

**California Legal Services (Title III B)
Statewide Quarterly Report**

Fiscal Year: 2011-2012

Quarter: 4

Total Unduplicated Client Count for Quarter: 8,258

Total Cases Closed in Quarter: 9,417

Total Units of Service for Quarter (Unit=1 Hour): 38,794

**CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS
IN CASES OPENED THIS QUARTER**

CLIENT AGE

60-64:	1,834
65-74:	3,114
75-84:	2,147
85+:	966
Client Declined to Provide Information:	197
Total:	8,258

CLIENT GENDER

Male:	3,086
Female:	5,172
Total:	8,258

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	2,261
Homebound:	177
Lives Alone:	3,646
Institutionalized:	84
Suspected Victim of Elder Abuse/Exploitation:	278
Limited English:	1,155
Rural:	1,615
Greatest Economic Need (Minority):	1,439
Greatest Economic Need (Non-Minority):	2,194
Greatest Economic Need (Minority Status Unknown)	211

CLIENT RACE

Two or More Races:	162
Caucasian:	6,121
African American:	599
Native American/Native Alaskan:	76
Asian/Pacific Islander	
Asian Indian:	45
Cambodian:	4
Chinese:	188
Filipino:	139
Japanese:	43
Korean:	36
Laotian:	4
Vietnamese:	65
Guamanian:	2
Hawaiian:	2
Samoan:	0
Other Asian/Pacific Islander:	84
Race Unknown/Some Other Race:	584
Client Declined to Provide Information:	104
Total:	8,258

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CLIENT ETHNICITY

Hispanic/Latino: 1,345

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	718	579	157	18
A2. Contracts/Warranties:	397	301	89	5
A3. Other Consumer/Finance:	562	291	217	37

EMPLOYMENT

B1. Discrimination:	10	12	6	1
B2. Other Employment:	128	82	43	4

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	235	176	48	2
C2. Conservatorship:	71	36	24	13
C3. Other Family:	205	95	66	7

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	383	235	146	22
D2. Medicare:	97	61	48	4
D3. Other Health/Community Based Care:	175	127	20	8

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	1,124	855	272	72
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	524	383	111	12
E3. Other Housing:	310	275	50	10

INCOME MAINTENANCE

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F1. Social Security:	250	166	67	16
F2. Supplemental Security Income (SSI):	289	190	78	23
F3. Pensions/Retiree Benefits:	77	58	25	0
F4. Other Income Maintenance:	133	109	29	18
INDIVIDUAL RIGHTS				
G1. Immigration/Naturalization:	63	23	5	3
G2. Elder Abuse/Neglect/Exploitation:	339	230	72	46
G3. Other Individual Rights:	375	274	46	28
MISCELLANEOUS				
H1. Estate Planning/Wills/Trusts:	1,322	933	450	11
H2. Advance Health Care Directives (AHCD):	575	200	330	1
H3. Financial Powers of Attorney:	422	201	222	0
H4. Other Miscellaneous:	547	306	225	12
TOTAL CASES OPENED IN QUARTER:	9,331	TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE		
		TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
		6,198	2,846	373

TOTAL ESTIMATED CASE WORK HOURS SPENT: 36,396

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:	214
TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:	678
TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:	172
TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:	551