

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Jeanie Ren

AAA Contact Phone: (707) 443-4363 Ext. 209

AAA Contact Email: jren@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt & Del Norte

Provider Contact Name: Marvin Samuels

Provider Contact Phone: (707) 407-4133

Provider Contact Email: msamuels@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: **Jeanie Ren**

AAA Contact Phone: (707) 443-4363 Ext. 209

AAA Contact Email: [jren@a1aa.org](mailto:jren@a1aa.org)

Provider Name: **Legal Services of Northern California**

County(ies): **Humboldt & Del Norte**

Provider Contact Name: **Marvin Samuels**

Provider Contact Phone: (707) 407-4133

Provider Contact Email: [msamuels@lsnc.net](mailto:msamuels@lsnc.net)

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	3	7	0	0
A2. Contracts/Warranties:	2	1	0	0
A3. Other Consumer/Finance:	6	8	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	4	5	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	3	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	5	10	2	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	1	0	0	1

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	4	6	0	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	3	1	1
E3. Other Housing:	2	3	0	0

#### INCOME MAINTENANCE

F1. Social Security:	8	4	0	1
F2. Supplemental Security Income (SSI):	3	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Jeanie Ren

AAA Contact Phone: (707) 443-4363 Ext. 209

AAA Contact Email: jren@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt & Del Norte

Provider Contact Name: Marvin Samuels

Provider Contact Phone: (707) 407-4133

Provider Contact Email: msamuels@lsnc.net

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	27	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	0	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	37	0	0
H2. Advance Health Care Directives (AHCD):	0	8	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	1

**TOTAL CASES OPENED IN QUARTER:** 80

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
98	3	6

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 282

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/1/13	Eureka HSRC	Elder Law Clinic	Seniors	4	2
10/15/13	Eureka LSNC office	Civil Clinic	Seniors	3	1.5
10/22/13	Eureka LSNC office	Bankruptcy Clinic	Seniors	1	0.5
11/5/13	Eureka HSRC	Elder Law Clinic	Seniors	3	1.5
11/19/13	Eureka LSNC office	Civil Clinic	Seniors	4	2
12/3/13	Eureka HSRC	Elder Law Clinic	Seniors	4	2
12/6/13	Eureka Coop	Overview of difference between SS, SSI, Medicare and Seniors Medi-Cal	Seniors	10	10
12/10/13	Eureka LSNC office	Family Clinic	Seniors	1	0.5

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Jeanie Ren

AAA Contact Phone: (707) 443-4363 Ext. 209

AAA Contact Email: jren@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt & Del Norte

Provider Contact Name: Marvin Samuels

Provider Contact Phone: (707) 407-4133

Provider Contact Email: msamuels@lsnc.net

---

12/17/13	Eureka LSNC office	Civil Clinic	Seniors	3	1.5
----------	--------------------	--------------	---------	---	-----

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 9

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 22

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel

AAA Contact Phone: 530-842-1687

AAA Contact Email: [teri@psa2.org](mailto:teri@psa2.org)

Provider Name: Legal Services of Northern California

County(ies): Shasta, Siskiyou, Modoc, Trinity and

Provider Contact Name: Cathy Ferrell

Provider Contact Phone: 530-241-3565

Provider Contact Email: [cferrell@lsnc.net](mailto:cferrell@lsnc.net)

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel

AAA Contact Phone: 530-842-1687

AAA Contact Email: [teri@psa2.org](mailto:teri@psa2.org)

Provider Name: Legal Services of Northern California

County(ies): Shasta, Siskiyou, Modoc, Trinity and

Provider Contact Name: Cathy Ferrell

Provider Contact Phone: 530-241-3565

Provider Contact Email: [cferrell@lsnc.net](mailto:cferrell@lsnc.net)

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	4	5	0	0
A2. Contracts/Warranties:	5	3	1	0
A3. Other Consumer/Finance:	3	3	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	1	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	3	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	45	0	0	0
D3. Other Health/Community Based Care:	5	43	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	3	10	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	0	1	0
E3. Other Housing:	5	1	0	0

#### INCOME MAINTENANCE

F1. Social Security:	0	6	0	0
F2. Supplemental Security Income (SSI):	1	0	1	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	1	0	1	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel

AAA Contact Phone: 530-842-1687

AAA Contact Email: [teri@psa2.org](mailto:teri@psa2.org)

Provider Name: Legal Services of Northern California

County(ies): Shasta, Siskiyou, Modoc, Trinity and

Provider Contact Name: Cathy Ferrell

Provider Contact Phone: 530-241-3565

Provider Contact Email: [cferrell@lsnc.net](mailto:cferrell@lsnc.net)

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	8	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	2	0	0
G3. Other Individual Rights:	0	0	2	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 81

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
69	20	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 744

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/31/13	Mercy Medical Center	Coping with the Holiday's Grief workshop	People grieving loved ones	15	1
10/31/13	Golden Umbrella (Redding)	Open House	Staff and participants at Golden Umbrella	25	1
11/1/13		SCARR Dinner	Persons at dinner to make them aware of LSNC's services	57	2
11/13/13		Multicultural celebration Planning Event	To be a part of the Multicultural celebration	12	2
11/18/13		LGBT Support Group	LGBT Community	14	2
11/21/13	Northern Valley Catholic SS	Meeting with Staff at NVCSS	NVCSS Staff	22	2.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 11

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

**Fiscal Year: 2013-2014**

**Quarter: 2**

**PSA: 2**                      **AAA Name: PSA 2 Area Agency on Aging**

AAA Contact Name: **Teri Gabriel**                                      AAA Contact Phone: **530-842-1687**                                      AAA Contact Email: **teri@psa2.org**

**Provider Name: Legal Services of Northern California**                                      **County(ies): Shasta, Siskiyou, Modoc, Trinity and**

Provider Contact Name: **Cathy Ferrell**                                      Provider Contact Phone: **530-241-3565**                                      Provider Contact Email: **cferrell@lsnc.net**

---

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	20	14	6	0
A2. Contracts/Warranties:	3	1	0	0
A3. Other Consumer/Finance:	4	3	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	1	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	12	1	12	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	8	8	1	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	2	2	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	28	28	8	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	21	13	4	0
E3. Other Housing:	0	0	0	0

#### INCOME MAINTENANCE

F1. Social Security:	2	3	3	0
F2. Supplemental Security Income (SSI):	8	3	5	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	4	0	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara Segal Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	2	1	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	15	16	4	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	1	0	1	0
H4. Other Miscellaneous:	2	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 137

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
100	48	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 378

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
9/27/13	Butte Co.	Presentation to African-American Family Cultural Ctr	All	5	2
11/19/13	Tehama Co.	Presentation to Tehama Co Health Partnership	Providers	20	3.5
11/19/13	Butte Co.	Presentation to Butte Co. Veterans	Providers	3	2
11/22/13	Tehama Co.	Presentation to Tehama Co. Non-Profit Roundtable	Agencies	12	4
12/5/13	Butte Co.	Presentation to Feather River Tribal Health	All	3	3

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 5

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 15

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 3

AAA Name: *Adult Resource Center - Area 3 Agency on Aging*

AAA Contact Name: *Mary Neumann*

AAA Contact Phone: *530-898-5961*

AAA Contact Email: *mneumann@csuchico.edu*

Provider Name: *Legal Services of Northern California*

County(ies): *Butte, Colusa, Glenn, Plumas, Teham*

Provider Contact Name: *Jennifer Haffner or Barbara Segal*

Provider Contact Phone: *(530) 345-9491*

Provider Contact Email: *jhaffner@LSNC.net or bse*

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/10/13	Butte Co.	Guardianship Clinic	Seniors and Other Caregivers	3	2
11/14/13	Butte Co.	Guardianship Clinic	Seniors and Other Caregivers	2	2
12/12/13	Butte Co.	Guardianship Clinic	Seniors and Other Caregivers	2	2
11/7/13	Butte Co.	MDT Meeting	Providers	4	2.5
12/5/13	Butte Co.	MDT Meeting	Providers	10	2.5
11/5/13	Butte Co.	Presentation to Jesus Center	All	20	1.5
11/25/13	Butte Co.	Presentation to Torres Shelter	Homeless	5	1.5
12/21/13	Butte Co.	Presentation to Torres Shelter	Homeless	5	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 551-2144

Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 551-2144

Provider Contact Email: rbaca@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	45	43	2	0
A2. Contracts/Warranties:	15	12	5	0
A3. Other Consumer/Finance:	22	18	3	0

#### EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	5	4	1	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	10	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	7	6	2	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	11	7	1	0
D2. Medicare:	6	1	0	0
D3. Other Health/Community Based Care:	4	5	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	50	60	5	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	27	24	0	0
E3. Other Housing:	7	6	1	0

#### INCOME MAINTENANCE

F1. Social Security:	6	5	1	0
F2. Supplemental Security Income (SSI):	2	2	2	0
F3. Pensions/Retiree Benefits:	10	13	1	0
F4. Other Income Maintenance:	2	2	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 551-2144

Provider Contact Email: rbaca@lsnc.net

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	14	2	0
G3. Other Individual Rights:	26	26	1	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	57	61	3	0
H2. Advance Health Care Directives (AHCD):	4	6	1	0
H3. Financial Powers of Attorney:	4	3	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 332

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
331	31	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 818

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/2/13	Contractors State License Board	Overview of SLH services	State Workers	13	3.4
10/3/13	2nd Annual Connections Conference	Overview of SLH services	Service Providers	34	6.6
10/15/13	Sunburst Project	AHCD, POA, Finances, Affordable Care Act	Seniors	12	3.8
10/22/13	Rancho Cordova Senior Center	Landlord-Tenant	Seniors	1	2
10/26/13	2013 Harvest Festival	Overview of SLH services	Seniors	40	3.9
11/14/13	St. Roberts Parish	Wills, Trusts, AHCD, POA	Seniors	40	2.8

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 551-2144

Provider Contact Email: rbaca@lsnc.net

11/19/13	Sunburst Project	AHCD, POA, Affordable Care Act	Seniors	4	2.7
11/19/13	Rancho Cordova Senior Center	Identity Theft	Seniors	4	1.7
12/4/13	Greenfair Apartments	Overview of SLH Services	Russian Speaking Seniors	71	3.3
12/17/13	Cordova Senior	Estate Planning	Seniors	13	1.7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 32

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	12	6	6	0
A2. Contracts/Warranties:	2	2	1	0
A3. Other Consumer/Finance:	1	1	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	6	11	0
D2. Medicare:	0	2	2	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	1	2	5	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	12	6	12	1
E3. Other Housing:	2	2	0	0

#### INCOME MAINTENANCE

F1. Social Security:	1	2	1	1
F2. Supplemental Security Income (SSI):	2	3	3	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 4      AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba Counties

Provider Contact Name: Susan Townsend

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	3	5	0
G3. Other Individual Rights:	0	2	0	1

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	1	1	0
H2. Advance Health Care Directives (AHCD):	13	0	0	0
H3. Financial Powers of Attorney:	7	4	4	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 63

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
43	51	4

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 531

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/10	Yuba County Senior Center	Medicare Part D	Seniors	24	1
10/21	Sutter Village	YSLC services	Seniors	14	1.5
11/26	Yuba County Senior Center	Storing important documents	Seniors	14	0.5
11/6	Yuba City Senior Center	DOJT & HCPOA's	Seniors	7	1
12/19	Yuba County Senior Center	Medi-Cal claims	Seniors	18	1

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 5

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

**Fiscal Year: 2013-2014**

**Quarter: 2**

**PSA: 4**      **AAA Name: Area 4 Agency on Aging**

AAA Contact Name: **Jane Stan, Program Manager**

AAA Contact Phone: **916-486-1876**

AAA Contact Email: **jstan@a4aa.com**

**Provider Name: Yuba Sutter Legal Center**

**County(ies): Sutter and Yuba Counties**

Provider Contact Name: **Susan Townsend**

Provider Contact Phone: **(530) 742-8289**

Provider Contact Email: **susan@yslegal.comcastb**

---

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-4186-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530.217.4026

Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-4186-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530.217.4026

Provider Contact Email: hwhitaker@lsnc.net

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	11	14	0	2
A2. Contracts/Warranties:	4	4	0	0
A3. Other Consumer/Finance:	3	5	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	3	4	0	0
C2. Conservatorship:	2	4	0	0
C3. Other Family:	1	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	6	7	0	0
D2. Medicare:	5	4	0	0
D3. Other Health/Community Based Care:	5	11	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	27	21	0	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	13	0	2
E3. Other Housing:	8	13	0	0

#### INCOME MAINTENANCE

F1. Social Security:	1	2	0	1
F2. Supplemental Security Income (SSI):	0	0	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-4186-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530.217.4026

Provider Contact Email: hwhitaker@lsnc.net

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	9	0	0
G3. Other Individual Rights:	3	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	21	28	0	0
H2. Advance Health Care Directives (AHCD):	11	8	0	0
H3. Financial Powers of Attorney:	0	5	0	0
H4. Other Miscellaneous:	1	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 127

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
154	0	8

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 594

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/2013	Auburn	Handle calls from Placer agencies requesting info on program services for Placer Older Adults	Older Adult Service Providers	0	1
10/2013	Auburn	Plan, prep, research issues, make copies for presentation at Maidu Sr. Center	Placer Older Adults	5	5
10/15/13	Grass Valley	*Veterans Stand Down	Nevada County Veterans	12	3
10/29/13	Maidu Senior Center Roseville, CA	*PRESENTATION: Update on Services provided by MLRO of LSNC to Placer Older Adults	Placer Older Adults	5	2
10/29 & 31/	Auburn	Plan Outreach to Grandparents Group in Roseville	Older Adults	10	2

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-4186-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530.217.4026

Provider Contact Email: hwhitaker@lsnc.net

11/2013	Auburn	Handle calls from Placer agencies requesting info on program services for Placer Older Adults and Placer PSAs	Older Adult Service Providers	3	2
11/8/13	Roseville	**PRESENTATION: Placer Fostering Kinship Care Program	Grandparents and other relative caregivers	9	7.1
11/20/13	Auburn	Public Service Announcements to Sierra County agencies	Older Adults	8	0.3
12/2013	Auburn	Handle calls from Placer agencies requesting info on program services for Placer Older Adults and Placer PSAs	Older Adult Service Providers	5	1
12/2/2013	Roseville, CA	** PRESENTATION: Placer Collaborative Network Open Forum: Presentation of CA Economic Summit	Service Providers	70	4.5
12/6/13	Auburn	Public Service Announcements to Sierra County agencies	Sierra County Service providers	30	3
12/6/13	Auburn	Public Service Announcements Placer volunteers and media.	Service Providers and LSNC Volunteers	15	0.7

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 12

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 32

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	16	9	7	2
A2. Contracts/Warranties:	6	4	5	0
A3. Other Consumer/Finance:	5	2	3	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	1

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	0	2	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	1	0	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	2	3	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	0	1

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	23	12	9	9
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	2	0	1
E3. Other Housing:	3	2	1	0

**INCOME MAINTENANCE**

F1. Social Security:	2	3	1	0
F2. Supplemental Security Income (SSI):	7	4	4	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	1	1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	1	0	0
G3. Other Individual Rights:	4	4	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	5	3	0
H2. Advance Health Care Directives (AHCD):	10	4	6	0
H3. Financial Powers of Attorney:	4	2	2	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 104

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
62	44	15

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 236

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/10/13	Esparto-RISE	Avoidin2 Scams	Capay Valley Seniors Group	18	2.5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 3

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Ana Bagtas*

AAA Contact Phone: *(415) 473-6947*

AAA Contact Email: *abagtas@marincounty.org*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin*

Provider Contact Name: *Jan Baldwin*

Provider Contact Phone: *(415) 492-0230 ext. 309*

Provider Contact Email: *jbaldwin@legaidmarin.o*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Ana Bagtas*

AAA Contact Phone: *(415) 473-6947*

AAA Contact Email: *abagtas@marincounty.org*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin*

Provider Contact Name: *Jan Baldwin*

Provider Contact Phone: *(415) 492-0230 ext. 309*

Provider Contact Email: *jbaldwin@legalaidsmarin.o*

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	3	6	1	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	2	2	0	0

#### EMPLOYMENT

B1. Discrimination:	0	1	0	0
B2. Other Employment:	1	3	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	3	0	1
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	1	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	2	2	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	25	14	3	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	2	0	0
E3. Other Housing:	0	1	0	0

#### INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	1	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 5

AAA Name: Marin County Division of Aging and Adult Services

AAA Contact Name: Ana Bagtas

AAA Contact Phone: (415) 473-6947

AAA Contact Email: abagtas@marincounty.org

Provider Name: Legal Aid of the North Bay

County(ies): Marin

Provider Contact Name: Jan Baldwin

Provider Contact Phone: (415) 492-0230 ext. 309

Provider Contact Email: jbaldwin@legaidmarin.o

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	8	2	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	18	24	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	6	0	0

**TOTAL CASES OPENED IN QUARTER:** 69

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
71	4	5

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 339

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@asianlawcaucus.o

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@asianlawcaucus.o

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	3	0	2
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	24	15	0	11
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	10	7	1	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@asianlawcaucus.o

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	10	9	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	4	0	0

**TOTAL CASES OPENED IN QUARTER:** 52

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
38	1	13

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 345

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/9/13	777 Broadway St.	CTA Workshop	KYR Training – SSI Recipients	120	3
12/11/13	Bayside Senior Housing	Know Your Rights	Secondary Units Reform	120	3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 6

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	45
65-74:	73
75-84:	29
85+:	17
Client Declined to Provide Information:	0
<b>Total:</b>	<b>164</b>

#### CLIENT GENDER

Male:	63
Female:	101
Client Declined to Provide Information:	0
<b>Total:</b>	<b>164</b>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	73
Homebound:	4
Lives Alone:	71
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	15
Limited English:	54
Rural:	0
Greatest Economic Need (Minority):	49
Greatest Economic Need (Non-Minority):	47
Greatest Economic Need (Minority Status Unknown):	0

#### CLIENT ETHNICITY

Hispanic/Latino:	19
------------------	----

#### CLIENT RACE

Two or More Races:	1
Caucasian:	79
African American:	20
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	30
Filipino:	7
Japanese:	2
Korean:	1
Laotian:	0
Vietnamese:	2
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	1
Race Unknown/Some Other Race:	21
Client Declined to Provide Information:	0
<b>Total:</b>	<b>164</b>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

	CASES CLOSED IN QUARTER		
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>			
A1. Bankruptcy/Debt Collection:	15	16	0
A2. Contracts/Warranties:	1	1	0
A3. Other Consumer/Finance:	2	1	0
<b>EMPLOYMENT</b>			
B1. Discrimination:	0	0	0
B2. Other Employment:	0	0	0
<b>FAMILY</b>			
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0
C2. Conservatorship:	2	0	0
C3. Other Family:	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>			
D1. Medi-Cal/Medicaid:	3	2	0
D2. Medicare:	2	2	0
D3. Other Health/Community Based Care:	2	2	0
<b>HOUSING</b>			
E1. Landlord-Tenant (Subsidized or Private Housing):	52	22	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	2	0
E3. Other Housing:	28	7	0
<b>INCOME MAINTENANCE</b>			
F1. Social Security:	4	3	0
F2. Supplemental Security Income (SSI):	19	13	0
F3. Pensions/Retiree Benefits:	0	0	0
F4. Other Income Maintenance:	1	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	15	9	0	0
G3. Other Individual Rights:	0	1	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	1	0	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	5	0	0

**TOTAL CASES OPENED IN QUARTER:** 164

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
87	0	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1603

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
11/2/13	Chinatown	DA's Resources Fair	Chinese elders	100	6

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 6

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Maria Guillen**

AAA Contact Phone: **415-355-6784**

AAA Contact Email: **maria.guillen@sfgov.org**

Provider Name: **Asian Pacific Islander Legal Outreach**

County(ies): **San Francisco**

Provider Contact Name: **Esther Leong**

Provider Contact Phone: **(415) 567-6255**

Provider Contact Email: **eleong@apilegaloutreach.**

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	4	2	2	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	2	1	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	1	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	2	1	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	8	4	3	0

#### INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	5	2	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	1	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	19	6	3	0
G2. Elder Abuse/Neglect/Exploitation:	6	2	2	0
G3. Other Individual Rights:	8	4	2	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	1	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	4	0	1	0
H4. Other Miscellaneous:	9	9	0	0

**TOTAL CASES OPENED IN QUARTER:** 79

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
35	20	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 330

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/18/13	St Mary's Cath	APILO Fundraiser	APILO supporter	450	4
11/2/13	MOH	SF Natz Clinic	Naturalization clts	90	7
11/2/13	SF Portsmouth	Community Resource Day	Community	200	7

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 18

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/23/13	UC Hasting	Legal Clinic	API Clients	14	3
12/04/13	UC Hasting	Legal Clinic	API Clients	14	3

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

Fiscal Year: 2013-2014

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	3	0	3	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	10	4	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	6	2	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	3	1	1
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	6	0	0

**TOTAL CASES OPENED IN QUARTER:** 37

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
15	6	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1516

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
October 10,	LRCL	La Raza Centro Legal Senior Clinic	Elder	5	2
October 17,	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
November	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2
December,	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 4

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 8

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
October 8,	30th Street Senior Center	Consumer Fraud, Estate Planning	Elders	27	8

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

Fiscal Year: 2013-2014

Quarter: 2

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): City & County of San Francisco, CA

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

Nov. 18, 20	Bernal Heights Neighborhood Center.	Consumer Fraud, Public Benefits	Elders	34	8
Dec 18, 20	Mission Neighborhood Center	Housing, Estate Planning	Elders	31	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 24

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: *Doreen A Gaedtke*

AAA Contact Phone: *925 602-4175*

AAA Contact Email: *dgaedtke@ehsd.cccounty.us*

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa County*

Provider Contact Name: *Verna Haas*

Provider Contact Phone: *510 – 374-3712*

Provider Contact Email: *Verna.haas@ccsls.org*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: *Doreen A Gaedtke*

AAA Contact Phone: *925 602-4175*

AAA Contact Email: *dgaedtke@ehsd.cccounty.us*

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa County*

Provider Contact Name: *Verna Haas*

Provider Contact Phone: *510 – 374-3712*

Provider Contact Email: *Verna.haas@ccsls.org*

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	13	13	2	0
A2. Contracts/Warranties:	12	10	1	0
A3. Other Consumer/Finance:	17	12	1	0

#### EMPLOYMENT

B1. Discrimination:	1	0	0	0
B2. Other Employment:	1	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	0	1	0	0
C3. Other Family:	4	2	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	2	0	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	3	3	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	48	38	5	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	6	3	1	0
E3. Other Housing:	9	5	2	0

#### INCOME MAINTENANCE

F1. Social Security:	7	9	1	0
F2. Supplemental Security Income (SSI):	5	5	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	4	1	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: *Doreen A Gaedtke*

AAA Contact Phone: *925 602-4175*

AAA Contact Email: *dgaedtke@ehsd.cccounty.us*

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa County*

Provider Contact Name: *Verna Haas*

Provider Contact Phone: *510 – 374-3712*

Provider Contact Email: *Verna.haas@ccsls.org*

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	13	11	1	0
G3. Other Individual Rights:	5	2	1	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	21	13	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	6	4	1	0
H4. Other Miscellaneous:	19	10	1	0

**TOTAL CASES OPENED IN QUARTER:** 201

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
151	19	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1390

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/16/13	San Pablo	Informational session for seniors	Residents of senior housing	20	2
10/12/13	Rodeo	Informational session for seniors	Residents of senior housing	10	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 4

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/10/13	Pt. Richmond	Legal Resources for seniors in Contra Costa County	Attorneys in East Bay	30	8

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

Fiscal Year: 2013-2014

Quarter: 2

PSA: 7      AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: *Doreen A Gaedtke*      AAA Contact Phone: *925 602-4175*      AAA Contact Email: *dgaedtke@ehsd.cccounty.us*

Provider Name: *Contra Costa Senior Legal Services*      County(ies): *Contra Costa County*

Provider Contact Name: *Verna Haas*      Provider Contact Phone: *510 – 374-3712*      Provider Contact Email: *Verna.haas@ccsls.org*

---

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino, Community Servi

AAA Contact Phone: 650-573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino, Community Servi

AAA Contact Phone: 650-573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	7	2	0	1
A2. Contracts/Warranties:	4	1	1	0
A3. Other Consumer/Finance:	0	1	4	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	2	1	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	36	26	5	5
D2. Medicare:	5	3	3	1
D3. Other Health/Community Based Care:	4	2	2	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	52	31	15	4
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	2	3	0
E3. Other Housing:	4	2	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	9	6	3	1
F2. Supplemental Security Income (SSI):	14	4	13	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	1	2	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino, Community Servi

AAA Contact Phone: 650-573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	10	5	2	1
G3. Other Individual Rights:	1	0	1	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	0	3	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 156

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
87	57	13

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 828

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
11/4/13	South San Francisco	Seniors on the Move Conference	Seniors, service providers	600	5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 5

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: [bllaguno@acgov.org](mailto:bllaguno@acgov.org)

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea

Provider Contact Phone: (510) 832-3040

Provider Contact Email: [tliu@lashicap.org](mailto:tliu@lashicap.org) / [fdandr](mailto:fdandr)

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea

Provider Contact Phone: (510) 832-3040

Provider Contact Email: tliu@lashicap.org / fdandr

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	1	1	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	2	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	14	1	7	2

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	8	9	0	1
D2. Medicare:	23	19	3	0
D3. Other Health/Community Based Care:	0	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	1	2	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	1	0	0
E3. Other Housing:	0	1	0	0

#### INCOME MAINTENANCE

F1. Social Security:	5	5	1	0
F2. Supplemental Security Income (SSI):	13	8	0	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	1	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea

Provider Contact Phone: (510) 832-3040

Provider Contact Email: tliu@lashicap.org / fdandr

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	11	3	2
G2. Elder Abuse/Neglect/Exploitation:	48	51	6	9
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	0	0	0
H2. Advance Health Care Directives (AHCD):	3	1	3	0
H3. Financial Powers of Attorney:	6	0	9	0
H4. Other Miscellaneous:	4	7	0	0

**TOTAL CASES OPENED IN QUARTER:** 132

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
122	32	18

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2388

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/04/13	Newark Community Center, Newark	Senior Fair	Seniors and Service Providers	125	8
10/05/13	Dublin Senior Center, Dublin	Senior Fair	Seniors and Service Providers	425	8.75
10/05/13	Oakland City Hall, Oakland	Senior Fair	Seniors and Service Providers	225	13.8
10/06/13	St. Rose Hospital, Hayward	Health Fair	Seniors and Caregivers	225	15.5
10/10/13	Berkeley Adult School, Berkeley	Health Fair	Seniors	45	3
10/17/13	Hotel Oakland, Oakland	Health Fair	Seniors and Service Providers	250	7.75
10/17/13	Berkeley Adult School, Berkeley	Health Fair	Caregivers of Seniors	50	8.5

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea

Provider Contact Phone: (510) 832-3040

Provider Contact Email: tliu@lashicap.org / fdandr

10/19/13	Hilton Pleasanton at the Club, Pleasanton	Health Fair	Seniors and Caregivers	500	14
11/01/13	Oakland Airport Hilton, Oakland	Health Fair	Seniors and Service Providers	500	7.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 87

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/02/13	On Lok Lifeways, Fremont	Welcome to Medicare: Coverage and Options	Seniors and Caregivers	45	9.75
10/07/13	Pleasanton Senior Center, Pleasanton	Keeping Elders Safe: Elder Abuse and Legal Remedies	Seniors and Service Providers	50	3.75
10/09/13	Kaiser Hayward, Hayward	General LAS	Caregivers	6	3.75
10/09/13	New England Village Residents Association, Hayward	Welcome to Medicare: Coverage and Options	Seniors and Caregivers	22	4.5
10/10/13	Berkeley Adult School, Berkeley	Welcome to Medicare: Coverage and Options	Seniors	31	3.75
10/12/13	First Congregational Church of Berkeley, Berkeley	Create a Secure Future: Advance Health Care Directives	Seniors and Service Providers	16	4.25
10/14/13	Helios Corner Apts. - Satellite Housing, Berkeley	Health Care Reform and Medicare	Seniors and Service Providers	10	3
10/15/13	Fargo Senior Center, San Leandro	Health Care Reform and Medicare	Seniors and Service Providers	16	2.5
10/15/13	Senior Center Without Walls, Oakland	Welcome to Medicare: Coverage and Options	Seniors and Caregivers	8	2
10/16/13	His Lordship's Restaurant, Berkeley	Health Care Reform and Medicare	Seniors	28	3.25
10/16/13	Kenneth Aitken Senior Center, Castro Valley	Health Care Reform and Medicare	Seniors and Service Providers	3	13

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: **Belinda Llaguno**

AAA Contact Phone: **510-577-3533**

AAA Contact Email: **bllaguno@acgov.org**

Provider Name: **Legal Assistance for Seniors**

County(ies): **Alameda**

Provider Contact Name: **Tracy Liu / Francel D'Andrea**

Provider Contact Phone: **(510) 832-3040**

Provider Contact Email: **tliu@lashicap.org / fdandr**

10/16/13	Westlake Christian Terrace, Oakland	Health Care Reform and Medicare	Seniors and Service Providers	15	3.25
10/17/13	Satellite Central Senior Homes, Oakland	Health Care Reform and Medicare	Seniors and Service Providers	55	5.5
10/18/13	Livermore Senior Center, Livermore	Knowledge is Key: Medicare Rights	Seniors and Caregivers	18	5.75
10/22/13	Highland Hospital, Oakland	Keeping Elders Safe: Elder Abuse and Legal Remedies	Senior Service Providers	4	6.5
10/22/13	Safeway ElderCare Support Group, Pleasanton	Welcome to Medicare: Coverage and Options	Seniors and Caregivers	18	3
10/24/13	Mastick Senior Center, Alameda	Keeping Elders Safe: Elder Abuse and Legal Remedies	Seniors and Service Providers	50	4.3
10/24/13	Palo Alto Medical Foundation, Fremont	Welcome to Medicare:	Seniors and Caregivers	45	5.75
10/28/13	Fremont Family Resource Center, Fremont	General LAS	Seniors	0	3
10/29/13	North Oakland Senior Center, Oakland	Welcome to Medicare: Coverage and Options	Seniors and Service Providers	6	3.75
11/01/13	UC Berkeley Retirement Center, Berkeley	The ABC's of LTC: Overview of Long Term Care	Seniors and Caregivers	175	6.25
11/05/13	Mastick Senior Center, Alameda	Welcome to Medicare: Coverage and Options	Seniors	29	5
11/06/13	St. Andrew's Manor, Oakland	Consumer Fraud: Scams Targeting Seniors	Seniors	15	2.75
11/09/13	Legal Assistance for Seniors, Oakland	Stepping up to the Plate: Guardianship and Custody Options	Senior Service Providers	10	11.8
11/13/13	Castro Valley Library, Castro Valley	Keeping Elders Safe: Elder Abuse and Legal Remedies	Senior Service Providers	45	4
11/15/13	Area Agency on Aging, Oakland	Welcome to Medicare: Coverage and Options	Senior Service Providers	56	5
11/15/13	Fremont Senior Center, Fremont	Health Care Reform and Medicare	Seniors and Service Providers	26	6.5
11/18/13	Eden Lodge, San Leandro	Welcome to Medicare: Coverage and Options	Seniors	6	3.5

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: **Belinda Llaguno**

AAA Contact Phone: **510-577-3533**

AAA Contact Email: **bllaguno@acgov.org**

Provider Name: **Legal Assistance for Seniors**

County(ies): **Alameda**

Provider Contact Name: **Tracy Liu / Francel D'Andrea**

Provider Contact Phone: **(510) 832-3040**

Provider Contact Email: **tliu@lashicap.org / fdandr**

11/18/13	Fremont Family Resource Center, Fremont	Welcome to Medicare: Coverage and Options	Senior Service Providers	48	5
11/19/13	Albany Senior Center, Albany	Albany Senior Center, Albany	Seniors and Service Providers	12	2.75
11/19/13	Oakland Public Library, Oakland	Welcome to Medicare: Coverage and Options	Senior Service Providers	55	3.25
11/19/13	Westlake Christian Terrace, Oakland	Welcome to Medicare: Coverage and Options	Seniors	19	5
11/20/13	Pleasanton Senior Center, Pleasanton	Welcome to Medicare: Coverage and Options	Seniors and Service Providers	4	4.75
11/21/13	Eden Issei Terrace, Hayward	Low Income Assistance: Help with Health Care Costs	Seniors and Service Providers	29	4.5
11/21/13	Hayward Senior Apartments, Hayward	Low Income Assistance: Help with Health Care Costs	Seniors and Service Providers	24	4.75
11/22/13	Kenneth Aitken Senior Center, Castro Valley	Health Care Reform and Medicare	Seniors and Service Providers	1	0.25
11/22/13	Livermore Senior Center, Livermore	Health Care Reform and Medicare	Seniors and Service Providers	21	4.25
12/02/13	San Leandro Senior Community Center, San Leandro	Welcome to Medicare: Coverage and Options	Seniors	5	3.5
12/02/13	South Berkeley Senior Center,	Health Care Reform and Medicare	Seniors and Service Providers	17	5
12/03/13	Fremont Senior Center, Fremont	Health Care Reform and Medicare	Seniors and Service Providers	11	6.5
12/04/13	Dominican Sisters of Mission San Jose, Fremont	Low Income Assistance: Help with Health Care Costs	Seniors and Caregivers	24	8.75
12/12/13	Lincoln Court Senior Apartments, Oakland	Low Income Assistance: Help with Health Care Costs	Seniors and Service Providers	21	4.5
12/13/13	Livermore Senior Center, Livermore	Health Care Reform and Medicare	Seniors and Service Providers	13	11.3
12/17/13	Alameda County Health Care Services Agency, San Leandro	General LAS	Senior Service Providers	10	7.25

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea

Provider Contact Phone: (510) 832-3040

Provider Contact Email: tliu@lashicap.org / fdandr

12/17/13	Legal Assistance for Seniors, Oakland	Low Income Assistance: Help with Health Care Costs	Senior Service Providers	8	3.75
----------	---------------------------------------	--	--------------------------	---	------

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 45

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 224

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408 350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408 350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	11	12	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	11	12	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	3	5	0	0
C3. Other Family:	3	4	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	7	7	1	1
D2. Medicare:	4	4	0	0
D3. Other Health/Community Based Care:	10	9	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	20	18	2	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	4	0	0
E3. Other Housing:	20	22	1	2

#### INCOME MAINTENANCE

F1. Social Security:	10	8	2	0
F2. Supplemental Security Income (SSI):	18	13	3	2
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	4	5	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408 350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	44	27	2	11
G3. Other Individual Rights:	3	3	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	50	57	8	0
H2. Advance Health Care Directives (AHCD):	28	12	19	0
H3. Financial Powers of Attorney:	19	16	1	0
H4. Other Miscellaneous:	19	20	0	0

**TOTAL CASES OPENED IN QUARTER:** 294

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
263	39	16

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1701

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/16/13	Camden Community Center in San Jose	Presentation on Importance of Good Legal Health and Prevention of Elder Abuse	Senior participants at Camden Center	50	1.5
10/24/13	Senior Health and Wellness Fair at Timpany Center in San Jose	Two SALA attorneys staffed a table about SALA at the fair	Senior participants at the fair	200	8.6
10/30/13	Cypress Senior Center n San Jose	Presentation on SALA: Who We Are and What We Do, including how to maintain good legal health	Senior participants at the Cypress Center	38	6.9
11/14/13	Adult Protective Services (APS) Office in San Jose	Presentation on Elder Abuse including how clients can access SALA's services and how APS can refer clients to us	Staff of APS	24	10.2

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: Mike Torres

AAA Contact Phone: 408 350-3271

AAA Contact Email: mtorres@coasiliconvalley.co

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

11/14/13	Adult Protective Services (APS) Office in San Jose	Presentation on Seniors and Fair Housing Issues including how clients can access SALA's services and how APS can refer clients to us	Staff of APS	24	4.3
11/21/13	Centennial Recreation Center (CRC) in Morgan Hill	Presentation on SALA: Who We Are and What We Do, including how to maintain good legal health	Senior participants at the CRC	65	1.8
12/9/13	SALA Central Office in San Jose	Annual Training for SALA Volunteers (volunteer attorneys and legal workers) that assist with service delivery	SALA Volunteers	13	9.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 7

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 43

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/5/13	Campbell Adult	Presentation on Importance of Good Legal Health and Prevention of Elder Abuse	Senior participants at Campbell Adult Center	18	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 2

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email: gton@elcndilio.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email: gton@elcndilio.org

### CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	2	0	2	0
A2. Contracts/Warranties:	47	0	0	0
A3. Other Consumer/Finance:	0	0	47	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	3	0	3	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	8	0	8	0
C2. Conservatorship:	5	0	5	0
C3. Other Family:	8	0	7	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	55	0	55	0
D2. Medicare:	15	0	15	0
D3. Other Health/Community Based Care:	27	0	27	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	4	0	4	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	0	4	0
E3. Other Housing:	16	0	16	0

#### INCOME MAINTENANCE

F1. Social Security:	35	0	35	0
F2. Supplemental Security Income (SSI):	1	0	1	0
F3. Pensions/Retiree Benefits:	5	0	5	0
F4. Other Income Maintenance:	9	0	9	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Guadalupe Tong

Provider Contact Phone: 209-644-2625

Provider Contact Email: gton@elcndilio.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	5	0	5	0
G2. Elder Abuse/Neglect/Exploitation:	5	0	5	0
G3. Other Individual Rights:	9	0	8	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	64	0	62	0
H2. Advance Health Care Directives (AHCD):	28	0	28	0
H3. Financial Powers of Attorney:	36	0	36	0
H4. Other Miscellaneous:	216	0	216	0

**TOTAL CASES OPENED IN QUARTER:** 607

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	603	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 636

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/7/2013	El Concilio	Taking Control (Health/Legal)	Seniors and Caregivers	30	2
10/16/2013	El Concilio	Fraud Prevention Seminar	Seniors and Caregivers	30	2
10/22/2013	Lathrop Senior Center	Resource Outreach Fair	Seniors and Caregivers	50	3

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 7

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/3/2013	Webinar	Information for Relatives of Caregivers	Seniors/Caregivers	20	1

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

Fiscal Year: 2013-2014

Quarter: 2

**PSA: 11**      **AAA Name: San Joaquin County-Department of Aging and Community Services**  
AAA Contact Name: **Barbara Parrish**      AAA Contact Phone: **209-468-1422**      AAA Contact Email: **bparrish@sjgov.org**  
**Provider Name: Council for the Spanish Speaking**      **County(ies): San Joaquin**  
Provider Contact Name: **Guadalupe Tong**      Provider Contact Phone: **209-644-2625**      Provider Contact Email: **gton@elcndilio.org**

---

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel

Provider Contact Phone: 209-532-7632

Provider Contact Email: ktoepel@ccstockton.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel

Provider Contact Phone: 209-532-7632

Provider Contact Email: ktoepel@ccstockton.org

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	2	1	5	0
A2. Contracts/Warranties:	8	2	4	0
A3. Other Consumer/Finance:	2	1	5	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	4	2	4	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	2	3	0
E3. Other Housing:	2	2	1	0

**INCOME MAINTENANCE**

F1. Social Security:	0	1	0	0
F2. Supplemental Security Income (SSI):	1	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Kathi Toepel

Provider Contact Phone: 209-532-7632

Provider Contact Email: ktoepel@ccstockton.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	2	1	0
G3. Other Individual Rights:	0	1	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	20	5	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	2	2	0
H4. Other Miscellaneous:	2	0	3	0

**TOTAL CASES OPENED IN QUARTER:** 39

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
38	33	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 91

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/9/13	Sonora	Leadership Tuolumne Seniors	60+	16	2
10/15-16/1	Sonora	Tuolumne County Health Fair	60+	237	18
11/13/13	Sonora	Leadership Tuolumne Seniors	60+	32	3
12/12/13	Sonora	49er Rotary Club Presentation	60+	27	1.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 4

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 25

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patty Talbott*

AAA Contact Phone: *831-688-0400\*819*

AAA Contact Email: *pattyt@seniorscouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz County & San Benito*

Provider Contact Name: *Creighton Anthony Mendivil*

Provider Contact Phone: *831-426-8824*

Provider Contact Email: *creightonmendivil@senio*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patty Talbott*

AAA Contact Phone: *831-688-0400\*819*

AAA Contact Email: *pattyt@seniorscouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz County & San Benito*

Provider Contact Name: *Creighton Anthony Mendivil*

Provider Contact Phone: *831-426-8824*

Provider Contact Email: *creightonmendivil@senio*

CASES OPENED IN QUARTER
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER		
(Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	8	2	1	0
A3. Other Consumer/Finance:	5	1	1	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	9	4	1	0
D2. Medicare:	5	3	0	0
D3. Other Health/Community Based Care:	6	3	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	26	7	6	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	1	0	0
E3. Other Housing:	15	3	4	0

**INCOME MAINTENANCE**

F1. Social Security:	9	2	1	0
F2. Supplemental Security Income (SSI):	6	2	3	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	2	0	1	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patty Talbott*

AAA Contact Phone: *831-688-0400\*819*

AAA Contact Email: *pattyt@seniorscouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz County & San Benito*

Provider Contact Name: *Creighton Anthony Mendivil*

Provider Contact Phone: *831-426-8824*

Provider Contact Email: *creightonmendivil@senio*

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	0
G3. Other Individual Rights:	2	1	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	2	2	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	3	0	1	0
H4. Other Miscellaneous:	4	1	1	0

**TOTAL CASES OPENED IN QUARTER:** 115

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
33	22	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1702

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: (559) 600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services

County(ies): Fresno & Madera

Provider Contact Name: Kim Soth Taing, Valerie Hannem Provider Contact Phone: (559) 570-1230, (559) 570-1 Provider Contact Email: kim@centralcallegal.org,

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: (559) 600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services

County(ies): Fresno & Madera

Provider Contact Name: Kim Soth Taing, Valerie Hannem Provider Contact Phone: (559) 570-1230, (559) 570-1 Provider Contact Email: kim@centralcallegal.org,

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	0	1	3	0
A2. Contracts/Warranties:	2	0	3	0
A3. Other Consumer/Finance:	0	0	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	1	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	0	1	2	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	1
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	73	45	25	4
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	0	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	1	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	3	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: Adam Vinogradoff

AAA Contact Phone: (559) 600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: Central California Legal Services

County(ies): Fresno & Madera

Provider Contact Name: Kim Soth Taing, Valerie Hannem Provider Contact Phone: (559) 570-1230, (559) 570-1 Provider Contact Email: kim@centralcallegal.org,

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	0	2	0
H2. Advance Health Care Directives (AHCD):	3	0	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	12	0	0

**TOTAL CASES OPENED IN QUARTER:** 90

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
63	38	6

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 296

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: (559) 624-8064

AAA Contact Email: [bsisk@tularehhsa.org](mailto:bsisk@tularehhsa.org)

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Tulare**

Provider Contact Name: **Suzanne Swenk**

Provider Contact Phone: (559) 733-8770

Provider Contact Email: [suzanne@centralcallegal.com](mailto:suzanne@centralcallegal.com)

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: (559) 624-8064

AAA Contact Email: [bsisk@tularehhsa.org](mailto:bsisk@tularehhsa.org)

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Tulare**

Provider Contact Name: **Suzanne Swenk**

Provider Contact Phone: (559) 733-8770

Provider Contact Email: [suzanne@centralcallegal.com](mailto:suzanne@centralcallegal.com)

### CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	2	3	1	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	2	1	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	1	2

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	1	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	15	8	5	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	1	0	0
E3. Other Housing:	2	0	0	0

#### INCOME MAINTENANCE

F1. Social Security:	2	3	0	0
F2. Supplemental Security Income (SSI):	0	1	0	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	1	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: (559) 624-8064

AAA Contact Email: [bsisk@tularehhsa.org](mailto:bsisk@tularehhsa.org)

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Tulare**

Provider Contact Name: **Suzanne Swenk**

Provider Contact Phone: (559) 733-8770

Provider Contact Email: [suzanne@centralcallegal.com](mailto:suzanne@centralcallegal.com)

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	2	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	7	6	17	0
H2. Advance Health Care Directives (AHCD):	2	1	0	0
H3. Financial Powers of Attorney:	0	3	1	0
H4. Other Miscellaneous:	0	4	0	0

**TOTAL CASES OPENED IN QUARTER:** 48

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
35	27	3

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 306

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: (559)624-8064

AAA Contact Email: [bsisk@tularehhsa.org](mailto:bsisk@tularehhsa.org)

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Kings County**

Provider Contact Name: **Suzanne Swenk**

Provider Contact Phone: (559) 733-8770

Provider Contact Email: [suzanne@centralcallegal.com](mailto:suzanne@centralcallegal.com)

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: (559)624-8064

AAA Contact Email: [bsisk@tularehhsa.org](mailto:bsisk@tularehhsa.org)

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Kings County**

Provider Contact Name: **Suzanne Swenk**

Provider Contact Phone: (559) 733-8770

Provider Contact Email: [suzanne@centralcallegal.com](mailto:suzanne@centralcallegal.com)

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	1	0	0	0
A2. Contracts/Warranties:	1	0	1	0
A3. Other Consumer/Finance:	1	0	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	1	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	1	0	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	1	0	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	1	2	5	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Brooke Sisk**

AAA Contact Phone: (559)624-8064

AAA Contact Email: [bsisk@tularehhsa.org](mailto:bsisk@tularehhsa.org)

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Kings County**

Provider Contact Name: **Suzanne Swenk**

Provider Contact Phone: (559) 733-8770

Provider Contact Email: [suzanne@centralcallegal.com](mailto:suzanne@centralcallegal.com)

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	9	2	16	0
H2. Advance Health Care Directives (AHCD):	0	0	1	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	0	2	0	0

**TOTAL CASES OPENED IN QUARTER:** 16

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
8	25	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 78

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: (760) 746-8941 x122

Provider Contact Email: dalther@calindian.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: (760) 746-8941 x122

Provider Contact Email: dalther@calindian.org

### CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	0	1	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	0	1	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	1	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0

#### INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: (760) 746-8941 x122

Provider Contact Email: dalther@calindian.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	2	0	0
H2. Advance Health Care Directives (AHCD):	1	1	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 4

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
5	1	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 47

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/25/13	Toiyabe Elders MIPPA Mini Conference Bishop,	Presentation to Elders on Medicare Improvements for Elder Patients & Providers; Advance Health Care Directives & Power of Attorneys.	Seniors	20	4

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 4

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: *joyce ellen lippman*

AAA Contact Phone: 805-925-9554

AAA Contact Email: *seniors@kcbx.net*

Provider Name: *Not Provided*

County(ies): *Santa Barbara and San Luis Obispo*

Provider Contact Name: *Not Provided*

Provider Contact Phone: *Not Provided*

Provider Contact Email: *Not Provided*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: *joyce ellen lippman*

AAA Contact Phone: 805-925-9554

AAA Contact Email: *seniors@kcbx.net*

Provider Name: *Not Provided*

County(ies): *Santa Barbara and San Luis Obispo*

Provider Contact Name: *Not Provided*

Provider Contact Phone: *Not Provided*

Provider Contact Email: *Not Provided*

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	4	2	2	0
A2. Contracts/Warranties:	4	1	0	0
A3. Other Consumer/Finance:	1	0	2	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	4	4	0	0
C2. Conservatorship:	1	0	0	0
C3. Other Family:	2	2	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	6	2	0	0
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	0	0	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	14	7	5	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	3	0	1
E3. Other Housing:	3	0	1	2

**INCOME MAINTENANCE**

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Not Provided

County(ies): Santa Barbara and San Luis Obispo

Provider Contact Name: Not Provided

Provider Contact Phone: Not Provided

Provider Contact Email: Not Provided

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	1	2	2
G3. Other Individual Rights:	1	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	9	10	0	0
H2. Advance Health Care Directives (AHCD):	5	3	6	0
H3. Financial Powers of Attorney:	3	2	0	0
H4. Other Miscellaneous:	5	3	1	0

**TOTAL CASES OPENED IN QUARTER:** 75

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
42	19	6

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 246

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/24/13	Arroyo Grande	Senior Expo	Seniors	200	4.5
12/3/13	Café Roma, SLO	Panel Discussion on Economic Impact on Decreased Resources to Minorities	Attorneys and community members	40	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 2

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 7

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 18

AAA Name: *Ventura County Area Agency on Aging*

AAA Contact Name: *Brian Murphy*

AAA Contact Phone: *805-477-7305*

AAA Contact Email: *Chistine\_voth@ventura.org*

Provider Name: *Grey Law of Ventura County Inc*

County(ies): *Ventura*

Provider Contact Name: *Mike Williams*

Provider Contact Phone: *805 658-2266*

Provider Contact Email: *Msw98488@aol.com*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="58"/>
65-74:	<input type="text" value="101"/>
75-84:	<input type="text" value="101"/>
85+:	<input type="text" value="31"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="291"/>

#### CLIENT GENDER

Male:	<input type="text" value="118"/>
Female:	<input type="text" value="173"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="291"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="53"/>
Homebound:	<input type="text" value="5"/>
Lives Alone:	<input type="text" value="162"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="3"/>
Limited English:	<input type="text" value="80"/>
Rural:	<input type="text" value="55"/>
Greatest Economic Need (Minority):	<input type="text" value="106"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="93"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="79"/>
------------------	---------------------------------

#### CLIENT RACE

Two or More Races:	<input type="text" value="17"/>
Caucasian:	<input type="text" value="186"/>
African American:	<input type="text" value="8"/>
Native American/Native Alaskan:	<input type="text" value="5"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="16"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="7"/>
Filipino:	<input type="text" value="19"/>
Japanese:	<input type="text" value="4"/>
Korean:	<input type="text" value="2"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="3"/>
Samoan:	<input type="text" value="3"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="6"/>
Client Declined to Provide Information:	<input type="text" value="15"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="291"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Brian Murphy

AAA Contact Phone: 805-477-7305

AAA Contact Email: Chistine\_voth@ventura.org

Provider Name: Grey Law of Ventura County Inc

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone: 805 658-2266

Provider Contact Email: Msw98488@aol.com

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	12	9	0	0
A3. Other Consumer/Finance:	71	61	10	1

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	32	31	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	10	11	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	12	11	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	6	0	0
E3. Other Housing:	0	0	0	0

**INCOME MAINTENANCE**

F1. Social Security:	20	20	1	0
F2. Supplemental Security Income (SSI):	16	15	3	0
F3. Pensions/Retiree Benefits:	11	10	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Brian Murphy

AAA Contact Phone: 805-477-7305

AAA Contact Email: Chistine\_voth@ventura.org

Provider Name: Grey Law of Ventura County Inc

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone: 805 658-2266

Provider Contact Email: Msw98488@aol.com

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	27	26	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	76	77	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 292

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
277	14	1

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 362

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Oct 8	South Oxnard	Commission on Aging	Civil Leaders	15	1.5
Oct 16	EP Foster Lib Ventura	Grey Law and Related	Seniors, caregivers	17	2
Nov 18	Geobel	LIFE class	Seniors	20	4

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 8

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 19

AAA Name: *Community and Senior Services-County of Los Angeles AAA*

AAA Contact Name: *Anna Grigorian*

AAA Contact Phone: *213-738-2629*

AAA Contact Email: *agrigorian@css.lacounty.gov*

Provider Name: *Bet Tzedek*

County(ies): *Los Angeles*

Provider Contact Name: *Jerry Yu*

Provider Contact Phone: *(323) 549-5833*

Provider Contact Email: *jyu@bettzedek.org*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="42"/>
65-74:	<input type="text" value="79"/>
75-84:	<input type="text" value="46"/>
85+:	<input type="text" value="22"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="189"/>

#### CLIENT GENDER

Male:	<input type="text" value="58"/>
Female:	<input type="text" value="131"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="189"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="88"/>
Homebound:	<input type="text" value="2"/>
Lives Alone:	<input type="text" value="82"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="8"/>
Limited English:	<input type="text" value="51"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="90"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="87"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="83"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="55"/>
------------------	---------------------------------

#### CLIENT RACE

Two or More Races:	<input type="text" value="4"/>
Caucasian:	<input type="text" value="129"/>
African American:	<input type="text" value="23"/>
Native American/Native Alaskan:	<input type="text" value="2"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="1"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="1"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="17"/>
Race Unknown/Some Other Race:	<input type="text" value="9"/>
Client Declined to Provide Information:	<input type="text" value="3"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="189"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 19

AAA Name: *Community and Senior Services-County of Los Angeles AAA*

AAA Contact Name: *Anna Grigorian*

AAA Contact Phone: *213-738-2629*

AAA Contact Email: *agrigorian@css.lacounty.gov*

Provider Name: *Bet Tzedek*

County(ies): *Los Angeles*

Provider Contact Name: *Jerry Yu*

Provider Contact Phone: *(323) 549-5833*

Provider Contact Email: *jyu@bettzedek.org*

### CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	21	20	20	0
A2. Contracts/Warranties:	2	2	2	0
A3. Other Consumer/Finance:	11	6	10	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	2	1	1

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	3	0	0
C2. Conservatorship:	12	2	13	2
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	8	7	3	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	6	5	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	9	7	3	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	13	10	1	1
E3. Other Housing:	2	4	2	0

#### INCOME MAINTENANCE

F1. Social Security:	4	2	1	1
F2. Supplemental Security Income (SSI):	7	7	6	1
F3. Pensions/Retiree Benefits:	0	0	5	0
F4. Other Income Maintenance:	4	2	3	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 19

AAA Name: *Community and Senior Services-County of Los Angeles AAA*

AAA Contact Name: *Anna Grigorian*

AAA Contact Phone: *213-738-2629*

AAA Contact Email: *agrigorian@css.lacounty.gov*

Provider Name: *Bet Tzedek*

County(ies): *Los Angeles*

Provider Contact Name: *Jerry Yu*

Provider Contact Phone: *(323) 549-5833*

Provider Contact Email: *jyu@bettzedek.org*

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	3	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	4	2	1
G3. Other Individual Rights:	3	3	1	11

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	45	25	37	0
H2. Advance Health Care Directives (AHCD):	36	5	39	1
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	11	10	2	0

**TOTAL CASES OPENED IN QUARTER:** 205

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
129	151	20

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2379

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/23/13	Inglewood Sr Ctr	Workshop for clients	Seniors	70	2

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 2

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/20/13	Wilshire Blvd Temple	Wills clinic	Attorneys	21	20
12/11/13	LA County	Senior fair	Clients	30	0
10/1/13	Webinar	Conservatorships	Attorneys	30	4

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 3

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

**Fiscal Year: 2013-2014**

**Quarter: 2**

**PSA: 19**      **AAA Name: Community and Senior Services-County of Los Angeles AAA**

AAA Contact Name: **Anna Grigorian**      AAA Contact Phone: **213-738-2629**      AAA Contact Email: **agrigorian@css.lacounty.gov**

**Provider Name: Bet Tzedek**      **County(ies): Los Angeles**

Provider Contact Name: **Jerry Yu**      Provider Contact Phone: **(323) 549-5833**      Provider Contact Email: **jyu@bettzedek.org**

---

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: paula mcgrew

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: paula mcgrew

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	31	31	8	1
A2. Contracts/Warranties:	14	13	3	0
A3. Other Consumer/Finance:	3	4	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	18	10	15	2
C2. Conservatorship:	2	2	0	0
C3. Other Family:	5	5	0	1

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	7	6	1	2
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	2	2	1	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	50	35	21	6
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	7	7	2	0
E3. Other Housing:	8	6	2	1

#### INCOME MAINTENANCE

F1. Social Security:	3	2	0	0
F2. Supplemental Security Income (SSI):	6	9	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	7	2	2

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: paula mcgrew

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	11	16	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	36	25	19	0
H2. Advance Health Care Directives (AHCD):	8	6	7	0
H3. Financial Powers of Attorney:	14	9	7	0
H4. Other Miscellaneous:	1	1	0	1

**TOTAL CASES OPENED IN QUARTER:** 233

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
199	88	17

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 942

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/02/2013	Yucaipa Senior Center	Health Fair	Seniors	100	5.2
10/18/2013	Fontana Community Senior Center	Stay Aware About Medicare	Seniors	150	5.1
11/2013	Seville Park, Fontana	Community Fair	Seniors	200	4.8
11/2013	Oldtimers Apartment Complex	Estate Planning Presentation	Seniors	20	3.5
12/2013	Redlands Senior Center	ICLS Services & Consumer Law	DAAS/RCA	20	1.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 5

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 20

### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: paula mcgrew

AAA Contact Phone: 909 891 3901

AAA Contact Email: pmcgrew@hss.sbcounty.gov

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/2013	Option House, San Bernardino	Elder Abuse, Family Law	Domestic Violence Advocates	5	0.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 1

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Nadine Hays, Contracts and Servic

AAA Contact Phone: (951) 867-3858

AAA Contact Email: NHays@co.riverside.ca.us

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Nadine Hays, Contracts and Servic

AAA Contact Phone: (951) 867-3858

AAA Contact Email: NHays@co.riverside.ca.us

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	13	11	4	3
A2. Contracts/Warranties:	11	10	1	1
A3. Other Consumer/Finance:	2	4	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	6	7	1	1
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	4	1	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	4	1	7
D2. Medicare:	0	1	0	0
D3. Other Health/Community Based Care:	2	1	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	14	14	6	5
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	6	0	0
E3. Other Housing:	0	2	1	0

#### INCOME MAINTENANCE

F1. Social Security:	1	1	1	1
F2. Supplemental Security Income (SSI):	8	9	5	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	4	3	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Nadine Hays, Contracts and Servic

AAA Contact Phone: (951) 867-3858

AAA Contact Email: NHays@co.riverside.ca.us

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	0	0	1

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	19	25	7	0
H2. Advance Health Care Directives (AHCD):	7	2	9	0
H3. Financial Powers of Attorney:	3	4	2	0
H4. Other Miscellaneous:	0	0	0	1

**TOTAL CASES OPENED IN QUARTER:** 108

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
110	42	23

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 538

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/03/2013	Country Village, Jurupa	Health Fair	Seniors	100	7

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 7

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: Helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714 571-5244

Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="179"/>
65-74:	<input type="text" value="222"/>
75-84:	<input type="text" value="105"/>
85+:	<input type="text" value="42"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="548"/>

#### CLIENT GENDER

Male:	<input type="text" value="210"/>
Female:	<input type="text" value="338"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="548"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="197"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="345"/>
Institutionalized:	<input type="text" value="7"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="6"/>
Limited English:	<input type="text" value="86"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="116"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="109"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="104"/>
------------------	----------------------------------

#### CLIENT RACE

Two or More Races:	<input type="text" value="3"/>
Caucasian:	<input type="text" value="433"/>
African American:	<input type="text" value="20"/>
Native American/Native Alaskan:	<input type="text" value="2"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="2"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="3"/>
Filipino:	<input type="text" value="8"/>
Japanese:	<input type="text" value="3"/>
Korean:	<input type="text" value="10"/>
Laotian:	<input type="text" value="1"/>
Vietnamese:	<input type="text" value="35"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="1"/>
Other Asian/Pacific Islander:	<input type="text" value="5"/>
Race Unknown/Some Other Race:	<input type="text" value="22"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input type="text" value="548"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: Helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714 571-5244

Provider Contact Email: bwise@legal-aid.com

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	104	67	31	1
A2. Contracts/Warranties:	18	16	0	0
A3. Other Consumer/Finance:	16	16	0	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	40	24	17	1

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	37	25	8	0
C2. Conservatorship:	8	6	1	5
C3. Other Family:	20	14	2	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	16	10	3	0
D2. Medicare:	13	9	2	0
D3. Other Health/Community Based Care:	37	34	7	3

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	93	72	16	6
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	29	17	18	0
E3. Other Housing:	20	18	0	0

**INCOME MAINTENANCE**

F1. Social Security:	31	27	1	0
F2. Supplemental Security Income (SSI):	23	15	8	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	3	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: Helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714 571-5244

Provider Contact Email: bwise@legal-aid.com

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	4	0	0
G3. Other Individual Rights:	26	26	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	36	27	0	0
H2. Advance Health Care Directives (AHCD):	8	9	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	21	16	0	0

**TOTAL CASES OPENED IN QUARTER:** 603

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
455	114	17

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1690

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/2	Garden Grove	Community Resource Fair	Community	60	5
10/4	Santa Ana	Health Care	Community/Senior	40	2
10/30	Lake Forest	Senior Resource Fair	Seniors	25	3
11/9	Anaheim	Senior Expo	Seniors	500	6
11/11	Costa Mesa	Veteran's Community Celebration	Veterans	110	7
12/8	Irvine	Community Clinic	Community	80	4

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 27

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

--

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: Helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: 714 571-5244

Provider Contact Email: bwise@legal-aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/4	Santa Ana	Health Care – Covered Calif.	Community	100	2
10/12	Huntington Beach	Affordable Care Act	Community	20	2
10/25	Westminster	Affordable Care Act	Community	200	3
10/30	Placentia	Affordable Care Act	Health Providers	64	2
11/14	Santa Ana	Health Reform	Community	13	4
11/18	Laguna Woods	Senior Scams and Abuse	Seniors	80	6

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-8772 x202*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="138"/>
65-74:	<input type="text" value="320"/>
75-84:	<input type="text" value="245"/>
85+:	<input type="text" value="95"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="798"/>

#### CLIENT GENDER

Male:	<input type="text" value="223"/>
Female:	<input type="text" value="575"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="798"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="10"/>
Homebound:	<input type="text" value="1"/>
Lives Alone:	<input type="text" value="416"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="9"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="26"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="139"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="24"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="109"/>
------------------	----------------------------------

#### CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="590"/>
African American:	<input type="text" value="57"/>
Native American/Native Alaskan:	<input type="text" value="1"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="5"/>
Filipino:	<input type="text" value="17"/>
Japanese:	<input type="text" value="7"/>
Korean:	<input type="text" value="2"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="10"/>
Race Unknown/Some Other Race:	<input type="text" value="109"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
<b>Total:</b>	<input style="background-color: #e0f0ff;" type="text" value="798"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-8772 x202*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	24	22	2	0
A2. Contracts/Warranties:	56	48	8	0
A3. Other Consumer/Finance:	29	25	4	0

**EMPLOYMENT**

B1. Discrimination:	1	1	0	0
B2. Other Employment:	5	4	1	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	24	21	3	0
C2. Conservatorship:	6	6	0	0
C3. Other Family:	2	2	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	13	13	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	2	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	95	79	16	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	13	12	1	0
E3. Other Housing:	44	38	6	0

**INCOME MAINTENANCE**

F1. Social Security:	20	17	3	0
F2. Supplemental Security Income (SSI):	6	6	0	0
F3. Pensions/Retiree Benefits:	5	4	1	0
F4. Other Income Maintenance:	13	11	2	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-8772 x202*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	27	25	2	0
G3. Other Individual Rights:	70	65	5	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	160	124	36	0
H2. Advance Health Care Directives (AHCD):	6	2	4	0
H3. Financial Powers of Attorney:	41	18	23	0
H4. Other Miscellaneous:	136	104	32	0

**TOTAL CASES OPENED IN QUARTER:** 798

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
649	149	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1543

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/7/2013	Jewish Community Center	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse	Seniors 60+	25	3

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Sherry Leon

AAA Contact Phone: 760-339-6450

AAA Contact Email: sherryleon@co.imperial.ca.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 x202

Provider Contact Email: pcorona@seniorlaw-sd.or

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Sherry Leon

AAA Contact Phone: 760-339-6450

AAA Contact Email: sherryleon@co.imperial.ca.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 x202

Provider Contact Email: pcorona@seniorlaw-sd.or

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	3	2	1	0
A3. Other Consumer/Finance:	1	1	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	2	1	1	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	1	1	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	3	2	1	0

#### INCOME MAINTENANCE

F1. Social Security:	2	2	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Sherry Leon

AAA Contact Phone: 760-339-6450

AAA Contact Email: sherryleon@co.imperial.ca.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 x202

Provider Contact Email: pcorona@seniorlaw-sd.or

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	3	8	0
H2. Advance Health Care Directives (AHCD):	4	1	3	0
H3. Financial Powers of Attorney:	2	0	2	0
H4. Other Miscellaneous:	37	22	15	0

**TOTAL CASES OPENED IN QUARTER:** 68

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
37	31	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 169

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Jerry Yu

Provider Contact Phone: (323) 549-5833

Provider Contact Email: jyu@bettzedek.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Jerry Yu

Provider Contact Phone: (323) 549-5833

Provider Contact Email: jyu@bettzedek.org

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

		CASES CLOSED IN QUARTER		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	29	23	10	0
A2. Contracts/Warranties:	1	2	0	0
A3. Other Consumer/Finance:	11	9	10	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	4	2	2	3
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	2	0	0
C2. Conservatorship:	10	4	7	0
C3. Other Family:	1	1	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	4	2	2	0
D2. Medicare:	3	0	2	0
D3. Other Health/Community Based Care:	6	13	1	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	16	17	17	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	32	25	3	0
E3. Other Housing:	3	6	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	6	6	2	0
F2. Supplemental Security Income (SSI):	11	8	4	7
F3. Pensions/Retiree Benefits:	1	3	0	0
F4. Other Income Maintenance:	2	2	1	1

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Jerry Yu

Provider Contact Phone: (323) 549-5833

Provider Contact Email: jyu@bettzedek.org

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	3	0	0
G3. Other Individual Rights:	14	9	5	62

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	35	20	15	0
H2. Advance Health Care Directives (AHCD):	28	5	35	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	4	8	0

**TOTAL CASES OPENED IN QUARTER:** 223

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
166	125	74

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 2717

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/4/13	Brentwood library	Seminar	Seniors	42	0.25
10/28/13	Actors Fund	Debtors' rights clinic	Low income	12	4
11/7/13	Los Angeles	General presentation	General public	70	3
11/9/13	Los Angeles	General presentation	General public	38	0
12/3/13	Glendale	Presentation on employment	Immigrants	87	1.5
12/18/13	Los Angeles	Debtor's rights clinic	Low income	38	3

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 6

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 12

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: **Francisco Guillermo**

AAA Contact Phone: 213-202-5622

AAA Contact Email: [francisco.guillermo@lacity.or](mailto:francisco.guillermo@lacity.or)

Provider Name: **Bet Tzedek**

County(ies): **Los Angeles**

Provider Contact Name: **Jerry Yu**

Provider Contact Phone: (323) 549-5833

Provider Contact Email: [jyu@bettzedek.org](mailto:jyu@bettzedek.org)

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/3/13	Los Angeles	Fair wages	Other agency staff/attorneys	6	3
10/4/13	Southwestern Law School	Advance Health Directives/Wills	Law students/attorneys	14	2
10/20/13	Wilshire Blvd Temple	Wills clinic	Attorneys	21	20
10/31/13	Los Angeles	Pro bono training	Attorneys	13	2
11/21/13	Los Angeles	Pro bono training	Attorneys	18	1.5
10/22/13	Los Angeles	Pro bono training	Attorneys	13	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Mike Parkinson

AAA Contact Phone: (707) 262-4502

AAA Contact Email: mparkinson@dss.co.lake.ca.

Provider Name: Legal Services of Northern California

County(ies): Lake and Mendocino

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: Amillan@DSS.Lake.CA.U

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Mike Parkinson

AAA Contact Phone: (707) 262-4502

AAA Contact Email: mparkinson@dss.co.lake.ca.

Provider Name: Legal Services of Northern California

County(ies): Lake and Mendocino

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: Amillan@DSS.Lake.CA.U

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	3	2	1	1
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	8	9	0	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	4	4	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	28	25	3	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	0	0	0
E3. Other Housing:	1	0	1	0

#### INCOME MAINTENANCE

F1. Social Security:	3	3	0	1
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Mike Parkinson

AAA Contact Phone: (707) 262-4502

AAA Contact Email: mparkinson@dss.co.lake.ca.

Provider Name: Legal Services of Northern California

County(ies): Lake and Mendocino

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: Amillan@DSS.Lake.CA.U

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	1	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	4	5	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 62

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
50	6	5

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 304

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10-29-13	Seniodr Centers and ?	Brochure & Poster Making and re our services	Seniors	315	7
10-31-13	Churches	Mailing our Services	Seniors	0	0
12-10-13	N/A	Update SLP info on 211	Seniors	50	1
12-10-13	AODP & Tribes	our services	Seniors	50	0.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 4

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 9

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10-25-13	Ukiah	Medicare 101	Seniors & Community Service	13	12

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

**Fiscal Year: 2013-2014**

**Quarter: 2**

**PSA: 26**

**AAA Name: Mendocino County AAA-Department of Social Services**

AAA Contact Name: **Mike Parkinson**

AAA Contact Phone: **(707) 262-4502**

AAA Contact Email: **mparkinson@dss.co.lake.ca.**

**Provider Name: Legal Services of Northern California**

**County(ies): Lake and Mendocino**

Provider Contact Name: **Angelica M. Millan**

Provider Contact Phone: **707-513-1023**

Provider Contact Email: **Amillan@DSS.Lake.CA.U**

	Providers
--	-----------

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:**

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:**

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp

AAA Contact Phone: 707-565-5982

AAA Contact Email: trepp@schsd.org

Provider Name: Council on Aging

County(ies): Sonoma

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143

Provider Contact Email: bswary@councilonaging.

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:	<input type="text" value="57"/>
65-74:	<input type="text" value="72"/>
75-84:	<input type="text" value="57"/>
85+:	<input type="text" value="41"/>
Client Declined to Provide Information:	<input type="text" value="32"/>
<b>Total:</b>	<input type="text" value="259"/>

#### CLIENT GENDER

Male:	<input type="text" value="91"/>
Female:	<input type="text" value="152"/>
Client Declined to Provide Information:	<input type="text" value="16"/>
<b>Total:</b>	<input type="text" value="259"/>

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="62"/>
Homebound:	<input type="text" value="30"/>
Lives Alone:	<input type="text" value="55"/>
Institutionalized:	<input type="text" value="4"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="26"/>
Limited English:	<input type="text" value="18"/>
Rural:	<input type="text" value="78"/>
Greatest Economic Need (Minority):	<input type="text" value="25"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="68"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="10"/>

#### CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="27"/>
------------------	---------------------------------

#### CLIENT RACE

Two or More Races:	<input type="text" value="21"/>
Caucasian:	<input type="text" value="225"/>
African American:	<input type="text" value="1"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="1"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="2"/>
Race Unknown/Some Other Race:	<input type="text" value="5"/>
Client Declined to Provide Information:	<input type="text" value="4"/>
<b>Total:</b>	<input type="text" value="259"/>

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp

AAA Contact Phone: 707-565-5982

AAA Contact Email: trepp@schsd.org

Provider Name: Council on Aging

County(ies): Sonoma

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143

Provider Contact Email: bswary@councilonaging.

### CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and  
Advice (CA)

Limited Additional  
Services (LAS)

Legal  
Representation (LR)

#### CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	15	12	2	0
A2. Contracts/Warranties:	7	5	2	0
A3. Other Consumer/Finance:	19	16	2	0

#### EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	1	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	9	7	2	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	12	2	3	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	8	3	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	24	22	3	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	12	2	0
E3. Other Housing:	18	14	2	0

#### INCOME MAINTENANCE

F1. Social Security:	10	7	3	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	10	10	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp

AAA Contact Phone: 707-565-5982

AAA Contact Email: trepp@schsd.org

Provider Name: Council on Aging

County(ies): Sonoma

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143

Provider Contact Email: bswary@councilonaging.

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	7	1	0
G3. Other Individual Rights:	21	19	1	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	136	75	29	0
H2. Advance Health Care Directives (AHCD):	75	37	25	0
H3. Financial Powers of Attorney:	60	38	24	0
H4. Other Miscellaneous:	16	16	1	0

**TOTAL CASES OPENED IN QUARTER:** 472

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
308	102	0

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 0

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/1,11/5	Rohnert Park Senior Center	Legal Clinic (attorney-la)	Seniors	10	7
10/15, 11/	Sebastopol Senior Center	Legal Clinic (attorney-br)	Seniors	4	3
10/14, 11/	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	4	2
10/14,11/1	Petaluma Senior Center	Legal clinic (attorney-mk)	Seniors	10	9
10/17,11/2	Sebastopol Senior Center	Legal clinic (attorney-mk)	Seniors	5	7

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 15

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 28

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp

AAA Contact Phone: 707-565-5982

AAA Contact Email: trepp@schsd.org

Provider Name: Council on Aging

County(ies): Sonoma

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143

Provider Contact Email: bswary@councilonaging.

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/10/13	Council On Aging	Legal Seminar – “Money Matters” w/Barbara Swary, Esq.	Seniors 50+ in Community	15	3
11/13/13	Burbank Senior Housing 1080 Jennings Court, Santa Rosa	Legal Seminar – “Consumer Fraud Protection and Powers of Attorney” w/ Maria Keene, Esq.	Seniors 50+ in Community	30	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 28

AAA Name: *Napa and Solano County AAA*

AAA Contact Name: *Olivia Meadows*

AAA Contact Phone: *(707) 644-6612 Extension 1*

AAA Contact Email: *OMeadows@aaans.org*

Provider Name: *Legal Services of Northern California*

County(ies): *Solano*

Provider Contact Name: *Robert Stalker / Angela Greer*

Provider Contact Phone: *707-643-0054*

Provider Contact Email: *bstalker@lsnc.net or agre*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Olivia Meadows

AAA Contact Phone: (707) 644-6612 Extension 1

AAA Contact Email: OMeadows@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: bstalker@lsnc.net or agre

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	11	10	1	1
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	3	4	0	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	1	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	3	2	1	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	41	29	6	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	0	1
E3. Other Housing:	9	9	1	1

**INCOME MAINTENANCE**

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	4	0	4	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	1	1	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Olivia Meadows

AAA Contact Phone: (707) 644-6612 Extension 1

AAA Contact Email: OMeadows@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: bstalker@lsnc.net or agre

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 80

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
62	15	6

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 631

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/2/2013	Vallejo	Outreach to Vallejo Community Center	Seniors	5	2.5
10/2013	Solano County	Setting Up Outreach for many Solano locations like: Fairfield Setting Up Outreach for many Solano locations like: Fairfield Senior Center & Vallejo Filipino Center	Seniors	100	10
10/9/2013	Vallejo	Outreach at Jesse Bethel for Law Issues Affecting Seniors & Family	Seniors & Family	30	4
11-06/2013	Vallejo	Outreach to Florence Douglas Senior	Seniors	5	2.5
11/20/2013	Vallejo Library	Lawyer In the Library Outreach	Seniors	8	2
12/10/13	Vallejo	Florence Douglas Center POA Presentation	Seniors	9	6

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 5

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 28

AAA Name: *Napa and Solano County AAA*

AAA Contact Name: *Olivia Meadows*

AAA Contact Phone: *(707) 644-6612 Extension 1*

AAA Contact Email: *OMeadows@aaans.org*

Provider Name: *Legal Services of Northern California*

County(ies): *Solano*

Provider Contact Name: *Robert Stalker / Angela Greer*

Provider Contact Phone: *707-643-0054*

Provider Contact Email: *bstalker@lsnc.net or agre*

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 27

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE					
Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/4/2013	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	25	3.5
10/10/2013	Vallejo	Vallejo Senior Roundtable	Vallejo Seniors	15	2
10/18/2013	LSNC	Senior Law Task Force	Advocates for Seniors	25	6
11/4/2013	Solano Attorneys	Barristers Presentation	Advocates for Seniors	12	6
11/4/2013	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	25	2.5
11/12/2013	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	25	3.5
12/6/2013	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	25	2.5
12/26/2013	Fairfield Daily	Newspaper Article Published Senior Consumer 1-i'raud Scams	Seniors	100	5
12 times in	LSNC Vallejo Office	About 11 Unlawful Detainer Eviction Defense Clinics for Tenants	Solano County seniors facing eviction	12	12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 20

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 43

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 28

AAA Name: *Napa and Solano County AAA*

AAA Contact Name: *Olivia Meadows*

AAA Contact Phone: *(707) 644-6612 Extension 1*

AAA Contact Email: *OMeadows@aaans.org*

Provider Name: *Legal Aid of Napa Valley*

County(ies): *Napa*

Provider Contact Name: *Kristi Lesnewich*

Provider Contact Phone: *707-259-0579*

Provider Contact Email: *Klesnewich@legalaidsnap*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Olivia Meadows

AAA Contact Phone: (707) 644-6612 Extension 1

AAA Contact Email: OMeadows@aaans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: Klesnewich@legalaidnap

CASES OPENED IN QUARTER
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER		
(Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	3	5	1	0
A2. Contracts/Warranties:	0	1	1	0
A3. Other Consumer/Finance:	0	3	1	0

**EMPLOYMENT**

B1. Discrimination:	1	0	0	0
B2. Other Employment:	0	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	2	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	0	0	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	0	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	3	3	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	1	0
E3. Other Housing:	3	4	1	1

**INCOME MAINTENANCE**

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Olivia Meadows

AAA Contact Phone: (707) 644-6612 Extension 1

AAA Contact Email: OMeadows@aaans.org

Provider Name: Legal Aid of Napa Valley

County(ies): Napa

Provider Contact Name: Kristi Lesnewich

Provider Contact Phone: 707-259-0579

Provider Contact Email: Klesnewich@legaidnapa

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	1	1
G3. Other Individual Rights:	1	1	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	11	2	14	0
H2. Advance Health Care Directives (AHCD):	1	0	0	0
H3. Financial Powers of Attorney:	4	1	2	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 33

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
26	24	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 271

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10-16-13	Napa Valley Mobile Home Park	Importance of end of life/end of capacity legal documents	Low income Seniors	30	2.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 29

AAA Name: *El Dorado County Area Agency on Aging*

AAA Contact Name: *Yasmin Hichborn*

AAA Contact Phone: *(530) 642-4833*

AAA Contact Email: *yasmin.hichborn@edcgov.us*

Provider Name: *Senior Legal Services*

County(ies): *El Dorado*

Provider Contact Name: *Diana Steele*

Provider Contact Phone: *(530) 621-6154*

Provider Contact Email: *Diana.steele@edcgov.us*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: (530) 642-4833

AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Diana Steele

Provider Contact Phone: (530) 621-6154

Provider Contact Email: Diana.steele@edcgov.us

### CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	24	13	8	0
A2. Contracts/Warranties:	6	3	2	0
A3. Other Consumer/Finance:	111	107	4	0

#### EMPLOYMENT

B1. Discrimination:	2	2	0	0
B2. Other Employment:	1	1	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	3	0	0
C2. Conservatorship:	5	5	0	0
C3. Other Family:	8	6	3	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	27	23	2	0
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	5	5	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	16	7	6	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	75	47	24	0
E3. Other Housing:	21	21	0	0

#### INCOME MAINTENANCE

F1. Social Security:	5	5	0	1
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	18	13	7	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: (530) 642-4833

AAA Contact Email: yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Diana Steele

Provider Contact Phone: (530) 621-6154

Provider Contact Email: Diana.steele@edcgov.us

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	28	20	6	1
G3. Other Individual Rights:	4	3	0	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	232	80	171	0
H2. Advance Health Care Directives (AHCD):	165	38	165	0
H3. Financial Powers of Attorney:	164	31	169	0
H4. Other Miscellaneous:	8	5	0	0

**TOTAL CASES OPENED IN QUARTER:** 936

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
443	567	4

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1302

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

#### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
10/10/13	Senior Center	Powers of Attorney	Seniors	12	3
10/17/13	Senior Center	Trusts and Wills	Seniors	25	3
10/24/13	Senior Center	Planning for Long Term Care	Seniors	12	3
11/21/13	Retirement Center	Powers of Attorney/POLST	Seniors	18	3

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 4

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 12

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

### CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

### CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

#### CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	8	4	1	0
A2. Contracts/Warranties:	10	2	1	1
A3. Other Consumer/Finance:	16	5	4	0

#### EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

#### FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	2	1	0	0
C3. Other Family:	1	0	0	0

#### HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	1	0	0
D2. Medicare:	4	3	0	0
D3. Other Health/Community Based Care:	0	0	0	0

#### HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	14	8	1	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	7	8	1	0
E3. Other Housing:	5	2	2	0

#### INCOME MAINTENANCE

F1. Social Security:	3	1	0	0
F2. Supplemental Security Income (SSI):	3	1	0	0
F3. Pensions/Retiree Benefits:	1	2	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	14	1	0	0
G3. Other Individual Rights:	3	0	2	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	23	11	3	0
H2. Advance Health Care Directives (AHCD):	7	1	4	0
H3. Financial Powers of Attorney:	13	2	5	0
H4. Other Miscellaneous:	17	10	2	0

**TOTAL CASES OPENED IN QUARTER:** 155

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
63	26	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 481

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
Oct	Modesto Center Plaza	Healthy Aging	Seniors	500	6
11/13	Lady of Fatima	Speaking	Seniors	40	2
Nov	Hughson Sr. Ctr	Safe Seminar	Seniors	50	4

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 3

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 12

##### INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
11/22-23	Monterey	Elder Law	Elder Law Attorneys	350	48

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 1

**California Legal Services (Title III B)**

**Provider Level Quarterly Report**

Fiscal Year: 2013-2014

Quarter: 2

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

---

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced / 559

Provider Contact Email: mneham@centralcallegal.

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
<b>CONSUMER/FINANCE</b>				
A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	1	0	0	0
<b>EMPLOYMENT</b>				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
<b>FAMILY</b>				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
<b>HEALTH/COMMUNITY BASED CARE</b>				
D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	2	0
<b>HOUSING</b>				
E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	2	6	0
E3. Other Housing:	2	1	1	0
<b>INCOME MAINTENANCE</b>				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced / 559

Provider Contact Email: mneham@centralcallegal.

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	9	2	1	2
G3. Other Individual Rights:	2	1	3	0

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	12	3	13	0
H2. Advance Health Care Directives (AHCD):	9	0	11	0
H3. Financial Powers of Attorney:	3	0	0	0
H4. Other Miscellaneous:	1	1	0	0

**TOTAL CASES OPENED IN QUARTER:** 40

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
10	37	2

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 482

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

##### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
12/19/2013	Green Acres Mobile Manor 1400 Meredith Ave. Gustine, CA 95322	Legal Services Clinic Services were performed by two attorneys from the Merced office	Rural, Greatest Economic Need, Lives alone.	13	5.5

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 1

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 6

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831-755-3425

AAA Contact Email: murrayphillipsK@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831.899.0492

Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

#### CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831-755-3425

AAA Contact Email: murrayphillipsK@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831.899.0492

Provider Contact Email: kellie@lssmc.net

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	9	7	2	0
A2. Contracts/Warranties:	9	9	0	0
A3. Other Consumer/Finance:	157	125	24	8

**EMPLOYMENT**

B1. Discrimination:	1	1	0	0
B2. Other Employment:	3	2	1	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	23	11	10	2
C2. Conservatorship:	1	0	1	0
C3. Other Family:	3	2	1	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	22	7	13	2
D2. Medicare:	26	10	12	4
D3. Other Health/Community Based Care:	0	0	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	59	32	19	8
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	12	6	4	2
E3. Other Housing:	5	3	2	0

**INCOME MAINTENANCE**

F1. Social Security:	14	9	3	2
F2. Supplemental Security Income (SSI):	11	5	3	3
F3. Pensions/Retiree Benefits:	6	3	1	2
F4. Other Income Maintenance:	0	0	0	0

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Kathleen Murray-Phillips

AAA Contact Phone: 831-755-3425

AAA Contact Email: murrayphillipsK@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini

Provider Contact Phone: 831.899.0492

Provider Contact Email: kellie@lssmc.net

#### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	5	1	4	0
G2. Elder Abuse/Neglect/Exploitation:	9	3	3	3
G3. Other Individual Rights:	20	10	7	3

#### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	38	27	5	6
H2. Advance Health Care Directives (AHCD):	19	9	10	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	25	11	11	3

**TOTAL CASES OPENED IN QUARTER:** 477

#### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
293	136	48

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 1480

#### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

**TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:** 0

**TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:** 0

**TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:** 0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Michele Timmerman

AAA Contact Phone: 661-868-1054

AAA Contact Email: [timmermanm@co.kern.ca.us](mailto:timmermanm@co.kern.ca.us)

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: [dmelton@gbla.org](mailto:dmelton@gbla.org)

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

### CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

#### CLIENT AGE

60-64:   
 65-74:   
 75-84:   
 85+:   
 Client Declined to Provide Information:   
 Total:

#### CLIENT GENDER

Male:   
 Female:   
 Client Declined to Provide Information:   
 Total:

#### OTHER CLIENT CHARACTERISTICS

Frail/Disabled:   
 Homebound:   
 Lives Alone:   
 Institutionalized:   
 Suspected Victim of Elder Abuse/Exploitation:   
 Limited English:   
 Rural:   
 Greatest Economic Need (Minority):   
 Greatest Economic Need (Non-Minority):   
 Greatest Economic Need (Minority Status Unknown):

#### CLIENT ETHNICITY

Hispanic/Latino:

#### CLIENT RACE

Two or More Races:   
 Caucasian:   
 African American:   
 Native American/Native Alaskan:   
 Asian/Pacific Islander  
     Asian Indian:   
     Cambodian:   
     Chinese:   
     Filipino:   
     Japanese:   
     Korean:   
     Laotian:   
     Vietnamese:   
     Guamanian:   
     Hawaiian:   
     Samoan:   
     Other Asian/Pacific Islander:   
 Race Unknown/Some Other Race:   
 Client Declined to Provide Information:   
 Total:

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Michele Timmerman

AAA Contact Phone: 661-868-1054

AAA Contact Email: [timmermanm@co.kern.ca.us](mailto:timmermanm@co.kern.ca.us)

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: [dmelton@gbla.org](mailto:dmelton@gbla.org)

<b>CASES OPENED IN QUARTER</b> (Total Cases Opened by Legal Problem Code)
--

<b>CASES CLOSED IN QUARTER</b> (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

**CONSUMER/FINANCE**

A1. Bankruptcy/Debt Collection:	19	13	3	0
A2. Contracts/Warranties:	3	1	0	0
A3. Other Consumer/Finance:	1	1	0	0

**EMPLOYMENT**

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

**FAMILY**

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	1	1	0	0

**HEALTH/COMMUNITY BASED CARE**

D1. Medi-Cal/Medicaid:	3	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0

**HOUSING**

E1. Landlord-Tenant (Subsidized or Private Housing):	21	14	5	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	9	7	4	1
E3. Other Housing:	6	7	0	0

**INCOME MAINTENANCE**

F1. Social Security:	7	5	3	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	2	0	0

# California Legal Services (Title III B)

## Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Michele Timmerman

AAA Contact Phone: 661-868-1054

AAA Contact Email: timmermanm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

### INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	6	1	1
G3. Other Individual Rights:	0	0	0	0

### MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	1	1	1	0
H3. Financial Powers of Attorney:	1	2	0	0
H4. Other Miscellaneous:	0	0	0	0

**TOTAL CASES OPENED IN QUARTER:** 90

### TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
68	17	4

**TOTAL ESTIMATED CASE WORK HOURS SPENT:** 294

### OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

#### INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
10/15/13	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center.	Kern County Senior Population	7	7.5
10/22/13	Delano, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures to seniors at the Homeless Consumers & Service Providers Outreach Event at the Community Connctin Center in Delano, CA.	Kern County Senior Population	40	4

## California Legal Services (Title III B)

### Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 2

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Michele Timmerman

AAA Contact Phone: 661-868-1054

AAA Contact Email: [timmermanm@co.kern.ca.us](mailto:timmermanm@co.kern.ca.us)

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: [dmelton@gbla.org](mailto:dmelton@gbla.org)

10/31/13	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed flyers at the Kern County Medicare Collaborative Meeting at Aging & Adult Services.	Other Service Providers of Kern County's Senior Population	50	2.5
11/19/13	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center.	Kern County Senior Population	6	7.5
12/17/13	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center.	Kern County Senior Population and other Service Providers of the Senior Population	5	7.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 29

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0