

New CBAS Individual Plan of Care (IPC) Training

October 3, 2018



CBAS IPC Webinar Training (October 3, 2018)





Housekeeping Items:

Webinar is being recorded and will be posted on the CDA website

https://www.aging.ca.gov/ProgramsProviders/ADHC-CBAS/CBAS_Training/Default.aspx

 The IPC Form and Instructions and FAQ document will be available on the CDA website

https://www.aging.ca.gov/ProgramsProviders/ADHC-CBAS/Forms/Eligibility and Service Authorization/

 Q & A at the end of webinar (submit questions via the webinar "Questions" box)

Presenters

- Jill Sparrow, MSW, Chief, California
 Department of Aging (CDA) CBAS Branch
- Leigh Witzke, RN, Nurse Evaluator, CDA CBAS Branch
- Lin Benjamin, MSW, MHA, Health Program Specialist, CDA CBAS Branch









- Why the new IPC and How We Developed It
- Federal Person-Centered Planning Requirements
- Walkthrough of the IPC
- Operationalizing the New IPC

* Q and A





Implementation Status

- Medi-Cal Provider Manual (CBAS Sections) including IPC, IPC instructions (with definitions), and program description/requirements
 - Moving through the publication process
 - ✓ Publication and implementation dates uncertain
 - Required IPC implementation no earlier than March 1, 2019
 - Implementation will be on a rolling basis as each participant's IPC comes up for review and renewal, and new Treatment Authorization Requests (TARS) are submitted





How did we get here?







The "Why" and "How" of the New IPC

In a nutshell:

Why? State commitment to person-centered planning principles and revising the IPC

How? 1.5 year stakeholder process





Person-Centered Planning Regulations

Federal Regulations for Person-Centered Planning, U.S. Code of Federal Regulations, <u>42 CFR 441.301(c)(1)(2)(3)</u>

- Define person-centered planning requirements for persons in Home and Community-Based (HCB) Settings emphasizing the goals, wants, needs, and strengths of the individual
- Establish strong consumer protections in the personcentered planning process
- CBAS centers to implement person-centered planning <u>NOW</u>

Federal Guidance for Implementing Standards for Person-Centered Planning





Person-Centered Planning Regulations

Federal Person-Centered Planning regulations address:

- Person-Centered Planning Process
 - ✓ Led/directed by participant to extent possible
 - ✓ Includes individuals chosen by participant
 - ✓ Offers informed choices regarding services and supports
- Person-Centered Plan
 - Reflects individual's strengths, preferences, goals, desired outcomes, choices
 - ✓ Reflects risk factors/measures in place to minimize them
 - ✓ Finalized and agreed to with informed consent of participant
- Review of the Plan
 - ✓ Reviewed and revised upon reassessment (<u>at least every 12</u> <u>months</u>), when participant's circumstances/needs change significantly, or at participant's request





Person-Centered Planning Regulations

CBAS Special Terms and Conditions/STC 49(c) requires the IPC to:

- Identify each enrollee's preferences, choices and abilities and strategies to address those preferences, choices and abilities,
- Allow the enrollee to participate fully in any treatment or service planning discussion or meeting, including the opportunity to involve family, friends and professionals of the enrollees choosing,
- Ensure that the enrollee has informed choices about treatment and service decisions,
- Is collaborative, recurring and involves an ongoing commitment to enrollee





Centers may need to adjust, plan, train, develop programs, establish Multidisciplinary Team (MDT) processes to develop the IPC to meet person-centered planning requirements.





COMMUNITY-BASED



CBAS IPC - Walkthrough







New CBAS IPC

Designed to:

- Support person-centered planning
- Bring the IPC up- to-date with current program requirements
- Facilitate information exchange between CBAS providers and managed care plans for treatment authorization and service coordination
- Increase capacity for documenting, tracking and measuring beneficiary clinical data, quality indicators, and outcomes
- Improve the form's design, functionality, and ease of use





The IPC has two-parts:

✓ Part I - Participant profile (Boxes 1-11)

✓ Part II - Care plan (Boxes 12-17)





New CBAS IPC

- The following slides will review each box of Parts I and II, and address:
 - ✓ How to gather information needed to complete Box 12 – i.e., to get participants and/or representatives to express what they want from the center, their needs, goals, and desired outcomes.
 - ✓ How does the information in Box 12 inform the completion of Boxes 13 & 14.





Walk-through of IPC Part 1 (Boxes 1-11)

- Center & Participant
 Information
- Box 1: Treatment
 Authorization Request
 (TAR) & Eligibility
- Box 2: Diagnoses and ICD Codes

Com	munity-Based Ad	ult Services	(CBAS)		Part	
	ndividual Plan	of Care (IP	C)		1	
CENTER NAME: PROVIDER # (NPI):						
PARTICIPANT NAME: Click here to enter text. DATE OF BIRTH (MM/DD/YY): Click here to enter text		CIN: Click here t	o optor to	GENDER OM C	•	
MANAGED CARE PLAN NAME Click here to enter text.						
DATES OF SERVICE: FROM: PLANNED DAYS/WEEK (#	TO:			e to enter	UMBER (TCN): text.	
(1) TREATMENT AUTHOR		UEST (TAR)	AND EL	.IGIBILI	ГҮ	
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 Initial TAR Reauthorizati 	on TAR Chan	ge TAR				
TB Clearance Date (initial TAR		ge TAR				
TB Clearance Date (initial TAR	only): the participant's co	ĺ	likely dete	riorate if th	ne CBAS	
TB Clearance Date (initial TAR) If this is a reauthorization TAR, t	only): the participant's co No N/A S eligibility and me eria categories as s	ondition would dical necessit	y criteria a	nd one or	more of the	
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Enter ICD

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11 Click here to enter text

12 Click here to enter text.



Enter ICD

Enter ICD

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4. Click here to enter text

5 Click here to enter text

6. Click here to enter text.

Walk-through of IPC Part 1 (Boxes 1-11)

Box 3: Medications*

(3) MEDICATIONS								
No medications or supplements								
ACTIVE	5.Click here to	10.Click here to	OVER-THE-COUNTER MEDICATION					
PRESCRIPTIONS	enter text.	enter text.	AND/OR SUPPLEMENTS					
1.Click here to	 Click here to	11.Click here to	1. Click here to enter text.					
enter text.	enter text.	enter text.						
2.Click here to	 Click here to	12.Click here to	2. Click here to enter text.					
enter text.	enter text.	enter text.						
3.Click here to	8 Click here to	13.Click here to	3.Click here to enter text.					
enter text.	enter text.	enter text.						
 Click here to enter text. 	9.Click here to enter text.	14.Click here to enter text.	4.Click here to enter text.					
Center administers participant's prescribed medication(s) Participant self-administers prescribed medication(s) at center Yes No								

*Separate Slide





Instructions: Box 3

Box 3: MEDICATIONS

- "No medications or supplements" check box
- Active prescriptions (current/non-expired prescriptions from licensed practitioner; includes prescribed OTC/supplements)
- Over-the-Counter (OTC) Medication and/or Supplements (not prescribed)
- Medication administration at center (<u>PCR definitions</u>)
 - Center administers prescribed medications
 - Participant self-administers prescribed medications





Walk-through of IPC Part 1 (Boxes 1-11)

- Box 4: Active Personal Medical/Mental Health Care Providers
- Box 5: ADL/IADL Status
- Box 6: Current Assistive/Adaptive Devices
- Box 7: Continence Information
- Box 8: Nutritional Information*

*Separate Slides





Instructions: Box 8

Box 8: NUTRITIONAL INFORMATION

- Body Mass Index (BMI) –must be calculated if know participant's weight and height
 - ✓ Calculation instructions provided
- BMI identifies if
 - ✓ Underweight
 - Normal
 - ✓ Overweight
 - Obese

Body Mass Index (BMI) Underweight Normal Overweight Obese
BMI Not Known Feeding tube Special/therapeutic diet (specify):
Difficulty chewing and/or swallowing 🔲 Needs dietary counseling and education
Other (specify):

- Therapeutic Diet (<u>PCR definition</u>)
- Dietary counseling and education





Walk-through of IPC Part 2 (Boxes 12-17)

 Box 9: Living Arrangement/Household Composition and Non-CBAS Long Term Support Services (if known)

(9) LIVING ARRANGEMENT / HOUSEHOLD COMPOSITION AND					
NON-CBAS LONG TERM SUPPORT SERVICES (if known)					
LIVING ARRANGEMENT/HOUSEHOLD COMPOSITION					
Type of Residence:					
Personal Residence (house/apartment)					
Community Care Licensed Facility (e.g. Residential Care Facility)					
ICF/DD-H Homeless/Temporary Shelter Other (specify):					
Household Composition:					
Alone Relative (specify): Non-relative (specify):					
SUPPORT SERVICES (IN ADDITION TO CBAS)					
Not Known None					
IHSS (In Home Supportive Services) (Number of Hours/Month:)					
🔲 Care Management Program: 🛄 MSSP 🛄 Regional Center					
Other (specify):					
Veterans Administration Services (specify):					
Home Delivered Meals					
Telephone Reassurance					
Representative Payee Conservatorship Other (specify):					





Walk-through of IPC Part 2 (Boxes 12-17)

- Box 10: Other Health Services (if known)-within past 6 months
- Box 11: Risk Factors*

*Separate Slides





Instructions: Box 11

Box 11: RISK FACTORS

(conditions/circumstances that increase risk for adverse events/outcomes such as hospitalization)

- INTERNAL/CLINICAL RISK FACTORS
 - Ex: Medical/mental health conditions, cognitive, medication, functional status
- EXTERNAL RISK FACTORS/SOCIAL DETERMINANTS OF HEALTH
 - Ex: Limited social supports, unstable housing, food insecurity, caregiver stress





Instructions: Box 11 (cont'd)

STATE OF CALIFORNIA DEPARTMENT OF HEALTH CARE SERVICES (D HEALTH AND HUMAN SERVICES AGENCY INDIVIDUAL PLAN OF C								
PARTICIPANT NAME:	CIN:							
(11) RISK FACTORS (check all that apply at time of IPC completion)								
INTERNAL/CLINICAL RISK FACTORS								
None								
Mental Illness	High Fall Risk							
Substance Use/Abuse	Chronic Pain							
Cognitive Impairment	Frailty							
Polypharmacy (6+)	Wandering/Exit-Seeking Behavior							
Medication Mismanagement	Significant Sensory Impairment							
ADL Functional Limitations (3+)	Other (specify):							
EXTERNAL RISK FACTORS/SOCIAL DETERMINANTS OF HEALTH								
None								
At Risk When Home Alone	Homeless/history of homelessness							
Limited or No Social Supports/Family	Financial Insecurity/Poverty/Lack of							
Caregiver Stress/Inconsistency	Resources							
IHSS Inconsistency	Food Insecurity							
Social Isolation/Loneliness	Lack of Transportation to Medical Visits							
Emergency Department (ED) visit within 30	Limited Health Literacy							
days	Language/Communication Barriers							
Hospitalization (unplanned) within 60 days	Other (specify):							
Unstable or Unsafe Housing								





Instructions: Box 11 (cont'd)

- Addressing risk factors may enable participant to continue living safely/independently in the community
- All risk factor terms are defined in instructions
- Check all risk factors that apply based on MDT assessment and info provided by participant, family/caregiver, authorized representative (use Box 16 to explain if necessary)
- If no risk factors apply, check "None"





Instructions: Box 11 (cont'd)

- Checked risk factors support participant's need for CBAS
- Risk factors may need to be addressed in the care plan in Boxes 13 & 14
- If use screening and/or assessment tools (such as for fall risk, depression, cognitive impairment, etc), document name of tool and results in health record





Walk-through of IPC Part 2 (Boxes 12-17)

 Box 12: Needs/Goals/Desired Outcomes Expressed by Participant or Authorized Representative During Assessment Process*

*Separate Slides

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Instructions: Box 12

Box 12: NEEDS/GOALS/DESIRED OUTCOMES EXPRESSED BY PARTICIPANT OR AUTHORIZED REPRESENTATIVE DURING ASSESSMENT PROCESS

- Each discipline engages participant in personcentered manner to express needs/goals/desired outcomes (seek input from participant's authorized representative/family/caregiver)
 - ✓ What do you need/want that the center staff can help you with?
 - ✓ What concerns you most about your health?





Instructions: Box 12 (cont'd)

- Center must document at least one participantexpressed need/goal/desired outcome
- Indicate during which discipline assessment the participant expressed each of his/her needs/goals/desired outcomes
- Provide additional information about participant needs/goals/desired outcomes including <u>strengths</u> <u>and abilities</u> such as:
 - Participant's motivation to remain in home
 - ✓ Caregiver's willingness to assist





Walk-through of IPC Part 2 (Boxes 12-17)

- Box 13: Core Services*
 - Professional Nursing, Personal Care Services, Social Services, Therapeutic Activities - including Physical Therapy Maintenance Program and Occupational Therapy Maintenance Program

Example of PT Maintenance Program box:

THERAPEUTIC ACTIVITIES - PHYSICAL THERAPY MAINTENANCE PROGRAM Addresses participant needs/goals/desired outcomes identified in Box 12 #(s)					
1. Need / Problem : Click here to enter text.					
Treatment(s) / Intervention(s) Click here to enter text.	Frequency	Goal(s)			

*Separate Slides



Instructions: Box 13

Box 13: CORE SERVICES

For each of the core services, indicate:

- ✓ Which of the participant-expressed needs/goals/desired outcomes from Box 12 are being addressed
- ✓ Need / Problem identified by MDT in collaboration with participant; one need/problem per box
- ✓ Treatment(s) / Intervention(s) related to need/problem; individual/group
- ✓ Frequency time/duration
- ✓ **Goals** related to intervention, attainable, measurable

* Same process applies to Box 14: ADDITIONAL SERVICES





Walk-through of IPC Part 2 (Boxes 12-17)

- Box 14: Additional Services*
 - Physical Therapy, Occupational Therapy, Speech Therapy Services, Registered Dietician Services, Behavioral Health Services, Transportation Services

Example of Transportation Services box:

TRANSPORTATION SERVICES Addresses participant needs/goals/desired outcomes identified in Box 12 #(s)						
Treatment(s) / Intervention(s) Click here to enter text.	Frequency Click here to enter text.	Goal(s) Click here to enter text.				





Instructions: Box 14

Box 14: ADDITIONAL SERVICES

For the relevant additional services, indicate:

- ✓ Which of the participant-expressed needs/goals/desired outcomes from Box 12 are being addressed
- ✓ Need / Problem identified by MDT in collaboration with participant; one need/problem per box
- Treatment(s) / Intervention(s) related to need/problem;
 individual/group
- ✓ Frequency time/duration
- ✓ **Goals** related to intervention, attainable, measurable





Walk-through of IPC Part 2 (Boxes 12-17)

- Box 15: Significant Changes Since Previous IPC (For reauthorization TARS only)
- Box 16: Additional Information (Include critical history/information not included elsewhere in this IPC and relevant to the authorization of this TAR)
- Box 17: Signatures of Multidisciplinary Team and Program Director

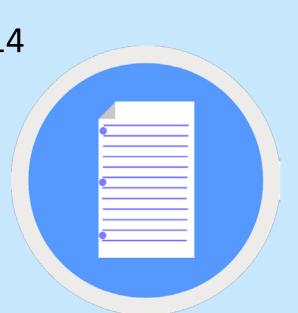






The following slides contain:

- An abbreviated case study
- Examples of completed Boxes 12-14







Participant Example for Care Planning

A Participant, diagnosed with hypertension, status post cerebral vascular accident with right hemiparesis, and depression was asked,

• "What concerns you most about your health?"

She replied,

- "I am not able to get to the bathroom in time or get my pants back up since my stroke, my husband has to help me."
- "I am supposed to be practicing with my walker, but I just don't feel up to it. I usually just sit in my recliner and watch T.V."
- "I used to enjoy cooking and working on projects around the house. Now, it's just easier for us to have carry out meals."





Participant Example for Care Planning

Through reflecting and summarizing conversations, the MDT was able to confirm that the participant would like to work on gaining independence with ambulating, toileting, and adapting to new ways to prepare meals for her family.

Nursing services added that monitoring and controlling her blood pressure would lessen her risk of another stroke and keeping track of her moods would help the nurses know if her antidepressant was working for her. They let her know that they would provide communication with her PHCP in the case any of her medications were not doing what they were supposed to do. She agreed that monitoring the effectiveness of her medications would help her reach her goals and avoid a setback.





Participant Example for Care Planning

 Social Services, through open ended questioning, recognized that the participant was feeling a sense of loss from her lack of independence and not being able to do the things that gave her a sense of purpose.

The social worker informed her that center participants are actively involved in choosing a monthly theme each month and they have a women's group that does the planning for the themed celebration that occurs one time a month. This group is facilitated by a social worker and promotes regaining a sense of community through active discussions and working toward group goals. She agreed that being actively involved in a project would help her feel as if she was doing something positive and help give her a sense of purpose.





Participant Example for Care Planning

 Therapeutic Activities affirmed with the participant that she would be a valuable addition to the cooking group that was in charge of picking out an appropriate menu item, consistent with the centers chosen theme, to make for the celebration that they have one time a month. The participant expressed that she would bring in some of her favorite cookbooks to share.





	RTICIPANT NAME: CIN:	
DAT	TES OF SERVICE: TO	
Àι	2) NEEDS/GOALS/DESIRED OUTCOMES EXPRESSED BY PARTICIPAN UTHORIZED REPRESENTATIVE DURING ASSESSMENT PROCESS	
1.	"I am not able to get to the bathroom in time and I want to be able to go to the bathroom help."	witho
nee	dicate during which of the following assessments the participant expressed his/her eed/goal/desired outcome: 🛛 NUR 🔲 SS 🔲 ACT 🛄 PT 🖾 OT 🔲 SPEECH 🔲 RD [☐ MI
2.	"I sit home all day and I don't practice walking with my walker like I should. I would like to better and not be so depressed."	to fee
Ind	dicate during which of the following assessments the participant expressed his/her eed/goal/desired outcome:	□ MI





TATE OF CALIFORNIA EALTH AND HUMAN SERVICES AGENCY			DEP/	ARTMENT OF HEALTH CA INDIVID	RE SERVICES (DH DUAL PLAN OF CA
PARTICIPANT NAME:				CIN:	
	то				
(13) CORE SERVICES					
PROFESSIONAL NURSING Addresses participant need #(s)_1, 2 1. Need / Problem Ptp would be unsafe if not of	s/goals/desired ou	er technique	es. Ptp forgets	s to use walker	
the time and exhibits unsafe to lack of mobility.	e transfers on/off to	liet and cha	Ir. Unsate to v	walk independe	ently due
Treatment(s) / Intervention(Stand by assist with cue for and ambulation. Cue for w provide daily 1:1 ambulation	safe techniques fo alker use at all time	s and	Frequency 1x/day 1:1 ambulation and as needed per incidence as ptp moves about center	Goal(s) Ppt will be con use of walker transfer techn without cue 10 time. Ptp will ability to ambo safely and ave 100% of time	and safe iques 00% of maintain ulate





PARTICIPANT NAME:			CIN:
DATES OF SERVICE: TO			
PERSONAL CARE SERVICES Addresses participant needs/goals/desired ou	utcomes ident	tified in Boy	x 12
#(s)_1	icomes iden		
Ptp would be incontinent 100% of time if not control clothing management and requires assistance		ted to toilet.	Ptp has difficulty with
Treatment(s) / Intervention(s) Implement toileting schedule. Provide stand b	y assist to G	requency Q2-3 h QD	Goal(s) Ptp will be independen with clothing
BR. Provide assist with clothing management cue's per OT	using		management and avoid incontinent episodes 100% of time
	using		management and avoid incontinent episodes
	using		management and avoid incontinent episodes





1. Need / Problem : Ptp requires social outlet and opportunity to develop sense of purpose following loss of function ability due to stroke. Would be isolated at home if not attending.		
Treatment(s) / Intervention(s)	Frequency	Goal(s)
 1:1 with ppt to explore positive ways to manage loss of mobility. 	1) 1xweek	Ptp will report less sadness and atten
	2) 1x	center 100% of tim
Women's monthly party planning committee group specifically to nurture friendships and	month and prn	scheduled.
develop sense of purpose.	3) Q 6	Will attend Women
3) Admin GDS	months and prn	group and plan one party meal in six
5) Admin GDO		months.
		Ppťs GDS score w
		decrease





STATE OF CALIFORNIA HEALTH AND HUMAN SERVICES AGENCY	DEPA	RTMENT OF HEALTH CARE SERVICES (DHCS) INDIVIDUAL PLAN OF CARE
		CIN:
DATES OF SERVICE: TO		
THERAPEUTIC ACTIVITIES Addresses participant needs/goals/desired outcomes ide #(s)3	ntified in Box	12
1. Need / Problem : Ptp lacks the opportunity to prepare food and cook mer functional abilities. Limited dexterity requires increased activities.		-
Treatment(s) / Intervention(s) Cooking group: group to choose one dish each month to prepare and cook for the center or for a special luncheon. Meet one time to choose menu item approved by RD and develop shopping list. Meet one time to prepare food items for serving	Frequency 2x/mo	Goal(s) Ptp will have an opportunity to complete a meal prep and cooking activity in a safe environment





Sample of Completed Box 14 -Transportation

PARTICIPANT NAME:		CIN:
DATES OF SERVICE: TO		
TRANSPORTATION SERVICES Addresses participant needs/goals/desired outcomes	identified in I	Box 12 #(s)
(The participant may or may not express a need for transportation to be provided to/from the ppt's residence and the CBAS center. However, if the ppt needs transportation, then the center is to provide or arrange for it.)		
1. Need / Problem : The ppt requires transportation to and from her home and the CBAS center.		
Treatment(s) / Intervention(s) The center will transport the participant in the center van to/from the ppt's home and the CBAS center	Frequency Each day of ppt's attendance at the center (3x/week)	Goal(s) Ppt's transportation needs will be met.





ADHC/CBAS Participation Agreement (CDA 7000)

- Companion document to the IPC
- Standardized to meet federal person-centered planning requirements for participant's informed consent to attend the CBAS center
- Required for use by all CBAS centers for new and continuing participants effective <u>March 1, 2017</u>





ADHC/CBAS Participation Agreement (CDA 7000)

STATE OF CALIFORNIA CALIFORNIA DEPARTMENT OF AGING ADHC/CBAS PARTICIPATION AGREEMENT CDA 7000 (NEW 1/2017)

Participant Name:	CIN (if applicable):
Participant's Authorized Representative Name:	
Center Name:	City:

GING CBAS

Managed Care Plan Name (if applicable):

I have chosen to participate in the ADHC / CBAS program and plan to attend the ADHC / CBAS center _____ days per week.

I participated in the center's care planning process to identify my needs and preferences to determine the services I will receive at the ADHC / CBAS center. The center staff have explained my care plan to me. I understand that I may discuss my care plan with the center staff and may request revisions to my scheduled services at any time.

I understand that my participation at the ADHC / CBAS center is voluntary, and I may discontinue my participation at any time.

Center staff:

- Discussed with me the availability of community services and resources in addition to ADHC / CBAS
- May refer me to community services/resources as needed
- Provided me with a copy of my rights at the ADHC / CBAS center
- Discussed my rights with me, including my right to discuss my concerns about the care I receive at the center. If needed, I understand I can request help with resolving my concerns through the center's grievance procedure
- Offered me a copy of my care plan that identifies the services I will receive at the center
- · Will assess my needs on a recurring basis and I will participate in that process

Participant or Participant's Authorized Representative Signature	Date
I certify that I have explained this Participation Agreement and provide participant/ or participant's authorized representative.	ed a copy to the

ADHC/CBAS Center Representative	Title	Date





Resources

- CDA has posted information on the CDA website relevant to completing the IPC and Participation Agreement and personcentered planning:
 - ✓ IPC Form/Instructions and Participation Agreement
 - ✓ <u>Participant Rights</u> in user-friendly format
 - ✓ <u>CBAS Updates Newsletter</u>
 - ✓ Federal Standards for Person-Centered Planning
 - ✓ <u>"A Right to Person-Centered Care Planning" Justice in</u> <u>Aging</u>
 - ✓ Person Centered Care Articles (The SCAN Foundation Website)





CDA Contact Information

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