

CALIFORNIA DEPARTMENT OF AGING**Multipurpose Senior Services Program**

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Frequently Asked Questions Guidance for the Multipurpose Senior Services Program (MSSP) for Reopening Sites After Coronavirus Disease 2019 (COVID-19)

Released – April 21, 2021

1. When will in home visits by MSSP staff resume?

In response to the COVID-19 pandemic, MSSP staff have been providing services remotely to participants, per the State's [1915\(c\) Waiver Appendix K flexibilities](#) granted by the Centers for Medicare & Medicaid Services (CMS). CMS approved the [request to extend the end date of the Appendix K flexibilities](#) until "...no more than 6 months after the end of the declared public health emergency (PHE)." The PHE was most recently renewed on April 21, 2021 and CDA will inform sites once the PHE has officially ended and the six-month transition period to unwind the flexibilities begins.

MSSP sites may use their discretion when deciding when to resume home visits, based on their local public health directives, as well as site, staff, and participant circumstances. However, the flexibility to continue telephonic or video visits in lieu of home visits remain in effect should you need it, during the PHE and the six-month transition period.

2. What is the plan for MSSP sites to reopen for staff to return to their office?

MSSP site offices do not provide in-person services to participants on-site and MSSP staff have been working remotely. Sites may determine when staff may return to their offices, using their discretion, based on the guidance issued by their local public health agency. Please refer to your [local public health webpage](#) for more information.

3. Is CDA requiring MSSP care managers receive the COVID-19 vaccination?

There is no CDA requirement for care managers to be vaccinated. This is a local decision.