



**Office of the Long-Term Care Patient Representative Facility Training
January 19, 2023**

SUSAN RODRIGUES: GOOD AFTERNOON, EVERYONE. THANK YOU ALL FOR JOINING US. WE HAVE A LOT OF PEOPLE SIGNED UP FOR THIS WEBINAR, SO WE'RE GOING TO GIVE PEOPLE 2 TO 3 MIN TO GET LOGGED IN. SO STAY TUNED, PLEASE.

SUSAN RODRIGUES: HI, EVERYONE! AS A REMINDER, WE'RE JUST GIVING PEOPLE A FEW MORE MINUTES TO GET LOGGED IN. THE PARTICIPANT NUMBER KEEPS CLIMBING. SO HOLD ON JUST A FEW MINUTES. THANK YOU SO MUCH.

SUSAN RODRIGUES: ALL RIGHT. GOOD AFTERNOON, EVERYONE. I THINK WE'LL GO AHEAD AND GET STARTED.

SUSAN RODRIGUES: FIRST OF ALL, I ON THE BEHALF OF THE CALIFORNIA DEPARTMENT OF AGING AND THE OFFICE OF THE LONG-TERM CARE, PATIENT REPRESENTATIVE PROGRAM. WE WANT TO WELCOME YOU TO THE LONG-TERM CARE

SUSAN RODRIGUES: PATIENT REPRESENTATIVE PROGRAM FACILITY TRAINING.

SUSAN RODRIGUES: MY NAME IS SUSAN RODRIGUES AND I'M. THE ASSISTANT DIRECTOR FOR THE OFFICE OF THE LONG-TERM CARE, PATIENT REPRESENTATIVE ALSO REFERRED TO AS OPR.

SUSAN RODRIGUES: I HAVE OVER 25 YEARS OF EXPERIENCE IN THE FIELDS OF AGING, INCLUDING SERVING AS A NURSING HOME SOCIAL WORKER, AND AS A LOCAL OMBUDSMAN.

SUSAN RODRIGUES: STELLA VERAFLOR- RUNDELL, WILL BE PROVIDING A LOT OF PORTION OF THIS WEBINAR TRAINING. STELLA ALSO HAS EXTENSIVE EXPERIENCE IN THE FIELD OF AGING, INCLUDING WORKING FOR ADULT PROTECTIVE SERVICES IN HOME SUPPORTIVE SERVICES, AND MOST RECENTLY, AS A TRAINER FOR THE OFFICE OF THE STATE LONG TERM CARE OMBUDSMAN PROGRAM

SUSAN RODRIGUES: ON BEHALF OF THE DEPARTMENT OF AGING IN THE OFFICE OF THE LONG-TERM CARE PATIENT REPRESENTATIVE TEAM. I APPRECIATE YOU ALL JOINING THIS SESSION, ALL JOINING THIS PRESENTATION TO LEARN MORE ABOUT THIS PROGRAM

SUSAN RODRIGUES: THAT WILL HELP UNREPRESENTED RESIDENTS IN SKILLS AND INTERMEDIATE CARE FACILITIES. AND WE CERTAINLY VALUE ALL YOUR TIME AND EXPERIENCE WITH THESE RESIDENTS

SUSAN RODRIGUES: AS FAR AS OUR LEARNING ENVIRONMENT. FOR THIS OUR SCHEDULE IS FROM 2 UNTIL 3 30. WE ANTICIPATE. WE WILL HAVE PLENTY OF TIME FOR QUESTIONS AT THE END. THIS WEBINAR WILL BE RECORDED.

SUSAN RODRIGUES: AND THE LINK TO THE RECORDING WILL BE SENT TO ALL THE REGISTRANTS.

SUSAN RODRIGUES: AND THE RECORDING AS WELL AS THIS POWERPOINT WILL ALSO BE AVAILABLE ON THE CDA WEBSITE.

SUSAN RODRIGUES: YOU WILL BE ABLE TO SHARE THE RECORDING WITH OTHER STAFF WHO MAY NOT HAVE BEEN ABLE TO ATTEND THE WEBINAR.

SUSAN RODRIGUES: PLEASE POST YOUR QUESTIONS

SUSAN RODRIGUES: IN THE Q. A. SECTION OF IN ZOOM. THE CHAT FEATURE WILL BE UNAVAILABLE DURING THE WEBINAR.

SUSAN RODRIGUES: THE OFFICE OF THE LONG-TERM CARE PATIENT REPRESENTATIVE STAFF WILL POST RESPONSES TO QUESTIONS ENTERED IN THE IN THE Q. A. AS TIME ALLOWS DURING THE PRESENTATION, AND WE WILL ADDRESS ADDITIONAL INQUIRIES DURING THE Q. AND A. SESSION AT THE END OF THE PRESENTATION, AS TIME ALLOWS.

SUSAN RODRIGUES: WE WILL ALSO PROVIDE A FOLLOW UP FREQUENTLY ASKED QUESTION DOCUMENTS FOR THIS WEBINAR, AND HAVE IT SENT TO REGISTRANTS AS WELL AS BE AVAILABLE ON OUR WEBSITE.

SUSAN RODRIGUES: OUR AGENDA FOR TODAY IS TO TALK ABOUT THE LONG-TERM CARE, PATIENT REPRESENTATIVE PROGRAM, ITS HISTORY, ROLE AND RELATIONSHIP TO HEALTH AND SAFETY CODE SECTION 1418.8 WE'RE GOING TO TALK ABOUT THE PUBLIC PATIENT REPRESENTATIVE ROLES AND RESPONSIBILITIES.

SUSAN RODRIGUES: THE NOTICES THAT ARE REQUIRED TO PROVIDE TO RESIDENTS RESIDENT REPRESENTATIVES, AS WELL AS TO OUR OFFICE.

SUSAN RODRIGUES: WE WILL ALSO DISCUSS THE PROCESS FOR REQUESTING A PUBLIC PATIENT REPRESENTATIVE.

SUSAN RODRIGUES: AND WE WILL ALSO TOUCH ON THE DATA THAT FACILITIES ARE REQUIRED TO REPORT TO OUR OFFICE ON A QUARTERLY BASIS.

SUSAN RODRIGUES: OH, CAN WE DO A QUICK, SOUND CHECK.

SUSAN RODRIGUES: AND CAN YOU, IF YOU CAN HEAR US? CAN YOU TYPE

SUSAN RODRIGUES: AN ANSWER IN THE QUESTION AND ANSWER BOX.

SUSAN RODRIGUES: OKAY, THANK YOU SO MUCH.

SUSAN RODRIGUES: SO BACK TO THE INTRODUCTION TO THE PROGRAM

SUSAN RODRIGUES: WE ARE A NEW PROGRAM WITHIN THE CALIFORNIA DEPARTMENT OF AGING.

SUSAN RODRIGUES: WE ARE TRAINED PUBLIC, PATIENT REPRESENTATIVES. WE PROVIDE TRAINED PUBLIC PATIENT REPRESENTATIVES AVAILABLE TO PARTICIPATE IN INTERDISCIPLINARY TEAM REVIEWS.

SUSAN RODRIGUES: I'LL PURSUE IT TO HEALTH AND SAFETY CODE SECTION 1418.8.

SUSAN RODRIGUES: WE SERVE RESIDENTS OF LONG-TERM CARE FACILITIES, WHO MAY NEED MEDICAL TREATMENT, BUT LACK THE CAPACITY, TO MAKE HEALTH CARE DECISIONS, AND HAVE NO LEGAL SURROGATE, DECISION-MAKER OR FAMILY OR FRIEND TO PARTICIPATE AS A PATIENT REPRESENTATIVE.

SUSAN RODRIGUES: THIS PROGRAM GOES INTO EFFECT JANUARY 20, SEVENTH, 2,023.

SUSAN RODRIGUES: WE'VE ACTUALLY BEEN WORKING ON IMPLEMENTING THIS PROGRAM FOR THE PAST YEAR. SO IT'S BEEN A WORK IN PROGRESS

SUSAN RODRIGUES: IN THIS SECTION. WE'LL BE DOING AN OVERVIEW OF THE HISTORY OF THE HEALTH AND SAFETY CODE, 1418.8, AND THE DEVELOPMENT OF THE PROGRAM OVERALL

SUSAN RODRIGUES: HEALTH AND SAFETY CODE 1418.8 IS NOT NEW. IT WAS ORIGINALLY PASSED IN 1,992. THE STATUTE IS KNOWN AS THE APPLE BILL AFTER IT'S ALL THERE, BOB APPLE AND I KNOW MANY FACILITIES REFER TO SOME OF THE MEETINGS THAT THEY HAVE AS APPLE MEETINGS OR APPLE HEARINGS.

SUSAN RODRIGUES: ORIGINALLY THIS LAW ABOUT SKILLED NURSING, INTERMEDIATE CARE FACILITIES TO CONDUCT INTERDISCIPLINARY TEAM REVIEWS TO MAKE MEDICAL DECISIONS ON BEHALF OF A RESIDENT.

SUSAN RODRIGUES: AND THESE ARE RESIDENTS WHO'VE BEEN DETERMINED TO LACK CAPACITY TO PROVIDE INFORMED CONSENT

SUSAN RODRIGUES: FOR PRESCRIBED MEDICAL TREATMENT, AND WHO DID NOT HAVE A LEGAL SURROGATE OR FAMILY MEMBER TO MAKE DECISIONS FOR THEM.

SUSAN RODRIGUES: A LEGAL SERGEANT OR DECISION MAKER IS DEFINED IN THE PROBATE CODE AS A CONSERVATOR, A PERSON DESIGNATED BY THE RESIDENT AS AN ADVANCED, HEALTHCARE DIRECTIVE AGENT, OR ANYBODY ELSE WHO THE RESIDENT DESIGNATES AS A SERGEANT, HEALTH CARE, DECISION MAKER.

SUSAN RODRIGUES: THE LAW REQUIRED THAT THE IDT. INCLUDE THE ATTENDING POSITION, A REGISTERED NURSE RESPONSIBLE FOR THE RESIDENTS CARE, AND ANY OTHER APPROPRIATE STAFF DEPENDING UPON THE RESIDENT OR PATIENT NEEDS.

SUSAN RODRIGUES: PLEASE NOTE, FOR THE PURPOSES OF THE WEBINAR, RESIDENT AND PATIENT WILL BE USED INTERCHANGEABLY.

SUSAN RODRIGUES: WE REALIZE IN THE FACILITIES ARE CALLED RESIDENTS, AND OUR OFFICE IS THE PATIENT REPRESENTATIVE.

SUSAN RODRIGUES: OR JUST 2 YEARS AFTER THE ORIGINAL HEALTH AND SAFETY CODE WAS ENACTED THE AMENDMENT TO FIND LACK OF CAPACITY AND ADDED THAT THE IT SHALL INCLUDE A PATIENT REPRESENTATIVE. WE'RE PRACTICABLE.

SUSAN RODRIGUES: A PATIENT REPRESENTATIVE IS DEFINED AS A COMPETENT PERSON WHOSE INTERESTS ARE ALIGNED WITH THE RESIDENT, AND WHO IS ABLE AND WILLING TO SERVE ON AN ID. T.

SUSAN RODRIGUES: FOR THE PURPOSES OF THE HEALTH AND SAFETY CODE. THIS PERSON CAN BE A FAMILY MEMBER OR FRIEND OF THE RESIDENT, WHO MAYBE DOESN'T WANT TO TAKE ON FULL RESPONSIBILITY FOR HEALTH CARE DECISIONS, BUT THEY'VE AGREED TO SERVE ON THE IT TO MAKE JUST A SMALL TO A SYSTEM IN DECISION MAKING PROCESS.

SUSAN RODRIGUES: IT COULD ALSO BE ANY OTHER PERSON AUTHORIZED BY FEDERAL OR STATE LAW. AFTER THE EPILAX, SEVERAL YEARS LATER A RESIDENT ADVOCATES FILED A LAWSUIT, ARGUING THE CONSTITUTIONALITY AND THE APPLICATION OF THE LAW FAST FORWARD TO 2,021, AND THE DECISION RENDERED BY THE CALIFORNIA COURT OF APPEAL

SUSAN RODRIGUES: ON CANADA VERSUS SMITH REQUIRED SKILLED NURSING AND INTERMEDIATE CARE FACILITIES TO ADOPT ADDITIONAL PROCEDURES PURSUANT TO HELP AND SAFETY CODE 1418, POINT 8, AND CLARIFY CLARIFIED PROVISIONS OF THE STATUTE. AND THIS IS WHERE THINGS CHANGE FOR FACILITIES STARTING NEXT WEEK. FIRST, THE DECISION REQUIRED FACILITIES TO PROVIDE WRITTEN AND ORAL NOTICES TO RESIDENTS SUBJECT

SUSAN RODRIGUES: TO THE IDT REVIEW, AND WRITTEN NOTICES TO THE PATIENT REPRESENTATIVE. WE WILL BE GOING OVER THE SPECIFIC REQUIREMENTS FOR THESE NOTICES LATER IN THE WEBINAR.

SUSAN RODRIGUES: IN ADDITION, FACILITIES MUST INCLUDE A PATIENT REPRESENTATIVE IN THE IT. REVIEWS OF PRESCRIBED MEDICAL INTERVENTION.

SUSAN RODRIGUES: PURSUANT TO HEALTH AND SAFETY CODE, 1418.8, ALL THE TIME, NOT JUST WHEN PRACTICABLE. SO THAT'S A BIG CHANGE FROM THE ORIGINAL LEGISLATION.

SUSAN RODRIGUES: AND IT ALSO ADDED THE REQUIRED THAT FACILITIES HAVE TO PROVIDE DATA TO THE DEPARTMENT OF AGING INTO OUR OFFICE.

SUSAN RODRIGUES: THIS DECISION ALSO CLARIFIED THAT THE ID PROCESS MAY BE USED TO AUTHORIZE THE ADMINISTRATION OF ANTIPYOTIC MEDICATION, AND TO CREATE OR CHANGE POSITION. ORDERS FOR LIFE. SUSTAINING TREATMENT DO NOT RESUSCITATE OR COMFORT CARE ORDERS.

SUSAN RODRIGUES: AND TO ALLOW PATIENTS TO TRANSFER TO HOSPICE AS LONG AS THE IT FOLLOWS ALL THE REQUIREMENTS

SUSAN RODRIGUES: SO EFFECTIVE. JANUARY, 20, SEVENTH, 2,023. IF A FACILITY IS NOT ABLE TO LOCATE A FAMILY MEMBER A FRIEND TO SERVE AS THE PATIENT REPRESENTATIVE.

SUSAN RODRIGUES: THE FACILITIES ARE GOING TO CONTACT OUR OFFICE WITHIN THE CALIFORNIA DEPARTMENT OF AGING, AND THEN WE WILL ASSIST WITH THE SELECTION OF THE PATIENT REPRESENTATIVE.

SUSAN RODRIGUES: ALSO IN 2,021, FOR THE LEGISLATION WAS ENACTED ASSEMBLY BILL, 135, AND THIS ADDED SOMETHING TO THE WELFARE INSTITUTION CODE

SUSAN RODRIGUES: WHICH STATED THAT THE LONG-TERM CARE, PATIENT RE REPRESENTATIVE PROGRAM WOULD BE ESTABLISHED WITHIN THE DEPARTMENT OF AGING.

SUSAN RODRIGUES: AND IT'S A IT'S A PROGRAM THAT IS FUNDED BY THE GENERAL FUNDS.

SUSAN RODRIGUES: THIS MANDATED THAT THE PROGRAM PROVIDE PUBLIC PATIENT REPRESENTATIVES FOR REPRESENTATIVES FOR RESIDENTS OF FIELDS AND INTERMEDIATE CARE FACILITIES TO PARTICIPATE IN THE IT REVIEWS.

SUSAN RODRIGUES: AND WE'LL DESCRIBE THAT A LITTLE BIT MORE

SUSAN RODRIGUES: SO. SOME OF THE ROLES AND THE RESPONSIBILITIES OF THE OF OUR OFFICE ARE THE LONG-TERM CARE. PATIENT REPRESENTATIVE PROGRAM IS RESPONSIBLE FOR RECRUITING AND MAINTAINING TRAIN STAFF

SUSAN RODRIGUES: TO PERFORM DUTIES AS A PUBLIC PATIENT REPRESENTATIVE.

SUSAN RODRIGUES: AS A NOTE. THESE ARE OUR PAID STAFF, NOT VOLUNTEERS, AND WE HAVE BEEN SUCCESSFUL IN RECRUITING SEVERAL PUBLIC PATIENT REPRESENTATIVES.

SUSAN RODRIGUES: SOMETHING ELSE THAT THAT WE WILL BE DOING IS REFER RESIDENTS; AND IF A RESIDENT 6 JUDICIAL REVIEW DURING THE ID I. T PROCESS THE PROGRAM WILL FOR RESIDENTS TO APPROPRIATE LEGAL SERVICES.

SUSAN RODRIGUES: SOMETHING THAT WE CANNOT DO IS PROVIDE LEGAL REPRESENTATION OR ADVICE TO RESIDENTS.

SUSAN RODRIGUES: AND THEN, LASTLY, WE'RE RESPONSIBLE FOR REFLECTING, COLLECTING REQUIRED DATA, AS MENTIONED IN THE STATUTE.

SUSAN RODRIGUES: TO CLARIFY THE ENFORCEMENT OF THE PROVISIONS OF HEALTH AND SAFETY CODE. 1418.8

SUSAN RODRIGUES: IS NOT THE ROLE OF A LONG-TERM CARE PATIENT REPRESENTATIVE PROGRAMS.

SUSAN RODRIGUES: UPON RECEIVING THE REQUEST FOR SERVICES. THE PROGRAM WILL ASSIGN A PUBLIC PATIENT REPRESENTATIVE TO PARTICIPATE ON AN ID REVIEW PURSUANT TO HEALTH AND SAFETY CODE, 1418.8 AS LONG AS THE CRITERIA ARE MET FOR THE IT TO CONVENE

SUSAN RODRIGUES: AS A REMINDER, THE FACILITY MUST CONTACT OUR OFFICE WHEN A RESIDENT DOES NOT HAVE A LEGAL SURROGATE, AND THE FAMILY IS NOT ABLE TO IDENTIFY A PATIENT REPRESENTATIVE WITHIN 72 H

SUSAN RODRIGUES: OF A PHYSICIAN'S. ORDER FOR A MEDICAL INTERVENTION

SUSAN RODRIGUES: THAT REQUIRES INFORMED CONSENT PRIOR TO ADMINISTRATION OF THE MEDICAL INTERVENTION, AND IS UNABLE TO MAINTAIN OB INFORMED CONSENT, BECAUSE THE PHYSICIAN IS DETERMINED. THE RESIDENT LACKS CAPACITY

SUSAN RODRIGUES: OVERALL THE DEPARTMENT OF PUBLIC HEALTH HEALTH IS THE AGENCY RESPONSIBLE FOR ENFORCING PROVISIONS OF THE HEALTH AND SAFETY CODE. 1418, POINT 8,

SUSAN RODRIGUES: AND THIS WILL BE A PART OF THEIR REGULATORY PROCESS. SO AGAIN TO REITERATE THE DEPARTMENT OF AGING AND THE OFFICE OF THE LONG TERM CARE, PATIENT REPRESENTATIVE OFFICE ARE MERELY PROVIDING

SUSAN RODRIGUES: THE ACTUAL PUBLIC PATIENT REPRESENTATIVES TO COME OUT AND ASSIST WITH THE INTERDISCIPLINARY TEAM PROCESS. BUT WE ARE NOT THERE TO ENFORCE THE REGULATION.

SUSAN RODRIGUES: NOW LET'S GO OVER SOME OF THE ROLES AND RESPONSIBILITIES OF THE PUBLIC PATIENT REPRESENTATIVES OR PPR'S.

SUSAN RODRIGUES: WELL, FOR AN INSTITUTION CODE 92, 75 SAYS THAT A PUBLIC PATIENT REPRESENTATIVE ASSIGNED BY THE PROGRAM TO AN INTERDISCIPLINARY TEAM SHE'LL DO THE FOLLOWING.

SUSAN RODRIGUES: THEY WILL CONDUCT A REVIEW TO CONFIRM THAT ALL THE CRITERIA ARE MET FOR AN ID. T TO CONVENE FOR A RESIDENT, AND FOR THE ASSIGNMENT OF THE RES OF THE PATIENT REPRESENTED BY THE PROGRAM.

SUSAN RODRIGUES: THIS INCLUDES REVIEWING A COPY OF THE INITIAL NOTICE FROM THE FROM THE FACILITY TO THE RESIDENT

SUSAN RODRIGUES: REGARDING THE PHYSICIAN'S DETERMINATION THAT THE RESIDENT LACKS THE ABILITY TO PROVIDE INFORMED CONSENT

SUSAN RODRIGUES: AND THE FACILITIES, DETERMINATION THAT THERE IS NO LEGAL DESERT, NO SERGEANT DECISION MAKER.

SUSAN RODRIGUES: THE THE PUBLIC PATIENT REPRESENTATIVES SHALL MEET, AND, IF POSSIBLE, INTERVIEW THE RESIDENT PRIOR TO ALL DISCIPLINARY TEAM MEETINGS.

SUSAN RODRIGUES: THIS INCLUDES THE INITIAL REVIEW OF PROP PROPOSED TREATMENT OR INTERVENTION.

SUSAN RODRIGUES: A QUARTERLY REVIEW OF THAT INTERVENTION. AND THEN, IF THERE'S A CHANGE OF CONDITION IN THE RESIDENT NECESSITATING A MODIFICATION OR A CHANGE TO THE PROP PROPOSED INTERVENTION.

SUSAN RODRIGUES: THE MEETINGS WITH RESIDENTS IDEALLY WILL BE IN PERSON, BUT THAT MAY NOT ALWAYS BE POSSIBLE, SO THEY WILL AT THAT POINT WE WILL NEED TO DO VIRTUAL MEETINGS, AND WE WILL NEED THE ASSISTANCE OF THE FACILITY TO TO ARRANGE THESE MEETINGS.

SUSAN RODRIGUES: SO, IF AN IN-PERSON MEETING IS NOT POSSIBLE, A VIRTUAL MEETING CAN BE CONDUCTED, AND THE FACILITY.

SUSAN RODRIGUES: YOU KNOW CAN HELP WITH. WITH THAT MEETING. THEY CAN BE DONE VIA FACETIME OR VIDEO CALL, OR DEPENDING UPON WHATEVER TYPE OF TECHNOLOGY THAT A RESIDENT

SUSAN RODRIGUES: OR THE FACILITY HAS IN TERMS OF DIFFERENT COMMUNICATION DEVICES.

SUSAN RODRIGUES: THE PUBLIC PATIENT REPRESENTATIVES WILL ALSO REVIEW MEDICAL AND CLINICAL RECORDS ON THE RESIDENTS MEDICAL AND CLINICAL RECORDS

SUSAN RODRIGUES: IN ORDER TO PREPARE FOR THE INTERDISCIPLINARY TEAM REVIEW.

SUSAN RODRIGUES: WE DO NOT HAVE TO HAVE CONSENT TO REVIEW THE RECORDS WE ARE ABLE TO TO GO IN AND LOOK AT THESE RECORDS, WE WILL ASK THAT FACILITIES UPLOAD THE INFORMATION INTO THAT RELATES TO THE INTERDISCIPLINARY TEAM PROCESS INTO OUR DATABASE

SUSAN RODRIGUES: OR RECORDS MAY ALSO BE REVIEWED IN PERSON.

SUSAN RODRIGUES: AND WE'LL TALK A LITTLE BIT MORE ABOUT THE DATABASE. A LITTLE LATER IN THIS WEBINAR.

SUSAN RODRIGUES: WHEN THE PUBLIC PATIENT REPRESENTATIVE IS REVIEWING THE RECORDS. THEY'RE GOING TO BE LOOKING AT INFORMATION RELATED TO THE PRESCRIBED MEDICAL INTERVENTION. THEY'RE GOING TO BE LOOKING FOR THE POSITIONS DOCUMENTATION THAT THE RESIDENT LAST CAPACITY, AND THE BASIS FOR THIS DETERMINATION

SUSAN RODRIGUES: THEY WILL LOOK TO SEE IF THERE'S ANY PRIOR PULSE OR ADVANCED HEALTH CARE DIRECTIVES, OR ANY TYPE OF POWER OF ATTORNEY.

SUSAN RODRIGUES: THEY WILL LOOK FOR DOCUMENTATION OF THE STEPS THE FACILITY TOOK TO LOCATE AND IDENTIFY A SURROGATE

SUSAN RODRIGUES: AND A PATIENT OR A PRIVATE, PATIENT REPRESENTATIVE, AND THAT PRIVATE, PATIENT REPRESENTATIVE COULD BE A FRIEND, A NEIGHBOR. ANYBODY WHO, THE RESIDENT MAY HAVE TOLD THEIR EXPRESS THEIR WISHES TO REGARDING THEIR HEALTH CARE.

SUSAN RODRIGUES: THE PRIVATE, THE PUBLIC PATIENT REPRESENTATIVES WILL ALSO REVIEW FACILITY, POLICIES AND PROCEDURES RELATED TO THE IT PROCESS AS OUTLINED BY THE ALL FACILITIES. LETTER PUT OUT BY THE DEPARTMENT OF PUBLIC HEALTH.

SUSAN RODRIGUES: THIS CAN BE DONE IN PERSON OR VIRTUALLY. AND AGAIN, THIS IS A BRAND-NEW PROGRAM. SO, YOU KNOW, AS WE START GETTING POLICIES AND PROCEDURES. WE DON'T NECESSARILY HAVE TO HAVE YOU CONTINUALLY SEND THESE JUST THE FIRST TIME YOU WILL NEED TO SEND THEM, SO THAT WE CAN REVIEW THEM

SUSAN RODRIGUES: SOME OTHER THINGS THAT THE PUBLIC PATIENT REPRESENTATIVES WILL DO, THEY WILL PARTICIPATE IN THE IT. REVIEW OF THE PROPOSED INTERVENTION, CONSIDERING THE FACTORS REQUIRED BY 1418.8,

SUSAN RODRIGUES: INCLUDING REVIEW REVIEWING THE PHYSICIAN'S ASSESSMENT OF THE RESIDENTS CAN BE CONDITION, AND THE REASON FOR THE PROPOSED MEDICAL INTERVENTION.

SUSAN RODRIGUES: THEY WILL DISCUSS THE DESIRES OF THE RESIDENT, THE IDT. SHE'LL INTERVIEW THE RESIDENT AND CONSULT WITH FAMILY OR FRIENDS. IF ANYBODY HAS BEEN IDENTIFIED.

SUSAN RODRIGUES: THE IT SHOULD ALSO CONSIDER THE RESIDENTS RELIGIOUS OR CULTURAL BELIEFS. IF KNOWN.

THEY SHOULD REVIEW ANY PRIOR EXPRESSIONS OF THEIR HEALTH CARE WISHES, INCLUDING ADVANCED DIRECTIVES OR POST FORMS.

SUSAN RODRIGUES: THE OTHER THING THAT SHOULD BE REVIEWED ARE THE RISK AND BENEFITS OF THE OF THE PROPOSED INTERVENTION, THE FREQUENCY AND DURATION OF ITS USE, AND ANY ALTERNATIVES THAT WERE CONSIDERED OR UTILIZED.

SUSAN RODRIGUES: AND THE REASONS WHY THESE ALTERNATIVES ARE INAPPROPRIATE. OR WE'RE DISCONTINUED

SUSAN RODRIGUES: THE PUBLIC PATIENT REPRESENTATIVES WILL IT WILL ARTICULATE THE RESIDENCE PREFERENCES, IF KNOWN, OR THE BEST APPROXIMATION OF PREFERENCES

SUSAN RODRIGUES: MINISTERED. UNLESS THE ID T. REACHES CONSENSUS

SUSAN RODRIGUES: INVOLVED WITH THE CARE THE PUBLIC PATIENT REPRESENTATIVE, AND ANY OTHER

SUSAN RODRIGUES: MEMBERS THAT THE FACILITY IDENTIFIES AS ON THE TEAM.

SUSAN RODRIGUES: IF CONSENSUS IS NOT REACHED, TO AUTHORIZE OR CONTINUE A MEDICAL INTERVENTION, AND THE FACILITY DECIDES TO PROCEED WITH THE INTERVENTION, THE FACILITY WILL NEED TO PETITION OR OBTAIN A COURT ORDER IN ORDER IN ACCORDANCE WITH PROBATE CODE. 3201

SUSAN RODRIGUES: ANOTHER AREA THAT THE PUBLIC PATIENT REPRESENTATIVE WILL OR NEEDS TO DO IS THAT THEY WILL IDENTIFY AND REPORT ANY CONCERNS REGARDING ABUSE OR NEGLECT OF THE RESIDENT.

SUSAN RODRIGUES: THEY'LL REPORT THESE CONCERNS TO THE OMBUDSMAN PROGRAM

SUSAN RODRIGUES: FOR LAW ENFORCEMENT, OR THE DEPARTMENT OF PUBLIC HEALTH.

SUSAN RODRIGUES: OR ANY OTHER APPROPRIATE ORGANIZATIONS OR AGENCIES. PUBLIC PATIENT REPRESENTATIVES ARE MANDATED REPORTERS.

SUSAN RODRIGUES: IF A RESIDENT SEEKS FOR JUDICIAL REVIEW. WE WILL ALSO REFER TO APPROPRIATE LEGAL SERVICES IDENTIFIED BY THE PROGRAM. AGAIN, WE WILL NOT BE PROVIDING LEGAL REPRESENTATION OR ADVICE TO RESIDENTS.

SUSAN RODRIGUES: I'M GONNA TALK A LITTLE BIT ABOUT THE SCOPE OF THE PUBLIC PATIENT REPRESENT REPRESENTATIVES, RESPONSIBILITIES. NOW.

SUSAN RODRIGUES: ONE AREA THAT WE WILL NOT PARTICIPATE IN WITH IDTS, IS IT? IF IT'S A DECISION THAT WOULD LEAD DIRECTLY TO DEPTH.

SUSAN RODRIGUES: IF A A PUBLIC PATIENT REPRESENTATIVE MAY PARTICIPATE IN AN INTERFACE INTERDISCIPLINARY TEAM TO CREATE A REVISED PHYSICIAN ORDERS

SUSAN RODRIGUES: FOR LIFE, SUSTAINING TREATMENT. OR FOR DO NOT RESUSCITATE ORDERS OR THE ELECTION OF HOSPICE OR COMFORT CARE

SUSAN RODRIGUES: THE PUBLIC PATIENT REPRESENTATIVE. SHE'LL ASCERTAIN WHETHER THAT CARE IS CONSISTENT WITH THE RESIDENT'S INDIVIDUAL HEALTH CARE, INSTRUCTIONS, IF ANY

OR OTHER EXPRESS WISHES TO THE EXTENT KNOWN OR OTHERWISE, WHAT IF THE PROPOSED INTERVENTION APPEARS CONSISTENT WITH THE BEST INTEREST OF THE RESIDENT.

SUSAN RODRIGUES: SO, JUST TO REITERATE THIS, REALLY GOES BACK TO WHAT IS IN THE BEST INTEREST OF THE RESIDENT.

SUSAN RODRIGUES: AS WE'VE DEVELOPED THIS PROGRAM OVER THE COURSE OF THE LAST YEAR WE'VE RECEIVED MANY QUESTIONS FROM THE COMMUNITY AND FROM FACILITIES

SUSAN RODRIGUES: AND OTHER SOCIAL SERVICE ORGANIZATIONS ABOUT PROVIDING SUPPORT FOR OTHER AREAS OF DECISION MAKING OUTSIDE OF WHAT IS OUTLINED IN HEALTH AND SAFETY CODE. 1418.8.

SUSAN RODRIGUES: OKAY, I THINK I'M GONNA TURN MY CAMERA OFF. I APOLOGIZE ABOUT THAT

SUSAN RODRIGUES: HOPEFULLY. THAT WILL BE A LITTLE BIT BETTER WITH MY CAMERA OFF

SUSAN RODRIGUES: AGAIN. SOME OF THE QUESTIONS WE'VE RECEIVED OVER THE LAST YEAR. WE DO NOT HAVE A ROLE IN DECISIONS THAT NEED TO BE MADE FOR RESIDENTS REGARDING FIDUCIARY MATTERS, ADMISSIONS OR PLACEMENTS, AND TRANSFER DISCHARGES

SUSAN RODRIGUES: OTHER INDIVIDUALS THAT MAY ASSIST WITH THIS, MAYBE PEOPLE WHO HAVE POWER OF ATTORNEY EVENTS, HEALTH CARE, DIRECTIVE AGENTS, CONSERVATIVES, OR GUARDIANS.

SUSAN RODRIGUES: RELATIVES OR FRIENDS OR REPRESENTATIVE PAYEES.

SUSAN RODRIGUES: THE PUBLIC PATIENT REPRESENTATIVES ARE NOT THERE TO BE CASE MANAGERS. THEY'RE THERE TO PARTICIPATE JUST WITH THE IT PROCESS.

SUSAN RODRIGUES: A CASE MANAGER IS MORE SOMEONE IN THE COMMUNITY OR A CONS CONSERVATOR OR A GUARDIAN.

SUSAN RODRIGUES: IN TERMS OF PROVIDING COMMUNITY RESOURCES OR REFERRALS.

SUSAN RODRIGUES: WE REALLY RELY ON THE FACILITY SOCIAL WORKERS TO DO THAT. WE ARE WE GOING INTO FACILITIES ALL OVER THE STATE, AND WE'RE NOT AS FAMILIAR WITH THE LOCAL COMMUNITY RESOURCES AS YOU ALL ARE IN YOUR INDIVIDUAL AREAS.

SUSAN RODRIGUES: ANOTHER THING THAT WE DO NOT DO IS INVESTIGATE, ELDER OR DEPENDENT, ADULT ABUSE OR NEGLECT

SUSAN RODRIGUES: AS WELL AS, AND WE ALSO DO NOT RESOLVE ANY CARE CONCERNS. THIS IS THE ROLE OF THE LONG-TERM CARE ON BUZZING PROGRAM. THEY'VE BEEN DOING THIS FOR A LONG TIME, AND THAT IS DEFINITELY THEIR AREA OF EXPERTISE. THIS IS ALSO THE ROLE OF

DEPARTMENT OF PUBLIC HEALTH, AND OTHER ENFORCEMENT AGENCIES, SUCH AS LAW ENFORCEMENT, OR THE DIVISION OF MEDICAL FRAUD OR AN ELDER ABUSE.

SUSAN RODRIGUES: I APOLOGIZE. IF MY CAMERA WAS FREEZING. I HOPE THAT TURNING OFF THE CAMERA WAS HELPFUL. WITH THAT

SUSAN RODRIGUES: I'M GONNA PASS THE BATON TO STELLA. NOW, WHO WILL BE REVIEWING THE REQUIRED NOTICES RELATED TO IT REVIEWS PURSUANT TO HEALTH AND SAFETY CODE 1418.8 THAT FACILITIES MUST PROVIDE. SHE'S ALSO GOING TO TALK ABOUT THE FACILITIES, RESPONSIBILITIES PRIOR TO REQUESTING OUR SERVICES AND THE DATA THAT THE FACILITIES ARE REQUIRED TO REPORT TO THE DEPARTMENT OF AGING.

SUSAN RODRIGUES: SHE WILL ALSO INTRODUCE THE CALIFORNIA PATIENT REPRESENTATIVE PROGRAM.

SUSAN RODRIGUES: OUR INFORMATION SYSTEM, OR CAPRI, WHICH WILL BE THE MECHANISM YOU USED FOR SUBMITTING REQUESTS FOR LONG TERM CARE, PATIENT REPRESENTATIVE SERVICES. SO AGAIN, THANK YOU FOR YOUR TIME, AND ALL OF YOUR HARD WORK. AND, STELLA, I WILL TURN IT OVER TO YOU

00:24:09.840 --> 00:24:12.959

STELLA VERAFLOR-RUNDELL: FANTASTIC. THANK YOU SO MUCH, SUSAN.

STELLA VERAFLOR-RUNDELL: BECAUSE OF THE NUMBER OF PEOPLE ON THIS CALL RIGHT NOW. I BELIEVE THAT'S WHAT MAY BE CAUSING THE AUDIO ISSUES AS WELL AS

STELLA VERAFLOR-RUNDELL: PROBABLY THE VISUAL. SO I'M GOING TO KEEP MY CAMERA OFF IF THAT'S OKAY WITH THE REST OF THE TEAM. AND THEN PLEASE NOTE THAT JUST AS A REMINDER, THIS WEBINAR IS BEING RECORDED, SO PLEASE REVIEW IT AFTER THE PRESENTATION, IF YOU MISSED ANYTHING DUE TO THE AUDIO PROBLEMS.

STELLA VERAFLOR-RUNDELL: SO I'M GOING TO GO AHEAD AND

STELLA VERAFLOR-RUNDELL: TAKE US TO THE NEXT SECTION OF OUR PRESENTATION, AND TAKE A LOOK AT THE REQUIRED NOTICES, AS WELL AS STATUTORY REQUIREMENTS FOR THOSE NOTICES AND CRITERIA FOR EACH NOTICE ADDITIONAL INFORMATION THAT'S REQUIRED.

STELLA VERAFLOR-RUNDELL: SO, WHEN A FACILITY CONVENES AN ID REVIEW OF A PROPOSED MEDICAL INTERVENTION OR TREATMENT REQUIRING INFORMED CONSENT, AND THE RESIDENT HAS BEEN DETERMINED TO LOCK CAPACITY IN A LEGAL DECISION MAKER.

STELLA VERAFLOR-RUNDELL: HEALTH AND SAFETY CODE. 1418.8 REQUIRES THE FACILITY TO PROVIDE THE FOLLOWING NOTICES TO THE RESIDENT AND PATIENT REPRESENTATIVE, AND IN CERTAIN CIRCUMSTANCES. THE LONG-TERM CARE PATIENT REPRESENTED PROGRAM.

STELLA VERAFLOR-RUNDELL: THE INITIAL NOTICE WHICH PROVIDES DETAILS ABOUT THE UPCOMING ID T REVIEW

STELLA VERAFLOR-RUNDELL: THE NOTICE OF IDT OUTCOME.

STELLA VERAFLOR-RUNDELL: THE EMERGENCY INTERVENTION NOTICE WHICH EXPLAINS THE INTERVENTION ADMINISTERED AND INFORMS WHEN THE ID REVIEW WILL TAKE PLACE, AND THE FOURTH NOTICE IS THE NOTICE OF FAILURE TO CONDUCT TIMELY INTERDISCIPLINARY TEAM REVIEW FOLLOWING AN EMERGENCY MEDICAL INTERVENTION.

STELLA VERAFLOR-RUNDELL: NOW, OUR OFFICE HAS CREATED TEMPLATES FOR THESE NOTICES WHICH ARE AVAILABLE ON OUR WEB PAGE.

STELLA VERAFLOR-RUNDELL: THESE NOTICES ARE FILLABLE AND PRINTABLE IN IN THE PRINTABLE. PDF FORMAT.

STELLA VERAFLOR-RUNDELL: MIRANDA IS GOING TO DROP THE LINK IN TO OUR WEBSITE. SOIF YOU DON'T ALREADY HAVE IT, PLEASE FEEL FREE TO TAKE A LOOK AT WHAT WE HAVE THERE

STELLA VERAFLOR-RUNDELL: FOR YOU. NOW IT'S IMPORTANT TO NOTE THAT FACILITIES DO HAVE THE OPTION OF USING THEIR OWN FORMS, BUT THEY MUST PROVIDE. THESE FORMS MUST PROVIDE THE SAME INFORMATION AS REQUIRED IN OUR TEMPLATES

STELLA VERAFLOR-RUNDELL: ON THE WEB PAGE. YOU'LL CLICK ON THE FORMS TAB, AND THIS WILL NAVIGATE YOU TO THE PROGRAM'S FORMS PAGE.

STELLA VERAFLOR-RUNDELL: AND NOTE THAT THE FIRST 4 DOCUMENTS THAT ARE LISTED ON THE MENU ARE THE NOTICE TEMPLATES

STELLA VERAFLOR-RUNDELL: THAT WE'RE GOING TO BE TALKING ABOUT. FURTHER.

STELLA VERAFLOR-RUNDELL: NOW SOME FACILITIES MAY ALREADY BE PROVIDING SOME FORM OF WRITTEN NOTICE WHEN CONDUCTING ID REVIEWS FOR UNREPRESENTED PATIENTS, HOWEVER, BEGINNING JANUARY 27

STELLA VERAFLOR-RUNDELL: 2,023 FACILITIES ARE REQUIRED TO PROVIDE THESE SPECIFIED NOTICES AND INFORMATION.

STELLA VERAFLOR-RUNDELL: AS I MENTIONED PREVIOUSLY. ALTHOUGH WE HAVE CREATED TEMPLATES FOR THE REQUIRED NOTICES, YOU MAY USE YOUR OWN. THESE FORMS MUST PROVIDE SUFFICIENT DETAIL THAT ALIGNS WITH THE REQUIREMENTS SET FORTH IN HEALTH AND SAFETY CODE. 1418.8,

STELLA VERAFLOR-RUNDELL: SUCH AS WHEN A NOTICE HAS TO BE PROVIDED, TO WHOM, AND
STELLA VERAFLOR-RUNDELL: THE SPECIFIC INFORMATION THAT MUST BE INCLUDED IN EACH
NOTICE.

STELLA VERAFLOR-RUNDELL: NOW

STELLA VERAFLOR-RUNDELL: SOME STATUTORY REQUIREMENTS THAT APPLY TO ALL THE
NOTICES, THE NOTICES MUST BE PROVIDED ORALLY, AND IN WRITING TO THE RESIDENT IN THE
RESIDENCE, PRIMARY OR PREFERRED LANGUAGE, IF KNOWN.

STELLA VERAFLOR-RUNDELL: IF, IN THE EVENT, TIMELY WRITTEN TRANSLATION SERVICES ARE
NOT AVAILABLE.

STELLA VERAFLOR-RUNDELL: THE ORAL NOTICE MUST BE PROVIDED IN THE RESIDENTS
PRIMARY OR PREFERRED LANGUAGE.

STELLA VERAFLOR-RUNDELL: AND THE WRITTEN NOTICE MAY THEN BE PROVIDED IN ENGLISH.

STELLA VERAFLOR-RUNDELL: IF THE RESIDENT HAS A HEARING OR VISUAL IMPAIRMENT.

STELLA VERAFLOR-RUNDELL: THE FACILITY MUST PROVIDE NOTICES IN AN ACCESSIBLE
FORMAT.

STELLA VERAFLOR-RUNDELL: NOW PLEASE NOTE THAT OUR TEMPLATES HAVE BEEN APPROVED
AS ACCESSIBLE DOCUMENTS.

STELLA VERAFLOR-RUNDELL: A COPY OF THE WRITTEN NOTICE, INCLUDING, AND IF
APPLICABLE, A SECOND COPY TRANSLATED INTO ENGLISH, MUST BE PROVIDED TO THE
RESIDENTS PATIENT REPRESENTATIVE AT THE SAME TIME.

STELLA VERAFLOR-RUNDELL: AND FINALLY A COPY OF ALL WRITTEN NOTICES, INCLUDING THE
SECOND COPY THAT'S BEEN TRANSLATED INTO ENGLISH, MUST BE ENTERED INTO THE
RESIDENCE RECORDS.

STELLA VERAFLOR-RUNDELL: NOW, IN THE NEXT SEVERAL SLIDES WE'LL GO OVER

STELLA VERAFLOR-RUNDELL: THE WHEN, WHO AND WHAT INFORMATION FOR EACH OF THESE
NOTICES THAT I'VE ALREADY MENTIONED.

STELLA VERAFLOR-RUNDELL: SO THE INITIAL NOTICE OF ID. T REVIEW OF PROPOSED
TREATMENT IS TO NOTICE THE FACILITY MUST PROVIDE PRIOR TO CONDUCTING AN ID. T.
REVIEW PURSUANT TO HEALTH AND SAFETY CODE, 14 TO 18.8.

STELLA VERAFLOR-RUNDELL: THIS NOTICE MUST BE PROVIDED TO THE RESIDENT AND THE
RESIDENTS RESIDENT REPRESENTATIVE AT LEAST 5 DAYS PRIOR TO THE I. D T REVIEW.

STELLA VERAFLOR-RUNDELL: THERE'S AN EXCEPTION TO THE FIVE-DAY RULE.

STELLA VERAFLOR-RUNDELL: IF THE RESIDENTS ATTENDING PHYSICIAN

STELLA VERAFLOR-RUNDELL: DETERMINES THAT THE RESIDENT WILL SUFFER WILL SUFFER HARM OR SEVERE AND SUSTAINED EMOTIONAL DISTRESS IF THE PRESCRIBED MEDICAL INTERVENTION IS DELAYED AT LEAST 5 DAYS.

STELLA VERAFLOR-RUNDELL: AN ID T REVIEW MAY OCCUR EARLIER IF NOTICE IS PROVIDED TO THE RESIDENT AND THE PATIENT REPRESENTATIVE AT LEAST 24 H PRIOR TO THE IT REVIEW.

STELLA VERAFLOR-RUNDELL: ALL THIS INFORMATION MUST BE DOCUMENTED IN THE CASE RECORD OR IN THE RESIDENCE MEDICAL RECORD.

STELLA VERAFLOR-RUNDELL: THE INITIAL NOTICE MUST INCLUDE INFORMATION REQUIRED BY HEALTH AND SAFETY CODE 1418.8,

STELLA VERAFLOR-RUNDELL: AND THIS INCLUDES WHY THE IDP IS BEING CONVENED.

STELLA VERAFLOR-RUNDELL: WHAT IS THE IT REVIEW PROCESS? SO AN EXPLANATION WHAT THE PROCESS IS FOR DETERMINING THE ID PROCESS FOR DETERMINING MEDICAL INTERVENTION. ADMINISTRATION.

STELLA VERAFLOR-RUNDELL: WHAT THE PRESCRIBED MEDICAL INTERVENTION IS.

STELLA VERAFLOR-RUNDELL: INCLUDING A DESCRIPTION, A DETAILED DESCRIPTION OF WHAT THE INTERVENTION IS.

STELLA VERAFLOR-RUNDELL: ALL POSSIBLE TREATMENT OPTIONS THAT MUST BE ALSO LISTED ON THE INITIAL NOTICE.

STELLA VERAFLOR-RUNDELL: AND THIS IS BECAUSE THE IDT MAY NOT APPROVE A TREATMENT UNLESS IT'S LISTED ON THAT INITIAL NOTICE.

STELLA VERAFLOR-RUNDELL: IF THE IDT WANTS TO CONSIDER A TREATMENT THAT WAS NOT LISTED, THEN THE PROCESS MUST START OVER. THIS MEANS PROVIDING A NEW INITIAL NOTICE AND HOLDING A A A SEPARATE ID REVIEW.

STELLA VERAFLOR-RUNDELL: SO IT'S IMPERATIVE THAT YOU INCLUDE ANY ALTERNATIVE TREATMENTS THAT MAY BE CONSIDERED IN THAT INITIAL NOTICE.

STELLA VERAFLOR-RUNDELL: THE NOTICE ALSO SHOULD INCLUDE THE NAME AND TELEPHONE NUMBER OF THE MEDICAL DIRECTOR OF THE FACILITY, AS WELL AS THE PHYSICIAN AND THE SURGEON AND OR SURGEON WHO ORDERED THE MEDICAL INTERVENTION.

STELLA VERAFLOR-RUNDELL: THE NOTICE MUST INCLUDE THE DATE, TIME, AND LOCATION OF THE ID. T. REVIEW.

STELLA VERAFLOR-RUNDELL: AND THEN, AS TO WHO PERSON IDENTIFIED. THE NOTICE MUST INCLUDE THE PERSON WHO'S BEEN IDENTIFIED BY THE FACILITY TO BE THE RESIDENTS PATIENT REPRESENTATIVE. THIS WILL BE EITHER A FAMILY MEMBER OR A FRIEND.

STELLA VERAFLOR-RUNDELL: AND IF NEITHER ONE OF THOSE INDIVIDUALS ARE AVAILABLE. IF NO ONE'S IDENTIFIED, THEN THE NOTICE MUST INDICATE THAT THE FACILITY HAS SUBMITTED A REQUEST FOR PUBLIC PATIENT REPRESENTATIVE.

STELLA VERAFLOR-RUNDELL: THE NOTICE MUST PROVIDE THE CONTACT INFORMATION FOR THE LONG-TERM CARE, PATIENT REPRESENTATIVE PROGRAM

STELLA VERAFLOR-RUNDELL: AS WELL AS TO THE LONG-TERM CARE OMBUDSMAN PROGRAM

STELLA VERAFLOR-RUNDELL: AND THE AGENCY RESPONSIBLE FOR THE PROTECTION AND AGENCY AND ADVOCACY OF INDIVIDUALS WITH DEVELOPMENTAL DISABILITIES OR MENTAL DISORDERS.

STELLA VERAFLOR-RUNDELL: THE NOTICE ALSO MUST INCLUDE A STATEMENT EXPLAINING THE RESIDENTS RIGHTS, AND THESE ARE THE RIGHTS TO HAVE A PATIENT REPRESENTATIVE PARTICIPATE IN THE ID REVIEW PROCESS, AS WELL AS THE RIGHT TO JUDICIAL REVIEW, TO CONTEST THE ATTENDING PHYSICIANS DETERMINATIONS. THE USE OF AN ID. T. REVIEW

STELLA VERAFLOR-RUNDELL: TO ADMINISTER MEDICAL TREATMENT.

STELLA VERAFLOR-RUNDELL: OR ANY DECISIONS THAT ARE MADE BY THE ID. T.

STELLA VERAFLOR-RUNDELL: NOW THE SECOND NOTICE THAT'S REQUIRED FOR FACILITIES TO PROVIDE IS THE NOTICE OF OUTCOME OF THE IDT REVIEW.

STELLA VERAFLOR-RUNDELL: AND THIS IS REQUIRED FOR EVERY ID THAT'S CONDUCTED BY THE FACILITY PURSUANT TO 1418.8 HEALTH AND SAFETY CODE, 1418.8.

STELLA VERAFLOR-RUNDELL: THE NOTICE MUST BE PROVIDED TO THE RESIDENT AND THE PATIENT REPRESENTATIVE.

STELLA VERAFLOR-RUNDELL: NOW, ALTHOUGH THERE'S NO STATUTORILY REQUIRED TIMELINE FOR THIS NOTICE TO BE PROVIDED. BELT AND SAFETY CODE 1418.8 DOES STATE THAT THE FACILITY MUST ALLOW QUOTE UNQUOTE REASONABLE OPPORTUNITY

STELLA VERAFLOR-RUNDELL: FOR EITHER PARTY, THE RESIDENT OR THE PATIENT REPRESENTATIVE TO SEEK JUDICIAL REVIEW. AFTER REVIEWING THE NOTICE OF OUTCOME AND PRIOR TO IMPLEMENTING THE INTERVENTION.

STELLA VERAFLOR-RUNDELL: NOW, AS FOR THE INFORMATION THAT MUST BE INCLUDED IN THE IN THE NOTICE, IT MUST CLEARLY EXPLAIN THE DECISION MADE BY THE ID. T.

STELLA VERAFLOR-RUNDELL: WHETHER THE ID T. AUTHORIZED THE PROPOSED INTERVENTION OR TREATMENT OR NOT.

STELLA VERAFLOR-RUNDELL: IF, IN THE EVENT, THE IDT DID NOT AUTHORIZE THE PROPOSED INTERVENTION.

STELLA VERAFLOR-RUNDELL: AND THAT THE FACILITY BELIEVES THE TREATMENT IS IN THE BEST INTEREST OF THE RESIDENT.

STELLA VERAFLOR-RUNDELL: THEN THE FACILITY WILL ASK A COURT TO APPROVE THE TREATMENT. THIS NEEDS TO BE INCLUDED IN THE NOTICE. IF THAT IS THE CASE. THE NOTICE MUST ALSO INDICATE WHEN THE MEDICAL INTERVENTION IS TO BE ADMINISTERED.

STELLA VERAFLOR-RUNDELL: IF IT'S AUTHORIZED BY THE IDT.

STELLA VERAFLOR-RUNDELL: AND THEN THERE HAS TO BE A STATEMENT REGARDING THE RESIDENTS RIGHT TO JUDICIAL REVIEW OF THE DECISION.

STELLA VERAFLOR-RUNDELL: NOW, THE THIRD NOTICE, THIS IS THE NOTICE OF IDT REVIEW OF EMERGENCY INTERVENTION.

STELLA VERAFLOR-RUNDELL: THIS NOTICE IS, IS PROVIDED IN THE CASE OF AN EMERGENCY. AFTER OBTAINING A PHYSICIAN'S ORDER AS NECESSARY, A SKILLED NURSING, OR I INTERMEDIATE CARE. FACILITY MAY ADMINISTER

STELLA VERAFLOR-RUNDELL: A MEDICAL INTERVENTION THAT REQUIRES INFORMED CONSENT

STELLA VERAFLOR-RUNDELL: PRIOR TO THE FACILITY ISSUING THAT WE, PRIOR TO THE FACILITY ISSUING THE REQUIRED NOTICE, OR CONDUCTING AN ID T. REVIEW

STELLA VERAFLOR-RUNDELL: AGAIN, THIS IS JUST IN SITUATIONS WHERE THERE'S AN EMERGENCY.

STELLA VERAFLOR-RUNDELL: SUSAN HAD STATED THAT EMERGENCY MEANS A SITUATION WHEN THERE'S A MEDICAL TREATMENT

STELLA VERAFLOR-RUNDELL: THAT'S IMMEDIATELY NECESSARY FOR THE PRESERVATION OF LIFE, THE PREVENTION OF SERIOUS BODILY HARM.

STELLA VERAFLOR-RUNDELL: OR THE ALLEVIATION OF SEVERE PHYSICAL PAIN, OR SEVERE AND SUSTAINED EMOTIONAL DISTRESS. THAT DEFINITION IS WITHIN HEALTH AND SAFETY CODE, 1418, POINT 8.

STELLA VERAFLOR-RUNDELL: NOW THE NOTICE MUST BE PROVIDED TO THE RESIDENT AND THE PATIENT REPRESENTATIVE WITHIN 24 H OF THE INTERVENTION.

STELLA VERAFLOR-RUNDELL: AND THE NOTICE MUST INCLUDE THE DETAILS OF THE MEDICAL INTERVENTION OR TREATMENT

STELLA VERAFLOR-RUNDELL: DETAILS OF THE REQUIRED POST-INTERVENTION. ID T REVIEW

STELLA VERAFLOR-RUNDELL: INCLUDING AN EXPLANATION OF THE ID PROCESS. THE DATE, TIME AND LOCATION OF THE REVIEW

STELLA VERAFLOR-RUNDELL: A STATEMENT OF THE RESIDENTS RIGHTS TO HAVE EITHER A OR RIGHTS TO HAVE A PATIENT REPRESENTATIVE, AND TO SEE JUDICIAL REVIEW.

STELLA VERAFLOR-RUNDELL: NOW, AS I MENTIONED THE EMERGENCY INTERVENTION, NOTICE MUST BE PROVIDED TO THE RESIDENT

STELLA VERAFLOR-RUNDELL: AND TO THE PATIENT REPRESENTATIVE.

STELLA VERAFLOR-RUNDELL: IN ADDITION, A COPY OF THE NOTICE MUST ALSO BE SUBMITTED TO THE A LONG-TERM CARE PATIENT REPRESENTATIVE PROGRAM. IF THE EMERGENCY INTERVENTION INVOLVED TREATMENT OF SEVERE AND SUSTAINED EMOTIONAL DISTRESS OR APPLICATION OF PHYSICAL RESTRAINTS OR APPLICATION OF CHEMICAL RESTRAINTS.

STELLA VERAFLOR-RUNDELL: AND PLEASE NOTE THAT THIS REQUIREMENT APPLIES, EVEN IF A FRIEND OR RELATIVE WILL BE SERVING AS THE PATIENT REPRESENTATIVE DURING THE ID. T.

STELLA VERAFLOR-RUNDELL: NOW THE FOURTH NOTICE IS REQUIRED TO BE SUBMITTED TO THE LONG-TERM CARE. PATIENT REPRESENTED PROGRAM

STELLA VERAFLOR-RUNDELL: IN THE EVENT OR IN THE CASE IN A CASE WHERE AN EMERGENCY INTERVENTION WAS ADMINISTERED.

STELLA VERAFLOR-RUNDELL: AND THE FACILITY DID NOT CONDUCT AN IDT REVIEW PURSUANT TO HEALTH AND SAFETY CODE. 1418.8 WITHIN ONE WEEK

STELLA VERAFLOR-RUNDELL: OF THE INTERVENTION. NO MATTER. THE REASON

STELLA VERAFLOR-RUNDELL: AND THE NOTICE MUST BE SUBMITTED TO THE LONG-TERM CARE, PATIENT REPRESENTATIVE PROGRAM. EVEN IF A FRIEND OR FAMILY MEMBER HAS AGREED TO SERVE AS THE PATIENT REPRESENTATIVE IN THE ID. T. REVIEW.

STELLA VERAFLOR-RUNDELL: THE NOTICE MUST INCLUDE THE NAME OF THE RESIDENT AND THE PRESCRIBING PHYSICIAN.

STELLA VERAFLOR-RUNDELL: THE DATE AT THE EMERGENCY MEDICAL INTERVENTION WAS ADMINISTERED.

STELLA VERAFLOR-RUNDELL: AND THE DETAILS OF THE INTERVENTION.

STELLA VERAFLOR-RUNDELL: AS WELL AS THE REASON OR REASONS WHY THE IDT REVIEW WAS NOT CONDUCTED WITHIN THE TIMEFRAME REQUIRED BY LAW.

STELLA VERAFLOR-RUNDELL: I'M. GOING TO GO AHEAD AND TRANSITION US TO OUR NEXT TOPIC

STELLA VERAFLOR-RUNDELL: AND QUICKLY REVIEW THE FACILITY RESPONSIBILITIES PRIOR TO REQUESTING FOR PUBLIC PATIENT RISK

STELLA VERAFLOR-RUNDELL: REPRESENTATIVE SERVICES AND INTRODUCE YOU TO THE CALIFORNIA PATIENT REPRESENTATIVE INFORMATION SYSTEM.

STELLA VERAFLOR-RUNDELL: SO HEALTH AND SAFETY CODE. 1418.8 OUTLINES. THE STEPS THAT THE FACILITY MUST TAKE WHEN IT RECEIVES FROM THE ATTENDING PHYSICIAN

STELLA VERAFLOR-RUNDELL: AN ORDER OF MEDICAL INTERVENTION THAT REQUIRES A RESIDENT INFORMED CONSENT.

STELLA VERAFLOR-RUNDELL: AND THE DETERMINATION THAT THE RESIDENT LACKS CAPACITY

STELLA VERAFLOR-RUNDELL: TO PROVIDE INFORMED CONSENT.

STELLA VERAFLOR-RUNDELL: AND PLEASE NOTE OR BE REMINDED THAT THIS ALL MUST BE DOCUMENTED IN THE RESIDENTS MEDICAL RECORD.

STELLA VERAFLOR-RUNDELL: IF THE MEDICAL INTERVENTION IS NOT EMERGENCY IN NATURE.

STELLA VERAFLOR-RUNDELL: THEN THE FACILITY SHOW

STELLA VERAFLOR-RUNDELL: TO PROMPTLY IDENTIFY A LEGAL DECISION-MAKER TO PROVIDE THE INFORMED CONSENT.

STELLA VERAFLOR-RUNDELL: IF ONE CANNOT BE IDENTIFIED, THEN THE FACILITY MUST SEEK A FAMILY MEMBER OR FRIEND, AND IDENTIFY THAT PERSON TO BE THE PATIENT REPRESENTATIVE, TO PARTICIPATE IN AN ID REVIEW.

STELLA VERAFLOR-RUNDELL: AND THE FACILITY MUST DOCUMENT THE BUT IN THE RESIDENCE RECORDS THE EFFORTS THAT WERE MADE TO DO SO.

STELLA VERAFLOR-RUNDELL: IF NOT, IF THE FACILITIES UNABLE TO IDENTIFY A PRIVATE PATIENT REPRESENTATIVE.

STELLA VERAFLOR-RUNDELL: I E A FAMILY OR FRIEND

STELLA VERAFLOR-RUNDELL: WITHIN 72 H THE FACILITY SHALL CONTACT THE LONG-TERM CARE PATIENT REPRESENTATIVE PROGRAM

STELLA VERAFLOR-RUNDELL: FOR A PUBLIC PATIENT REPRESENTATIVE SELECTION

STELLA VERAFLOR-RUNDELL: THE FACILITY MAY CONTACT THE PROGRAM BEFORE 72 H. IF

IT'S LIKE. MORE THAN LIKELY YOU WILL NOT BE ABLE TO LOCATE A FAMILY MEMBER OR FRED TO PARTICIPATE IN THE IT. REVIEW.

STELLA VERAFLOR-RUNDELL: THE FACILITY MAY CONTINUE TO YOU, USE DUE DILIGENCE TO LOCATE A FAMILY OR FRIEND IN THOSE INSTANCES, AND IF THEY DO, THEN THE IDENTIFIED INDIVIDUAL MAY REPLACE THE PUBLIC PATIENT REPRESENTATIVE

STELLA VERAFLOR-RUNDELL: STEP 2. THE FACILITY MUST PROVIDE THE RESIDENT AND THE PATIENT REPRESENTATIVES. THE INITIAL NOTICE OF IDT REVIEW, AS WE MENTIONED EARLIER, AT LEAST 5 DAYS PRIOR TO THE SCHEDULED DATE.

STELLA VERAFLOR-RUNDELL: BE REMINDED THAT THERE IS AN EXCEPTION TO THIS TIME REQUIREMENT, AND WE'LL REVIEW THAT IN THE NEXT SLIDE.

STELLA VERAFLOR-RUNDELL: NOW, IF YOU'RE SUBMITTING A REQUEST FOR THE PUBLIC PATIENT REPRESENTATIVE ASSIGNMENT.

STELLA VERAFLOR-RUNDELL: THEN YOU'RE REQUIRED TO PROVIDE. THE PUBLIC PATIENT REPRESENT THE TO THE PATIENT REPRESENTATIVE, THE RESIDENTS' MEDICAL CLINICAL RECORDS, OTHER INFORMATION RELATED TO THE ID. T. REVIEW THE FACILITY, POLICIES AND PROCEDURES REGARDING THE IT PROCESS AND A COPY OF THE INITIAL PROCESS.

STELLA VERAFLOR-RUNDELL: YOU'LL BE UPLOADING THIS INFORMATION, ALONG WITH THE REQUEST FOR PUBLIC PATIENT REPRESENTATIVE IN THE CAPRI SYSTEM.

STELLA VERAFLOR-RUNDELL: AND THE PUBLIC PATIENT REPRESENTATIVE WHO IS THEN ASSIGNED TO THE CASE, WILL BE ABLE TO REVIEW THE INFORMATION

STELLA VERAFLOR-RUNDELL: AND PREPARE FOR PARTICIPATING IN THE IT. REVIEW.

STELLA VERAFLOR-RUNDELL: THE THIRD STOP IS FOR THE FACILITY TO ENSURE THAT THE MEDICAL DIRECTOR OR PRESCRIBING PHYSICIAN, IS AVAILABLE TO DISCUSS THE MEDICAL INTERVENTION. IT'S RISKS AND BENEFITS

STELLA VERAFLOR-RUNDELL: AND AVAILABLE ALTERNATIVES WITH THE RESIDENT AND PATIENT OR BUT REPRESENTATIVE AT LEAST 48 H PRIOR TO THE ID TEAM OF YOU

STELLA VERAFLOR-RUNDELL: ALSO. SUSAN HAD MENTIONED THAT WE WILL. WE WILL GO TO YOU. FACILITY TO HELP A RANGE FOR THE PPR. MEETING WITH THE RESIDENT PPRS AND THE PUBLIC PATIENT REPRESENTATIVE.

STELLA VERAFLOR-RUNDELL: NOW.

STELLA VERAFLOR-RUNDELL: THE EXCEPTION THAT I I MENTIONED EARLIER THE 5 TO THE 5 DAY

STELLA VERAFLOR-RUNDELL: TIME REQUIREMENT OF THE INITIAL ID. T. REVIEW. NOTICE IS IN CASES WHERE PHYSICIANS HAVE DETERMINED THAT A DELAY IN THE ADMINISTRATION OF THE

INTERVENTION OF AT LEAST 5 DAYS WOULD COST THE RESIDENT TO SUFFER HARM, OR SEVERE AND SUSTAIN EMOTIONAL DISTRESS.

STELLA VERAFLOR-RUNDELL: IN THESE SITUATIONS THE FACILITY MUST PROVIDE NOTICE TO THE RESIDENT AND PATIENT REPRESENTATIVE. AT LEAST 24 H PRIOR TO THE IT REVIEW.

STELLA VERAFLOR-RUNDELL: NOW, IN THIS SITUATION, IF THE FACILITY IS UNABLE TO IDENTIFY A FAMILY OR FRIEND TO ACT AS THE PATIENT OR REPRESENTATIVE, IT'S IMPERATIVE THAT THE FACILITY SUBMITS THE REQUEST FOR A PUBLIC PATIENT REPRESENTATIVE IMMEDIATELY TO ALLOW FOR THE ASSIGNED REPRESENTATIVE TO PREPARE FOR THE ID. T. REVIEW.

STELLA VERAFLOR-RUNDELL: SO TIME IS GOING TO BE OF THE ESSENCE IN THESE SITUATIONS.

STELLA VERAFLOR-RUNDELL: NOW. HEALTH AND SAFETY CODE, 1418.8 ALLOWS FOR THE FACILITY TO ADMINISTER PRESCRIBED MEDICAL INTERVENTION PRIOR TO PROVIDING NOTICE TO THE RESIDENT AND THE PATIENT REPRESENTATIVE. AND PRIOR TO AN ID REVIEW IN EMERGENCY SITUATIONS.

STELLA VERAFLOR-RUNDELL: AND BE SURE THAT THE EMERGENCY IS DOCUMENTED IN THE RESIDENCE RECORDS. AGAIN, AN EMERGENCY IS A SITUATION WHERE MEDICAL TREATMENT IS DEEMED IMMEDIATELY NECESSARY FOR THE PRESERVATION OF LIFE. THE PREVENTION OF THE PREVENTION OF SERIOUS BODY HARM.

STELLA VERAFLOR-RUNDELL: OR THE ALLEVIATION OF SEVERE PHYSICAL PAIN, OR SEVERE AND SUSTAINED EMOTIONAL DISTRESS.

STELLA VERAFLOR-RUNDELL: NOW, WITHIN 24 H OF THE EMERGENCY INTERVENTION, THE FACILITY MUST PROVIDE THE RESIDENT AND REST AND PATIENT REPRESENTATIVE A NOTICE OF THE INTERVENTION AND THE RIGHT TO JUDICIAL THE RESIDENTS RIGHT TO JUDICIAL REVIEW.

STELLA VERAFLOR-RUNDELL: AND IF THE FACILITY IS NOT ABLE TO IDENTIFY IN THESE SITUATIONS. AGAIN, IF THE FACILITY IS NOT ABLE TO IDENTIFY A PRIVATE PATIENT, REPRESENTATIVE CONTACT, THE LONG-TERM CARE, PATIENT OR UPSET OF PROGRAM TO REQUEST A PUBLIC PATIENT REPRESENTATIVE AND SUBMIT THE REQUEST, ALONG WITH

STELLA VERAFLOR-RUNDELL: THE RED RELATED INFORMATION THAT'S REQUIRED FOR THE REPRESENTATIVE TO PREPARE FOR THE IT REVIEW.

STELLA VERAFLOR-RUNDELL: AND THEN, WITHIN A WEEK OF THE EMERGENCY INTERVENTION THAT'S BEEN AN ADMINISTERED THERE HAS TO BE. THE FACILITY IS REQUIRED TO CONVENE AN ID REVIEW.

STELLA VERAFLOR-RUNDELL: NOW THE OFFICES DEVELOP, FLOW CHARTS ILLUSTRATING THESE STEPS, AND THESE FLOW CHARTS WILL BE AVAILABLE ON THE CDA OP. OUR WEB PAGE.

STELLA VERAFLOR-RUNDELL: SO FACILITIES WILL BE SUBMITTING THE REQUEST FOR PUBLIC PATIENT REPRESENTATIVE, ALONG WITH THE INFORMATION NECESSARY

STELLA VERAFLOR-RUNDELL: FOR THE ASSIGNED PPR. TO REVIEW AND PREPARE FOR THE IT. REVIEW.

STELLA VERAFLOR-RUNDELL: TO CAPRI INFORMATION WOULD BE SUBMITTED WITH THE REQUEST.

STELLA VERAFLOR-RUNDELL: FOR EXAMPLE, OUR INFORMATION RELATED TO THE PRESCRIBED MEDICAL INTERVENTION THAT REQUIRES INFORMED CONSENT. THE DOCTORS, THE PHYSICIAN'S DOCUMENTATION THAT THE RESIDENT LACKS CAPACITY AND WHAT'S THE BASIS FOR THAT DETERMINATION?

STELLA VERAFLOR-RUNDELL: ANY POLLS OR ADVANCED HEALTH CARE DIRECTIVES OR POWERS OF ATTORNEY THAT'S IN THE RECORDS DOCUMENTATION OF THE STEPS THAT THE FACILITY TOOK TO LOCATE AND IDENTIFY A LEGAL SURROGATE AND OR A PRIVATE PATIENT REPRESENTATIVE.

STELLA VERAFLOR-RUNDELL: AND THEN DOCUMENTATION OF THE VERBAL AND NOTICE AND VERBAL NOTICES AND COPIES OF THE WRITTEN NOTICES TO THE REST OF IT, AND RESIDENT REPRESENTATIVE.

STELLA VERAFLOR-RUNDELL: WHEN THE REQUEST IS RECEIVED BY THE OFFICE, THE OFFICE WILL THEN ASSIGN A PUBLIC PATIENT REPRESENTATIVE

STELLA VERAFLOR-RUNDELL: WHO WILL REVIEW THE INFORMATION THAT'S BEEN UPLOADED WITH THE REQUEST.

STELLA VERAFLOR-RUNDELL: AND THAT INDIVIDUAL WILL BE CONTACTING THE FACILITY FOR ADDITIONAL INFORMATION IF NEEDED.

STELLA VERAFLOR-RUNDELL: ARRANGE FOR MEETINGS WITH THE RESIDENT, AND FOR PARTICIPATION IN THE ID T REVIEW

STELLA VERAFLOR-RUNDELL: PER AFL 2083.2. IN THE EVENT THAT THE PROGRAM IS UNABLE TO MEET YOUR REQUEST FOR A PUBLIC PATIENT REPRESENTATIVE, YOU'LL BE CONTACTED BY THE PROGRAM.

STELLA VERAFLOR-RUNDELL: AND IF THE FACILITY SEEKS TO ADMINISTER A PROPOSED MEDICAL

STELLA VERAFLOR-RUNDELL: INTERVENTION OR CONTINUE UNAUTHORIZED TREATMENT INTERVENTION, THEN THE FACILITY SHALL APPLY TO THE SUPERIOR COURT IN

STELLA VERAFLOR-RUNDELL: IN A TIMELY MANNER, FOR AN ORDER OF MEDICAL TREATMENT. PURSUANT TO PROBATE CODE

STELLA VERAFLOR-RUNDELL: OR FOR A CONSERVATOR, A HEALTH CARE DECISION MAKER OR PUBLIC GUARDIAN. PURSUANT TO PROBATE CODE SECTION 2920

STELLA VERAFLOR-RUNDELL: SO LET'S TAKE A LOOK AT OUR CAPRI SYSTEM.

STELLA VERAFLOR-RUNDELL: WHICH IS WHERE YOU'RE GOING TO BE SUBMITTED, SUBMITTING YOUR REQUEST FOR A PUBLIC PATIENT REPRESENTATIVE.

STELLA VERAFLOR-RUNDELL: SO CAPRI CALIFORNIA

STELLA VERAFLOR-RUNDELL: PATIENT REPRESENTATIVE INFORMATION SYSTEM WAS DEVELOPED BY CDA, OPR. OR OFFICE OF THE LONG-TERM CARE, PATIENT REPRESENTATIVE.

STELLA VERAFLOR-RUNDELL: AND THE CDA INFORMATION TECHNOLOGY BUREAU.

STELLA VERAFLOR-RUNDELL: IT'S A SECURED WEB-BASED SYSTEM THAT REQUIRES A TWO-FACTOR AUTHENTIC AUTHENTICATION TO PROCESS TO ACCESS

STELLA VERAFLOR-RUNDELL: ONLY REGISTERED USERS CAN ACCESS A SYSTEM WITH THEIR EMAIL ADDRESSES AND PATH AND PASS PHRASE.

STELLA VERAFLOR-RUNDELL: THIS IS A STANDARDIZED DATA MANAGEMENT SYSTEM THAT'S BEEN DEVELOPED TO INITIATE THE REQUEST FOR PUBLIC PATIENT REPRESENTATIVE

STELLA VERAFLOR-RUNDELL: TO UPLOAD RESIDENTS INFORMATION, AND REQUIRED NOTICES FOR P. PR. ASSIGNMENT AND REVIEW, AND TO COLLECT DATA SUBMITTED BY SKILLED NURSING FACILITIES AND ICFS

STELLA VERAFLOR-RUNDELL: AS REQUIRED BY 1,418.8.

STELLA VERAFLOR-RUNDELL: NOW IT'S RECOMMENDED THAT YOU USE THE GOOGLE CHROME BROWSER TO ACCESS THE SYSTEM. PLEASE NOTE THAT IT'S NOT COMPATIBLE WITH INTERNET EXPLORER.

STELLA VERAFLOR-RUNDELL: AND I BELIEVE THE SYSTEM COULD ALSO BE ACCESSED USING FIREFOX AND POSSIBLY EDGE

STELLA VERAFLOR-RUNDELL: THE CAPRI USER, MANUAL AND RECORDED TRAININGS WILL BE AVAILABLE ON THE WEBSITE EARLY NEXT WEEK.

STELLA VERAFLOR-RUNDELL: THE TRAINING VIDEOS WILL PROVIDE INSTRUCTIONS ON HOW TO REGISTER FOR CAPRI.

STELLA VERAFLOR-RUNDELL: AS I MENTIONED EARLIER, ONLY REGISTERED USERS WILL BE ABLE TO ACCESS THE SYSTEM.

STELLA VERAFLOR-RUNDELL: THERE'S GOING TO BE A TRAINING VIDEO ON ACCESSING

STELLA VERAFLOR-RUNDELL: CAPRI FOR THE FIRST TIME, USERS AND EXISTING USERS SUBMITTING A REQUEST FOR PUBLIC PATIENT REPRESENTATIVE

STELLA VERAFLOR-RUNDELL: HOW TO UPLOAD THE RESIDENTS RECORDS, AND OTHER PERTINENT INFORMATION

STELLA VERAFLOR-RUNDELL: NECESSARY FOR THE PUBLIC PATIENT REPRESENTATIVE TO PREPARE FOR THE ID.

STELLA VERAFLOR-RUNDELL: AS WELL AS UP UPLOADING THE REQUIRED. ID RELATED NOTICES.

STELLA VERAFLOR-RUNDELL: NOW, I'D LIKE TO SHARE THE FOLLOWING TRAINING: VIDEO ON HOW TO REGISTER A PRE-USER. THIS IS GOING TO BE YOUR VERY FIRST STEP IN BEING ABLE TO ACCESS CAPRI.

STELLA VERAFLOR-RUNDELL: PLEASE EXCUSE THE BUFFERING

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CALIFORNIA DEPARTMENT OF AGING OFFICE OF THE LONG TERM CARE, PATIENT REPRESENTATIVE.

REGISTERING FOR THE CALIFORNIA PATIENT REPRESENTATIVE INFORMATION SYSTEM, CAPRI FOR NEW FACILITY USERS CAPRI REGISTRATION FOR FIRST TIME USERS. ALL USERS MUST BE REGISTERED TO ACCESS CAPRI. FACILITY STAFF MUST COMPLETE A USER ACTION, REQUEST FORM, AND SUBMIT IT TO THE OFFICE OF A LONG TERM CARE PATIENT REPRESENTATIVE TO GAIN ACCESS TO CAPRI. THIS IS THE FIRST STEP TO GAINING ACCESS TO THE SYSTEM.

THE CAPRI USER ACTION, REQUEST, FORM CAN BE FOUND IN THE FACILITY LOGIN TAB SHOWN BELOW AT THE FOLLOWING LINK. ONCE YOU MAKE IT TO THE FACILITY LOGIN PAGE CLICK HERE TO ACCESS THE CAPRI USER ACTION, REQUEST, FORM. THE USER, ACTION. REQUEST FORM IS USED BY FACILITY STAFF TO ADD, CHANGE OR DEACTIVATE USER ACCESS TO CAPRI FOR NEW USERS. COMPLETING THE FORM IS THE FIRST STEP TO GAINING ACCESS TO THE SYSTEM.

AFTER CLICKING THE LINK ON THE FACILITY LOGIN PAGE. DOWNLOAD A COPY OF THE FORM AND SAVE IT TO YOUR COMPUTER. ONCE THE FORM HAS BEEN DOWNLOADED AND SUCCESSFULLY SAVED TO YOUR COMPUTER. SELECT YOUR USER ACCOUNT FROM THE 3 OPTIONS AT THE TOP OF THE FORM. THEN COMPLETE SECTION A IN ITS ENTIRETY

AS A REMINDER, NEW USERS ONLY NEED TO COMPLETE SECTION A OF THE FORM. SECTION A INCLUDES CRITICAL INFORMATION NECESSARY TO ADD USERS TO CAPRI, SUCH AS FIRST AND LAST NAME, TITLE, USER EMAIL, ADDRESS, PHONE NUMBER, FACILITY, NAME, FACILITY, ADMINISTRATOR'S, NAME AND FACILITY. ADMINISTRATOR'S EMAIL ADDRESS.

PLEASE ALSO INDICATE IF YOUR FACILITY ADMINISTRATOR HAS BEEN NOTIFIED THAT YOU ARE REQUESTING ACCESS TO DEGREE. PLEASE ENSURE THAT SECTION A IS COMPLETE. MISSING, OR

INCOMPLETE INFORMATION ON THE USER ACTION. REQUEST FORM MAY RESULT IN DELAYS IN GAINING ACCESS TO CAPRI.

ONCE YOUR FORM IS COMPLETE CLICK, SAVE TO SAVE A COPY FOR YOUR RECORDS AND THEN CLICK, CEMENT. CLICKING, SUBMIT, WILL GENERATE AN AUTOMATED EMAIL WITH YOUR COMPLETED FORM ATTACHED AS A PDF. THIS EMAIL WILL BE SENT TO THE OFFICE OF THE LONG-TERM CARE PATIENT REPRESENTATIVE.

PLEASE ALLOW ONE TO 2 BUSINESS DAYS FOR ACCOUNT CHANGES TO BE MADE. PLEASE NOTE. FACILITIES ARE LIMITED TO 3 CAPRI USERS PER FACILITY. IF YOUR REQUEST FOR ACCESS EXCEEDS THE MAXIMUM NUMBER OF USERS FOR YOUR FACILITY. YOUR REQUEST MAY BE DENIED.

CDA'S OFFICE OF THE LONG-TERM CARE PATIENT REPRESENTATIVE STAFF WILL REVIEW EACH REQUEST FOR NEW USER ACCESS, AND WILL CONTACT YOU. IF ADDITIONAL INFORMATION IS NEEDED TO PROCESS YOUR REQUEST FOR ASSISTANCE TROUBLESHOOTING

THE CAPRI USER ACTION, REQUEST FORM OR REGISTRATION PROCESS, PLEASE CONTACT THE OFFICE OF THE LONG-TERM CARE, PATIENT REPRESENTATIVE AT 91680050840R VIA EMAIL.

STELLA VERAFLOR-RUNDELL: NOW NOTE THAT THIS RECORDING IS GOING TO BE AVAILABLE ON THE CDA WEBSITE. IF YOU NEED TO VIEW IT AGAIN, PLEASE DO SO.

STELLA VERAFLOR-RUNDELL: THE FORM THAT WAS IN THE VIDEO HAS BEEN UPDATED TO INCLUDE THE CITY AND COUNTY OF THE FACILITY WITH WHICH YOU ARE A SAY, ASSOCIATED. SO JUST PLEASE TAKE A NOTE OF THAT. NOW. THE OFFICE HAS RECEIVED SOME OF THE PRE-USER REGISTRATION FORMS ALREADY.

STELLA VERAFLOR-RUNDELL: AND OUR STAFF WILL BE PROCESSING THEM WHEN THE WHEN THE SYSTEM IS FINALIZED

STELLA VERAFLOR-RUNDELL: REGISTRANTS WILL RECEIVE AN EMAIL FROM CDA, ADVISING THEM OF THE ACTIVATION OF THEIR CAPRI USER ACCESS AND INSTRUCTIONS ON THE NEXT STEPS.

STELLA VERAFLOR-RUNDELL: SO IF YOU HAVEN'T ALREADY DONE SO PLEASE COMPLETE THE COULD PRE-USER ACTION, REQUEST, FORM, AND SUBMIT IT TO THE STATE OFFICE AS SOON AS POSSIBLE FOR PROCESSING

STELLA VERAFLOR-RUNDELL: BE SURE TO REVIEW THE PRE-TRAINING VIDEOS AND MATERIAL THAT WHICH WILL BE AVAILABLE ON THE WEBSITE

STELLA VERAFLOR-RUNDELL: ALL RIGHT. SO NOW I'M GOING TO TRANSITION YOU TO THE REVIEW OF REQUIRED DATA ELEMENTS AND THE REPORTING PERIOD AGAIN AS REQUIRED BY HEALTH AND SAFETY CODE, 14 TO 18.8.

STELLA VERAFLOR-RUNDELL: SO FACILITIES ARE REQUIRED TO REPORT TO THE OFFICE THE FOLLOWING DATA FOR ALL IDT

STELLA VERAFLOR-RUNDELL: THAT IS CONDUCTED PURSUANT TO HEALTH AND SAFETY CODE, 1418, POINT 8. EVEN IF A FRIEND OR RELATIVE SERVES AS THE PATIENT REPRESENTATIVE ON THE ID. T. RATHER THAN THE PUBLIC PATIENT REPRESENTATIVE.

STELLA VERAFLOR-RUNDELL: THE TOTAL NUMBER OF IDT REVIEWS CONDUCTED. THE NUMBER OF UNIQUE RESIDENTS WHO HAVE HAD AN ID. T. REVIEW CONDUCTED. THE TOTAL NUMBER OF EMERGENCY MEDICAL INTERVENTIONS AUTHORIZED, PURSUANT TO HEALTH AND SAFETY CODE, 1418, POINT 8, H.

STELLA VERAFLOR-RUNDELL: AND THE NUMBER OF UNIQUE RESIDENTS WHO HAVE HAD AN EMERGENCY MEDICAL INTERVENTION AUTHORIZED.

STELLA VERAFLOR-RUNDELL: DATA POINTS 2 AND 4 ASK FOR THE UNIQUE NUMBER OF RESIDENTS. SO WHAT DOES THIS MEAN?

STELLA VERAFLOR-RUNDELL: THIS VALUE IS THE UNDUPLICATED NUMBER OF RESIDENTS WHO WERE SUBJECT TO ID REVIEWS THAT WERE CONVENED PURSUANT TO HEALTH AND SAFETY CODE. 1418.8 DURING THE QUARTER.

STELLA VERAFLOR-RUNDELL: SO, AS AN EXAMPLE FOR DATA POINT 2,

STELLA VERAFLOR-RUNDELL: THE IF THE FACILITY CONVENE 2 NON EMERGENCY ID REVIEWS FOR THE SAME QUARTER

STELLA VERAFLOR-RUNDELL: OR FOR THE SAME RESIDENT IN THE QUARTER.

STELLA VERAFLOR-RUNDELL: THE FACILITY WOULD COUNT THAT RESIDENT ONLY ONCE WHEN REPORTING THE NUMBER OF UNIQUE RESIDENTS WHO HAVE HAD AN IDT REVIEW, BUT COUNT THE FACILITY, BUT THE BUT COUNT IDTS WHEN REPORTING THE NUMBER OF ID REVIEWS CONDUCTED.

STELLA VERAFLOR-RUNDELL: LET'S TAKE AN EXAMPLE. ANOTHER EXAMPLE HERE.

STELLA VERAFLOR-RUNDELL: SO DURING THE QUARTER. THE FACILITY CONVENED TO ID REVIEWS FOR THE SAME RESIDENT.

STELLA VERAFLOR-RUNDELL: IN THE FIRST ID. T. REVIEW. THE RESIDENT'S DAUGHTER WAS UNABLE TO PARTICIPATE AS HER REPRESENTATIVE. SO, A PUBLIC REPRESENTATIVE FROM THE LONG-TERM CARE PATIENT REPRESENTATIVE PROGRAM PARTICIPATED IN THE REVIEW

STELLA VERAFLOR-RUNDELL: AND THE ID T AUTHORIZE A NON EMERGENCY MEDICAL INTERVENTION.

STELLA VERAFLOR-RUNDELL: IN THE SECOND, ID T REVIEW THE RESIDENT'S DAUGHTER PARTICIPATED AS THE PATIENT REPRESENTATIVE AND THE ID. T. AUTHORIZED AN EMERGENCY MEDICAL INTERVENTION.

STELLA VERAFLOR-RUNDELL: SO FOR THIS SCENARIO YOU WOULD COUNT AND REPORT THE FOLLOWING DATA TO THE LONG-TERM CARE PATIENT REPRESENTATIVE PROGRAM.

STELLA VERAFLOR-RUNDELL: A TOTAL NUMBER OF ID. THE TOTAL NUMBER OF ID REVIEWS CONDUCTED WOULD BE 2.

STELLA VERAFLOR-RUNDELL: THE NUMBER OF UNIQUE RESIDENTS SUBJECT TO THE IT REVIEWS IS ONE.

STELLA VERAFLOR-RUNDELL: THE TOTAL NUMBER OF EMERGENCY MEDICAL INTERVENTIONS AUTHORIZED WOULD BE ONE.

STELLA VERAFLOR-RUNDELL: THE NUMBER OF UNIQUE RESIDENTS WHO HAVE HAD AN EMERGENCY. MEDICAL INTERVENTION AUTHORIZE WOULD ALSO BE ONE.

STELLA VERAFLOR-RUNDELL: NOW, AS A REMINDER, THESE DATA POINTS MUST ALSO INCLUDE

STELLA VERAFLOR-RUNDELL: ALL IDTS THAT WERE CONDUCTED PURSUANT TO HEALTH AND SAFETY CODE 1418, POINT 8. EVEN IF A FRIEND OR RELATIVE SERVED AS THE PATIENT REPRESENTATIVE ON THE IT RATHER THAN A PUBLIC PATIENT REPRESENTATIVE, SO ADDITIONAL REQUIRED DATA WOULD BE A TABULATION OF MEDICAL INTERVENTION STEP

STELLA VERAFLOR-RUNDELL: THAT WERE AUTHORIZED MY TYPE

STELLA VERAFLOR-RUNDELL: A TABULATION OF THE OUTCOMES OF THE ID. T. REVIEWS, A TABULATION OF INSTANCES WHEN JUDICIAL REVIEW WAS SOUGHT.

STELLA VERAFLOR-RUNDELL: AND A TABULATION OF EMERGENCY MEDICAL INTERVENTIONS WHERE THE IDT FAILED TO MEET WITHIN THE TIMEFRAME THAT'S REQUIRED BY HOT HEALTH AND SAFETY CODE 1418.8, INCLUDING THE CAUSES OF THE DELAY AND THE NUMBER OF DAYS AFTER THE INTERVENTION THAT THE ID. T.

STELLA VERAFLOR-RUNDELL: TEAM FINALLY MET

STELLA VERAFLOR-RUNDELL: THE TABLE ON THE SLIDE SHOWS THE QUARTERLY REPORTING SCHEDULE BASED ON THE STATE FISCAL YEAR, WHICH IS FROM JULY FIRST TO THE CURRENT YEAR OF THE CURRENT YEAR TO JUNE THIRTIETH OF THE SUBSEQUENT YEAR. SO IN LOOKING AT THE TABLE, WE'RE CURRENTLY IN QUARTER 3.

STELLA VERAFLOR-RUNDELL: THE DATA YOU'LL BE REPORTING FOR QUARTER 3 MUST INCLUDE COUNTS FROM IDT. REVIEWS CONDUCTED, PURSUANT TO 1418.8 FROM JANUARY THE 20 SEVENTH, THROUGH MARCH, THE 30, FIRST, 2,023,

STELLA VERAFLOR-RUNDELL: AND THIS DATA IS DUE TO THE OFFICE BY APRIL THIRTIETH, 2,023.

STELLA VERAFLOR-RUNDELL: THE OFFICE IS DEVELOPING THE DATA REPORTING PROCESS, AND WILL BE PROVIDING FACILITIES FOR THEIR INSTRUCTIONS AND GUIDANCE ON SUBMITTING THE DATA. SO PLEASE STAY TUNED FOR THAT.

STELLA VERAFLOR-RUNDELL: THIS LEADS US TO OUR Q&A. SESSION, AND I'D LIKE TO BRING BACK, SUSAN, WHO WILL BE FACILITATING THIS THIS DISCUSSION.

SUSAN RODRIGUES: THANK YOU SO MUCH, STELLA. I APPRECIATE ALL THE INFORMATION THAT YOU, PROVIDED

SUSAN RODRIGUES: WE HAVE A LOT OF QUESTIONS IN THE CHAT. WE HAVE ANSWERED A LOT OF QUESTIONS, AND THERE ARE STILL MANY UNANSWERED IN THERE AT THIS POINT. SOME OF THE QUESTIONS ARE PRETTY SPECIFIC, AND THEN THEY'RE ALSO A FEW CATEGORIES SURROUNDING JUDICIAL REVIEW. THE ANTI- PSYCHOTIC MEDICATIONS AND THEN WHAT HAPPENS SURROUNDING IF FAMILIES ARE INVOLVED, BUT JUST, DON'T WANT TO PARTICIPATE IN THE PROCESS

SUSAN RODRIGUES: DUE TO THE VOLUME OF QUESTIONS I WE'RE GOING TO PUT TOGETHER A FREQUENTLY ASKED QUESTION DOCUMENT, AND WE WILL RESPOND TO THESE QUESTIONS.

SUSAN RODRIGUES: LET ME GO THROUGH AND SEE IF THERE'S I KNOW WE JUST HAD A SEVERAL MORE QUESTIONS COME IN

SUSAN RODRIGUES: JUST IN GENERAL AT THE AR. NO. ASKED IF NO, ID REVIEWS WERE MADE. THERE'S NO NEED TO REPORT

SUSAN RODRIGUES: THAT'S ABSOLUTELY CORRECT. I JUST WANT TO REITERATE LOOKING AT SOME OF THESE QUESTIONS THAT NOT EVERY RESIDENT IN YOUR FACILITIES REQUIRES A PUBLIC PATIENT REPRESENTATIVE.

SUSAN RODRIGUES: IT'S FROM FACILITIES WE'VE BEEN TALKING TO. IT. IT SEEMS LIKE IT'S A PRETTY SMALL NUMBER IN MOST FACILITIES. SO REFERRALS ONLY NEED TO BE MADE

SUSAN RODRIGUES: FOR THOSE INTERVENTIONS THAT REQUIRE INFORMED CONSENT.

SUSAN RODRIGUES: SO I JUST WANTED TO REITERATE THAT.

SUSAN RODRIGUES: SO WITH THAT LET'S SEE HOW

SUSAN RODRIGUES: I'M SORRY I'M READING A NOTE. WE HAVE SOMEONE ON THE

SUSAN RODRIGUES: PHONE WHO WAS TRYING TO ASK THE QUESTION. I THINK IF SCOTT, IF YOU COULD SUBMIT YOUR QUESTION TO US VIA OUR INBOX THAT WOULD BE EXTREMELY HELPFUL.

SUSAN RODRIGUES: AS FAR AS WHEN THE RECORDING WILL BE AVAILABLE. THAT WILL BE IN THE NEXT COUPLE OF DAYS.

SUSAN RODRIGUES: AND AS FAR AS WHEN WE WILL HAVE THE FREQUENTLY ASKED QUESTIONS OUT HOPEFULLY, THAT WOULD BE WITHIN THE NEXT WEEK.

SUSAN RODRIGUES: I KNOW THERE'S A COUPLE OF QUESTIONS ABOUT. DOES THE PUBLIC PATIENT REPRESENTATIVE TAKE THE PLACE OF A PUBLIC GUARDIAN OR CONSERVATOR? WE DO NOT IN. IN ALL HONESTY. WE'RE TRYING TO MITIGATE THE NEED FOR A GUARDIAN OR CONSERVATOR, IF AT ALL POSSIBLE.

SUSAN RODRIGUES: AND WITH THAT I KNOW THERE'S A AGAIN. I'M, SEEING SEVERAL QUESTIONS REGARDING THE JUDICIAL PROCESS AND VERY SPECIFIC QUESTIONS ABOUT WHEN A PPR. NEEDS TO BE REQUESTED. SO WE ARE GOING TO CONSULT WITH. WE'LL TALK WITH OUR CDA LEGAL TEAM, AND ALSO WITH OUR PARTNERS AT THE DEPARTMENT OF PUBLIC HEALTH, TO MAKE SURE THAT WE CAN PROVIDE THOUGHTFUL ANSWERS TO ALL OF YOUR QUESTIONS.

SUSAN RODRIGUES: I WILL ADDRESS THOSE. THESE LAST FEW QUESTIONS, AS FAR AS REGARDING HOW PUBLIC, PATIENT REPRESENTATIVES RECRUITED, WE HAVE CONTRACTORS WHO ARE PROVIDING A SERVICE IN SOME PARTS OF THE STATE, AND THEN WE HAVE STATE STAFF WHO ARE PROVIDING THE SERVICES AS WELL, AND THESE ARE ALL PEOPLE WHO COME FROM A VARIETY OF SOCIAL SERVICE POSITIONS AND WHO HAVE EXPERIENCE IN WORKING WITH SOCIAL SERVICE PROGRAMS.

SUSAN RODRIGUES: SO MIRANDA IS GOING TO PUT IN THE CHAT A SURVEY MONKEY REGARDING THIS WEBINAR, AND WE' WE'D APPRECIATE IT IF YOU WOULD ALL DO AN EVALUATION.

SUSAN RODRIGUES: WE APPRECIATE ALL THE QUESTIONS, AND WE ENCOURAGE YOU TO REACH OUT TO US TO ANSWER THE QUESTIONS OR TO ASK ANY QUESTIONS, AND WE WILL DEFINITELY RESPOND LIKE, I SAID, WE WILL GO THROUGH ALL OF THESE VERY THOUGHTFULLY TO PROVIDE ANSWERS TO THEM.

SUSAN RODRIGUES: WITH THAT WE WILL GIVE EVERYBODY BACK A FEW MINUTES OF THEIR DAY, AND AGAIN WE APPRECIATE ALL OF YOUR HARD WORK IN THE FACILITIES WE KNOW THIS IS NEW. IT'S NEW FOR US. IT'S ME FOR YOU ALL. AND SO WE KNOW THERE'S GOING TO BE SOME GROWING PAINS, SO WE JUST LOOK FORWARD TO WORKING WITH YOU ALL TOGETHER.

SUSAN RODRIGUES: TO PROVIDE THIS SERVICE, AND TO DO WHAT'S BEST FOR THE RESIDENTS OF THESE FACILITIES.

SUSAN RODRIGUES: THANK YOU SO MUCH.