



# ADRC Data Workshop

August 18, 2022

# Housekeeping

- This webinar is being recorded
- Participants are muted during the presentation
- Closed Captioning is available
  - Access by clicking the icon at the bottom of your Zoom screen
- Share your questions and comments via chat during the presentation
- Please email **[ARDC@aging.ca.gov](mailto:ARDC@aging.ca.gov)** to request a copy of the recording or the presentation

## Why Collect Data?

- Demonstrate value of ADRCs
- Identify community needs and populations we serve
- Show consumer outcomes
- Data drives action

## Requirements for Designated ADRCs

- Completion of program goals and objectives to expand and enhance ADRC services
- Service data reports
- Budget, expenditure processing, and closeout reporting for applicable grants

# FY 22-23 Data Collection and Reporting

- Designated ADRCs
  - Service Data Reports (quarterly, cumulative)
  - Consumer Experience Survey (beta test in Oct-Nov)
- Emerging ADRCs
  - Work Plan updates (quarterly)
  - Optional participation: Consumer Experience Survey beta test
- Recipients of ADRC CARES Act funding
  - Final data report (October)
  - Final Rapid Assessment (October)
- Recipients of ADRC Vaccine Access funding
  - Final data report (October)

# FY 22-23 Service Data Report Enhancements

- Streamline measurement of service statistics and benchmarks
- Assess impact to consumers and their outcomes
- Clarify data elements
- Clarify instructions for data elements

# Report Evolution

- FY 22-23: Adjusted Report Based on ADRC Feedback on Logic Models and State/Federal Regulation Updates
  - Local ADRC partners gave input on the new report form
  - Needs assessment through a Data Workshop held in January, 2022
  - ADRC Advisory Committee Data and Outcomes Work Group and the ADRC Bureau discussed an adjustment and evolution of data elements
  - Feedback from Designated ADRCs
  - Researched new state and federal regulations regarding reporting

# FY 22-23 Service Data Report

## Overview of Adjustments





# Enhancements to Instructions (CDA 7029i)

- Please read CDA 7029i for the full set of instructions to complete CDA 7029
- Updates to Instructions
  - Organization for easier navigation
  - Clarification on Do Not Collect vs. no data vs. “0” data
  - Data element definitions: end of instructions
  - Service Function Data Element definitions enhanced
  - Outreach Data Element definitions enhanced and streamlined



# Data on Extended Partners

## Sample of Data Report

STATE OF CALIFORNIA  
DEPARTMENT OF AGING  
ADRC SERVICE DATA REPORT FORM  
CDA 7029 (REV 07/2022)



ADRC PARTNERSHIP NAME:

NAME OF EACH ADRC CORE PARTNER (list names below):

NAME OF EACH REPORTING EXTENDED PARTNER. (List names and *which of the four service functions they deliver, if any*). For reference, the four service functions are: Enhanced Information and Referral, Options Counseling, Short-Term Service Coordination, and Transition Services.

- Extended Partner names and service functions they deliver



# Enhancements to Service Data Report

## Sample of Data Report

Consumer Ethnicity	Core Partner AAA	AAA Do Not Collect	Core Partner ILC	ILC Do Not Collect	Other Core Partner	Other Core Partner Do Not Collect	Extended Partners	Extended Partners Do Not Collect
Not Hispanic/Latino								
Hispanic/Latino								
Declined to State or Missing								

Consumer Race	Core Partner AAA	AAA Do Not Collect	Core Partner ILC	ILC Do Not Collect	Other Core Partner	Other Core Partner Do Not Collect	Extended Partners	Extended Partners Do Not Collect
American Indian or Alaska Native								
Asian Indian								
Black or African American								
Cambodian								
Chinese								
Filipino								
Guamanian								
Hawaiian								
Japanese								
Korean								
Laotian								
Other Asian								

Page 4 of 11

Consumer Race	Core Partner AAA	AAA Do Not Collect	Core Partner ILC	ILC Do Not Collect	Other Core Partner	Other Core Partner Do Not Collect	Extended Partners	Extended Partners Do Not Collect
Other Pacific Islander								
Samoan								
Vietnamese								
White								
Declined to State or Missing								

## • Demographics

- Race and Ethnicity now two different categories
- “Not Listed” in Consumer Gender Identity and Consumer Sexual Orientation or Sexual Identity
- Addition of an optional “Data Collection Notes” section

# Enhancements to Service Data Report

## Sample of Data Report

Options Counseling	Core Partner AAA	AAA Do Not Collect	Core Partner ILC	ILC Do Not Collect	Other Core Partner	Other Core Partner Do Not Collect	Extended Partners	Extended Partners Do Not Collect
Total Individuals Identified as a Candidate for Options Counseling								
Total Warm Transfers and Referrals for Options Counseling								
Total Interviews and Assessments Completed								
Total Plans Developed								
Total Plans Completed								

Page 8 of 15

Options Counseling	Core Partner AAA	AAA Do Not Collect	Core Partner ILC	ILC Do Not Collect	Other Core Partner	Other Core Partner Do Not Collect	Extended Partners	Extended Partners Do Not Collect
Total Actions Developed (Optional)								
Total Actions Completed (Optional)								
Total Follow-Ups Completed								

- ADRC Service Functions

- Total Follow-Ups Made (versus Follow-Up Calls Made)
- Total Plans Developed and Completed in each category
- Total Actions Developed and Completed in each category – optional element for this FY
- Addition of an optional “Data Collection Notes” section

# Enhancements to Service Data Report

## Sample of Data Report

### SECTION III: OUTREACH ACTIVITIES

Types of Activities	Number of Outreach Activities	Number of People Reached	Number of Application and/or Enrollment Contacts
MIPPA			
CalFresh			
ADRC			
Assistive Technology			
Housing			
Veterans			
SSI			
Medi-Cal			
Emergency Preparedness, Response and Recovery			
Other – Please Specify:			
Other – Please Specify:			
Other – Please Specify:			

Outreach/Enrollment Activity Data Collection Notes (Optional). Please add notes here if your ADRC wishes to explain any of the data elements collected.

- Outreach Activities
  - Streamlined
    - Number of outreach activities
    - Number of people reached
    - Number of application and/or enrollment contacts
  - Definitions in instructions document
  - Addition of an optional “Data Collection Notes” section

# ADRC Infrastructure Work Plans/Goals Update

## Sample of Data Report

### SECTION V: ADRC INFRASTRUCTURE WORK PLAN/GOALS UPDATE

*(Information to be provided during the 6-month and 12-month reporting period reports only)*

1. Please provide a status update of goals outlined in your ADRC's approved ADRC Program Narrative Form (CDA 7039), question #1.
2. Please provide a status update of objectives, metrics/measurements, and results accomplished with the use of ADRC Infrastructure Grants Program funds, refer to approved ADRC Program Narrative Form (CDA 7039), question #2.

- Alignment with new ADRC Program Narrative form (CDA 7039)



## Review of FY 22-23 Data Reports

- Follow up with ADRCs to confirm data received and to gain better understanding of information
- Identified trends regarding the data collected will be shared with ADRC partners and leadership

# Comments and Questions?

- Connecting data with our identified performance outcomes is essential to demonstrate the value of ADRCs
- Thank you for helping ADRCs demonstrate impact the lives of individuals every day





# Thank You

- Thank you for your support of showing how the No Wrong Door system serves Californians
- [ADRC@aging.ca.gov](mailto:ADRC@aging.ca.gov)

