniors	45	4
4/24/12	Ombudsman Program, Oakland	Welcome to Medicare	Seniors and Providers	25	2.3
06/28/12	Lawrence Livermore National Laboratory, Livermore	The ABC'S of LTC	Seniors	300	4.3
4/19/12	Jack London Gateway Senior Housing, Oakland	Consumer Fraud: Scams Targeting Seniors	Seniors	15	1.8
5/08/12	Family Justice Center, Oakland	Keeping Elders Safe: Overview of Elder Abuse	Senior Service Providers	16	2.7
4/19/12	City of Fremont, Fremont	Welcome to Medicare	Seniors	17	3.5
4/18/12	Strawberry Creek Lodge, Berkeley	Consumer Fraud: Scams Targeting Seniors	Seniors	4	2.3
4/16/12	Percy Abram Jr. Senior Apartments, Oakland	Welcome to Medicare	Seniors	17	2.5
4/11/12	Chapel Corner Senior Apartments, Fremont	Low Income Assistance: Help with Health Care Costs	Seniors	10	3
4/6/12	UC Berkeley Retirement Center, Berkeley	The ABC's of LTC: Overview of Long Term Care	Seniors	55	2.65
4/4/12	Northgate Terrace, Oakland	Create a Secure Future: Advance Health Care Directives	Seniors	21	2
4/2/12	Southlake Tower, Oakland	Welcome to Medicare	Seniors	6	2
4/2/12	Southlake Tower, Oakland	Welcome to Medicare	Seniors	25	2.5

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 9

4/23/12	Percy Abram Jr. Senior Apartments, Oakland	Create a Secure Future: Advance Health Care Directives	Seniors	9	2.3
06/04/12	Oakland Downtown Senior Center, Oakland	Keeping Elders Safe: Overview of Elder Abuse	Seniors	7	3.4
06/28/12	Lawrence Livermore National Laboratory, Livermore	Welcome to Medicare	Seniors	300	3.8
06/27/12	Pleasanton Gardens Sr. Housing, Pleasanton	Seniors' Guide to Public Benefits	Seniors	35	4
06/22/12	Wittenberg Manor, Hayward	Knowledge is Key: Know your Medicare Rights	Seniors	28	7.4
06/19/12	Newark Senior Center, Newark	Create a Secure Future: Advance in Health Care	Seniors	22	3.8
06/14/12	Palo Vista Senior Apartments, Oakland	Keeping Elders Safe: Overview of Elder Abuse	Seniors	23	2.2
06/13/12	Fabiola Medical Office Building,	Keeping Elders Safe: Overview of Elder Abuse	Senior Service Providers	21	2.2
06/07/12	Fargo Senior Center, San Leandro	LAS/HICAP	Seniors	15	2.3
4/30/12	Hayward City Hall, Hayward	LAS/HICAP	Seniors	18	4.3
06/05/12	Hayward Public Library, Hayward	Seniors' Guide to Public Benefits	Seniors	1	2.7
5/08/12	Hayward Public Library, Hayward	Stepping up to the Plate: Guardianship and Custody	Seniors	2	2.5
6/02/12	Alta Bates Summit Medical Center, Berkeley	Create a Secure Future: Advance Health Care Directives	Seniors	22	3.5
5/29/12	Ashland Community Center, San Leandro	Consumer Fraud: Scams Targeting Seniors	Seniors	20	2.3

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 9

5/23/12	Allen Temple Arms Senior Apartments, Oakland	Welcome to Medicare	Seniors	30	2.5
5/17/12	St. Regis Retirement Center, Hayward	Keeping Elders Safe: Overview of Elder Abuse	Seniors	30	4.5
5/14/12	J-Sei Senior Center, Berkeley	Consumer Fraud: Scams Targeting Seniors	Seniors	15	2
5/11/12	ASCEND School, Oakland	Consumer Fraud: Scams Targeting Seniors	Seniors and Caregivers	4	2.1
5/09/12	Hayward Library Weekes Branch, Hayward	Stepping up to the Plate: Guardianship and Custody	Seniors	3	2.3
5/08/12	Denny's Restaurant, Hayward	LAS/HICAP	Seniors	25	3.3
6/06/12	Hayward Public Library, Hayward	Seniors' Guide to Public Benefits	Seniors	2	2.8
<b>Provider Name: Senior Adults Legal Assistance (SALA)</b>					
<b>County(ies) Santa Clara</b>					
5/7/12	Parkview Senior Apartments in San Jose	Presentation about SALA and Legal Planning for the Future	Senior residents at apartments	8	2
6/6/12	Cypress Gardens Senior Apartments in San Jose	Presentation about SALA and Legal Planning for the Future	Senior residents at apartments	15	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 40

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 118

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 10

Total Unduplicated Client Count for Quarter: 315

Total Cases Closed in Quarter: 355

Total Units of Service for Quarter (Unit=1 Hour): 2060

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	42
65-74:	129
75-84:	94
85+:	47
Client Declined to Provide Information:	3
Total:	315

**CLIENT GENDER**

Male:	121
Female:	194
Total:	315

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	79
Homebound:	18
Lives Alone:	88
Institutionalized:	12
Suspected Victim of Elder Abuse/Exploitation:	48
Limited English:	66
Rural:	2
Greatest Economic Need (Minority):	79
Greatest Economic Need (Non-Minority):	40
Greatest Economic Need (Minority Status Unknown):	0

**CLIENT RACE**

Two or More Races:	15
Caucasian:	167
African American:	12
Native American/Native Alaskan:	15
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	1
Chinese:	26
Filipino:	21
Japanese:	5
Korean:	5
Laotian:	2
Vietnamese:	4
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	3
Race Unknown/Some Other Race:	20
Client Declined to Provide Information:	12
Total:	315

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 10

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	21	22	0	0
A2. Contracts/Warranties:	2	3	0	0
A3. Other Consumer/Finance:	3	3	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	2	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	2	1	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	2	2	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	21	16	1	0
D2. Medicare:	8	6	6	1
D3. Other Health/Community Based Care:	14	12	2	1

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	12	15	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	6	0	0
E3. Other Housing:	10	9	0	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 10

**INCOME MAINTENANCE**

F1. Social Security:	7	7	0	0
F2. Supplemental Security Income (SSI):	26	24	6	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	5	1	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	42	26	21	1
G3. Other Individual Rights:	3	4	1	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	63	62	15	0
H2. Advance Health Care Directives (AHCD):	25	7	20	0
H3. Financial Powers of Attorney:	20	16	5	0
H4. Other Miscellaneous:	14	17	0	0

**TOTAL CASES OPENED IN QUARTER:** 315

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
270	82	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1705

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Senior Adults Legal Assistance (SALA)

**County(ies):** Santa Clara

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2011-2012**

**Quarter: 4**

**PSA: 10**

6/20/12	Mountain View Kiwanis	Presentation about SALA: Who We Are & What We Do	Members of the Kiwanis Club	25	6
6/16/12	CRC Community Center in Morgan Hill	Presentation about SALA: Who We Are & What We Do	Participants at senior services program	50	1.5
5/29/12, 5/	SALA Central Office	Orientation and Training of New SALA Intake Volunteers	New volunteers to assist with client intake interviews at senior centers	4	10
4/2012	John XXIII Senior Center in San Jose	Workshop on SALA's Services and How to Maintain Legal Wellness	Participants at senior center	22	1

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 11

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
 IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
 Asian Indian:   
 Cambodian:   
 Chinese:   
 Filipino:   
 Japanese:   
 Korean:   
 Laotian:   
 Vietnamese:   
 Guamanian:   
 Hawaiian:   
 Samoan:   
 Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 11

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	9	0	9	0
A2. Contracts/Warranties:	2	0	2	0
A3. Other Consumer/Finance:	12	0	12	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	11	0	11	0
C2. Conservatorship:	5	0	5	0
C3. Other Family:	4	0	4	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	90	0	90	0
D2. Medicare:	10	0	10	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	16	0	16	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	3	0	3	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 11

**INCOME MAINTENANCE**

F1. Social Security:	27	0	27	0
F2. Supplemental Security Income (SSI):	2	0	2	0
F3. Pensions/Retiree Benefits:	4	0	4	0
F4. Other Income Maintenance:	2	0	2	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	9	0	9	0
G3. Other Individual Rights:	3	0	3	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	59	0	52	0
H2. Advance Health Care Directives (AHCD):	55	0	50	0
H3. Financial Powers of Attorney:	51	0	46	0
H4. Other Miscellaneous:	126	0	126	0

**TOTAL CASES OPENED IN QUARTER:** 501

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	484	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 745

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Council for the Spanish Speaking

**County(ies):** San Joaquin

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2011-2012**

**Quarter: 4**

**PSA: 11**

5/31/12	Senior Awareness	Micke Grove Park	Seniors	500	7
5/2/12	Lolly Hansen Senior Center	Older Americans Faire	Seniors	100	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 12

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 12

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	1	2	4	0
A2. Contracts/Warranties:	1	2	3	0
A3. Other Consumer/Finance:	4	2	4	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	0	0	0
C2. Conservatorship:	0	0	1	0
C3. Other Family:	0	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	1	1	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	2	4	5	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	3	3	0
E3. Other Housing:	1	1	3	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 12

**INCOME MAINTENANCE**

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	1	2	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	10	9	3	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	2	0	0
H4. Other Miscellaneous:	6	1	3	0

**TOTAL CASES OPENED IN QUARTER:** 30

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
30	32	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 85

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Catholic Charities

**County(ies)** Alpine, Amador, Calaveras, Mariposa, T

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2011-2012**

**Quarter: 4**

**PSA: 12**

6/13/12	Mother Lode Fairgrounds – Sonora	Senior Expo	None Stated	125	7
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 13

Total Unduplicated Client Count for Quarter: 189  
 Total Cases Closed in Quarter: 274  
 Total Units of Service for Quarter (Unit=1 Hour): 1801

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
 IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64: 0  
 65-74: 52  
 75-84: 75  
 85+: 37  
 Client Declined to Provide Information: 25  
 Total: 189

**CLIENT GENDER**

Male: 73  
 Female: 116  
 Total: 189

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled: 97  
 Homebound: 12  
 Lives Alone: 90  
 Institutionalized: 9  
 Suspected Victim of Elder Abuse/Exploitation: 19  
 Limited English: 32  
 Rural: 50  
 Greatest Economic Need (Minority): 24  
 Greatest Economic Need (Non-Minority): 91  
 Greatest Economic Need (Minority Status Unknown): 0

**CLIENT RACE**

Two or More Races: 1  
 Caucasian: 178  
 African American: 2  
 Native American/Native Alaskan: 3  
 Asian/Pacific Islander  
 Asian Indian: 1  
 Cambodian: 0  
 Chinese: 1  
 Filipino: 1  
 Japanese: 0  
 Korean: 1  
 Laotian: 0  
 Vietnamese: 0  
 Guamanian: 0  
 Hawaiian: 0  
 Samoan: 0  
 Other Asian/Pacific Islander: 1  
 Race Unknown/Some Other Race: 0  
 Client Declined to Provide Information: 0  
 Total: 189

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 13

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	21	7	30	0
A2. Contracts/Warranties:	9	11	6	0
A3. Other Consumer/Finance:	3	5	4	2

#### EMPLOYMENT

B1. Discrimination:	2	2	2	0
B2. Other Employment:	0	2	1	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	0	0	0
C2. Conservatorship:	1	0	2	4
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	15	11	8	0
D2. Medicare:	2	1	1	0
D3. Other Health/Community Based Care:	2	0	2	2

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	60	22	31	18
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	2	5	0
E3. Other Housing:	5	4	8	3

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 13

#### INCOME MAINTENANCE

F1. Social Security:	13	7	3	3
F2. Supplemental Security Income (SSI):	6	0	7	3
F3. Pensions/Retiree Benefits:	0	0	3	0
F4. Other Income Maintenance:	2	1	2	0

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	1	0
G3. Other Individual Rights:	1	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	6	8	1
H2. Advance Health Care Directives (AHCD):	7	0	8	0
H3. Financial Powers of Attorney:	11	4	13	0
H4. Other Miscellaneous:	8	0	7	0

**TOTAL CASES OPENED IN QUARTER:** 189

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
86	152	36

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1801

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Senior Citizens Legal Services

**County(ies):** Santa Cruz & San Benito

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 13

4/26/2012	Live Oak Senior Center	Forum on Supervisor Candidates concerning Senior Social Services Funding	Seniors	100	3
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Senior Citizens Legal Services</b>					
<b>County(ies) Santa Cruz &amp; San Benito</b>					
4/23/2012	Pleasant Acres MHP	SC County Rent Control	Pleasant Acres MHP Tenants	40	3
4/3/2012	Pleasant Acres MHP	SC County Rent Control	Pleasant Acres MHP Tenants	25	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 14

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 14

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	2	1	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	5	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	47	19	15	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	0	1	0
E3. Other Housing:	3	3	0	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 14

**INCOME MAINTENANCE**

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	2	0	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	0	1	3

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	2	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	2	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	5	0	0

**TOTAL CASES OPENED IN QUARTER:** 73

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
28	17	5

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 255

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Central California Legal Services

**County(ies):** Fresno & Madera

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2011-2012**

**Quarter: 4**

**PSA: 14**

5/25/12	Ted C Will Comm., Ctr., Fresno, CA	Senior Legal Clinic	Those with greatest economic need & minorities	5	4
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 15

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 15

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	10	8	1	0
A2. Contracts/Warranties:	3	0	0	0
A3. Other Consumer/Finance:	4	1	0	0

#### EMPLOYMENT

B1. Discrimination:	0	3	1	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	3	1	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	6	2	1	0
E3. Other Housing:	0	0	1	0

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 15

#### INCOME MAINTENANCE

F1. Social Security:	2	0	1	0
F2. Supplemental Security Income (SSI):	3	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	1	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	27	12	12	0
H2. Advance Health Care Directives (AHCD):	5	2	5	0
H3. Financial Powers of Attorney:	7	4	2	0
H4. Other Miscellaneous:	4	4	1	0

**TOTAL CASES OPENED IN QUARTER:** 82

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
44	27	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 429

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Sarah Shena, Tulare Co. Senior Legal Services

**County(ies):** Tulare

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 15

5/20/12	Visalia	PFLAG Meeting	Targeted Seniors, their families & referral sources	40	4.5
4/12/12	Visalia	Multi-Disciplinary Team (MDT) Mtg, focus on Fin Abuse	Referral Sources	8	1.3
4/13/12	Visalia	United Way Exec Committee Mtg	Referral Sources	6	2.2
4/15/2012	Visalia	PFLAG* Meeting	Targeted Seniors, their families & referral sources	30	3.7
4/17/12	Visalia	Commun. College Mtg re Social Work Intern Program	Referral Sources	18	3
4/19/12	Visalia	County Bar Assoc Meeting re Pro Bono	Referral Sources	40	2.1
4/24/12	Visalia	County Aging Services Dept Mtg	Referral Sources	25	1
5/10/12	Visalia	Multi-Disciplinary Team (MDT) Mtg, focus on Fin Abuse	Referral Sources	7	1.2
Various	Rural Areas	Arrange Distribution of Program Fliers through other non-profit orgs	Rural & Low Income Seniors, their families & referral sources	475	4.5
5/18/12	Visalia	Senior Day in Park (sponsored by AAA)	Targeted Seniors, their families & referral sources	550	25
6/28/12	Visalia	Annual Chamber of Commerce Awards Dinner	Referral Sources	15	2
6/5/12	Visalia	Staff Met w/funeral home mgmt.	Referral Sources	2	2.5
6/11/12	Visalia	Steering Cmtee Mtg, Community Mediation Cntr	Referral Sources	4	2.2
6/14/12	Visalia	Self-Help Collaboration Mtg	Referral Sources	7	2
6/17/12	Visalia	PFLAG Meeting	Targeted Seniors, their families & referral sources	33	4.5
6/20/12	Visalia	Spoke to retired educational employees assoc.	Referral Sources	20	1.8
6/21/12	Visalia	United Way Bd. Mtg	Referral Sources	15	3.2
6/21/12	Visalia	County Bar Assoc Meeting	Referral Sources	10	1
6/28/12	Visalia	Multi-Disciplinary Team (MDT) Mtg	Referral Sources	7	1.3

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 15

5/14/12	Visalia	Steering Cmtee Mtg, Community Mediation Cntr	Referral Sources	5	1.9
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 20

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 71

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: Sarah Shena, Tulare Co. Senior Legal Services

County(ies) Tulare

6/20/12	Visalia	Spoke to retired educational employees assoc.	Referral Sources	20	1.8
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 16

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 16

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	2	0	2	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	3	3	0	1

#### EMPLOYMENT

B1. Discrimination:	0	1	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	2	1	0
D2. Medicare:	1	2	0	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	1	2	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 16

**INCOME MAINTENANCE**

F1. Social Security:	1	2	0	0
F2. Supplemental Security Income (SSI):	0	0	0	1
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	4	1	1	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	3	0	0	0
H4. Other Miscellaneous:	1	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 22

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
14	4	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 73

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** California Indian Legal Services

**County(ies)** Inyo & Mono

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 16

4.23.2012	Inyo-Mono	Newsarticle-Scam Alert	Seniors	6600	2
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: California Indian Legal Services</b>					
<b>County(ies) Inyo &amp; Mono</b>					
6.22.2012	Bishop, CA	Scam A voidance -EA Prevention	Seniors	50	3
5.9.2012	Coleville,CA	Scam A voidance -EA Prevention	Seniors	15	10
4.11.2012	Tecopa, CA	Scam A voidance -EA Prevention	Seniors	20	9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 17

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 17

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	10	5	5	0
A2. Contracts/Warranties:	17	3	12	0
A3. Other Consumer/Finance:	117	8	110	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	2	2	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	2	1	0
C2. Conservatorship:	15	3	9	0
C3. Other Family:	28	1	18	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	6	4	1	0
D2. Medicare:	4	3	1	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	100	20	55	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	14	1	11	0
E3. Other Housing:	5	3	2	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 17

**INCOME MAINTENANCE**

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	9	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	2	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	6	5	0
G3. Other Individual Rights:	14	5	10	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	9	0	9	0
H3. Financial Powers of Attorney:	4	0	3	0
H4. Other Miscellaneous:	44	11	29	0

**TOTAL CASES OPENED IN QUARTER:** 414

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
81	283	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 426

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Central Coast Commission For Senior Citizens*

**County(ies)** *Santa Barbara and San Luis Obispo*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 17

5/24/12	SLO	Services offered, including help with Elder Abuse	Villages Senior Health Expo	70	3
5/17/12	AG	Services offered, including help with Elder Abuse	Golf Tournament Fundraiser	100	3
5/14/12	SLO	Services offered, including help with Elder Abuse	Retired County Employees	20	1
5/4/12	Pismo Beach	Services offered, including help with Elder Abuse	Realtors	50	1
4/19/12	SLO	Services offered, including help with Elder Abuse	Realtors	100	2
4/12/12	SLO	Services offered, including help with Elder Abuse	Kiwanis	30	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 11

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 18

Total Unduplicated Client Count for Quarter:   
 Total Cases Closed in Quarter:   
 Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 18

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	16	16	0	0
A3. Other Consumer/Finance:	80	32	28	20

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	14	14	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	5	5	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	5	0	0
E3. Other Housing:	0	0	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 18

**INCOME MAINTENANCE**

F1. Social Security:	21	14	4	3
F2. Supplemental Security Income (SSI):	34	29	5	0
F3. Pensions/Retiree Benefits:	11	11	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	19	19	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	71	71	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 276

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
216	37	23

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 432

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Grey Law of Ventura County, Inc.</b>					

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 18

County(ies)		Ventura			
6-26	Santa Clara Cen	Pow Att/AHCD	Seniors	12	2.5
5-10	Pt Hueneme Cen.	Grey Law/SSR	Seniors	15	3
4-27	Cam. Church	LIFE program	Seniors	20	4.5
4-10	Cam. Center	Grey Law and powers of Attorney	Seniors	14	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 14

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 19

Total Unduplicated Client Count for Quarter: 141

Total Cases Closed in Quarter: 149

Total Units of Service for Quarter (Unit=1 Hour): 1096

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64: 32  
 65-74: 54  
 75-84: 42  
 85+: 13  
 Client Declined to Provide Information: 0  
 Total: 141

**CLIENT GENDER**

Male: 47  
 Female: 94  
 Total: 141

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled: 60  
 Homebound: 0  
 Lives Alone: 46  
 Institutionalized: 0  
 Suspected Victim of Elder Abuse/Exploitation: 12  
 Limited English: 31  
 Rural: 2  
 Greatest Economic Need (Minority): 56  
 Greatest Economic Need (Non-Minority): 55  
 Greatest Economic Need (Minority Status Unknown): 52

**CLIENT RACE**

Two or More Races: 1  
 Caucasian: 89  
 African American: 29  
 Native American/Native Alaskan: 0  
 Asian/Pacific Islander  
     Asian Indian: 0  
     Cambodian: 0  
     Chinese: 1  
     Filipino: 0  
     Japanese: 1  
     Korean: 0  
     Laotian: 0  
     Vietnamese: 0  
     Guamanian: 0  
     Hawaiian: 0  
     Samoan: 0  
     Other Asian/Pacific Islander: 12  
 Race Unknown/Some Other Race: 8  
 Client Declined to Provide Information: 0  
 Total: 141

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 19

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	17	15	0	0
A2. Contracts/Warranties:	6	6	0	0
A3. Other Consumer/Finance:	6	2	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	10	3	1	2
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	3	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	4	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	6	4	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	22	18	1	0
E3. Other Housing:	5	4	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 19

**INCOME MAINTENANCE**

F1. Social Security:	7	7	0	0
F2. Supplemental Security Income (SSI):	10	6	2	0
F3. Pensions/Retiree Benefits:	2	3	0	0
F4. Other Income Maintenance:	2	2	0	1

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	4	1	0
G3. Other Individual Rights:	3	7	0	1

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	21	24	3	0
H2. Advance Health Care Directives (AHCD):	21	5	9	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	14	10	1	0

**TOTAL CASES OPENED IN QUARTER:** 166

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
126	19	4

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1096

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Bet Tzedek Legal Services*

**County(ies)** *Los Angeles*

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 19

5/8/2012	Los Angeles	Estate Planning Basics	Seniors	20	2
5/1/2012	Los Angeles	ID Theft	Seniors	20	2
4/26/2012	Los Angeles	BTLS Overview Presentation	Community	20	2
4/19/2012	Los Angeles	Limited Conservatorship Presentation	Seniors	22	2
4/10/2012	Los Angeles	Estate Planning Basics	Seniors	20	2
4/3/2012	Los Angeles	Estate Planning Basics	Seniors	20	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Bet Tzedek Legal Services</b>					
<b>County(ies) Los Angeles</b>					
6/12/2012	Los Angeles	Lay Advocates Training	Community	100	2
6/6/2012	Los Angeles	Debtor's Rights Clinic	Seniors	40	2
6/5/2012	Los Angeles	ID Theft	Seniors	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 20

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 20

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	47	39	7	3
A2. Contracts/Warranties:	23	10	4	0
A3. Other Consumer/Finance:	3	2	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	20	13	4	0
C2. Conservatorship:	2	2	0	2
C3. Other Family:	3	2	3	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	14	7	0	2
D2. Medicare:	1	3	0	0
D3. Other Health/Community Based Care:	3	3	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	40	30	10	5
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	20	10	10	0
E3. Other Housing:	4	2	2	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 20

**INCOME MAINTENANCE**

F1. Social Security:	3	4	0	0
F2. Supplemental Security Income (SSI):	7	7	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	10	6	1	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	3	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	65	36	31	1
H2. Advance Health Care Directives (AHCD):	16	0	13	0
H3. Financial Powers of Attorney:	14	3	10	0
H4. Other Miscellaneous:	3	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 300

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
184	97	14

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1061

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Inland Counties Legal Services, Inc.*

**County(ies)** *San Bernardino*

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 20

6/27/2012	Fontana Community Senior Center, Fontana (Woodcroft, Espinoza-Montes, Cross, Hankerson)	Estate Planning, Landlord/Tenant, Family Law, Consumer, Public Benefits, Elder Abuse, Domestic Violence, Health Care Reform Act – Insurance Exchange	Seniors	300	6.5
6/27/2012	Memorial Park, Upland (Banh, Cross, Garcia)	Legal Services for Seniors, Consumer Rights, Free Health Coverage for Many Californians, A New Health Law Helps You!, What if You and Your Health Plan Disagree?, Health Care for People with Health Conditions and No Health Insurance, Pre-Existing Conditions Insurance Plan, Health Plans Will Cover More People and Offer More Benefits, Low Cost of Sliding Fee Scale "Health Clinics"	Low income individuals and families	600	7.5
4/28/2012	Percy Bakker Community Center (Barrales, Carlucci)	Senior Resource Faire: ICLS Services and Health Care Reform Act	Seniors	104	17.2
5/30/2012	San Bernardino County Fairgrounds, Victorville (Barrales, Carlucci)	2012 Senior Day at the Fair: ICLS Services and Health Care Reform Act	Seniors	174	10.6
4/26/2012	Jessie Turner Center, Fontana (Woodcroft, Espinoza-Montes, Fester)	Community Assistance 9th Annual Resource Fair: Landlord Tenant, Mortgage Foreclosures, Unlawful Detainers, Estate Planning, Family Law, Elder Abuse, Public Benefits and Health Care	Seniors and low income individuals and families	250	7
5/10/2012	Montclair Senior Center, Montclair (Woodcroft, Espinosa-Montes,	Estate Planning, New Health Care Reform – how it will apply and who will be eligible, Legal Guide for Seniors	Seniors	50	6.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 60

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 55

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 20

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Inland Counties Legal Services, Inc.</b>					
<b>County(ies) San Bernardino</b>					
4/11/2012	House of Ruth, Pomona (Woodcroft)	Advocacy Training: Family Law, Domestic Violence Restraining Orders, Elder Abuse, ICLS Services	Domestic Violence Advocates	22	3.6
4/25/2012	Option House, San Bernardino (Woodcroft)	Option House 40-Hour Advocacy Training: Domestic Violence, Elder Abuse, Health Care Reform Act	Domestic Violence Advocates	8	1
6/20/2012	Family Assistance Program, Victorville, (Woodcroft, Barrales)	ICLS, Family Law, Domestic Violence, Elder Abuse and Health Care to Employees, Advocates and the Community	Service Providers	25	0.5
4/25/2012	San Bernardino Senior Center, San Bernardino (Roddick, Seifritz)	Training for Senior Companions teaching about available community resources including legal services and health programs	Senior Companions	12	1.4

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 4

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 7

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 21

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	<input type="text" value="18"/>
65-74:	<input type="text" value="22"/>
75-84:	<input type="text" value="21"/>
85+:	<input type="text" value="4"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="65"/>

##### CLIENT GENDER

Male:	<input type="text" value="25"/>
Female:	<input type="text" value="40"/>
<b>Total:</b>	<input type="text" value="65"/>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="10"/>
Homebound:	<input type="text" value="1"/>
Lives Alone:	<input type="text" value="39"/>
Institutionalized:	<input type="text" value="1"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="1"/>
Limited English:	<input type="text" value="2"/>
Rural:	<input type="text" value="40"/>
Greatest Economic Need (Minority):	<input type="text" value="11"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="16"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

##### CLIENT RACE

Two or More Races:	<input type="text" value="11"/>
Caucasian:	<input type="text" value="46"/>
African American:	<input type="text" value="5"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="1"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="2"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="65"/>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 21

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	4	4	1	0
A2. Contracts/Warranties:	6	9	0	0
A3. Other Consumer/Finance:	1	1	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	1	0	1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	5	3	1	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	1

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	12	8	2	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	5	1	0
E3. Other Housing:	4	5	0	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 21

**INCOME MAINTENANCE**

F1. Social Security:	0	0	1	0
F2. Supplemental Security Income (SSI):	4	3	3	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	1	3

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	16	13	4	0
H2. Advance Health Care Directives (AHCD):	4	2	2	0
H3. Financial Powers of Attorney:	0	0	1	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 69

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
58	17	11

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 225

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	0
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	0
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	0
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 22

Total Unduplicated Client Count for Quarter: 726

Total Cases Closed in Quarter: 837

Total Units of Service for Quarter (Unit=1 Hour): 2105

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	239
65-74:	282
75-84:	157
85+:	48
Client Declined to Provide Information:	0
Total:	726

**CLIENT GENDER**

Male:	303
Female:	423
Total:	726

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	268
Homebound:	0
Lives Alone:	479
Institutionalized:	10
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	110
Rural:	0
Greatest Economic Need (Minority):	184
Greatest Economic Need (Non-Minority):	151
Greatest Economic Need (Minority Status Unknown):	0

**CLIENT RACE**

Two or More Races:	6
Caucasian:	538
African American:	27
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	6
Filipino:	14
Japanese:	2
Korean:	16
Laotian:	0
Vietnamese:	43
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	13
Race Unknown/Some Other Race:	54
Client Declined to Provide Information:	0
Total:	726

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 22

#### CLIENT ETHNICITY

Hispanic/Latino:

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	151	122	22	1
A2. Contracts/Warranties:	24	25	0	0
A3. Other Consumer/Finance:	11	11	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	72	44	29	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	70	59	9	0
C2. Conservatorship:	9	6	0	0
C3. Other Family:	22	20	0	1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	17	11	7	1
D2. Medicare:	12	6	6	0
D3. Other Health/Community Based Care:	39	31	2	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	151	127	17	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	59	35	1	0
E3. Other Housing:	24	23	1	2

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 22

**INCOME MAINTENANCE**

F1. Social Security:	25	23	2	1
F2. Supplemental Security Income (SSI):	48	26	6	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	15	12	1	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	5	0	0
G3. Other Individual Rights:	54	47	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	48	48	0	0
H2. Advance Health Care Directives (AHCD):	8	8	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	30	23	6	1

**TOTAL CASES OPENED IN QUARTER:** 894

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
713	110	14

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1814

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Legal Aid Society of Orange County

**County(ies)** Orange

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 22

6/9	Fullerton	Senior Summit	Seniors	100	6
5/9	Garden Grove	Health Fair	Community	56	3.5
4/27	Orange	Health & Res. Fair	Community	120	2.5
4/19	Huntington Beach	Legal Services	Senior Providers	50	2
4/12	Fullerton	Health Fair	Community	35	3.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Legal Aid Society of Orange County</i>					
<b>County(ies)</b> <i>Orange</i>					
6/28	Santa Ana	Elder Abuse Prevention	Seniors	31	3
6/27	Irvine	Health Reform Basics	Seniors	15	3
6/27	Westminster	Elder Abuse Prevention	Seniors	25	4
6/18	Garden Grove	Social Security Appeal	Seniors	4	4
5/30	Irvine	Health Care & Reforms	Seniors	13	3
4/23	Seal Beach	Estate Planning	Seniors	25	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 23

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

#### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

##### CLIENT AGE

60-64:	<input type="text" value="191"/>
65-74:	<input type="text" value="365"/>
75-84:	<input type="text" value="301"/>
85+:	<input type="text" value="132"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="989"/>

##### CLIENT GENDER

Male:	<input type="text" value="319"/>
Female:	<input type="text" value="670"/>
<b>Total:</b>	<input type="text" value="989"/>

##### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="10"/>
Homebound:	<input type="text" value="1"/>
Lives Alone:	<input type="text" value="604"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="10"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="81"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="195"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

##### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="792"/>
African American:	<input type="text" value="42"/>
Native American/Native Alaskan:	<input type="text" value="1"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="1"/>
Chinese:	<input type="text" value="9"/>
Filipino:	<input type="text" value="14"/>
Japanese:	<input type="text" value="9"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="5"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="1"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="4"/>
Race Unknown/Some Other Race:	<input type="text" value="110"/>
Client Declined to Provide Information:	<input type="text" value="1"/>
<b>Total:</b>	<input type="text" value="989"/>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 23

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	47	42	5	0
A2. Contracts/Warranties:	101	76	25	0
A3. Other Consumer/Finance:	25	20	5	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	7	7	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	18	18	0	0
C2. Conservatorship:	4	3	1	0
C3. Other Family:	14	10	4	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	8	8	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	5	5	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	103	86	17	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	18	16	2	0
E3. Other Housing:	32	30	2	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 23

**INCOME MAINTENANCE**

F1. Social Security:	20	18	2	0
F2. Supplemental Security Income (SSI):	17	16	1	0
F3. Pensions/Retiree Benefits:	3	2	1	0
F4. Other Income Maintenance:	6	6	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	10	0	0
G3. Other Individual Rights:	85	73	12	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	318	219	99	0
H2. Advance Health Care Directives (AHCD):	64	8	56	0
H3. Financial Powers of Attorney:	29	8	21	0
H4. Other Miscellaneous:	55	49	6	0

**TOTAL CASES OPENED IN QUARTER:** 989

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
730	259	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1727

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Elder Law & Advocacy*

**County(ies)** *San Diego*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 23

5/31/2012	First Congregational Memorial Tower	Advanced Healthcare Directives Seminar	Seniors 60+	23	8
5/17/2012	Wesley Towers	Advanced Healthcare Directives Seminar	Seniors 60+	25	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 16

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Elder Law &amp; Advocacy</b>					
<b>County(ies) San Diego</b>					
5/21/2012	Escondido Senior Center	Elder Law Senior Legal Services: Advanced Healthcare Directives, Power of Attorney & Wills.	Seniors 60+	50	3
4/4/2012	San Diego State University	Elder Law Senior Legal Services: Advanced Healthcare Directives, Power of Attorney & Wills.	Gerontology Students	30	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 24

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 24

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	6	4	2	0
A2. Contracts/Warranties:	15	10	5	0
A3. Other Consumer/Finance:	0	0	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	2	0	0
C2. Conservatorship:	2	1	1	0
C3. Other Family:	4	3	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	0	1	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	3	3	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	7	1	6	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	18	13	5	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 24

**INCOME MAINTENANCE**

F1. Social Security:	3	2	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	13	4	9	0
H2. Advance Health Care Directives (AHCD):	6	3	3	0
H3. Financial Powers of Attorney:	1	0	1	0
H4. Other Miscellaneous:	42	27	15	0

**TOTAL CASES OPENED IN QUARTER:** 124

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
74	50	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 369

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Elder Law & Advocacy*

**County(ies)** *Imperial*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 24

6/21/2012	Community Center	Elder Law and Advocacy's Senior Legal Services	Seniors 60+	59	4
6/12/2012	Casa Del Retiro	Elder Law and Advocacy's Senior Legal Services	Seniors 60+	6	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name:</b> <i>Elder Law &amp; Advocacy</i>					
<b>County(ies)</b> <i>Imperial</i>					
5/24/2012	IHSS Training Room	Elder Law Senior Legal Information and Services: Advanced Healthcare Directives, Elder Abuse, Power of Attorney & Wills.	Seniors 60+	11	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 25

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 25

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	22	13	4	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	3	0	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	7	2	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	2	0	0	0
C3. Other Family:	1	2	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	5	2	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	10	5	2	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	15	12	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	35	24	1	0
E3. Other Housing:	2	0	1	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 25

**INCOME MAINTENANCE**

F1. Social Security:	5	4	2	0
F2. Supplemental Security Income (SSI):	13	6	0	0
F3. Pensions/Retiree Benefits:	1	3	0	0
F4. Other Income Maintenance:	2	2	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	1	3	0
G3. Other Individual Rights:	14	17	1	23

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	11	15	1	0
H2. Advance Health Care Directives (AHCD):	29	2	4	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	7	1	0

**TOTAL CASES OPENED IN QUARTER:** 197

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
120	20	23

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 3388

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Bet Tzedek Legal Services*

**County(ies)** *Los Angeles City*

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 25

5/8/2012	Los Angeles	Estate Planning Basics	Seniors	20	2
5/1/2012	Los Angeles	ID Theft	Seniors	20	2
4/26/2012	Los Angeles	BTLS Overview Presentation	Community	20	2
4/19/2012	Los Angeles	Limited Conservatorship Presentation	Seniors	22	2
4/10/2012	Los Angeles	Estate Planning Basics	Seniors	20	2
4/3/2012	Los Angeles	Estate Planning Basics	Seniors	20	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 12

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Bet Tzedek Legal Services</b>					
<b>County(ies) Los Angeles City</b>					
6/12/2012	Los Angeles	Lay Advocates Training	Community	100	2
6/6/2012	Los Angeles	Debtor's Rights Clinic	Seniors	40	2
6/5/2012	Los Angeles	ID Theft	Seniors	20	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 26

Total Unduplicated Client Count for Quarter: 130

Total Cases Closed in Quarter: 157

Total Units of Service for Quarter (Unit=1 Hour): 265

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	33
65-74:	37
75-84:	41
85+:	19
Client Declined to Provide Information:	0
<b>Total:</b>	<b>130</b>

**CLIENT GENDER**

Male:	56
Female:	74
<b>Total:</b>	<b>130</b>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	60
Homebound:	2
Lives Alone:	88
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	10
Limited English:	0
Rural:	89
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	37
Greatest Economic Need (Minority Status Unknown):	0

**CLIENT RACE**

Two or More Races:	1
Caucasian:	126
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
<b>Total:</b>	<b>130</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 26

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	15	15	0	0
A2. Contracts/Warranties:	10	10	0	0
A3. Other Consumer/Finance:	2	2	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	21	21	0	0
D2. Medicare:	5	5	0	0
D3. Other Health/Community Based Care:	4	4	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	22	20	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17	17	0	0
E3. Other Housing:	2	2	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 26

**INCOME MAINTENANCE**

F1. Social Security:	3	2	1	0
F2. Supplemental Security Income (SSI):	6	4	1	1
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	1	1	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	8	0	0
G3. Other Individual Rights:	5	5	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	18	18	0	0
H2. Advance Health Care Directives (AHCD):	5	4	0	0
H3. Financial Powers of Attorney:	10	10	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 160

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
152	4	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 234

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Senior Law Project, Inc.

**County(ies):** Lake and Mendocino

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2011-2012**

**Quarter: 4**

**PSA: 26**

6/27/12	Lower Lake	IHSS	Elders/Disabled	1500	3
6/19/12	Lower Lake	MDT	Elders/Disabled	6	2.5
6/6/12	Ukiah	IHSS	Elders/Disabled	1500	3.5
5/23/12	Lower Lake	IHSS	Elders/Disabled	1500	3
5/6/12	Lakeport	MDT	Elders/Disabled	6	2
4/4/12	Ukiah	IHSS	Elders/Disabled	1500	3

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:**

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:**

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 27

Total Unduplicated Client Count for Quarter: 251

Total Cases Closed in Quarter: 266

Total Units of Service for Quarter (Unit=1 Hour): 649

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	48
65-74:	52
75-84:	66
85+:	42
Client Declined to Provide Information:	43
Total:	251

**CLIENT GENDER**

Male:	82
Female:	169
Total:	251

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	43
Homebound:	22
Lives Alone:	41
Institutionalized:	8
Suspected Victim of Elder Abuse/Exploitation:	27
Limited English:	13
Rural:	82
Greatest Economic Need (Minority):	3
Greatest Economic Need (Non-Minority):	65
Greatest Economic Need (Minority Status Unknown):	0

**CLIENT RACE**

Two or More Races:	2
Caucasian:	247
African American:	2
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	251

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 27

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	10	10	0	0
A2. Contracts/Warranties:	6	6	0	0
A3. Other Consumer/Finance:	11	11	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	4	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	4	0	0
C2. Conservatorship:	0	4	0	0
C3. Other Family:	23	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	21	0	0
D2. Medicare:	4	2	0	0
D3. Other Health/Community Based Care:	18	4	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	12	17	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	12	0	0
E3. Other Housing:	0	10	0	0

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 27

**INCOME MAINTENANCE**

F1. Social Security:	6	0	0	0
F2. Supplemental Security Income (SSI):	0	7	0	0
F3. Pensions/Retiree Benefits:	2	0	0	0
F4. Other Income Maintenance:	0	2	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	18	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	17	18	0	0
G3. Other Individual Rights:	89	17	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	17	72	0	0
H2. Advance Health Care Directives (AHCD):	19	9	0	0
H3. Financial Powers of Attorney:	19	16	0	0
H4. Other Miscellaneous:	23	20	0	0

**TOTAL CASES OPENED IN QUARTER:** 316

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
266	0	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 649

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** COUNCIL ON AGING

**County(ies):** SONOMA

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 27

4/9, 5/14,	Petaluma Senior Center	Legal clinic (paralegal-mk)	Seniors	13	13
4/19, 5/17,	Sebastopol Senior Center	Legal clinic (paralegal-mk)	Seniors	12	13
4/9, 5/14,	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	10	12
4/17, 5/15,	Sebastopol Senior Center	Legal Clinic (attorney-br)	Seniors	2	6
4/3, 5/1, 6/	Rohnert Park Senior Center	Legal Clinic (attorney-la)	Seniors	15	14

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 58

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: COUNCIL ON AGING</b>					
<b>County(ies) SONOMA</b>					
5/24/12	Council on Aging 30 Kawana Springs Rd., Santa Rosa, CA	Legal Seminar – “Restraining Orders, Civil Harassment and Family Justice Center Overview” w/ Sheila Miller, Esq.	Seniors in Community	15	3
4/19/12	Earle Baum Center, Occidental Road, Santa Rosa, CA	OUTREACH – “Advance Health Care Directives, DNR, POLST and Consumer Fraud Protection” Presentation (mk)	Disabled Seniors in Community	20	4
4/12/12	Council on Aging 30 Kawana Springs Rd., Santa Rosa, CA	Legal Seminar – “Bankruptcy and Consumer Debt Issues” w/ Ken Cyphers, Esq.	Seniors in Community	30	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 28

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 28

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	12	11	1	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	5	2	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	2	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	11	3	8	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	4	0	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	40	39	2	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	5	0	0
E3. Other Housing:	7	3	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 28

**INCOME MAINTENANCE**

F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	7	5	3	1

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	2	1	0
G3. Other Individual Rights:	0	1	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	41	8	15	0
H2. Advance Health Care Directives (AHCD):	8	4	3	0
H3. Financial Powers of Attorney:	2	0	4	0
H4. Other Miscellaneous:	1	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 155

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
93	38	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 361

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Legal Aid of Napa Valley

**County(ies)** Napa

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 28

06/25/12	Napa Board of Supervisors	Commision on Aging	Senior Service Providers/Seniors	27	4.5
06/20/12	Rohlffs Manor	Small Estate Clinic	Low Income Seniors	43	12
05/30/12	Rohlffs Manor	Small Estate Planning	Low Income Seniors	25	1.5
05/30/12	Napa Creek Manor	Small Estate Planning	Low Income Seniors	10	1.5
05-30/12	Jefferson Street Housing	Small Estate Planning	Low Income Seniors	11	1.5
05/30/12	Napa CSOA	Housing Education Copprehensive Services for Older Adults	Senior Service Providers	30	4.5
05/23/12	The Reserve	Small Estate Planning	Low Income Seniors	14	3.5
04/09/12	First Five	Health Aging Population Initiative	Senior Service Providers	18	2

Provider Name: *Legal Services of Northern California*

County(ies) *Solano*

6/13/12	Vallejo Senior Center	Outreach at Florence Douglas Senior	Seniors	10	2.5
5/5/12	Vallejo Senior Center	Outreach at Florence Douglas Senior	Seniors	8	2.5
4/4/12	Vallejo Senior Center	Outreach at Florence Douglas Senior	Seniors	5	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 10

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 38

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
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Provider Name: *Legal Services of Northern California*

County(ies) *Solano*

Weekly	LSNC Vallejo Office	About 10 Clinics for tenants on hmY to respond to an Unlawful Detainer Eviction	Solano County Seniors Facing Eviction	10	10
6/1/12	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	30	3.5

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

**Fiscal Year: 2011-2012**

**Quarter: 4**

**PSA: 28**

5/21/12	Solano County	State of Seniors Planning Meeting	Senior Coalition	30	3
5/21/12	Vallejo	Presentation on Financial Scams at Vallejo Senior Center	Vallejo Seniors	25	2
4/30/12	Solano County	State of Seniors Planning Meeting	Senior Coalition	30	3.5
4/12/12	Solano County	Presentation -Senior Scams Vallejo Round Table	Vallejo Seniors	20	2.5
4/10/12	Solano County	Volunteer \Week Event for Solano County Seniors	Senior Coalition	30	2
4/6/12	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	30	3.5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 29

Total Unduplicated Client Count for Quarter: 383

Total Cases Closed in Quarter: 760

Total Units of Service for Quarter (Unit=1 Hour): 1651

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	82
65-74:	153
75-84:	105
85+:	39
Client Declined to Provide Information:	4
<b>Total:</b>	<b>383</b>

**CLIENT GENDER**

Male:	159
Female:	224
<b>Total:</b>	<b>383</b>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	38
Homebound:	5
Lives Alone:	131
Institutionalized:	7
Suspected Victim of Elder Abuse/Exploitation:	19
Limited English:	2
Rural:	383
Greatest Economic Need (Minority):	2
Greatest Economic Need (Non-Minority):	192
Greatest Economic Need (Minority Status Unknown):	9

**CLIENT RACE**

Two or More Races:	0
Caucasian:	372
African American:	0
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	2
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	1
<b>Total:</b>	<b>383</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 29

#### CLIENT ETHNICITY

Hispanic/Latino:

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
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<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	53	45	6	0
A2. Contracts/Warranties:	11	6	3	0
A3. Other Consumer/Finance:	36	35	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	4	3	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	16	14	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	25	22	2	0
D2. Medicare:	3	3	0	0
D3. Other Health/Community Based Care:	11	11	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	24	19	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	85	59	19	1
E3. Other Housing:	39	38	0	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 29

**INCOME MAINTENANCE**

F1. Social Security:	9	7	0	0
F2. Supplemental Security Income (SSI):	2	3	0	0
F3. Pensions/Retiree Benefits:	14	11	0	0
F4. Other Income Maintenance:	9	7	4	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	21	11	0	2
G3. Other Individual Rights:	3	2	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	182	79	99	0
H2. Advance Health Care Directives (AHCD):	119	28	87	0
H3. Financial Powers of Attorney:	124	34	87	0
H4. Other Miscellaneous:	9	9	1	0

**TOTAL CASES OPENED IN QUARTER:** 800

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
447	310	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1651

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Senior Legal Services</b>					

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 29

County(ies) <i>El Dorado</i>					
6/21/12	Senior Center	Scams/ID Theft	Seniors	14	4
6/14/12	Senior Center	Reverse Mortgages	Seniors	5	4
6/17/12	Senior Center	Foreclosures	Seniors	4	4
5/17/12	Senior Center	Scams/ID Theft/Annuities	Seniors	12	4
5/8/12	Folsom	Elder Abuse	Seniors	40	4
5/7/12	Tahoe	Legalities of Being A Caregiver	Seniors	20	8
5/17/12	Senior Center	Foreclosures	Seniors	1	4
4/17/12	Senior Center	Caregiver Support Issues	Seniors	11	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 36

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 30

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 30

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	14	9	6	0
A2. Contracts/Warranties:	6	1	1	0
A3. Other Consumer/Finance:	33	15	4	1

#### EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	1	1	1	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	0	1	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	7	4	1	0
D2. Medicare:	0	2	0	0
D3. Other Health/Community Based Care:	9	8	3	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	22	26	7	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	13	6	0
E3. Other Housing:	26	18	5	1

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 30

**INCOME MAINTENANCE**

F1. Social Security:	7	3	1	0
F2. Supplemental Security Income (SSI):	10	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	8	1	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	32	8	2	0
G3. Other Individual Rights:	5	3	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	15	3	8	0
H2. Advance Health Care Directives (AHCD):	1	0	3	0
H3. Financial Powers of Attorney:	8	5	1	0
H4. Other Miscellaneous:	23	23	7	0

**TOTAL CASES OPENED IN QUARTER:** 242

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
157	58	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 726

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Dor v' Dor Senior Advocacy Network*

**County(ies):** *Stanislaus*

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 30

4/28	Laloma Park	Walkathon Healthy Aging	Seniors	200	4
4/27	Gospel Mission	Street Relief	Homeless	25	6
4/4	Stan State	Lecture	Social Work Students	25	2.5
4/4	Mancini Bowl	STOAC presentation	Senior Agency	40	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: <i>Dor v' Dor Senior Advocacy Network</i></b>					
<b>County(ies) <i>Stanislaus</i></b>					
6/28	Senior Law Project	Notarization of POA's	Notaries	8	1.5
6/7-6/8	San Francisco	State Bar Pathways to Justice Conference	Senior Legal Providers	300	24
6/6	San Francisco	LAAC Legal Provider Meeting	Senior Legal Providers	30	12
5/21	San Francisco	LAS Legal Assistance to Seniors	Senior Legal Providers	300	12
5/15	Synagogue	Notarization of POA's	Notaries	8	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 31

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 31

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	3	3	1	0
A2. Contracts/Warranties:	10	6	0	0
A3. Other Consumer/Finance:	11	5	3	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	5	2	0	0
C2. Conservatorship:	1	0	1	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	3	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	20	5	3	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	18	10	8	0
E3. Other Housing:	1	2	1	0

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 31

**INCOME MAINTENANCE**

F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	2	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	7	3	0
G3. Other Individual Rights:	0	2	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	42	12	31	0
H2. Advance Health Care Directives (AHCD):	5	2	2	0
H3. Financial Powers of Attorney:	6	0	6	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 142

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
63	60	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 186

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Central California Legal Services</b>					

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 31

County(ies)		Merced			
4/26/12	Merced, Ca	Opportunities to collaborate with CCLS, Internships, and Volunteers	UC Merced Pre-Law Society and UC Merced Legal Clinic	60	2.5
4/23/12	Merced, Ca	Merced County AAA Advisory Committee	Senior Community Leaders	30	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 32

Total Unduplicated Client Count for Quarter: 543

Total Cases Closed in Quarter: 620

Total Units of Service for Quarter (Unit=1 Hour): 2063

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:	121
65-74:	202
75-84:	127
85+:	93
Client Declined to Provide Information:	0
<b>Total:</b>	<b>543</b>

**CLIENT GENDER**

Male:	187
Female:	356
<b>Total:</b>	<b>543</b>

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:	30
Homebound:	0
Lives Alone:	180
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	180
Rural:	270
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	26

**CLIENT RACE**

Two or More Races:	0
Caucasian:	437
African American:	21
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	4
Japanese:	3
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	74
Client Declined to Provide Information:	0
<b>Total:</b>	<b>543</b>

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 32

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

#### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	18	11	6	1
A2. Contracts/Warranties:	31	22	6	3
A3. Other Consumer/Finance:	73	37	28	8

#### EMPLOYMENT

B1. Discrimination:	3	2	1	0
B2. Other Employment:	9	4	3	2

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	41	26	13	2
C2. Conservatorship:	0	0	0	0
C3. Other Family:	6	4	1	1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	27	14	10	3
D2. Medicare:	21	13	7	1
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	28	18	10	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	67	45	17	4
E3. Other Housing:	8	2	5	1

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 32

**INCOME MAINTENANCE**

F1. Social Security:	24	13	4	7
F2. Supplemental Security Income (SSI):	18	9	6	3
F3. Pensions/Retiree Benefits:	17	9	8	0
F4. Other Income Maintenance:	6	1	4	1

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	3	2	1	0
G2. Elder Abuse/Neglect/Exploitation:	12	2	8	2
G3. Other Individual Rights:	29	18	8	3

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	91	59	31	1
H2. Advance Health Care Directives (AHCD):	60	33	26	1
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	29	12	11	6

**TOTAL CASES OPENED IN QUARTER:** 621

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
356	214	50

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2825

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** *Legal Services for Seniors*

**County(ies)** *Monterey*

**California Legal Services (Title III B)**  
**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 32

9 June 201	Stilwell Hall – Ford Ord	Veteran’s Affairs Retiree Appreciation	Retired veterans	250	8
20 May 201	Natividad Park, Salinas	Family Fun Day	Guardian grandparents & families	300	20
20 June 20	Salinas Rodeo Grounds, Salinas	Stand Down 2012	Homeless veterans	275	30
19 May 201	Oldemeyer Senior Center, Seaside California	Caregiver University	Seniors & families	150	20

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 78

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<b>Provider Name: Legal Services for Seniors</b>					
<b>County(ies) Monterey</b>					
31 May 201	Monterey County APS	Financial Abuse Strike Force Team review and preparation	County & Community members on FAST	5	2.5
23 April 20	Monterey County Adult Protective Services	Multi-Disciplinary Task Force Joint mtg with LSS staff	APS workers	21	4
21 June 20	Monterey College of Law	Elder Abuse and Scams – brown bag presentation	Monterey County Attorneys for MCLE credit	20	10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 17

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 33

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS  
IN CASES OPENED THIS QUARTER**

**CLIENT AGE**

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

**CLIENT GENDER**

Male:   
 Female:   
 Total:

**OTHER CLIENT CHARACTERISTICS**

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

**CLIENT RACE**

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 33

#### CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	14	9	2	0
A2. Contracts/Warranties:	4	3	1	0
A3. Other Consumer/Finance:	1	3	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	5	4	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	5	4	0	0
D2. Medicare:	2	0	1	0
D3. Other Health/Community Based Care:	3	2	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	22	18	3	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	6	5	1	2
E3. Other Housing:	6	4	3	1

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 33

**INCOME MAINTENANCE**

F1. Social Security:	7	6	1	0
F2. Supplemental Security Income (SSI):	3	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

**INDIVIDUAL RIGHTS**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	5	1	0
G3. Other Individual Rights:	3	3	1	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	1	0	0	0
H2. Advance Health Care Directives (AHCD):	9	4	4	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	4	0	1

**TOTAL CASES OPENED IN QUARTER:** 105

<b>TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE</b>		
TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
76	18	4

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 370

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
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**Provider Name:** Greater Bakersfield Legal Assistance, Inc.

**County(ies):** Kern

**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 33

6/20/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at DHS Meeting. Discussed Medi-Cal & Public Benefit Issues.	Kern County Senior Population	7	2
6/19/12	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Lake Isabella Resource Center.	Kern County Senior Population	7	7.5
6/12/12	Bakersfield, CA	Provided updated information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project to IHSS Staff.	Kern County Senior Population	7	2
6/7/12	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Arvin/Lamont Collaborative Meeting. Brochures distributed.	Kern County Senior Population	45	3
6/6/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at annual 2012 Alzheimer's Association Caring for the Caregiver Event. Brochures	Kern County Senior Population	500	7
5/24/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Homemakers Care Program Meeting. Brochures distributed.	Kern County Senior Population	25	2.5
5/18/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Community Action Partnership Health Fair. Brochures distributed.	Kern County Senior Population	60	5.5
5/16/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at DHS Meeting.	Kern County Senior Population	7	2

## California Legal Services (Title III B)

### PSA Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 33

5/15/12	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Lake Isabella Resource Center.	Kern County Senior Population	6	7.5
5/11/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Community Resource Fair at Bakersfield Adult School. Brochures distributed.	Kern County Senior Population	150	3
5/1/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Law Day at the Mall at the Valley Plaza.	Kern County Senior Population	50	7.5
4/18/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at DHS Meeting.	Kern County Senior Population	8	1
4/17/12	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at the Lake Isabella Resource Center.	Kern County Senior Population	5	5
4/15/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Millcreek Park Street Fair. Brochures	Kern County Senior Population	250	3
4/5/12	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Arvin/Lamont Collaborative.	Kern County Senior Population	60	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 62

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

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**California Legal Services (Title III B)**

**PSA Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 33

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TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: