

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Jeanie Ren

AAA Contact Phone: 707-443-4363 Ext. 209

AAA Contact Email: jren@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt & Del Norte

Provider Contact Name: Marvin Samuels

Provider Contact Phone: 707-407-4133

Provider Contact Email: msamuels@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: **Jeanie Ren**

AAA Contact Phone: **707-443-4363 Ext. 209**

AAA Contact Email: **jren@a1aa.org**

Provider Name: **Legal Services of Northern California**

County(ies): **Humboldt & Del Norte**

Provider Contact Name: **Marvin Samuels**

Provider Contact Phone: **707-407-4133**

Provider Contact Email: **msamuels@lsnc.net**

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	5	3	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	5	5	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	9	5	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	2	2	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	12	11	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	13	7	5	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	13	8	0	0
E3. Other Housing:	0	0	0	0

INCOME MAINTENANCE

F1. Social Security:	3	2	0	2
F2. Supplemental Security Income (SSI):	1	1	0	1
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

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Fiscal Year: 2013-2014

Quarter: 3

PSA: 1

AAA Name: Area 1 Agency on Aging

AAA Contact Name: Jeanie Ren

AAA Contact Phone: 707-443-4363 Ext. 209

AAA Contact Email: jren@a1aa.org

Provider Name: Legal Services of Northern California

County(ies): Humboldt & Del Norte

Provider Contact Name: Marvin Samuels

Provider Contact Phone: 707-407-4133

Provider Contact Email: msamuels@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	44	28	0	0
H2. Advance Health Care Directives (AHCD):	8	7	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	2	0	0

TOTAL CASES OPENED IN QUARTER: 122

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
84	5	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 469

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/7/14	Eureka HSRC	Elder Law Clinic	Seniors	2	1
1/21/14	Eureka LSNC Office	Civil Clinic	Seniors	1	0.5
1/28/14	Eureka LSNC Office	Bankruptcy Clinic	Seniors	1	0.5
2/4/14	Eureka HSRC	Elder Law Clinic	Seniors	3	1.5
2/11/14	Eureka LSNC Office	Family Clinic	Seniors	2	1
2/18/14	Eureka LSNC Office	Civil Clinic	Seniors	1	0.5
2/25/14	Eureka LSNC Office	Bankruptcy Clinic	Seniors	2	1
2/27/14	Eureka HSRC	Presentation on Foreclosure & Medi-Cal rules	Seniors	25	3

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Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 1 AAA Name: Area 1 Agency on Aging

AAA Contact Name: Jeanie Ren AAA Contact Phone: 707-443-4363 Ext. 209 AAA Contact Email: jren@a1aa.org

Provider Name: Legal Services of Northern California County(ies): Humboldt & Del Norte

Provider Contact Name: Marvin Samuels Provider Contact Phone: 707-407-4133 Provider Contact Email: msamuels@lsnc.net

3/4/14	Eureka HSRC	Elder Law Clinic	Seniors	4	2
3/18/14	Eureka LSNC Office	Civil Clinic	Seniors	1	0.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 10

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel

AAA Contact Phone: 530-842-1687

AAA Contact Email: teri@psa2.org

Provider Name: Legal Services of Northern California

County(ies): Shasta, Lassen, Modoc, Trinity, Siski

Provider Contact Name: Cathy Ferrell

Provider Contact Phone: 530-241-3565

Provider Contact Email: cferrell@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

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Quarter: 3

PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel

AAA Contact Phone: 530-842-1687

AAA Contact Email: teri@psa2.org

Provider Name: Legal Services of Northern California

County(ies): Shasta, Lassen, Modoc, Trinity, Siski

Provider Contact Name: Cathy Ferrell

Provider Contact Phone: 530-241-3565

Provider Contact Email: cferrell@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	13	9	1	0
A2. Contracts/Warranties:	5	1	2	0
A3. Other Consumer/Finance:	0	1	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	2	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	45	30	5	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	13	6	0	0
E3. Other Housing:	1	1	0	0

INCOME MAINTENANCE

F1. Social Security:	1	1	0	0
F2. Supplemental Security Income (SSI):	4	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	1	1	0

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PSA: 2

AAA Name: PSA 2 Area Agency on Aging

AAA Contact Name: Teri Gabriel

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Provider Name: Legal Services of Northern California

County(ies): Shasta, Lassen, Modoc, Trinity, Siski

Provider Contact Name: Cathy Ferrell

Provider Contact Phone: 530-241-3565

Provider Contact Email: cferrell@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	0	2	0
G3. Other Individual Rights:	3	3	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 95

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
56	15	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 534

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2/6/14	Shasta Sr. Nutrition	OAPC	Organizations serving Sr's	15	2
2/22/14	Mt. Shasta Mall	Multicultural Fair	Participants and providers	60	5
2/27/14	EDD	Veterans Outreach	Veterans	10	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 9

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara S

Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

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Provider Contact Name: Jennifer Haffner or Barbara S

Provider Contact Phone: (530) 345-9491

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CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

	CASES CLOSED IN QUARTER		
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			
A1. Bankruptcy/Debt Collection:	12	8	3
A2. Contracts/Warranties:	5	1	1
A3. Other Consumer/Finance:	3	1	0
EMPLOYMENT			
B1. Discrimination:	0	0	0
B2. Other Employment:	0	0	0
FAMILY			
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	2	1	0
C2. Conservatorship:	1	1	0
C3. Other Family:	10	0	10
HEALTH/COMMUNITY BASED CARE			
D1. Medi-Cal/Medicaid:	12	8	2
D2. Medicare:	0	0	0
D3. Other Health/Community Based Care:	9	7	0
HOUSING			
E1. Landlord-Tenant (Subsidized or Private Housing):	34	19	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	21	14	3
E3. Other Housing:	0	0	0
INCOME MAINTENANCE			
F1. Social Security:	0	0	0
F2. Supplemental Security Income (SSI):	7	3	0
F3. Pensions/Retiree Benefits:	0	0	0
F4. Other Income Maintenance:	1	0	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 3

AAA Name: Adult Resource Center - Area 3 Agency on Aging

AAA Contact Name: Mary Neumann

AAA Contact Phone: 530-898-5961

AAA Contact Email: mneumann@csuchico.edu

Provider Name: Legal Services of Northern California

County(ies): Butte, Colusa, Glenn, Plumas, Teham

Provider Contact Name: Jennifer Haffner or Barbara S

Provider Contact Phone: (530) 345-9491

Provider Contact Email: jhaffner@LSNC.net or bse

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	3	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	20	13	3	0
H2. Advance Health Care Directives (AHCD):	3	3	2	0
H3. Financial Powers of Attorney:	3	0	0	0
H4. Other Miscellaneous:	5	4	0	0

TOTAL CASES OPENED IN QUARTER: 150

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
86	28	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 475

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/23/14	Tehama Co.	Telephone Meeting with HICAP	Seniors	2	1
1/31/14		Presentation to HICAP	All	5	2
2/6/14	Butte Co.	MDT Presentation	Providers	15	5
2/10/14	Plumas Co	Meeting with Mental Health	Providers	5	2
2/11/14	Butte Co.	2-1-1 Meeting	All	35	2
2/14/14	Butte Co.	APS Meeting	Seniors	3	1.5
2/19/14	Tehama Co.	Presentation at MDT Meeting	Providers	20	3
3/10/14	All	Preparation of Debt Relief materials	Seniors	10	1.5
3/19/14	Butte Co.	Presentation to Greater Chico Homeless Task Force	All	25	1.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 9

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 3

AAA Name: *Adult Resource Center - Area 3 Agency on Aging*

AAA Contact Name: *Mary Neumann*

AAA Contact Phone: *530-898-5961*

AAA Contact Email: *mneumann@csuchico.edu*

Provider Name: *Legal Services of Northern California*

County(ies): *Butte, Colusa, Glenn, Plumas, Teham*

Provider Contact Name: *Jennifer Haffner or Barbara S*

Provider Contact Phone: *(530) 345-9491*

Provider Contact Email: *jhaffner@LSNC.net or bse*

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/9/14	Butte Co.	Guardianship Clinic	Seniors	2	2
2/13/14	Butte Co.	Guardianship Clinic	Seniors	3	2
3/13/14	Butte Co.	Guardianship Clinic	Seniors	2	2
2/28/14	All Counties	Bankruptcy Clinic	All	5	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

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PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	8	2	2	0
A2. Contracts/Warranties:	2	2	2	0
A3. Other Consumer/Finance:	1	1	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	5	0	4	1
D2. Medicare:	1	1	2	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	6	2	3	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	13	5	3	3
E3. Other Housing:	4	1	0	0

INCOME MAINTENANCE

F1. Social Security:	7	1	2	1
F2. Supplemental Security Income (SSI):	3	0	1	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	0	0	0

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PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan, Program Manager

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Yuba Sutter Legal Center

County(ies): Sutter and Yuba

Provider Contact Name: Susan Townsend

Provider Contact Phone: (530) 742-8289

Provider Contact Email: susan@yslegal.comcastb

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	0	0	0
G3. Other Individual Rights:	0	4	3	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	3	0	0	0
H2. Advance Health Care Directives (AHCD):	12	0	0	0
H3. Financial Powers of Attorney:	8	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 78

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
19	22	5

TOTAL ESTIMATED CASE WORK HOURS SPENT: 648

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/14	Daughters of Leisure	YSLC services	seniors	102	1.5
1/30	Yuba County Senior Center	Medicare changes for 2014	seniors	20	2
2/10	Daughters of Leisure	Scams	seniors	105	1
2/20	Yuba County Senior Center	Scams	seniors	21	2.5
3/10	Daughters of Leisure	YSLC services	seniors	113	1
3/27	Yuba County Senior Center	Sweepstakes scams	seniors	19	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

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Quarter: 3

PSA: 4

AAA Name: *Area 4 Agency on Aging*

AAA Contact Name: *Jane Stan, Program Manager*

AAA Contact Phone: *916-486-1876*

AAA Contact Email: *jstan@a4aa.com*

Provider Name: *Yuba Sutter Legal Center*

County(ies): *Sutter and Yuba*

Provider Contact Name: *Susan Townsend*

Provider Contact Phone: *(530) 742-8289*

Provider Contact Email: *susan@yslegal.comcastb*

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	16	1	7	0
A2. Contracts/Warranties:	6	4	1	0
A3. Other Consumer/Finance:	4	3	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	1	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	28	13	6	4
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	5	2	2	0
E3. Other Housing:	0	0	0	0

INCOME MAINTENANCE

F1. Social Security:	3	2	0	0
F2. Supplemental Security Income (SSI):	2	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	2	3	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Yolo

Provider Contact Name: Alysa Meyer

Provider Contact Phone: 530-662-1065

Provider Contact Email: ameyer@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	7	1	0
H2. Advance Health Care Directives (AHCD):	7	3	3	0
H3. Financial Powers of Attorney:	0	0	1	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 93

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
45	24	4

TOTAL ESTIMATED CASE WORK HOURS SPENT: 160

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
3/5/14	Winters	Avoiding Scams	Seniors	4	4.5
3/6/14	Esparto	Maintaining Good Credit	Seniors	4	4.5
2/25/14	Knights Landing	Credit repair	Seniors	4	3.5
1/2/14	Esparto	Landlord/tenant & Mobile Home Rights & Responsibilities	Seniors	20	6.3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 19

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530.217.4026

Provider Contact Email: hwhitaker@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530.217.4026

Provider Contact Email: hwhitaker@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	22	19	0	0
A2. Contracts/Warranties:	16	13	0	0
A3. Other Consumer/Finance:	3	3	0	0

EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	2	2	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	2	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	2	2	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	5	3	0	0
D2. Medicare:	6	4	0	0
D3. Other Health/Community Based Care:	1	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	23	24	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	8	7	0	0
E3. Other Housing:	9	7	0	0

INCOME MAINTENANCE

F1. Social Security:	5	4	0	0
F2. Supplemental Security Income (SSI):	2	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530.217.4026

Provider Contact Email: hwhitaker@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	7	10	0	0
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	29	29	0	0
H2. Advance Health Care Directives (AHCD):	11	4	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	8	0	0

TOTAL CASES OPENED IN QUARTER: 163

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
149	0	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 596

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/2014	Auburn	Handle calls from Placer agencies requesting info on program services for Placer Older Adults and Placer PSAs	Older Adult Service Providers	3	1
01/2014	Auburn	Handle calls from adult children of seniors requesting info on Senior programs	Family of Seniors	4	2
01/2014	Auburn	Plan, prep for Presentations in Placer County	Families of Seniors	15	1.5
01/2014	Auburn	Update Sierra County contacts	Older Adult Service Providers	8	0.2
01/2014	Nevada County	Research, edit brochures, plan and prep for Scam & ID Theft presentation	All area seniors	185	2.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Legal Services of Northern California

County(ies): Nevada, Placer, Sierra

Provider Contact Name: W.H. (Herb) Whitaker

Provider Contact Phone: 530.217.4026

Provider Contact Email: hwhitaker@lsnc.net

01/21/14	Nevada County	Research, plan, prep for future Small Estate Administration presentation	All area seniors	35	2.5
01/24/14*	Lake Wildwood Nevada County	* PRESENTATION: Scam Prevention & ID Theft	Sons in Retirement	35	2.5
02/2014	Auburn	Handle calls from Placer families requesting info on Older Adult Program Services at MLRO	Families	5	2
02/2014	Senior Center Auburn	Meeting to discuss April presentation	Families of Institutionalized	20	2
02/2014*	Auburn Ravine Terrace	*PRESENTATION: LSNC Programs for Seniors*	Older Adult Service Providers	56	1
02/19/14*	Roseville	* PRESENTATION: LSNC Programs for Seniors and Families*	Veterans and their Families	60	2
02/20/14*	KAHI Radio Station	*PRESENTATION: LSNC Senior Programs*	Sierra Foothill Seniors	1000	5
03/2014	Auburn	Handle calls from Placer families requesting info on Older Adult Program Services at MLRO	Families	7	2
03/14/14*	Grass Valley	*PRESENTATION: Prevent Scams & Identity Theft	Hilltop Resident Seniors	40	6
03/19/14	Loyalton	Presentation Planning w/ Sierra Co. Agencies	Rural Seniors	15	4
03/19/14*	Roseville	*PRESENTATION: Criminal Record Expungement	Homeless people with criminal records	10	3
03/20/14	Nevada City	Confer with Cedar ridge manager and draft PSA	Cedar Ridge Apartments	35	2
03/21/14	Nevada City/Grass Valley	Edit Scam & Identity Theft Brochure/Distribute PSAs	Cedar Ridge Apartments	35	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 18

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 43

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	38	37	1	0
A2. Contracts/Warranties:	19	17	3	0
A3. Other Consumer/Finance:	19	17	5	0

EMPLOYMENT

B1. Discrimination:	1	1	0	0
B2. Other Employment:	2	2	1	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	15	15	1	0
C2. Conservatorship:	5	5	0	0
C3. Other Family:	15	17	0	2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	10	4	1	0
D2. Medicare:	9	4	0	0
D3. Other Health/Community Based Care:	7	4	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	46	40	6	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	25	25	1	0
E3. Other Housing:	1	1	1	0

INCOME MAINTENANCE

F1. Social Security:	8	6	2	0
F2. Supplemental Security Income (SSI):	3	3	0	0
F3. Pensions/Retiree Benefits:	7	6	2	2
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	11	11	1	0
G3. Other Individual Rights:	20	21	3	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	53	51	3	0
H2. Advance Health Care Directives (AHCD):	8	8	1	0
H3. Financial Powers of Attorney:	8	7	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 332

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
303	33	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 655

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/21/14	Cordova Senior	Consequences of Saying Yes	Seniors	3	2.7
1/22/14	LTC Ombudsman	Elder Abuse and Overview of SLH Services	Seniors	25	1.5
2/18/14	Cordova Senior	Scams Presentation	Seniors	1	1
2/18/14	Sunburst	Estate Planning	Seniors	6	3.6
2/20/14	Network Café	Overview of SLH Services	Service Providers	60	1.3
3/7/14	Family Law & Self-Help Conference	Overview of legal aid services	Service Providers	70	1.5
3/11/14	The Arbors Apartments, Sacramento	When You Really Can't Pay Your Bills	Seniors	2	2.4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 4

AAA Name: Area 4 Agency on Aging

AAA Contact Name: Jane Stan

AAA Contact Phone: 916-486-1876

AAA Contact Email: jstan@a4aa.com

Provider Name: Sacramento Senior Legal Services

County(ies): Sacramento

Provider Contact Name: Rachel Baca

Provider Contact Phone: 916-551-2144

Provider Contact Email: rbaca@lsnc.net

3/18/14	Cordova Senior	What To Do When Your Spouse or Partners Dies	Seniors	9	2.1
3/20/14	Normandy Parks Senior Apts	Overview of HRH, SLH and Hicap Services	Seniors	12	1.4
3/24	Foothill Farm Apts	Overview of SLH services	Seniors	1	1.3
3/25/14	Hurley Creek Senior Apts	Overview of HRH, SLH and Hicap Services	Seniors	10	1.4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 11

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 20

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Ana Bagtas*

AAA Contact Phone: *415-473-6947*

AAA Contact Email: *abagtas@co.marin.ca.us*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin County*

Provider Contact Name: *Jan Baldwin*

Provider Contact Phone: *(415) 492-0230 ext. 309*

Provider Contact Email: *jbaldwin@legaidmarin.o*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Ana Bagtas*

AAA Contact Phone: *415-473-6947*

AAA Contact Email: *abagtas@co.marin.ca.us*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin County*

Provider Contact Name: *Jan Baldwin*

Provider Contact Phone: *(415) 492-0230 ext. 309*

Provider Contact Email: *jbaldwin@legalaidsmarin.o*

CASES OPENED IN QUARTER
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER		
(Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	4	2	0	0
A2. Contracts/Warranties:	5	4	1	0
A3. Other Consumer/Finance:	1	0	0	0

EMPLOYMENT

B1. Discrimination:	1	0	0	0
B2. Other Employment:	2	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	6	4	2	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	12	0
D2. Medicare:	1	1	1	0
D3. Other Health/Community Based Care:	1	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	27	16	0	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	3	0	0
E3. Other Housing:	3	2	0	0

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	1	0	0
F3. Pensions/Retiree Benefits:	0	1	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 5

AAA Name: *Marin County Division of Aging and Adult Services*

AAA Contact Name: *Ana Bagtas*

AAA Contact Phone: *415-473-6947*

AAA Contact Email: *abagtas@co.marin.ca.us*

Provider Name: *Legal Aid of the North Bay*

County(ies): *Marin County*

Provider Contact Name: *Jan Baldwin*

Provider Contact Phone: *(415) 492-0230 ext. 309*

Provider Contact Email: *jbaldwin@legaidmarin.o*

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	3	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	14	12	1	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	4	2	0	0

TOTAL CASES OPENED IN QUARTER: 75

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
51	17	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 565

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			
A1. Bankruptcy/Debt Collection:	0	0	0
A2. Contracts/Warranties:	0	0	0
A3. Other Consumer/Finance:	16	12	1
EMPLOYMENT			
B1. Discrimination:	0	0	0
B2. Other Employment:	0	0	0
FAMILY			
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0
C2. Conservatorship:	0	0	0
C3. Other Family:	0	0	0
HEALTH/COMMUNITY BASED CARE			
D1. Medi-Cal/Medicaid:	0	0	0
D2. Medicare:	0	0	0
D3. Other Health/Community Based Care:	0	0	0
HOUSING			
E1. Landlord-Tenant (Subsidized or Private Housing):	13	8	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0
E3. Other Housing:	0	0	0
INCOME MAINTENANCE			
F1. Social Security:	0	0	0
F2. Supplemental Security Income (SSI):	14	6	5
F3. Pensions/Retiree Benefits:	0	0	0
F4. Other Income Maintenance:	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	6	2	0	2
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	8	7	0	0

TOTAL CASES OPENED IN QUARTER: 57

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
35	1	8

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1696

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
January 8,	LRCL	La Raza Centro Legal Senior Clinic	Elder	5	2
February 1	LRCL	La Raza Centro Legal Senior Clinic	Elder	6	2
February 1	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2
March 11,	LRCL	La Raza Centro Legal Senior Clinic	Elder	8	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
March 11,	Centro Latino Senior Center	Consumer Fraud, Estate Planning	Elders	27	8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: La Raza Centro Legal, Inc.

County(ies): San Francisco

Provider Contact Name: Carlos Osorio JD, LLM & Genevi

Provider Contact Phone: 415-553-3408

Provider Contact Email: cosorio@lrcl.org

March 20,	Bernal Heights Neighborhood Center.	Consumer Fraud, Public Benefits	Elders	34	8
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 16

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Americans Advancing Justice Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Americans Advancing Justice Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			
A1. Bankruptcy/Debt Collection:	0	0	0
A2. Contracts/Warranties:	0	0	0
A3. Other Consumer/Finance:	0	0	0
EMPLOYMENT			
B1. Discrimination:	1	0	0
B2. Other Employment:	2	0	2
FAMILY			
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0
C2. Conservatorship:	0	0	0
C3. Other Family:	0	0	0
HEALTH/COMMUNITY BASED CARE			
D1. Medi-Cal/Medicaid:	0	0	0
D2. Medicare:	0	0	0
D3. Other Health/Community Based Care:	0	0	0
HOUSING			
E1. Landlord-Tenant (Subsidized or Private Housing):	15	8	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0
E3. Other Housing:	0	0	0
INCOME MAINTENANCE			
F1. Social Security:	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0
F4. Other Income Maintenance:	18	15	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Americans Advancing Justice Asian Law Caucus

County(ies): San Francisco

Provider Contact Name: Irma Aronce, Grants and Admini

Provider Contact Phone: 415-896-1701

Provider Contact Email: irmaa@advancingjustice-

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	24	16	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	7	5	0	0

TOTAL CASES OPENED IN QUARTER: 67

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
47	0	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 424

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/11/14	Filipino Community Center	Senior Helping Senior Forum - Know Your Rights Training	Seniors	30	3
3/13/14	660 Lombard Street	Eviction Trends - Know Your Rights Training	Seniors	6	3
3/17/14	Bayanihan Center	Senior Helping Senior Forum - Know Your Rights Training	Seniors	30	3
3/29/14	Richmond Recreation Center, San Francisco	Townhall Meeting- Housing Rights - Workshop on landlord-tenant law	Neighborhood Residents	32	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco City and County

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: **Maria Guillen**

AAA Contact Phone: **415-355-6784**

AAA Contact Email: **maria.guillen@sfgov.org**

Provider Name: **Asian Pacific Islander Legal Outreach**

County(ies): **San Francisco City and County**

Provider Contact Name: **Esther Leong**

Provider Contact Phone: **(415) 567-6255**

Provider Contact Email: **eleong@apilegaloutreach.**

CASES OPENED IN QUARTER
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER		
(Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	1	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	4	1	0	0
C2. Conservatorship:	1	1	0	0
C3. Other Family:	3	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	14	6	0	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	0	0	0	0

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco City and County

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	19	9	0	6
G2. Elder Abuse/Neglect/Exploitation:	1	0	0	0
G3. Other Individual Rights:	14	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	3	1	0	0

TOTAL CASES OPENED IN QUARTER: 63

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
22	0	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 284

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/10/14	SF	Domestic Violence (DV) Outreach	Seniors	30	2
1/30/14	Visitation Valley – SF	DVC Outreach Event	Seniors	60	4
2/13/14	UC Hastings	DV, Sexual Assault, Human-Trafficking, Elder Abuse Outreach	Seniors	200	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/22/14	100 McAllister - SF	Legal Clinic	API Clients	8	3
2/26/14	100 McAllister - SF	Legal Clinic	API Clients	15	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Asian Pacific Islander Legal Outreach

County(ies): San Francisco City and County

Provider Contact Name: Esther Leong

Provider Contact Phone: (415) 567-6255

Provider Contact Email: eleong@apilegaloutreach.

3/26/14	100 McAllister - SF	Legal Clinic	API Clients	13	3
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 9

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	13	5	0	0
A2. Contracts/Warranties:	2	2	0	0
A3. Other Consumer/Finance:	0	1	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	1	1	0	0
C2. Conservatorship:	1	2	0	1
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	1	2	0	0
D3. Other Health/Community Based Care:	0	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	64	28	0	2
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	3	6	0	0
E3. Other Housing:	45	18	0	0

INCOME MAINTENANCE

F1. Social Security:	7	7	0	0
F2. Supplemental Security Income (SSI):	19	19	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 6

AAA Name: Department of Aging and Adult Services AAA

AAA Contact Name: Maria Guillen

AAA Contact Phone: 415-355-6784

AAA Contact Email: maria.guillen@sfgov.org

Provider Name: Legal Assistance to the Elderly

County(ies): San Francisco

Provider Contact Name: Howard M. Levy

Provider Contact Phone: (415) 538-3333 x307

Provider Contact Email: hlevy@laesf.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	14	19	0	2
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	4	0	1
H2. Advance Health Care Directives (AHCD):	4	1	0	0
H3. Financial Powers of Attorney:	4	3	0	0
H4. Other Miscellaneous:	15	7	0	0

TOTAL CASES OPENED IN QUARTER: 203

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
127	0	6

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1830

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: *Doreen A Gaedtke*

AAA Contact Phone: *925 602-4175*

AAA Contact Email: *dgaedtke@ehsd.cccounty.us*

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa*

Provider Contact Name: *Verna Haas*

Provider Contact Phone: *510-374-3712*

Provider Contact Email: *Verna.haas@ccsls.org*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="38"/>
65-74:	<input type="text" value="84"/>
75-84:	<input type="text" value="65"/>
85+:	<input type="text" value="28"/>
Client Declined to Provide Information:	<input type="text" value="2"/>
Total:	<input type="text" value="217"/>

CLIENT GENDER

Male:	<input type="text" value="68"/>
Female:	<input type="text" value="140"/>
Client Declined to Provide Information:	<input type="text" value="9"/>
Total:	<input type="text" value="217"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="93"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="65"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="0"/>
Limited English:	<input type="text" value="3"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="47"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="47"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="7"/>
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CLIENT RACE

Two or More Races:	<input type="text" value="12"/>
Caucasian:	<input type="text" value="123"/>
African American:	<input type="text" value="65"/>
Native American/Native Alaskan:	<input type="text" value="3"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="2"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="4"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="1"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="4"/>
Race Unknown/Some Other Race:	<input type="text" value="3"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="217"/>

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: *Doreen A Gaedtke*

AAA Contact Phone: *925 602-4175*

AAA Contact Email: *dgaedtke@ehsd.cccounty.us*

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa*

Provider Contact Name: *Verna Haas*

Provider Contact Phone: *510-374-3712*

Provider Contact Email: *Verna.haas@ccsls.org*

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	14	12	0	0
A2. Contracts/Warranties:	17	15	0	0
A3. Other Consumer/Finance:	21	21	1	0

EMPLOYMENT

B1. Discrimination:	2	1	0	0
B2. Other Employment:	1	1	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	2	3	0	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	5	6	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	3	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	40	36	1	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	3	0	0
E3. Other Housing:	12	9	1	0

INCOME MAINTENANCE

F1. Social Security:	5	3	0	0
F2. Supplemental Security Income (SSI):	0	1	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 7

AAA Name: *Aging and Adult Services Bureau-County Employment and Human Services Department*

AAA Contact Name: *Doreen A Gaedtke*

AAA Contact Phone: *925 602-4175*

AAA Contact Email: *dgaedtke@ehsd.cccounty.us*

Provider Name: *Contra Costa Senior Legal Services*

County(ies): *Contra Costa*

Provider Contact Name: *Verna Haas*

Provider Contact Phone: *510-374-3712*

Provider Contact Email: *Verna.haas@ccsls.org*

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	7	2	0
G3. Other Individual Rights:	8	5	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	28	23	0	0
H2. Advance Health Care Directives (AHCD):	3	3	0	0
H3. Financial Powers of Attorney:	5	3	0	0
H4. Other Miscellaneous:	36	27	4	0

TOTAL CASES OPENED IN QUARTER: 217

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
187	10	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1564

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
3/10/14	JFK	AHCD	Seniors	10	2
2/28/14		Elder Abuse	Providers	25	1

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/3/14	CCC Court	Workshop	Seniors	6	3
Tuesdays	CCC Court	Self-Help Clinic	Seniors	40	36
1/7/14	CCC Court	Workshop	Seniors	5	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 7 **AAA Name: Aging and Adult Services Bureau-County Employment and Human Services Department**

AAA Contact Name: **Doreen A Gaedtke** AAA Contact Phone: **925 602-4175** AAA Contact Email: **dgaedtke@ehsd.cccounty.us**

Provider Name: Contra Costa Senior Legal Services **County(ies): Contra Costa**

Provider Contact Name: **Verna Haas** Provider Contact Phone: **510-374-3712** Provider Contact Email: **Verna.haas@ccsls.org**

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650-573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650-573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	10	6	4	1
A2. Contracts/Warranties:	4	2	1	0
A3. Other Consumer/Finance:	0	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	45	27	8	6
D2. Medicare:	4	4	2	1
D3. Other Health/Community Based Care:	7	3	4	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	45	31	7	3
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	4	1	1	0
E3. Other Housing:	3	1	1	0

INCOME MAINTENANCE

F1. Social Security:	9	7	3	0
F2. Supplemental Security Income (SSI):	15	6	4	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	3	4	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650-573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

Provider Contact Name: M. Stacey Hawver

Provider Contact Phone: 650-517-8917

Provider Contact Email: mshawver@legalaidsmc.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	4	0	2
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	4	1	0	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN QUARTER: 163

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
97	36	15

TOTAL ESTIMATED CASE WORK HOURS SPENT: 896

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/16/14	Commission on Aging Network Providers Meeting	Presentation on Legal Aid services	Senior service providers	30	3
3/21/14	South San Francisco	South San Francisco Senior Health Fair	Seniors	450	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 8

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/8/14	Lesley Terrace, Belmont	Advance Health Care Directives & Powers of Attorney	Low-income seniors	35	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 8

AAA Name: San Mateo County Area Agency on Aging

AAA Contact Name: Michelle Makino

AAA Contact Phone: 650-573-3527

AAA Contact Email: mmakino@smcgov.org

Provider Name: Legal Aid Society of San Mateo County

County(ies): San Mateo

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Provider Contact Email: mshawver@legalaidsmc.

1/23/14	Crane Place, Menlo Park	Fraud & Scams	Low-income seniors	15	3
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 6

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea

Provider Contact Phone: (510) 832-3040

Provider Contact Email: tliu@lashicap.org / fdandr

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea

Provider Contact Phone: (510) 832-3040

Provider Contact Email: tliu@lashicap.org / fdandr

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	1	2	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	11	2	13	9

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	3	2	0	0
D2. Medicare:	11	11	5	0
D3. Other Health/Community Based Care:	1	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	2	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	1	1	0	0

INCOME MAINTENANCE

F1. Social Security:	12	11	1	0
F2. Supplemental Security Income (SSI):	14	15	3	4
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea

Provider Contact Phone: (510) 832-3040

Provider Contact Email: tliu@lashicap.org / fdandr

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	8	3	8	2
G2. Elder Abuse/Neglect/Exploitation:	37	19	15	14
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	1	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	1	0	3	0
H4. Other Miscellaneous:	3	5	0	0

TOTAL CASES OPENED IN QUARTER: 104

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
75	48	29

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2800

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
03/18/14	Northgate Terrace, Oakland	Health Fair	Seniors	52	5.25
03/20/14	St. Mary's Center, Oakland	Senior Fair	Seniors and Caregivers	0	2.75
03/22/14	Veteran's Memorial Building, Hayward	Health Fair	Seniors and Caregivers	125	6.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 15

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
01/07/14	Westlake Christian	Consumer Fraud: Tips for Protection and	Seniors and Senior Service	19	3.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: **Belinda Llaguno**

AAA Contact Phone: **510-577-3533**

AAA Contact Email: **bllaguno@acgov.org**

Provider Name: **Legal Assistance for Seniors**

County(ies): **Alameda**

Provider Contact Name: **Tracy Liu / Francel D'Andrea**

Provider Contact Phone: **(510) 832-3040**

Provider Contact Email: **tliu@lashicap.org / fdandr**

	Terrace, Oakland	Prevention	Providers		
01/07/14	Pleasanton Senior Center, Pleasanton	Health Care Reform and Medicare	Seniors and Senior Service Providers	5	5.25
01/08/14	Legal Assistance for Seniors, Oakland	General LAS	Senior Service Providers	8	1.75
01/09/14	Rosewood Terrace, Union City	Low Income Assistance: Help with Health Care Costs	Seniors and Senior Service Providers	65	4
01/13/14	Westlake Christian Terrace, Oakland	Health Reform and Medicare	Seniors and Senior Service Providers	34	5
01/13/14	Westlake Christian Terrace, Oakland	Low Income Assistance: Help with Health Care Costs	Seniors and Service	9	5.25
01/14/14	Mastick Senior Center, Alameda	Health Care Reform and Medicare	Seniors and Caregivers	19	6
01/17/14	Area Agency on Aging, Oakland	General LAS	Senior Service Providers	45	3.5
01/21/14	Hayward Area Senior Center, Hayward	Keeping Elders Safe: Elder Abuse and Legal Remedies	Seniors and Senior Service Providers	6	3.5
01/21/14	Mastick Senior Center, Alameda	Low Income Assistance: Help with Health Care Costs	Seniors	9	4.5
01/22/14	J.L. Richard Terrace and Evergreen, Oakland	CCI Cal MediConnect	Seniors and Senior Service Providers	38	4
01/23/14	San Leandro Senior Community Center, San Leandro	Create a Secure Future: Advance Health Care Directive	Seniors and Senior Service Providers	27	5.25
01/27/14	Eden Issei Terrace, Hayward	Low Income Assistance: Help with Health Care Costs	Seniors	10	4
01/28/14	Mastick Senior Center, Alameda	Seniors Guide to Public Benefits	Seniors	18	10.8
01/29/14	Wittenberg Manor, Hayward	Low Income Assistance: Help with Health Care Costs	Seniors and Senior Service Providers	26	3.5
01/31/14	California College of the Arts, Oakland	Keeping Elders Safe: Elder Abuse and Legal Remedies	Caregivers of Seniors	15	13
02/04/14	Hayward Area Senior Center, Hayward	Low Income Assistance: Help with Health Care Costs	Seniors and Senior Service Providers	0	4.5
02/05/14	Allen Temple Arms Senior Apartments, Oakland	CCI Cal MediConnect	Seniors and Caregivers	19	5.25

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: **Belinda Llaguno**

AAA Contact Phone: **510-577-3533**

AAA Contact Email: **bllaguno@acgov.org**

Provider Name: **Legal Assistance for Seniors**

County(ies): **Alameda**

Provider Contact Name: **Tracy Liu / Francel D'Andrea**

Provider Contact Phone: **(510) 832-3040**

Provider Contact Email: **tliu@lashicap.org / fdandr**

02/06/14	Temple Isreal of Alameda, Alameda	Keeping Elders Safe: Elder Abuse and Legal Remedies	Seniors	0	2.75
02/10/14	The Altheim, Oakland	CCI Cal MediConnect	Seniors and Senior Service Providers	17	4
02/10/14	St. Joseph's Senior Apartments, Oakland	General LAS	Seniors	6	4
02/18/14	City of Fremont, Fremont	General LAS	Senior Service Providers	11	5.5
02/18/14	Mastick Senior Center, Alameda	Consumer Fraud: Tips for Protection and Prevention	Seniors	4	0.5
02/19/14	Pleasanton Senior Center, Pleasanton	Low Income Assistance: Help with Health Care Costs	Senior Service Providers	9	6.5
02/19/14	Glenn Brook Terrace, Oakland	Create a Secure Future: Advance Health Care Directives	Seniors and Senior Service Providers	11	2.25
02/19/14	Pleasanton Senior Center, Pleasanton	Welcome to Medicare: Coverage and Options	Senior Service Providers	9	5.5
02/20/14	Kent Gardens Senior Community, San Lorenzo	Low Income Assistance: Help with Health Care Costs	Seniors	42	4.5
02/25/14	Mastick Senior Center, Alameda	Citizenship for Seniors: Guide to Public Benefits	Seniors	8	3.25
03/04/14	St. Mary's Garden, Oakland	CCI Cal MediConnect	Seniors	42	3.5
03/05/14	Broadmoor Plaza, San Leandro	Low Income Assistance: Help with Health Care Costs	Seniors and Senior Service Providers	21	4
03/07/14	North Oakland Senior Center, Oakland	The ABC's of LTC: Overview of Long Term Care	Seniors and Caregivers	11	4.25
03/07/14	UC Berkeley Retirement Center, Berkeley	The ABC's of LTC: Overview of Long Term Care	Seniors and Caregivers	125	9.5
03/08/14	A SAFE Place,	Keeping Elders Safe: Elder Abuse and Legal Remedies	Senior Service Providers	20	3.25
03/11/14	Vineyard Village Senior Housing, Livermore	Create a Secure Future: Advance Health Care Directives	Seniors and Senior Service Providers	17	3.75
03/19/14	California Endowment Oakland Conference Center,	Keeping Elders Safe: Elder Abuse and Legal Remedies	Senior Service Providers	31	5.25

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 9

AAA Name: Alameda County Area Agency on Aging

AAA Contact Name: Belinda Llaguno

AAA Contact Phone: 510-577-3533

AAA Contact Email: bllaguno@acgov.org

Provider Name: Legal Assistance for Seniors

County(ies): Alameda

Provider Contact Name: Tracy Liu / Francel D'Andrea

Provider Contact Phone: (510) 832-3040

Provider Contact Email: tliu@lashicap.org / fdandr

03/19/14	Alameda County Behavioral Health Care Services Vocational Program, Oakland	CCI Cal MediConnect	Seniors and Senior Service Providers	27	2.25
03/19/14	Alameda County Behavioral Health Care Services Vocational Program, Oakland	General LAS	Seniors	27	4.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 37

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 172

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: John Leonard

AAA Contact Phone: 408-350-3236

AAA Contact Email: jleonard@careaccess.biz

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

Total Unduplicated Client Count for Quarter: 415

Total Cases Closed in Quarter: 425

Total Units of Service for Quarter (Unit=1 Hour): 1768

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	77
65-74:	167
75-84:	124
85+:	47
Client Declined to Provide Information:	0
Total:	415

CLIENT GENDER

Male:	138
Female:	277
Client Declined to Provide Information:	0
Total:	415

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	184
Homebound:	13
Lives Alone:	65
Institutionalized:	6
Suspected Victim of Elder Abuse/Exploitation:	51
Limited English:	65
Rural:	4
Greatest Economic Need (Minority):	102
Greatest Economic Need (Non-Minority):	67
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	105
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CLIENT RACE

Two or More Races:	45
Caucasian:	271
African American:	16
Native American/Native Alaskan:	13
Asian/Pacific Islander	
Asian Indian:	7
Cambodian:	0
Chinese:	26
Filipino:	11
Japanese:	6
Korean:	3
Laotian:	0
Vietnamese:	7
Guamanian:	0
Hawaiian:	1
Samoan:	0
Other Asian/Pacific Islander:	2
Race Unknown/Some Other Race:	3
Client Declined to Provide Information:	4
Total:	415

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: John Leonard

AAA Contact Phone: 408-350-3236

AAA Contact Email: jleonard@careaccess.biz

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	15	15	0	0
A2. Contracts/Warranties:	9	9	0	0
A3. Other Consumer/Finance:	14	12	3	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	12	12	0	0
C2. Conservatorship:	9	9	0	0
C3. Other Family:	1	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	12	10	1	0
D2. Medicare:	10	7	3	2
D3. Other Health/Community Based Care:	14	13	0	1

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	44	46	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	4	4	0	0
E3. Other Housing:	23	21	0	0

INCOME MAINTENANCE

F1. Social Security:	16	17	0	0
F2. Supplemental Security Income (SSI):	24	16	8	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	4	5	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: John Leonard

AAA Contact Phone: 408-350-3236

AAA Contact Email: jleonard@careaccess.biz

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	51	33	6	11
G3. Other Individual Rights:	0	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	80	75	3	0
H2. Advance Health Care Directives (AHCD):	24	15	13	0
H3. Financial Powers of Attorney:	19	21	3	0
H4. Other Miscellaneous:	27	25	0	0

TOTAL CASES OPENED IN QUARTER: 415

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
371	40	14

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1714

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2/4/14 and	SALA Central Office in San Jose	Training for new SALA Intake Volunteers (volunteer attorneys and legal workers) that assist with service delivery	Volunteer attorneys and legal workers	2	6
2/24/14	Gardner Family Care Corporation at 160 Virginia St. in San Jose	Presentation on Seniors and Fair Housing Issues including how clients can access SALA's services and how Gardner staff can refer clients to us	Staff at senior mental health program at Gardner	8	3.5
3/24/13	Berryessa Community Center n	Presentation on SALA: Who We Are and What We Do, including how to maintain good legal health	Senior participants at the Berryessa Center	40	1
3/7/14 and	SALA Central Office	Preparation for Presentation to LTC Ombudsman Program which was subsequently rescheduled from March to April 2014	Staff and volunteers of LTC Ombudsman Program	0	2

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 10

AAA Name: Council on Aging, Silicon Valley

AAA Contact Name: John Leonard

AAA Contact Phone: 408-350-3236

AAA Contact Email: jleonard@careaccess.biz

Provider Name: Senior Adults Legal Assistance (SALA)

County(ies): Santa Clara County

Provider Contact Name: Georgia Bacil, SALA Directing At

Provider Contact Phone: (408) 295-5991

Provider Contact Email: gbacil@sala.org

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/14/14	Cupertino Senior Center	Presentation on Importance of Good Legal Health and Prevention of Elder Abuse	Senior Participants at Cupertino Senior Center	12	11
1/15/14	Los Gatos Senior Center	Presentation on Importance of Good Legal Health and Prevention of Elder Abuse	Widows Support Group at Los Gatos Center	13	11
1/21/14	Mountain View Senior Center	Presentation on Legal Planning for the Future – Do I Need a Will? Do I Need a Trust?	Participants at Mountain View Senior Center	40	3.5
1/23/14	Milpitas Senior Center	Presentation on Legal Planning for the Future – Do I Need a Will? Do I Need a Trust?	Participants at Milpitas Senior Center	23	2.5
1/29/14	John XXIII Senior Center n San Jose	Presentation on SALA: Who We Are and What We Do, including how to maintain good legal health (in English/Mandarin)	Senior participants at John XXIII Senior Center	20	6.5
2/24/14	South County Retirement Home in San Martin	Presentation on SALA: Who We Are and What We Do, including special emphasis on Advance Health Care Directives	Residents at retirement home	18	6.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvan

Provider Contact Phone: 209 644 2636

Provider Contact Email: lgal@elconcilio.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	62
65-74:	164
75-84:	82
85+:	29
Client Declined to Provide Information:	100
Total:	437

CLIENT GENDER

Male:	243
Female:	194
Client Declined to Provide Information:	0
Total:	437

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	194
Homebound:	0
Lives Alone:	112
Institutionalized:	1
Suspected Victim of Elder Abuse/Exploitation:	1
Limited English:	210
Rural:	1
Greatest Economic Need (Minority):	1
Greatest Economic Need (Non-Minority):	0
Greatest Economic Need (Minority Status Unknown):	0

CLIENT ETHNICITY

Hispanic/Latino:	275
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CLIENT RACE

Two or More Races:	0
Caucasian:	397
African American:	16
Native American/Native Alaskan:	0
Asian/Pacific Islander	
Asian Indian:	0
Cambodian:	0
Chinese:	2
Filipino:	4
Japanese:	0
Korean:	0
Laotian:	0
Vietnamese:	0
Guamanian:	0
Hawaiian:	0
Samoan:	0
Other Asian/Pacific Islander:	17
Race Unknown/Some Other Race:	0
Client Declined to Provide Information:	1
Total:	437

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvan

Provider Contact Phone: 209 644 2636

Provider Contact Email: lgal@elconcilio.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	5	0	5	0
A2. Contracts/Warranties:	1	0	1	0
A3. Other Consumer/Finance:	45	0	45	0

EMPLOYMENT

B1. Discrimination:	1	0	1	0
B2. Other Employment:	3	0	3	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	8	0	8	0
C2. Conservatorship:	1	0	1	0
C3. Other Family:	4	0	4	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	43	0	43	0
D2. Medicare:	11	0	11	0
D3. Other Health/Community Based Care:	29	0	29	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	16	0	16	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	0	3	0
E3. Other Housing:	30	0	30	0

INCOME MAINTENANCE

F1. Social Security:	19	0	19	0
F2. Supplemental Security Income (SSI):	8	0	8	0
F3. Pensions/Retiree Benefits:	3	0	3	0
F4. Other Income Maintenance:	37	0	37	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 11

AAA Name: San Joaquin County-Department of Aging and Community Services

AAA Contact Name: Barbara Parrish

AAA Contact Phone: 209-468-1422

AAA Contact Email: bparrish@sjgov.org

Provider Name: Council for the Spanish Speaking

County(ies): San Joaquin

Provider Contact Name: Leo Galvan

Provider Contact Phone: 209 644 2636

Provider Contact Email: lgal@elconcilio.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	0	3	0
G2. Elder Abuse/Neglect/Exploitation:	3	0	3	0
G3. Other Individual Rights:	14	0	14	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	53	0	53	0
H2. Advance Health Care Directives (AHCD):	11	0	11	0
H3. Financial Powers of Attorney:	19	0	19	0
H4. Other Miscellaneous:	216	0	216	0

TOTAL CASES OPENED IN QUARTER: 586

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
0	586	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 653

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/21/2014	El Concilio	Senior Disaster Preparedness Workshop/American Red Cross	Seniors	30	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Tom Hollcraft

Provider Contact Phone: 209-532-7632

Provider Contact Email: thollcraft@ccstockton.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Tom Hollcraft

Provider Contact Phone: 209-532-7632

Provider Contact Email: thollcraft@ccstockton.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	1	0	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	2	2	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	1	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	2	0	0	0
D3. Other Health/Community Based Care:	2	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	3	1	0	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	2	3	0	0

INCOME MAINTENANCE

F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	2	1	1	0
F3. Pensions/Retiree Benefits:	1	2	0	0
F4. Other Income Maintenance:	1	2	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 12

AAA Name: Area 12 Agency on Aging

AAA Contact Name: Doreen Schmidt

AAA Contact Phone: 209-532-6272

AAA Contact Email: dschmidt@area12.org

Provider Name: Catholic Charities

County(ies): Alpine, Amador, Calaveras, Mariposa,

Provider Contact Name: Tom Hollcraft

Provider Contact Phone: 209-532-7632

Provider Contact Email: thollcraft@ccstockton.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	0
G3. Other Individual Rights:	2	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	5	2	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	1	0	0
H4. Other Miscellaneous:	6	4	0	0

TOTAL CASES OPENED IN QUARTER: 36

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
25	1	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 73

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patty Talbott*

AAA Contact Phone: *831-688-0400*819*

AAA Contact Email: *pattyt@seniorscouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz & San Benito*

Provider Contact Name: *Creighton Anthony Mendivil*

Provider Contact Phone: *831-426-8824*

Provider Contact Email: *creightonmendivil@senio*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patty Talbott*

AAA Contact Phone: *831-688-0400*819*

AAA Contact Email: *pattyt@seniorscouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz & San Benito*

Provider Contact Name: *Creighton Anthony Mendivil*

Provider Contact Phone: *831-426-8824*

Provider Contact Email: *creightonmendivil@senio*

CASES OPENED IN QUARTER
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER		
(Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	11	6	2	0
A2. Contracts/Warranties:	8	1	3	0
A3. Other Consumer/Finance:	7	2	3	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	0	0	0
D2. Medicare:	2	0	0	0
D3. Other Health/Community Based Care:	4	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	26	7	3	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	3	1	2	0
E3. Other Housing:	18	7	5	1

INCOME MAINTENANCE

F1. Social Security:	10	2	3	0
F2. Supplemental Security Income (SSI):	2	0	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	1	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 13

AAA Name: *Seniors Council of Santa Cruz and San Benito Counties, Inc.*

AAA Contact Name: *Patty Talbott*

AAA Contact Phone: *831-688-0400*819*

AAA Contact Email: *pattyt@seniorscouncil.org*

Provider Name: *Senior Citizens Legal Services*

County(ies): *Santa Cruz & San Benito*

Provider Contact Name: *Creighton Anthony Mendivil*

Provider Contact Phone: *831-426-8824*

Provider Contact Email: *creightonmendivil@senio*

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	3	1	0	0
G3. Other Individual Rights:	2	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	9	0	8	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	6	3	1	0
H4. Other Miscellaneous:	1	0	0	1

TOTAL CASES OPENED IN QUARTER: 118

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
32	30	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1664

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: ADAM VINOGRADOFF

AAA Contact Phone: (559) 600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: CENTRAL CALIFORNIA LEGAL SERVICES, INC

County(ies): FRESNO & MADERA

Provider Contact Name: Kim Taing/Valerie Hanneman (Su) Provider Contact Phone: (559) 570-1230, (559) 570-1 Provider Contact Email: kim@centralcallegal.org/v

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: ADAM VINOGRADOFF

AAA Contact Phone: (559) 600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: CENTRAL CALIFORNIA LEGAL SERVICES, INC

County(ies): FRESNO & MADERA

Provider Contact Name: Kim Taing/Valerie Hanneman (Su) Provider Contact Phone: (559) 570-1230, (559) 570-1 Provider Contact Email: kim@centralcallegal.org/v

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	5	1	2	0
A2. Contracts/Warranties:	3	0	2	0
A3. Other Consumer/Finance:	4	1	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	3	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	1	1	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	58	34	15	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	7	1	2	0
INCOME MAINTENANCE				
F1. Social Security:	2	0	0	0
F2. Supplemental Security Income (SSI):	2	2	1	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	8	5	0	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 14

AAA Name: Fresno-Madera Area Agency on Aging

AAA Contact Name: ADAM VINOGRADOFF

AAA Contact Phone: (559) 600-4405

AAA Contact Email: avinogradoff@fmaaa.org

Provider Name: CENTRAL CALIFORNIA LEGAL SERVICES, INC

County(ies): FRESNO & MADERA

Provider Contact Name: Kim Taing/Valerie Hanneman (Su) Provider Contact Phone: (559) 570-1230, (559) 570-1 Provider Contact Email: kim@centralcallegal.org/v

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	5	0	0

TOTAL CASES OPENED IN QUARTER: 94

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
50	22	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 426

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Sharon DeMasters and Marla Philli

AAA Contact Phone: (559) 852-2824 & (559) 624-8

AAA Contact Email: Sharon.DeMasters@kccoa.or

Provider Name: Central California Legal Services, Inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 733-8770

Provider Contact Email: lyan@centralcallegal.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Sharon DeMasters and Marla Philli

AAA Contact Phone: (559) 852-2824 & (559) 624-8

AAA Contact Email: Sharon.DeMasters@kccoa.org

Provider Name: Central California Legal Services, Inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 733-8770

Provider Contact Email: lyan@centralcallegal.org

	CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)			
	CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)			
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)	
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	1	0	1	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	1	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	1	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	2	2	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	3	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	0	0	0
E3. Other Housing:	2	0	1	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Sharon DeMasters and Marla Philli

AAA Contact Phone: (559) 852-2824 & (559) 624-8

AAA Contact Email: Sharon.DeMasters@kccoa.or

Provider Name: Central California Legal Services, Inc.

County(ies): Kings

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 733-8770

Provider Contact Email: lyan@centralcallegal.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	1	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	2	1	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	2	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 25

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
7	4	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 80

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: Albert Cendejas and Marla Phillips

AAA Contact Phone: 559-624-8084 & (559) 624-80

AAA Contact Email: ACendejas@tularehhsa.org &

Provider Name: Central California Legal Services, Inc.

County(ies): Tulare County

Provider Contact Name: Lily Yan

Provider Contact Phone: (559) 733-8770

Provider Contact Email: lyan@centralcallegal.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Albert Cendejas and Marla Phillips**

AAA Contact Phone: **559-624-8084 & (559) 624-80**

AAA Contact Email: **ACendejas@tularehhsa.org &**

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Tulare County**

Provider Contact Name: **Lily Yan**

Provider Contact Phone: **(559) 733-8770**

Provider Contact Email: **lyan@centralcallegal.org**

		CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	12	0	1	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	3	0	0	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	9	1	0	1
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	3	0	0	0
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	30	14	7	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	6	2	2	0
E3. Other Housing:	5	0	1	0
INCOME MAINTENANCE				
F1. Social Security:	3	0	0	0
F2. Supplemental Security Income (SSI):	8	0	2	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	1	0	1	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 15

AAA Name: Kings/Tulare Area Agency on Aging

AAA Contact Name: **Albert Cendejas and Marla Phillips**

AAA Contact Phone: **559-624-8084 & (559) 624-80**

AAA Contact Email: **ACendejas@tularehhsa.org &**

Provider Name: **Central California Legal Services, Inc.**

County(ies): **Tulare County**

Provider Contact Name: **Lily Yan**

Provider Contact Phone: **(559) 733-8770**

Provider Contact Email: **lyan@centralcallegal.org**

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	1	5	1
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	39	0	9	0
H2. Advance Health Care Directives (AHCD):	14	0	1	0
H3. Financial Powers of Attorney:	15	0	1	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 158

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
18	30	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 340

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/30/14	Visalia Rescue Mission Community Center	Project Homeless: Inform potential clients of our services	Homeless/underserved seniors	200	2
3/1-3/18/1	N/A	Posting & distributing fliers re: Earlimart Small Estate Planning Clinic via mail & fax. Phone calls to schools, community groups, leaders, and churches.	Seniors in Earlimart & surrounding areas	0	4
3/18/14	Earlimart neighborhoods, businesses	Posting & distributing fliers re: Earlimart Small Estate Planning Clinic	Seniors in Earlimart & surround areas	50	5
3/19/14	N/A	Interview on Univision re: Small Estate Planning Clinic	Limited English seniors	10000	2
3/19/14	Earlimart Senior Center	Small Estate Planning Clinic	Seniors in Earlimart & surrounding areas	20	15

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 15

AAA Name: *Kings/Tulare Area Agency on Aging*

AAA Contact Name: *Albert Cendejas and Marla Phillips*

AAA Contact Phone: *559-624-8084 & (559) 624-80*

AAA Contact Email: *ACendejas@tularehhsa.org &*

Provider Name: *Central California Legal Services, Inc.*

County(ies): *Tulare County*

Provider Contact Name: *Lily Yan*

Provider Contact Phone: *(559) 733-8770*

Provider Contact Email: *lyan@centralcallegal.org*

3/27/14	N/A	Preparation & coordination with seniors coordinator at The Meadows (senior housing) for educational seminar on 4/24	Seniors in Visalia	91	0.5
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TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER:

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: (760) 746-8941 x122

Provider Contact Email: dalther@calindian.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: (760) 746-8941 x122

Provider Contact Email: dalther@calindian.org

CASES OPENED IN QUARTER
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER		
(Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	2	0	0	0
A2. Contracts/Warranties:	0	0	0	0
A3. Other Consumer/Finance:	0	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	1	1	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	1	1	0	0
E3. Other Housing:	0	0	0	0

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 16

AAA Name: Eastern Sierra Area Agency on Aging (ESAAA)

AAA Contact Name: Marilyn Mann

AAA Contact Phone: (760) 872-1727

AAA Contact Email: mmann@inyocounty.us

Provider Name: California Indian Legal Services

County(ies): Inyo & Mono

Provider Contact Name: Dorothy Alther

Provider Contact Phone: (760) 746-8941 x122

Provider Contact Email: dalther@calindian.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	0	1	0
H2. Advance Health Care Directives (AHCD):	3	1	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	2	1	0	0

TOTAL CASES OPENED IN QUARTER: 12

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
4	4	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 41

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
3/13/14	Toiyabe Elders Program Bishop, CA	Presentation to Elders at 2014 Winter Gathering on Advance Health Care Directives, Power of Attorneys, SSI and Per Capita Reporting.	Seniors	30	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: *joyce ellen lippman*

AAA Contact Phone: 805-925-9554

AAA Contact Email: *seniors@kcbx.net*

Provider Name: *Not Provided*

County(ies): *Not Provided*

Provider Contact Name: *Not Provided*

Provider Contact Phone: *Not Provided*

Provider Contact Email: *Not Provided*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: *joyce ellen lippman*

AAA Contact Phone: 805-925-9554

AAA Contact Email: *seniors@kcbx.net*

Provider Name: *Not Provided*

County(ies): *Not Provided*

Provider Contact Name: *Not Provided*

Provider Contact Phone: *Not Provided*

Provider Contact Email: *Not Provided*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	6	2	0	1
A2. Contracts/Warranties:	3	1	0	0
A3. Other Consumer/Finance:	6	4	1	0

EMPLOYMENT

B1. Discrimination:	1	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	0	0	0
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	3	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	9	2	2	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	5	2	1	0
E3. Other Housing:	6	4	0	0

INCOME MAINTENANCE

F1. Social Security:	4	1	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 17

AAA Name: AAA Central Coast Commission for Senior Citizens

AAA Contact Name: joyce ellen lippman

AAA Contact Phone: 805-925-9554

AAA Contact Email: seniors@kcbx.net

Provider Name: Not Provided

County(ies): Not Provided

Provider Contact Name: Not Provided

Provider Contact Phone: Not Provided

Provider Contact Email: Not Provided

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	6	1	3	0
G3. Other Individual Rights:	2	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	8	8	0	0
H2. Advance Health Care Directives (AHCD):	4	1	0	0
H3. Financial Powers of Attorney:	2	1	1	0
H4. Other Miscellaneous:	3	2	1	0

TOTAL CASES OPENED IN QUARTER: 72

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
33	10	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 207

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/7/14	SLO IHOP	SLO Kiwanis Morning Group	Seniors, retired professionals	15	1
1/13/14	Pismo Beach Coco's	Oceano Kiwanis	Active & retired Oceano community members	12	1
1/17/14	SLO Vet's Hall	County Commission on Aging	Senior Leaders	40	1
2/25/14	SLO Dept. of Social Services	SLSP Information & working together to help clients	APS Staff	6	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 18

AAA Name: *Ventura County Area Agency on Aging*

AAA Contact Name: *Brian Murphy*

AAA Contact Phone: *805-477-7305*

AAA Contact Email: *Chistine_voth@ventura.org*

Provider Name: *Grey Law of Ventura County Inc*

County(ies): *Ventura*

Provider Contact Name: *Mike Williams*

Provider Contact Phone: *805 658-2266*

Provider Contact Email: *Msw98488@aol.com*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 18

AAA Name: Ventura County Area Agency on Aging

AAA Contact Name: Brian Murphy

AAA Contact Phone: 805-477-7305

AAA Contact Email: Chistine_voth@ventura.org

Provider Name: Grey Law of Ventura County Inc

County(ies): Ventura

Provider Contact Name: Mike Williams

Provider Contact Phone: 805 658-2266

Provider Contact Email: Msw98488@aol.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	12	12	0	0
A3. Other Consumer/Finance:	83	71	10	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	33	33	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	12	12	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	14	11	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	6	6	0	0
E3. Other Housing:	0	0	0	0

INCOME MAINTENANCE

F1. Social Security:	22	21	1	0
F2. Supplemental Security Income (SSI):	18	16	2	0
F3. Pensions/Retiree Benefits:	11	11	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 18

AAA Name: *Ventura County Area Agency on Aging*

AAA Contact Name: *Brian Murphy*

AAA Contact Phone: *805-477-7305*

AAA Contact Email: *Chistine_voth@ventura.org*

Provider Name: *Grey Law of Ventura County Inc*

County(ies): *Ventura*

Provider Contact Name: *Mike Williams*

Provider Contact Phone: *805 658-2266*

Provider Contact Email: *Msw98488@aol.com*

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	31	31	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	78	78	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 320

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
302	13	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 348

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
Jan 13	Camarillo	Life Class	Seniors	23	3
Jan 27	Oxnard Sen Center	LIFE class	Seniors	20	3
Nov 18	TOaks City Hall	Grey Law	Seniors/Caregivers	30	4

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 10

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 19

AAA Name: *Community and Senior Services-County of Los Angeles AAA*

AAA Contact Name: *Anna Grigorian*

AAA Contact Phone: *213-738-2629*

AAA Contact Email: *agrigorian@css.lacounty.gov*

Provider Name: *Bet Tzedek*

County(ies): *Los Angeles*

Provider Contact Name: *Jerry Yu*

Provider Contact Phone: *(323) 549-5833*

Provider Contact Email: *jyu@bettzedek.org*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 19

AAA Name: Community and Senior Services-County of Los Angeles AAA

AAA Contact Name: Anna Grigorian

AAA Contact Phone: 213-738-2629

AAA Contact Email: agrigorian@css.lacounty.gov

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Jerry Yu

Provider Contact Phone: (323) 549-5833

Provider Contact Email: jyu@bettzedek.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

		CASES CLOSED IN QUARTER		
		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE				
A1. Bankruptcy/Debt Collection:	16	17	3	1
A2. Contracts/Warranties:	3	2	0	0
A3. Other Consumer/Finance:	5	6	2	0
EMPLOYMENT				
B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0
FAMILY				
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	18	1	12	0
C3. Other Family:	0	0	0	0
HEALTH/COMMUNITY BASED CARE				
D1. Medi-Cal/Medicaid:	5	3	1	0
D2. Medicare:	2	3	0	0
D3. Other Health/Community Based Care:	7	11	0	4
HOUSING				
E1. Landlord-Tenant (Subsidized or Private Housing):	11	7	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	17	11	2	0
E3. Other Housing:	2	2	0	0
INCOME MAINTENANCE				
F1. Social Security:	0	0	1	0
F2. Supplemental Security Income (SSI):	4	1	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 19

AAA Name: *Community and Senior Services-County of Los Angeles AAA*

AAA Contact Name: *Anna Grigorian*

AAA Contact Phone: *213-738-2629*

AAA Contact Email: *agrigorian@css.lacounty.gov*

Provider Name: *Bet Tzedek*

County(ies): *Los Angeles*

Provider Contact Name: *Jerry Yu*

Provider Contact Phone: *(323) 549-5833*

Provider Contact Email: *jyu@bettzedek.org*

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	2	0	0
G3. Other Individual Rights:	1	3	0	14

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	40	24	11	0
H2. Advance Health Care Directives (AHCD):	29	3	28	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	10	8	1	0

TOTAL CASES OPENED IN QUARTER: 172

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
104	64	19

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2087

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/4/14	Skirball Center	ID Theft	Seniors	56	2
2/11/14	Hawthorne Sr. Ctr.	Estate Planning	Seniors	52	2
3/11/14	Lynwood Sr. Ctr.	Estate Planning	Seniors	35	2
3/12/14	O'Melveny & Myers	Advance Planning	Attorneys	6	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 8

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Gabriella Garcia for Leslie Dunn

AAA Contact Phone: 909 891-9042

AAA Contact Email: Gabriella.Garcia@hss.sbcount

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Gabriella Garcia for Leslie Dunn

AAA Contact Phone: 909 891-9042

AAA Contact Email: Gabriella.Garcia@hss.sbcount

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	29	13	5	0
A2. Contracts/Warranties:	19	6	3	0
A3. Other Consumer/Finance:	8	5	0	0

EMPLOYMENT

B1. Discrimination:	1	0	1	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	14	8	4	0
C2. Conservatorship:	4	4	0	0
C3. Other Family:	7	4	1	2

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	2	1	0	2
D2. Medicare:	3	4	0	0
D3. Other Health/Community Based Care:	2	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	59	23	25	3
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	23	12	6	0
E3. Other Housing:	11	7	0	0

INCOME MAINTENANCE

F1. Social Security:	4	2	0	0
F2. Supplemental Security Income (SSI):	6	3	0	2
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	9	6	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Gabriella Garcia for Leslie Dunn

AAA Contact Phone: 909 891-9042

AAA Contact Email: Gabriella.Garcia@hss.sbcount

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	4	3	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	44	19	21	0
H2. Advance Health Care Directives (AHCD):	10	2	7	0
H3. Financial Powers of Attorney:	15	3	10	0
H4. Other Miscellaneous:	1	0	0	0

TOTAL CASES OPENED IN QUARTER: 275

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
126	84	9

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1032

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
3/4/2014	Ontario, CA	Kinship Support Services	Seniors	10	4.9
3/7/2014	St. Catherine's of Sienna Rialto, CA	Estate Planning Presentation	Seniors	25	14.1
3/13/2014	Trona Senior Center Trona, CA	Debt Collection Presentation	Seniors	6	14.5
3/28/2014	Inspire Multicultural Center San Bernardino, CA	Multicultural Event – staffed table and answered questions from attendees	Seniors and multicultural groups of all ages	400	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 38

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 20

AAA Name: San Bernardino County-Department of Aging and Adult Services

AAA Contact Name: Gabriella Garcia for Leslie Dunn

AAA Contact Phone: 909 891-9042

AAA Contact Email: Gabriella.Garcia@hss.sbcount

Provider Name: Inland Counties Legal Services, Inc.

County(ies): San Bernardino

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/15/2014	County of San Bernardino Department of Aging & Adult Services	Inland Counties Legal Services – Who We Are and What We Do – Questions & Answers	San Bernardino County Senior Affairs Council	25	4.8
2/26/2014	Option House San Bernardino	Elder Abuse & Family Law	Domestic Violence Advocates	6	0.5
3/31/2014	House of Ruth Pomona, CA (NOTE: Some of the DV Advocates attending this training work with DV clients residing in San Bernardino)	Elder Abuse & Family Law	Domestic Violence Advocates	30	0.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Nadine Hays

AAA Contact Phone: 951-867-3858

AAA Contact Email: NHays@co.riverside.ca.us

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Nadine Hays

AAA Contact Phone: 951-867-3858

AAA Contact Email: NHays@co.riverside.ca.us

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc

Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

	CASES CLOSED IN QUARTER		
	Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
CONSUMER/FINANCE			
A1. Bankruptcy/Debt Collection:	27	15	1
A2. Contracts/Warranties:	14	9	1
A3. Other Consumer/Finance:	2	2	0
EMPLOYMENT			
B1. Discrimination:	0	0	0
B2. Other Employment:	0	1	0
FAMILY			
C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	11	7	0
C2. Conservatorship:	0	0	0
C3. Other Family:	2	1	0
HEALTH/COMMUNITY BASED CARE			
D1. Medi-Cal/Medicaid:	6	6	0
D2. Medicare:	1	0	0
D3. Other Health/Community Based Care:	2	1	1
HOUSING			
E1. Landlord-Tenant (Subsidized or Private Housing):	19	9	7
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	9	4	1
E3. Other Housing:	3	2	0
INCOME MAINTENANCE			
F1. Social Security:	3	1	1
F2. Supplemental Security Income (SSI):	5	4	2
F3. Pensions/Retiree Benefits:	0	0	0
F4. Other Income Maintenance:	9	4	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 21

AAA Name: County of Riverside Office on Aging

AAA Contact Name: Nadine Hays

AAA Contact Phone: 951-867-3858

AAA Contact Email: NHays@co.riverside.ca.us

Provider Name: Inland Counties Legal Services, Inc.

County(ies): Riverside

Provider Contact Name: Irene C. Morales, Executive Direc Provider Contact Phone: (951) 368-2540

Provider Contact Email: imorales@icls.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	1	1	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	24	10	2	0
H2. Advance Health Care Directives (AHCD):	3	1	3	0
H3. Financial Powers of Attorney:	3	1	2	0
H4. Other Miscellaneous:	3	0	0	0

TOTAL CASES OPENED IN QUARTER: 147

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
79	22	14

TOTAL ESTIMATED CASE WORK HOURS SPENT: 520

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2/19/2014	Kay Cenicerros Senior Center Menifee, CA	Senior Event	Seniors	200	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 7

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/26/2014	Menifee, CA	CARE Team Collaborative Meeting	Service Providers	25	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 1

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="192"/>
65-74:	<input type="text" value="199"/>
75-84:	<input type="text" value="123"/>
85+:	<input type="text" value="29"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="543"/>

CLIENT GENDER

Male:	<input type="text" value="190"/>
Female:	<input type="text" value="353"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="543"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="217"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="367"/>
Institutionalized:	<input type="text" value="7"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="9"/>
Limited English:	<input type="text" value="88"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="134"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="84"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="95"/>
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CLIENT RACE

Two or More Races:	<input type="text" value="2"/>
Caucasian:	<input type="text" value="402"/>
African American:	<input type="text" value="11"/>
Native American/Native Alaskan:	<input type="text" value="6"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="2"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="12"/>
Filipino:	<input type="text" value="3"/>
Japanese:	<input type="text" value="4"/>
Korean:	<input type="text" value="16"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="35"/>
Guamanian:	<input type="text" value="2"/>
Hawaiian:	<input type="text" value="1"/>
Samoan:	<input type="text" value="1"/>
Other Asian/Pacific Islander:	<input type="text" value="43"/>
Race Unknown/Some Other Race:	<input type="text" value="3"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="543"/>

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	140	82	25	1
A2. Contracts/Warranties:	13	12	3	0
A3. Other Consumer/Finance:	9	4	2	0

EMPLOYMENT

B1. Discrimination:	5	3	0	0
B2. Other Employment:	69	37	12	5

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	48	38	4	2
C2. Conservatorship:	13	8	1	2
C3. Other Family:	15	12	0	1

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	22	18	5	2
D2. Medicare:	20	12	1	0
D3. Other Health/Community Based Care:	45	24	5	2

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	125	87	14	5
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	21	9	8	0
E3. Other Housing:	25	21	0	0

INCOME MAINTENANCE

F1. Social Security:	28	18	0	0
F2. Supplemental Security Income (SSI):	42	16	4	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	9	8	0	1

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	5	3	0	0
G3. Other Individual Rights:	13	11	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	44	31	1	0
H2. Advance Health Care Directives (AHCD):	14	6	2	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	30	27	0	0

TOTAL CASES OPENED IN QUARTER: 756

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
488	89	21

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1480

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/12/14	Irvine	Farmer's Market	Community	50	4
2/1/14	Irvine	Tax Fair	Community	10	5
2/9/14	Irvine	Clinic in the Park	Community	55	5
3/15/14	Santa Ana	We Connect	Community	75	7
3/19/14	Fountain Valley	Health	Seniors	40	2
3/23	Buena Park	Health Fair	Community	82	7

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 30

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 22

AAA Name: Orange County Office on Aging

AAA Contact Name: Helen Grange

AAA Contact Phone: 714-480-6482

AAA Contact Email: helen.grange@occr.ocgov.co

Provider Name: Legal Aid Society of Orange County

County(ies): Orange

Provider Contact Name: William Wise

Provider Contact Phone: (714) 571-5244

Provider Contact Email: bwise@legal-aid.com

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/16/14	Orange	Fraud, Fraud & More Fraud	Retirees	12	6
2/11/14	Garden Grove	Social Security	Attorneys	12	3
2/13/14	Los Alamitos	AHCD's	Seniors	18	2
2/19/14	Anaheim	AHCD's	Seniors	24	15
2/4/14	Irvine	SSI	Law Students	8	4
3/21/14	Orange	Limited Conservatorships	Community	25	8

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-8772 x202*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="154"/>
65-74:	<input type="text" value="306"/>
75-84:	<input type="text" value="253"/>
85+:	<input type="text" value="103"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input style="background-color: #e0f0ff;" type="text" value="816"/>

CLIENT GENDER

Male:	<input type="text" value="272"/>
Female:	<input type="text" value="544"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input style="background-color: #e0f0ff;" type="text" value="816"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="193"/>
Homebound:	<input type="text" value="1"/>
Lives Alone:	<input type="text" value="425"/>
Institutionalized:	<input type="text" value="3"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="18"/>
Limited English:	<input type="text" value="25"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="25"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="56"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="0"/>

CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="42"/>
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CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="591"/>
African American:	<input type="text" value="62"/>
Native American/Native Alaskan:	<input type="text" value="6"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="1"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="3"/>
Filipino:	<input type="text" value="10"/>
Japanese:	<input type="text" value="5"/>
Korean:	<input type="text" value="2"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="17"/>
Race Unknown/Some Other Race:	<input type="text" value="66"/>
Client Declined to Provide Information:	<input type="text" value="53"/>
Total:	<input style="background-color: #e0f0ff;" type="text" value="816"/>

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-8772 x202*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	39	28	11	0
A2. Contracts/Warranties:	56	46	10	0
A3. Other Consumer/Finance:	23	16	7	0

EMPLOYMENT

B1. Discrimination:	2	1	1	0
B2. Other Employment:	6	4	2	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	31	21	10	0
C2. Conservatorship:	5	4	1	0
C3. Other Family:	7	6	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	18	15	3	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	5	5	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	76	58	18	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	35	26	9	0
E3. Other Housing:	47	37	10	0

INCOME MAINTENANCE

F1. Social Security:	21	16	5	0
F2. Supplemental Security Income (SSI):	13	9	4	0
F3. Pensions/Retiree Benefits:	4	4	0	0
F4. Other Income Maintenance:	11	7	4	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-8772 x202*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	3	2	1	0
G2. Elder Abuse/Neglect/Exploitation:	15	12	3	0
G3. Other Individual Rights:	93	78	15	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	190	116	74	0
H2. Advance Health Care Directives (AHCD):	7	2	5	0
H3. Financial Powers of Attorney:	31	16	15	0
H4. Other Miscellaneous:	78	43	35	0

TOTAL CASES OPENED IN QUARTER: 816

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
572	244	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1213

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
02/14/14	Casa Del Prado	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse	Foster Grandparent Program	65	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/21/14	Coco's Restaurant	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse	Senior Community Organizations	20	1.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 23

AAA Name: *Aging & Independence Services of San Diego Aging and Independence Services*

AAA Contact Name: *Marilyn Driscoll*

AAA Contact Phone: *858-505-6533*

AAA Contact Email: *Marilyn.driscoll@sdcounty.ca*

Provider Name: *Elder Law & Advocacy*

County(ies): *San Diego*

Provider Contact Name: *Pablo Corona*

Provider Contact Phone: *858-565-8772 x202*

Provider Contact Email: *pcorona@seniorlaw-sd.or*

1/30/14	College Avenue	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse	Seniors 60+	25	2
3/18/14	Women's Museum	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse	Seniors 60+	8	1.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 3

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Sherry Leon

AAA Contact Phone: 760-339-6450

AAA Contact Email: sherryleon@co.imperial.ca.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 x202

Provider Contact Email: pcorona@seniorlaw-sd.or

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Sherry Leon

AAA Contact Phone: 760-339-6450

AAA Contact Email: sherryleon@co.imperial.ca.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 x202

Provider Contact Email: pcorona@seniorlaw-sd.or

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	0	0	0	0
A2. Contracts/Warranties:	3	2	1	0
A3. Other Consumer/Finance:	2	2	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	2	1	1	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	6	4	2	0

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 24

AAA Name: Imperial County Area Agency on Aging

AAA Contact Name: Sherry Leon

AAA Contact Phone: 760-339-6450

AAA Contact Email: sherryleon@co.imperial.ca.us

Provider Name: Elder Law & Advocacy

County(ies): Imperial

Provider Contact Name: Pablo Corona

Provider Contact Phone: 760-439-2535 x202

Provider Contact Email: pcorona@seniorlaw-sd.or

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	16	3	13	0
H2. Advance Health Care Directives (AHCD):	1	0	1	0
H3. Financial Powers of Attorney:	2	0	2	0
H4. Other Miscellaneous:	11	10	1	0

TOTAL CASES OPENED IN QUARTER: 43

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
22	21	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 86

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/29/2014	National Guard Armory	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse	Seniors 60+	250	5
2/12/2014	Calexico Community Center	Elder Law, Senior Legal Services, Conservatorships, Wills and Elder Abuse	Seniors 60+	30	2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 7

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Jerry Yu

Provider Contact Phone: (323) 549-5833

Provider Contact Email: jyu@bettzedek.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Jerry Yu

Provider Contact Phone: (323) 549-5833

Provider Contact Email: jyu@bettzedek.org

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	25	27	2	5
A2. Contracts/Warranties:	5	3	1	0
A3. Other Consumer/Finance:	11	6	1	1

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	12	6	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	13	5	15	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	5	4	2	2
D2. Medicare:	2	1	0	0
D3. Other Health/Community Based Care:	9	13	1	4

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	23	10	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	17	17	1	1
E3. Other Housing:	4	2	0	0

INCOME MAINTENANCE

F1. Social Security:	3	5	0	0
F2. Supplemental Security Income (SSI):	14	1	1	3
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	5	4	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 25

AAA Name: City of Los Angeles-Department of Aging

AAA Contact Name: Francisco Guillermo

AAA Contact Phone: 213-202-5622

AAA Contact Email: francisco.guillermo@lacity.or

Provider Name: Bet Tzedek

County(ies): Los Angeles

Provider Contact Name: Jerry Yu

Provider Contact Phone: (323) 549-5833

Provider Contact Email: jyu@bettzedek.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	5	4	0	0
G2. Elder Abuse/Neglect/Exploitation:	11	3	1	0
G3. Other Individual Rights:	11	22	8	42

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	22	11	11	0
H2. Advance Health Care Directives (AHCD):	21	5	11	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	9	8	0	0

TOTAL CASES OPENED IN QUARTER: 227

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
157	57	58

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2384

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/30/14	Los Angeles	Holocaust survivor needs	Community Leaders	10	2
3/26/14	Norwalk DPSS	Real Estate & Foreclosures	Social Workers	20	4

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 2

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 6

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/4/14	West Hills Hospital	Elder/Domestic Abuse	Healthy 2 You group	12	1.5
2/16/14	Glendale	Estate Planning	Temple Sinai	15	3
2/26/14	Bet Tzedek	Debtors' Rights	Clients	40	4

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 25

AAA Name: *City of Los Angeles-Department of Aging*

AAA Contact Name: **Francisco Guillermo**

AAA Contact Phone: **213-202-5622**

AAA Contact Email: *francisco.guillermo@lacity.or*

Provider Name: **Bet Tzedek**

County(ies): **Los Angeles**

Provider Contact Name: **Jerry Yu**

Provider Contact Phone: **(323) 549-5833**

Provider Contact Email: *jyu@bettzedek.org*

2/27/14	L.A. Law Library	Hiring an Attorney	Gen. Public	45	10
3/3/14	North Hollywood Day Labor Ctr.	Employment Rights	Gen. Public	14	1
3/4/14	CARECEN Day Labor Ctr.	Employment Rights	Gen. Public	19	1

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Mike Parkinson

AAA Contact Phone: 707-262-4502

AAA Contact Email: mparkinson@dss.co.lake.ca.u

Provider Name: Legal Services of Northern California

County(ies): Lake and Mendocino

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Mike Parkinson

AAA Contact Phone: 707-262-4502

AAA Contact Email: mparkinson@dss.co.lake.ca.u

Provider Name: Legal Services of Northern California

County(ies): Lake and Mendocino

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	5	4	0	0
A2. Contracts/Warranties:	1	0	1	0
A3. Other Consumer/Finance:	4	4	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	6	3	1	0
D2. Medicare:	1	1	0	0
D3. Other Health/Community Based Care:	2	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	33	23	2	1
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	2	2	2	1
E3. Other Housing:	0	0	0	0

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	4	3	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	1	1	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Mike Parkinson

AAA Contact Phone: 707-262-4502

AAA Contact Email: Mparkinson@dss.co.lake.ca.u

Provider Name: Legal Services of Northern California

County(ies): Lake and Mendocino

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	1	1	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	0	1
G3. Other Individual Rights:	11	7	4	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	1	1	0	0
H2. Advance Health Care Directives (AHCD):	5	5	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 79

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
58	10	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 344

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
02/19/14	Action Network	Sent flyers and brochures	Seniors/Families	50	1
3/18/14	Law Library, Lakeport	Delivered flyers and brochures	Seniors	50	1.5
1/21/14	Lakeport	Multi-Disciplinary Team Meeting	Service Providers	5	1.5
1/23/14	Ukiah	Multi-Disciplinary Team Meeting	Service Providers	6	1
2/20/14	Ukiah	Multi-Disciplinary Team Meeting	Service Providers	5	1
3/20/14	Ukiah	Multi-Disciplinary Team Meeting	Service Providers	5	1
3/7/14	Ukiah	Clean State Clinic	Re-Entry Persons	2	5
3/8/14	Kelseyville	Clean State Clinic	Re-Entry Persons	9	5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 8

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 17

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 26

AAA Name: Mendocino County AAA-Department of Social Services

AAA Contact Name: Mike Parkinson

AAA Contact Phone: 707-262-4502

AAA Contact Email: mparkinson@dss.co.lake.ca.u

Provider Name: Legal Services of Northern California

County(ies): Lake and Mendocino

Provider Contact Name: Angelica M. Millan

Provider Contact Phone: 707-513-1023

Provider Contact Email: amillan@lsnc.net

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
2/19/14	Coastal Seniors	Advanced Health Care Directives	Seniors	50	10
3/10/14	Creekside Apts	AHCDs	Seniors	8	1
3/12/14	Jack Simpson Apts	AHCDs	Seniors	9	1
3/13/14	Walnut Village Apts	AHCDs	Seniors	9	1
3/14/14	Lenore St. Apts.	AHCDs	Seniors/Caregivers	7	1
3/25/14	Boonville Senior Ctr	AHCDs	Seniors	35	3.5

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 6

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 18

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp

AAA Contact Phone: 707-565-5982

AAA Contact Email: trepp@schsd.org

Provider Name: Council on Aging

County(ies): Sonoma

Provider Contact Name: Maria Keene or Barbara J Swary Provider Contact Phone: 707-525-0143 X 143 and 70 Provider Contact Email: bswary@councilonaging.

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="48"/>
65-74:	<input type="text" value="65"/>
75-84:	<input type="text" value="56"/>
85+:	<input type="text" value="35"/>
Client Declined to Provide Information:	<input type="text" value="45"/>
Total:	<input type="text" value="249"/>

CLIENT GENDER

Male:	<input type="text" value="72"/>
Female:	<input type="text" value="177"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input type="text" value="249"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="62"/>
Homebound:	<input type="text" value="40"/>
Lives Alone:	<input type="text" value="86"/>
Institutionalized:	<input type="text" value="7"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="13"/>
Limited English:	<input type="text" value="33"/>
Rural:	<input type="text" value="104"/>
Greatest Economic Need (Minority):	<input type="text" value="18"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="68"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="14"/>

CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="27"/>
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CLIENT RACE

Two or More Races:	<input type="text" value="13"/>
Caucasian:	<input type="text" value="231"/>
African American:	<input type="text" value="0"/>
Native American/Native Alaskan:	<input type="text" value="0"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="0"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="0"/>
Filipino:	<input type="text" value="0"/>
Japanese:	<input type="text" value="0"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="0"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="0"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="0"/>
Race Unknown/Some Other Race:	<input type="text" value="3"/>
Client Declined to Provide Information:	<input type="text" value="2"/>
Total:	<input type="text" value="249"/>

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp

AAA Contact Phone: 707-565-5982

AAA Contact Email: trepp@schsd.org

Provider Name: Council on Aging

County(ies): Sonoma

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143 and 70

Provider Contact Email: bswary@councilonaging.

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	18	15	3	0
A2. Contracts/Warranties:	8	6	2	0
A3. Other Consumer/Finance:	19	14	5	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	2	2	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	3	0	0
C2. Conservatorship:	7	7	0	0
C3. Other Family:	1	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	4	4	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	0	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	14	12	2	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	12	11	2	0
E3. Other Housing:	7	6	1	0

INCOME MAINTENANCE

F1. Social Security:	4	3	1	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	3	2	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp

AAA Contact Phone: 707-565-5982

AAA Contact Email: trepp@schsd.org

Provider Name: Council on Aging

County(ies): Sonoma

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143 and 70

Provider Contact Email: bswary@councilonaging.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	4	2	2	0
G3. Other Individual Rights:	26	25	1	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	109	77	24	0
H2. Advance Health Care Directives (AHCD):	62	10	23	0
H3. Financial Powers of Attorney:	62	18	19	0
H4. Other Miscellaneous:	17	10	7	0

TOTAL CASES OPENED IN QUARTER: 384

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
229	94	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 624

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/6, 2/4, 3/	Rohnert Park Senior Center	Legal Clinic (attorney-la)	Seniors	10	8
1/21, 2/18,	Sebastopol Senior Center	Legal Clinic (attorney-br)	Seniors	1	1
1/13, 2/10,	Petaluma Senior Center	Legal Clinic (attorney-br)	Seniors	6	6
1/13, 2/10,	Petaluma Senior Center	Legal clinic (attorney-mk)	Seniors	10	9
1/16, 2/20,	Sebastopol Senior Center	Legal clinic (attorney-mk)	Seniors	3	5
1/6, 2/4, 3/	Rohnert Park Senior Center	Legal Clinic (attorney-la)	Seniors	10	8

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 15

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 27

AAA Name: Sonoma County Area Agency on Aging

AAA Contact Name: Tracy Repp

AAA Contact Phone: 707-565-5982

AAA Contact Email: trepp@schsd.org

Provider Name: Council on Aging

County(ies): Sonoma

Provider Contact Name: Maria Keene or Barbara J Swary

Provider Contact Phone: 707-525-0143 X 143 and 70

Provider Contact Email: bswary@councilonaging.

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER:

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
<input style="width: 50px;" type="text" value="2/20/2014"/>	<input style="width: 150px;" type="text" value="Burbank Heights
Senior Apartments
7777 Bodega
Avenue, Sebastopol"/>	<input ,="" esq."="" keene="" maria="" style="width: 200px;" type="text" value="Estate Planning, AHCD's and Consumer
Fraud Protection"/>	<input style="width: 150px;" type="text" value="Seniors 60+ in community,
unable to travel to Santa Rosa"/>	<input style="width: 50px;" type="text" value="35"/>	<input style="width: 50px;" type="text" value="3"/>
<input style="width: 50px;" type="text" value="3/6/2014"/>	<input style="width: 150px;" type="text" value="Kaiser Facility 3950
Old Redwood
Highway, Santa Rosa"/>	<input esq."="" keene,="" maria="" style="width: 200px;" type="text" value="Legal Seminar – Estate Planning – Living
Trusts and AHCD's" w=""/>	<input style="width: 150px;" type="text" value="American Lung Association, Better
Breathers Club, Living with COPD"/>	<input style="width: 50px;" type="text" value="15"/>	<input style="width: 50px;" type="text" value="3"/>

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER:

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 28

AAA Name: *Napa and Solano County AAA*

AAA Contact Name: *Olivia K. Meadows*

AAA Contact Phone: **707.644.6612 ext. 11**

AAA Contact Email: *omeadows@aaans.org*

Provider Name: *Legal Services of Northern California*

County(ies): *Solano*

Provider Contact Name: *Robert Stalker / Angela Greer*

Provider Contact Phone: **707-643-0054**

Provider Contact Email: *Vallejo-Office@lsnc.net*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Olivia K. Meadows

AAA Contact Phone: 707.644.6612 ext. 11

AAA Contact Email: omeadows@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker I Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-Office@lsnc.net

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	2	2	2	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	3	2	1	0

EMPLOYMENT

B1. Discrimination:	1	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	0	0	0
C2. Conservatorship:	4	0	0	0
C3. Other Family:	3	2	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	6	3	0	0
D2. Medicare:	46	1	0	0
D3. Other Health/Community Based Care:	6	1	1	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	1	22	15	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	2	2	1	0
E3. Other Housing:	4	1	0	1

INCOME MAINTENANCE

F1. Social Security:	0	1	0	0
F2. Supplemental Security Income (SSI):	8	1	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	0	4	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Olivia K. Meadows

AAA Contact Phone: 707.644.6612 ext. 11

AAA Contact Email: omeadows@aaans.org

Provider Name: Legal Services of Northern California

County(ies): Solano

Provider Contact Name: Robert Stalker / Angela Greer

Provider Contact Phone: 707-643-0054

Provider Contact Email: Vallejo-Office@lsnc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	0	0	0	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	0	0	0	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	0	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 90

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
43	24	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 524

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
11/25/2014	Solano County	Outreach at Fairfield Community Center	Seniors	25	5
2/5/2014	Vallejo	Outreach to Florence Douglas Senior	Seniors	5	3
2/19/2014	Vallejo	Outreach at Jesse Bethel for Law Issues Affecting Seniors & Family	Seniors	110	7
3/6/2014	Vallejo	Outreach to Florence Douglas Senior	Seniors	4	3
3/25/2014	Vallejo	Outreach to Florence Douglas Senior	Seniors	5	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 5

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 28

AAA Name: *Napa and Solano County AAA*

AAA Contact Name: *Olivia K. Meadows*

AAA Contact Phone: *707.644.6612 ext. 11*

AAA Contact Email: *omeadows@aaans.org*

Provider Name: *Legal Services of Northern California*

County(ies): *Solano*

Provider Contact Name: *Robert Stalker / Angela Greer*

Provider Contact Phone: *707-643-0054*

Provider Contact Email: *Vallejo-Office@lsnc.net*

1/14/2014				12	8
1115/2014	Solano County	Homeless Connect presentation and meeting	Seniors & advocates	20	5
1/27/2014	Florence Douglas Center	Senior Citizens Council- ACA presentation	Seniors	19	3
2/7/2014	Legal Services	Housing Task Force Meeting	Advocates	30	6
2/13/2014	Vallejo	Vallejo Senior Roundtable	Vallejo Seniors	15	3
3/7/2014	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	25	7
3/18/2014	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	25	4
3/25/2014	Solano County	Meeting for Solano County Senior Issues	Senior Coalition	25	4
3/25/2014	Vallejo	Community Workshop about General Plan	Seniors & Vallejo Residents	30	3
Weekly	LSNC Vallejo Office	About 12 Unlawful Detainer Eviction Defense Clinics for Tenants	Solano County seniors facing eviction	12	12

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 21

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 55

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 28

AAA Name: *Napa and Solano County AAA*

AAA Contact Name: *Olivia K. Meadows*

AAA Contact Phone: : 707.644.6612 ext. 11

AAA Contact Email: *omeadows@aaans.org*

Provider Name: *LEGAL AID OF NAPA VALLEY*

County(ies): *NAPA*

Provider Contact Name: *KRISTI LESNEWICH*

Provider Contact Phone: *707-259-0579*

Provider Contact Email: *klesnewich@legalaidnapa*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Olivia K. Meadows

AAA Contact Phone: : 707.644.6612 ext. 11

AAA Contact Email: omeadows@aaans.org

Provider Name: LEGAL AID OF NAPA VALLEY

County(ies): NAPA

Provider Contact Name: KRISTI LESNEWICH

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidnapa

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	6	4	0	0
A2. Contracts/Warranties:	1	1	0	0
A3. Other Consumer/Finance:	2	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	1	1	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	2	1	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	3	1	0	0

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	1	0	1	0
F3. Pensions/Retiree Benefits:	1	0	1	0
F4. Other Income Maintenance:	0	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 28

AAA Name: Napa and Solano County AAA

AAA Contact Name: Olivia K. Meadows

AAA Contact Phone: : 707.644.6612 ext. 11

AAA Contact Email: omeadows@aaans.org

Provider Name: LEGAL AID OF NAPA VALLEY

County(ies): NAPA

Provider Contact Name: KRISTI LESNEWICH

Provider Contact Phone: 707-259-0579

Provider Contact Email: klesnewich@legalaidnapa

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	1	0	1	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	10	0	11	0
H2. Advance Health Care Directives (AHCD):	0	0	0	0
H3. Financial Powers of Attorney:	2	1	2	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 30

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
9	16	0

TOTAL ESTIMATED CASE WORK HOURS SPENT: 226

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
01/23/14	Napa Valley Hospice	Elder Legal Issues	Hospice providers	15	2.5

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 29

AAA Name: *El Dorado County Area Agency on Aging*

AAA Contact Name: *Yasmin Hichborn*

AAA Contact Phone: *(530) 642-4833*

AAA Contact Email: *Yasmin.hichborn@edcgov.us*

Provider Name: *Senior Legal Services*

County(ies): *El Dorado*

Provider Contact Name: *Diana Steele*

Provider Contact Phone: *(530) 621-6154*

Provider Contact Email: *Diana.steele@edcgov.us*

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: (530) 642-4833

AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Diana Steele

Provider Contact Phone: (530) 621-6154

Provider Contact Email: Diana.steele@edcgov.us

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

CONSUMER/FINANCE

		Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)
A1. Bankruptcy/Debt Collection:	13	7	6	1
A2. Contracts/Warranties:	2	1	1	0
A3. Other Consumer/Finance:	110	76	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	3	3	1	0
C2. Conservatorship:	2	2	0	0
C3. Other Family:	6	5	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	18	15	1	0
D2. Medicare:	2	2	0	0
D3. Other Health/Community Based Care:	2	2	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	22	10	2	1
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	39	17	21	5
E3. Other Housing:	8	5	0	0

INCOME MAINTENANCE

F1. Social Security:	1	0	0	0
F2. Supplemental Security Income (SSI):	2	2	0	0
F3. Pensions/Retiree Benefits:	1	0	0	0
F4. Other Income Maintenance:	19	11	1	3

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 29

AAA Name: El Dorado County Area Agency on Aging

AAA Contact Name: Yasmin Hichborn

AAA Contact Phone: (530) 642-4833

AAA Contact Email: Yasmin.hichborn@edcgov.us

Provider Name: Senior Legal Services

County(ies): El Dorado

Provider Contact Name: Diana Steele

Provider Contact Phone: (530) 621-6154

Provider Contact Email: Diana.steele@edcgov.us

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	30	21	4	0
G3. Other Individual Rights:	3	2	2	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	272	97	131	32
H2. Advance Health Care Directives (AHCD):	181	28	133	23
H3. Financial Powers of Attorney:	180	29	131	21
H4. Other Miscellaneous:	5	5	0	0

TOTAL CASES OPENED IN QUARTER: 921

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
340	435	86

TOTAL ESTIMATED CASE WORK HOURS SPENT: 1094

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 0

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 0

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIES

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
1/16/14	Senior Living Center	Estate Planning	Seniors	20	3
1/22/14	Senior Center	Financial Abuse/Scams/ID Theft	Seniors	22	3
3/11/14	Senior Center	Planning for Long Term Care	Seniors	35	3
3/19/14	Veteran's Hall	Available Sr. Legal Services	Seniors	70	3

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 4

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 12

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:

65-74:

75-84:

85+:

Client Declined to Provide Information:

Total:

CLIENT GENDER

Male:

Female:

Client Declined to Provide Information:

Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:

Homebound:

Lives Alone:

Institutionalized:

Suspected Victim of Elder Abuse/Exploitation:

Limited English:

Rural:

Greatest Economic Need (Minority):

Greatest Economic Need (Non-Minority):

Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:

Caucasian:

African American:

Native American/Native Alaskan:

Asian/Pacific Islander

Asian Indian:

Cambodian:

Chinese:

Filipino:

Japanese:

Korean:

Laotian:

Vietnamese:

Guamanian:

Hawaiian:

Samoan:

Other Asian/Pacific Islander:

Race Unknown/Some Other Race:

Client Declined to Provide Information:

Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	3	1	2	0
A2. Contracts/Warranties:	17	9	3	1
A3. Other Consumer/Finance:	6	7	6	0

EMPLOYMENT

B1. Discrimination:	2	1	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	0	0	0	0
C2. Conservatorship:	5	2	0	0
C3. Other Family:	1	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	7	4	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	22	8	6	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	16	11	2	0
E3. Other Housing:	5	4	0	0

INCOME MAINTENANCE

F1. Social Security:	6	2	0	0
F2. Supplemental Security Income (SSI):	2	0	1	0
F3. Pensions/Retiree Benefits:	1	1	0	0
F4. Other Income Maintenance:	4	2	1	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 30

AAA Name: Stanislaus County Department of Aging and Veterans Services

AAA Contact Name: Linda Lowe

AAA Contact Phone: (209)525-4612

AAA Contact Email: lowel@stancounty.com

Provider Name: Dor v' Dor Senior Advocacy Network

County(ies): Stanislaus

Provider Contact Name: Joyce Gandelman

Provider Contact Phone: (209) 577-3814

Provider Contact Email: seniorsjoyce@gmail.com

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	33	9	0	1
G3. Other Individual Rights:	1	2	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	35	16	8	0
H2. Advance Health Care Directives (AHCD):	4	1	0	0
H3. Financial Powers of Attorney:	19	6	3	0
H4. Other Miscellaneous:	17	13	1	0

TOTAL CASES OPENED IN QUARTER: 206

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
99	34	2

TOTAL ESTIMATED CASE WORK HOURS SPENT: 639

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2/27/2014	Patterson	S.A.F.E. Seminar	Seniors	100	7
3/14/2014	Modesto	S.A.F.E. Seminar	Seniors	100	6
2/20/14	Modesto	Mandatory Reporter Training	MSW's facility workers	150	5
3/19/14	Modesto	Age Matters Training	Attorneys/CPAs	15	3

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 4

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 21

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced / 559 Provider Contact Email: mneham@centralcallegal.

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced / 559

Provider Contact Email: mneham@centralcallegal.

CASES OPENED IN QUARTER
(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER		
(Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	8	1	7	0
A2. Contracts/Warranties:	1	0	0	0
A3. Other Consumer/Finance:	1	0	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	0	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	0	0	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	0	0	0	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	0	0	0	0
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	0	0	0	0
E3. Other Housing:	3	0	5	0

INCOME MAINTENANCE

F1. Social Security:	0	0	0	0
F2. Supplemental Security Income (SSI):	0	0	0	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	2	0	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 31

AAA Name: AAA Merced County Senior Service Center

AAA Contact Name: Jaz Chima

AAA Contact Phone: 209-385-3000 Ext.5699

AAA Contact Email: jchima@hsa.co.merced.ca.us

Provider Name: Central California Legal Services

County(ies): Merced

Provider Contact Name: Michael Neham

Provider Contact Phone: 209-723-5466 Merced / 559

Provider Contact Email: mneham@centralcallegal.

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	2	1	1	3
G3. Other Individual Rights:	3	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	17	0	17	0
H2. Advance Health Care Directives (AHCD):	10	0	8	0
H3. Financial Powers of Attorney:	5	2	5	0
H4. Other Miscellaneous:	1	0	1	0

TOTAL CASES OPENED IN QUARTER: 53

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
4	44	3

TOTAL ESTIMATED CASE WORK HOURS SPENT: 491

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
2/27/2014	Livingston City Hall	Community Education/Workshop on the rights of homeowners and tenants in foreclosure	Rural community members facing foreclosure.	6	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 1

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 2

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Kathleen Murray Phillips

AAA Contact Phone: (831) 796-3530

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini 831.899.0492

Provider Contact Phone: 831.899.0492

Provider Contact Email: kellie@lssmc.net

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:	<input type="text" value="113"/>
65-74:	<input type="text" value="209"/>
75-84:	<input type="text" value="130"/>
85+:	<input type="text" value="63"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input style="background-color: #e0f0ff;" type="text" value="515"/>

CLIENT GENDER

Male:	<input type="text" value="189"/>
Female:	<input type="text" value="326"/>
Client Declined to Provide Information:	<input type="text" value="0"/>
Total:	<input style="background-color: #e0f0ff;" type="text" value="515"/>

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:	<input type="text" value="23"/>
Homebound:	<input type="text" value="0"/>
Lives Alone:	<input type="text" value="115"/>
Institutionalized:	<input type="text" value="0"/>
Suspected Victim of Elder Abuse/Exploitation:	<input type="text" value="15"/>
Limited English:	<input type="text" value="221"/>
Rural:	<input type="text" value="0"/>
Greatest Economic Need (Minority):	<input type="text" value="0"/>
Greatest Economic Need (Non-Minority):	<input type="text" value="0"/>
Greatest Economic Need (Minority Status Unknown):	<input type="text" value="18"/>

CLIENT ETHNICITY

Hispanic/Latino:	<input type="text" value="127"/>
------------------	----------------------------------

CLIENT RACE

Two or More Races:	<input type="text" value="0"/>
Caucasian:	<input type="text" value="399"/>
African American:	<input type="text" value="16"/>
Native American/Native Alaskan:	<input type="text" value="4"/>
Asian/Pacific Islander	
Asian Indian:	<input type="text" value="2"/>
Cambodian:	<input type="text" value="0"/>
Chinese:	<input type="text" value="4"/>
Filipino:	<input type="text" value="7"/>
Japanese:	<input type="text" value="7"/>
Korean:	<input type="text" value="0"/>
Laotian:	<input type="text" value="0"/>
Vietnamese:	<input type="text" value="1"/>
Guamanian:	<input type="text" value="0"/>
Hawaiian:	<input type="text" value="1"/>
Samoan:	<input type="text" value="0"/>
Other Asian/Pacific Islander:	<input type="text" value="1"/>
Race Unknown/Some Other Race:	<input type="text" value="69"/>
Client Declined to Provide Information:	<input type="text" value="4"/>
Total:	<input style="background-color: #e0f0ff;" type="text" value="515"/>

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Kathleen Murray Phillips

AAA Contact Phone: (831) 796-3530

AAA Contact Email: murrayphillipsk@co.monterey

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini 831.899.0492

Provider Contact Phone: 831.899.0492

Provider Contact Email: kellie@lssmc.net

CASES OPENED IN QUARTER

(Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER

(Total Cases Closed by Case Closing Code & Legal Problem Code)

Counsel and
Advice (CA)

Limited Additional
Services (LAS)

Legal
Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	5	4	0	0
A2. Contracts/Warranties:	18	11	1	0
A3. Other Consumer/Finance:	221	54	52	2

EMPLOYMENT

B1. Discrimination:	1	0	1	0
B2. Other Employment:	5	4	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/ Grandparents Rights:	23	5	7	2
C2. Conservatorship:	0	0	0	0
C3. Other Family:	5	3	1	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	23	13	1	0
D2. Medicare:	11	8	0	0
D3. Other Health/Community Based Care:	0	0	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	50	25	8	0
E2. Real Property: Home loans/ Foreclosure/Reverse Mortgages:	21	9	4	0
E3. Other Housing:	5	3	5	0

INCOME MAINTENANCE

F1. Social Security:	14	6	4	0
F2. Supplemental Security Income (SSI):	8	4	1	0
F3. Pensions/Retiree Benefits:	2	0	0	0
F4. Other Income Maintenance:	2	1	2	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 32

AAA Name: AAA Department of Social Services-County of Monterey

AAA Contact Name: Kathleen Murray Phillips

AAA Contact Phone: (831) 796-3530

AAA Contact Email: murrayphillipsk@co.montere

Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini 831.899.0492

Provider Contact Phone: 831.899.0492

Provider Contact Email: kellie@lssmc.net

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	4	0	1	0
G2. Elder Abuse/Neglect/Exploitation:	15	8	1	2
G3. Other Individual Rights:	3	5	4	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	93	28	10	30
H2. Advance Health Care Directives (AHCD):	40	6	20	2
H3. Financial Powers of Attorney:	16	0	0	0
H4. Other Miscellaneous:	18	10	12	0

TOTAL CASES OPENED IN QUARTER: 603

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
207	135	38

TOTAL ESTIMATED CASE WORK HOURS SPENT: 2136

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
12 March	Corral de Tierra Church	General LSS Presentation	Community senior	25	2
21 March	Castroville	Castroville Rotary Club	Community Action Group	18	2.5
30 January	Salinas	Northeast	Community Action Group	22	2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 3

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 7

INFORMATION ON COMMUNITY LEGAL EDUCATION PROGRAMS/ACTIVITIE

Date	Location (If Applicable)	Topic	Targeted Audience	Est # of Participants	Est. Hours
March 6	San Francisco	Senior Financial Health and Abuse Prevention	Legal Aid Association of California State-Wide Conference	300	30

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 32

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AAA Contact Name: Kathleen Murray Phillips

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Provider Name: Legal Services for Seniors

County(ies): Monterey

Provider Contact Name: Kellie D. Morgantini 831.899.0492

Provider Contact Phone: 831.899.0492

Provider Contact Email: kellie@lssmc.net

4 February	Peninsula	Shelter Outreach Plus presentation	SOP Workers re Domestiv Violence Training	8	2
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TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 2

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 32

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Michele Timmerman

AAA Contact Phone: 661-868-1054

AAA Contact Email: timmermanm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

Total Unduplicated Client Count for Quarter:

Total Cases Closed in Quarter:

Total Units of Service for Quarter (Unit=1 Hour):

CLIENT CHARACTERISTICS FOR UNDUPLICATED CLIENTS IN CASES OPENED THIS QUARTER

CLIENT AGE

60-64:
 65-74:
 75-84:
 85+:
 Client Declined to Provide Information:
 Total:

CLIENT GENDER

Male:
 Female:
 Client Declined to Provide Information:
 Total:

OTHER CLIENT CHARACTERISTICS

Frail/Disabled:
 Homebound:
 Lives Alone:
 Institutionalized:
 Suspected Victim of Elder Abuse/Exploitation:
 Limited English:
 Rural:
 Greatest Economic Need (Minority):
 Greatest Economic Need (Non-Minority):
 Greatest Economic Need (Minority Status Unknown):

CLIENT ETHNICITY

Hispanic/Latino:

CLIENT RACE

Two or More Races:
 Caucasian:
 African American:
 Native American/Native Alaskan:
 Asian/Pacific Islander
 Asian Indian:
 Cambodian:
 Chinese:
 Filipino:
 Japanese:
 Korean:
 Laotian:
 Vietnamese:
 Guamanian:
 Hawaiian:
 Samoan:
 Other Asian/Pacific Islander:
 Race Unknown/Some Other Race:
 Client Declined to Provide Information:
 Total:

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Michele Timmerman

AAA Contact Phone: 661-868-1054

AAA Contact Email: timmermanm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

CASES OPENED IN QUARTER (Total Cases Opened by Legal Problem Code)

CASES CLOSED IN QUARTER (Total Cases Closed by Case Closing Code & Legal Problem Code)		
Counsel and Advice (CA)	Limited Additional Services (LAS)	Legal Representation (LR)

CONSUMER/FINANCE

A1. Bankruptcy/Debt Collection:	16	13	3	1
A2. Contracts/Warranties:	3	0	1	1
A3. Other Consumer/Finance:	1	1	0	0

EMPLOYMENT

B1. Discrimination:	0	0	0	0
B2. Other Employment:	1	0	0	0

FAMILY

C1. Divorce/Custody/Visitation/Support/Grandparents Rights:	0	0	0	0
C2. Conservatorship:	0	0	0	0
C3. Other Family:	1	1	0	0

HEALTH/COMMUNITY BASED CARE

D1. Medi-Cal/Medicaid:	1	1	1	0
D2. Medicare:	0	0	0	0
D3. Other Health/Community Based Care:	1	1	0	0

HOUSING

E1. Landlord-Tenant (Subsidized or Private Housing):	13	8	9	2
E2. Real Property: Home loans/Foreclosure/Reverse Mortgages:	10	3	0	1
E3. Other Housing:	4	5	0	0

INCOME MAINTENANCE

F1. Social Security:	8	2	5	2
F2. Supplemental Security Income (SSI):	8	4	2	0
F3. Pensions/Retiree Benefits:	0	0	0	0
F4. Other Income Maintenance:	6	3	0	0

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

AAA Contact Name: Michele Timmerman

AAA Contact Phone: 661-868-1054

AAA Contact Email: timmermanm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

Provider Contact Name: Danita Melton

Provider Contact Phone: 661.334.4669

Provider Contact Email: dmelton@gbla.org

INDIVIDUAL RIGHTS

G1. Immigration/Naturalization:	0	0	0	0
G2. Elder Abuse/Neglect/Exploitation:	8	6	3	0
G3. Other Individual Rights:	0	0	0	0

MISCELLANEOUS

H1. Estate Planning/Wills/Trusts:	2	1	1	0
H2. Advance Health Care Directives (AHCD):	2	0	1	0
H3. Financial Powers of Attorney:	1	0	0	0
H4. Other Miscellaneous:	0	0	0	0

TOTAL CASES OPENED IN QUARTER: 86

TOTAL CASES CLOSED IN QUARTER BY CASE CLOSED CODE

TOTAL COUNSEL AND ADVICE	TOTAL LIMITED ADD. SERVICES	TOTAL LEGAL REPRESENTATION
49	26	7

TOTAL ESTIMATED CASE WORK HOURS SPENT: 418

OUTREACH/COMMUNITY EDUCATION ACTIVITIES DATA

INFORMATION ON SPECIAL OUTREACH ACTIVITIES

Date	Location (If Applicable)	Type of Outreach Activity	Groups Targeted By Outreach	Est # of People Reached	Est. Hours
1/21/14	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center	Kern County Senior Population	4	5
2/18/14	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at Lake Isabella Resource Center.	Kern County Senior Population	9	7.5

California Legal Services (Title III B)

Provider Level Quarterly Report

Fiscal Year: 2013-2014

Quarter: 3

PSA: 33

AAA Name: Kern County Aging & Adult Services

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AAA Contact Email: timmermanm@co.kern.ca.us

Provider Name: Greater Bakersfield Legal Assistance, Inc.

County(ies): Kern

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Provider Contact Email: dmelton@gbla.org

3/12/14	Indian Wells Valley, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed flyers at the Indian Wells Valley Collaborative Kern County Medicare Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	50	4.5
3/12/14	Lake Isabella, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects to members of Rural Outreach committee at Ridgecrest Women's Center.	Other Service Providers of Kern County's Senior Population	20	3
3/27/14	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at The Southeast Neighborhood Partnership Meeting.	Other Service Providers of Kern County's Senior Population	16	1.5
3/27/14	Bakersfield, CA	Provided information about services provided by GBLA's Seniors Law Center & Guardianship Caregiver Project and distributed brochures for both projects at The Veteran's Collaborative Meeting.	Other Service Providers of Kern County's Senior Population	50	1.2

TOTAL # OF SPECIAL OUTREACH ACTIVITIES IN THE QUARTER: 6

TOTAL ESTIMATED # OF SPECIAL OUTREACH ACTIVITY HOURS IN THE QUARTER: 23

TOTAL # OF COMMUNITY LEGAL EDUCATION PROGRAMS IN THE QUARTER: 0

TOTAL ESTIMATED # OF COMMUNITY LEGAL EDUCATION HOURS IN THE QUARTER: 0