

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: **Jeanie Ren**

AAA Contact Phone: **707-443-4363 ext 209**

AAA Contact Email: **jren@a1aa.org**

Provider Name: **Legal Services of Northern CA**

County(ies): **Humboldt and Del Norte**

Provider Contact Name: **Marvin Samuels**

Provider Contact Phone: **707-407-4133**

Provider Contact Email: **msamuels@lsnc.net**

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

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Fiscal Year: 2011-2012

Quarter: 4

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Jeanie Ren

AAA Contact Phone: 707-443-4363 ext 209

AAA Contact Email: jren@a1aa.org

Provider Name: Legal Services of Northern CA

County(ies): Humboldt and Del Norte

Provider Contact Name: Marvin Samuels

Provider Contact Phone: 707-407-4133

Provider Contact Email: msamuels@snc.net

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	10	9	0	0
A2. Contracts/Warranties:	0	2	0	0
A3. Other Consumer/Finance:	9	7	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	4	8	0	0
C2. Conservatorship:	3	3	0	0
C3. Other Family:	3	3	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	9	4	2	2
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	11	10	3	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	1	0
E3. Other Housing:	0	0	0	1
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	3	0	3	0
F2. Supplemental Security Income (SSI):	4	4	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0
<b>INDIVIDUAL RIGHTS</b>				

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### Provider Level Quarterly Report

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AAA Contact Email: jren@a1aa.org

Provider Name: Legal Services of Northern CA

County(ies): Humboldt and Del Norte

Provider Contact Name: Marvin Samuels

Provider Contact Phone: 707-407-4133

Provider Contact Email: msamuels@linc.net

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	2	1	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	43	53	3	0
H2. Advance Health Care Directives (AHCD):	13	11	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 117

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
116	14	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 506

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/19/12	Senior Resource Center, Eureka	Senior Law Day	Seniors	19	11
6/27/12	Health Village, Hoopa	Hoopa Health Fair	Seniors	35	9

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 20

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel

AAA Contact Phone: (530) 842-1687

AAA Contact Email: [teri@psa2.org](mailto:teri@psa2.org)

Provider Name: Legal Services of Northern California

County(ies): Shasta, Lassen, Modoc, Siskiyou, Tri

Provider Contact Name: Cathy Ferrell/Kyanna Williams

Provider Contact Phone: 530-241-3565

Provider Contact Email: [cferrell@lsnc.net](mailto:cferrell@lsnc.net)

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="31"/>
65-74:	<input type="text" value="37"/>
75-84:	<input type="text" value="28"/>
85+:	<input type="text" value="7"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="103"/>

#### CLIENT GENDER

Male:	<input type="text" value="38"/>
Female:	<input type="text" value="65"/>
<b>Total:</b>	<input type="text" value="103"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="25"/>
Homebound:	<input type="text" value="56"/>
Lives Alone:	<input type="text" value="33"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="2"/>
Limited English:	<input type="text" value="2"/>
Rural:	<input type="text" value="30"/>
Greatest Economic Need (Minority):	<input type="text" value="4"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="47"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="5"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="1"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="84"/>
African American:	<input type="text" value="5"/>
Native American/Native Alaskan:	<input type="text" value="4"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="10"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="103"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

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Quarter: 4

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel

AAA Contact Phone: (530) 842-1687

AAA Contact Email: [teri@psa2.org](mailto:teri@psa2.org)

Provider Name: Legal Services of Northern California

County(ies): Shasta, Lassen, Modoc, Siskiyou, Tri

Provider Contact Name: Cathy Ferrell/Kyanna Williams

Provider Contact Phone: 530-241-3565

Provider Contact Email: [cferrell@lsnc.net](mailto:cferrell@lsnc.net)

	CASES OPENED IN QUARTER <small>(Total Cases Opened by Legal Problem Code)</small>		CASES CLOSED IN QUARTER <small>(Total Cases Closed by Case Closing Code &amp; Legal Problem Code)</small>		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>					
A1. Bankruptcy/Debt Collection:	18		17	0	0
A2. Contracts/Warranties:	3		5	4	0
A3. Other Consumer/Finance:	5		3	0	0
<b>EMPLOYMENT</b>					
B1. Discrimination:	0		0	0	0
B2. Other Employment:	0		0	0	0
<b>FAMILY</b>					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5		0	7	0
C2. Conservatorship:	0		0	0	0
C3. Other Family:	2		1	1	0
<b>HEALTH/COMMUNITY BASED CARE</b>					
D1. Medi-Cal/Medicaid:	1		1	0	0
D2. Medicare:	0		0	0	0
D3. Other Health/Community Based Care:	3		4	0	0
<b>HOUSING</b>					
E1. Landlord-Tenant (Subsidized or Private Housing):	44		40	8	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4		4	1	0
E3. Other Housing:	1		2	0	0
<b>INCOME MAINTENANCE</b>					
F1. Social Security:	3		2	1	0
F2. Supplemental Security Income (SSI):	4		1	0	0
F3. Pensions/Retiree Benefits:	0		0	0	0
F4. Other Income Maintenance:	3		5	1	0
<b>INDIVIDUAL RIGHTS</b>					

## California Legal Services (Title III B)

### Provider Level Quarterly Report

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Quarter: 4

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel

AAA Contact Phone: (530) 842-1687

AAA Contact Email: teri@psa2.org

Provider Name: Legal Services of Northern California

County(ies): Shasta, Lassen, Modoc, Siskiyou, Tri

Provider Contact Name: Cathy Ferrell/Kyanna Williams

Provider Contact Phone: 530-241-3565

Provider Contact Email: cferrell@lsnc.net

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	1	0
G3. Other Individual Rights:	4	5	2	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	2	3	0	0
H2. Advance Health Care Directives (AHCD):	25	34	0	0
H3. Financial Powers of Attorney:	0	5	0	0
H4. Other Miscellaneous:	5	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 133

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
132	26	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 304

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/9/2012	Shasta Lake	Presentation to lunch attendees regarding services and SSI Prog.	Lunch attendees	29	1.5
4/23/2012	Anderson	Presentation to lunch attendees regarding services and housing discrimination	Lunch Attendees	27	1
4/27/2012	Redding, SSNP	Presentation to attendees re our services and Advance Health Care Directives	Lunch Attendees	50	1
5/10/2012	Burney	Presentation re our services and Senior Scams	Lunch Attendees	28	3
6/5/2012	Anderson	Presentation re our services and Medi-Cal	Lunch Attendees	45	1
6/19/2012	Weaverville	Presentation to attendees re Landlord/Tenant issues and various services	Lunch Attendees	43	3

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 11

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 2                      AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel                      AAA Contact Phone: (530) 842-1687                      AAA Contact Email: teri@psa2.org

Provider Name: Legal Services of Northern California                      County(ies): Shasta, Lassen, Modoc, Siskiyou, Tri

Provider Contact Name: Cathy Ferrell/Kyanna Williams                      Provider Contact Phone: 530-241-3565                      Provider Contact Email: cferrell@lsnc.net

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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	26	21	10	0
A2. Contracts/Warranties:	1	6	3	0
A3. Other Consumer/Finance:	15	6	3	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	1	1	1	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	1	1	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	10	1	11	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	2	7	1	0
D2. Medicare:	6	1	1	0
D3. Other Health/Community Based Care:	6	3	3	1
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	32	15	12	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	24	16	5	1
E3. Other Housing:	1	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	3	1	1	0
F2. Supplemental Security Income (SSI):	7	4	2	3
F3. Pensions/Retiree Benefits:	0	1	1	0
F4. Other Income Maintenance:	3	3	1	1
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	3	1	1

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	18	12	4	0
H2. Advance Health Care Directives (AHCD):	6	2	5	0
H3. Financial Powers of Attorney:	6	2	5	0
H4. Other Miscellaneous:	0	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 174

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
111	71	8

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 464

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/18/12	Butte Co.	Project Homeless Connect	All	50	13
4/19/12	Plumas Co.	Advance Planning Issues	Seniors	17	7
6/19/12	All Counties	Elder Abuse Consortium (planning next conference)	Seniors & Providers	200	2
6/21/12	Tehama County	Fraud Prevention Workshop	Seniors	40	3.5
6/26/12	All Counties	Elder Abuse (Planning Mtg.)	Seniors & Providers	40	1.5
6/27/12	All Counties	Overview of Legal Services Programs and Services	All	100	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 29

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Tehama

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/4/12	Butte Co.	Debt Collection Workshop	All	2	2
4/18/12	Butte Co.	Debt Collection Workshop	All	2	2
5/2/12	Butte Co.	Debt Collection Workshop	All	2	2
5/16/12	Butte Co.	Debt Collection Workshop	All	2	2
6/6/12	Butte Co.	Debt Collection Workshop	All	2	2
6/20/12	Butte Co.	Debt Collection Workshop	All	2	2
4/12/12	All Counties	Guardianship Clinic	Seniors and Other Caregivers	3	2
4/26/12	All Counties	Guardianship Clinic	Seniors and Other Caregivers	3	2
5/10/12	All Counties	Guardianship Clinic	Seniors and Other Caregivers	3	2
5/24/12	All Counties	Guardianship Clinic	Seniors and Other Caregivers	3	2
6/14/12	All Counties	Guardianship Clinic	Seniors and Other Caregivers	3	2
4/9/12	Plumas Co.	MDT Meeting	Providers	5	6
4/25/12	Tehama Co.	ESCC Meeting	Providers	8	3.5
6/11/12	Plumas Co.	MDT Meeting	Providers	4	6
6/22/12	All	Developed Materials re: ID Fraud	Seniors	10	1
6/27/12	Tehama Co.	ESCC Meeting	Providers	9	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 17

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 42

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Placer, Nevada, Sierra

Provider Contact Name: Candy Fall

Provider Contact Phone: 530.217.4023

Provider Contact Email: cfall@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Placer, Nevada, Sierra

Provider Contact Name: Candy Fall

Provider Contact Phone: 530.217.4023

Provider Contact Email: cfall@lsnc.net

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	7	11	0	0
A2. Contracts/Warranties:	16	16	0	0
A3. Other Consumer/Finance:	6	6	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	3	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	1	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	1	3	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	4	3	0	1
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	32	26	0	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	10	9	0	2
E3. Other Housing:	8	9	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	1	0	1
F2. Supplemental Security Income (SSI):	0	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	0	1
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Placer, Nevada, Sierra

Provider Contact Name: Candy Fall

Provider Contact Phone: 530.217.4023

Provider Contact Email: cfall@lsnc.net

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	17	0	0
G3. Other Individual Rights:	1	2	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	22	25	0	0
H2. Advance Health Care Directives (AHCD):	6	8	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 131

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
144	0	6

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 888

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
04/23/12	Nevada City	Amended Scam Prevention Brochure	Seniors	250	2
05/11/12	Auburn	Planning w/ RDL: KAHI Radio Show May 25th	Rural Seniors	0	1
05/16/12	Grass Valley	MDT Elder Abuse Prevention Meeting	Seniors	12	2
05/16/12	Nevada City	Planning for KAHI Radio Show May 25th	Rural Seniors	1	1
05/21/12	Nevada City	Planning for KAHI Radio Show May 25th	Rural Seniors	1	1
05/22/12	Nevada City	Planning for KAHI Radio Show May 25th	Rural Seniors	1	1
05/25/123	Auburn	KAHI Radio Show Interview Re: Senior Services	Rural Seniors	300	3
06/11/12	PCWD: Auburn	*SSA for Welfare Staff	Placer County Providers of Senior Services	20	3

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Placer, Nevada, Sierra

Provider Contact Name: Candy Fall

Provider Contact Phone: 530.217.4023

Provider Contact Email: cfall@lsnc.net

06/11/12	PCWD: Auburn	*SSA for Welfare Staff	Placer County Providers of Senior Services	20	3
06/12/12	PCWD: Rocklin	*SSA for Welfare Staff	Placer County Providers of Senior Services	20	3
06/12/12	PCWD: Rocklin	*SSA for Welfare Staff	Placer County Providers of Senior Services	20	3
06/13/12	PCWD: Rocklin	*SSA for Welfare Staff	Placer County Providers of Senior Services	20	3
06/13/12	PCWD: Rocklin	*SSA for Welfare Staff	Placer County Providers of Senior Services	20	3
6/13/2012	Auburn Placer County	*Presentation: Legal Services' Senior Program in Placer County	Placer County Providers of Services to Seniors	40	9
06/26/12	N/A	PSA's Sierra County	Sierra County Rural Seniors	0	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 15

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 39

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Yuba Sutter Legal Center

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Yuba Sutter Legal Center

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	12	8	1	0
A2. Contracts/Warranties:	0	0	2	0
A3. Other Consumer/Finance:	3	1	0	1
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	0	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	4	5	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	6	8	0
E3. Other Housing:	3	3	2	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	2	5	2	0
F2. Supplemental Security Income (SSI):	0	0	0	1
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Yuba Sutter Legal Center

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	1
G3. Other Individual Rights:	1	4	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	3	2	0
H2. Advance Health Care Directives (AHCD):	9	2	9	0
H3. Financial Powers of Attorney:	8	2	9	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 60

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
45	38	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 648

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/1	CRLA	landlord/tenant law	seniors	3	2
4/14	Hope Point Nazarene Church	YSLC services	seniors	28	2
5/2	Yuba County Senior Center	Homesteads	seniors	10	0.75
5/5	Grace Methodist Church	YSLC Services	seniors	45	5.5
5/14	DOLLS	YSLC Services	seniors	100	2
5/17	Retired Public Employees	YSLC Services	seniors	22	1
5/23	Yuba County Senior	Mail Fraud	seniors	25	1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Yuba Sutter Legal Center

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

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6/27	Yuba County Senior	Your Credit Report #1	seniors	16	1
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 8

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 15

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@snc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	107
65-74:	146
75-84:	92
85+:	33
Client Declined to Provide Information:	0
<b>Total:</b>	<b>378</b>

#### CLIENT GENDER

Male:	131
Female:	247
<b>Total:</b>	<b>378</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	182
Homebound:	3
Lives Alone:	217
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	7
Limited English:	16
Rural:	0
Greatest Economic Need (Minority):	95
Greatest Economic Need (Non-Minority):	239
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	43
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	236
African American:	59
Native American/Native Alaskan:	6
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	4
Filipino:	8
Japanese:	4
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	0
Race Unknown/Some Other Race:	53
Client Declined to Provide Information:	6
<b>Total:</b>	<b>378</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	48	36	4	2
A2. Contracts/Warranties:	43	24	6	0
A3. Other Consumer/Finance:	20	19	3	2
<b>EMPLOYMENT</b>				
B1. Discrimination:	2	0	1	0
B2. Other Employment:	1	1	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	16	13	0	0
C2. Conservatorship:	4	2	1	0
C3. Other Family:	15	9	2	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	20	15	8	0
D2. Medicare:	1	4	1	1
D3. Other Health/Community Based Care:	7	8	1	2
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	48	58	14	7
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	28	25	0	0
E3. Other Housing:	2	2	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	6	5	2	0
F2. Supplemental Security Income (SSI):	1	1	2	1
F3. Pensions/Retiree Benefits:	15	13	7	0
F4. Other Income Maintenance:	3	8	4	3
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	7	0	1
G3. Other Individual Rights:	25	25	2	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	55	50	3	1
H2. Advance Health Care Directives (AHCD):	13	11	1	0
H3. Financial Powers of Attorney:	13	9	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 397

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
345	62	20

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 806

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/23/12	Sacramento	Presentation on SLH services	Seniors	24	3.3
4/23/12	Sac State Career	Tabling for community outreach	Students & Community Practitioners	80	4.8
4/24/10	Camden Springs Senior Fair	Tabling for SLH services	Seniors	20	3.2
4/27/12	Health Fair Fit for Life	Tabling for SLH services	Seniors	60	4
6/6/12	Elk Grove	6th Senior Day in the Park	Seniors	100	6.3
6/8/12	Sacramento	20th Annual Senior Health & Information Fair	Seniors	32	5.6
6/15/12	Sacramento	Senior Driver Safety Event	Seniors	22	5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 7

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 32

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@snc.net

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/12/12	None Stated	SLH overview of services	LSNC & Service Providers	9	11.5
4/12/12	None Stated	SLH overview of services	Seniors	1	3
4/13/12	None Stated	SLH overview of services	Seniors & Service Providers	7	15
4/16/12	None Stated	SLH overview of services	Service Providers	7	1.8
5/18/12	Sacramento Braille Transcribers Group	SLH Overview of services	Seniors	15	3
6/18/12	Pioneer Towers in Sacramento	Estate Planning: Wills, POA, AHCD, DPOA	Seniors	20	5
6/20/12	Rancho Cordova Senior Center	Overview of SLH services	Seniors	75	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 7

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 41

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: Jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@linc.neet

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: Jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@linc.neet

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	19	7	17	5
A2. Contracts/Warranties:	6	2	3	0
A3. Other Consumer/Finance:	8	3	2	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	0	2	0
C3. Other Family:	1	0	2	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	3	1	0	1
D2. Medicare:	1	1	1	0
D3. Other Health/Community Based Care:	2	0	2	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	21	12	10	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	3	0	0
E3. Other Housing:	3	3	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	2	2	2	0
F2. Supplemental Security Income (SSI):	4	3	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: Jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.neet

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	2	0	1	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	6	6	0
H2. Advance Health Care Directives (AHCD):	9	0	9	0
H3. Financial Powers of Attorney:	3	0	3	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 102

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
45	63	9

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 110

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/18/12	Woodland-Palm Gardens	Woodland Senior Outreach event hosted by Palm Gardens	Seniors	40	1
5/16/12	Woodland Senior Center	Senior Fair	Seniors	40	4

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 5

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/26/12	Esparto	Financial Planning for End of Life	Seniors	18	4.5
4/18/12	Woodland (Lincoln Gardens)	Long Term Care Financial Planning	Seniors	17	2.3

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: Jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.neet

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5/9/12	Woodland Administrative Building	Financial Planning for Incompetency & End Life	Seniors	6	4.5
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Ana Bagtas*

AAA Contact Phone: *415-473-6947*

AAA Contact Email: *abagtas@co.marin.ca.us*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin*

Provider Contact Name: *Jan Baldwin*

Provider Contact Phone: *415-492-0230*

Provider Contact Email: *jbaldwin@legalaidsmarin.o*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="38"/>
65-74:	<input type="text" value="33"/>
75-84:	<input type="text" value="24"/>
85+:	<input type="text" value="6"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="101"/>

#### CLIENT GENDER

Male:	<input type="text" value="41"/>
Female:	<input type="text" value="60"/>
<b>Total:</b>	<input type="text" value="101"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="24"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="70"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="8"/>
Rural:	<input type="text" value="6"/>
Greatest Economic Need (Minority):	<input type="text" value="11"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="41"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="8"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="4"/>
Caucasian:	<input type="text" value="83"/>
African American:	<input type="text" value="3"/>
Native American/Native Alaskan:	<input type="text" value="1"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="1"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="1"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="8"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="101"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Ana Bagtas*

AAA Contact Phone: *415-473-6947*

AAA Contact Email: *abagtas@co.marin.ca.us*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin*

Provider Contact Name: *Jan Baldwin*

Provider Contact Phone: *415-492-0230*

Provider Contact Email: *jbaldwin@legalaidsmarin.o*

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	14	24	3	0
A2. Contracts/Warranties:	4	3	0	2
A3. Other Consumer/Finance:	5	7	2	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	2	1	1
B2. Other Employment:	6	8	5	2
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	8	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	5	3	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	23	24	6	17
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	9	6	3	1
E3. Other Housing:	4	7	1	1
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	2	0	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: **Ana Bagtas**

AAA Contact Phone: **415-473-6947**

AAA Contact Email: **abagtas@co.marin.ca.us**

Provider Name: **Legal Aid of the North Bay**

County(ies): **Marin**

Provider Contact Name: **Jan Baldwin**

Provider Contact Phone: **415-492-0230**

Provider Contact Email: **jbaldwin@legalaidmarin.o**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	3	1	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	22	16	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	2	1	2

**TOTAL CASES OPENED IN QUARTER:** 101

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
118	28	26

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 403

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Maria Guillen**

AAA Contact Phone: **415-355-6784**

AAA Contact Email: **maria.guillen@sfgov.org**

Provider Name: **Legal Assistance to the Elderly**

County(ies): **San Francisco**

Provider Contact Name: **Howard M. Levy**

Provider Contact Phone: **(415) 538-3333 x 307**

Provider Contact Email: **hlevy@laesf.org**

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: (415) 538-3333 x 307

Provider Contact Email: hlevy@laesf.org

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	22	20	0	5
A2. Contracts/Warranties:	4	6	0	0
A3. Other Consumer/Finance:	5	12	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	1	0	0	5
C3. Other Family:	1	0	1	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	3	3	0	0
D2. Medicare:	0	2	0	0
D3. Other Health/Community Based Care:	3	4	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	48	78	1	11
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	14	0	0
E3. Other Housing:	51	45	3	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	11	13	0	0
F2. Supplemental Security Income (SSI):	10	16	0	0
F3. Pensions/Retiree Benefits:	2	3	0	0
F4. Other Income Maintenance:	2	1	0	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Maria Guillen**

AAA Contact Phone: **415-355-6784**

AAA Contact Email: **maria.guillen@sfgov.org**

Provider Name: **Legal Assistance to the Elderly**

County(ies): **San Francisco**

Provider Contact Name: **Howard M. Levy**

Provider Contact Phone: **(415) 538-3333 x 307**

Provider Contact Email: **hlevy@laesf.org**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	36	2	20
G3. Other Individual Rights:	1	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	17	10	0	7
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	1	2	0	0
H4. Other Miscellaneous:	12	10	0	1

**TOTAL CASES OPENED IN QUARTER:** 215

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
276	7	49

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1730

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	1	0	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	5	0	0	2
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	4	2	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	6	3	0	0
F2. Supplemental Security Income (SSI):	2	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	2	0	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	0	2	0
H4. Other Miscellaneous:	9	0	6	0

**TOTAL CASES OPENED IN QUARTER:** 32

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
5	11	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1194

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
April 11, 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2
April 25, 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	7	2
Mayo 16,	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
June 12, 20	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 4

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 8

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
April 12, 20	DLP. 3358 Cesar Chavez, SF	Housing	Senior Day Laborers	14	6

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 6      AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen      AAA Contact Phone: 415-355-6784      AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.      County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi      Provider Contact Phone: 415-553-3408      Provider Contact Email: cosorio@lrcl.org

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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Maria Guillen**

AAA Contact Phone: **415-355-6784**

AAA Contact Email: **maria.guillen@sfgov.org**

Provider Name: **Asian Pacific Islander Legal Outreach**

County(ies): **San Francisco**

Provider Contact Name: **Esther Leong**

Provider Contact Phone: **(415) 567-6255**

Provider Contact Email: **eleong@apilegaloutreach.**

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Maria Guillen**

AAA Contact Phone: **415-355-6784**

AAA Contact Email: **maria.guillen@sfgov.org**

Provider Name: **Asian Pacific Islander Legal Outreach**

County(ies): **San Francisco**

Provider Contact Name: **Esther Leong**

Provider Contact Phone: **(415) 567-6255**

Provider Contact Email: **eleong@apilegaloutreach.**

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	4	3	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	1	0	0	0
B2. Other Employment:	1	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	9	7	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

G1. Immigration/Naturalization:	10	10	0	0
G2. Elder Abuse/Neglect/Exploitation:	23	21	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	5	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	22	21	0	0

**TOTAL CASES OPENED IN QUARTER:** 75

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
65	0	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1063

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/16/12	Aging & Disability Resource Center	Outreach Event for Aging & Disability Resource Center Staff	Seniors	10	3
6/13/12	Canon Kip/ADRC	Presentation on Elder Abuse and Housing	Seniors	25	3

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 6

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/18/12		AWS MLAM Presentation		0	1.5
6/12/12		Low Income Tax clinic		0	1
6/20/12		APILO/ABBA Clinic		0	3
6/25/12		APILO/ABBA Clinic		0	3

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

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6/27/12	PBRC	0	3
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Maria Guillen**

AAA Contact Phone: **415-355-6784**

AAA Contact Email: **maria.guillen@sfgov.org**

Provider Name: **Asian Law Caucus**

County(ies): **San Francisco**

Provider Contact Name: **Irma Aronce, Grants and Admini**

Provider Contact Phone: **415-896-1701**

Provider Contact Email: **irmaa@asianlawcaucus.o**

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@asianlawcaucus.o

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	3	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	3	10	1	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	2	1	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	18	16	0	3
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@asianlawcaucus.o

G1. Immigration/Naturalization:	11	8	0	3
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	10	10	0	1

**TOTAL CASES OPENED IN QUARTER:** 48

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
49	2	9

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 422

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/11/12	CCDC (Chinatown Community Development Center)	USF Housing Policy Class Presentation	Educate USF students about San Francisco/Chinatown Housing: Tenants Rights	15	3
6/16/12	Asian Pacific American Community Center	Tenants in Foreclosure Workshop	Know your rights presentation	12	3
6/19/12	CCDC	Foreclosure Information	Press Conference to inform folks about our services	5	3
6/25/12	Chinatown Public Library	Tenants in Foreclosure Workshop	Know your rights presentation	14	3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 4

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 12

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: *Doreen A Gaedtke*

AAA Contact Phone: *925 602-4175*

AAA Contact Email: *dgaedtke@ehsd.cccounty.us*

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa*

Provider Contact Name: *:Laine Lawrence*

Provider Contact Phone: *510-374-3712*

Provider Contact Email: *Laine.lawrence@ccsls.or*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: *Doreen A Gaedtke*

AAA Contact Phone: *925 602-4175*

AAA Contact Email: *dgaedtke@ehsd.cccounty.us*

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa*

Provider Contact Name: *:Laine Lawrence*

Provider Contact Phone: *510-374-3712*

Provider Contact Email: *Laine.lawrence@ccsls.or*

		CASES CLOSED IN QUARTER <small>(Total Cases Closed by Case Closing Code &amp; Legal Problem Code)</small>		
CASES OPENED IN QUARTER <small>(Total Cases Opened by Legal Problem Code)</small>		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	10	8	2	0
A2. Contracts/Warranties:	11	9	2	0
A3. Other Consumer/Finance:	30	24	6	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	2	1	0	0
C3. Other Family:	3	5	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	5	5	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	7	6	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	46	34	5	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	3	1	0
E3. Other Housing:	29	26	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	5	2	0	0
F2. Supplemental Security Income (SSI):	5	2	0	0
F3. Pensions/Retiree Benefits:	2	1	0	0
F4. Other Income Maintenance:	9	6	0	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: **Doreen A Gaedtke**

AAA Contact Phone: **925 602-4175**

AAA Contact Email: **dgaedtke@ehsd.cccounty.us**

Provider Name: **Contra Costa Senior Legal Services**

County(ies): **Contra Costa**

Provider Contact Name: **:Laine Lawrence**

Provider Contact Phone: **510-374-3712**

Provider Contact Email: **Laine.lawrence@ccsls.or**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	10	2	0
G3. Other Individual Rights:	21	21	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	22	32	3	0
H2. Advance Health Care Directives (AHCD):	5	0	0	0
H3. Financial Powers of Attorney:	8	8	0	0
H4. Other Miscellaneous:	27	27	0	0

**TOTAL CASES OPENED IN QUARTER:** 259

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
232	22	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1389

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/9/2012	Richmond	Senior Fair	Seniors	300	10
6/9/2012	Brentwood	Health Fair	Seniors	75	6

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 16

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh

AAA Contact Phone: 650-573-2480

AAA Contact Email: cmcculloh@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: (650) 517-8917

Provider Contact Email: mshawver@legalaidsmc.

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh

AAA Contact Phone: 650-573-2480

AAA Contact Email: cmcculloh@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: (650) 517-8917

Provider Contact Email: mshawver@legalaidsmc.

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	21	20	4	1
A2. Contracts/Warranties:	4	1	1	0
A3. Other Consumer/Finance:	0	0	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	2	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	6	3	0	3
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	36	16	9	11
D2. Medicare:	2	0	3	1
D3. Other Health/Community Based Care:	4	1	2	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	34	20	4	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	2	3	1
E3. Other Housing:	2	1	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	7	6	2	1
F2. Supplemental Security Income (SSI):	11	2	12	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	1
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh

AAA Contact Phone: 650-573-2480

AAA Contact Email: cmcculloh@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: (650) 517-8917

Provider Contact Email: mshawver@legalaidsmc.

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	0	3	0
H2. Advance Health Care Directives (AHCD):	12	10	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	1	2	0

**TOTAL CASES OPENED IN QUARTER:** 153

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
85	48	20

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1321

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/18/12	Hoover Community School (Redwood City)	LIBRE presentation	Multi-generational families	15	3
5/17/12	Pacifica Senior Center	Legal Aid/Senior Advocates Presentation	Seniors	101	3
6/26/12	Garfield Community School	LIBRE presentation	Multi-generational families	9	3

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 9

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/23/12	Doelger Senior Center (Daly City)	LGBT Senior Issues Panel	Seniors	100	4

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Craig McCulloh

AAA Contact Phone: 650-573-2480

AAA Contact Email: cmcculloh@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: (650) 517-8917

Provider Contact Email: mshawver@legalaidsmc.

4/18/12	Vocational Rehab Services (San Carlos)	Social Security Appeals	Agency staff	10	3
5/2/12	San Mateo Medical Center	Disability Leaves/Employment Rights	Agency staff	15	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 11

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: (510) 577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon / Francel D' Provider Contact Phone: (510) 832-3040

Provider Contact Email: mmclendon@lashicap.or

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	22
65-74:	75
75-84:	30
85+:	20
Client Declined to Provide Information:	2
<b>Total:</b>	<b>149</b>

#### CLIENT GENDER

Male:	57
Female:	92
<b>Total:</b>	<b>149</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	69
Homebound:	7
Lives Alone:	22
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	23
Rural:	0
Greatest Economic Need (Minority):	54
Greatest Economic Need (Non-Minority):	30
Greatest Economic Need (Minority Status Unknown):	8

#### CLIENT ETHNICITY

Hispanic/Latino:	8
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	60
African American:	37
Native American/Native Alaskan:	1
Asian/Pacific Islander	0
Asian Indian:	5
Cambodian:	0
Chinese:	18
Filipino:	3
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	1
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	7
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	8
<b>Total:</b>	<b>149</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: (510) 577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon / Francel D' Provider Contact Phone: (510) 832-3040

Provider Contact Email: mmclendon@lashicap.or

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	1	1	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	14	0	6	1
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	6	2	3	0
D2. Medicare:	8	3	10	0
D3. Other Health/Community Based Care:	0	1	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	1	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	7	4	4	0
F2. Supplemental Security Income (SSI):	18	5	18	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	1	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno, Program Financia

AAA Contact Phone: (510) 577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Mary Beth McLendon / Francel D'

Provider Contact Phone: (510) 832-3040

Provider Contact Email: mmclendon@lashicap.or

G1. Immigration/Naturalization:	15	0	3	0
G2. Elder Abuse/Neglect/Exploitation:	68	21	11	19
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	2	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	0	3	0
H4. Other Miscellaneous:	11	5	2	0

**TOTAL CASES OPENED IN QUARTER:** 152

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
46	62	20

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2515

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/17/12	North Berkeley Senior Center,	Health Fair	Seniors	55	6.5
4/20/12	Pacific Renaissance Plaza, Oakland	Health Fair	Seniors	50	3.5
4/25/12	Castro Valley Library, Castro Valley	Senior Fair	Seniors	40	3.5
5/03/12	Kenneth Aitken Senior Center, Castro Valley	Senior Fair	Seniors	100	5.3
5/17/12	San Leandro Senior Community Center, San Leandro	Senior Fair	Seniors	30	3.5
5/30/12	Fremont Hills Assisted Living& Memory Care,	Health Fair	Seniors	100	6.5

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: **Belinda Llaguno, Program Financia**

AAA Contact Phone: (510) 577-3533

AAA Contact Email: [bllaguno@acgov.org](mailto:bllaguno@acgov.org)

Provider Name: **Legal Assistance for Seniors**

County(ies): **Alameda**

Provider Contact Name: **Mary Beth McLendon / Francel D'** Provider Contact Phone: (510) 832-3040

Provider Contact Email: [mmclendon@lashicap.or](mailto:mmclendon@lashicap.or)

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/2/12	Southlake Tower, Oakland	Welcome to Medicare	Seniors	25	2.5
4/2/12	Southlake Tower, Oakland	Welcome to Medicare	Seniors	6	2
4/4/12	Northgate Terrace, Oakland	Create a Secure Future: Advance Health Care Directives	Seniors	21	2
4/6/12	UC Berkeley Retirement Center, Berkeley	The ABC's of LTC: Overview of Long Term Care	Seniors	55	2.65
4/11/12	Chapel Corner Senior Apartments, Fremont	Low Income Assistance: Help with Health Care Costs	Seniors	10	3
4/16/12	Percy Abram Jr. Senior Apartments, Oakland	Welcome to Medicare	Seniors	17	2.5
4/18/12	Strawberry Creek Lodge, Berkeley	Consumer Fraud: Scams Targeting Seniors	Seniors	4	2.3
4/19/12	City of Fremont, Fremont	Welcome to Medicare	Seniors	17	3.5
4/19/12	City of Fremont, Fremont	Welcome to Medicare	Seniors	5	3.5
4/19/12	Jack London Gateway Senior Housing, Oakland	Consumer Fraud: Scams Targeting Seniors	Seniors	15	1.8
4/23/12	Percy Abram Jr. Senior Apartments, Oakland	Create a Secure Future: Advance Health Care Directives	Seniors	9	2.3
4/24/12	Ombudsman Program, Oakland	Welcome to Medicare	Seniors and Providers	25	2.3
4/25/12	Fremont Main Library, Fremont	The ABC's of LTC: Overview of Long Term Care	Seniors	45	4
4/26/12	Noble Towers, Oakland	Welcome to Medicare	Seniors	43	4.3

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: **Belinda Llaguno, Program Financia**

AAA Contact Phone: (510) 577-3533

AAA Contact Email: [bllaguno@acgov.org](mailto:bllaguno@acgov.org)

Provider Name: **Legal Assistance for Seniors**

County(ies): **Alameda**

Provider Contact Name: **Mary Beth McLendon / Francel D'**

Provider Contact Phone: (510) 832-3040

Provider Contact Email: [mmclendon@lashicap.or](mailto:mmclendon@lashicap.or)

4/27/12	Over 60 Health Center, Berkeley	LAS/HICAP	Senior Service Providers	7	2
4/28/12	North Oakland Senior Center, Oakland	Health Reform and Medicare	Seniors	15	1.8
4/28/12	North Oakland Senior Center, Oakland	Health Reform and Medicare	Seniors	45	1.8
4/30/12	Hayward City Hall, Hayward	LAS/HICAP	Seniors	18	4.3
5/4/12	Dublin Civic Center, Dublin	HICAP and Prevention of Medicare Fraud	Seniors	35	2.8
5/08/12	Family Justice Center, Oakland	Keeping Elders Safe: Overview of Elder Abuse	Senior Service Providers	16	2.7
5/08/12	Hayward Public Library, Hayward	Stepping up to the Plate: Guardianship and Custody	Seniors	2	2.5
5/08/12	Denny's Restaurant, Hayward	LAS/HICAP	Seniors	25	3.3
5/09/12	Hayward Library Weekes Branch, Hayward	Stepping up to the Plate: Guardianship and Custody	Seniors	3	2.3
5/11/12	ASCEND School, Oakland	Consumer Fraud: Scams Targeting Seniors	Seniors and Caregivers	4	2.1
5/14/12	J-Sei Senior Center, Berkeley	Consumer Fraud: Scams Targeting Seniors	Seniors	15	2
5/17/12	St. Regis Retirement Center, Hayward	Keeping Elders Safe: Overview of Elder Abuse	Seniors	30	4.5
5/23/12	Allen Temple Arms Senior Apartments, Oakland	Welcome to Medicare	Seniors	30	2.5
5/29/12	Ashland Community Center, San Leandro	Consumer Fraud: Scams Targeting Seniors	Seniors	20	2.3
6/02/12	Alta Bates Summit Medical Center, Berkeley	Create a Secure Future: Advance Health Care Directives	Seniors	22	3.5
06/04/12	Oakland Downtown Senior Center, Oakland	Keeping Elders Safe: Overview of Elder Abuse	Seniors	7	3.4
06/05/12	Hayward Public Library, Hayward	Seniors' Guide to Public Benefits	Seniors	1	2.7

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: **Belinda Llaguno, Program Financia**

AAA Contact Phone: (510) 577-3533

AAA Contact Email: [bllaguno@acgov.org](mailto:bllaguno@acgov.org)

Provider Name: **Legal Assistance for Seniors**

County(ies): **Alameda**

Provider Contact Name: **Mary Beth McLendon / Francel D'**

Provider Contact Phone: (510) 832-3040

Provider Contact Email: [mmclendon@lashicap.or](mailto:mmclendon@lashicap.or)

6/06/12	Hayward Public Library, Hayward	Seniors' Guide to Public Benefits	Seniors	2	2.8
06/07/12	Fargo Senior Center, San Leandro	LAS/HICAP	Seniors	15	2.3
06/13/12	Fabiola Medical Office Building,	Keeping Elders Safe: Overview of Elder Abuse	Senior Service Providers	21	2.2
06/14/12	Palo Vista Senior Apartments, Oakland	Keeping Elders Safe: Overview of Elder Abuse	Seniors	23	2.2
06/19/12	Newark Senior Center, Newark	Create a Secure Future: Advance in Health Care	Seniors	22	3.8
06/22/12	Wittenberg Manor, Hayward	Knowledge is Key: Know your Medicare Rights	Seniors	28	7.4
06/27/12	Pleasanton Gardens Sr. Housing, Pleasanton	Seniors' Guide to Public Benefits	Seniors	35	4
06/28/12	Lawrence Livermore National Laboratory, Livermore	Welcome to Medicare	Seniors	300	3.8
06/28/12	Lawrence Livermore National Laboratory, Livermore	The ABC'S of LTC	Seniors	300	4.3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408 350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email:

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="42"/>
65-74:	<input type="text" value="129"/>
75-84:	<input type="text" value="94"/>
85+:	<input type="text" value="47"/>
Client Declined to Provide Information:	<input type="text" value="3"/>
<b>Total:</b>	<input type="text" value="315"/>

#### CLIENT GENDER

Male:	<input type="text" value="121"/>
Female:	<input type="text" value="194"/>
<b>Total:</b>	<input type="text" value="315"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="79"/>
Homebound:	<input type="text" value="18"/>
Lives Alone:	<input type="text" value="88"/>
Institutionalized:	<input type="text" value="12"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="48"/>
Limited English:	<input type="text" value="66"/>
Rural:	<input type="text" value="2"/>
Greatest Economic Need (Minority):	<input type="text" value="79"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="40"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="74"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="15"/>
Caucasian:	<input type="text" value="167"/>
African American:	<input type="text" value="12"/>
Native American/Native Alaskan:	<input type="text" value="15"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="7"/>
Cambodian:	<input type="text" value="1"/>
Chinese:	<input type="text" value="26"/>
Filipino:	<input type="text" value="21"/>
Japanese:	<input type="text" value="5"/>
Korean:	<input type="text" value="5"/>
Laotian:	<input type="text" value="2"/>
Vietnamese:	<input type="text" value="4"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="3"/>
Race Unknown/Some Other Race:	<input type="text" value="20"/>
Client Declined to Provide Information:	<input type="text" value="12"/>
<b>Total:</b>	<input type="text" value="315"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408 350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email:

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)				CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)				
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)				
<b>CONSUMER/FINANCE</b>									
A1. Bankruptcy/Debt Collection:	21		22	0	0				
A2. Contracts/Warranties:	2		3	0	0				
A3. Other Consumer/Finance:	3		3	1	0				
<b>EMPLOYMENT</b>									
B1. Discrimination:	0		0	0	0				
B2. Other Employment:	4		2	0	0				
<b>FAMILY</b>									
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3		2	1	0				
C2. Conservatorship:	2		2	0	0				
C3. Other Family:	2		2	0	0				
<b>HEALTH/COMMUNITY BASED CARE</b>									
D1. Medi-Cal/Medicaid:	21		16	1	0				
D2. Medicare:	8		6	6	1				
D3. Other Health/Community Based Care:	14		12	2	1				
<b>HOUSING</b>									
E1. Landlord-Tenant (Subsidized or Private Housing):	12		15	2	0				
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6		6	0	0				
E3. Other Housing:	10		9	0	0				
<b>INCOME MAINTENANCE</b>									
F1. Social Security:	7		7	0	0				
F2. Supplemental Security Income (SSI):	26		24	6	0				
F3. Pensions/Retiree Benefits:	0		0	0	0				
F4. Other Income Maintenance:	5		5	1	0				
<b>INDIVIDUAL RIGHTS</b>									

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408 350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email:

G1. Immigration/Naturalization:	2	2	0	0
G2. Elder Abuse/Neglect/Exploitation:	42	26	21	1
G3. Other Individual Rights:	3	4	1	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	63	62	15	0
H2. Advance Health Care Directives (AHCD):	25	7	20	0
H3. Financial Powers of Attorney:	20	16	5	0
H4. Other Miscellaneous:	14	17	0	0

**TOTAL CASES OPENED IN QUARTER:** 315

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
270	82	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1705

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/2012	John XXIII Senior Center in San Jose	Workshop on SALA's Services and How to Maintain Legal Wellness	Participants at senior center	22	1
5/29/12, 5/	SALA Central Office	Orientation and Training of New SALA Intake Volunteers	New volunteers to assist with client intake interviews at senior centers	4	10
6/16/12	CRC Community Center in Morgan Hill	Presentation about SALA: Who We Are & What We Do	Participants at senior services program	50	1.5
6/20/12	Mountain View Kiwanis	Presentation about SALA: Who We Are & What We Do	Members of the Kiwanis Club	25	6

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 7

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 19

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408 350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email:

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/7/12	Parkview Senior Apartments in San Jose	Presentation about SALA and Legal Planning for the Future	Senior residents at apartments	8	2
6/6/12	Cypress Gardens Senior Apartments in San Jose	Presentation about SALA and Legal Planning for the Future	Senior residents at apartments	15	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email: gton@elcndilio.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="48"/>
65-74:	<input type="text" value="112"/>
75-84:	<input type="text" value="66"/>
85+:	<input type="text" value="27"/>
Client Declined to Provide Information:	<input type="text" value="113"/>
<b>Total:</b>	<input type="text" value="366"/>

#### CLIENT GENDER

Male:	<input type="text" value="157"/>
Female:	<input type="text" value="209"/>
<b>Total:</b>	<input type="text" value="366"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="97"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="0"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="113"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="0"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="0"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="196"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="298"/>
African American:	<input type="text" value="16"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="1"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="2"/>
Filipino:	<input type="text" value="7"/>
Japanese:	<input type="text" value="3"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="2"/>
Race Unknown/Some Other Race:	<input type="text" value="2"/>
Client Declined to Provide Information:	<input type="text" value="35"/>
<b>Total:</b>	<input type="text" value="366"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email: gton@elcndilio.org

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	9	0	9	0
A2. Contracts/Warranties:	2	0	2	0
A3. Other Consumer/Finance:	12	0	12	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	11	0	11	0
C2. Conservatorship:	5	0	5	0
C3. Other Family:	4	0	4	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	90	0	90	0
D2. Medicare:	10	0	10	0
D3. Other Health/Community Based Care:	0	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	16	0	16	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	3	0	3	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	27	0	27	0
F2. Supplemental Security Income (SSI):	2	0	2	0
F3. Pensions/Retiree Benefits:	4	0	4	0
F4. Other Income Maintenance:	2	0	2	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email: gton@elcndilio.org

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	9	0	9	0
G3. Other Individual Rights:	3	0	3	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	59	0	52	0
H2. Advance Health Care Directives (AHCD):	55	0	50	0
H3. Financial Powers of Attorney:	51	0	46	0
H4. Other Miscellaneous:	126	0	126	0

**TOTAL CASES OPENED IN QUARTER:** 501

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	484	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 745

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/2/12	Lolly Hansen Senior Center	Older Americans Faire	Seniors	100	4
5/31/12	Senior Awareness	Micke Grove Park	Seniors	500	7

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 11

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: (209) 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director

Provider Contact Phone: (209) 532-7632

Provider Contact Email: ktoepel@ccostockton.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: (209) 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director

Provider Contact Phone: (209) 532-7632

Provider Contact Email: ktoepel@ccstockton.org

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	1	2	4	0
A2. Contracts/Warranties:	1	2	3	0
A3. Other Consumer/Finance:	4	2	4	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	0	0	0
C2. Conservatorship:	0	0	1	0
C3. Other Family:	0	1	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	1	1	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	2	4	5	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	3	3	0
E3. Other Housing:	1	1	3	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: (209) 532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel, Program Director

Provider Contact Phone: (209) 532-7632

Provider Contact Email: ktoepel@ccostockton.org

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	0	1	2	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	9	3	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	2	0	0
H4. Other Miscellaneous:	6	1	3	0

**TOTAL CASES OPENED IN QUARTER:** 30

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
30	32	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 85

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
6/13/12	Mother Lode Fairgrounds – Sonora	Senior Expo	None Stated	125	7

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 7

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: **Patty Talbott**

AAA Contact Phone: **831-688-0400\*819**

AAA Contact Email: **pattyt@seniorscouncil.org**

Provider Name: **Senior Citizens Legal Services**

County(ies): **Santa Cruz & San Benito**

Provider Contact Name: **Terrence Lee Hancock**

Provider Contact Phone: **831-426-8824**

Provider Contact Email: **terryhancock@seniorlega**

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	0
65-74:	52
75-84:	75
85+:	37
Client Declined to Provide Information:	25
<b>Total:</b>	<b>189</b>

#### CLIENT GENDER

Male:	73
Female:	116
<b>Total:</b>	<b>189</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	97
Homebound:	12
Lives Alone:	90
Institutionalized:	9
Suspected Victim of Elder Abuse/Exploitation:	19
Limited English:	32
Rural:	50
Greatest Economic Need (Minority):	24
Greatest Economic Need (Non-Minority):	91
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	34
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	178
African American:	2
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	1
Filipino:	1
Japanese:	0
Korean:	1
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	0
<b>Total:</b>	<b>189</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: **Patty Talbott**

AAA Contact Phone: **831-688-0400\*819**

AAA Contact Email: **pattyt@seniorscouncil.org**

Provider Name: **Senior Citizens Legal Services**

County(ies): **Santa Cruz & San Benito**

Provider Contact Name: **Terrence Lee Hancock**

Provider Contact Phone: **831-426-8824**

Provider Contact Email: **terryhancock@seniorlega**

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	21	7	30	0
A2. Contracts/Warranties:	9	11	6	0
A3. Other Consumer/Finance:	3	5	4	2
<b>EMPLOYMENT</b>				
B1. Discrimination:	2	2	2	0
B2. Other Employment:	0	2	1	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	0	0
C2. Conservatorship:	1	0	2	4
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	15	11	8	0
D2. Medicare:	2	1	1	0
D3. Other Health/Community Based Care:	2	0	2	2
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	60	22	31	18
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	2	5	0
E3. Other Housing:	5	4	8	3
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	13	7	3	3
F2. Supplemental Security Income (SSI):	6	0	7	3
F3. Pensions/Retiree Benefits:	0	0	3	0
F4. Other Income Maintenance:	2	1	2	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 13

AAA Name: Seniors Council of Santa Cruz and San Benito Counties, Inc.

AAA Contact Name: **Patty Talbott**

AAA Contact Phone: **831-688-0400\*819**

AAA Contact Email: **pattyt@seniorscouncil.org**

Provider Name: **Senior Citizens Legal Services**

County(ies): **Santa Cruz & San Benito**

Provider Contact Name: **Terrence Lee Hancock**

Provider Contact Phone: **831-426-8824**

Provider Contact Email: **terryhancock@seniorlega**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	1	0
G3. Other Individual Rights:	1	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	14	6	8	1
H2. Advance Health Care Directives (AHCD):	7	0	8	0
H3. Financial Powers of Attorney:	11	4	13	0
H4. Other Miscellaneous:	8	0	7	0

**TOTAL CASES OPENED IN QUARTER:** 189

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
86	152	36

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1801

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/26/2012	Live Oak Senior Center	Forum on Supervisor Candidates concerning Senior Social Services Funding	Seniors	100	3

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 3

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/3/2012	Pleasant Acres MHP	SC County Rent Control	Pleasant Acres MHP Tenants	25	3
4/23/2012	Pleasant Acres MHP	SC County Rent Control	Pleasant Acres MHP Tenants	40	3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 6

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Aaron Mason

AAA Contact Phone: (559) 600-4405

AAA Contact Email: amason@fmaaa.org

Provider Name: Central California Legal Services

County(ies): Fresno & Madera

Provider Contact Name: Gregory Elovich, Chris Schneide    Provider Contact Phone: (559) 570-1217, (559) 570-1    Provider Contact Email: gregg@centralcallegal.or

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Aaron Mason

AAA Contact Phone: (559) 600-4405

AAA Contact Email: amason@fmaaa.org

Provider Name: Central California Legal Services

County(ies): Fresno & Madera

Provider Contact Name: Gregory Elovich, Chris Schneide    Provider Contact Phone: (559) 570-1217, (559) 570-1    Provider Contact Email: gregg@centralcallegal.or

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	2	1	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	5	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	47	19	15	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	1	0
E3. Other Housing:	3	3	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	2	0	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	0	1	3
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Aaron Mason

AAA Contact Phone: (559) 600-4405

AAA Contact Email: amason@fmaaa.org

Provider Name: Central California Legal Services

County(ies): Fresno & Madera

Provider Contact Name: Gregory Elovich, Chris Schneide    Provider Contact Phone: (559) 570-1217, (559) 570-1    Provider Contact Email: gregg@centralcallegal.or

G1. Immigration/Naturalization:	2	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	2	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	5	0	0

**TOTAL CASES OPENED IN QUARTER:** 73

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
28	17	5

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 255

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/25/12	Ted C Will Comm., Ctr., Fresno, CA	Senior Legal Clinic	Those with greatest economic need & minorities	5	4

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 4

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: (559) 624-8064

AAA Contact Email: [bsisk@tularehhsa.org](mailto:bsisk@tularehhsa.org)

Provider Name: **Sarah Shena, Tulare Co. Senior Legal Services**

County(ies): **Tulare**

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="8"/>
65-74:	<input type="text" value="25"/>
75-84:	<input type="text" value="19"/>
85+:	<input type="text" value="9"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="61"/>

#### CLIENT GENDER

Male:	<input type="text" value="23"/>
Female:	<input type="text" value="38"/>
<b>Total:</b>	<input type="text" value="61"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="35"/>
Homebound:	<input type="text" value="5"/>
Lives Alone:	<input type="text" value="4"/>
Institutionalized:	<input type="text" value="1"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="2"/>
Limited English:	<input type="text" value="2"/>
Rural:	<input type="text" value="11"/>
Greatest Economic Need (Minority):	<input type="text" value="10"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="10"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="6"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="20"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="32"/>
African American:	<input type="text" value="0"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="29"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="61"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: (559) 624-8064

AAA Contact Email: [bsisk@tularehhsa.org](mailto:bsisk@tularehhsa.org)

Provider Name: **Sarah Shena, Tulare Co. Senior Legal Services**

County(ies): **Tulare**

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	8	8	1	0
A2. Contracts/Warranties:	3	0	0	0
A3. Other Consumer/Finance:	3	1	0	0

#### EMPLOYMENT

B1. Discrimination:	0	3	1	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	3	1	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	1	1	0
E3. Other Housing:	0	0	1	0

#### INCOME MAINTENANCE

F1. Social Security:	2	0	1	0
F2. Supplemental Security Income (SSI):	3	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	1	0

#### INDIVIDUAL RIGHTS

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: (559) 624-8064

AAA Contact Email: [bsisk@tularehhsa.org](mailto:bsisk@tularehhsa.org)

Provider Name: **Sarah Shena, Tulare Co. Senior Legal Services**

County(ies): **Tulare**

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	1	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	18	8	10	0
H2. Advance Health Care Directives (AHCD):	5	2	5	0
H3. Financial Powers of Attorney:	6	3	2	0
H4. Other Miscellaneous:	1	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 61

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
34	24	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 385

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
Various	Rural Areas	Arrange Distribution of Program Fliers through other non-profit orgs	Rural & Low Income Seniors, their families & referral sources	475	4.5
4/12/12	Visalia	Multi-Disciplinary Team (MDT) Mtg, focus on Fin Abuse	Referral Sources	8	1.3
4/13/12	Visalia	United Way Exec Committee Mtg	Referral Sources	6	2.2
4/15/2012	Visalia	PFLAG* Meeting	Targeted Seniors, their families & referral sources	30	3.7
4/17/12	Visalia	Commun. College Mtg re Social Work Intern Program	Referral Sources	18	3
4/19/12	Visalia	County Bar Assoc Meeting re Pro Bono	Referral Sources	40	2.1
4/24/12	Visalia	County Aging Services Dept Mtg	Referral Sources	25	1
5/10/12	Visalia	Multi-Disciplinary Team (MDT) Mtg, focus on Fin Abuse	Referral Sources	7	1.2

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: (559) 624-8064

AAA Contact Email: [bsisk@tularehhsa.org](mailto:bsisk@tularehhsa.org)

Provider Name: **Sarah Shena, Tulare Co. Senior Legal Services**

County(ies): **Tulare**

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

5/14/12	Visalia	Steering Cmtee Mtg, Community Mediation Cntr	Referral Sources	5	1.9
5/18/12	Visalia	Senior Day in Park (sponsored by AAA)	Targeted Seniors, their families & referral sources	550	25
5/20/12	Visalia	PFLAG Meeting	Targeted Seniors, their families & referral sources	40	4.5
6/5/12	Visalia	Staff Met w/funeral home mgmt.	Referral Sources	2	2.5
6/11/12	Visalia	Steering Cmtee Mtg, Community Mediation Cntr	Referral Sources	4	2.2
6/14/12	Visalia	Self-Help Collaboration Mtg	Referral Sources	7	2
6/17/12	Visalia	PFLAG Meeting	Targeted Seniors, their families & referral sources	33	4.5
6/20/12	Visalia	Spoke to retired educational employees assoc.	Referral Sources	20	1.8
6/21/12	Visalia	United Way Bd. Mtg	Referral Sources	15	3.2
6/21/12	Visalia	County Bar Assoc Meeting	Referral Sources	10	1
6/28/12	Visalia	Multi-Disciplinary Team (MDT) Mtg	Referral Sources	7	1.3
6/28/12	Visalia	Annual Chamber of Commerce Awards Dinner	Referral Sources	15	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 20

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 71

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
6/20/12	Visalia	Spoke to retired educational employees assoc.	Referral Sources	20	1.8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: **559-624-8064**

AAA Contact Email: **bsisk@tularehhsa.org**

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Kings**

Provider Contact Name: **Victoria Snyder**

Provider Contact Phone: **(559) 733-8770**

Provider Contact Email: **vsnyder@centralcallegal.**

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: **559-624-8064**

AAA Contact Email: **bsisk@tularehhsa.org**

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Kings**

Provider Contact Name: **Victoria Snyder**

Provider Contact Phone: **(559) 733-8770**

Provider Contact Email: **vsnyder@centralcallegal.**

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	2	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	0	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: **559-624-8064**

AAA Contact Email: **bsisk@tularehhsa.org**

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Kings**

Provider Contact Name: **Victoria Snyder**

Provider Contact Phone: **(559) 733-8770**

Provider Contact Email: **vsnyder@centralcallegal.**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	9	4	2	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	1	0	0
H4. Other Miscellaneous:	3	3	1	0

**TOTAL CASES OPENED IN QUARTER:** 21

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
10	3	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 44

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 16

AAA Name: *Inyo/Mono Area Agency on Aging*

AAA Contact Name: *Marilyn Mann*

AAA Contact Phone: *(760) 872-1727*

AAA Contact Email: *mmann@inyocounty. Us*

Provider Name: *California Indian Legal Services*

County(ies): *Inyo & Mono*

Provider Contact Name: *Devon Lee Lomayesva*

Provider Contact Phone: *(760) 746-8941 x119*

Provider Contact Email: *dlomayesva@calindian.or*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 16

AAA Name: Inyo/Mono Area Agency on Aging

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty. Us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Devon Lee Lomayesva

Provider Contact Phone: (760) 746-8941 x119

Provider Contact Email: dlomayesva@calindian.or

		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	2	0	2	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	3	3	0	1
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	1	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	3	2	1	0
D2. Medicare:	1	2	0	0
D3. Other Health/Community Based Care:	0	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	2	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	2	0	0
F2. Supplemental Security Income (SSI):	0	0	0	1
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 16

AAA Name: Inyo/Mono Area Agency on Aging

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty. Us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Devon Lee Lomayesva

Provider Contact Phone: (760) 746-8941 x119

Provider Contact Email: dlomayesva@calindian.or

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	1	1	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	3	0	0	0
H4. Other Miscellaneous:	1	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 22

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
14	4	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 73

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4.23.2012	Inyo-Mono	Newsarticle-Scam Alert	Seniors	6600	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 2

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4.11.2012	Tecopa, CA	Scam A voidance -EA Prevention	Seniors	20	9
5.9.2012	Coleville, CA	Scam A voidance -EA Prevention	Seniors	15	10
6.22.2012	Bishop, CA	Scam A voidance -EA Prevention	Seniors	50	3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 22

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: *joyce ellen lippman*

AAA Contact Phone: 805-925-9554

AAA Contact Email: *seniors@(kcbx.net)*

Provider Name: *Central Coast Commission For Senior Citizens*

County(ies): *Santa Barbara and San Luis Obispo*

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="144"/>
65-74:	<input type="text" value="171"/>
75-84:	<input type="text" value="75"/>
85+:	<input type="text" value="24"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="414"/>

#### CLIENT GENDER

Male:	<input type="text" value="170"/>
Female:	<input type="text" value="244"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="414"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="150"/>
Homebound:	<input type="text" value="2"/>
Lives Alone:	<input type="text" value="186"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="23"/>
Limited English:	<input type="text" value="23"/>
Rural:	<input type="text" value="31"/>
Greatest Economic Need (Minority):	<input type="text" value="21"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="129"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="55"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="2"/>
Caucasian:	<input type="text" value="349"/>
African American:	<input type="text" value="14"/>
Native American/Native Alaskan:	<input type="text" value="5"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="2"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="2"/>
Filipino:	<input type="text" value="1"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="1"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="1"/>
Guamanian:	<input type="text" value="2"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="3"/>
Race Unknown/Some Other Race:	<input type="text" value="27"/>
Client Declined to Provide Information:	<input type="text" value="5"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="414"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: *joyce ellen lippman*

AAA Contact Phone: 805-925-9554

AAA Contact Email: *seniors@(kcbx.net)*

Provider Name: *Central Coast Commission For Senior Citizens*

County(ies): *Santa Barbara and San Luis Obispo*

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	10	5	5	0
A2. Contracts/Warranties:	17	3	12	0
A3. Other Consumer/Finance:	117	8	110	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	2	2	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	2	1	0
C2. Conservatorship:	15	3	9	0
C3. Other Family:	28	1	18	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	6	4	1	0
D2. Medicare:	4	3	1	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	100	20	55	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	14	1	11	0
E3. Other Housing:	5	3	2	0

#### INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	9	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	2	0	0

#### INDIVIDUAL RIGHTS

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@(kcbx.net)

Provider Name: Central Coast Commission For Senior Citizens

County(ies): Santa Barbara and San Luis Obispo

Provider Contact Name:

Provider Contact Phone:

Provider Contact Email:

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	6	5	0
G3. Other Individual Rights:	14	5	10	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	9	0	9	0
H3. Financial Powers of Attorney:	4	0	3	0
H4. Other Miscellaneous:	44	11	29	0

**TOTAL CASES OPENED IN QUARTER:** 414

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
81	283	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 426

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/12/12	SLO	Services offered, including help with Elder Abuse	Kiwanis	30	1
4/19/12	SLO	Services offered, including help with Elder Abuse	Realtors	100	2
5/4/12	Pismo Beach	Services offered, including help with Elder Abuse	Realtors	50	1
5/14/12	SLO	Services offered, including help with Elder Abuse	Retired County Employees	20	1
5/17/12	AG	Services offered, including help with Elder Abuse	Golf Tournament Fundraiser	100	3
5/24/12	SLO	Services offered, including help with Elder Abuse	Villages Senior Health Expo	70	3

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 11

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 17      AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: *joyce ellen lippman*      AAA Contact Phone: *805-925-9554*      AAA Contact Email: *seniors@kcbx.net*

Provider Name: *Central Coast Commission For Senior Citizens*      County(ies): *Santa Barbara and San Luis Obispo*

Provider Contact Name:      Provider Contact Phone:      Provider Contact Email:

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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 18

AAA Name: *Ventura County Area Agency on Aging*

AAA Contact Name: *Christine Voth*

AAA Contact Phone: *805-477-7305*

AAA Contact Email: *Christine.voth@ventura.org*

Provider Name: *Grey Law of Ventura County, Inc.*

County(ies): *Ventura*

Provider Contact Name: *Mike Williams*

Provider Contact Phone: *805 658-2266*

Provider Contact Email: *Msw98488@aol. Com*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="30"/>
65-74:	<input type="text" value="110"/>
75-84:	<input type="text" value="92"/>
85+:	<input type="text" value="44"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="276"/>

#### CLIENT GENDER

Male:	<input type="text" value="107"/>
Female:	<input type="text" value="169"/>
<b>Total:</b>	<input type="text" value="276"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="39"/>
Homebound:	<input type="text" value="4"/>
Lives Alone:	<input type="text" value="142"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="3"/>
Limited English:	<input type="text" value="87"/>
Rural:	<input type="text" value="31"/>
Greatest Economic Need (Minority):	<input type="text" value="80"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="94"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="71"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="31"/>
Caucasian:	<input type="text" value="172"/>
African American:	<input type="text" value="13"/>
Native American/Native Alaskan:	<input type="text" value="8"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="9"/>
Cambodian:	<input type="text" value="1"/>
Chinese:	<input type="text" value="2"/>
Filipino:	<input type="text" value="7"/>
Japanese:	<input type="text" value="2"/>
Korean:	<input type="text" value="2"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="4"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="25"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="276"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: **Christine Voth**

AAA Contact Phone: **805-477-7305**

AAA Contact Email: **Christine.voth@ventura.org**

Provider Name: **Grey Law of Ventura County, Inc.**

County(ies): **Ventura**

Provider Contact Name: **Mike Williams**

Provider Contact Phone: **805 658-2266**

Provider Contact Email: **Msw98488@aol. Com**

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	16	16	0	0
A3. Other Consumer/Finance:	80	32	28	20
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	14	14	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	5	5	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	5	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	21	14	4	3
F2. Supplemental Security Income (SSI):	34	29	5	0
F3. Pensions/Retiree Benefits:	11	11	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: **Christine Voth**

AAA Contact Phone: **805-477-7305**

AAA Contact Email: **Christine.voth@ventura.org**

Provider Name: **Grey Law of Ventura County, Inc.**

County(ies): **Ventura**

Provider Contact Name: **Mike Williams**

Provider Contact Phone: **805 658-2266**

Provider Contact Email: **Msw98488@aol. Com**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	19	19	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	71	71	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 276

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
216	37	23

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 432

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4-10	Cam. Center	Grey Law and powers of Attorney	Seniors	14	3.5
4-27	Cam. Church	LIFE program	Seniors	20	4.5
5-10	Pt Hueneme Cen.	Grey Law/SSR	Seniors	15	3
6-26	Santa Clara Cen	Pow Att/AHCD	Seniors	12	2.5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 4

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 14

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 19

AAA Name: *Community and Senior Services-County of Los Angeles AAA*

AAA Contact Name: **Jose N. Rivas**

AAA Contact Phone: **(213) 738-4039**

AAA Contact Email: **Jrivas2@css.lacounty.gov**

Provider Name: **Bet Tzedek Legal Services**

County(ies): **Los Angeles**

Provider Contact Name: **Velinda Mackey**

Provider Contact Phone: **(323) 549-5836**

Provider Contact Email: **vmackey@bettzedek.org**

Total Unduplicated Client Count for Quarter: 141

Total Cases Closed in Quarter: 149

Total Units of Service for Quarter (Unit=1 Hour): 1096

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	32
65-74:	54
75-84:	42
85+:	13
Client Declined to Provide Information:	0
<b>Total:</b>	<b>141</b>

#### CLIENT GENDER

Male:	47
Female:	94
<b>Total:</b>	<b>141</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	60
Homebound:	0
Lives Alone:	46
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	31
Rural:	2
Greatest Economic Need (Minority):	56
Greatest Economic Need (Non-Minority):	55
Greatest Economic Need (Minority Status Unknown):	52

#### CLIENT ETHNICITY

Hispanic/Latino:	38
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#### CLIENT RACE

Two or More Races:	1
Caucasian:	89
African American:	29
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	1
Filipino:	0
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	12
Race Unknown/Some Other Race:	8
Client Declined to Provide Information:	0
<b>Total:</b>	<b>141</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose N. Rivas

AAA Contact Phone: (213) 738-4039

AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	17	15	0	0
A2. Contracts/Warranties:	6	6	0	0
A3. Other Consumer/Finance:	6	2	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	10	3	1	2
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	2	3	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	4	1	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	6	4	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	22	18	1	0
E3. Other Housing:	5	4	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	7	7	0	0
F2. Supplemental Security Income (SSI):	10	6	2	0
F3. Pensions/Retiree Benefits:	2	3	0	0
F4. Other Income Maintenance:	2	2	0	1
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Jose N. Rivas

AAA Contact Phone: (213) 738-4039

AAA Contact Email: Jrivas2@css.lacounty.gov

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	4	1	0
G3. Other Individual Rights:	3	7	0	1

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	21	24	3	0
H2. Advance Health Care Directives (AHCD):	21	5	9	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	14	10	1	0

**TOTAL CASES OPENED IN QUARTER:** 166

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
126	19	4

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1096

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/3/2012	Los Angeles	Estate Planning Basics	Seniors	20	2
4/10/2012	Los Angeles	Estate Planning Basics	Seniors	20	2
4/19/2012	Los Angeles	Limited Conservatorship Presentation	Seniors	22	2
4/26/2012	Los Angeles	BTLS Overview Presentation	Community	20	2
5/1/2012	Los Angeles	ID Theft	Seniors	20	2
5/8/2012	Los Angeles	Estate Planning Basics	Seniors	20	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 12

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
6/5/2012	Los Angeles	ID Theft	Seniors	20	2

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 19

AAA Name: *Community and Senior Services-County of Los Angeles AAA*

AAA Contact Name: **Jose N. Rivas**

AAA Contact Phone: **(213) 738-4039**

AAA Contact Email: **Jrivas2@css.lacounty.gov**

Provider Name: **Bet Tzedek Legal Services**

County(ies): **Los Angeles**

Provider Contact Name: **Velinda Mackey**

Provider Contact Phone: **(323) 549-5836**

Provider Contact Email: **vmackey@bettzedek.org**

6/6/2012	Los Angeles	Debtor's Rights Clinic	Seniors	40	2
6/12/2012	Los Angeles	Lay Advocates Training	Community	100	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: paula mcgrew

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Brenda G. Crisler, CPA, Controll

Provider Contact Phone: (951) 368-2536

Provider Contact Email: bcrisler@icls.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	52
65-74:	115
75-84:	78
85+:	34
Client Declined to Provide Information:	0
<b>Total:</b>	<b>279</b>

#### CLIENT GENDER

Male:	99
Female:	180
<b>Total:</b>	<b>279</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	134
Homebound:	1
Lives Alone:	157
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	2
Limited English:	11
Rural:	28
Greatest Economic Need (Minority):	54
Greatest Economic Need (Non-Minority):	38
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	69
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#### CLIENT RACE

Two or More Races:	14
Caucasian:	211
African American:	36
Native American/Native Alaskan:	3
Asian/Pacific Islander	
Asian Indian:	3
Cambodian:	0
Chinese:	1
Filipino:	5
Japanese:	1
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	0
<b>Total:</b>	<b>279</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: paula mcgrew

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Brenda G. Crisler, CPA, Controll

Provider Contact Phone: (951) 368-2536

Provider Contact Email: bcrisler@icls.org

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	47	39	7	3
A2. Contracts/Warranties:	23	10	4	0
A3. Other Consumer/Finance:	3	2	1	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	20	13	4	0
C2. Conservatorship:	2	2	0	2
C3. Other Family:	3	2	3	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	14	7	0	2
D2. Medicare:	1	3	0	0
D3. Other Health/Community Based Care:	3	3	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	40	30	10	5
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	20	10	10	0
E3. Other Housing:	4	2	2	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	3	4	0	0
F2. Supplemental Security Income (SSI):	7	7	1	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	10	6	1	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: paula mcgrew

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Brenda G. Crisler, CPA, Controll

Provider Contact Phone: (951) 368-2536

Provider Contact Email: bcrisler@icls.org

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	3	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	65	36	31	1
H2. Advance Health Care Directives (AHCD):	16	0	13	0
H3. Financial Powers of Attorney:	14	3	10	0
H4. Other Miscellaneous:	3	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 300

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
184	97	14

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1061

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/10/2012	Montclair Senior Center, Montclair (Woodcroft, Espinosa-Montes,	Estate Planning, New Health Care Reform – how it will apply and who will be eligible, Legal Guide for Seniors	Seniors	50	6.2
4/26/2012	Jessie Turner Center, Fontana (Woodcroft, Espinoza-Montes, Fester)	Community Assistance 9th Annual Resource Fair: Landlord Tenant, Mortgage Foreclosures, Unlawful Detainers, Estate Planning, Family Law, Elder Abuse, Public Benefits and Health Care	Seniors and low income individuals and families	250	7
5/30/2012	San Bernardino County Fairgrounds, Victorville (Barrales, Carlucci)	2012 Senior Day at the Fair: ICLS Services and Health Care Reform Act	Seniors	174	10.6
4/28/2012	Percy Bakker Community Center (Barrales, Carlucci)	Senior Resource Faire: ICLS Services and Health Care Reform Act	Seniors	104	17.2

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: paula mcgrew

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Brenda G. Crisler, CPA, Controll

Provider Contact Phone: (951) 368-2536

Provider Contact Email: bcrisler@icls.org

6/27/2012	Memorial Park, Upland (Banh, Cross, Garcia)	Legal Services for Seniors, Consumer Rights, Free Health Coverage for Many Californians, A New Health Law Helps You!, What if You and Your Health Plan Disagree?, Health Care for People with Health Conditions and No Health Insurance, Pre-Existing Conditions Insurance Plan, Health Plans Will Cover More People and Offer More Benefits, Low Cost of Sliding Fee Scale "Health Clinics"	Low income individuals and families	600	7.5
6/27/2012	Fontana Community Senior Center, Fontana (Woodcroft, Espinoza-Montes, Cross, Hankerson)	Estate Planning, Landlord/Tenant, Family Law, Consumer, Public Benefits, Elder Abuse, Domestic Violence, Health Care Reform Act – Insurance Exchange	Seniors	300	6.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 60

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 55

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/25/2012	San Bernardino Senior Center, San Bernardino (Roddick, Seifritz)	Training for Senior Companions teaching about available community resources including legal services and health programs	Senior Companions	12	1.4
6/20/2012	Family Assistance Program, Victorville, (Woodcroft, Barrales)	ICLS, Family Law, Domestic Violence, Elder Abuse and Health Care to Employees, Advocates and the Community	Service Providers	25	0.5
4/25/2012	Option House, San Bernardino (Woodcroft)	Option House 40-Hour Advocacy Training: Domestic Violence, Elder Abuse, Health Care Reform Act	Domestic Violence Advocates	8	1
4/11/2012	House of Ruth, Pomona (Woodcroft)	Advocacy Training: Family Law, Domestic Violence Restraining Orders, Elder Abuse, ICLS Services	Domestic Violence Advocates	22	3.6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Hilary Clarke

AAA Contact Phone: 951-867-3800 Ext 73839

AAA Contact Email: HCLARKE@co.riverside.ca.us

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Brenda G. Crisler, CPA, Controll

Provider Contact Phone: (951) 368-2536

Provider Contact Email: bcrisler@icls.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Hilary Clarke

AAA Contact Phone: 951-867-3800 Ext 73839

AAA Contact Email: HCLARKE@co.riverside.ca.us

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Brenda G. Crisler, CPA, Controll

Provider Contact Phone: (951) 368-2536

Provider Contact Email: bcrisler@icls.org

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>					
A1. Bankruptcy/Debt Collection:	4		4	1	0
A2. Contracts/Warranties:	6		9	0	0
A3. Other Consumer/Finance:	1		1	0	0
<b>EMPLOYMENT</b>					
B1. Discrimination:	0		0	0	0
B2. Other Employment:	0		0	0	0
<b>FAMILY</b>					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1		1	0	0
C2. Conservatorship:	0		0	0	0
C3. Other Family:	2		1	0	1
<b>HEALTH/COMMUNITY BASED CARE</b>					
D1. Medi-Cal/Medicaid:	5		3	1	1
D2. Medicare:	0		0	0	0
D3. Other Health/Community Based Care:	1		0	0	1
<b>HOUSING</b>					
E1. Landlord-Tenant (Subsidized or Private Housing):	12		8	2	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6		5	1	0
E3. Other Housing:	4		5	0	0
<b>INCOME MAINTENANCE</b>					
F1. Social Security:	0		0	1	0
F2. Supplemental Security Income (SSI):	4		3	3	4
F3. Pensions/Retiree Benefits:	0		0	0	0
F4. Other Income Maintenance:	2		2	1	3
<b>INDIVIDUAL RIGHTS</b>					

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Hilary Clarke

AAA Contact Phone: 951-867-3800 Ext 73839

AAA Contact Email: HCLARKE@co.riverside.ca.us

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Brenda G. Crisler, CPA, Controll

Provider Contact Phone: (951) 368-2536

Provider Contact Email: bcrisler@icls.org

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	16	13	4	0
H2. Advance Health Care Directives (AHCD):	4	2	2	0
H3. Financial Powers of Attorney:	0	0	1	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 69

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
58	17	11

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 225

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: (714) 480-6482

AAA Contact Email: Helen.Grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter: 726

Total Cases Closed in Quarter: 837

Total Units of Service for Quarter (Unit=1 Hour): 2105

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	239
65-74:	282
75-84:	157
85+:	48
Client Declined to Provide Information:	0
<b>Total:</b>	<b>726</b>

#### CLIENT GENDER

Male:	303
Female:	423
<b>Total:</b>	<b>726</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	268
Homebound:	0
Lives Alone:	479
Institutionalized:	10
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	110
Rural:	0
Greatest Economic Need (Minority):	184
Greatest Economic Need (Non-Minority):	151
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	125
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#### CLIENT RACE

Two or More Races:	6
Caucasian:	538
African American:	27
Native American/Native Alaskan:	5
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	6
Filipino:	14
Japanese:	2
Korean:	16
Laotian:	0
Vietnamese:	43
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	13
Race Unknown/Some Other Race:	54
Client Declined to Provide Information:	0
<b>Total:</b>	<b>726</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: (714) 480-6482

AAA Contact Email: Helen.Grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)				CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
<b>CONSUMER/FINANCE</b>							
A1. Bankruptcy/Debt Collection:	151	122	22	1			
A2. Contracts/Warranties:	24	25	0	0			
A3. Other Consumer/Finance:	11	11	1	0			
<b>EMPLOYMENT</b>							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	72	44	29	0			
<b>FAMILY</b>							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	70	59	9	0			
C2. Conservatorship:	9	6	0	0			
C3. Other Family:	22	20	0	1			
<b>HEALTH/COMMUNITY BASED CARE</b>							
D1. Medi-Cal/Medicaid:	17	11	7	1			
D2. Medicare:	12	6	6	0			
D3. Other Health/Community Based Care:	39	31	2	0			
<b>HOUSING</b>							
E1. Landlord-Tenant (Subsidized or Private Housing):	151	127	17	3			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	59	35	1	0			
E3. Other Housing:	24	23	1	2			
<b>INCOME MAINTENANCE</b>							
F1. Social Security:	25	23	2	1			
F2. Supplemental Security Income (SSI):	48	26	6	4			
F3. Pensions/Retiree Benefits:	0	0	0	0			
F4. Other Income Maintenance:	15	12	1	0			
<b>INDIVIDUAL RIGHTS</b>							

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: (714) 480-6482

AAA Contact Email: Helen.Grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	5	0	0
G3. Other Individual Rights:	54	47	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	48	48	0	0
H2. Advance Health Care Directives (AHCD):	8	8	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	30	23	6	1

**TOTAL CASES OPENED IN QUARTER:** 894

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
713	110	14

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1814

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/12	Fullerton	Health Fair	Community	35	3.5
4/19	Huntington Beach	Legal Services	Senior Providers	50	2
4/27	Orange	Health & Res. Fair	Community	120	2.5
5/9	Garden Grove	Health Fair	Community	56	3.5
6/9	Fullerton	Senior Summit	Seniors	100	6

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 5

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 18

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/23	Seal Beach	Estate Planning	Seniors	25	3

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: (714) 480-6482

AAA Contact Email: Helen.Grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714-571-5244

Provider Contact Email: bwise@legal-aid.com

5/30	Irvine	Health Care & Reforms	Seniors	13	3
6/18	Garden Grove	Social Security Appeal	Seniors	4	4
6/27	Westminster	Elder Abuse Prevention	Seniors	25	4
6/27	Irvine	Health Reform Basics	Seniors	15	3
6/28	Santa Ana	Elder Abuse Prevention	Seniors	31	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-8772 x232*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="191"/>
65-74:	<input type="text" value="365"/>
75-84:	<input type="text" value="301"/>
85+:	<input type="text" value="132"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="989"/>

#### CLIENT GENDER

Male:	<input type="text" value="319"/>
Female:	<input type="text" value="670"/>
<b>Total:</b>	<input type="text" value="989"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="10"/>
Homebound:	<input type="text" value="1"/>
Lives Alone:	<input type="text" value="604"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="10"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="81"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="195"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="110"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="792"/>
African American:	<input type="text" value="42"/>
Native American/Native Alaskan:	<input type="text" value="1"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="1"/>
Chinese:	<input type="text" value="9"/>
Filipino:	<input type="text" value="14"/>
Japanese:	<input type="text" value="9"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="5"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="1"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="4"/>
Race Unknown/Some Other Race:	<input type="text" value="110"/>
Client Declined to Provide Information:	<input type="text" value="1"/>
<b>Total:</b>	<input type="text" value="989"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-8772 x232*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>					
A1. Bankruptcy/Debt Collection:	47		42	5	0
A2. Contracts/Warranties:	101		76	25	0
A3. Other Consumer/Finance:	25		20	5	0
<b>EMPLOYMENT</b>					
B1. Discrimination:	0		0	0	0
B2. Other Employment:	7		7	0	0
<b>FAMILY</b>					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	18		18	0	0
C2. Conservatorship:	4		3	1	0
C3. Other Family:	14		10	4	0
<b>HEALTH/COMMUNITY BASED CARE</b>					
D1. Medi-Cal/Medicaid:	8		8	0	0
D2. Medicare:	0		0	0	0
D3. Other Health/Community Based Care:	5		5	0	0
<b>HOUSING</b>					
E1. Landlord-Tenant (Subsidized or Private Housing):	103		86	17	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18		16	2	0
E3. Other Housing:	32		30	2	0
<b>INCOME MAINTENANCE</b>					
F1. Social Security:	20		18	2	0
F2. Supplemental Security Income (SSI):	17		16	1	0
F3. Pensions/Retiree Benefits:	3		2	1	0
F4. Other Income Maintenance:	6		6	0	0
<b>INDIVIDUAL RIGHTS</b>					

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-8772 x232*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	10	0	0
G3. Other Individual Rights:	85	73	12	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	318	219	99	0
H2. Advance Health Care Directives (AHCD):	64	8	56	0
H3. Financial Powers of Attorney:	29	8	21	0
H4. Other Miscellaneous:	55	49	6	0

**TOTAL CASES OPENED IN QUARTER:** 989

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
730	259	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1727

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
5/17/2012	Wesley Towers	Advanced Healthcare Directives Seminar	Seniors 60+	25	8
5/31/2012	First Congregational Memorial Tower	Advanced Healthcare Directives Seminar	Seniors 60+	23	8

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 16

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/4/2012	San Diego State University	Elder Law Senior Legal Services: Advanced Healthcare Directives, Power of Attorney & Wills.	Gerontology Students	30	1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-8772 x232*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

5/21/2012	Escondido Senior Center	Elder Law Senior Legal Services: Advanced Healthcare Directives, Power of Attorney & Wills.	Seniors 60+	50	3
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Rebecca Sanchez

AAA Contact Phone: 760-339-6450 or 760-339-64 AAA Contact Email: RebeccaSanchez@co.imperia

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 x232

Provider Contact Email: pcorona@seniorlaw-sd.or

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Rebecca Sanchez

AAA Contact Phone: 760-339-6450 or 760-339-64 AAA Contact Email: RebeccaSanchez@co.imperia

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 x232

Provider Contact Email: pcorona@seniorlaw-sd.or

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	6	4	2	0
A2. Contracts/Warranties:	15	10	5	0
A3. Other Consumer/Finance:	0	0	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	2	0	0
C2. Conservatorship:	2	1	1	0
C3. Other Family:	4	3	1	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	1	0	1	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	3	3	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	7	1	6	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	18	13	5	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	3	2	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: **Rebecca Sanchez**

AAA Contact Phone: **760-339-6450 or 760-339-64** AAA Contact Email: **RebeccaSanchez@co.imperia**

Provider Name: **Elder Law & Advocacy**

County(ies): **Imperial**

Provider Contact Name: **Pablo Corona**

Provider Contact Phone: **760-439-2535 x232**

Provider Contact Email: **pcorona@seniorlaw-sd.or**

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	13	4	9	0
H2. Advance Health Care Directives (AHCD):	6	3	3	0
H3. Financial Powers of Attorney:	1	0	1	0
H4. Other Miscellaneous:	42	27	15	0

**TOTAL CASES OPENED IN QUARTER:** 124

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
74	50	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 369

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
6/12/2012	Casa Del Retiro	Elder Law and Advocacy's Senior Legal Services	Seniors 60+	6	1
6/21/2012	Community Center	Elder Law and Advocacy's Senior Legal Services	Seniors 60+	59	4

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 5

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/24/2012	IHSS Training Room	Elder Law Senior Legal Information and Services: Advanced Healthcare Directives, Elder Abuse, Power of Attorney & Wills.	Seniors 60+	11	2

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 24      AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Rebecca Sanchez      AAA Contact Phone: 760-339-6450 or 760-339-64      AAA Contact Email: RebeccaSanchez@co.imperia

Provider Name: Elder Law & Advocacy      County(ies): Imperial

Provider Contact Name: Pablo Corona      Provider Contact Phone: 760-439-2535 x232      Provider Contact Email: pcorona@seniorlaw-sd.or

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Q Guillermo

AAA Contact Phone: 213-252-4086

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Q Guillermo

AAA Contact Phone: 213-252-4086

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)				CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)		
<b>CONSUMER/FINANCE</b>							
A1. Bankruptcy/Debt Collection:	22	13	4	0			
A2. Contracts/Warranties:	1	1	0	0			
A3. Other Consumer/Finance:	3	0	0	0			
<b>EMPLOYMENT</b>							
B1. Discrimination:	0	0	0	0			
B2. Other Employment:	7	2	0	0			
<b>FAMILY</b>							
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0			
C2. Conservatorship:	2	0	0	0			
C3. Other Family:	1	2	0	0			
<b>HEALTH/COMMUNITY BASED CARE</b>							
D1. Medi-Cal/Medicaid:	5	2	0	0			
D2. Medicare:	1	1	0	0			
D3. Other Health/Community Based Care:	10	5	2	0			
<b>HOUSING</b>							
E1. Landlord-Tenant (Subsidized or Private Housing):	15	12	0	0			
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	35	24	1	0			
E3. Other Housing:	2	0	1	0			
<b>INCOME MAINTENANCE</b>							
F1. Social Security:	5	4	2	0			
F2. Supplemental Security Income (SSI):	13	6	0	0			
F3. Pensions/Retiree Benefits:	1	3	0	0			
F4. Other Income Maintenance:	2	2	0	0			
<b>INDIVIDUAL RIGHTS</b>							

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Q Guillermo

AAA Contact Phone: 213-252-4086

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	1	3	0
G3. Other Individual Rights:	14	17	1	23

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	15	1	0
H2. Advance Health Care Directives (AHCD):	29	2	4	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	7	1	0

**TOTAL CASES OPENED IN QUARTER:** 197

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
120	20	23

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 3388

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/3/2012	Los Angeles	Estate Planning Basics	Seniors	20	2
4/10/2012	Los Angeles	Estate Planning Basics	Seniors	20	2
4/19/2012	Los Angeles	Limited Conservatorship Presentation	Seniors	22	2
4/26/2012	Los Angeles	BTLS Overview Presentation	Community	20	2
5/1/2012	Los Angeles	ID Theft	Seniors	20	2
5/8/2012	Los Angeles	Estate Planning Basics	Seniors	20	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 12

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
6/5/2012	Los Angeles	ID Theft	Seniors	20	2

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Q Guillermo

AAA Contact Phone: 213-252-4086

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek Legal Services

County(ies): Los Angeles City

Provider Contact Name: Velinda Mackey

Provider Contact Phone: (323) 549-5836

Provider Contact Email: vmackey@bettzedek.org

6/6/2012	Los Angeles	Debtor's Rights Clinic	Seniors	40	2
6/12/2012	Los Angeles	Lay Advocates Training	Community	100	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Mike Parkinson

AAA Contact Phone: (707) 262-4502

AAA Contact Email: mparkinson@dss.co.lake.ca

Provider Name: Senior Law Project, Inc.

County(ies): Lake and Mendocino

Provider Contact Name: Nora Johnson

Provider Contact Phone: 707-263-4703

Provider Contact Email: noraj@seniorlawproject.o

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Mike Parkinson

AAA Contact Phone: (707) 262-4502

AAA Contact Email: mparkinson@dss.co.lake.ca.

Provider Name: Senior Law Project, Inc.

County(ies): Lake and Mendocino

Provider Contact Name: Nora Johnson

Provider Contact Phone: 707-263-4703

Provider Contact Email: noraj@seniorlawproject.o

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>					
A1. Bankruptcy/Debt Collection:	15		15	0	0
A2. Contracts/Warranties:	10		10	0	0
A3. Other Consumer/Finance:	2		2	0	0
<b>EMPLOYMENT</b>					
B1. Discrimination:	0		0	0	0
B2. Other Employment:	0		0	0	0
<b>FAMILY</b>					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2		2	0	0
C2. Conservatorship:	1		1	0	0
C3. Other Family:	0		0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>					
D1. Medi-Cal/Medicaid:	21		21	0	0
D2. Medicare:	5		5	0	0
D3. Other Health/Community Based Care:	4		4	0	0
<b>HOUSING</b>					
E1. Landlord-Tenant (Subsidized or Private Housing):	22		20	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	17		17	0	0
E3. Other Housing:	2		2	0	0
<b>INCOME MAINTENANCE</b>					
F1. Social Security:	3		2	1	0
F2. Supplemental Security Income (SSI):	6		4	1	1
F3. Pensions/Retiree Benefits:	1		1	0	0
F4. Other Income Maintenance:	1		1	0	0
<b>INDIVIDUAL RIGHTS</b>					

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Mike Parkinson

AAA Contact Phone: (707) 262-4502

AAA Contact Email: mparkinson@dss.co.lake.ca

Provider Name: Senior Law Project, Inc.

County(ies): Lake and Mendocino

Provider Contact Name: Nora Johnson

Provider Contact Phone: 707-263-4703

Provider Contact Email: noraj@seniorlawproject.o

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	8	0	0
G3. Other Individual Rights:	5	5	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	18	18	0	0
H2. Advance Health Care Directives (AHCD):	5	4	0	0
H3. Financial Powers of Attorney:	10	10	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 160

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
152	4	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 234

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/4/12	Ukiah	IHSS	Elders/Disabled	1500	3
5/6/12	Lakeport	MDT	Elders/Disabled	6	2
5/23/12	Lower Lake	IHSS	Elders/Disabled	1500	3
6/6/12	Ukiah	IHSS	Elders/Disabled	1500	3.5
6/19/12	Lower Lake	MDT	Elders/Disabled	6	2.5
6/27/12	Lower Lake	IHSS	Elders/Disabled	1500	3

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 17

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Ginny Doyle

AAA Contact Phone: (707) 565-5982

AAA Contact Email: gdoyle@schsd.org

Provider Name: COUNCIL ON AGING

County(ies): SONOMA

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143

Provider Contact Email: bswary@councilonaging.

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="48"/>
65-74:	<input type="text" value="52"/>
75-84:	<input type="text" value="66"/>
85+:	<input type="text" value="42"/>
Client Declined to Provide Information:	<input type="text" value="43"/>
<b>Total:</b>	<input type="text" value="251"/>

#### CLIENT GENDER

Male:	<input type="text" value="82"/>
Female:	<input type="text" value="169"/>
<b>Total:</b>	<input type="text" value="251"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="43"/>
Homebound:	<input type="text" value="22"/>
Lives Alone:	<input type="text" value="41"/>
Institutionalized:	<input type="text" value="8"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="27"/>
Limited English:	<input type="text" value="13"/>
Rural:	<input type="text" value="82"/>
Greatest Economic Need (Minority):	<input type="text" value="3"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="65"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="11"/>
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#### CLIENT RACE

Two or More Races:	<input type="text" value="2"/>
Caucasian:	<input type="text" value="247"/>
African American:	<input type="text" value="2"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="0"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="251"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Ginny Doyle

AAA Contact Phone: (707) 565-5982

AAA Contact Email: gdoyle@schsd.org

Provider Name: COUNCIL ON AGING

County(ies): SONOMA

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143

Provider Contact Email: bswary@councilonaging.

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	10	10	0	0
A2. Contracts/Warranties:	6	6	0	0
A3. Other Consumer/Finance:	11	11	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	4	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	4	0	0
C2. Conservatorship:	0	4	0	0
C3. Other Family:	23	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	2	21	0	0
D2. Medicare:	4	2	0	0
D3. Other Health/Community Based Care:	18	4	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	12	17	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	12	0	0
E3. Other Housing:	0	10	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	6	0	0	0
F2. Supplemental Security Income (SSI):	0	7	0	0
F3. Pensions/Retiree Benefits:	2	0	0	0
F4. Other Income Maintenance:	0	2	0	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Ginny Doyle

AAA Contact Phone: (707) 565-5982

AAA Contact Email: gdoyle@schsd.org

Provider Name: COUNCIL ON AGING

County(ies): SONOMA

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143

Provider Contact Email: bswary@councilonaging.

G1. Immigration/Naturalization:	18	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	17	18	0	0
G3. Other Individual Rights:	89	17	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	72	0	0
H2. Advance Health Care Directives (AHCD):	19	9	0	0
H3. Financial Powers of Attorney:	19	16	0	0
H4. Other Miscellaneous:	23	20	0	0

**TOTAL CASES OPENED IN QUARTER:** 316

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
266	0	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 649

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/3, 5/1, 6/	Rohnert Park Senior Center	Legal Clinic (attorney-la)	Seniors	15	14
4/17, 5/15,	Sebastopol Senior Center	Legal Clinic (attorney-br)	Seniors	2	6
4/9, 5/14,	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	10	12
4/19, 5/17,	Sebastopol Senior Center	Legal clinic (paralegal-mk)	Seniors	12	13
4/9, 5/14,	Petaluma Senior Center	Legal clinic (paralegal-mk)	Seniors	13	13

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 15

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 58

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Ginny Doyle

AAA Contact Phone: (707) 565-5982

AAA Contact Email: gdoyle@schsd.org

Provider Name: COUNCIL ON AGING

County(ies): SONOMA

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143

Provider Contact Email: bswary@councilonaging.

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/12/12	Council on Aging 30 Kawana Springs Rd., Santa Rosa, CA	Legal Seminar – “Bankruptcy and Consumer Debt Issues” w/ Ken Cyphers, Esq.	Seniors in Community	30	4
4/19/12	Earle Baum Center, Occidental Road, Santa Rosa, CA	OUTREACH – “Advance Health Care Directives, DNR, POLST and Consumer Fraud Protection” Presentation (mk)	Disabled Seniors in Community	20	4
5/24/12	Council on Aging 30 Kawana Springs Rd., Santa Rosa, CA	Legal Seminar – “Restraining Orders, Civil Harassment and Family Justice Center Overview” w/ Sheila Miller, Esq.	Seniors in Community	15	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 28

AAA Name: *Napa and Solano County AAA*

AAA Contact Name: **Dan Hernandez**

AAA Contact Phone: **707.644.6612 ext. 11**

AAA Contact Email: **dhernandez@aaans.org**

Provider Name: **Legal Services of Northern California**

County(ies): **Solano**

Provider Contact Name: **Robert Stalker / Angela Greer**

Provider Contact Phone: **707-643-0054**

Provider Contact Email: **Vallejo-office@lsnc.net**

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Dan Hernandez

AAA Contact Phone: 707.644.6612 ext. 11

AAA Contact Email: dhernandez@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	10	11	0	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	2	2	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	11	3	8	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	4	4	0	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	38	39	1	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	4	0	0
E3. Other Housing:	2	2	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	3	2	1
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Dan Hernandez

AAA Contact Phone: 707.644.6612 ext. 11

AAA Contact Email: dhernandez@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-office@lsnc.net

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	1	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	4	4	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 86

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
76	12	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 158

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/4/12	Vallejo Senior Center	Outreach at Florence Douglas Senior	Seniors	5	2
5/5/12	Vallejo Senior Center	Outreach at Florence Douglas Senior	Seniors	8	2.5
6/13/12	Vallejo Senior Center	Outreach at Florence Douglas Senior	Seniors	10	2.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 7

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/6/12	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	30	3.5
4/10/12	Solano County	Volunteer \Veek Event for Solano County Seniors	Senior Coalition	30	2

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 28

AAA Name: *Napa and Solano County AAA*

AAA Contact Name: **Dan Hernandez**

AAA Contact Phone: **707.644.6612 ext. 11**

AAA Contact Email: **dhernandez@aaans.org**

Provider Name: *Legal Services of Northern California*

County(ies): **Solano**

Provider Contact Name: **Robert Stalker / Angela Greer**

Provider Contact Phone: **707-643-0054**

Provider Contact Email: **Vallejo-office@lsnc.net**

4/12/12	Solano County	Presentation -Senior Scams Vallejo Round Table	Vallejo Seniors	20	2.5
4/30/12	Solano County	State of Seniors Planning Meeting	Senior Coalition	30	3.5
5/21/12	Vallejo	Presentation on Financial Scams at Vallejo Senior Center	Vallejo Seniors	25	2
5/21/12	Solano County	State of Seniors Planning Meeting	Senior Coalition	30	3
6/1/12	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	30	3.5
Weekly	LSNC Vallejo Office	About 10 Clinics for tenants on hmY to respond to an Unlawful Detainer Eviction	Solano County Seniors Facing Eviction	10	10

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 28

AAA Name: *Napa and Solano County AAA*

AAA Contact Name: *Dan Hernandez*

AAA Contact Phone: *707.644.6612 ext. 11*

AAA Contact Email: *dhernandez@aaans.org*

Provider Name: *Legal Aid of Napa Valley*

County(ies): *Napa*

Provider Contact Name: *Kristi Lesnewich*

Provider Contact Phone: *707259-0579*

Provider Contact Email: *Klesnewich@legalaidnap*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Dan Hernandez

AAA Contact Phone: 707.644.6612 ext. 11

AAA Contact Email: dhernandez@aaans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707259-0579

Provider Contact Email: Klesnewich@legalaidnap

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	2	0	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	3	0	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	2	0	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	5	1	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	1	2	1	0
<b>INDIVIDUAL RIGHTS</b>				

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Dan Hernandez

AAA Contact Phone: 707.644.6612 ext. 11

AAA Contact Email: dhernandez@aaans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707259-0579

Provider Contact Email: Klesnewich@legalaidnap

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	2	1	0
G3. Other Individual Rights:	0	0	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	41	8	15	0
H2. Advance Health Care Directives (AHCD):	4	0	3	0
H3. Financial Powers of Attorney:	2	0	4	0
H4. Other Miscellaneous:	1	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 69

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
17	26	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 203

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
04/09/12	First Five	Health Aging Population Initiative	Senior Service Providers	18	2
05/23/12	The Reserve	Small Estate Planning	Low Income Seniors	14	3.5
05/30/12	Napa CSOA	Housing Education Copprehensive Services for Older Adults	Senior Service Providers	30	4.5
05-30/12	Jefferson Street Housing	Small Estate Planning	Low Income Seniors	11	1.5
05/30/12	Napa Creek Manor	Small Estate Planning	Low Income Seniors	10	1.5
05/30/12	Rohlffs Manor	Small Estate Planning	Low Income Seniors	25	1.5
06/20/12	Rohlffs Manor	Small Estate Clinic	Low Income Seniors	43	12
06/25/12	Napa Board of Supervisors	Commision on Aging	Senior Service Providers/Seniors	27	4.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 7

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 31

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

PSA: 28      AAA Name: Napa and Solano County AAA

AAA Contact Name: Dan Hernandez      AAA Contact Phone: 707.644.6612 ext. 11      AAA Contact Email: dhernandez@aaans.org

Provider Name: Legal Aid of Napa Valley      County(ies): Napa

Provider Contact Name: Kristi Lesnewich      Provider Contact Phone: 707259-0579      Provider Contact Email: Klesnewich@legalaidnap

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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 29

AAA Name: *El Dorado County Area Agency on Aging*

AAA Contact Name: *Linda Dean/Yasmin Hichborn*

AAA Contact Phone: *(530) 642-4833*

AAA Contact Email: *yasmin.hichborn@edcgov.us*

Provider Name: *Senior Legal Services*

County(ies): *El Dorado*

Provider Contact Name: *Diana B. Steele*

Provider Contact Phone: *(530) 621-6154*

Provider Contact Email: *Diana.steele@edcgov.us*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 29

AAA Name: *El Dorado County Area Agency on Aging*

AAA Contact Name: *Linda Dean/Yasmin Hichborn*

AAA Contact Phone: (530) 642-4833

AAA Contact Email: *yasmin.hichborn@edcgov.us*

Provider Name: *Senior Legal Services*

County(ies): *El Dorado*

Provider Contact Name: *Diana B. Steele*

Provider Contact Phone: (530) 621-6154

Provider Contact Email: *Diana.steele@edcgov.us*

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>					
A1. Bankruptcy/Debt Collection:	53		45	6	0
A2. Contracts/Warranties:	11		6	3	0
A3. Other Consumer/Finance:	36		35	0	0
<b>EMPLOYMENT</b>					
B1. Discrimination:	0		0	0	0
B2. Other Employment:	0		0	0	0
<b>FAMILY</b>					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4		3	0	0
C2. Conservatorship:	1		1	0	0
C3. Other Family:	16		14	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>					
D1. Medi-Cal/Medicaid:	25		22	2	0
D2. Medicare:	3		3	0	0
D3. Other Health/Community Based Care:	11		11	0	0
<b>HOUSING</b>					
E1. Landlord-Tenant (Subsidized or Private Housing):	24		19	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	85		59	19	1
E3. Other Housing:	39		38	0	0
<b>INCOME MAINTENANCE</b>					
F1. Social Security:	9		7	0	0
F2. Supplemental Security Income (SSI):	2		3	0	0
F3. Pensions/Retiree Benefits:	14		11	0	0
F4. Other Income Maintenance:	9		7	4	0
<b>INDIVIDUAL RIGHTS</b>					

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Linda Dean/Yasmin Hichborn

AAA Contact Phone: (530) 642-4833

AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Diana B. Steele

Provider Contact Phone: (530) 621-6154

Provider Contact Email: Diana.steele@edcgov.us

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	21	11	0	2
G3. Other Individual Rights:	3	2	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	182	79	99	0
H2. Advance Health Care Directives (AHCD):	119	28	87	0
H3. Financial Powers of Attorney:	124	34	87	0
H4. Other Miscellaneous:	9	9	1	0

**TOTAL CASES OPENED IN QUARTER:** 800

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
447	310	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1651

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/17/12	Senior Center	Caregiver Support Issues	Seniors	11	4
5/17/12	Senior Center	Foreclosures	Seniors	1	4
5/7/12	Tahoe	Legalities of Being A Caregiver	Seniors	20	8
5/8/12	Folsom	Elder Abuse	Seniors	40	4
5/17/12	Senior Center	Scams/ID Theft/Annuities	Seniors	12	4
6/17/12	Senior Center	Foreclosures	Seniors	4	4
6/14/12	Senior Center	Reverse Mortgages	Seniors	5	4
6/21/12	Senior Center	Scams/ID Theft	Seniors	14	4

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 8

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

**Fiscal Year: 2011-2012**

**Quarter: 4**

**PSA: 29**

**AAA Name: El Dorado County Area Agency on Aging**

AAA Contact Name: **Linda Dean/Yasmin Hichborn**

AAA Contact Phone: **(530) 642-4833**

AAA Contact Email: **yasmin.hichborn@edcgov.us**

**Provider Name: Senior Legal Services**

**County(ies): El Dorado**

Provider Contact Name: **Diana B. Steele**

Provider Contact Phone: **(530) 621-6154**

Provider Contact Email: **Diana.steele@edcgov.us**

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**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	14	9	6	0
A2. Contracts/Warranties:	6	1	1	0
A3. Other Consumer/Finance:	33	15	4	1
<b>EMPLOYMENT</b>				
B1. Discrimination:	1	1	0	0
B2. Other Employment:	1	1	1	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	0	1	1	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	7	4	1	0
D2. Medicare:	0	2	0	0
D3. Other Health/Community Based Care:	9	8	3	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	26	7	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	13	6	0
E3. Other Housing:	26	18	5	1
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	7	3	1	0
F2. Supplemental Security Income (SSI):	10	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	8	1	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	32	8	2	0
G3. Other Individual Rights:	5	3	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	15	3	8	0
H2. Advance Health Care Directives (AHCD):	1	0	3	0
H3. Financial Powers of Attorney:	8	5	1	0
H4. Other Miscellaneous:	23	23	7	0

**TOTAL CASES OPENED IN QUARTER:** 242

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
157	58	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 726

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/4	Mancini Bowl	STOAAC presentation	Senior Agency	40	1.5
4/4	Stan State	Lecture	Social Work Students	25	2.5
4/27	Gospel Mission	Street Relief	Homeless	25	6
4/28	Laloma Park	Walkathon Healthy Aging	Seniors	200	4

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 4

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 14

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
5/15	Synagogue	Notarization of POA's	Notaries	8	2
5/21	San Francisco	LAS Legal Assistance to Seniors	Senior Legal Providers	300	12

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

6/6	San Francisco	LAAC Legal Provider Meeting	Senior Legal Providers	30	12
6/7-6/8	San Francisco	State Bar Pathways to Justice Conference	Senior Legal Providers	300	24
6/28	Senior Law Project	Notarization of POA's	Notaries	8	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 5

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 52

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Safiya Morgan

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: safiya@centralcallegal.or

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Safiya Morgan

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: safiya@centralcallegal.or

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	3	3	1	0
A2. Contracts/Warranties:	10	6	0	0
A3. Other Consumer/Finance:	11	5	3	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	5	2	0	0
C2. Conservatorship:	1	0	1	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	1	3	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	1	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	20	5	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	18	10	8	0
E3. Other Housing:	1	2	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	2	1	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	0	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Safiya Morgan

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: safiya@centralcallegal.or

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	7	3	0
G3. Other Individual Rights:	0	2	0	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	42	12	31	0
H2. Advance Health Care Directives (AHCD):	5	2	2	0
H3. Financial Powers of Attorney:	6	0	6	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 142

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
63	60	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 186

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
4/23/12	Merced, Ca	Merced County AAA Advisory Committee	Senior Community Leaders	30	2
4/26/12	Merced, Ca	Opportunities to collaborate with CCLS, Internships, and Volunteers	UC Merced Pre-Law Society and UC Merced Legal Clinic	60	2.5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 5

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: (831) 796-3530

AAA Contact Email: murrayphillipsk

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831.899.0492

Provider Contact Email: ed@legalservicesforsenio

Total Unduplicated Client Count for Quarter: 543

Total Cases Closed in Quarter: 620

Total Units of Service for Quarter (Unit=1 Hour): 2063

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	121
65-74:	202
75-84:	127
85+:	93
Client Declined to Provide Information:	0
<b>Total:</b>	<b>543</b>

#### CLIENT GENDER

Male:	187
Female:	356
<b>Total:</b>	<b>543</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	30
Homebound:	0
Lives Alone:	180
Institutionalized:	0
Suspected Victim of Elder Abuse/Exploitation:	12
Limited English:	180
Rural:	270
Greatest Economic Need (Minority):	0
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	26

#### CLIENT ETHNICITY

Hispanic/Latino:	0
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#### CLIENT RACE

Two or More Races:	0
Caucasian:	437
African American:	21
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	1
Cambodian:	0
Chinese:	0
Filipino:	4
Japanese:	3
Korean:	2
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	74
Client Declined to Provide Information:	0
<b>Total:</b>	<b>543</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: (831) 796-3530

AAA Contact Email: murrayphillipsk

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831.899.0492

Provider Contact Email: ed@legalservicesforsenio

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
			Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>					
A1. Bankruptcy/Debt Collection:	18		11	6	1
A2. Contracts/Warranties:	31		22	6	3
A3. Other Consumer/Finance:	73		37	28	8
<b>EMPLOYMENT</b>					
B1. Discrimination:	3		2	1	0
B2. Other Employment:	9		4	3	2
<b>FAMILY</b>					
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	41		26	13	2
C2. Conservatorship:	0		0	0	0
C3. Other Family:	6		4	1	1
<b>HEALTH/COMMUNITY BASED CARE</b>					
D1. Medi-Cal/Medicaid:	27		14	10	3
D2. Medicare:	21		13	7	1
D3. Other Health/Community Based Care:	0		0	0	0
<b>HOUSING</b>					
E1. Landlord-Tenant (Subsidized or Private Housing):	28		18	10	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	67		45	17	4
E3. Other Housing:	8		2	5	1
<b>INCOME MAINTENANCE</b>					
F1. Social Security:	24		13	4	7
F2. Supplemental Security Income (SSI):	18		9	6	3
F3. Pensions/Retiree Benefits:	17		9	8	0
F4. Other Income Maintenance:	6		1	4	1
<b>INDIVIDUAL RIGHTS</b>					

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: (831) 796-3530

AAA Contact Email: murrayphillipsk

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831.899.0492

Provider Contact Email: ed@legalservicesforsenio

G1. Immigration/Naturalization:	3	2	1	0
G2. Elder Abuse/Neglect/Exploitation:	12	2	8	2
G3. Other Individual Rights:	29	18	8	3

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	91	59	31	1
H2. Advance Health Care Directives (AHCD):	60	33	26	1
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	29	12	11	6

**TOTAL CASES OPENED IN QUARTER:** 621

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
356	214	50

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2825

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
19 May 201	Oldemeyer Senior Center, Seaside California	Caregiver University	Seniors & families	150	20
20 June 20	Salinas Rodeo Grounds, Salinas	Stand Down 2012	Homeless veterans	275	30
20 May 201	Natividad Park, Salinas	Family Fun Day	Guardian grandparents & families	300	20
9 June 201	Stilwell Hall – Ford Ord	Veteran's Affairs Retiree Appreciation	Retired veterans	250	8

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 4

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 78

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: **Kathleen Murray-Phillips**

AAA Contact Phone: **(831) 796-3530**

AAA Contact Email: **murrayphillipsk**

Provider Name: **Legal Services for Seniors**

County(ies): **Monterey**

Provider Contact Name: **Kellie D. Morgantini**

Provider Contact Phone: **831.899.0492**

Provider Contact Email: **ed@legalservicesforsenio**

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
21 June 20	Monterey College of Law	Elder Abuse and Scams – brown bag presentation	Monterey County Attorneys for MCLE credit	20	10
23 April 20	Monterey County Adult Protective Services	Multi-Disciplinary Task Force Joint mtg with LSS staff	APS workers	21	4
31 May 201	Monterey County APS	Financial Abuse Strike Force Team review and preparation	County & Community members on FAST	5	2.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Kathryn Shelton

AAA Contact Phone: (661) 868-1054

AAA Contact Email: Sheltonk@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Kathryn Shelton

AAA Contact Phone: (661) 868-1054

AAA Contact Email: Sheltonk@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	14	9	2	0
A2. Contracts/Warranties:	4	3	1	0
A3. Other Consumer/Finance:	1	3	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	5	4	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	5	4	0	0
D2. Medicare:	2	0	1	0
D3. Other Health/Community Based Care:	3	2	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	22	18	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	5	1	2
E3. Other Housing:	6	4	3	1
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	7	6	1	0
F2. Supplemental Security Income (SSI):	3	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0
<b>INDIVIDUAL RIGHTS</b>				

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Kathryn Shelton

AAA Contact Phone: (661) 868-1054

AAA Contact Email: Sheltonk@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	5	1	0
G3. Other Individual Rights:	3	3	1	0

**MISCELLANEOUS**

H1. Estate Planning/Wills/Trusts:	1	0	0	0
H2. Advance Health Care Directives (AHCD):	9	4	4	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	4	0	1

**TOTAL CASES OPENED IN QUARTER:** 105

**TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE**

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
76	18	4

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 370

**OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA**

**INFORMATION ON SPECIAL OUTREACH ACTIVITIES**

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
4/5/12	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Arvin/Lamont Collaborative.	Kern County Senior Population	60	3
4/15/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Millcreek Park Street Fair. Brochures	Kern County Senior Population	250	3
4/17/12	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at the Lake Isabella Resource Center.	Kern County Senior Population	5	5
4/18/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at DHS Meeting.	Kern County Senior Population	8	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Kathryn Shelton

AAA Contact Phone: (661) 868-1054

AAA Contact Email: Sheltonk@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

5/1/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Law Day at the Mall at the Valley Plaza.	Kern County Senior Population	50	7.5
5/11/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Community Resource Fair at Bakersfield Adult School. Brochures distributed.	Kern County Senior Population	150	3
5/15/12	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Lake Isabella Resource Center.	Kern County Senior Population	6	7.5
5/16/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at DHS Meeting.	Kern County Senior Population	7	2
5/18/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Community Action Partnership Health Fair. Brochures distributed.	Kern County Senior Population	60	5.5
5/24/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Homemakers Care Program Meeting. Brochures distributed.	Kern County Senior Population	25	2.5
6/6/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at annual 2012 Alzheimer's Association Caring for the Caregiver Event. Brochures	Kern County Senior Population	500	7
6/7/12	Arvin/Lamont, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Arvin/Lamont Collaborative Meeting. Brochures distributed.	Kern County Senior Population	45	3
6/12/12	Bakersfield, CA	Provided updated information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project to IHSS Staff.	Kern County Senior Population	7	2

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2011-2012

Quarter: 4

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Kathryn Shelton

AAA Contact Phone: (661) 868-1054

AAA Contact Email: Sheltonk@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

6/19/12	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at Lake Isabella Resource Center.	Kern County Senior Population	7	7.5
6/20/12	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project at DHS Meeting. Discussed Medi-Cal & Public Benefit Issues.	Kern County Senior Population	7	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 62

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0