DRAFT

Resources for ADRCs: Comprehensive List

Updated: 5/4/2021

This is a comprehensive list of available resources to help local ADRCs access information to adhere to federal and state ADRC guidelines. This list has not yet been vetted by the California Department of Aging. The document will be updated as new information is available.

NO WRONG DOOR MODEL

Name	Description	Type	Intended Users	Cost	Link	Developed by	Notes
No Wrong Door National Elements	Elements that make up an ADRC	PDF	ADRC partners	$0	https://nwd.acl.gov/pdf/NWD-National-Elements.pdf	ACL	
No Wrong Door Fact Sheet	Information about NWD	PDF	ADRC partners	$0	https://www.ta-community.com/t/q6hz768/no-wrong-door-fact-sheet	ACL	

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No Wrong Door Podcast Series	Recorded discussion about NWD elements	Podcast	General public	$0	https://www.ta-community.com/category/no-wrong-door-podcast-series	ACL	
Technical Assistance Community	Information, support, and resources for ADRCs	Website, searchable with tags	ADRC partners	$0	https://www.ta-community.com/	ACL	Must create a login to access. Topics range across all NWD.
Tip Sheets for Integrated Supports	Information for NWD Systems regarding Charting the Life Course	Downloadable PDFs	ADRC partners	$0	https://www.ta-community.com/t/60ht6dk/tips-sheets-for-no-wrong-door-systems	ACL	

PERSON-CENTERED PRACTICES

Name	Description	Type	Intended Users	Cost	Link	Developed by	Notes
No Wrong Door Recommended Practices	Overview, links to additional information	Web page	Various	$0	https://nwd.acl.gov/person-centered-counseling.html	ACL	
Social Isolation Webinars	Series of webinars regarding social isolation	Slides and transcript	Various	$0	https://www.ta-community.com/category/social-isolation-webinars	ACL	
Promising Practices for No Wrong Door and Person-Centered Practices	Ideas for NWD and PCP for state and local ADRCs	Downloadable PDF	State and local ADRCs	$0	http://longtermscorecard.org/~/media/Microsite/Files/2017/AARP1122_PP_FamilyCenteredCare_Mar13v7%20FINAL.pdf	AARP	
Person-Centered Practices	Dept of Health and Human Services report	Downloadable PDF	LTSS systems and organizations	$0	http://www.qualityforum.org/Publications/2020/07/Person_Centered_Planning_and_Practice_Final_Report.aspx	National Quality Forum	

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Course Including Person-Centered Planning	Part of the curriculum for Individual Program Planning	Downloadable resource (PDF)		$0	https://www.dds.ca.gov/rc/ipp/	California Department of Developmental Services	
Resources for Integrated Care	Model of care designed to treat the whole person, beyond diagnosis or condition	Videos, online resource, model and tools		$0	https://www.resourcesforintegratedcare.com/concepts/disability-competent-care	Centers for Medicare and Medicaid Services	
Person-Centered Planning	Publications by Beth Mount	Reading		PDFs are free	http://www.bethmount.org/Publications2.html	Beth Mount	
Person Centered Practices Tools	A set of tools for Person-Centered Planning. Focus is for	Online, PDF resources	Those involved in person-centered planning	$0	https://medicine.yale.edu/psychiatry/prch/tools/pcp/	Yale University School of Medecine	Tools for people in recovery, administrators, and

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	recovery, but can be used broadly.						practitioners to support them in the person-centered planning (PCP) process.
Key Elements to Ensure the DSP Workforce Has the Competency to Protect Health and Welfare in the Context of a Person-	Tips and tools for PCP	Downloadable PDF		$0	https://ncapps.acl.gov/docs/NCAPPS_Brief_DSPtraining_Final_508Compliant.pdf	ACL, National Center on Advancing Person-Centered Practices (NCAPPS)	

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Centered Approach							
Technical Assistance for PCP	Technical assistance from NCAPPS	Technical Assistance	State agencies, territorial governments, tribal governments	$0	https://ncapps.acl.gov/technical-assistance.html	NCAPPS	
Person-Centered Practices Resources	Resources on PCP from NCAPPS	Downloadable PDFs, articles	Various	$0	https://ncapps.acl.gov/resources.html	NCAPPS	
Webinars on Person-Centered Practices	Person-Centered practices for a variety of needs and situations	Live and recorded webinars	Various	$0	https://ncapps.acl.gov/webinars.html	NCAPPS	
NCAPPS Shorts	Short videos about person-centered practices	Short videos	Various	$0	https://ncapps.acl.gov/ncapps-shorts.html	NCAPPS	

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	from members of the Person-Centered Advisory and Leadership Group, and NCAPPS experts						
Person-Centered Planning	Planning for the future: values, facilitation, agenda, team-building	Web course		$45	https://disabilitywebtraining.com/product/pcp/	Disability Resource Network	

ENHANCED INFORMATION AND REFERRAL

Name	Description	Type	Intended Users	Cost	Link	Developed by	Notes
AIRS Standards	Industry standards for I&R at national level	Online resource: downloadable PDF	I&R organizations and professionals	$0	https://www.airs.org/i4a/pages/index.cfm?pageid=3371	AIRS	Now in its 9th edition, the AIRS standards cover every aspect of I&R.
Information and Referral Resources	Resources and training for I&R	Online resources	I&R Professionals	$0	http://www.advancingstates.org/initiatives/national-information-referral-support-center	ADvancing States	
Online Resources for Person-Centered Care	Tip sheets, online articles, elements	Online resources	Various	$0	https://www.thescanfoundation.org/initiatives/person-centered-care/	The SCAN Foundation	

OPTIONS COUNSELING

Name	Description	Type	Intended Users	Cost	Link	Developed by	Notes
No Wrong Door Recommended Practices	General information	Online resource	Organizations involved in NWD, options counseling	$0	https://nwd.acl.gov/person-centered-counseling.html	ACL	
MINT Excellence in Person-Centered Interviewing	Information about the "motivational interviewing" technique	Online resources, offline resources, trainings	Motivational interviewers	Varies	https://motivationalinterviewing.org	Motivational Interviewing	
A Manual for Person-Centered Thinking	Improving person-centered planning	Downloadable PDF	Person-Centered Planning Facilitators	$0	http://rtc.umn.edu/docs/pcpmanual1.pdf	University of Minnesota, Institute on Community Integration	
Ottowa Decision Support	Conceptualizes the support for	Free online resource	Patients, families,	$0	https://decisionaid.ohri.ca/odsf.html	Ottowa Hospital	

Name	Description	Type	Intended Users	Cost	Link	Developed by	Notes
Framework	"difficult" decisions with multiple options		practitioners				
Motivational Interviewing Toolkit	A toolkit with books, online resources, and audio regarding the Motivational Interviewing technique	Online, offline resources	Counselors	$0	https://www.centerforebp.case.edu/practices/mi	Case Western Reserve University, Jack, Joseph, and Morton Mandel School of Applied Social Sciences	
Native American-focused Motivational Interviewing Tools	Tools for motivational interviewing with Native	Manual – free download	Counselors	$0	https://casaa.unm.edu/code/namitxt.shtml	University of New Mexico Center on Alcoholism, Substance	

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	American populations					Abuse, and Addictions	
Motivational Interviewing Tool for American Indian/Alaska Native Counselors	Tool for Counselors working with American Indian/Alaska Native Counselors	Downloadable PDF	Counselors	$0	http://www.oneskycenter.org/wp-content/uploads/2014/03/AmericanIndianTrainersGuidetoMotivationalInterviewing.pdf	One Sky National American Indian Alaska Native Resource Center for Substance Abuse Services	
Tools for Supported Decision-Making	Decision-making tools for coaches or counselor	Webinar and online resources	Counselors	Contact for pricing: http://jennyhatchjusticeproject.org/training?q=contact_us	http://jennyhatchjusticeproject.org/training?q=contact_us	Jenny Hatch Justice Project, a project of Quality Trust for Individuals with Disabilities	

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Fact Sheet on Shared Decision Making	Information on what shared decision making is	Downloadable PDF	General public	$0	https://www.healthit.gov/sites/default/files/nlc_shared_decision_making_fact_sheet.pdf	National Learning Consortium	From December, 2013

SHORT-TERM SERVICE COORDINATION (Nationally: "streamlined eligibility")

Name	Description	Type	Intended Users	Cost	Link	Developed by	Notes
National Elements for NWD Systems	Information on streamlined eligibility, a.k.a., short-term service coordination	Downloadable PDF	Various	$0	https://acl.gov/sites/default/files/programs/2016-10/nwd-national-elements.pdf	ACL	

TRANSITION SERVICES

Name	Description	Type	Intended Users	Cost	Link	Developed by	Notes
Technical Assistance Community: Care Transitions Peer Hours	Information and resources for transition services from ACL	Live and recorded webinars	Organizations involved in transition services	$0	https://www.ta-community.com/category/Resource-Hub	ACL	Create a log in to view past recordings, or register for upcoming peer hours
Improving Care Transitions	Information on methods to improve care transitions	Web page	Care transitions professionals	$0	https://www.medicaid.gov/medicaid/quality-of-care/quality-improvement-initiatives/improving-care-transitions/index.html	Centers for Medicare and Medicaid Services	
Innovations Exchange	Quality tools and innovations searchable database	Database with resources	Health Care and Community Professionals	$0	https://innovations.ahrq.gov/	Agency for Healthcare Research and Quality, US Department of Health	

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						and Human Services	
Care Transitions Model	Insights and tools for how to improve quality and manage risk during care hand-overs	Downloadable tools, training	Care Transitions Professionals	Various	https://caretransitions.org	Eric Coleman	
Tools for Charting the Life Course	Model for planning (person-centered)	Online resources	Transitions coaches	$0	http://supportstofamilies.org/resources/innovations/	National Community of Practice	
Crisis Intervention: An Opportunity to Change	An older article regarding crisis intervention	Downloadable PDF		$0	https://www.counseling.org/Resources/Library/ERIC%20Digests/95-034.pdf	Counseling.org	From 1995, the ERIC Digest
Institutional Transition Diversion	Publications and training including	On-Demand Training, Online	Professionals in Transition Services	Varies, mostly $0	https://www.ilru.org/topics/institutional-transition-diversion	ILRU	

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	many areas of services	Resources					

ADDITIONAL RESOURCES AND TRAINING

Name	Description	Type	Intended Users	Cost	Link	Developed by	Notes
Culture Change about Aging	Network dedicated to helping care providers transition from a medical/institutional model to a life-affirming, humane approach.	Online resources, on-demand videos	Professionals supporting aging in the community	$0	https://www.pioneernetwork.net/	Pioneer Network	
Strategy for Person and	Strategic plan	Downloadable PDF	General Public	$0		Centers for Medicare and	December, 2016

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Family Engagement						Medicaid Services	
LTSS Resources	Resources including training, webinars, downloadable PDFs, and articles	Online resources	LTSS providers	$0	http://www.advancingstates.org/about-advancing-states	National Association of State Units on Aging (Now Called ADvancing States)	
LTSS Data/Indicators	National Core Indicators for LTSS	Online resources and reports	LTSS providers	$0	https://nci-ad.org/	ADvancing States/National Core Indicators for Aging & Disabilities	See also http://www.advancingstates.org/initiatives/national-core-indicators-aging-and-disabilities
Aging Policies and Programs	Webinars, technical assistance, engagement	Online resources	Aging and disability agencies who operate, administer and	$0	http://www.advancingstates.org/aging	ADvancing States	

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			oversee their Older Americans Act and other state funded programs				