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PROGRAM MEMO

TO: AREA AGENCIES ON AGING DIRECTORS Health Insurance Counseling and Advocacy Program Managers	NO.: PM 10-13(P)
SUBJECT: Health Insurance Counseling Advocacy Program - Guidance for Area Agencies on Aging on Area Plan Service Units for New Federal Performance Measures and Benchmarks	DATE ISSUED: May 20, 2010
REVISED: N/A	EXPIRES: June 30, 2011
REFERENCES: PM 10-06 (P) and Area Plan Guidance 2011, Part Two, Service Unit Plans; PM 09-02(P)	SUPERSEDES: PM 09-02 (P)
PROGRAMS AFFECTED: <input type="checkbox"/> All <input type="checkbox"/> Title III-B <input type="checkbox"/> Title III-C1/C2 <input type="checkbox"/> Title III-D <input type="checkbox"/> Title III-E <input type="checkbox"/> Title V <input type="checkbox"/> CBSP <input type="checkbox"/> MSSP <input type="checkbox"/> Title VII <input type="checkbox"/> ADHC <input checked="" type="checkbox"/> HICAP <input type="checkbox"/> Other: _____	
REASON FOR PROGRAM MEMO: <input type="checkbox"/> Change in Law or Regulation <input type="checkbox"/> Response to Inquiry <input checked="" type="checkbox"/> Other Specify: <u>Policy</u> <u>Guidance on Federal Performance Measures Benchmarks and New Targets and the Corresponding</u> <u>Area Plan Service Units</u>	
INQUIRIES SHOULD BE DIRECTED TO: HICAP Assigned Analyst	

The purpose of this Program Memo (PM) is to provide guidance on incorporating the Fiscal Year 2010-2011 Performance Measure targets into your Service Unit Plans (SUP) for the Health Insurance Counseling and Advocacy Program (HICAP). **There will be no changes to the data that local HICAPs are currently collecting in order to meet these performance measures.** The data currently reported to the California Department of Aging (CDA) will provide the information necessary to report performance measures to the Center for Medicare and Medicaid Services.

Identified in this PM are nine (9) new or revised State and federal performance measure targets that were incorporated into the three-year (July 1, 2009 to June 30, 2012) Area Plan Guidance document issued with PM 10-06 (P), March 30, 2010.

Guidance for AAAs on Area Plan Service Units for New Federal Performance Measures

Beginning with Grant Year 2010-11, CDA requires new federal performance measures and benchmarks to be reported in the AAA's HICAP SUP.

CDA will use the nine performance measures to evaluate individual and statewide performance. To ensure that the federal performance measure benchmarks are met or exceeded, goals established in the HICAP SUP should be set at or above the numbers listed in each column of Attachment A for State Fiscal Year 2010-2011.

Please direct questions about this Guidance to your assigned HICAP analyst.

A handwritten signature in black ink, appearing to read "Lynn Daucher". The signature is fluid and cursive, with the first name "Lynn" and last name "Daucher" clearly distinguishable.

Lynn Daucher
Director

Attachments:

Attachment A - HICAP Performance Measures-Benchmark New Targets by PSA for the Service Unit Plan