



Hubs and Spokes for Aging & Disabled Californians

*Strengthening and modernizing
California's statewide foundation and framework for aging and adult services*

Logistics

- **Participants Muted During Presentations**

- Use 'Raise Hand' icon during Q&A portion to request your line be unmuted

- **Closed Captioning is Available**

- Access by clicking the icon at bottom of your Zoom screen

- **Join Us in the Q&A**

- Share your questions and comments using the Q&A icon at the bottom of your Zoom screen

- **Presentation & Recording Will be Archived**

- Visit CDA's YouTube channel or Hubs & Spokes Network Webpage to access

Stakeholder Engagement Opportunities

- ✓ **Initial Kick-Off Meeting (7/8)**
- ✓ **Four Regional Virtual Townhalls**
 - ✓ 8/31 Sacramento & Central Valley
 - ❑ 9/14 San Francisco & Bay Area
 - ❑ 9/28 Rural & Remote CA
 - ❑ 10/12 LA & Southern California
- ❑ **Public Survey (8/31 – 10/15)**
- ❑ **Webinars with Expert Researchers & Q&A (9/8, 9/15)**
- ❑ **Written Recommendations** (submit via email or mail by 10/15)
- ❑ **Results & Recommendation Briefing (Dec TBA)**

Submit all Feedback by October 15





Next Steps?

- Engagement opportunities to submit feedback open through October 15, 2021.
- CDA and CCoA will host a Results and Recommendation Briefing in December in partnership with CSUS.
- 2022 TBD: Could include state bills, budget, CDA, and/or local actions to develop and advance recommendations

TODAY'S AGENDA

I. The Opportunity for CA to Build Back Better

- Vision: Hubs and Spokes for Aging and Disability in Every Community

II. Local Perspective

- Opportunities
- Challenges
- Advice

III. Public Discussion

Building Back Better

Ellen Schmeding

Chair, California Commission on Aging

A network of blue human figures connected by lines, symbolizing community and aging.

Aging is Changing

- More and more diverse Californians are living longer.
 - 25% population will be 60+
 - 60+ population will surpass 18 and younger.
- 88% of Americans prefer to receive assistance living at home or with loved one.
- Older adults contributing even more work, income, family caregiving, volunteering to communities

Historic Opportunity to Recover & Build Back Better with and for **Older and Disabled Adults and Families of all Ages**

COVID 19 Accelerator

Exposed the strengths and weaknesses in our statewide network of aging, disability, and caregiving services and in the options for older and disabled adults to live at home and communities.

Master Plan for Aging Bold Goals

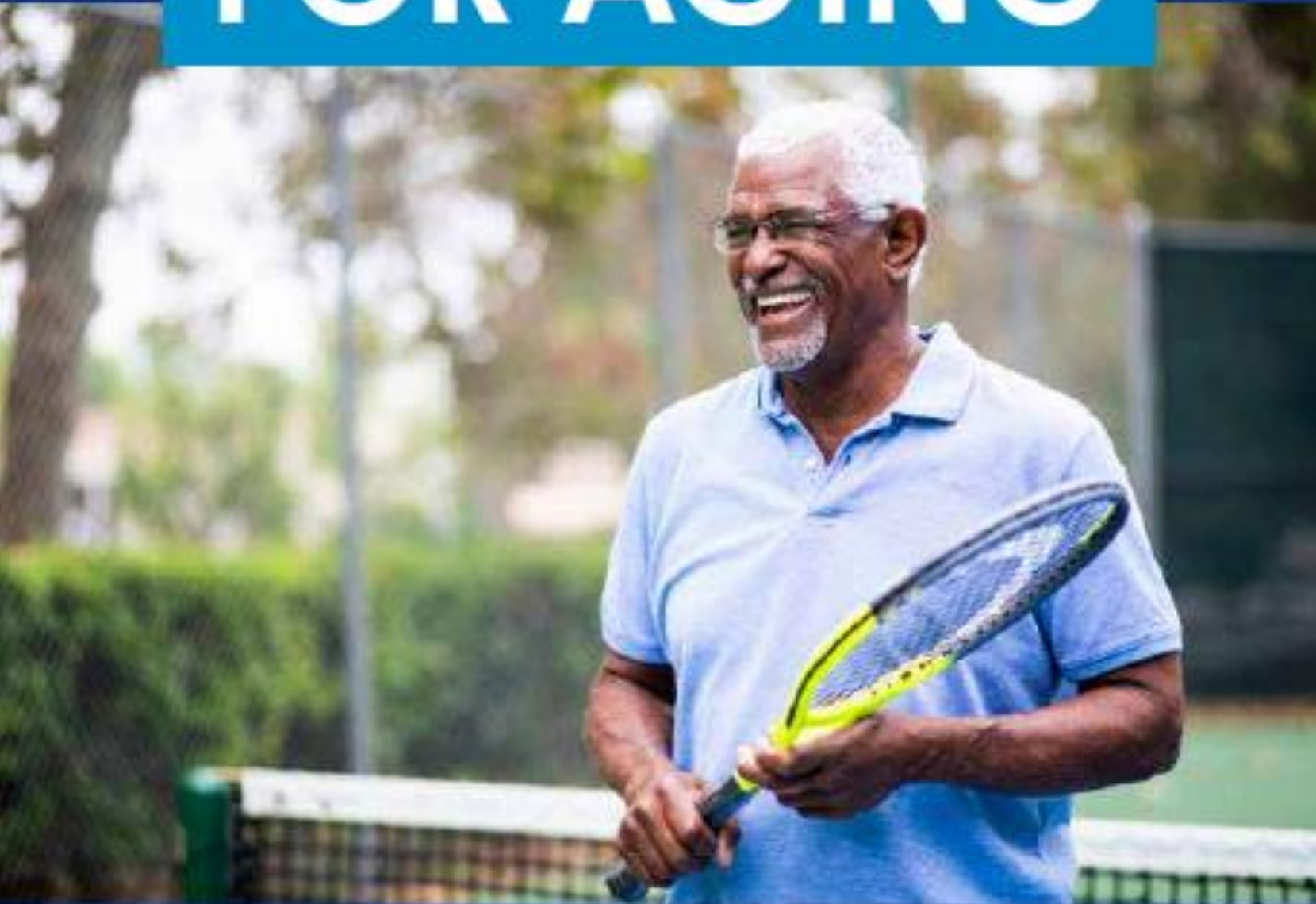
Set bold goals and ambitious initiatives in January 2021 to create a California for all Ages by 2030.

Historic Investments

Includes unprecedented federal and state investment in Older American & Home and Community Living services, navigation, transitions, workforce, and infrastructure.

JANUARY 2021

Master Plan **FOR AGING**



Master Plan for Aging (MPA) and Leadership

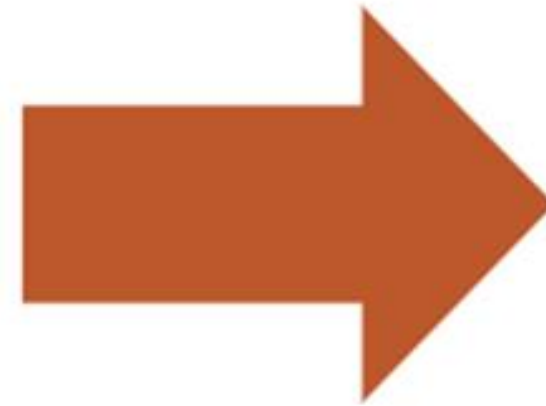
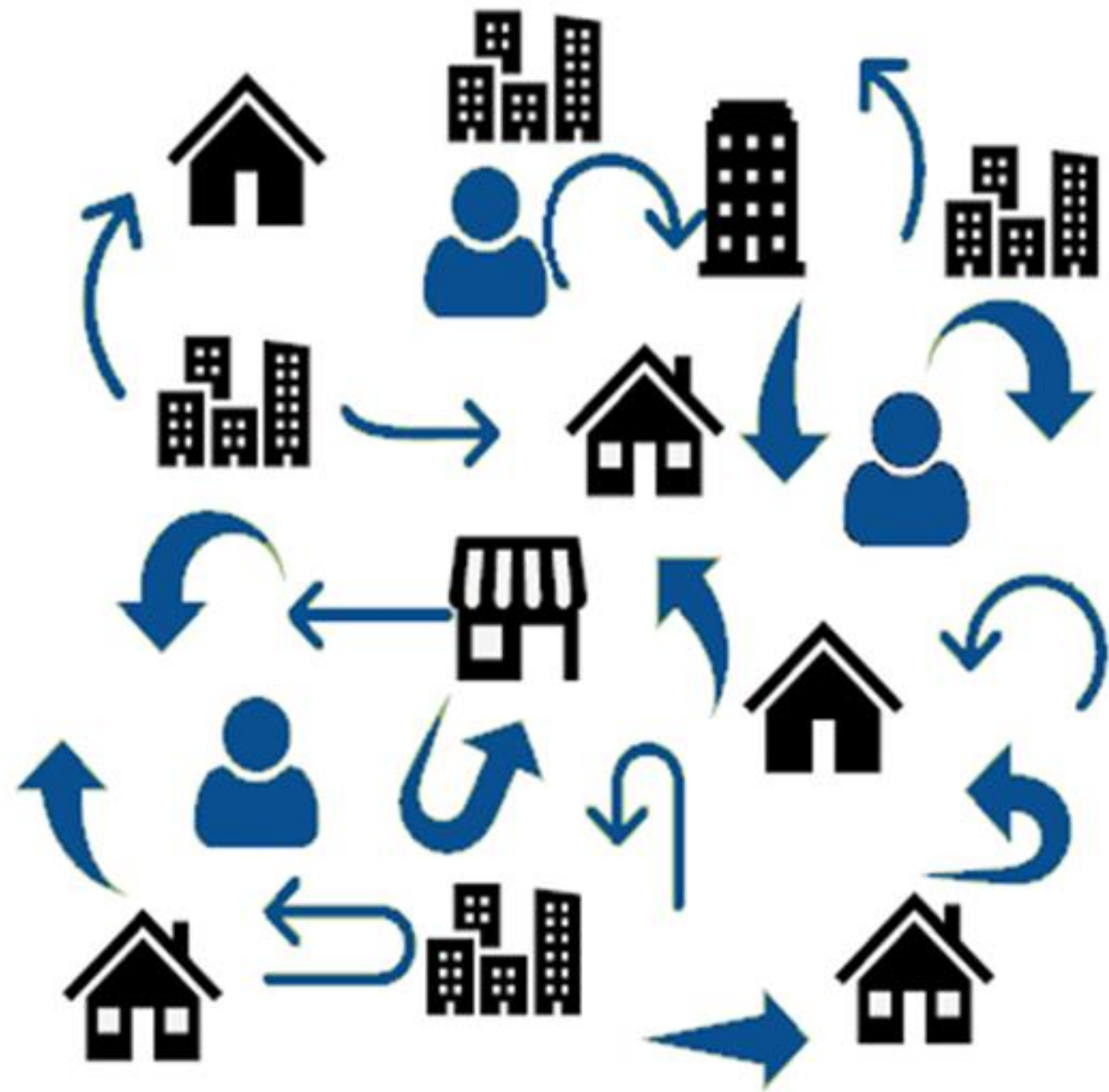
- Revisit California's Area Aging on Agency local leadership structures to meet the growing and changing needs and advance equity
- Build out No Wrong Door statewide for public information and assistance on aging and disability
- Create a Governor's Office Leadership Position on Aging, Disability and Alzheimer's

Hubs & Spokes

Kim McCoy Wade

Director, California Department of Aging

Why Hubs & Spokes? The Consumer Experience



What is Hubs & Spokes?



PROPOSAL for DISCUSSION:
A Statewide "Foundation and Framework" for every local community to adapt, in order to deliver person-centered, equity-focused, and data-driven services and outcomes to all Californians as we age

STATEWIDE AGING HUBS INITIATIVE



**One Door
“Hubs”**

**Services
“Spokes”**

Quality

Partnerships

Tech/Data

Fiscal/Admin

Area Agency on Aging

County Adult Services

CBOs in Aging and Disability

Framework

Foundation

Local Perspective

Jamie J. Sharma

Kings/Tulare Area Agency on Aging



Kings/Tulare Area Agency on Aging

Structure



- Joint Partnership Agreement (JPA) between Kings and Tulare Counties – administratively housed in Tulare
- Hybrid of direct and contracted services
 - HICAP and MSSP – Direct
 - Nutrition: Home-Delivered & Congregate
 - Information & Assistance
 - Employment Services
 - Disease Prevention/Health Promotion
 - Long Term Care Ombudsman
 - Family Caregiver Support
 - Legal Assistance
 - Transportation Services
 - Telephone Reassurance & Visiting Programs
 - Mental Health Screenings
 - Public Information, Community Education & Outreach
 - Social Engagement
- Local and Regional Partnerships
- Opportunities
 - Master Plan for Aging
 - Legislative Support
 - ADRC's

Key Challenges



- Growth in demand
- Funding restrictions
- Need for volunteers
- What has the pandemic taught us?
 - Given sufficient funding, we can (and do) accomplish great things
 - Aging systems can and should be prepared to deal with older-adult needs during a crisis, natural disaster, Public Safety Power Shutoff, etc.

How can the State best support?



- Support programs that are person-centered
 - Ensure that the focus remains on service recipients and program impacts
- Strengthen existing programs
- Technical support and training
- Streamline funding sources to improve system navigation
- Local Flexibility
- Joint Projects
- Regional Contracts

Local Perspective

Darrick Lam

President & CEO, ACC Senior Services



ACC SENIOR SERVICES



Key Opportunities

- Technological, Medical, and Social Advances
- Public-Private Partnership & Investment at the State Level
- Shift to Home & Community-Based Services & Integrated Models of Care



Key Challenges

- Lack of National Policy and Investment
- COVID-19
- Exacerbation of Workforce Recruitment & Retention Efforts





Recommendations

- Incorporate Diversity, Equity & Inclusion in Funding Allocation
- Involve Planning & Service Areas in Making Key Policy Decisions
- Allow Local Flexibility & Determination



Comments and Questions



COVID-19 INFORMATION & RESOURCES
Click here for information and resources on the coronavirus disease (COVID-19)

CALIFORNIA FOR ALL AGES RESOURCES
Click here for resources on combatting ageism and promoting equity

CALIFORNIA CHRONICLES

CALIFORNIA AGING & ADULT INFO LINE
Call 1 (800) 510-2020 or click here for local info and assistance for aging and disability services

Individuals and Families

Programs & Services

Find Services in My County

Helpful Tools & Tips

Information & Resources

Find Licensed Services

Do I Qualify?

Care Options

Data & Reports

Highlights

- 2021-22 Budget Investments Summary plus HCBS
- COVID-19 Vaccine Outreach Campaign
- CDA Aging Hubs Initiative**
- 2021-22 Budget Investments Summary + HCBS
- California Joins AARP Network of Age-Friendly

Do I?

- Get home delivered meals
- Apply for Medi-Cal
- Get help with Medicare
- Determine the best housing option for me
- Get help with my landlord

Upcoming Events

AUG 25 WED Introduction to Aging & Disability Resource Connection (ADRC)/No Wrong Door (NWD) Aug 25 @ 11:00am

For more information and to keep updated about **Aging Hubs Initiative**, go to CDA Webpage Highlights Section.

Direct link:
Aging Hubs Initiative Webpage

THANK YOU!



CCoA

**California Commission on
Aging**

Healthy and Purposeful Longevity

For All
Californians

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