

## CALIFORNIA DEPARTMENT OF AGING

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# PROGRAM MEMO

CDA 1014 (Rev. 02/14)

TO: <b>Area Agency on Aging Directors and Health Insurance Counseling and Advocacy Program Managers</b>		NO.: <b>PM 17-06</b>
SUBJECT: <b>Area Plan Update for the SHIP / HICAP Program Service Unit Plan for State and Federal performance measures</b>		DATE ISSUED: <b>June 16, 2017</b>
		EXPIRES: <b>June 5, 2018</b>
REFERENCES: <b>PM 17-02 Area Plan Update Guidance for State Fiscal Year 2017 - 2018</b>  <b>PM 16-06 Medicare Improvements for Patients and Providers Act State Fiscal 2015-17 Contract Budget and Reporting Information Amendment #1</b>		SUPERSEDES: <b>N/A</b>
PROGRAMS AFFECTED:	<input type="checkbox"/> All <input type="checkbox"/> Title III-B <input type="checkbox"/> Title III-C1/C2 <input type="checkbox"/> Title III-D <input type="checkbox"/> Title III-E <input type="checkbox"/> Title VII <input type="checkbox"/> Title V <input checked="" type="checkbox"/> <b>HICAP</b> <input type="checkbox"/> Other:	

**Purpose** This Program Memo provides guidance to the Area Agencies on Aging (AAA) for use in developing their Fiscal Year (FY) 2017- 2018 Area Plan Update for the State Health Insurance Assistance Program (SHIP) / HICAP Service Unit Plan (SUP) for State and federal performance measures.

**Background** The Administration for Community Living (ACL) establishes targets for the SHIP/HICAP performance measures, which are based on nationwide Medicare beneficiary population data.

**Guidance** In the FY 2017-2018 SHIP Grant, ACL revised performance measures 2.1 through 2.7, eliminating two of the existing Measures and revising the remaining five.

The revised ACL performance measures will not impact the current Area Plan Update (APU), but CDA anticipates they will be included in the FY 2018- 2019 APU.

CDA is currently evaluating the five revised performance measures and will provide related guidance before July 1, 2017. CDA will update and post these new Measures as they become available.

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**Guidance**  
Continued

In the interim, AAAs should refer to the Measures/Minimum Attainment Thresholds (MATs) communicated in PM 16-06 when completing the SFY 2017-2018 APU.

To download these performance measures and view definitions, visit  
<https://www.aging.ca.gov/ProgramsProviders/AAA/Planning/>

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**Requirement**

As directed by ACL, CDA requires each AAA to ensure local HICAPs meet or exceed the MATs in its Area Plan HICAP SUP for state performance measures 1.1 and 1.2 and the federal Performance Measures.

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**Inquiries**

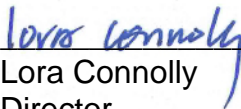
Please contact your assigned CDA HICAP analyst if you have any questions.

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**Director's  
Message**

The Department appreciates your on-going efforts to assist Medicare beneficiaries in making informed choices in selecting their insurance plan, understanding their rights, resolving issues that may arise, and in also providing education and counseling on long term care insurance options. We look forward to our continued collaboration with you in supporting the valuable services that HICAP provides.

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Lora Connolly  
Director