

California Legal Services (Title III B)
Statewide Quarterly Report

Fiscal Year: 2011-2012

Quarter: 1

Total Unduplicated Client Count for Quarter: 9.330

Total Cases Closed in Quarter: 9.882

Total Units of Service for Quarter (Unit=1 Hour): 40.425

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
 IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	2.152
65-74:	3.504
75-84:	2.384
85+:	1.028
Client Declined to Provide Information:	262
Total:	9.330

CLIENT GENDER

Male:	3.503
Female:	5.827
Total:	9.330

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	2.833
Homebound:	163
Lives Alone:	4.001
Institutionalized:	112
Suspected Victim of Elder Abuse/Exploitation:	239
Limited English:	1.369
Rural:	1.737
Greatest Economic Need (Minority):	1.633
Greatest Economic Need (Non-Minority):	2.492
Greatest Economic Need (Minority Status Unknown)	265

CLIENT RACE

Two or More Races:	212
Caucasian:	6.539
African American:	716
Native American/Native Alaskan:	64
Asian/Pacific Islander	
Asian Indian:	70
Cambodian:	8
Chinese:	221
Filipino:	183
Japanese:	44
Korean:	36
Laotian:	1
Vietnamese:	54
Guamanian:	3
Hawaiian:	6
Samoan:	8
Other Asian/Pacific Islander:	168
Race Unknown/Some Other Race:	870
Client Declined to Provide Information:	127
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CLIENT ETHNICITY

Hispanic/Latino:

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	901	701	146	12
A2. Contracts/Warranties:	411	314	82	0
A3. Other Consumer/Finance:	590	335	202	38

EMPLOYMENT

B1. Discrimination:	16	10	4	0
B2. Other Employment:	117	63	36	3

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	248	187	56	6
C2. Conservatorship:	76	55	16	2
C3. Other Family:	222	135	40	6

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	504	267	199	29
D2. Medicare:	123	71	37	5
D3. Other Health/Community Based Care:	167	120	38	8

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	1,250	882	281	58
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	514	362	119	24
E3. Other Housing:	358	262	56	5

INCOME MAINTENANCE

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F1. Social Security:	330	164	91	10
F2. Supplemental Security Income (SSI):	311	186	58	11
F3. Pensions/Retiree Benefits:	106	90	27	2
F4. Other Income Maintenance:	155	106	40	13
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	119	74	11	17
G2. Elder Abuse/Neglect/Exploitation:	355	152	73	45
G3. Other Individual Rights:	494	369	92	77
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1,460	937	531	15
H2. Advance Health Care Directives (AHCD):	484	207	280	4
H3. Financial Powers of Attorney:	513	277	217	2
H4. Other Miscellaneous:	478	276	152	4
TOTAL CASES OPENED IN QUARTER:	10,302	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		6,602	2,884	396

TOTAL ESTIMATED CASE WORK HOURS SPENT: 36,471

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	147
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	473
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	120
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	454