

FY2018-2019
 STATE and FEDERAL
 PERFORMANCE MEASURES

This tool displays goal-oriented state and federal Performance Measures (PM) for each Area Agency on Aging's (AAA) Planning and Service Areas (PSA). These PMs were established by the California Department of Aging (CDA) Health Insurance Counseling and Advocacy Program (HICAP) using the Administration for Community Living's (ACL) approach for calculating the following Target Penetration Counts (TPC) needed by each county for improvements.

AAAs should demonstrate progress toward meeting the Minimum Target Penetration Counts (MIN-TPC) or determine the HICAP Planning and Service Area's (PSA) capacity for reaching the Improvement TPCs (IMP-TPC). For current and future planning, CDA requires each AAA ensure that HICAP service units and related federal Annual Resource Report data are documented and verified complete/ finalized in CDA's Statewide HICAP Automated Reporting Program (SHARP) system per the existing contractual reporting requirements.

PSA No.	COUNTY NAME	State Performance Measures		Federal Performance Measures						HARD TO REACH TOTAL (H2R) = LOW-INCOME (LIS) + RURAL + ENGLISH SECOND LANGUAGE (ESL) ¹								ENROLLMENT TOPICS (QUALIFYING)	
		CLIENTS COUNSELED ^{F1}	PUBLIC AND MEDIA EVENTS (PAM)	CLIENT CONTACTS (INTERACTION)		PUBLIC AND MEDIA OUTREACH (INTERACTIVE)		MEDICARE BENEFICIARIES UNDER 65		MINIMUM -TPC				IMPROVEMENT - TPC				MIN-TPC	IMP-TPC
		TPC	TPC	MIN-TPC	IMP-TPC	MIN-TPC	IMP-TPC	MIN-TPC	IMP-TPC	H2R TOTAL	LIS	RURAL ^a	ESL	H2R TOTAL	LIS	RURAL ^a	ESL		
		PM 1.1	PM 1.2	PM 2.1		PM 2.2		PM 2.3		PM 2.4	PM 2.4a	PM 2.4b	PM 2.4c	PM 2.4	PM 2.4a	PM 2.4b	PM 2.4c	PM 2.5	
01	Del Norte	594	12	257	1508	222	455	46	197	264	60	180	25	2288	746	1508	35	174	1134
	Humboldt	2908	56	1199	6143	2117	2700	198	616	1109	177	839	92	8749	1069	7601	78	809	5752
	PSA 01 TOTAL	3502	68	1456	7650	2338	3155	244	813	1373	237	1019	117	11037	1815	9109	112	983	6886
02	Lassen	19	5	54	215	124	380	8	33	64	10	54	1	212	34	151	27	43	145
	Modoc	15	2	36	108	191	379	3	13	50	13	36	1	124	38	76	9	25	73
	Shasta	1900	54	2015	5729	1412	3558	331	710	431	312		118	1930	1883		47	1360	4373
	Siskiyou	333	13	558	1586	359	985	74	106	519	98	390	31	3256	592	2662	1	377	1211
	Trinity	77	2	157	447	21	278	27	48	158	37	110	11	977	226	750	1	106	188
	PSA 02 TOTAL	2345	76	2820	8086	2107	5580	443	909	1222	470	590	162	6499	2774	3639	85	1910	5990
03	Butte	1456	90	2152	6118	1093	3800	328	481	497	291		206	1931	1757		174	1452	4670
	Colusa	33	4	117	240	26	269	12	28	177	35	117	25	850	81	727	42	62	103
	Glenn	122	4	240	681	60	423	31	44	287	57	168	63	1538	342	1143	53	162	520
	Plumas	57	4	147	405	76	454	8	32	191	44	147	1	271	89	181	1	88	174
	Tehama	262	28	625	985	273	1104	84	121	632	113	438	81	3364	311	2985	68	422	742
	PSA 03 TOTAL	1929	130	3280	8429	1526	6050	463	706	1785	540	869	376	7954	2579	5036	339	2186	6209
04	Nevada	235	5	814	1892	248	2121	95	204	1061	147	841	73	6139	403	5733	2	719	1425
	Placer	410	11	1525	3374	1448	5958	204	442	421	374		48	812	457		354	1163	2278
	Sacramento	1080	49	3801	10522	7377	18580	576	1528	1449	1210		239	4152	1832		2320	2305	7102
	Sierra	11	2	39	110	5	68	1	4	36	6	27	3	202	17	184	1	26	84
	Sutter	143	3	433	722	97	1275	74	113	196	168		29	427	408		18	397	857
	Yolo	234	12	1048	2010	731	2253	97	147	468	355		113	621	493		128	712	1514
	Yuba	123	3	416	824	95	924	96	138	158	70		88	455	420		35	353	621
	PSA 04 TOTAL	2235	85	8073	19453	9999	31181	1143	2576	3788	2328	868	592	12807	4032	5917	2859	5673	13880
05	Marin	502	20	1738	3826	1378	4289	113	178	306	258		48	743	355		388	1330	2882
06	San Francisco	1939	106	5407	9809	10998	21207	454	825	3965	2038		1927	7205	5578		1627	4068	7388
07	Contra Costa	3165	114	8082	12729	3704	14272	777	1116	2034	1697		338	3706	2953		753	5455	9588
08	San Mateo	879	83	5299	8346	9357	13132	214	323	1887	1155		732	4203	2753		1450	1948	3577
09	Alameda	2106	183	10060	15845	12209	22659	779	1457	4552	3494		1059	6763	5560		1203	4942	11935
10	Santa Clara	2098	171	6853	17676	19818	25277	483	834	2739	1754		985	6006	1937		4069	5682	13314
11	San Joaquin	328	26	1296	4546	3180	8028	186	641	380	333		47	2332	1037		1295	848	3069
12	Alpine	1	2	1	10	18	96	1	1	3	1	1	1	10	2	7	1	1	7
	Amador	283	11	464	731	819	1428	41	59	419	58	325	36	2373	158	2214	1	313	1007
	Calaveras	454	23	551	1567	860	1242	52	112	483	70	386	27	3062	421	2631	11	372	1196
	Mariposa	131	3	206	586	323	464	20	33	174	15	144	14	1076	92	983	1	139	447
	Tuolumne	1506	46	659	2841	1164	4005	75	283	586	93	461	32	4766	560	4178	27	445	2606
	PSA 12 TOTAL	2375	85	1881	5735	3184	7234	189	488	1664	237	1317	111	11288	1233	10013	41	1270	5263

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		CLIENTS COUNSELED ^{FI}	PUBLIC AND MEDIA EVENTS (PAM)	CLIENT CONTACTS (INTERACTION)		PUBLIC AND MEDIA OUTREACH (INTERACTIVE)		MEDICARE BENEFICIARIES UNDER 65		MINIMUM - TPC				IMPROVEMENT - TPC			MIN-TPC	IMP-TPC	
		TPC	TPC	MIN-TPC	IMP-TPC	MIN-TPC	IMP-TPC	MIN-TPC	IMP-TPC	H2R TOTAL	LIS	RURAL ^a	ESL	H2R TOTAL	LIS	RURAL ^a	ESL	MIN-TPC	IMP-TPC
		PM 1.1	PM 1.2	PM 2.1		PM 2.2		PM 2.3		PM 2.4	PM 2.4a	PM 2.4b	PM 2.4c	PM 2.4	PM 2.4a	PM 2.4b	PM 2.4c	PM 2.5	
13	San Benito	81	4	282	555	38	622	36	52	109	75	34	34	187	149	37	238	418	
	Santa Cruz	1490	27	2013	5723	1455	3554	199	479	764	314	449	2277	1898	379	1359	4860		
	PSA 13 TOTAL	1570	31	2295	6277	1493	4176	235	530	872	389	483	2464	2047	417	1596	5278		
14	Fresno	2085	175	5771	9090	10191	12998	618	1020	3197	1416	1782	4575	3875	700	3812	6847		
	Madera	206	31	678	1615	1584	2309	71	113	317	291	26	521	200	321	419	1216		
	PSA 14 TOTAL	2291	205	6449	10705	11775	15308	689	1134	3514	1707	1808	5096	4075	1021	4231	8063		
15	Kings	306	14	712	2023	38	1257	100	144	352	148	203	1067	895	172	480	1545		
	Tulare	583	55	2582	4066	3026	4559	143	346	1122	868	254	1690	770	920	1305	3063		
	PSA 15 TOTAL	889	70	3293	6090	3063	5816	243	490	1473	1016	457	2757	1666	1091	1785	4608		
16	Inyo	279	19	195	1187	88	344	11	80	182	26	136	21	1445	251	1187	7	131	788
	Mono	24	4	70	199	17	124	6	10	69	8	49	11	386	50	335	1	47	83
	PSA 16 TOTAL	303	23	265	1386	104	467	17	89	251	34	185	32	1831	301	1522	8	179	871
17	San Luis Obispo	765	56	2370	3994	1115	4478	207	317	567	513	54	1066	939	127	1712	3008		
	Santa Barbara	779	64	1560	3182	1761	5618	148	314	513	349	164	1406	524	882	1304	2148		
	PSA 17 TOTAL	1544	119	3930	7175	2875	10096	355	631	1079	861	218	2472	1463	1009	3015	5156		
18	Ventura	2544	248	6000	9451	10385	13514	534	767	2531	914	1617	3136	2500	635	3762	7119		
19	Los Angeles	6461	191	15741	38338	45831	67701	3014	5168	10830	7628	3202	25845	10602	15243	13062	25878		
20	San Bernardino	1895	213	5658	12007	14354	21204	1026	1650	3124	2539	585	7931	6567	1364	4631	14245		
21	Riverside	2342	188	6612	15017	14701	26518	1028	1597	3009	2506	503	7259	3054	4205	5474	10136		
22	Orange	6534	321	20515	32311	31228	46205	1379	1981	10249	3686	6563	15630	10090	5540	13848	24338		
23	San Diego	3197	120	6355	21497	7591	37961	1106	1903	2828	2210	618	9721	4093	5628	4983	14510		
24	Imperial	77	9	259	1257	986	2220	23	152	240	92	148	1020	363	657	212	849		
25	Los Angeles (City)	4349	166	9647	23497	28090	41494	1847	3168	6637	4675	1963	15841	6498	9343	8006	15861		
26	Lake	158	10	452	740	99	1308	65	136	607	153	452	3	839	312	520	8	382	878
	Mendocino	239	13	846	1492	116	1673	85	135	1011	209	663	139	4817	242	4521	54	639	1124
	PSA 26 TOTAL	397	24	1297	2232	215	2980	149	271	1618	362	1115	142	5656	553	5041	62	1021	2002
27	Sonoma	1210	58	3882	6841	3212	7671	401	576	953	816	137	1805	1495	309	2932	5153		
28	Napa	212	34	776	1246	561	2200	57	124	257	195	63	540	225	315	612	1478		
	Solano	487	12	1295	3182	869	5618	227	415	443	361	83	1172	515	657	989	2148		
	PSA 28 TOTAL	698	46	2071	4427	1429	7818	284	540	700	555	145	1712	740	972	1601	3626		
29	El Dorado	618	16	1253	2805	902	3145	166	249	344	181	163	559	495	64	1202	2113		
30	Stanislaus	975	38	3594	5661	2978	8095	528	1131	1709	680	1029	2730	1861	869	2426	4264		
31	Merced	1295	39	1490	4237	1363	2632	211	452	902	359	543	2712	1577	1135	1006	3234		
32	Monterey	1920	148	2648	7528	4676	5963	257	369	1462	468	993	2120	1281	839	1787	5747		
33	Kern	1425	152	4797	7556	8472	10805	750	1607	2592	1131	1461	8061	6828	1233	3238	10413		

KEY: PM = Performance Measure FI = Finalized Intakes calculated for this Fiscal Year (FY) using the last FY against the past FY
 MIN-TPC = Minimum Target Penetration Counts for Client Contacts equivalent to point of entry percent needed to maintain Target Rate
 IMP-TPC = Improvement Target Penetration Counts for Client Contacts equivalent to point of entry percent needed to enter next Target Rate

1) Hard to Reach MIN-TPC and IMP-TPC are the final sum of the subcategories LIS, RURAL^a, and ESL.
 a) RURAL is defined by Centers for Disease Control National Center (CDC) and Centers for Medicare & Medicaid Services (CMS) as statistical geographic areas delineated by the county classifications for Micropolitan (MIC) and Outside (OUT); blank values indicate counties without this classification.