

California Department of Aging

Supportive Services Program

Older Americans Act Title III B

Program Code:

The Older Americans Act (OAA) Title III B Supportive Services Program program code is 3900100.

Description:

The OAA seeks to enable older individuals to maintain their well-being through locally developed community-based systems of services. The OAA Title III B Supportive Services Program provides a variety of services to address functional limitations, maintain health and independence, and promote access to services.

The Title III B Information and Assistance (I&A) Program is the entry point to services in a Planning and Service Area (PSA). I&A staff assess individuals' needs, make referrals to local services or programs in the communities, and follow-up with individuals to find out if service needs were met. In addition, I&A staff work with local agencies on disaster planning and preparedness activities to address older adults' needs during local or statewide disasters.

The Title IIIB Supportive Services Program provides a variety of services, including but not limited to:

- Personal Care, Homemaker, and Chore services provide assistance for individuals who otherwise could not remain in their homes
- Adult Day Care/Adult Day Health services provide social and recreational activities in a supervised, protective, congregate setting during some portion of a day
- Case Management services provide for an assessment of an individual's needs and arrangement for in-home and other services
- Assisted Transportation services provide door-to-door transportation, which may include escort services for those who cannot use the public transportation system
- Transportation services include vouchers for reduced rates on public transit, van transport to congregate meals, medical appointments, etc.

- Legal Assistance services include legal advice, counseling, and representation by an attorney or legal staff
- Telephone Reassurance services provide safety checks and social contact through periodic telephone calls for those who might otherwise be isolated
- I&A assists individuals to find needed services and resources
- Outreach initiates contacts with potential clients to encourage use of existing services and benefits

Benefits:

The Program enables older adults to access services that address functional limitations, promote socialization, continue health and independence, and protect elder rights. Together, these services promote older adults’ ability to maintain the highest possible levels of functioning, participation, and dignity in the community.

Eligibility:

| Eligibility Factor | Description |
|---------------------------|--------------------|
| Age | 60 or older |
| Income | No requirement |
| Other | Not applicable |

Access:

Information on the Supportive Services Program services is available through the statewide toll-free Senior Information Line at **1-800-510-2020** and the [California Department of Aging](http://www.aging.ca.gov/) website (<http://www.aging.ca.gov/>).

Current State Fiscal Year Funding Information:

This information is for Fiscal Year 2019-20.

| Funding | Description |
|----------------|--|
| Source | <ul style="list-style-type: none"> • OAA federal funds via Administration for Community Living • State General Fund (GF) • Local funds • In-kind contributions |

| Funding | Description |
|--------------------|--|
| Allocation Formula | Intrastate Funding Formula |
| Match Requirements | <ul style="list-style-type: none"> • 5 percent State GF • 10 percent local funds |
| Other Information | <ul style="list-style-type: none"> • 30 percent of funds can be transferred between Title III B (Supportive Services) and Title III C (Congregate Nutrition) and Title III C-2 (Home-Delivered Nutrition) • Voluntary contributions are accepted |
| Cycle | July 1 – June 30 |