

From: ADRC@CDA
To: ADRC@CDA
Cc:
Subject: FW: DOR Voice Option Program
Tuesday, April 20, 2021 1:58:49 PM
Date: [image001.png](#)
Attachments: [Master Brochure Draft - Purple Background - Scott Harris.pdf](#)
[VO Providers 2.23.21.docx](#)
[VO Authorization Form 2020-12-17 Rev D Final.pdf](#)
[VOP Information Sheet Rev B.pdf](#)

Good afternoon partners,

The California Department of Rehabilitation's (DOR) Voice Options Program provides eligible Californians who are unable to speak, or who have difficulty speaking, with a free speech-generating device. The goal of this program is to ensure full and equal telephone communications access for all Californians with disabilities. For more information about becoming a Voice Options Program partner/provider or information on how to sign up eligible individuals for a free speech-generating device, please see the attachments and information below.

Kindest regards,

ADRC Branch Team
California Department of Aging

From: Sampson, Megan
Sent: Monday, April 19, 2021 8:05 AM
To: ADRC@CDA _____
Cc: DOR Voice Options Team _____
Subject: RE: CDA-DOR Collaborations Meeting

Good morning, everyone!

Attached is some information about our Voice Options Program.

Through a partnership with the California Public Utilities Commission's (CPUC) [Deaf and Disabled Telecommunications Program \(DDTP\)](#), the California Department of Rehabilitation's (DOR) Voice Options Program provides eligible Californians who are unable to speak, or who have difficulty speaking, with a free speech-generating device. The goal of this program is to ensure full and equal telephone communications access for all Californians with disabilities.

Through this program, any eligible Californian referred to a Voice Options Program Provider will have the opportunity to test five different speech-generating applications for up to 14 days. The five applications provided are:

- GoTalk NOW Plus
- LAMP Words for Life
- Predictable
- Proloquo4Text
- TouchChat HD with WordPower

Once the trial period has ended, the individual will exchange the borrowed iPad for a new one with their preferred speech-generating application already loaded and ready to go. Additionally, they will receive an iPad case and any additional hardware needed to navigate their device. This program is completely free for participants.

For those interested in becoming Voice Options Program Partners, there are three types of partnerships within this program:

1. Voice Options Program Provider: these partners provide demonstrations to consumers, facilitate short term loans so consumers can choose the best application to suit their needs, and then provide long term loans which allow consumers to take home an iPad with their chosen speech generating device.
2. Voice Options Program Certified Referrer: these partners work with Californians who may have speech disabilities that would benefit from the Voice Options Program. Voice Options Program Certified Referrers do not provide demonstrations, iPads, or loans, but they do provide certification of eligibility to participate in the program along with information as to where Voice Options Program

Providers are located.

3. Voice Options Program Inclusive Provider: these partners provide both certification and facilitate the long-term loan process.

For every Long-Term Loan a Voice Options Program Provider completes, they will be reimbursed by DOR up to \$2,500.00: \$1,000.00 is allocated for personnel costs and \$1,500.00 is allocated for the actual cost of the equipment purchased. There is no limit as to how many Long-Term Loans a Provider can complete.

For more information, please visit our website (<https://dor.ca.gov/Home/VoiceOptions>) or send the Voice Options Team an email at VoiceOptions@dor.ca.gov

Megan Sampson
ILATS Chief; JEDI*
Department of Rehabilitation

*Justice. Equity. Diversity. Inclusion.