

**California Legal Services (Title III B)
Statewide Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 3

Total Unduplicated Client Count for Quarter: 7.639

Total Cases Closed in Quarter: 8.324

Total Units of Service for Quarter (Unit=1 Hour): 38.957

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	1.795
65-74:	2.899
75-84:	1.917
85+:	807
Client Declined to Provide Information:	221
Total:	7.639

CLIENT GENDER

Male:	2.837
Female:	4.802
Total:	7.639

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	2.126
Homebound:	127
Lives Alone:	3.223
Institutionalized:	94
Suspected Victim of Elder Abuse/Exploitation:	250
Limited English:	954
Rural:	1.317
Greatest Economic Need (Minority):	1.453
Greatest Economic Need (Non-Minority):	2.015
Greatest Economic Need (Minority Status Unknown)	201

CLIENT RACE

Two or More Races:	163
Caucasian:	5.523
African American:	557
Native American/Native Alaskan:	66
Asian/Pacific Islander	
Asian Indian:	40
Cambodian:	3
Chinese:	200
Filipino:	164
Japanese:	44
Korean:	22
Laotian:	0
Vietnamese:	51
Guamanian:	0
Hawaiian:	5
Samoan:	9
Other Asian/Pacific Islander:	79
Race Unknown/Some Other Race:	572
Client Declined to Provide Information:	141
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CLIENT ETHNICITY

Hispanic/Latino: 1,352

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	808	619	133	9
A2. Contracts/Warranties:	337	246	67	4
A3. Other Consumer/Finance:	518	289	153	31

EMPLOYMENT

B1. Discrimination:	16	14	0	0
B2. Other Employment:	120	71	34	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	214	140	42	4
C2. Conservatorship:	81	46	16	2
C3. Other Family:	132	85	29	12

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	454	263	167	15
D2. Medicare:	129	81	48	10
D3. Other Health/Community Based Care:	179	113	48	9

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	1,129	803	197	68
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	515	298	122	12
E3. Other Housing:	339	212	37	2

INCOME MAINTENANCE

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F1. Social Security:	254	162	61	6
F2. Supplemental Security Income (SSI):	283	172	49	11
F3. Pensions/Retiree Benefits:	61	41	22	3
F4. Other Income Maintenance:	194	128	23	11
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	65	28	9	5
G2. Elder Abuse/Neglect/Exploitation:	269	127	72	27
G3. Other Individual Rights:	359	216	55	38
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1,276	782	422	5
H2. Advance Health Care Directives (AHCD):	476	176	231	1
H3. Financial Powers of Attorney:	478	244	198	0
H4. Other Miscellaneous:	490	286	156	6
TOTAL CASES OPENED IN QUARTER:	9,176	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		5,642	2,391	291

TOTAL ESTIMATED CASE WORK HOURS SPENT: 36,254

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	160
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	468
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	174
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	521