



**ALL STAKEHOLDER
QUARTERLY MEETING**

Wednesday, July 15, 2020
10:00 a.m. to 11:00 a.m.

Meeting Logistics



Telephone or webinar (Zoom) only
No in-person meeting

[Join by smart phone, tablet, or computer](#)

Meeting ID: 944 2858 7961

Password: 684663

Join by phone: 888-788-0099

Live captioning streamed through webinar (Zoom)

Slides to be posted at aging.ca.gov

How to Ask a Question:

Attendees joining by webinar (Zoom):

Click the raise hand button to join the line. The moderator will announce your name and will unmute your line.

Attendees joining by phone:

Press *9 on your dial pad to join the line. The moderator will announce the last 4 digits of your phone number and will unmute your line.

Agenda



- I. Welcome & Introductions**
- II. COVID-19 Response**
- III. Master Plan for Aging**
- IV. State Budget**
- V. Strategic Plan and 2020-21 Priorities**
- VI. Q&A**

- **Director, Kim McCoy Wade**
- **Chief Deputy Director, Mark Beckley**
- **Deputy Director of Programs, Irene Walela**
- **Long Term Care Ombudsman, Joe Rodrigues**
- **Deputy Director of Administration, Thomas Cameron**
- **Assistant Director of Legislation & Public Affairs, Adam Willoughby**
- **Master Plan for Aging Project Director, Amanda Lawrence**

COVID-19 Key Resources



[COVID19.ca.gov](https://www.covid19.ca.gov)

latest CA COVID-19 info and guidance

[Aging.ca.gov](https://www.aging.ca.gov)

all aging and adults info and resources

[EngageCa.org](https://www.engageca.org)

public info and action on Master Plan for Aging
and CDA's COVID-19 Response

Cases and Deaths Associated with COVID-19 by Age Group



Age Group	No. Cases	Percent Cases	No. Deaths	Percent Deaths	Percent CA Population
<5	6,214	1.8	0	0.0	5.8
5-17	21,894	6.5	0	0.0	16.7
18-34	115,756	34.4	83	1.2	24.3
35-49	84,681	25.2	373	5.3	19.3
50-59	48,473	14.4	677	9.6	12.5
60-64	17,954	5.3	516	7.3	5.9
65-69	12,556	3.7	657	9.3	5.0
70-74	8,934	2.7	759	10.8	4.1
75-79	6,346	1.9	832	11.8	2.7
80+	13,244	3.9	3,142	44.6	3.9
missing	456	0.1	0	0.0	0.0
Total	336,508	100.0	7,039	100.0	100.0

- Data as of July 13, 2020
- Source: <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/COVID-19-Cases-by-Age-Group.aspx>

Proportions of Cases and Deaths by Race and Ethnicity Among Ages 65-79



Race/Ethnicity	No. Cases	Percent Cases	No. Deaths	Percent Deaths	Percent CA Population
Latino	7,917	41.6	1,015	45.8	21.8
White	5,901	31.0	650	29.4	54.0
Asian	1,653	8.7	248	11.2	16.9
African American	1,277	6.7	237	10.7	5.5
Multi-Race	136	0.7	13	0.6	1.0
American Indian	40	0.2	7	0.3	0.5
Native Hawaiian and other Pacific Islander	160	0.8	16	0.7	0.3
Other	1,958	10.3	28	1.3	0.0
Total	19,042	100.0	2,214	100.0	100.0

- Data as of July 13, 2020
- Source: <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/Race-Ethnicity.aspx>

Proportions of Cases and Deaths by Race and Ethnicity Among Ages 80+

Race/Ethnicity	No. Cases	Percent Cases	No. Deaths	Percent Deaths	Percent CA Population
Latino	2,858	30.4	939	30.3	19.6
White	3,809	40.6	1,250	40.3	57.2
Asian	1,271	13.5	568	18.3	17.0
African American	695	7.4	260	8.4	4.8
Multi-Race	67	0.7	18	0.6	0.9
American Indian	21	0.2	11	0.4	0.4
Native Hawaiian and other Pacific Islander	34	0.4	11	0.4	0.2
Other	631	6.7	44	1.4	0.0
Total	9,386	100.0	3,101	100.0	100.0

- Data as of July 13, 2020
- Source: <https://www.cdph.ca.gov/Programs/CID/DCDC/Pages/COVID-19/Race-Ethnicity.aspx>

- **Your actions save lives: Wear a mask, wash your hands, keep your distance.**
- New: Statewide indoor business closures. Testing priorities.
- Help keep your community safe by sharing the recommendations and social media graphics found in the state's COVID-19 Toolkit.

- 1. Redesign and Expand CDA Services**
- 2. EngAGE the Public around Age**
- 3. Strengthen Partnerships**



More on CDA's COVID Response



Newsletter



<https://sway.office.com/RzckHdp7GNHCzm5O>

- Read more about CDA's rapid response to COVID in this special edition of Aging Matters:
- ✓ Redesigning and Expanding Services
- ✓ EngAGEing the Public around Age
- ✓ Leading the Governor's Master Plan for Aging
- ✓ Modernizing CDA
- ✓ Let's Stay Connected

Redesign & Expand Services

Redesign & expand CDA services to meet existing and new needs of older adults, individuals with disabilities, families, and caregivers

- **Food & Nutrition**
- **Heath at Home**
- **Information & Assistance**
- **Engagement & Isolation Prevention**
- **Residents' Rights in Long-Term Care Facilities**



NEW Federal Funding for COVID 19 Response By CA's Area Agency on Aging Network

Expedited planning and fiscal processes to distribute \$25 million in new federal funds (Families First Coronavirus Response Act) for older adult nutrition programs to AAAs in April 2020.

Distributed guidance, planning, and data reporting to track performance, accountability, and drive an equitable utilization of in \$87 million in Coronavirus Aid, Relief, and Economic Security (CARES) Act funds to be distributed by end of July.

Redesign & Expand Services: Food & Nutrition



COVID-19 Data Dashboard

Home Delivered Meals in Response to COVID-19 *

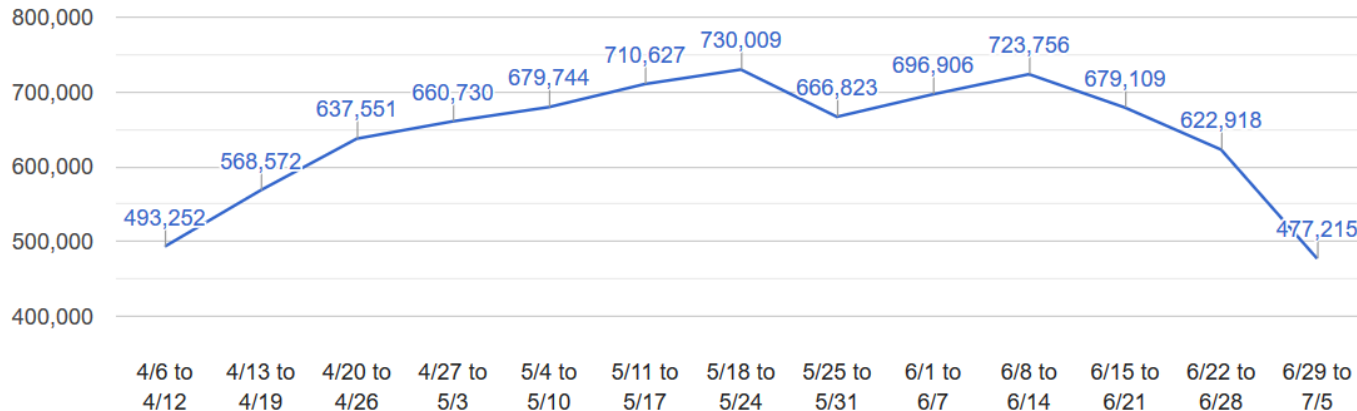
Meals Served Statewide

County

Start Week 4/6 to 4/12

End Week 6/29 to 7/5

Meals Served



<https://aging.ca.gov/Data and Reports/COVID-19 Data Dashboard/>

Community Based Adult Services - Temporary Alternative Services:

- Services provided via telehealth, door-step and in-home services, limited in-center individual services
- COVID wellness checks and risk assessment at least once weekly
- CBAS providers available to participants and caregivers for six hours a day, M-F
- Services include: Care coordination; Targeted interventions addressing ongoing and emergent needs; Delivery or arranging supplies such as food items, hygiene products, medical supplies

Multi Purpose Senior Services Program – Temporary Alternative Services:

- Enrollment and all other visits are now done via telephone or video conference
- Purchases using waiver service funds have been expanded to include items such as antibacterial soap, disinfectant wipes, masks, toilet paper, etc.
- No reduction or termination of services in accordance with Centers for Medicare and Medicaid Services (CMS) guidance.

Redesign & Expand Services: Information & Assistance



- **Telephone:** Upgraded California Aging and Information Line (1-800-510-2020) to provide more effective routing for Californians seeking info on services and supports in their local areas
- **Mail:** Resource cards mailed w/AARP
- **Radio, Print, Digital Ads:** Targeting at-risk groups in multiple languages



STAY HOME. SAVE LIVES. CHECK IN.
RESOURCE CARD



DO YOU OR SOMEONE YOU KNOW NEED:

- ✓ **GROCERIES OR MEALS**, call 2-1-1 or visit www.211ca.org to connect to local food assistance and more.
- ✓ **MEDICINE OR MEDICAL ATTENTION**, call your health plan or doctor's office for help. In an emergency call 911.
- ✓ **COMMUNITY CONNECTIONS**, reach out to 5 people for regular check-in calls, or call Friendship Line CA at 1-888-670-1360 for someone to listen 24/7.
- ✓ **PROTECTION FROM ABUSE AND NEGLECT:**
 - Call 1-800-231-4024, if you are living in a care facility for the Long-Term Care Ombudsman CRISIS Line
 - Call 1-833-401-0832, if you are living at home to talk to Adult Protective Services.
- ✓ **PROTECTION FROM FRAUD**, call 1-877-908-3360, for AARP's Fraud Watch Network Helpline.
- ✓ **SUPPORT WITH ALZHEIMER'S OR OTHER DEMENTIAS**, call 1-800-272-3900 for the Alzheimer's Association's 24/7 Helpline.
- ✓ **GENERAL COVID-19 INFORMATION**, call the COVID Information Line at 1-833-544-2374 or visit www.covid19.ca.gov.

For More Resources, visit EngageCA.org and aarp.org/coronavirus or aarp.org/elcoronavirus.

For Information For All Older Adults Services, call California Aging & Adult Information Line 1-800-510-2020 or go to www.aging.ca.gov.





Behavioral Health Support

- Friendship Line
- Feeling Good and Staying Connected Activity Guide (English, Spanish, Chinese)

Redesign and Expand Services: Engagement & Isolation Prevention (Cont.)



https://aging.ca.gov/covid19/Digital_Divide/

Bridging the Digital Divide

- ✓ CDA's Digital Divide Webpage:
- ✓ Webinars on digital divide
- ✓ Tools and resources
- ✓ Organizations working to bridge the digital divide
- ✓ Resources to get on-line
- ✓ Resources to stay active and connected through technology

Redesign and Expand Services: Friends and Family



Friends & Family Caregiver Check In Calls with Alzheimer's Association

- **Caring for an Older Adult in your Home**
 - English 4/15/20, Spanish & Mandarin 5/20/20
- **Caring from Afar: Caring for a Loved One Across Town, Across the Country, or in Senior Living**
 - English 4/22/20, Spanish & Mandarin 5/27/20
- **Essential Conversations: Planning for Care and Serious Illness during the COVID-19 Crisis**
 - English 4/29/20, Spanish & Mandarin 6/3/20
- **Caring for Yourself While You're Caring for Someone Else: Stress Relief, Respite**
 - English 5/6/20, Spanish & Mandarin 6/10/20
- **Grief and Loss During COVID-19**
 - English 5/13/20



Archived calls are
available on:
[https://www.engag
eca.org/check-in](https://www.engag
eca.org/check-in)

Long Term Care Ombudsman – Temporary Alternative Services

- **Information, Assistance and Complaint response.** The Ombudsman Program continues to work by phone, email, and video conferencing to address complaints by or on behalf of residents of long-term care facilities, including through their CRISISline (1-800-231-4024). Also providing technical assistance to facilities.
- In coordination with the departments of Public Health and Social Services, the **State Long Term Care Ombudsman released guidance** on June 26 titled “Phase I Procedures for Ombudsman Return to Facilities” that eases restrictions for Ombudsman visits to Residential Care for the Elderly and Skilled Nursing Facilities.

COVID-19 Data Dashboard

 Food for Older Adults - 155,992 Total Average Monthly Clients 60+ ▼

 Information & Assistance - 93,221 Total Clients Served ▼

 Engagement & Isolation Prevention 1,340,061 Total Clients Served ▼

 Health Care for Elders at Home 426,612 Total Clients Served ▼

 Residents Rights for Elders in Long-Term Care Facilities 36,756 Total Complaints ▼

Statewide Data

- Older Adult Population by Household
- Older Adult Population by Living Alone and Health Status

County Data

Available Content: Choose a county ▼

Using Data for Action

Public display of all data reported weekly by our network of local Area Agencies on Aging

aging.ca.gov/Data_and_Reports/COVID-19_Data_Dashboard/

EngAGE the Public Around Age

Take the Pledge to Check In – Available in 5 Languages



TAKE THE PLEDGE IN YOUR LANGUAGE

[Español \(Spanish\)](#) [中文 \(Chinese\)](#) [Hmoob \(Hmong\)](#) [tiếng Đại Hàn \(Vietnamese\)](#) [베트남어 \(Korean\)](#)



**STAY HOME.
SAVE LIVES.
CHECK IN.**



Call, text, and (safely) knock on doors to make sure our neighbors, friends, and family are connected and have the support we all need! Use this Community Check-In Checklist, then share it with at least five people you know.

DO YOU OR SOMEONE YOU KNOW NEED:

- **GROCERIES OR MEALS?** If YES, call 211 to connect to food banks and more.
- **MEDICINE OR MEDICAL ATTENTION?** If YES, call your health plan or doctor's office for help. In an emergency call 911.
- **COMMUNITY CONNECTION?** If YES, reach out to 5 people for regular check-in calls, or call Friendship Line CA at 1-888-670-1360 for someone to listen 24/7.
- **PROTECTION FROM ABUSE, NEGLECT, OR EXPLOITATION?**
If YES call Adult Protective Services at 1-833-401-0832.

 **ENGAGE**CA.org



<https://www.engageca.org/check-in>

EngAGE the Public Around Age Stay Home. Save Lives. Check In. Campaign

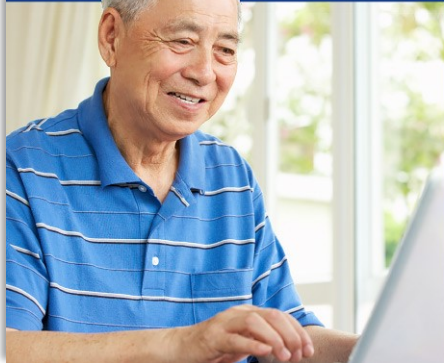


居家隔離, 保護生命 簽名登記!

欲知冠狀病毒更多信息,
請致電1-833-544-2374
或訪問政府網站
www.EngageCA.org

欲知“成人和老化服務”更
多信息, 請致電1-800-510-2020
或訪問政府網站
www.aging.ca.gov

您或您所認識的人是否需要:



- ✓ 副食雜貨, 還是餐館
211連接到“食物銀行”
- ✓ 藥品, 還是醫療照顧
請打電話“醫療計畫”
- ✓ 社區支持? 如果需
請向您能夠定期簽
- ✓ 防止受到虐待和被
電話1-833-401-0832

QUÉDESE EN CASA. SALVE VIDAS. CONÉCTESE CON VECINOS.

Para mayor información sobre el
COVID19, llame al 1-833-544-2374
o visite el sitio web
www.EngageCA.org

Para mayor información sobre los servicios para adultos
y personas mayores, llame a la Línea de Información
sobre Adultos y Personas Mayores de California al
1-800-510-2020 o visite el sitio web www.aging.ca.gov

USTED O ALGUIEN QUE USTED CONOCE NECESITA:



Use esta lista de verificación de conexión
comunitaria y luego compártala con al
menos cinco personas que conozca.

- ✓ ¿ALIMENTACIÓN con los b
- ✓ ¿MEDICINA del plan
- ✓ ¿APOYO personas
- ✓ ¿PROTECCIÓN En caso a para Adu

STAY HOME. SAVE LIVES. CHECK IN.

For More
Resources, visit
EngageCA.org

For more information on adults and aging
services, call CA Aging & Adults Information Line
at 1-800-510-2020 or go to www.aging.ca.gov

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- ✓ **PROTECTION FROM ABUSE AND NEGLECT?** If YES call Adult Protective Services at 1-833-401-0832.

Use this Community Check-In Checklist, then
share it with at least five people you know.



EngAGE the Public Around Age

Stay Home. Save Lives. Check In. Campaign (Cont.)



STAY HOME, SAVE LIVES, CHECK IN.

**YOU ARE
NOT ALONE**
#SOCIALBRIDGING



#STAYHOMESAVELIVES

COVID19.CA.GOV

1.7 Million Check In Calls in First Month

Partners in this effort include:

- Listos California
- Alzheimer's Association
- American Heart Association
- American Cancer Network,
- American Lung Association
- Village Movement California
- Congregations
- Health plans across the state, and more.

EngAGE the Public Around Age

Stay Home. Save Lives. Check In. Campaign



2.1 million Postcards mailed to Californians aged 80+

**STAY HOME. SAVE
LIVES. CHECK IN.**
RESOURCE CARD



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- ✓ **SUPPORT WITH ALZHEIMER'S OR OTHER DEMENTIAS**, call **1-800-272-3900** for the Alzheimer's Association® 24/7 Helpline.
- ✓ **GENERAL COVID-19 INFORMATION**, call the COVID Information Line at **1-833-422-4255** or visit www.covid19.ca.gov.



For More Resources, visit EngageCA.org and aarp.org/coronavirus or aarp.org/elcoronavirus.

For Information For All Older Adults Services, call California Aging & Adult Information Line **1-800-510-2020** or go to www.aging.ca.gov.

EngAGE the Public Around Age

Find All Check-In Resources at EngageCA.org



**Staying Connected
& Engaged**



**Friends & Family
Caring for Adults**



**Finding Info
& Assistance**





Older Californians Month: *Make Your Mark!*

Highlighting contributions of older adults
during COVID-19!

Visit Aging.Ca.Gov to access the
Make Your Mark Digital Toolkit
in [English](#) and [Spanish](#)



EngAGE the Public: Expanding Resources

A screenshot of the California Department of Aging website. The header includes the CA.GOV logo, social media icons, and a search bar. The main navigation bar has links for "About Us", "Providers & Partners", "Careers with CDA", "Contact Us", and "Search". Below this, a "Quick Links" sidebar lists various COVID-19 resources. The main content area features a breadcrumb trail "Home > covid19 > Tribal Elders" and a large blue banner with a yellow arrow icon and the text "COVID-19 Resources for Tribal Elders". Below the banner, a section titled "Tribal Elder COVID-19 Resources" lists several links: "How to Care for Someone at Home During COVID-19", "Managing Stress During COVID-19", "National Indigenous Elder Justice Initiative", "Caring for Elders During COVID-19", "Physical Distancing is Being a Good Relative", and "Tribal Elder Protection Team Toolkit".

CA.GOV

Change Text Size T T T

Select Language

State of California
Department of Aging

About Us Providers & Partners Careers with CDA Contact Us Search

Quick Links

- COVID-19 Information for Older Adults and People with Disabilities
- General COVID-19 Information
- How can I get involved in the COVID-19 response?
- Data on Older Adults and CDA COVID-19 Response
- Family and Friend Caregiver Resources
- Warmlines and Mental Health Resources
- Information and Assistance Support Lines

Home > covid19 > Tribal Elders

COVID-19 Resources for Tribal Elders

Tribal Elder COVID-19 Resources

- How to Care for Someone at Home During COVID-19
- Managing Stress During COVID-19
- National Indigenous Elder Justice Initiative
- Caring for Elders During COVID-19
- Physical Distancing is Being a Good Relative
- Tribal Elder Protection Team Toolkit

CDA's Tribal Webpage:

- ✓ Tribal Elder COVID-19 Resources
- ✓ General Tribal Resources COVID-19
- ✓ CDC Guidance & Resources
- ✓ Media Coverage

https://aging.ca.gov/covid19/Tribal_Elders/

Strengthen Partnerships



- **Check in Campaign** - CalVolunteers, LISTOS California, AARP, Alzheimer's Association, State Council on Developmental Disabilities, many more
- **Crisis Care Guidelines** – CA Department of Public Health
- **COVID 19 Dashboards on Age and Race** – CDPH
- **Congregate Care Guidance** – CDPH & CA Department of Social Services
- **Long Term Care at Home Benefit** – Department of Health Care Services
- **Digital Divide Initiative** – CA Department of Technology
- More...

Master Plan for Aging Update



- New Administration release date is December 2020
- Partnership with Governor's Task Force on Alzheimer's Prevention and Preparedness
- Anti-Ageism Virtual Town Hall



Master Plan for Aging Updated Timeline



Public meeting schedule

July:

- Fri, 7/17: LTSS Subcommittee
LTC@Home Benefit
- Thur, 7/23: Research Subcommittee
- Fri, 7/31: LTSS Subcommittee
LTC@Home Benefit
- Wed, 7/29: Aging & Equity Townhall

August:

- **Tues, 8/11: Stakeholder Advisory Committee**
- Wed, 8/19: Equity Work Group
- Wed, 8/26: Research Subcommittee

September:

- **Tues, 9/15: Stakeholder Advisory Committee FINAL**
- Aging & Equity Webinar series launches

New Initiative: Combating Ageism & Promoting Equity



JOIN US!

- July 29th, 10 – 11:30 a.m.
- Listen and Engage with our Expert panelists on combatting ageism & promoting equity

Panelists



Shireen McSpadden
San Francisco Human Services Agency



Janet Spears
Metta Fund



Kate Kuckro
Community Living Campaign



Kelly Dearman
San Francisco In Home Support
Services Public Authority



Rose Johns
San Francisco Human Services Agency

MPA: Survey on COVID 19 Lessons

EngAGE with us



COVID-19 has changed the lives
of Californians in so many ways.

Visit **EngageCA.org** to
take our COVID-19 survey.



- CDA launched a survey on July 10 to collect COVID-19 learnings for the purposes of informing the MPA.
- Please consider taking 10 minutes to complete the [survey](#) to tell us about your experiences during the COVID-19 pandemic and your thoughts on how, together, we can increase support for older adults, persons with disabilities, and families and caregivers in California. Survey ends July 24.

MPA: Equity Work Group Releases Equity Tool

MPA's Equity Work Group recently released an equity tool to help ensure that MPA recommendations are evaluated through an equity lens.

MASTER PLAN FOR AGING EQUITY WORK GROUP



The Master Plan for Aging (MPA) will serve all older Californians across the life span.

Given the growing diversity of California's aging population in terms of racial and ethnic groups, disability, geography, income, immigration status, language, religion/fait, sex, gender identity, sexual orientation, and family status, the Stakeholder Advisory Committee formed the Equity Work Group (EWG) to advise on MPA recommendations and deliverables through an equity lens. To guide other MPA subgroups and subcommittees, the EWG developed a set of equity tool questions for use while forming these deliverables.

Since the development of the first set of guiding questions for the MPA recommendation process, we have been struck collectively by two pandemics: COVID-19 and the public health crisis of systemic racism, most recently highlighted through police brutality and the Black Lives Matter movement. Through these pandemics, deeply rooted inequities have been become widely apparent and undeniable, making it an utmost responsibility to seek equity through all MPA recommendations.

"The route to achieving equity will not be accomplished through treating everyone equally. It will be achieved by treating everyone justly according to their circumstances."

— Paula Dressel, *Race Matters Institute*

Equity is a goal that can be reached through a pathway of equality. As members of the EWG, our principles are seen through an equity lens. An equity lens requires framing and developing strategies to equalize resources and opportunities as a further step toward justice. These principles include, but are not limited to, the following:

- Equity must be embedded in decision-making during the formation stages of any recommendation.
- The strengths and assets of each community must be highlighted and used to help us to move in culturally appropriate and inclusive ways.
- Systemic racism can only be eliminated through systemic solutions. These pandemics only heightened and unveiled existing disparities; they did not create them.
- Recommendations must be very specific and explicit about the communities they are attempting to address. "Communities of color" or generic "diversity" language weakens and takes power away from

the recommendation and the groups we aim to serve. To be explicit in terminology provides power to the group that has been systemically underrepresented or misrepresented.

- Recommendations should not unintentionally further exacerbate inequities experienced by some communities.
- There is intersectionality between race, class, gender, and sexual orientation. Therefore, recommendations should be guided by the principle that the MPA is for all Californians throughout their lifespan, with particular emphasis in creating systems that are supportive and inclusive of people of all races, classes, genders, and sexual orientations.
- Systemic racism, ageism, able-ism, and sexism can only be eliminated through systemic solutions. The MPA should strive to transform the systems that impact the lives of those most affected by systemic and institutionalized discrimination and who, therefore, have experienced the most profound and adverse impacts during COVID-19.

We offer the following guiding questions in making recommendations for the MPA.

QUESTIONS

1. What needs, gaps, and/or organizational barriers are you addressing to further diversity, equity, and inclusion in your recommendations?
2. Who determined the basic needs, gaps, and/or organizational barriers to equity when designing the recommendations? How were they determined? (i.e. primary research, secondary research, key informant interviews, subject matter expertise)
3. Do the resulting recommendations take into account the cultures and languages of impacted communities? For example, in determining those needs, was key information (access to services, forms, teaching materials, social media, phone lines) collected directly from the communities and made available in-language and in-culture?
4. How do the data/research inform or support the recommendations, statements, strategies, or conclusions? Did you refer to research conducted in a way that was/is inclusive and reflective of the demographic and cultural makeup of California?
5. How do the resulting recommendations build on the strengths and assets of the impacted communities?
6. Do the proposed recommendations take into account impacts on, and the rights of, people with disabilities? Please refer to the [Oliverstein Act](#) for guidance.

For More Info



Visit [EngageCA.org](https://engageca.org) for more information and to get engaged with the Master Plan for Aging

CDA Budget Update



Program	FY 19-20 Baseline Budget Total (Budget Act) **	Families First Act ****	CARES Act ****	FY 20-21 Budget Adjustments *****	FY 20-21 Budget Total
Community-Based Adult Services	\$5,329	\$114	\$-	\$-	\$6,263
Multipurpose Senior Services Program	\$38,075	\$-	\$-	\$-	\$23,893
Long-Term Care Ombudsman	\$17,319	\$-	\$2,091	\$1,000	\$18,594
Nutrition	\$119,001	\$25,086	\$50,173	\$-	\$118,165
Supportive Services and Family Caregiving	\$67,267	\$-	\$31,236	\$-	\$62,621
Aging and Disability Resource Centers	\$5,000	\$-	\$3,005	\$-	\$5,000
Health Insurance Counseling and Advocacy Program	\$13,468	\$-	\$-	\$-	\$13,778
Medicare Improvements for Patients and Providers Act	\$24	\$-	\$-	\$2,214	\$2,241
Other Programs ***	\$8,219	\$-	\$-	\$-	\$8,317
Relocation	\$-	\$-	\$-	\$3,062	\$-
TOTAL	\$273,702	\$25,200	\$86,505	\$3,943	\$258,872

Vision:

Transforming Aging for All Californians

Mission:

CDA leads innovative programs, planning, and partnerships to increase choices, equity, and well being for all Californians as we age.

Values:

Person-Centered & Outcome-Based: *We value people and results. We advocate for and partner with our providers and participants to move together towards impactful, data-driven outcomes.*

Leadership & Collaboration: *We lead with vision, expertise, passion, and accountability and collaborate with our internal and external partners to create a livable California for all across the lifespan.*

Innovation & Inclusivity: *We turn ideas into meaningful solutions for individuals, families, and communities and promote the participation and perspective of all people, centering the voices of older people and people with disabilities.*

Goals:

1. **Lead the Governor's Master Plan for Aging in Achieving an Age-Friendly California for All by 2030:** We will develop, advance, and measure the Master Plan for Aging with diverse partners at the state and local levels.
2. **Deliver Quality Services that Increase Choices to Live at Home and Community as We Age:** We will uphold excellence and promote continuous quality improvement in CDA services for home and community living, including:
 - Nutrition
 - Isolation and Community Engagement
 - Health at Home
 - Information and Assistance/No Wrong Door

- 3. Deliver Quality Services that Increase the Well-being of Residents in Nursing Homes and Other Senior Living Facilities:** We will uphold excellence & promote continuous quality improvement in CDA services for residents in long-term care facilities Ombudsman
- 4. Engage the Public Around Age:** We will engage Californians to a) connect with information and resources around aging and disability and b) end ageism and advance equity.
- 5. Modernize CDA for Public, Partners, and Employees:** We will create a modern CDA that fosters an inclusive and diverse environment and secures and enhances the resources, tools, and infrastructure necessary to deliver quality services.

Selected Objectives for 2020-2021:

- Continuing nimble and robust COVID 19 response to redesign and expand services: food and nutrition, health at home, information and assistance, isolation prevention via behavioral health, digital divide, and purpose strategies, residents' rights in senior living facilities, and more.
- Advancing "California for All Ages:" expanded education for CDA staff, aging network providers, and public on anti-racism, ageism, and culturally-competent services.
- Strengthening foundation of aging & disability network via "AAA/CDA 2.0," including assessment and recommendations for a coordinated case management system, modern data systems, state service areas, designated local aging agencies, streamlined monitoring and planning, and more.

Questions and Answer

To ask a question:

Click the “raise hand” icon to request your line to be unmuted.

If dialing in, press “*9” on your keypad to request your line to be unmuted.

You may also email your question to
OLPA@aging.ca.gov



Thank You!



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