

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 1

Total Unduplicated Client Count for Fiscal Year: 363

Total Cases Closed in Fiscal Year: 419

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,386

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	105
65-74:	123
75-84:	90
85+:	45
Client Declined to Provide Information:	0
Total:	363

CLIENT GENDER

Male:	142
Female:	221
Total:	363

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	190
Homebound:	0
Lives Alone:	199
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	3
Rural:	227
Greatest Economic Need (Minority):	15
Greatest Economic Need (Non-Minority):	117
Greatest Economic Need (Minority Status Unknown):	1

CLIENT RACE

Two or More Races:	9
Caucasian:	310
African American:	1
Native American/Native Alaskan:	15
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	1
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	23
Total:	363

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 1

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	34	33	2	0
A2. Contracts/Warranties:	10	11	0	0
A3. Other Consumer/Finance:	14	10	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	30	31	0	0
C2. Conservatorship:	7	10	0	0
C3. Other Family:	8	7	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	36	27	3	4
D2. Medicare:	1	0	1	0
D3. Other Health/Community Based Care:	2	1	0	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	45	36	14	4
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	3	1	0
E3. Other Housing:	3	3	1	1

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 1

INCOME MAINTENANCE

F1. Social Security:	5	2	4	0
F2. Supplemental Security Income (SSI):	20	14	7	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	2	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	3	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	135	132	7	0
H2. Advance Health Care Directives (AHCD):	38	36	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN FISCAL YEAR: 403

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
361	45	13

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2,386

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 28

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 22

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 2

Total Unduplicated Client Count for Fiscal Year: 503

Total Cases Closed in Fiscal Year: 737

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,387

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	151
65-74:	186
75-84:	120
85+:	46
Client Declined to Provide Information:	0
Total:	503

CLIENT GENDER

Male:	229
Female:	274
Total:	503

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	195
Homebound:	62
Lives Alone:	162
Institutionalized:	8
Suspected Victim of Elder Abuse/Exploitation:	18
Limited English:	4
Rural:	226
Greatest Economic Need (Minority):	20
Greatest Economic Need (Non-Minority):	175
Greatest Economic Need (Minority Status Unknown):	8

CLIENT RACE

Two or More Races:	0
Caucasian:	320
African American:	6
Native American/Native Alaskan:	19
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	16
Client Declined to Provide Information:	141
Total:	503

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 2

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="65"/>	<input type="text" value="58"/>	<input type="text" value="15"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="37"/>	<input type="text" value="33"/>	<input type="text" value="9"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="34"/>	<input type="text" value="37"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="33"/>	<input type="text" value="10"/>	<input type="text" value="23"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="13"/>	<input type="text" value="6"/>	<input type="text" value="8"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="17"/>	<input type="text" value="14"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="144"/>	<input type="text" value="124"/>	<input type="text" value="22"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="40"/>	<input type="text" value="40"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="20"/>	<input type="text" value="18"/>	<input type="text" value="2"/>	<input type="text" value="1"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 2

INCOME MAINTENANCE

F1. Social Security:	9	7	2	0
F2. Supplemental Security Income (SSI):	14	11	3	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	17	12	3	4

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	1	3	0
G3. Other Individual Rights:	38	25	18	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	89	55	43	0
H2. Advance Health Care Directives (AHCD):	79	54	29	0
H3. Financial Powers of Attorney:	0	5	0	0
H4. Other Miscellaneous:	28	22	4	0

TOTAL CASES OPENED IN FISCAL YEAR: 691

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
540	192	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1.675

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 24

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 56

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 0

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 3

Total Unduplicated Client Count for Fiscal Year: 696

Total Cases Closed in Fiscal Year: 722

Total Units of Service for Fiscal Year (Unit=1 Hour): 4.048

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	199
65-74:	266
75-84:	161
85+:	70
Client Declined to Provide Information:	0
Total:	696

CLIENT GENDER

Male:	238
Female:	458
Total:	696

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	306
Homebound:	0
Lives Alone:	403
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	3
Rural:	439
Greatest Economic Need (Minority):	44
Greatest Economic Need (Non-Minority):	421
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	649
African American:	8
Native American/Native Alaskan:	10
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	1
Korean:	0
Laotian:	1
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	23
Client Declined to Provide Information:	0
Total:	696

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 3

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="108"/>	<input type="text" value="82"/>	<input type="text" value="39"/>	<input type="text" value="3"/>
A2. Contracts/Warranties:	<input type="text" value="33"/>	<input type="text" value="25"/>	<input type="text" value="13"/>	<input type="text" value="1"/>
A3. Other Consumer/Finance:	<input type="text" value="32"/>	<input type="text" value="15"/>	<input type="text" value="5"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="9"/>	<input type="text" value="7"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="26"/>	<input type="text" value="1"/>	<input type="text" value="27"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="41"/>	<input type="text" value="38"/>	<input type="text" value="12"/>	<input type="text" value="2"/>
D2. Medicare:	<input type="text" value="13"/>	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="22"/>	<input type="text" value="13"/>	<input type="text" value="3"/>	<input type="text" value="1"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="117"/>	<input type="text" value="76"/>	<input type="text" value="40"/>	<input type="text" value="7"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="85"/>	<input type="text" value="44"/>	<input type="text" value="36"/>	<input type="text" value="6"/>
E3. Other Housing:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 3

INCOME MAINTENANCE

F1. Social Security:	11	5	3	1
F2. Supplemental Security Income (SSI):	21	9	8	7
F3. Pensions/Retiree Benefits:	0	1	1	0
F4. Other Income Maintenance:	16	11	6	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	21	14	7	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	69	50	17	0
H2. Advance Health Care Directives (AHCD):	26	7	19	0
H3. Financial Powers of Attorney:	26	8	21	0
H4. Other Miscellaneous:	5	5	2	0

TOTAL CASES OPENED IN FISCAL YEAR: 692

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
426	265	31

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1.983

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 43

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 109

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 43

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 123

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 4

Total Unduplicated Client Count for Fiscal Year: 2,592

Total Cases Closed in Fiscal Year: 3,168

Total Units of Service for Fiscal Year (Unit=1 Hour): 11,091

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	699
65-74:	1,025
75-84:	611
85+:	257
Client Declined to Provide Information:	0
Total:	2,592

CLIENT GENDER

Male:	933
Female:	1,659
Total:	2,592

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	1,211
Homebound:	78
Lives Alone:	1,479
Institutionalized:	56
Suspected Victim of Elder Abuse/Exploitation:	77
Limited English:	109
Rural:	555
Greatest Economic Need (Minority):	463
Greatest Economic Need (Non-Minority):	1,447
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	1,934
African American:	254
Native American/Native Alaskan:	22
Asian/Pacific Islander	
Asian Indian:	21
Cambodian:	0
Chinese:	17
Filipino:	19
Japanese:	11
Korean:	4
Laotian:	0
Vietnamese:	6
Guamanian:	0
Hawaiian:	2
Samoan:	2
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	290
Client Declined to Provide Information:	8
Total:	2,592

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 4

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="379"/>	<input type="text" value="282"/>	<input type="text" value="77"/>	<input type="text" value="12"/>
A2. Contracts/Warranties:	<input type="text" value="157"/>	<input type="text" value="117"/>	<input type="text" value="30"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="131"/>	<input type="text" value="99"/>	<input type="text" value="21"/>	<input type="text" value="7"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="5"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="23"/>	<input type="text" value="19"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="70"/>	<input type="text" value="57"/>	<input type="text" value="6"/>	<input type="text" value="2"/>
C2. Conservatorship:	<input type="text" value="25"/>	<input type="text" value="19"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="74"/>	<input type="text" value="64"/>	<input type="text" value="17"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="89"/>	<input type="text" value="77"/>	<input type="text" value="56"/>	<input type="text" value="4"/>
D2. Medicare:	<input type="text" value="14"/>	<input type="text" value="29"/>	<input type="text" value="13"/>	<input type="text" value="2"/>
D3. Other Health/Community Based Care:	<input type="text" value="44"/>	<input type="text" value="40"/>	<input type="text" value="15"/>	<input type="text" value="9"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="416"/>	<input type="text" value="393"/>	<input type="text" value="99"/>	<input type="text" value="28"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="217"/>	<input type="text" value="166"/>	<input type="text" value="55"/>	<input type="text" value="10"/>
E3. Other Housing:	<input type="text" value="62"/>	<input type="text" value="64"/>	<input type="text" value="5"/>	<input type="text" value="1"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 4

INCOME MAINTENANCE

F1. Social Security:	50	43	20	4
F2. Supplemental Security Income (SSI):	50	51	19	13
F3. Pensions/Retiree Benefits:	97	79	47	7
F4. Other Income Maintenance:	39	45	10	14

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	67	62	13	4
G3. Other Individual Rights:	148	122	22	5

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	367	329	43	3
H2. Advance Health Care Directives (AHCD):	190	127	42	1
H3. Financial Powers of Attorney:	139	89	26	0
H4. Other Miscellaneous:	22	16	3	1

TOTAL CASES OPENED IN FISCAL YEAR: 2.876

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
2.393	648	127

TOTAL ESTIMATED CASE WORK HOURS SPENT: 9.979

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 26

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 113

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 84

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 297

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 5

Total Unduplicated Client Count for Fiscal Year: 385

Total Cases Closed in Fiscal Year: 486

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,329

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	167
65-74:	127
75-84:	66
85+:	25
Client Declined to Provide Information:	0
Total:	385

CLIENT GENDER

Male:	150
Female:	235
Total:	385

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	102
Homebound:	0
Lives Alone:	265
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	23
Rural:	22
Greatest Economic Need (Minority):	48
Greatest Economic Need (Non-Minority):	170
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	22
Caucasian:	301
African American:	15
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	6
Filipino:	3
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	4
Guamanian:	0
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	28
Client Declined to Provide Information:	0
Total:	385

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 5

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="60"/>	<input type="text" value="67"/>	<input type="text" value="7"/>	<input type="text" value="7"/>
A2. Contracts/Warranties:	<input type="text" value="17"/>	<input type="text" value="15"/>	<input type="text" value="1"/>	<input type="text" value="3"/>
A3. Other Consumer/Finance:	<input type="text" value="17"/>	<input type="text" value="13"/>	<input type="text" value="5"/>	<input type="text" value="1"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="1"/>
B2. Other Employment:	<input type="text" value="15"/>	<input type="text" value="14"/>	<input type="text" value="6"/>	<input type="text" value="2"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="16"/>	<input type="text" value="17"/>	<input type="text" value="1"/>	<input type="text" value="1"/>
C2. Conservatorship:	<input type="text" value="1"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="6"/>	<input type="text" value="8"/>	<input type="text" value="4"/>	<input type="text" value="1"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="1"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="93"/>	<input type="text" value="58"/>	<input type="text" value="34"/>	<input type="text" value="26"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="33"/>	<input type="text" value="22"/>	<input type="text" value="10"/>	<input type="text" value="4"/>
E3. Other Housing:	<input type="text" value="4"/>	<input type="text" value="9"/>	<input type="text" value="4"/>	<input type="text" value="3"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 5

INCOME MAINTENANCE

F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	1	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	5	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	7	8	6	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	72	71	5	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	32	25	3	4

TOTAL CASES OPENED IN FISCAL YEAR: 385

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
343	88	55

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2,309

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 20

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 0

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 6

Total Unduplicated Client Count for Fiscal Year: 1.702

Total Cases Closed in Fiscal Year: 1.414

Total Units of Service for Fiscal Year (Unit=1 Hour): 14.730

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	353
65-74:	671
75-84:	467
85+:	153
Client Declined to Provide Information:	58
Total:	1.702

CLIENT GENDER

Male:	772
Female:	930
Total:	1.702

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	625
Homebound:	41
Lives Alone:	771
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	61
Limited English:	948
Rural:	1
Greatest Economic Need (Minority):	909
Greatest Economic Need (Non-Minority):	275
Greatest Economic Need (Minority Status Unknown):	1

CLIENT RACE

Two or More Races:	0
Caucasian:	450
African American:	181
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	9
Cambodian:	3
Chinese:	503
Filipino:	133
Japanese:	31
Korean:	24
Laotian:	0
Vietnamese:	28
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	22
Race Unknown/Some Other Race:	272
Client Declined to Provide Information:	41
Total:	1.702

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 6

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)	

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="84"/>	<input type="text" value="53"/>	<input type="text" value="2"/>	<input type="text" value="8"/>
A2. Contracts/Warranties:	<input type="text" value="10"/>	<input type="text" value="9"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="65"/>	<input type="text" value="31"/>	<input type="text" value="3"/>	<input type="text" value="15"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="25"/>	<input type="text" value="10"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="18"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
C2. Conservatorship:	<input type="text" value="15"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="5"/>
C3. Other Family:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="10"/>	<input type="text" value="11"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="6"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="6"/>	<input type="text" value="9"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="351"/>	<input type="text" value="324"/>	<input type="text" value="13"/>	<input type="text" value="30"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="33"/>	<input type="text" value="26"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="183"/>	<input type="text" value="82"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 6

INCOME MAINTENANCE

F1. Social Security:	61	45	0	0
F2. Supplemental Security Income (SSI):	107	100	0	1
F3. Pensions/Retiree Benefits:	2	3	0	0
F4. Other Income Maintenance:	79	57	2	5

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	198	121	9	16
G2. Elder Abuse/Neglect/Exploitation:	102	86	6	20
G3. Other Individual Rights:	45	25	8	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	125	77	8	20
H2. Advance Health Care Directives (AHCD):	2	1	0	0
H3. Financial Powers of Attorney:	4	3	2	0
H4. Other Miscellaneous:	204	122	21	3

TOTAL CASES OPENED IN FISCAL YEAR: 1.739

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1.208	82	124

TOTAL ESTIMATED CASE WORK HOURS SPENT: 17.365

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 28

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 95

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 46

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 210

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 7

Total Unduplicated Client Count for Fiscal Year: 885

Total Cases Closed in Fiscal Year: 881

Total Units of Service for Fiscal Year (Unit=1 Hour): 5,288

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	172
65-74:	355
75-84:	221
85+:	130
Client Declined to Provide Information:	7
Total:	885

CLIENT GENDER

Male:	284
Female:	601
Total:	885

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	300
Homebound:	0
Lives Alone:	311
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	14
Limited English:	11
Rural:	0
Greatest Economic Need (Minority):	150
Greatest Economic Need (Non-Minority):	187
Greatest Economic Need (Minority Status Unknown):	7

CLIENT RACE

Two or More Races:	2
Caucasian:	510
African American:	245
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	11
Cambodian:	0
Chinese:	16
Filipino:	27
Japanese:	6
Korean:	4
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	15
Race Unknown/Some Other Race:	36
Client Declined to Provide Information:	5
Total:	885

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 7

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="59"/>	<input type="text" value="52"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="38"/>	<input type="text" value="36"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="110"/>	<input type="text" value="90"/>	<input type="text" value="12"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="13"/>	<input type="text" value="15"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="9"/>	<input type="text" value="9"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="3"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="16"/>	<input type="text" value="17"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="120"/>	<input type="text" value="87"/>	<input type="text" value="20"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="35"/>	<input type="text" value="26"/>	<input type="text" value="9"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="81"/>	<input type="text" value="73"/>	<input type="text" value="7"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 7

INCOME MAINTENANCE

F1. Social Security:	21	15	2	0
F2. Supplemental Security Income (SSI):	14	12	0	0
F3. Pensions/Retiree Benefits:	12	8	0	0
F4. Other Income Maintenance:	27	21	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	22	26	4	0
G3. Other Individual Rights:	58	54	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	124	121	12	0
H2. Advance Health Care Directives (AHCD):	15	10	0	0
H3. Financial Powers of Attorney:	40	39	0	0
H4. Other Miscellaneous:	77	74	1	0

TOTAL CASES OPENED IN FISCAL YEAR: 904

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
800	81	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 5,288

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 26

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 45

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 8

Total Unduplicated Client Count for Fiscal Year:

Total Cases Closed in Fiscal Year:

Total Units of Service for Fiscal Year (Unit=1 Hour):

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	<input type="text" value="210"/>
65-74:	<input type="text" value="317"/>
75-84:	<input type="text" value="181"/>
85+:	<input type="text" value="65"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="773"/>

CLIENT GENDER

Male:	<input type="text" value="322"/>
Female:	<input type="text" value="451"/>
Total:	<input type="text" value="773"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="374"/>
Homebound:	<input type="text" value="13"/>
Lives Alone:	<input type="text" value="458"/>
Institutionalized:	<input type="text" value="10"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="31"/>
Limited English:	<input type="text" value="120"/>
Rural:	<input type="text" value="14"/>
Greatest Economic Need (Minority):	<input type="text" value="319"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="177"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT RACE

Two or More Races:	<input type="text" value="19"/>
Caucasian:	<input type="text" value="388"/>
African American:	<input type="text" value="50"/>
Native American/Native Alaskan:	<input type="text" value="13"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="6"/>
Cambodian:	<input type="text" value="1"/>
Chinese:	<input type="text" value="22"/>
Filipino:	<input type="text" value="75"/>
Japanese:	<input type="text" value="3"/>
Korean:	<input type="text" value="3"/>
Laotian:	<input type="text" value="1"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="1"/>
Samoan:	<input type="text" value="3"/>
Other Asian/Pacific Islander:	<input type="text" value="44"/>
Race Unknown/Some Other Race:	<input type="text" value="144"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="773"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 8

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="98"/>	<input type="text" value="68"/>	<input type="text" value="26"/>	<input type="text" value="1"/>
A2. Contracts/Warranties:	<input type="text" value="17"/>	<input type="text" value="8"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="27"/>	<input type="text" value="16"/>	<input type="text" value="1"/>	<input type="text" value="5"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="138"/>	<input type="text" value="62"/>	<input type="text" value="43"/>	<input type="text" value="36"/>
D2. Medicare:	<input type="text" value="14"/>	<input type="text" value="2"/>	<input type="text" value="5"/>	<input type="text" value="5"/>
D3. Other Health/Community Based Care:	<input type="text" value="14"/>	<input type="text" value="5"/>	<input type="text" value="6"/>	<input type="text" value="1"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="153"/>	<input type="text" value="98"/>	<input type="text" value="24"/>	<input type="text" value="7"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="38"/>	<input type="text" value="23"/>	<input type="text" value="9"/>	<input type="text" value="1"/>
E3. Other Housing:	<input type="text" value="13"/>	<input type="text" value="13"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 8

INCOME MAINTENANCE

F1. Social Security:	27	14	11	1
F2. Supplemental Security Income (SSI):	47	14	19	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	10	3	2	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	1	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	4	3	0
H2. Advance Health Care Directives (AHCD):	24	11	11	0
H3. Financial Powers of Attorney:	0	1	0	0
H4. Other Miscellaneous:	12	6	4	0

TOTAL CASES OPENED IN FISCAL YEAR: 650

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
354	174	60

TOTAL ESTIMATED CASE WORK HOURS SPENT: 5.530

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 38

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 25

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 81

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 9

Total Unduplicated Client Count for Fiscal Year: 795

Total Cases Closed in Fiscal Year: 541

Total Units of Service for Fiscal Year (Unit=1 Hour): 9.478

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	107
65-74:	331
75-84:	220
85+:	128
Client Declined to Provide Information:	9
Total:	795

CLIENT GENDER

Male:	272
Female:	523
Total:	795

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	439
Homebound:	69
Lives Alone:	150
Institutionalized:	16
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	163
Rural:	0
Greatest Economic Need (Minority):	342
Greatest Economic Need (Non-Minority):	142
Greatest Economic Need (Minority Status Unknown):	13

CLIENT RACE

Two or More Races:	0
Caucasian:	336
African American:	210
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	17
Cambodian:	2
Chinese:	100
Filipino:	20
Japanese:	5
Korean:	1
Laotian:	0
Vietnamese:	7
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	33
Race Unknown/Some Other Race:	49
Client Declined to Provide Information:	14
Total:	795

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 9

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="24"/>	<input type="text" value="12"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="12"/>	<input type="text" value="7"/>	<input type="text" value="5"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="78"/>	<input type="text" value="3"/>	<input type="text" value="27"/>	<input type="text" value="18"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="30"/>	<input type="text" value="15"/>	<input type="text" value="7"/>	<input type="text" value="2"/>
D2. Medicare:	<input type="text" value="62"/>	<input type="text" value="26"/>	<input type="text" value="21"/>	<input type="text" value="10"/>
D3. Other Health/Community Based Care:	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 9

INCOME MAINTENANCE

F1. Social Security:	45	18	9	0
F2. Supplemental Security Income (SSI):	117	21	44	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	14	3	5	5

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	59	2	11	14
G2. Elder Abuse/Neglect/Exploitation:	285	57	62	65
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	8	2	0
H2. Advance Health Care Directives (AHCD):	3	0	2	0
H3. Financial Powers of Attorney:	29	5	18	0
H4. Other Miscellaneous:	22	9	6	0

TOTAL CASES OPENED IN FISCAL YEAR: 811

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
199	227	115

TOTAL ESTIMATED CASE WORK HOURS SPENT: 8.865

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 20

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 105

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 145

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 488

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 10

Total Unduplicated Client Count for Fiscal Year: 1.480

Total Cases Closed in Fiscal Year: 1.742

Total Units of Service for Fiscal Year (Unit=1 Hour): 7.870

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	238
65-74:	576
75-84:	448
85+:	212
Client Declined to Provide Information:	6
Total:	1.480

CLIENT GENDER

Male:	529
Female:	951
Total:	1.480

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	475
Homebound:	73
Lives Alone:	401
Institutionalized:	45
Suspected Victim of Elder Abuse/Exploitation:	169
Limited English:	218
Rural:	5
Greatest Economic Need (Minority):	258
Greatest Economic Need (Non-Minority):	210
Greatest Economic Need (Minority Status Unknown):	5

CLIENT RACE

Two or More Races:	54
Caucasian:	881
African American:	45
Native American/Native Alaskan:	45
Asian/Pacific Islander	
Asian Indian:	38
Cambodian:	2
Chinese:	94
Filipino:	65
Japanese:	36
Korean:	15
Laotian:	2
Vietnamese:	17
Guamanian:	1
Hawaiian:	1
Samoan:	1
Other Asian/Pacific Islander:	22
Race Unknown/Some Other Race:	113
Client Declined to Provide Information:	48
Total:	1.480

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 10

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="65"/>	<input type="text" value="69"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="16"/>	<input type="text" value="19"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="61"/>	<input type="text" value="59"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="10"/>	<input type="text" value="10"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="26"/>	<input type="text" value="26"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="15"/>	<input type="text" value="13"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="21"/>	<input type="text" value="28"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="75"/>	<input type="text" value="63"/>	<input type="text" value="9"/>	<input type="text" value="4"/>
D2. Medicare:	<input type="text" value="37"/>	<input type="text" value="31"/>	<input type="text" value="15"/>	<input type="text" value="3"/>
D3. Other Health/Community Based Care:	<input type="text" value="42"/>	<input type="text" value="43"/>	<input type="text" value="7"/>	<input type="text" value="1"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="69"/>	<input type="text" value="85"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="31"/>	<input type="text" value="29"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="78"/>	<input type="text" value="77"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 10

INCOME MAINTENANCE

F1. Social Security:	39	39	5	0
F2. Supplemental Security Income (SSI):	75	65	15	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	27	25	4	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	19	16	0	0
G2. Elder Abuse/Neglect/Exploitation:	150	102	46	34
G3. Other Individual Rights:	10	19	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	348	347	75	0
H2. Advance Health Care Directives (AHCD):	92	55	72	0
H3. Financial Powers of Attorney:	93	97	20	0
H4. Other Miscellaneous:	81	85	1	0

TOTAL CASES OPENED IN FISCAL YEAR: 1.480

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1.402	293	47

TOTAL ESTIMATED CASE WORK HOURS SPENT: 6.404

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 21

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 78

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 79

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 11

Total Unduplicated Client Count for Fiscal Year: 1.433

Total Cases Closed in Fiscal Year: 1.763

Total Units of Service for Fiscal Year (Unit=1 Hour): 2.509

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	181
65-74:	449
75-84:	323
85+:	108
Client Declined to Provide Information:	372
Total:	1.433

CLIENT GENDER

Male:	654
Female:	779
Total:	1.433

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	667
Homebound:	0
Lives Alone:	58
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	600
Rural:	0
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	1.295
African American:	45
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	8
Cambodian:	0
Chinese:	4
Filipino:	22
Japanese:	7
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	47
Total:	1.433

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 11

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="21"/>	<input type="text" value="0"/>	<input type="text" value="20"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="8"/>	<input type="text" value="0"/>	<input type="text" value="8"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="46"/>	<input type="text" value="0"/>	<input type="text" value="45"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="27"/>	<input type="text" value="0"/>	<input type="text" value="27"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="8"/>	<input type="text" value="0"/>	<input type="text" value="8"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="14"/>	<input type="text" value="0"/>	<input type="text" value="14"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="416"/>	<input type="text" value="0"/>	<input type="text" value="416"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="41"/>	<input type="text" value="0"/>	<input type="text" value="41"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="14"/>	<input type="text" value="0"/>	<input type="text" value="14"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="67"/>	<input type="text" value="0"/>	<input type="text" value="65"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="18"/>	<input type="text" value="0"/>	<input type="text" value="16"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="37"/>	<input type="text" value="0"/>	<input type="text" value="27"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 11

INCOME MAINTENANCE

F1. Social Security:	118	0	116	0
F2. Supplemental Security Income (SSI):	29	0	28	0
F3. Pensions/Retiree Benefits:	16	0	16	0
F4. Other Income Maintenance:	9	0	9	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	0	3	0
G2. Elder Abuse/Neglect/Exploitation:	36	0	35	0
G3. Other Individual Rights:	44	0	42	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	214	0	185	0
H2. Advance Health Care Directives (AHCD):	120	0	105	0
H3. Financial Powers of Attorney:	119	0	100	0
H4. Other Miscellaneous:	425	0	422	0

TOTAL CASES OPENED IN FISCAL YEAR: 1.851

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	1.763	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 3.684

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 18

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 8

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 12

Total Unduplicated Client Count for Fiscal Year: 124

Total Cases Closed in Fiscal Year: 94

Total Units of Service for Fiscal Year (Unit=1 Hour): 244

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	21
65-74:	38
75-84:	44
85+:	21
Client Declined to Provide Information:	0
Total:	124

CLIENT GENDER

Male:	41
Female:	83
Total:	124

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	6
Homebound:	5
Lives Alone:	68
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	0
Rural:	124
Greatest Economic Need (Minority):	2
Greatest Economic Need (Non-Minority):	27
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	117
African American:	0
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	6
Client Declined to Provide Information:	0
Total:	124

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 12

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="6"/>	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="7"/>	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="17"/>	<input type="text" value="8"/>	<input type="text" value="6"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="18"/>	<input type="text" value="6"/>	<input type="text" value="7"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 12

INCOME MAINTENANCE

F1. Social Security:	3	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	3	1	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	31	17	4	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	4	2	0	0
H4. Other Miscellaneous:	11	2	4	0

TOTAL CASES OPENED IN FISCAL YEAR: 127

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
54	40	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 242

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 31

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 0

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 13

Total Unduplicated Client Count for Fiscal Year: 658

Total Cases Closed in Fiscal Year: 629

Total Units of Service for Fiscal Year (Unit=1 Hour): 6.984

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	133
65-74:	217
75-84:	167
85+:	97
Client Declined to Provide Information:	44
Total:	658

CLIENT GENDER

Male:	252
Female:	406
Total:	658

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	356
Homebound:	35
Lives Alone:	300
Institutionalized:	28
Suspected Victim of Elder Abuse/Exploitation:	61
Limited English:	146
Rural:	181
Greatest Economic Need (Minority):	140
Greatest Economic Need (Non-Minority):	279
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	7
Caucasian:	617
African American:	7
Native American/Native Alaskan:	7
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	2
Filipino:	6
Japanese:	3
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	1
Total:	658

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 13

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="70"/>	<input type="text" value="34"/>	<input type="text" value="45"/>	<input type="text" value="1"/>
A2. Contracts/Warranties:	<input type="text" value="25"/>	<input type="text" value="19"/>	<input type="text" value="10"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="8"/>	<input type="text" value="8"/>	<input type="text" value="6"/>	<input type="text" value="3"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="7"/>	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="6"/>	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="5"/>
C3. Other Family:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="69"/>	<input type="text" value="21"/>	<input type="text" value="22"/>	<input type="text" value="9"/>
D2. Medicare:	<input type="text" value="14"/>	<input type="text" value="9"/>	<input type="text" value="2"/>	<input type="text" value="1"/>
D3. Other Health/Community Based Care:	<input type="text" value="7"/>	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="2"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="160"/>	<input type="text" value="47"/>	<input type="text" value="60"/>	<input type="text" value="60"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="19"/>	<input type="text" value="8"/>	<input type="text" value="9"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="48"/>	<input type="text" value="24"/>	<input type="text" value="16"/>	<input type="text" value="4"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 13

INCOME MAINTENANCE

F1. Social Security:	36	15	9	8
F2. Supplemental Security Income (SSI):	25	11	9	7
F3. Pensions/Retiree Benefits:	3	2	4	0
F4. Other Income Maintenance:	6	1	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	4	3	0
G3. Other Individual Rights:	2	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	52	10	20	3
H2. Advance Health Care Directives (AHCD):	13	3	13	1
H3. Financial Powers of Attorney:	51	10	29	2
H4. Other Miscellaneous:	19	1	12	0

TOTAL CASES OPENED IN FISCAL YEAR: 658

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
243	280	106

TOTAL ESTIMATED CASE WORK HOURS SPENT: 6.984

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 19

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 14

Total Unduplicated Client Count for Fiscal Year: 301

Total Cases Closed in Fiscal Year: 264

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.118

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	126
65-74:	122
75-84:	45
85+:	8
Client Declined to Provide Information:	0
Total:	301

CLIENT GENDER

Male:	150
Female:	151
Total:	301

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	155
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	30
Rural:	0
Greatest Economic Need (Minority):	109
Greatest Economic Need (Non-Minority):	192
Greatest Economic Need (Minority Status Unknown):	85

CLIENT RACE

Two or More Races:	35
Caucasian:	107
African American:	66
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	4
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	21
Race Unknown/Some Other Race:	67
Client Declined to Provide Information:	1
Total:	301

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 14

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="13"/>	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="8"/>	<input type="text" value="6"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="195"/>	<input type="text" value="89"/>	<input type="text" value="65"/>	<input type="text" value="1"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="8"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="31"/>	<input type="text" value="9"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 14

INCOME MAINTENANCE

F1. Social Security:	0	0	0	1
F2. Supplemental Security Income (SSI):	9	0	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	23	1	3	3

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	6	0	1	2
G3. Other Individual Rights:	0	1	1	1

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	0	1	0
H2. Advance Health Care Directives (AHCD):	4	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	48	2	1

TOTAL CASES OPENED IN FISCAL YEAR: 327

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
162	92	10

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1,118

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 8

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 15

Total Unduplicated Client Count for Fiscal Year: 311

Total Cases Closed in Fiscal Year: 381

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.851

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	46
65-74:	117
75-84:	100
85+:	47
Client Declined to Provide Information:	1
Total:	311

CLIENT GENDER

Male:	106
Female:	205
Total:	311

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	143
Homebound:	16
Lives Alone:	36
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	6
Limited English:	45
Rural:	73
Greatest Economic Need (Minority):	62
Greatest Economic Need (Non-Minority):	37
Greatest Economic Need (Minority Status Unknown):	35

CLIENT RACE

Two or More Races:	0
Caucasian:	183
African American:	12
Native American/Native Alaskan:	4
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	105
Client Declined to Provide Information:	4
Total:	311

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 15

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="24"/>	<input type="text" value="23"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="19"/>	<input type="text" value="10"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="17"/>	<input type="text" value="9"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="5"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="3"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="21"/>	<input type="text" value="9"/>	<input type="text" value="10"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="11"/>	<input type="text" value="12"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="15"/>	<input type="text" value="10"/>	<input type="text" value="3"/>	<input type="text" value="1"/>
E3. Other Housing:	<input type="text" value="8"/>	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 15

INCOME MAINTENANCE

F1. Social Security:	6	1	2	0
F2. Supplemental Security Income (SSI):	7	5	1	0
F3. Pensions/Retiree Benefits:	2	2	0	0
F4. Other Income Maintenance:	4	2	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	5	2	0
G3. Other Individual Rights:	2	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	110	72	99	0
H2. Advance Health Care Directives (AHCD):	7	4	8	0
H3. Financial Powers of Attorney:	23	20	9	0
H4. Other Miscellaneous:	18	17	2	0

TOTAL CASES OPENED IN FISCAL YEAR: 310

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
221	158	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1,407

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 54

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 184

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 9

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 16

Total Unduplicated Client Count for Fiscal Year: 80

Total Cases Closed in Fiscal Year: 88

Total Units of Service for Fiscal Year (Unit=1 Hour): 459

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	12
65-74:	25
75-84:	28
85+:	15
Client Declined to Provide Information:	0
Total:	80

CLIENT GENDER

Male:	29
Female:	51
Total:	80

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	10
Homebound:	0
Lives Alone:	50
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	0
Rural:	80
Greatest Economic Need (Minority):	4
Greatest Economic Need (Non-Minority):	5
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	62
African American:	0
Native American/Native Alaskan:	16
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	2
Client Declined to Provide Information:	0
Total:	80

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 16

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="7"/>	<input type="text" value="6"/>	<input type="text" value="5"/>	<input type="text" value="1"/>
A2. Contracts/Warranties:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="6"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="1"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="1"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="15"/>	<input type="text" value="15"/>	<input type="text" value="1"/>	<input type="text" value="1"/>
D2. Medicare:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 16

INCOME MAINTENANCE

F1. Social Security:	6	5	1	0
F2. Supplemental Security Income (SSI):	3	1	0	2
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	9	4	3	0
H2. Advance Health Care Directives (AHCD):	2	0	1	0
H3. Financial Powers of Attorney:	10	0	12	0
H4. Other Miscellaneous:	5	2	1	0

TOTAL CASES OPENED IN FISCAL YEAR: 82

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
52	30	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 459

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 27

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 25

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 22

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 17

Total Unduplicated Client Count for Fiscal Year: 1.283

Total Cases Closed in Fiscal Year: 1.187

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.598

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	448
65-74:	511
75-84:	251
85+:	73
Client Declined to Provide Information:	0
Total:	1.283

CLIENT GENDER

Male:	573
Female:	710
Total:	1.283

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	429
Homebound:	4
Lives Alone:	574
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	49
Limited English:	72
Rural:	115
Greatest Economic Need (Minority):	68
Greatest Economic Need (Non-Minority):	359
Greatest Economic Need (Minority Status Unknown):	77

CLIENT RACE

Two or More Races:	16
Caucasian:	1.084
African American:	39
Native American/Native Alaskan:	11
Asian/Pacific Islander	
Asian Indian:	6
Cambodian:	1
Chinese:	7
Filipino:	5
Japanese:	2
Korean:	3
Laotian:	0
Vietnamese:	1
Guamanian:	2
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	12
Race Unknown/Some Other Race:	60
Client Declined to Provide Information:	34
Total:	1.283

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 17

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="35"/>	<input type="text" value="22"/>	<input type="text" value="18"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="62"/>	<input type="text" value="14"/>	<input type="text" value="45"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="367"/>	<input type="text" value="54"/>	<input type="text" value="307"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="10"/>	<input type="text" value="3"/>	<input type="text" value="8"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="12"/>	<input type="text" value="7"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="40"/>	<input type="text" value="6"/>	<input type="text" value="26"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="59"/>	<input type="text" value="6"/>	<input type="text" value="37"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="13"/>	<input type="text" value="11"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="5"/>	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="6"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="338"/>	<input type="text" value="65"/>	<input type="text" value="214"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="33"/>	<input type="text" value="10"/>	<input type="text" value="31"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="18"/>	<input type="text" value="15"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 17

INCOME MAINTENANCE

F1. Social Security:	5	4	1	0
F2. Supplemental Security Income (SSI):	14	5	0	0
F3. Pensions/Retiree Benefits:	2	2	0	0
F4. Other Income Maintenance:	6	6	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	37	23	14	0
G3. Other Individual Rights:	29	14	17	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	27	2	25	0
H3. Financial Powers of Attorney:	8	1	6	0
H4. Other Miscellaneous:	156	68	78	0

TOTAL CASES OPENED IN FISCAL YEAR: 1.283

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
348	839	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1.265

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 20

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 45

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 5

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 18

Total Unduplicated Client Count for Fiscal Year: 1.031

Total Cases Closed in Fiscal Year: 1.031

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.573

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	135
65-74:	394
75-84:	363
85+:	139
Client Declined to Provide Information:	0
Total:	1.031

CLIENT GENDER

Male:	394
Female:	637
Total:	1.031

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	132
Homebound:	7
Lives Alone:	496
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	11
Limited English:	314
Rural:	75
Greatest Economic Need (Minority):	308
Greatest Economic Need (Non-Minority):	339
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	93
Caucasian:	519
African American:	46
Native American/Native Alaskan:	33
Asian/Pacific Islander	
Asian Indian:	52
Cambodian:	1
Chinese:	4
Filipino:	19
Japanese:	6
Korean:	7
Laotian:	0
Vietnamese:	14
Guamanian:	0
Hawaiian:	0
Samoan:	2
Other Asian/Pacific Islander:	72
Race Unknown/Some Other Race:	163
Client Declined to Provide Information:	0
Total:	1.031

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 18

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="52"/>	<input type="text" value="52"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="304"/>	<input type="text" value="104"/>	<input type="text" value="110"/>	<input type="text" value="90"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="50"/>	<input type="text" value="50"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="34"/>	<input type="text" value="34"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="11"/>	<input type="text" value="11"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 18

INCOME MAINTENANCE

F1. Social Security:	74	63	8	3
F2. Supplemental Security Income (SSI):	103	90	13	0
F3. Pensions/Retiree Benefits:	51	51	0	0
F4. Other Income Maintenance:	0	0	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	4	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	63	63	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	285	285	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN FISCAL YEAR: 1.031

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
807	131	93

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1.573

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 31

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 19

Total Unduplicated Client Count for Fiscal Year: 623

Total Cases Closed in Fiscal Year: 738

Total Units of Service for Fiscal Year (Unit=1 Hour): 7,141

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	119
65-74:	236
75-84:	179
85+:	73
Client Declined to Provide Information:	16
Total:	623

CLIENT GENDER

Male:	214
Female:	409
Total:	623

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	268
Homebound:	6
Lives Alone:	210
Institutionalized:	4
Suspected Victim of Elder Abuse/Exploitation:	55
Limited English:	140
Rural:	3
Greatest Economic Need (Minority):	284
Greatest Economic Need (Non-Minority):	285
Greatest Economic Need (Minority Status Unknown):	270

CLIENT RACE

Two or More Races:	2
Caucasian:	410
African American:	118
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	1
Japanese:	1
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	19
Race Unknown/Some Other Race:	56
Client Declined to Provide Information:	11
Total:	623

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 19

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="101"/>	<input type="text" value="82"/>	<input type="text" value="23"/>	<input type="text" value="2"/>
A2. Contracts/Warranties:	<input type="text" value="18"/>	<input type="text" value="17"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="21"/>	<input type="text" value="18"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="7"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="22"/>	<input type="text" value="10"/>	<input type="text" value="7"/>	<input type="text" value="3"/>
C3. Other Family:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="14"/>	<input type="text" value="10"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="18"/>	<input type="text" value="11"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="39"/>	<input type="text" value="32"/>	<input type="text" value="10"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="84"/>	<input type="text" value="63"/>	<input type="text" value="14"/>	<input type="text" value="3"/>
E3. Other Housing:	<input type="text" value="22"/>	<input type="text" value="25"/>	<input type="text" value="1"/>	<input type="text" value="1"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 19

INCOME MAINTENANCE

F1. Social Security:	23	20	4	2
F2. Supplemental Security Income (SSI):	39	21	10	4
F3. Pensions/Retiree Benefits:	6	4	1	0
F4. Other Income Maintenance:	15	10	1	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	15	8	3	1
G3. Other Individual Rights:	47	22	1	23

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	118	99	35	0
H2. Advance Health Care Directives (AHCD):	64	22	37	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	57	32	9	4

TOTAL CASES OPENED IN FISCAL YEAR: 741

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
523	170	45

TOTAL ESTIMATED CASE WORK HOURS SPENT: 7,141

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 24

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 48

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 20

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 40

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 20

Total Unduplicated Client Count for Fiscal Year: 1.143

Total Cases Closed in Fiscal Year: 1.307

Total Units of Service for Fiscal Year (Unit=1 Hour): 6.520

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	234
65-74:	463
75-84:	326
85+:	119
Client Declined to Provide Information:	1
Total:	1.143

CLIENT GENDER

Male:	443
Female:	700
Total:	1.143

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	483
Homebound:	7
Lives Alone:	598
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	50
Rural:	84
Greatest Economic Need (Minority):	194
Greatest Economic Need (Non-Minority):	148
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	69
Caucasian:	872
African American:	131
Native American/Native Alaskan:	11
Asian/Pacific Islander	
Asian Indian:	9
Cambodian:	0
Chinese:	1
Filipino:	14
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	11
Race Unknown/Some Other Race:	20
Client Declined to Provide Information:	1
Total:	1.143

California Legal Services (Title III B)

PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 20

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	182	149	40	9
A2. Contracts/Warranties:	81	58	17	1
A3. Other Consumer/Finance:	26	19	5	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	4	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	56	45	22	3
C2. Conservatorship:	11	12	0	2
C3. Other Family:	24	20	6	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	41	26	5	9
D2. Medicare:	5	4	2	0
D3. Other Health/Community Based Care:	10	10	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	162	103	49	39
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	79	50	29	0
E3. Other Housing:	33	32	5	1

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 20

INCOME MAINTENANCE

F1. Social Security:	14	14	1	0
F2. Supplemental Security Income (SSI):	26	23	3	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	40	31	4	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	23	23	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	262	124	143	1
H2. Advance Health Care Directives (AHCD):	72	5	69	0
H3. Financial Powers of Attorney:	69	9	57	0
H4. Other Miscellaneous:	19	17	0	1

TOTAL CASES OPENED IN FISCAL YEAR: 1.238

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
778	460	69

TOTAL ESTIMATED CASE WORK HOURS SPENT: 5.506

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 75

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 145

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 24

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 21

Total Unduplicated Client Count for Fiscal Year: 319

Total Cases Closed in Fiscal Year: 405

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,246

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	83
65-74:	99
75-84:	104
85+:	33
Client Declined to Provide Information:	0
Total:	319

CLIENT GENDER

Male:	119
Female:	200
Total:	319

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	106
Homebound:	2
Lives Alone:	187
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	25
Rural:	194
Greatest Economic Need (Minority):	60
Greatest Economic Need (Non-Minority):	72
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	12
Caucasian:	242
African American:	31
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	0
Chinese:	0
Filipino:	2
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	4
Race Unknown/Some Other Race:	20
Client Declined to Provide Information:	3
Total:	319

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 21

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="44"/>	<input type="text" value="51"/>	<input type="text" value="4"/>	<input type="text" value="1"/>
A2. Contracts/Warranties:	<input type="text" value="16"/>	<input type="text" value="19"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="6"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="5"/>	<input type="text" value="7"/>	<input type="text" value="1"/>	<input type="text" value="1"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="15"/>	<input type="text" value="11"/>	<input type="text" value="2"/>	<input type="text" value="5"/>
D2. Medicare:	<input type="text" value="1"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="1"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="37"/>	<input type="text" value="24"/>	<input type="text" value="10"/>	<input type="text" value="7"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="28"/>	<input type="text" value="24"/>	<input type="text" value="3"/>	<input type="text" value="1"/>
E3. Other Housing:	<input type="text" value="14"/>	<input type="text" value="12"/>	<input type="text" value="3"/>	<input type="text" value="2"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 21

INCOME MAINTENANCE

F1. Social Security:	5	4	1	0
F2. Supplemental Security Income (SSI):	22	17	6	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	23	17	4	7

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	4	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	79	52	41	0
H2. Advance Health Care Directives (AHCD):	29	6	22	0
H3. Financial Powers of Attorney:	8	6	4	0
H4. Other Miscellaneous:	0	3	0	0

TOTAL CASES OPENED IN FISCAL YEAR: 340

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
271	105	29

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1,507

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 13

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 5

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 22

Total Unduplicated Client Count for Fiscal Year: 2.739

Total Cases Closed in Fiscal Year: 3.155

Total Units of Service for Fiscal Year (Unit=1 Hour): 8.533

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	929
65-74:	1.069
75-84:	582
85+:	159
Client Declined to Provide Information:	0
Total:	2.739

CLIENT GENDER

Male:	1.059
Female:	1.680
Total:	2.739

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	956
Homebound:	0
Lives Alone:	1.853
Institutionalized:	34
Suspected Victim of Elder Abuse/Exploitation:	41
Limited English:	409
Rural:	0
Greatest Economic Need (Minority):	676
Greatest Economic Need (Non-Minority):	522
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	25
Caucasian:	2.098
African American:	90
Native American/Native Alaskan:	14
Asian/Pacific Islander	
Asian Indian:	10
Cambodian:	1
Chinese:	24
Filipino:	51
Japanese:	10
Korean:	48
Laotian:	0
Vietnamese:	140
Guamanian:	0
Hawaiian:	1
Samoan:	1
Other Asian/Pacific Islander:	35
Race Unknown/Some Other Race:	191
Client Declined to Provide Information:	0
Total:	2.739

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 22

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
--

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="728"/>	<input type="text" value="590"/>	<input type="text" value="124"/>	<input type="text" value="1"/>
A2. Contracts/Warranties:	<input type="text" value="89"/>	<input type="text" value="84"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="55"/>	<input type="text" value="49"/>	<input type="text" value="7"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="6"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="259"/>	<input type="text" value="137"/>	<input type="text" value="106"/>	<input type="text" value="3"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="229"/>	<input type="text" value="184"/>	<input type="text" value="30"/>	<input type="text" value="1"/>
C2. Conservatorship:	<input type="text" value="37"/>	<input type="text" value="29"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="67"/>	<input type="text" value="62"/>	<input type="text" value="1"/>	<input type="text" value="1"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="101"/>	<input type="text" value="67"/>	<input type="text" value="16"/>	<input type="text" value="2"/>
D2. Medicare:	<input type="text" value="55"/>	<input type="text" value="34"/>	<input type="text" value="16"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="126"/>	<input type="text" value="92"/>	<input type="text" value="14"/>	<input type="text" value="1"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="591"/>	<input type="text" value="497"/>	<input type="text" value="61"/>	<input type="text" value="9"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="193"/>	<input type="text" value="133"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="62"/>	<input type="text" value="52"/>	<input type="text" value="3"/>	<input type="text" value="2"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 22

INCOME MAINTENANCE

F1. Social Security:	112	92	5	2
F2. Supplemental Security Income (SSI):	154	97	19	6
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	50	38	5	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	13	0	0
G3. Other Individual Rights:	125	110	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	197	185	3	1
H2. Advance Health Care Directives (AHCD):	50	47	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	111	89	15	1

TOTAL CASES OPENED IN FISCAL YEAR: 3,411

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
2,688	435	32

TOTAL ESTIMATED CASE WORK HOURS SPENT: 7,431

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 12

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 45

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 14

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 44

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 23

Total Unduplicated Client Count for Fiscal Year: 3.781

Total Cases Closed in Fiscal Year: 3.781

Total Units of Service for Fiscal Year (Unit=1 Hour): 6.812

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	754
65-74:	1.420
75-84:	1.120
85+:	487
Client Declined to Provide Information:	0
Total:	3.781

CLIENT GENDER

Male:	1.234
Female:	2.547
Total:	3.781

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	128
Homebound:	3
Lives Alone:	2.240
Institutionalized:	2
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	79
Rural:	3
Greatest Economic Need (Minority):	366
Greatest Economic Need (Non-Minority):	784
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	2.970
African American:	198
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	2
Cambodian:	1
Chinese:	19
Filipino:	101
Japanese:	18
Korean:	8
Laotian:	0
Vietnamese:	9
Guamanian:	1
Hawaiian:	1
Samoan:	1
Other Asian/Pacific Islander:	28
Race Unknown/Some Other Race:	418
Client Declined to Provide Information:	1
Total:	3.781

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 23

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="202"/>	<input type="text" value="167"/>	<input type="text" value="35"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="376"/>	<input type="text" value="277"/>	<input type="text" value="99"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="147"/>	<input type="text" value="118"/>	<input type="text" value="29"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="6"/>	<input type="text" value="5"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="24"/>	<input type="text" value="23"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="93"/>	<input type="text" value="89"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="19"/>	<input type="text" value="15"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="44"/>	<input type="text" value="35"/>	<input type="text" value="9"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="52"/>	<input type="text" value="48"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="21"/>	<input type="text" value="13"/>	<input type="text" value="8"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="417"/>	<input type="text" value="344"/>	<input type="text" value="73"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="101"/>	<input type="text" value="88"/>	<input type="text" value="13"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="188"/>	<input type="text" value="154"/>	<input type="text" value="34"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 23

INCOME MAINTENANCE

F1. Social Security:	76	65	11	0
F2. Supplemental Security Income (SSI):	61	53	8	0
F3. Pensions/Retiree Benefits:	17	11	6	0
F4. Other Income Maintenance:	38	35	3	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	4	0	0
G2. Elder Abuse/Neglect/Exploitation:	30	27	3	0
G3. Other Individual Rights:	478	411	67	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	933	685	248	0
H2. Advance Health Care Directives (AHCD):	129	31	98	0
H3. Financial Powers of Attorney:	142	61	81	0
H4. Other Miscellaneous:	182	162	20	0

TOTAL CASES OPENED IN FISCAL YEAR: 3.781

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
2.922	859	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 6.812

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 27

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 13

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 24

Total Unduplicated Client Count for Fiscal Year: 324
 Total Cases Closed in Fiscal Year: 324
 Total Units of Service for Fiscal Year (Unit=1 Hour): 866

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64: 74
 65-74: 113
 75-84: 105
 85+: 32
 Client Declined to Provide Information: 0
 Total: 324

CLIENT GENDER

Male: 144
 Female: 180
 Total: 324

OTHER CLIENT CHARACTERISTICS

Frail/Disabled: 137
 Homebound: 1
 Lives Alone: 124
 Institutionalized: 0
 Suspected Victim of Elder Abuse/Exploitation: 0
 Limited English: 227
 Rural: 324
 Greatest Economic Need (Minority): 231
 Greatest Economic Need (Non-Minority): 43
 Greatest Economic Need (Minority Status Unknown): 1

CLIENT RACE

Two or More Races: 0
 Caucasian: 311
 African American: 11
 Native American/Native Alaskan: 0
 Asian/Pacific Islander
 Asian Indian: 0
 Cambodian: 0
 Chinese: 0
 Filipino: 1
 Japanese: 0
 Korean: 0
 Laotian: 0
 Vietnamese: 0
 Guamanian: 0
 Hawaiian: 0
 Samoan: 0
 Other Asian/Pacific Islander: 0
 Race Unknown/Some Other Race: 0
 Client Declined to Provide Information: 1
 Total: 324

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 24

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="8"/>	<input type="text" value="5"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="36"/>	<input type="text" value="23"/>	<input type="text" value="13"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="12"/>	<input type="text" value="6"/>	<input type="text" value="6"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="5"/>	<input type="text" value="4"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="14"/>	<input type="text" value="10"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="16"/>	<input type="text" value="5"/>	<input type="text" value="11"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="46"/>	<input type="text" value="33"/>	<input type="text" value="13"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 24

INCOME MAINTENANCE

F1. Social Security:	8	7	1	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	2	2	0	0
F4. Other Income Maintenance:	4	3	1	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	7	7	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	44	9	35	0
H2. Advance Health Care Directives (AHCD):	18	8	10	0
H3. Financial Powers of Attorney:	8	1	7	0
H4. Other Miscellaneous:	78	54	24	0

TOTAL CASES OPENED IN FISCAL YEAR: 324

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
193	131	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 866

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 16

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 6

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 25

Total Unduplicated Client Count for Fiscal Year: 596

Total Cases Closed in Fiscal Year: 864

Total Units of Service for Fiscal Year (Unit=1 Hour): 11.068

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	104
65-74:	225
75-84:	170
85+:	96
Client Declined to Provide Information:	1
Total:	596

CLIENT GENDER

Male:	218
Female:	378
Total:	596

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	248
Homebound:	10
Lives Alone:	208
Institutionalized:	8
Suspected Victim of Elder Abuse/Exploitation:	55
Limited English:	166
Rural:	0
Greatest Economic Need (Minority):	349
Greatest Economic Need (Non-Minority):	366
Greatest Economic Need (Minority Status Unknown):	339

CLIENT RACE

Two or More Races:	4
Caucasian:	425
African American:	104
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	5
Cambodian:	0
Chinese:	0
Filipino:	6
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	21
Client Declined to Provide Information:	20
Total:	596

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 25

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="71"/>	<input type="text" value="52"/>	<input type="text" value="13"/>	<input type="text" value="2"/>
A2. Contracts/Warranties:	<input type="text" value="6"/>	<input type="text" value="7"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="14"/>	<input type="text" value="9"/>	<input type="text" value="3"/>	<input type="text" value="1"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="10"/>	<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="1"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="13"/>	<input type="text" value="2"/>	<input type="text" value="9"/>	<input type="text" value="3"/>
C3. Other Family:	<input type="text" value="6"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="10"/>	<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="19"/>	<input type="text" value="10"/>	<input type="text" value="6"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="83"/>	<input type="text" value="51"/>	<input type="text" value="2"/>	<input type="text" value="2"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="78"/>	<input type="text" value="58"/>	<input type="text" value="18"/>	<input type="text" value="9"/>
E3. Other Housing:	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="2"/>	<input type="text" value="1"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 25

INCOME MAINTENANCE

F1. Social Security:	16	15	6	0
F2. Supplemental Security Income (SSI):	42	26	2	2
F3. Pensions/Retiree Benefits:	4	5	2	0
F4. Other Income Maintenance:	7	4	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	17	5	9	2
G3. Other Individual Rights:	147	82	18	250

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	65	65	10	0
H2. Advance Health Care Directives (AHCD):	55	13	21	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	39	23	9	0

TOTAL CASES OPENED IN FISCAL YEAR: 713

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
457	134	273

TOTAL ESTIMATED CASE WORK HOURS SPENT: 11.068

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 24

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 48

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 20

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 40

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 26

Total Unduplicated Client Count for Fiscal Year: 581

Total Cases Closed in Fiscal Year: 747

Total Units of Service for Fiscal Year (Unit=1 Hour): 1.159

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	152
65-74:	203
75-84:	148
85+:	78
Client Declined to Provide Information:	0
Total:	581

CLIENT GENDER

Male:	224
Female:	357
Total:	581

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	246
Homebound:	6
Lives Alone:	313
Institutionalized:	18
Suspected Victim of Elder Abuse/Exploitation:	25
Limited English:	1
Rural:	402
Greatest Economic Need (Minority):	4
Greatest Economic Need (Non-Minority):	156
Greatest Economic Need (Minority Status Unknown):	2

CLIENT RACE

Two or More Races:	7
Caucasian:	568
African American:	6
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
Total:	581

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 26

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="79"/>	<input type="text" value="82"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="53"/>	<input type="text" value="39"/>	<input type="text" value="9"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="6"/>	<input type="text" value="6"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="12"/>	<input type="text" value="11"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="94"/>	<input type="text" value="97"/>	<input type="text" value="3"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="28"/>	<input type="text" value="22"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="17"/>	<input type="text" value="16"/>	<input type="text" value="4"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="146"/>	<input type="text" value="109"/>	<input type="text" value="38"/>	<input type="text" value="0"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="71"/>	<input type="text" value="57"/>	<input type="text" value="11"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="4"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 26

INCOME MAINTENANCE

F1. Social Security:	14	16	2	0
F2. Supplemental Security Income (SSI):	21	21	2	5
F3. Pensions/Retiree Benefits:	6	8	0	0
F4. Other Income Maintenance:	2	3	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	30	25	2	0
G3. Other Individual Rights:	26	27	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	50	53	0	0
H2. Advance Health Care Directives (AHCD):	17	20	1	0
H3. Financial Powers of Attorney:	34	21	12	0
H4. Other Miscellaneous:	2	2	0	0

TOTAL CASES OPENED IN FISCAL YEAR: 723

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
651	91	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 948

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 19

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 51

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 5

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 27

Total Unduplicated Client Count for Fiscal Year: 1.298

Total Cases Closed in Fiscal Year: 1.536

Total Units of Service for Fiscal Year (Unit=1 Hour): 2.698

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	251
65-74:	313
75-84:	314
85+:	192
Client Declined to Provide Information:	228
Total:	1.298

CLIENT GENDER

Male:	395
Female:	903
Total:	1.298

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	253
Homebound:	89
Lives Alone:	269
Institutionalized:	27
Suspected Victim of Elder Abuse/Exploitation:	97
Limited English:	67
Rural:	398
Greatest Economic Need (Minority):	29
Greatest Economic Need (Non-Minority):	384
Greatest Economic Need (Minority Status Unknown):	9

CLIENT RACE

Two or More Races:	109
Caucasian:	1.140
African American:	12
Native American/Native Alaskan:	1
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	1
Chinese:	1
Filipino:	2
Japanese:	4
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	2
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	5
Client Declined to Provide Information:	18
Total:	1.298

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 27

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="72"/>	<input type="text" value="76"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="42"/>	<input type="text" value="41"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="86"/>	<input type="text" value="80"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="5"/>	<input type="text" value="5"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="16"/>	<input type="text" value="15"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="15"/>	<input type="text" value="20"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="36"/>	<input type="text" value="12"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="96"/>	<input type="text" value="108"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="24"/>	<input type="text" value="21"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="29"/>	<input type="text" value="16"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="97"/>	<input type="text" value="99"/>	<input type="text" value="0"/>	<input type="text" value="16"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="54"/>	<input type="text" value="54"/>	<input type="text" value="0"/>	<input type="text" value="4"/>
E3. Other Housing:	<input type="text" value="59"/>	<input type="text" value="63"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 27

INCOME MAINTENANCE

F1. Social Security:	73	25	1	0
F2. Supplemental Security Income (SSI):	39	27	1	1
F3. Pensions/Retiree Benefits:	7	5	0	0
F4. Other Income Maintenance:	19	20	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	18	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	66	70	0	0
G3. Other Individual Rights:	150	77	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	348	348	20	0
H2. Advance Health Care Directives (AHCD):	123	59	14	0
H3. Financial Powers of Attorney:	157	103	19	0
H4. Other Miscellaneous:	107	108	3	0

TOTAL CASES OPENED IN FISCAL YEAR: 1.739

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1.453	62	21

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2.698

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 53

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 175

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 14

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 44

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 28

Total Unduplicated Client Count for Fiscal Year: 557

Total Cases Closed in Fiscal Year: 593

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,276

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	157
65-74:	205
75-84:	131
85+:	64
Client Declined to Provide Information:	0
Total:	557

CLIENT GENDER

Male:	223
Female:	334
Total:	557

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	235
Homebound:	12
Lives Alone:	234
Institutionalized:	58
Suspected Victim of Elder Abuse/Exploitation:	0
Limited English:	19
Rural:	5
Greatest Economic Need (Minority):	89
Greatest Economic Need (Non-Minority):	78
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	341
African American:	131
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	30
Japanese:	2
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	5
Samoan:	0
Other Asian/Pacific Islander:	10
Race Unknown/Some Other Race:	21
Client Declined to Provide Information:	8
Total:	557

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 28

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="66"/>	<input type="text" value="62"/>	<input type="text" value="18"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="6"/>	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="18"/>	<input type="text" value="13"/>	<input type="text" value="6"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="4"/>	<input type="text" value="9"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="10"/>	<input type="text" value="6"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="31"/>	<input type="text" value="18"/>	<input type="text" value="15"/>	<input type="text" value="1"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="14"/>	<input type="text" value="14"/>	<input type="text" value="3"/>	<input type="text" value="1"/>
D2. Medicare:	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="13"/>	<input type="text" value="16"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="148"/>	<input type="text" value="146"/>	<input type="text" value="16"/>	<input type="text" value="2"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="33"/>	<input type="text" value="27"/>	<input type="text" value="7"/>	<input type="text" value="1"/>
E3. Other Housing:	<input type="text" value="26"/>	<input type="text" value="18"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 28

INCOME MAINTENANCE

F1. Social Security:	6	4	0	0
F2. Supplemental Security Income (SSI):	7	7	1	0
F3. Pensions/Retiree Benefits:	3	0	0	0
F4. Other Income Maintenance:	17	18	5	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	9	5	2
G3. Other Individual Rights:	11	7	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	74	25	39	0
H2. Advance Health Care Directives (AHCD):	20	6	12	0
H3. Financial Powers of Attorney:	17	1	19	0
H4. Other Miscellaneous:	17	13	3	1

TOTAL CASES OPENED IN FISCAL YEAR: 557

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
424	160	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1,773

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 51

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 157

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 74

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 130

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 29

Total Unduplicated Client Count for Fiscal Year: 1.652

Total Cases Closed in Fiscal Year: 3.376

Total Units of Service for Fiscal Year (Unit=1 Hour): 5.773

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	285
65-74:	712
75-84:	454
85+:	180
Client Declined to Provide Information:	21
Total:	1.652

CLIENT GENDER

Male:	648
Female:	1.004
Total:	1.652

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	190
Homebound:	31
Lives Alone:	636
Institutionalized:	17
Suspected Victim of Elder Abuse/Exploitation:	88
Limited English:	14
Rural:	1.652
Greatest Economic Need (Minority):	4
Greatest Economic Need (Non-Minority):	846
Greatest Economic Need (Minority Status Unknown):	9

CLIENT RACE

Two or More Races:	0
Caucasian:	1.587
African American:	3
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	5
Filipino:	5
Japanese:	10
Korean:	1
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	36
Client Declined to Provide Information:	3
Total:	1.652

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 29

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)	

CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="234"/>	<input type="text" value="205"/>	<input type="text" value="22"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="37"/>	<input type="text" value="23"/>	<input type="text" value="10"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="141"/>	<input type="text" value="131"/>	<input type="text" value="8"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="3"/>	<input type="text" value="3"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="24"/>	<input type="text" value="22"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="16"/>	<input type="text" value="16"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="73"/>	<input type="text" value="55"/>	<input type="text" value="7"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="120"/>	<input type="text" value="105"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="19"/>	<input type="text" value="17"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="28"/>	<input type="text" value="27"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="112"/>	<input type="text" value="80"/>	<input type="text" value="20"/>	<input type="text" value="1"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="323"/>	<input type="text" value="210"/>	<input type="text" value="98"/>	<input type="text" value="2"/>
E3. Other Housing:	<input type="text" value="149"/>	<input type="text" value="143"/>	<input type="text" value="5"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 29

INCOME MAINTENANCE

F1. Social Security:	40	38	0	0
F2. Supplemental Security Income (SSI):	21	20	0	0
F3. Pensions/Retiree Benefits:	27	23	0	0
F4. Other Income Maintenance:	50	35	23	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	115	50	34	12
G3. Other Individual Rights:	17	11	6	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	773	318	468	0
H2. Advance Health Care Directives (AHCD):	521	148	386	0
H3. Financial Powers of Attorney:	541	165	381	0
H4. Other Miscellaneous:	39	36	3	0

TOTAL CASES OPENED IN FISCAL YEAR: 3.426

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1.883	1.478	15

TOTAL ESTIMATED CASE WORK HOURS SPENT: 5.773

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 29

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 120

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 30

Total Unduplicated Client Count for Fiscal Year: 790

Total Cases Closed in Fiscal Year: 498

Total Units of Service for Fiscal Year (Unit=1 Hour): 2,543

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	177
65-74:	278
75-84:	197
85+:	77
Client Declined to Provide Information:	61
Total:	790

CLIENT GENDER

Male:	308
Female:	482
Total:	790

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	55
Homebound:	13
Lives Alone:	157
Institutionalized:	9
Suspected Victim of Elder Abuse/Exploitation:	70
Limited English:	37
Rural:	8
Greatest Economic Need (Minority):	78
Greatest Economic Need (Non-Minority):	82
Greatest Economic Need (Minority Status Unknown):	46

CLIENT RACE

Two or More Races:	48
Caucasian:	618
African American:	47
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	9
Cambodian:	2
Chinese:	2
Filipino:	3
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	1
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	51
Client Declined to Provide Information:	1
Total:	790

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 30

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="45"/>	<input type="text" value="19"/>	<input type="text" value="15"/>	<input type="text" value="1"/>
A2. Contracts/Warranties:	<input type="text" value="13"/>	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="79"/>	<input type="text" value="31"/>	<input type="text" value="10"/>	<input type="text" value="2"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="12"/>	<input type="text" value="9"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="9"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="1"/>
C3. Other Family:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="15"/>	<input type="text" value="5"/>	<input type="text" value="4"/>	<input type="text" value="1"/>
D2. Medicare:	<input type="text" value="6"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="1"/>
D3. Other Health/Community Based Care:	<input type="text" value="13"/>	<input type="text" value="9"/>	<input type="text" value="3"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="110"/>	<input type="text" value="54"/>	<input type="text" value="24"/>	<input type="text" value="2"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="54"/>	<input type="text" value="27"/>	<input type="text" value="8"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="63"/>	<input type="text" value="30"/>	<input type="text" value="11"/>	<input type="text" value="3"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 30

INCOME MAINTENANCE

F1. Social Security:	23	9	9	1
F2. Supplemental Security Income (SSI):	32	8	2	1
F3. Pensions/Retiree Benefits:	6	1	0	1
F4. Other Income Maintenance:	24	13	2	1

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	107	15	7	14
G3. Other Individual Rights:	7	5	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	62	17	24	5
H2. Advance Health Care Directives (AHCD):	17	2	7	3
H3. Financial Powers of Attorney:	31	8	7	0
H4. Other Miscellaneous:	53	34	11	0

TOTAL CASES OPENED IN FISCAL YEAR: 790

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
311	150	37

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2,543

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 13

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 45

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 107

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 31

Total Unduplicated Client Count for Fiscal Year: 353

Total Cases Closed in Fiscal Year: 430

Total Units of Service for Fiscal Year (Unit=1 Hour): 2.036

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	52
65-74:	151
75-84:	112
85+:	36
Client Declined to Provide Information:	2
Total:	353

CLIENT GENDER

Male:	120
Female:	233
Total:	353

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	56
Homebound:	5
Lives Alone:	124
Institutionalized:	3
Suspected Victim of Elder Abuse/Exploitation:	22
Limited English:	38
Rural:	74
Greatest Economic Need (Minority):	89
Greatest Economic Need (Non-Minority):	92
Greatest Economic Need (Minority Status Unknown):	3

CLIENT RACE

Two or More Races:	93
Caucasian:	209
African American:	41
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	1
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	4
Client Declined to Provide Information:	1
Total:	353

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 31

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="16"/>	<input type="text" value="12"/>	<input type="text" value="11"/>	<input type="text" value="0"/>
A2. Contracts/Warranties:	<input type="text" value="17"/>	<input type="text" value="19"/>	<input type="text" value="6"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="27"/>	<input type="text" value="21"/>	<input type="text" value="14"/>	<input type="text" value="1"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="1"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="3"/>	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="8"/>	<input type="text" value="7"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="3"/>	<input type="text" value="2"/>	<input type="text" value="1"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="3"/>	<input type="text" value="4"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="2"/>	<input type="text" value="2"/>	<input type="text" value="0"/>	<input type="text" value="0"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="31"/>	<input type="text" value="20"/>	<input type="text" value="7"/>	<input type="text" value="1"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="50"/>	<input type="text" value="35"/>	<input type="text" value="19"/>	<input type="text" value="0"/>
E3. Other Housing:	<input type="text" value="4"/>	<input type="text" value="4"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 31

INCOME MAINTENANCE

F1. Social Security:	3	2	0	0
F2. Supplemental Security Income (SSI):	3	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	4	0	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	26	15	5	0
G3. Other Individual Rights:	0	4	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	110	38	98	0
H2. Advance Health Care Directives (AHCD):	19	8	14	0
H3. Financial Powers of Attorney:	19	5	18	0
H4. Other Miscellaneous:	2	20	4	0

TOTAL CASES OPENED IN FISCAL YEAR: 353

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
228	200	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1,166

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 41

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 7

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 32

Total Unduplicated Client Count for Fiscal Year: 2,171

Total Cases Closed in Fiscal Year: 2,525

Total Units of Service for Fiscal Year (Unit=1 Hour): 7,352

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	506
65-74:	788
75-84:	539
85+:	335
Client Declined to Provide Information:	3
Total:	2,171

CLIENT GENDER

Male:	773
Female:	1,398
Total:	2,171

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	98
Homebound:	0
Lives Alone:	281
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	35
Limited English:	420
Rural:	515
Greatest Economic Need (Minority):	106
Greatest Economic Need (Non-Minority):	100
Greatest Economic Need (Minority Status Unknown):	26

CLIENT RACE

Two or More Races:	163
Caucasian:	1,409
African American:	151
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	9
Cambodian:	0
Chinese:	2
Filipino:	22
Japanese:	10
Korean:	8
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	1
Samoan:	10
Other Asian/Pacific Islander:	9
Race Unknown/Some Other Race:	366
Client Declined to Provide Information:	6
Total:	2,171

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 32

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="74"/>	<input type="text" value="52"/>	<input type="text" value="21"/>	<input type="text" value="1"/>
A2. Contracts/Warranties:	<input type="text" value="140"/>	<input type="text" value="90"/>	<input type="text" value="44"/>	<input type="text" value="6"/>
A3. Other Consumer/Finance:	<input type="text" value="279"/>	<input type="text" value="156"/>	<input type="text" value="109"/>	<input type="text" value="14"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="12"/>	<input type="text" value="8"/>	<input type="text" value="4"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="35"/>	<input type="text" value="22"/>	<input type="text" value="11"/>	<input type="text" value="2"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	<input type="text" value="160"/>	<input type="text" value="98"/>	<input type="text" value="55"/>	<input type="text" value="7"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="37"/>	<input type="text" value="29"/>	<input type="text" value="7"/>	<input type="text" value="1"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="135"/>	<input type="text" value="75"/>	<input type="text" value="53"/>	<input type="text" value="7"/>
D2. Medicare:	<input type="text" value="122"/>	<input type="text" value="62"/>	<input type="text" value="54"/>	<input type="text" value="6"/>
D3. Other Health/Community Based Care:	<input type="text" value="130"/>	<input type="text" value="59"/>	<input type="text" value="62"/>	<input type="text" value="9"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="194"/>	<input type="text" value="132"/>	<input type="text" value="58"/>	<input type="text" value="4"/>
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	<input type="text" value="194"/>	<input type="text" value="112"/>	<input type="text" value="68"/>	<input type="text" value="13"/>
E3. Other Housing:	<input type="text" value="20"/>	<input type="text" value="8"/>	<input type="text" value="11"/>	<input type="text" value="1"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 32

INCOME MAINTENANCE

F1. Social Security:	113	53	49	11
F2. Supplemental Security Income (SSI):	68	39	25	4
F3. Pensions/Retiree Benefits:	40	25	15	0
F4. Other Income Maintenance:	43	21	20	2

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	21	12	9	0
G2. Elder Abuse/Neglect/Exploitation:	36	16	17	3
G3. Other Individual Rights:	125	88	34	3

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	275	136	138	1
H2. Advance Health Care Directives (AHCD):	166	58	107	1
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	107	60	36	11

TOTAL CASES OPENED IN FISCAL YEAR: 2,526

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
1,411	1,007	107

TOTAL ESTIMATED CASE WORK HOURS SPENT: 8,191

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 101

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 13

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 31

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 33

Total Unduplicated Client Count for Fiscal Year: 408

Total Cases Closed in Fiscal Year: 414

Total Units of Service for Fiscal Year (Unit=1 Hour): 3.524

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS FISCAL YEAR**

CLIENT AGE

60-64:	116
65-74:	148
75-84:	108
85+:	36
Client Declined to Provide Information:	0
Total:	408

CLIENT GENDER

Male:	132
Female:	276
Total:	408

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	0
Homebound:	0
Lives Alone:	257
Institutionalized:	11
Suspected Victim of Elder Abuse/Exploitation:	29
Limited English:	56
Rural:	112
Greatest Economic Need (Minority):	155
Greatest Economic Need (Non-Minority):	145
Greatest Economic Need (Minority Status Unknown):	0

CLIENT RACE

Two or More Races:	0
Caucasian:	323
African American:	51
Native American/Native Alaskan:	2
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	0
Filipino:	0
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	10
Race Unknown/Some Other Race:	22
Client Declined to Provide Information:	0
Total:	408

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 33

CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN FISCAL YEAR (Total Cases Opened by Legal Problem Code)
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CASES CLOSED IN FISCAL YEAR (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	<input type="text" value="50"/>	<input type="text" value="42"/>	<input type="text" value="6"/>	<input type="text" value="3"/>
A2. Contracts/Warranties:	<input type="text" value="21"/>	<input type="text" value="17"/>	<input type="text" value="5"/>	<input type="text" value="0"/>
A3. Other Consumer/Finance:	<input type="text" value="11"/>	<input type="text" value="12"/>	<input type="text" value="2"/>	<input type="text" value="0"/>

EMPLOYMENT

B1. Discrimination:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
B2. Other Employment:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="1"/>

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	<input type="text" value="1"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C2. Conservatorship:	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>	<input type="text" value="0"/>
C3. Other Family:	<input type="text" value="14"/>	<input type="text" value="10"/>	<input type="text" value="1"/>	<input type="text" value="3"/>

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	<input type="text" value="19"/>	<input type="text" value="17"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
D2. Medicare:	<input type="text" value="7"/>	<input type="text" value="5"/>	<input type="text" value="2"/>	<input type="text" value="0"/>
D3. Other Health/Community Based Care:	<input type="text" value="11"/>	<input type="text" value="8"/>	<input type="text" value="1"/>	<input type="text" value="1"/>

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	<input type="text" value="69"/>	<input type="text" value="53"/>	<input type="text" value="16"/>	<input type="text" value="2"/>
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	<input type="text" value="38"/>	<input type="text" value="24"/>	<input type="text" value="13"/>	<input type="text" value="4"/>
E3. Other Housing:	<input type="text" value="19"/>	<input type="text" value="15"/>	<input type="text" value="5"/>	<input type="text" value="2"/>

California Legal Services (Title III B)
PSA Level Annual Report

Fiscal Year: 2011-2012

PSA: 33

INCOME MAINTENANCE

F1. Social Security:	36	31	4	0
F2. Supplemental Security Income (SSI):	17	13	5	0
F3. Pensions/Retiree Benefits:	0	2	0	0
F4. Other Income Maintenance:	7	5	2	0

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	29	18	7	3
G3. Other Individual Rights:	9	6	3	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	1	0	0
H2. Advance Health Care Directives (AHCD):	25	9	13	0
H3. Financial Powers of Attorney:	0	0	1	0
H4. Other Miscellaneous:	22	15	3	1

TOTAL CASES OPENED IN FISCAL YEAR: 408

TOTAL CASES CLOSED IN FISCAL YEAR BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
303	91	20

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1,577

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN FISCAL YEAR: 37

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN FISCAL YEAR: 168

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN FISCAL YEAR: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN FISCAL YEAR: 0